



Disability & Aging Community Living Advisory Committee (DACLAC)

February 14, 2024 | 10:00 a.m. – 1:00 p.m.



Welcome & Meeting Logistics Review



Carroll De Andreis

Manager, MPA Stakeholder & Public Engagement
California Department of Aging

Meeting Logistics

Webinar or Telephone only

- Live captioning and American Sign Language (ASL) interpreting streamed through webinar (Zoom)
- Meeting slides, transcript, and recording will be posted to [California Health and Human Services \(CalHHS\) Master Plan for Aging](#) webpage.
- Committee members - please update your name display in Zoom by right clicking the upper right corner of your video and selecting “rename.”

Virtual Meeting Operations

- The chat function is only enabled for Committee Members, California Department of Aging (CDA) and state staff, and invited guests to share meeting-related resources and information.
- The public will be able to view content shared in the chat during the meeting.
- The chat and the Question/Answer functions are not enabled for comments and questions from public attendees.
- We invite the public to provide comments. Please hold comments until the end of the meeting during the designated Public Comment period.
- Additional public comments and questions can be directed to EngAGE@aging.ca.gov.

Public Comment



Attendees joining by **phone**, press *9 on your dial pad to join line. The moderator will announce the last 4 digits of your phone number and will unmute your line.



Attendees joining by **webinar (Zoom)**, click the raise hand button to join line. The moderator will announce your name or your last 4 digits of your phone number and will unmute your line.

Note: Public commentators will have 2 minutes.

For additional public comment, email EngAGE@aging.ca.gov.

Committee Purpose

The purpose of the Disability and Aging Community Living Advisory Committee (DACLAC) is to advance community living, inclusion, and integration across California.

DACLAC will ensure the involvement of individuals with physical and intellectual disabilities, older adults, and/or other partners who provide services or represent consumers.

DACLAC will advise the California Health & Human Services Agency (CalHHS), in addition to other state entities, on community living policies and programs, including but not limited to long-term services and supports, transportation and housing, and employment opportunities.

DACLAC Committee Members (2024-2025)

Stakeholder Co-Chairs

- Sheri Burns, *Silicon Valley Independent Living Center*
- Hagar Dickman, *Justice in Aging*

State Co-Chairs

- Susan DeMarois, *California Department of Aging*
- Joe Xavier, *California Department of Rehabilitation*

Stakeholder Committee Membership

- Patricia Blaisdell, *California Hospital Association*
- Mareva Brown, *Office of the Senate Pro Tempore*
- Megan Burke, *The SCAN Foundation*
- Melinda Forstey, *Serving Seniors*
- Elizabeth Fuller, *Assembly Committee on Aging and Long-Term Care*
- Jared Giarrusso-Khlok, *Alzheimer's Association*

DACLAC Committee Members (2024-2025)

Stakeholder Committee Membership (cont.)

- Barbara Hanna, *California Association for Health Services at Home*
- Corinne Jones, *Senior Network Services*
- Kathy Kelly, *Family Caregiver Alliance*
- Peter Mendoza, *Consumer Advocate*
- Kim Mills, *A Better Life Together, Inc.*
- Marty Omoto, *California Disability Community Action Network*
- Jeannee Parker Martin, *LeadingAge of California*
- Gabriel Rogin, *North Bay Regional Center*

DACLAC Committee Members (2024-2025)

Stakeholder Committee Membership (cont.)

- Michelle Rousey, *Consumer Advocate*
- Rosanna "Rosie" Ryan, *Consumer Advocate*
- Robert Taylor, *Konocti Senior Support*
- Jeff Thom, *California Council of the Blind*
- Debbie Toth, *Choice in Aging*
- Nina Weiler-Harwell, *AARP California*
- Janie Whiteford, *CA In-Home Supportive Services Consumer Alliance*
- Sylvia Yeh, *Friends of Children with Special Needs*

Meeting Agenda

- 10:00 a.m. Welcome & Meeting Operations**
- 10:05 a.m. CalHHS Agency Remarks**
- 10:15 a.m. DACLAC State Co-Chair Remarks**
- 10:25 a.m. DACLAC Stakeholder Co-Chairs Remarks**
- 10:40 a.m. Transportation Subcommittee: Key Priorities**
- 11:15 a.m. BREAK (15 minutes)**

Meeting Agenda (cont.)

