



**ELDER & DISABILITY JUSTICE COORDINATING COUNCIL (EDJCC)
FEBRUARY 8, 2024**

0:02

MORNING GOOD MORNING HELLO WE ARE JUST STARTING THE WEBINAR SO LET'S

0:10

WAIT A FEW MORE BEATS FOR PARTICIPANTS TO

0:16

JOIN IF I COULD REMIND OUR EDJCC COMMITTEE MEMBERS COUNCIL MEMBERS

0:24

INVITED GUESTS IF YOU HAVEN'T ALREADY COULD YOU PLEASE RENAME YOURSELF

0:29

RIGHT NOW YOUR NAME DISPLAY SAYS EDJCC PANELIST SO WE'D LIKE TO KNOW
WHO HAS

0:36

JOINED US TODAY IF YOU COULD HOVER OVER YOUR THREE DOTS AND RENAME
YOURSELF THAT WOULD BE GREAT THANK

0:43

YOU ALSO IF I CAN REMIND EVERYONE TO MUTE THEMSELVES

0:49

THAT WILL BE

0:58

HELPFUL ALL RIGHT I THINK WE ARE EVERYBODY'S IN

1:07

LET'S GET STARTED GOOD MORNING MY NAME IS CARROLL DEANDREIS AND I AM
THE

1:14

STAKEHOLDER AND PUBLIC ENGAGEMENT MANAGER ON THE MASTER PLAN FOR
AGING TEAM HERE AT THE CALIFORNIA

1:21

DEPARTMENT OF AGING AND THIS IS THE FIRST MEETING OF THE CALIFORNIA
ELDER

1:27

DISABILITY AND JUSTICE COORDINATING COUNCIL OR ED

1:33

JCC TODAY IS FEBRUARY 8TH 2024 THIS IS THE FIRST MEETING OF EDJCC

1:41
FOR 2024 SO WELCOME AND I AM GOING TO AS MY COLLEAGUES HAVE HEARD
1:49
NUMEROUS TIMES BUT THIS IS THE FIRST TIME WITH YOU HAPPY NEW YEAR NEXT
1:58
SLIDE I'M GOING TO GO OVER A FEW LOGISTICS FOR YOU AS WE ENGAGE IN
2:04
THIS VIRTUAL MEETING WE HAVE LIVE CAPTIONING AVAILABLE THROUGH YOUR
ZOOM
2:10
WEBINAR FUNCTIONS WE HAVE ASL INTERPRETERS PROVIDED THANK YOU TULIP
2:17
AND YOUR COLLEAGUE WHICH WE WILL SEE MOMENTARILY MEETING SLIDES AND
THE
2:22
TRANSCRIPT AND THE RECORDING CAN BE FOUND ON OUR CAL CALIFORNIA HEALTH
AND HUMAN SERVICES MASTER PLAN FOR AGING
2:30
WEB PAGE THE EDJCC PAGE AND COMMITTEE MEMBERS I HAVE ASKED COMMITTEE
2:36
MEMBERS AND GUESTS THAT WE'LL BE PRESENTING IF I COULD REMIND YOU
2:43
TO UPDATE YOUR NAME DISPLAY IN ZOOM BY RIGHT CLICKING IN THE UPPER
CORNER OF
2:48
YOUR VIDEO AND SELECTING RENAME SO WE KNOW WHO HAS JOINED US NEXT
2:58
SLIDE A FEW VIRTUAL MEETING OPERATIONS PLEASE
3:04
THE CHAT FUNCTION PARDON ME THE CHAT FUNCTION IS ENABLED FOR
COMMITTEE MEMBERS
3:10
CALIFORNIA DEPARTMENT OF AGING STAFF AND OTHER INVITED GUESTS TO SHARE
MEETING
3:16
RELATED RESOURCES INFORMATION WITH EACH OTHER AND ATTENDEES THE
3:21
PUBLIC WILL BE ABLE TO VIEW THE CONTENT IN THE CHAT AND THE QUESTION AND
ANSWER FUNCTIONS ARE NOT
3:28
ENABLED FOR PUBLIC USE BUT WE DO HAVE PUBLIC COMMENT AT THE END OF THE

