

The background of the slide is a top-down view of a collaborative workspace. It features a large yellow lightbulb with three lightning bolts inside, surrounded by various hand-drawn icons: a magnifying glass, puzzle pieces, gears, a computer monitor, and a coffee cup. Several hands are visible, some holding markers and others pointing at the drawings. The words "INSPIRE", "DESIGN", and "RESEARCH" are written in a casual, hand-drawn style. The overall theme is one of creative collaboration and problem-solving.

# MASTER PLAN *for* Developmental Services

Public Information  
& Input Session  
June 5, 2024



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



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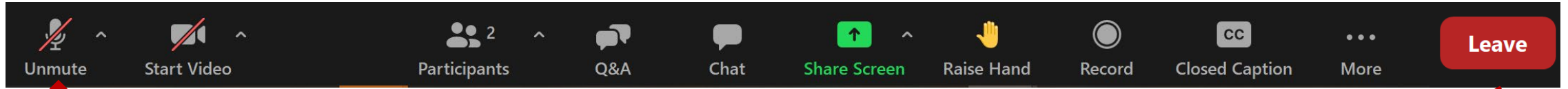
This meeting is being recorded.



Materials are available at: <https://www.chhs.ca.gov/home/master-plan-for-developmental-services>.



Questions? Comments? Email [DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)



Committee members can unmute their mic when it's their turn to speak

Committee members can turn their webcams on/off here

All attendees can type questions/comments in the Q&A for all participants to see

Chat is available for everyone.

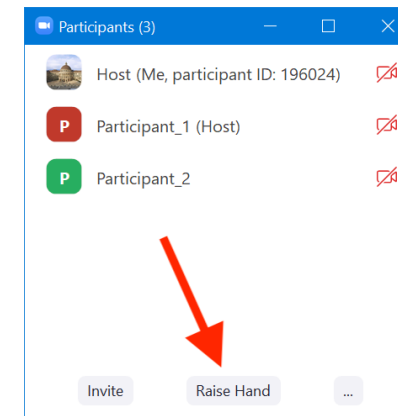
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# Purpose of this Public Comment Session

- Provide an overview of what the plan is and what we are trying to achieve.
- Provide a summary of what work has been done so far and what comes next.
- Offer the public more opportunities to ask questions and give feedback.

## Our Partners and Process

- CalHHS has established a committee of experts from diverse backgrounds across the state, including family members, advocates, service providers, policy experts, and individuals with lived experience.
- The committee, with community input, will identify priorities for the plan and establish workgroups to develop goals and milestones for addressing our priorities.
- The committee, state leadership, and community leaders across the state will work together to develop a bold plan for the future by March 2025.
- Ongoing opportunity for public input through our dedicated email address: [DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)



## Our Vision for the Plan

- A Plan for the future of Developmental Services to effectively provide equitable, consistent, and accessible services to all Californians with developmental disabilities.
- A Plan created with and by our partners across the state, centering the diverse voices of people with lived experience, to create a plan for the entire lifespan.
- Our goal is to modernize the system where the state pays for services based on quality serves for the whole person, across all stages of life, across all our diverse communities.

# Our Work So Far



The committee has met three times and discussed:

- Our shared values for caring out this work and the community agreements that reflect those values.
- Our vision statements for the future of Californians with developmental disabilities.
- Our initial thoughts on the main priorities that will inform the bold goals and working groups for the plan.
- What equity means to us and brainstormed about how we will work to address equity in this plan.
- Summary documents for these discussions are posted in English and Spanish at: <https://www.chhs.ca.gov/home/master-plan-for-developmental-services/>

## **We Want to Hear from You!**

1. What questions do you have about this plan and our process?
2. What are some things you think the Plan should focus on?



# Thank You!

We welcome other suggestions on the Master Plan and how we can engage with you! Please email us at:  
[DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov).