- 11:30 a.m. Housing Subcommittee: Key Priorities**
- 12:05 p.m. Home and Community Based Services (HCBS)
Subcommittee: Structure and Next steps**
- 12:25 p.m. Master Plan for Aging (MPA) Year Four: Adopting a
Systems Approach**
- 12:40 p.m. Public Comment (15 minutes)**
- 12:55 p.m. Closing Comments and Next Steps**
- 1:00 p.m. Adjourn**

Remarks: CalHHS

Darci Delgado

Assistant Secretary

California Health and Human Services (CalHHS) Agency



Meeting Agenda

- 10:00 a.m. Welcome & Meeting Operations
- 10:05 a.m. CalHHS Agency Remarks
- 10:15 a.m. DACLAC State Co-Chair Remarks** [current topic]
- 10:25 a.m. DACLAC Stakeholder Co-Chairs Remarks
- 10:40 a.m. Transportation Subcommittee: Key Priorities
- 11:15 a.m. BREAK (15 minutes)

Remarks: DACLAC State Co-Chair

Joe Xavier

Director, California Department of Rehabilitation (DOR)



DEPARTMENT of
REHABILITATION

Employment, Independence & Equality

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- 10:40 a.m. Transportation Subcommittee: Key Priorities
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Remarks: DACLAC Stakeholder Co-Chairs

Hagar Dickman

Justice in Aging (JIA)

Sheri Burns

Silicon Valley Independent Living Center (SVILC)

Key Aims

- Information and Education
 - Gather priority recommendations from the Master Plan on Aging (MPA) Stakeholder Committees to inform the development of the MPA Initiatives for the next two years (2025 & 2026).
- Renew Commitments and Accelerate Progress
 - Sustain and re-invigorate diverse partners and stakeholders on California's commitment to achieve the MPA's Five Bold Goals.
- Engage Partners in the "Whole of Government Approach"
 - Be a model by convening state and national leaders to advance equity, collaboration, and integration among sectors in charting a path forward to prepare for the nation's aging population.

Thank you to the MPA's philanthropic partners for supporting this event.

CA for ALL Ages & Abilities: MPA Day of Action

Date: Tuesday, October 8, 2024

Location: Sacramento Convention Center

Time: To Be Determined





Committee Member Discussion and Comments

Meeting Agenda

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- 10:05 a.m. CalHHS Agency Remarks
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- 10:40 a.m. Transportation Subcommittee:Key Priorities** [current topic]
- 11:15 a.m. BREAK (15 minutes)

DACLAC Transportation Subcommittee Key Priorities and Panel Discussion

- **Michelle Rousey**, DACLAC Transportation Subcommittee Chair
- **Kaleo Mark**, Seamless Bay Area
- **Debbie Toth**, Choice in Aging
- **Jeff Thom**, California Council of the Blind
- **Sheri Burns**, Silicon Valley Independent Living Center

Accessible Transit Focus Groups and Survey Results



DACLAC – February 14th, 2024

Riders (via Focus Group interviews)

What improvements are needed to improve service?

Accessible transportation services are essential for mobility needs of riders, but many barriers within the system persist that hamper their ability to get where they want, when they want.

Improvements needed:

- More connections between people with disabilities/older adults and decision makers (transit agencies/elected officials).
- Decreasing trip times.
- More reliable and frequent service in more areas, at more times of the day
- Universal design. Vehicles that meet the needs of all riders. More operator training.

“We need to elevate the perception and the respect for people with disabilities. We do what you do. We need to go where you go. We need to be what you are.”