3:35

MEETING TOWARDS THE END OF THE MEETING WE WILL SEE IT IN THE AGENDA AND SO WE INVITE YOU TO HOLD YOUR COMMENTS

3:42

UNTIL THAT TIME AND OF COURSE YOU CAN ALWAYS SUBMIT PUBLIC COMMENTS TO OUR

3:50

EMAIL BOX AT ANY TIME WHICH IS ENGAGE E-N-G-A-G-E AT AGING.CA.GOV

4:00

NEXT SLIDE PLEASE THESE ARE THE LOGISTICS FOR

4:05

PUBLIC COMMENT ATTENDEES JOINING BY PHONE YOU MAY PRESS STAR ON YOUR DIAL

4:12

PAD AND WE WILL UNMUTE YOUR LINE AND ATTENDEES JOINING VIA THE

4:19

ZOOM WEBINAR FUNCTION YOU CAN CLICK THE RAISED HAND BUTTON TO JOIN THE QUEUE

4:26

AND WE'LL UNMUTE YOUR LINE FOR YOUR PUBLIC COMMENT TIME I DO WANT TO REMIND

4:32

YOU THAT PUBLIC COMMENTERS HAVE TWO MINUTES SO THAT WE'RE WE CAN MAKE SURE WE HEAR FROM EVERYONE AND AGAIN AS

4:40

ALWAYS YOU MAY SUBMIT PUBLIC COMMENTS AT ANY TIME VIA OUR EMAIL BOX

4:47

ENGAGE AT AGING.CA.GOV

4:52

NEXT

4:57

SLIDE SO I'M GOING TO SPOTLIGHT MY

5:04

COLLEAGUE I CAN'T FIND YOU THERE YOU ARE THERE ADD SPOTLIGHT THERE YOU GO

5:11

GOOD MORNING I'M GONNA TURN IT OVER TO YOU PLEASE INTRODUCE YOURSELF THANKS CARROLL MY NAME IS

5:18

RANJANA MAHARAJ AND I HAVE THE PRIVILEGE OF SERVING AS THE ELDER JUSTICE SPECIALIST FOR CALIFORNIA DEPARTMENT OF

5:24

AGING IT'S TRULY AN HONOR TO BE HERE WITH ALL OF YOU TODAY AS WE GATHER
HERE TO DISCUSS AND ADDRESS CRITICAL ISSUES

5:29

SURROUNDING ELDER JUSTICE IN OUR STATE AND BEFORE WE DELVE INTO OUR
AGENDA ITEMS I'D LIKE TO TAKE A MOMENT TO

5:35

REVISIT THE COUNCIL PURPOSE AND EQUITY GUIDING PRINCIPLES SO I'LL BE
READING THEM TO YOU THE COUNCIL PURPOSE THE

5:43

GOAL OF THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL IS TO
INCREASE COORDINATION AND DEVELOP RECOMMENDATIONS

5:49

TO PREVENT AND ADDRESS THE ABUSE NEGLECT EXPLOITATION AND FRAUD
PERPETRATED

5:55

AGAINST OLDER ADULTS AND ADULTS WITH DISABILITIES NEXT SLIDE

6:04

PLEASE EQUITY GUIDING PRINCIPLES WE RECOGNIZE THAT PAST CURRENT
INTERVENTIONS AND SERVICES PREVENT

6:13

MISTREATMENT HAVE HAD A NEGATIVE CONSEQUENCE FOR SOME VICTIMS
FAMILIES AND COMMUNITIES AS A RESULT OF SYSTEMIC

6:19

DISCRIMINATION AND BIASES TO COUNTER THESE NEGATIVE IMPACTS AND TO
ENSURE EQUITY AND INCLUSION MOVING FORWARD WE

6:25

ARE COMMITTED TO LETTING THE FOLLOWING PRINCIPLES GUIDE ALL ASPECTS OF
OUR WORK PLANNING COORDINATION AND PROGRAM

6:32

DEVELOPMENT NEXT SLIDE PLEASE ONE WE RECOGNIZE THAT ADULTS

6:38

DESERVE TO LIVE FREE FROM ABUSE NEGLECT AND EXPLOITATION TWO WE
ACKNOWLEDGE THE

6:44

EXISTENCE OF SYSTEMIC RACISM DISCRIMINATION AND NEGATIVE IMPACTS IN

6:50

ORDER TO COMBAT ITS IMPACTS WE MUST CENTER EQUITY AT ALL STAGES OF OUR
COUNCIL'S WORK THREE CENTERING AROUND

6:57

EQUITY DOES NOT JUST MEAN CREATING EQUITABLE SOLUTIONS FOR ALL OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES BUT

