



Summary of Public Comments Received During Workgroup 5 Meeting #3

Thursday, September 30, 2024, 11:30 a.m. – 2:30 p.m.

This summary reflects the themes and ideas received from public comments provided during the workgroup meeting's public comment period. Public participants were invited to speak and share their comments with the workgroup and to share their comments using the Zoom chat and Q&A. Themes from public comments included:

Service Access and Coordination

- Challenges with accessing services and needing better coordination between different departments and programs.
- The need for an easy-to-navigate system for families and individuals seeking support.
- Concerns about the overlapping roles and responsibilities of regional centers and other service providers.

Eligibility and Enrollment

- Frustrations with the complexity and length of the eligibility and enrollment processes.
- Suggestions to simplify and make the application processes more user-friendly.
- Suggestions to consider continuous eligibility and enrollment to avoid service disruption.

Training and Accountability

- Regional center staff and service coordinators should be trained in cultural humility.
- Need for accountability measures to ensure that regional center staff training translates into effective support for individuals and families.

Self-Determination Program (SDP)

- Support for expanding the Self-Determination Program to allow more flexibility and autonomy.
- Emphasis on the important role of SDP facilitators in helping families navigate the system and set up their plans.