For more information and upcoming meeting dates,  
visit us at:  
[www.chhs.ca.gov/home/master-plan-for-developmental-services](http://www.chhs.ca.gov/home/master-plan-for-developmental-services)

The background of the slide is a top-down view of a collaborative meeting. Several people are gathered around a large table, their hands and arms visible as they work on a large-scale diagram. The diagram is centered around a large yellow circle containing a lightbulb with three lightning bolts above it. Various other circles and shapes are scattered around the center, each containing a different icon: a magnifying glass, a book, a gear, a puzzle piece, a computer monitor, a coffee cup, and a lightbulb. Dashed lines connect these elements, suggesting a flow of ideas and collaboration. The overall atmosphere is one of creative problem-solving and teamwork.

# MASTER PLAN *for* Developmental Services

Stakeholder Committee Meeting  
June 5, 2024



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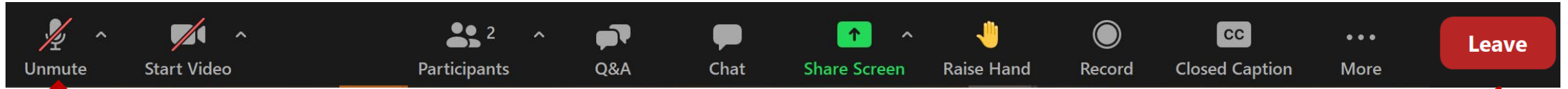
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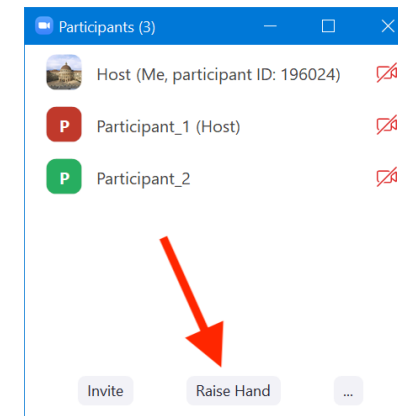
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# Community Agreements

## 1. Show respect toward others

- We show respect and assume good intentions from others

## 2. Listen for understanding

- We actively listen, acknowledge each other's ideas, and ask questions out of sincere curiosity

## 3. Create a safe space for difficult conversations

- We establish safe spaces for difficult conversations; we welcome and respect differences in opinions

## 4. Share time and space for everyone to contribute

- We practice "time-mindfulness", leaving space for others to contribute. We are present and participate in one conversation at a time

# Community Agreements

## **5. Support an inclusive environment**

- We embrace and value the diversity of perspectives, cultures, backgrounds, and experiences and center our work in the diverse voices of people with lived and living experience and their families.

## **6. Embrace collective wisdom**

- We are open to possibilities and out-of-the-box thinking, and make informed decisions together.

## **7. Build Community**

- We engage with our communities and bring their voices and ideas to the table

## **8. Teamwork**

- We work together as a team



# Agenda

1. Welcome
2. Review of Recent Public Comment
3. Overview of Workgroups Framework
4. Lunch Break
5. Workgroups Planning/Public Discussion Group
6. Workgroups Planning Share Out
7. Public Comment
8. Adjournment

## Recap of Recent Public Comment

1. Summary of public comment from last committee meeting.
2. Public comment themes from recent community engagements.
3. Public comment from committee member stakeholder engagements.

To view all public comment summaries, visit us at:

[www.chhs.ca.gov/home/master-plan-for-developmental-services](http://www.chhs.ca.gov/home/master-plan-for-developmental-services)

# Overview of Workgroups Framework



# Formation of Workgroups



We are establishing **Five Workgroups** based on our Vision for Success and other input from Committee members and the community:

- **Group 1:** Individuals and families experience person-centered service systems they trust
- **Group 2:** Individuals receive timely, inclusive, and seamless services across all service systems
- **Group 3:** Individuals and their families receive services from a high-quality, stable and person-centered workforce.
- **Group 4:** Individuals and their families experience consistent, transparent, accountable and data-driven systems that focus on outcomes
- **Group 5:** Individuals are entitled to life-long services with adequate resources