7:02

ALSO RECOGNIZING THAT IMPLICIT BIAS EXISTS WITHIN ALL OF US WE ARE

7:08

COMMITTED AS A GROUP TO ACKNOWLEDGE AND EXPLORE BIASES WHILE DOING THE WORK OF THIS COUNCIL FOUR WE ACKNOWLEDGE THAT

7:15

WHILE OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES HAVE MANY OVERLAPPING INTERESTS THEY ARE DISTINCT COMMUNITIES

7:21

AND ANY POLICIES THAT ARE OBSERVED OR RECOMMENDED BY THIS COUNCIL SHOULD EXAMINE IMPACTS FOR EACH

7:27

COMMUNITY FIVE WE RECOGNIZE THE IMPORTANCE OF HEARING DIRECTLY FROM OLDER

7:38

ADULTS AND ADULTS LIVING WITH DISABILITIES THEIR LIVED EXPERIENCES SHOULD ALWAYS BE CENTERED AS WE MOVE

7:44

FORWARD WITH THE WORK OF THIS COUNCIL OUR COUNCIL SERVES AS A PLATFORM FOR COLLABORATION INNOVATION AND COLLECTIVE

7:50

ACTION AND WE'RE HERE TO AMPLIFY THE VOICES OF OLDER ADULTS AND ADULTS WITH DISABILITIES ADDRESS SYSTEMIC CHALLENGES

7:56

AND SAFEGUARD THEIR RIGHTS WITH THIS PURPOSE IN MIND LET US PROCEED WITH THE NEXT SLIDE NEXT TWO SLIDES AND THE

8:03

NEXT TWO SLIDES WILL SHOW OUR COUNCIL MEMBERS AND WE'D LIKE TO TAKE A MOMENT

8:09

TO EXPRESS OUR GRATITUDE TO EACH AND EVERY MEMBER AND NON-MEMBER OF THE ELDER AND DISABILITY JUSTICE COORDINATING

8:14

COUNCIL YOUR COMMITMENT DEDICATION AND ACTIVE PARTICIPATION IN DISCUSSIONS IN SUBCOMMITTEE WORK EXEMPLIFIES

8:21

COLLABORATION AND ADVOCACY NEXT SLIDE PLEASE TO DISPLAY THE NEXT SET OF MEMBERS OKAY

8:30

FOR TODAY'S AGENDA WE'LL START WITH WELCOME AND OPENING REMARKS
FOLLOWED BY ONGOING WORK AND INITIATIVES OF THE

8:36

ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL SUBCOMMITTEES WE
WILL ALSO HAVE A 10-MINUTE BREAK AND AS

8:42

WE RETURN FROM BREAK WE HAVE OUR FIRST PRESENTATION ON PREPARE FOR
YOUR CARE FOLLOWED BY UPDATES AND OVERVIEW FROM

8:49

THE DIVISION OF MEDICAL FRAUD AND ELDER ABUSE AND FINALLY CLOSING WITH
PUBLIC COMMENTS AND NEXT STEPS WITHOUT FURTHER

8:56

ADO I WOULD LIKE TO INTRODUCE OUR CALIFORNIA DEPARTMENT OF AGING
DIRECTOR SUSAN

9:01

DEMAROIS THANK YOU VERY MUCH RANJANA AND GOOD MORNING TO EVERYONE
JOINING US

9:07

TODAY TO ALL OF OUR MEMBERS WHO ARE RETURNING AND A VERY SPECIAL WARM
9:12

WELCOME TO OUR NEW EDJCC MEMBERS WHO ARE JOINING US I WANT TO
9:20

SPECIALY THANK BERTHA HAYDEN DIRECTING ATTORNEY AT BET TZEDEK WHO IS
OUR NEW

9:26

STAKEHOLDER CO-CHAIR SO THANK YOU BERTHA FOR ALL OF YOUR WORK LEADING
UP TO TODAY AND MORE WORK AHEAD FOR

9:33

YOU AS THE STAKEHOLDER CO-CHAIR THIS GROUP IS OUR THIS IS OUR
9:40

YOUNGEST STAKEHOLDER GROUP AT JUST TWO YEARS OLD AND I'M JUST
ASTOUNDED BY

9:49

THE PROGRESS THAT'S BEEN MADE IN TWO SHORT YEARS WITH THIS COUNCIL AND
THE

9:55

CREDIT GOES TO ALL OF YOU WHO ARE JOINING AS MEMBERS OF THE PUBLIC WHO
ARE JOINING INTO OUR CDA

10:01

STAFF IT'S JUST REMARKABLE WHAT WE'VE BEEN ABLE TO ACHIEVE IN A SHORT
TIME

10:07

AND I REALLY WANT TO LIFT UP OUR WORK GROUP CHAIRS WHO HAVE BEEN MEETING AND PUSHING THE WORK FORWARD

10:15

BETWEEN MEETINGS THAT IS SO IMPORTANT AND WE AND WE REALLY

10:21

APPRECIATE YOUR ADVOCACY AND YOUR SUBJECT MATTER EXPERTISE

10:26

SO WE WELCOME THE NEW MEMBERS AND LOOK FORWARD TO YOUR CONTRIBUTIONS

10:31

TO THE GROUP AND YOUR FEED BACK I WANTED TO I THINK WE'RE GOING TO MOVE TO

10:37