Service Providers

What improvements are needed to improve service?

Staff:

- More experienced and higher paid frontline staff.
- Hiring more operators.

Coordination

- More coordination with social service agencies (eligibility requirements, staff training).
- Coordination between accessible transportation providers.
- Unify accessible transportation operators to work off the same software.

Users:

- Shorter eligibility wait times for users.
- Able to pay fares with transit card (e.g. Clipper) or credit/debit cards.



Service Providers

What improvements are needed to improve service?

Operations:

- Expanded service area
- Longer hours of service
- Standardization of wheelchairs lifts on vehicles.
- Funding to buy and operate more vehicles.
- More resources for non-emergency medical transportation services.

Research and input:

- Assessing demand for accessible transportation services in underserved communities.
- More rider voices on policy/advisory bodies and public meetings to share their experience.

Communications:

- Marketing overall to educate the public on accessible transit services.

Summary

The challenges that riders experience using accessible transportation are often structural issues that agency staff cite as problems on their end, too.

Many of the operational needs of service providers boil down to needing a higher level of funding.

Riders need mobility services that go above and beyond what accessible transportation currently offers.





Committee Member Discussion and Comments



BREAK: 15 minutes

Meeting Agenda (cont.)

- | | |
|-------------------|--|
| 11:30 a.m. | Housing Subcommittee: Key Priorities [current topic] |
| 12:05 p.m. | Home and Community Based Services (HCBS)
Subcommittee: Structure and Next steps |
| 12:25 p.m. | Master Plan for Aging (MPA) Year Four: Adopting a
Systems Approach |
| 12:40 p.m. | Public Comment |
| 12:55 p.m. | Closing Comments and Next Steps |
| 1:00 p.m. | Adjourn |

DACLAC Housing Subcommittee Key Priorities Discussion

- **Marty Omoto**, California Disability Community Action Network & Housing Subcommittee Chair
- **Sheri Burns**, Silicon Valley Independent Living Center
- **Kimberly Mills**, A Better Life Together
- **Patti Prunhuber**, Justice in Aging
- **Beth Burns**, Autism Society of Inland Empire
- **Hagar Dickman**, Justice in Aging



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DACLAC Home and Community Based Services (HCBS) Subcommittee: Structure and Next steps