# Formation of Workgroups



- Workgroups develop recommendations in identified priority areas
- Recommendations are presented to the Master Plan Committee for their review, feedback and approval
- Workgroups meet virtually as often as monthly for up to three hours
- Workgroups have:
  - a chair or co-chairs appointed by CalHHS
  - an equity representative
  - appointed community members
- Workgroups are facilitated and supported by the Master Plan team. Support may include background information, research and data to help develop recommendations

# Workgroup Recommendations



Each workgroup will use a template to develop and report its recommendations

- The templates will be used to develop recommendation for each priority area
- The template helps create common information for each recommendation
- The template will help the Committee review each workgroup's recommendations



# Review of Recommendation Template (1/2)



The template has two sections. The first section describes the **focus area, priority, problem to be solved** and the **goal** of the recommendation. It asks the workgroup to describe what the developmental services system should look like after the recommendation is put into place.

Workgroup Focus Area:

Workgroup Priority:

**Step 1: Develop a Problem Statement for this Priority** *(Where we are now).*

Describe the problem(s) that exist today in the developmental services system that will be addressed in this priority area

**Step 2: Define a Goal for the Priority** *(Where we want to be)*

Define a goal that describes how the developmental services system should look after the recommendation has been adopted and implemented

# Review of Recommendation Template (2/2)



The second section **states the recommendation** and the **type** of recommendation. It asks the workgroup to also identify **short- and long-term milestones, potential impact measures** that will help assess whether the goal is met, and **equity considerations**.

Step 3: Recommendations to Achieve the Goal			Step 4: Define Short and Long Term Milestones needed to implement the recommendations		Step 5: Potential Impact Measures that will help assess whether the goal is met.	Step 6: Equity Consideration what actions need to be taken to address disparities and support equity
Recommendation		Recommendation Type (1) law/policy; (2) delivery system; (3) analyze; (4) communicate; (5) training; (6) other	Short-Term Milestones (next 1 to 2 years)	Long-Term Milestones (next 3 to 10 years)		
#1			1) 2) 3) 4)	1) 2) 3) 4)		
#2			1) 2) 3) 4)	1) 2) 3) 4)		

# Community Member Workgroup Selection



## Members of the community will be invited to submit an application to join workgroups

- Community member selection process and timeline:
  - CalHHS will release an application inviting members of the community to join a workgroup **by June 7**. The application will be available in all threshold languages
  - Members of the community will have two weeks to submit an application: **due date for applications will be June 21**
  - CalHHS will provide resources to self-advocates who may want assistance to complete the application
  - Applications will be reviewed by the Master Plan team and those selected will be appointed by CalHHS to serve on a workgroup

## Discussion

- Do you have questions about how the workgroups are being formed?
- Do you have questions about the process to add members to the committee?
- Do you have questions about the workgroup recommendations template?

# Workgroup 1:

Individuals and families experience person-centered service systems they trust



## Possible Priority Areas

- Develop a culture of trust and respect for all individuals and their families
- Access to culturally responsive services that are available in individuals' and their families' preferred language
- Increase access to Self-Determination and other participant directed services
- Common state-wide regional center service standards, definitions, availability and expectations
- Person-centered planning
- Access to person-centered planning and training for individuals, families and service coordinators
- Focus on individuals who are aging and have older parents

## Workgroup 2:

Individuals receive timely, inclusive, and seamless services across all service systems



### Possible Priority Areas

- Address system barriers to receiving generic services
- Milestone transitions and planning across the life-span (e.g., early start, transition-aged youth, and aging)
- Rapid eligibility for services based on individual needs
- Navigation supports that include assistance to obtain generic services
- Rapid eligibility based on when the individual needs the services
- Access to innovative services
- Access to services which meet basic needs such as affordable, accessible housing, health care and crisis prevention



## Workgroup 3:

Individuals and their families receive services from a high-quality, stable, and person-centered workforce



### Possible Priority Areas

- Employment opportunities for individuals with developmental disabilities to work in systems and support their peers
- Skills and knowledge to provide person-centered services and help individuals achieve their identified outcomes
- Culturally responsive services and language capacity to meet the needs of individuals served
- Service coordinator roles and responsibilities
- Address service barriers in remote and rural communities