THE NEXT SLIDE IT IS YOU KNOW AS YOUNG AS OUR GROUP IS IT'S JUST HEARTBREAKING THAT WE TODAY WILL REMEMBER ONE OF

10:45

OUR FOUNDING MEMBERS HOWARD MCBROOM JUST HEARTBREAKING THAT

10:52

HOWARD PASSED AWAY THIS PICTURE JUST REMINDS ME I HAVE SUCH FOND MEMORIES

10:59

OF HOWARD BEING THE FIRST IN THE ZOOM ROOM CHIT CHATTING BEFORE MEETINGS AND

11:06

JUST THE ENTHUSIASM AND PASSION AND EAGERNESS THAT HE BROUGHT TO THIS GROUP

11:14

AS ONE OF OUR MOST ACTIVE AND DEDICATED MEMBERS AND HIS

11:19

ENCOURAGEMENT OF THE MANY INITIATIVES THAT WE WERE PRIORITIZING AND BEGINNING

11:24

WORK ON AND IT'S NOT JUST IN THE ELDER AND DISABILITY JUSTICE COORDINATING

11:29

COUNCIL WHERE HOWARD MADE HIS IMPACT HE WAS A FIERCE ADVOCATE FOR PEOPLE WITH

11:35

DISABILITIES AND HE LED MANY ORGANIZATIONS AND EFFORTS DURING HIS

11:44

LIFETIME SO I'M JUST GOING TO TAKE A MOMENT HERE FOR ALL OF US TO
REMEMBER

11:50

HOWARD AND WE'LL JUST BE SILENT FOR JUST A MOMENT

11:57

HERE

12:04

THANK YOU HE WILL BE MISSED HE WILL BE MISSED AND WE WILL HONOR HIM WITH
THE WORK WE DO TODAY AND THE WORK AHEAD IN

12:12

2024 OUR NEXT SLIDE WILL SHARE WITH ALL OF YOU KNOW ONE OF THE FOR THOSE
OF YOU WHO ARE RETURNING YOU MAY

12:19

RECALL THAT TWO YEARS AGO OR A YEAR AND A HALF WOULD HAVE BEEN A YEAR I

12:25

DON'T KNOW WE ARE ON A SEQUENCE WHERE EVERY TWO YEARS WE HOLD A DAY
OF ACTION

12:30

AND THIS IS WHEN ALL OF OUR STAKEHOLDER COMMITTEES COME TOGETHER ALL
OF OUR

12:36

ADVOCATES JOIN WITH PARTNERS IN LOCAL STATE AND FEDERAL GOVERNMENT TO
ADVANCE

12:42

THE NEXT ROUND OF MASTER PLAN FOR AGING INITIATIVE SO YOU ALL WILL BE
CRITICAL TO THAT AND THE WORK WE DISCUSSED

12:49

TODAY AND IN THE NEXT COUPLE OF MONTHS WILL SHAPE YOUR
RECOMMENDATIONS AS A COUNCIL THAT WE

12:56

WILL TAKE FORWARD TO OUR DAY OF ACTION IN OCTOBER SO YOU ARE ALL INVITED
YOU

13:02

ARE ALL INCLUDED AND YOU WILL BE PRESENTING YOUR PRIORITY
RECOMMENDATIONS

13:07

ON TUESDAY OCTOBER 8TH SO MORE TO COME ON THAT BUT WE'RE VERY EXCITED
ABOUT WHAT IS AHEAD AS WE CONTINUE TO

13:15

MOVE IN THESE TWO-YEAR INCREMENTS IN OUR 10-YEAR BLUEPRINT NEXT

13:22

SLIDE OKAY SO I BELIEVE I NOW AND I ALSO WANT TO ACKNOWLEDGE WE ARE CONFLICTING

13:27

TODAY WITH ANOTHER IMPORTANT WEBINAR THAT CLOSELY RELATES TO OUR WORK HERE THE ADMINISTRATION FOR COMMUNITY LIVING

13:35

RELEASED A FINAL RULE ON THE OLDER AMERICANS ACT EARLIER THIS WEEK AND THEY ARE HOLDING A WEBINAR TODAY AS THIS WORK

13:43

UNFOLDS WE'LL BE CLOSELY FOLLOWING IT AND WE'LL KEEP YOU APPRRISED AND WE WELCOME YOUR THOUGHTS AS WELL

13:51

ON THE UPDATE TO THE OLDER AMERICANS ACT AND NOW I TURN THE AGENDA BACK OVER TO

13:57

RANJANA THANK YOU THANK YOU DIRECTOR DEMAROIS WOULD LIKE TO NEXT

14:03

INTRODUCE OUR ESTEEMED SUBCOMMITTEE CHAIRS WHO PLAY A PIVOTAL ROLE IN ADVANCING THE MISSION OF OUR COUNCIL AND

14:08

ADDRESSING CRITICAL ISSUES IN ELDER AND DISABILITY JUSTICE BUT BEFORE I DO THAT I DO HAVE A NOTE FROM JIM

14:17

TREGGIARI WHO WILL BE STEPPING BACK FROM THE SUBCOMMITTEE TO ENSURE CLARITY IN ROLES FOR STAKEHOLDERS IN THE STATE JIM WILL

14:25

REMAIN AN ACTIVE AND ENGAGED MEMBER OF THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL AND WE LOOK FORWARD TO THE APS SUB COMMITTEE'S BOLD THINKING