Hagar Dickman

Justice in Aging (JIA) & DACLAC Stakeholder Co-Chair



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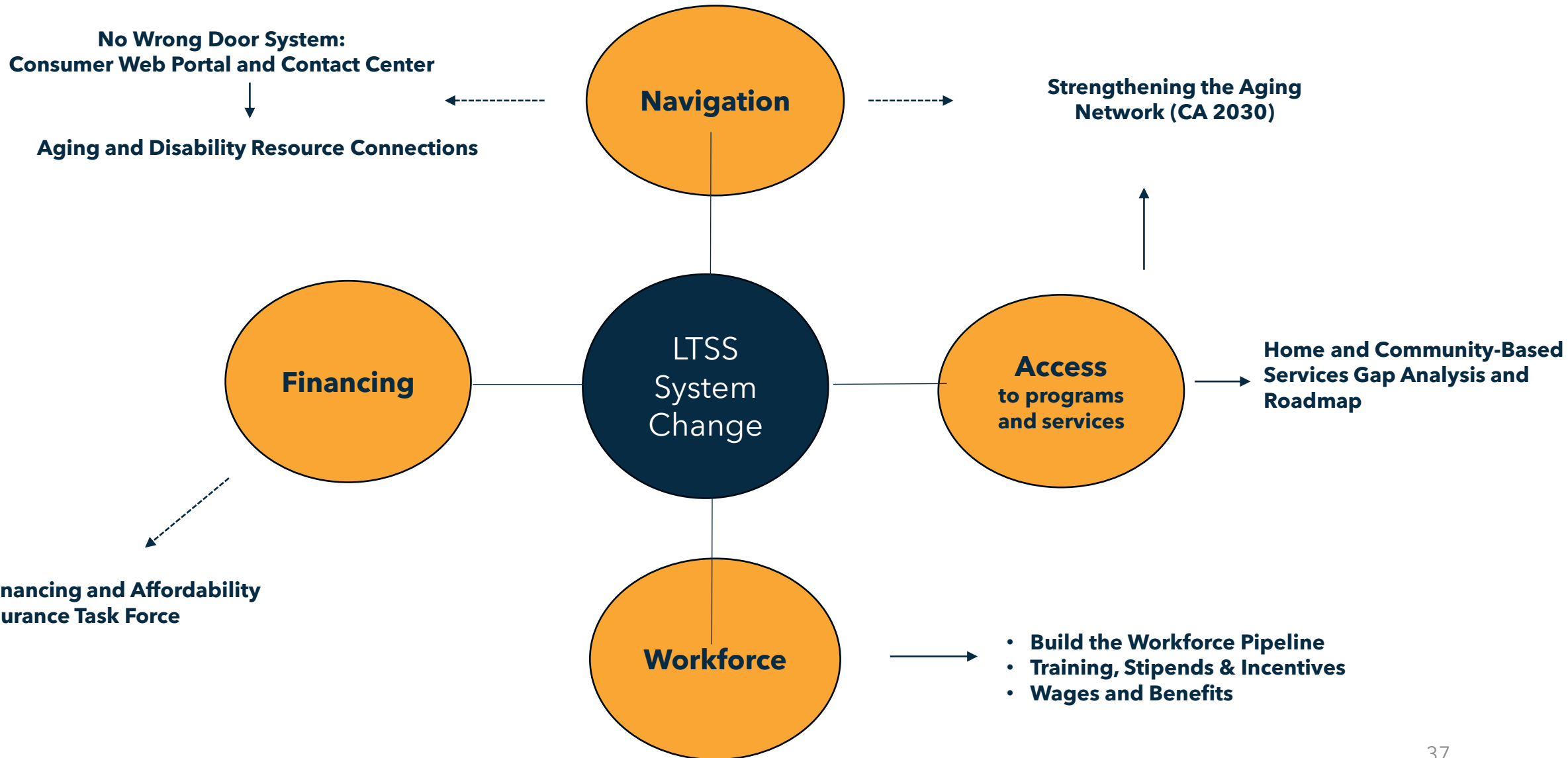
Entering Master Plan for Aging Year Four: Adopting a Systems Approach

Susan DeMarois, Director

Sarah Steenhausen, Deputy Director

California Department of Aging

LTSS System Change in the MPA





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Closing Remarks & Next Steps

Susan DeMarois

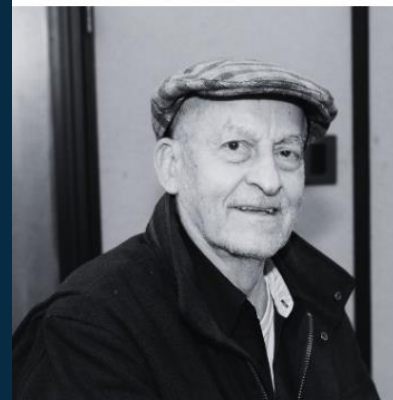
Director, California Department of Aging

DACLAC State Co-Chair



Celebrating 50 years of partnership & programs serving older Californians

Share your story
email communications@aging.ca.gov



Meeting Materials & Future Dates

❖ **All meeting materials, transcript and recording are posted after this meeting on:**

➤ [CaHHS DACLAC Meeting webpage](#)

❖ **Future 2024 DACLAC meetings:**

➤ Wednesday, May 22, 2024: (10 a.m. – 1p.m.)

➤ Wednesday, August 14, 2024: (10 a.m. – 1p.m.)



Learn more about the MPA at MPA.aging.ca.gov

Contact: EngAGE@aging.ca.gov

Learn more about CDA at www.aging.ca.gov



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