## Workgroup 4:

Individuals and their families experience consistent, transparent, accountable and data-driven systems that focus on outcomes



### Possible Priority Areas

- The system has a consistent interpretation of regional centers' responsibilities
- Individuals and their families can easily access their information
- Data and technology systems measure system outcomes and performance and are available to everyone (e.g., data dash boards)
- Regional center accountability for achieving outcomes identified by the individual

## Workgroup 5:

Individuals are entitled to life-long services from systems with adequate resources



### Possible Priority Areas

- The Lanterman Act entitlement is protected
- Eligibility for Medi-Cal waivers are streamlined
- Medicaid waivers and State Plan services are modernized to expand service types and allow for innovation and obtain more funding
- Identify strategies to pay for outcomes and rate reform outcome measures and incentives.

# Workgroup Tasks

## Part 1: Vision for Success and Priorities

- Review “Vision for Success” narrative and provide comments
- Brainstorm priorities and identify top 3-4 priorities

## Part 2: Logistics and Next Steps

- Identify preferred day(s) of week and time(s) for meetings
- Identify committee member(s) who would like to service as our Equity Leads for each working group.
- Provide information about the knowledge, lived experience, and demographics of additional work group members needed to support your work
- Identify any subject matter experts, resources or training needed to advance your work

# Thank you!



# LUNCH BREAK

Lunch: 11:30 – 12:30

Please be back and ready to start by 12:30



# Workgroup Breakout Sessions

12:30 – 2:00



# BREAK

2:00 – 2:15

# Workgroup Planning Share Out



Each group will report out following breakout sessions:

- Their top three-four priorities areas.
- Areas where they want additional subject matter expertise, training or resources to support their priorities.

# Workgroup Planning Share Out

# Next Steps

In July, workgroups will be launched in place of a full committee meeting.

- ✓ Additional workgroup members from the community will be appointed.
- ✓ Workgroup meeting dates will be confirmed and announced.
- ✓ Workgroups will begin meeting to develop recommendations.
- ✓ The full committee will reconvene on August 21.

# Upcoming Meetings

## AUGUST 2024

**WED August 21, 2024 – Sacramento**

In-Person Location Forthcoming

## SEPTEMBER 2024

**WED September 18 – Central Valley**

In-Person Location Forthcoming

## OCTOBER 2024

**WED October 9, 2024 – Bay Area**

In-Person Location Forthcoming

## NOVEMBER 2024

**WED November 6, 2024 – Virtual Only**

Virtual Meeting Only – Zoom



# Upcoming Meetings

## DECEMBER 2024

**WED December 11, 2024 – Sacramento**

In-Person Location Forthcoming

## JANUARY 2025

**WED January 8, 2025 – Southern California**

In-Person Location Forthcoming

## FEBRUARY 2025

**WED February 12, 2025 – Southern California**

In-Person Location Forthcoming

## MARCH 2025

**WED March 12, 2025 – Sacramento**

In-Person Location Forthcoming

## Public Comment Session

The committee meeting will adjourn at 3:30, but we will keep the meeting space open until up to 4:30 to receive additional public comment.

We will take comments from the public joining in person and by zoom. If you want to make public comment regarding the topics of this meeting, please raise your hand and we will call on you.

At 2 minutes you will be asked to complete your thought to ensure everyone who wants to has a chance to speak.

Please let us know if you need additional time as a disability related accommodation to make your comment.

If you prefer to send comments in writing, email them to:  
[DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)

# Thank you!

Look forward to seeing you at our next meeting.

Wednesday, August 21, 2024

10:00 a.m. – 3:30 p.m.

Location: Virtual and in Sacramento

For more information visit our website at:

[www.chhs.ca.gov/home/master-plan-for-developmental-services](http://www.chhs.ca.gov/home/master-plan-for-developmental-services)

Send us your input at: [DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)