14:32

THAT HELPS THE STATE IDENTIFY OPPORTUNITIES FOR CONTINUED PROGRAM ADVANCEMENT AND INNOVATION IN ALIGNMENT

14:39

WITH THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL SO THANK YOU JIM FOR YOUR ROLE AND SUPPORTING EDJCC

14:48

FIRST WE HAVE VIVIANNE MBAKU THE EQUITY DIRECTOR OF JUSTICE AND AGING FOR OUR LEGAL SERVICES

14:54

CHAIR PRESENTING FOR THE LEGAL SERVICES SUBCOMMITTEE VIVIANNE

14:59

THANKS RANJANA NEXT SLIDE SO AS RANJANA SAID I AM THE CHAIR

15:06

FOR THE LEGAL SERVICES SUBCOMMITTEE AND I WANTED TO JUST TOUCH ON OUR SUBCOMMITTEE'S MISSION STATEMENT AND

15:16

WHAT WE'RE REALLY FOCUSING ON IS TO ENSURE THAT EVERY OLDER ADULT IN CALIFORNIA HAS ACCESS TO COMPREHENSIVE

15:22

AND RELIABLE LEGAL SERVICES MAKING SURE THAT WE EMPOWER OLDER ADULTS AND ADULTS

15:28

WITH DISABILITIES TO PROTECT THEIR RIGHTS AND MAINTAIN INDEPENDENCE AND LEAD FULFILLING LIVES WITH

15:33

DIGNITY CREATING A CENTRALIZED INFORMATION HUB FOR LEGAL SERVICES

15:39

RESOURCES IDENTIFYING GAPS CREATING BEST PRACTICES AND MAKING

15:45

RECOMMENDATIONS IDENTIFYING RESOURCES INCLUDING FUNDING OPPORTUNITIES TO ENHANCE LEGAL

15:51

SERVICES EMPHASIZING ELDER JUSTICE AND THE MASTER PLAN FOR AGING AND FINALLY

15:58

PROVIDING WRITING RECOMMENDATIONS TO THE LEGISLATURE THAT CREATE AN ONGOING FUNDING OPPORTUNITY THAT DOES NOT LIMIT

16:04

RESOURCES FOR LEGAL SERVICES NEXT

16:12

SLIDE SO TODAY I'M GOING TO BRIEFLY GO OVER OUR LEGAL SERVICES WORK GROUP

16:17

PRIORITIES FOR THE YEAR 2024 AND THESE KIND OF YOU KNOW MESH

16:24

WELL WITH THE MISSION STATEMENT THAT I JUST READ FOR FIRST WE HAVE INCREASED

16:30

FUNDING FOR LEGAL SERVICES AS A GROUP WE HAVE DISCUSSED THAT WE ARE REALLY

16:36

TRYING TO FIND WAYS TO PROMOTE EXISTING FUNDING RESOURCES THAT LEGAL SERVICES ORGANIZATIONS MIGHT NOT ALREADY BE

16:43

UTILIZING AND ALSO FINDING NEW FUNDING FOR LEGAL SERVICES WHICH WE KNOW LIKE

16:49

A LOT OF SOCIAL SERVICES ARE CHRONICALLY UNDERFUNDED AND THEN FINALLY PROMOTING

16:54

THE NEWLY CREATED LOAN REPAYMENT ASSISTANCE PROGRAM THIS IS A PROGRAM

16:59

WHERE LEGAL SERVICES ORGANIZATIONS CAN USE IOLA FUNDS IOLA IS THE INTEREST ON

17:05

THE INTEREST IT'S EARNED ON FUNDS THAT ARE IN A LAWYER TRUST ACCOUNT GENERALLY

17:11

THESE FUNDS GO TO THE OH

17:16

SORRY OKAY IT LOOKS LIKE THERE WERE SOME ISSUES HEARING ME GENERALLY THESE FUNDS GO TO SERVE LEGAL SERVICES

17:26

ORGANIZATIONS AND MANY LEGAL SERVICES ORGANIZATIONS RECEIVE THIS FUNDING FROM THE CALIFORNIA BAR AND THERE IS A NEW

17:33

PROGRAM THAT CAN BE USED TO ASSIST LEGAL SERVICES ATTORNEYS IN HELPING PAY

17:40

THEIR STUDENT LOANS IF YOU'VE WATCHED THE NEWS IN THE LAST FEW YEARS YOU'RE WELL AWARE OF THE STUDENT LOAN CRISIS

17:46

AND IT'S PARTICULARLY ACUTE FOR ATTORNEYS AS THEY TEND TO HAVE ACCRUED

17:52

HUNDREDS OF THOUSANDS OF DOLLARS OF LOANS ONCE THEY FINISH LAW SCHOOL THE SECOND IS ESTATE

17:59

PLANNING SO ESTATE PLANNING USED TO BE UNDER THE PURVIEW OF OUR CONSERVATORSHIP

18:06

WORK GROUP BUT NOW LEGAL SERVICES WORK GROUP IS GOING TO TAKE ON ESTATE

18:12

PLANNING AND IN CONTRAST TO THE CONSERVATORSHIP WORK GROUP WE'RE FOCUSING ON EXPANDING LEGAL SERVICES

18:18

ABILITIES TO PROVIDE FULL REPRESENTATION IN ESTATE PLANNING SERVICES AND WE'RE REALLY LOOKING AT

18:25

ADDRESSING THE BARRIERS WHY OUR LEGAL SERVICES ORGANIZATIONS NOT ABLE TO PROVIDE THIS FULL REPRESENTATION WHY ARE

18:31

THEY MORE SO FOCUSING ON QUICK REPRESENTATION OR CLINIC TYPE

18:36

ADVICE AND LOOKING AT WAYS THAT WE CAN GET MORE FUNDING AND UPLIFTING MODELS

18:42

THAT ARE ALREADY DOING THIS FULL REPRESENTATION AND THEN FINALLY THE CIVIL CRIMINAL LAW COLLABORATIONS

18:49

WE DID HAVE AT OUR LAST LEGAL SERVICES WORK GROUP MEETING A REALLY ROBUST CONVERSATION ABOUT THE WAYS THAT

18:56

CIVIL LEGAL AID AND PROSECUTORS CAN COLLABORATE IN PARTICULAR LOOKING AT

19:02

RESTORATIVE JUSTICE AND OTHER ALTERNATIVES TO PROSECUTION IN ELDER

19:08

ABUSE AND EXPLOITATION CASES AND THEN ALSO CREATING STRONGER REFERRAL LINKS BETWEEN PROSECUTORS AND LEGAL SERVICES

19:14

ORGANIZATIONS SO THAT WHEN THERE POTENTIALLY ARE CASES WHERE THE PROSECUTORS CANNOT PURSUE CRIMINAL

19:21

CHARGES MAKING SURE THAT THOSE VICTIMS ARE ABLE TO GET SOME KIND OF CIVIL REPRESENTATION AND POTENTIALLY

19:29

PURSUE WHATEVER HAPPENED IN CIVIL COURT THANK

19:40

YOU THANK YOU VIVIANNE DOES ANYONE HAVE ANY QUESTIONS FOR THE LEGAL SERVICES WORK GROUP

19:47

CHAIR NO WORRIES WE CAN ALSO SAVE

19:53

QUESTIONS FOR AFTER EVERYONE'S PROVIDED THEIR UPDATES TO THEIR PRIORITIES
NEXT WE HAVE AKILES CERON

20:00

DIRECTOR OF THE SAN FRANCISCO HUMAN SERVICES AGENCY AS OUR NEW ADULT
PROTECTIVE SERVICES CHAIR WELCOME

20:07

AKILES HI WELCOME JUST A CORRECTION I'M THE PROGRAM DIRECTOR OF ADULT
PROTECTIVE

20:13

SERVICES WITHIN THE HUMAN SERVICES AGENCY THANK YOU SO I'LL BE

20:20

STEPPING IN AS THE CHAIR OF THE ADULT PROTECTIVE SERVICES SUBCOMMITTEE
AND WHAT IS NEXT IS WHAT

20:27

WE HAVE WORKED ON SO FAR NEXT SLIDE

20:33

PLEASE THIS SUBCOMMITTEE AS THE OTHER SUBCOMMITTEES WERE PART OF THE
MASTER

20:39

PLAN ON AGING ELDER JUSTICE COORDINATING COUNCIL AND WE AIM TO CENTER
EQUITY AND

20:45

FORMULATE STRATEGIES TO ENSURE THAT EVERY OLDER ADULT AND ADULT WITH
DISABILITIES IN CALIFORNIA RECEIVES A

20:53

TIMELY RESPONSE TO REPORTS OF ABUSE NEGLECT SELF-NEGLECT AND
EXPLOITATION

20:58

BY ADULT PROTECTIVE SERVICES AND THE AGENCIES DESIGNATED BY THE STATE TO
RECEIVE AND RESPOND TO CROSS

21:05

REPORTS AND TO ENSURE EFFECTIVE COORDINATION OF INNER AGENCY
INTERVENTIONS REMEDIES AND TREATMENT

21:12

STRATEGIES TO ABUSE NEGLECT SELF-NEGLECT AND EXPLOITATION AND TO
SUPPORT THE WELL-BEING LIBERTY AND INDEPENDENCE

21:20

OF OLDER ADULTS AND ADULTS WITH DISABILITIES AND THE PROTECTION OF THEIR

21:26

REAL AND PERSONAL PROPERTY NEXT SLIDE

21:33

PLEASE OUR PRIORITIES WE HAVE COME UP WITH THE TOP TWO PRIORITIES AND

21:40

WE'LL EXPLORE THE THIRD ONE OUR FIRST

21:45

PRIORITY IS TO ENSURE THAT EVERY OLDER ADULT AND

21:51

ADULT WITH DISABILITIES RECEIVES A TIMELY RESPONSE TO REPORTS OF ABUSE AS

21:56

DEFINED THAT THE AGENCY THAT ARE DESIGNATED BY THE STATE TO RECEIVE

22:02

THESE REPORTS THAT THEY RECEIVE THESE REPORTS ON A TIMELY MANNER WHAT

WE

22:08

HAVE DONE WE HAVE REVIEWED A LOT OF WHAT THE CURRENT CODE IN CALIFORNIA
REQUIRES

22:13

IN TERMS OF OTHER INNER AGENCY COORDINATION COLLABORATION AND

22:19

INVOLVEMENT TO RESPOND TO REPORTS OF SUSPECTED ABUSE IN DIFFERENT

22:25

JURISDICTIONS IN DIFFERENT SETTINGS WHETHER IT IS A LICENSED FACILITY OUT
IN THE

22:31

COMMUNITY HOSPITAL YOU NAME IT AND WHAT ARE THE AGENCIES THAT NEED TO
BE

22:37

MORE IMMEDIATELY INVOLVED AND HOW CAN THEY RECEIVE THESE REPORTS IN A
TIMELY

22:42

AND CONSISTENT MANNER SO WE WILL BE EXPLORING WAYS IN WHICH THESE
REPORTS

22:48

CAN BE RECEIVED IN SOME REGIONAL OR WIDER LEVEL SO THAT ON THE FRONT END
THE

22:57

APPROPRIATE CROSS REPORTS CAN BE MADE AND THE APPROPRIATE AGENCIES
CAN RESPOND

23:03

MORE TIMELY INCLUDING THE MAIN AGENCIES IDENTIFIED BY THE STATE SUCH AS
ADULT

23:09

PROTECTIVE SERVICES LOCAL LAW ENFORCEMENT AND THE LONG-TERM CARE
23:15
OMBUDSMAN OUR SECOND PRIORITY IS TO LOOK AT WAYS IN WHICH
23:25
THE ELDER JUSTICE EXPERTS CAN SUPPORT
23:30
LOCAL LAW ENFORCEMENT JURISDICTIONS WITH RESPECT TO
23:36
RECEIVING AND RESPONDING TO THESE REPORTS IT DOESN'T MATTER THE SETTING
23:41
WHETHER THERE'S A LICENSED FACILITY OR NOT WITHIN THEIR JURISDICTION SO
THAT
23:46
THESE RESPONSES CAN BE TIMELY AND EFFECTIVE AGAIN TO HELP PROTECT THE
23:53
PERSON THE WELL-BEING OF THE OLDER ADULT THE ADULT WITH A DISABILITY WHO
IS BELIEVED TO BE IN HARM'S WAY
24:01
AND THEIR PROPERTY AND OUR LIKELY THIRD PRIORITY
24:08
IS TO LOOK MORE CLOSELY AT THESE MULTI DISCIPLINARY TEAM
24:14
INTER AGENCY INTERVENTIONS WHAT ARE THE COLLABORATIONS THAT ARE
CURRENTLY
24:19
FACILITATED IN CODE BY THE STATE OF CALIFORNIA THAT PERHAPS WE NEED TO
REVIEW TO ENSURE THAT WE ARE MAXIMIZING
24:26
THEIR USE AND LOOKING AT ANY BARRIERS THAT MAY BE PREVENTING MULTIPLE
AGENCIES FROM
24:34
ENSURING A MORE TIMELY RESPONSE AND COORDINATION OF INTERVENTIONS TO
ENSURE
24:40
THAT PEOPLE ARE WELL AND FREE FROM HARM THANK YOU
24:49
THANK YOU AKILES JUST A FRIENDLY REMINDER FOR OUR EDJCC PANELISTS TO
24:55
CHANGE THEIR NAME DISPLAY OR SAY HELLO IF YOU NEED HELP PLEASE RAISE
YOUR HAND AND LET US KNOW CARROLL WILL GO
25:01

AHEAD AND RENAME YOU NEXT ON THE AGENDA WE HAVE OUR CHAIR BERTHA HAYDEN

25:07

DIRECTING ATTORNEY WITH BET TZEDEK WHO IS OUR CONSERVATORSHIP CHAIR BERTHA THANK YOU GOOD MORNING

25:14

EVERYONE AND I HOPE THAT WE HAVE A VIGOROUS CONVERSATION I REMEMBER OUR LAST MEETING HOWARD WOULD ALWAYS HAVE

25:21

A UNIQUE POINT OF VIEW AND INVOLVING ALL OF US TO DISCUSS HOW WE CAN FURTHER

25:27

COLLABORATE AND IMPROVE MATTERS SO I'M PRESENTING THE CONSERVATORSHIP

25:32

SUBCOMMITTEE OUR UPDATE AND AS WE TRANSITION TO THE NEXT SLIDE I ALSO WANT TO SHARE OUR MISSION STATEMENT AND WHAT

25:39

WE'RE GROUNDING OUR WORK IN THE CONSERVATORSHIP WORK GROUP IS OPERATING WITHIN THE ELDER AND DISABILITY JUSTICE

25:45

COORDINATING COUNCIL AS PART OF THE MASTER PLAN ON AGING WE ALSO AIM TO CENTER AND EQUITY AND FORMULATE

25:51

STRATEGIES TO EDUCATE THE GENERAL PUBLIC AND PROFESSIONALS WHO WORK WITH OLDER ADULTS AND ADULTS LIVING WITH

25:57

DISABILITIES ABOUT PROBATE CONSERVATORSHIPS AND OTHER DECISION-MAKING TOOLS SUCH AS OUR

26:03

SUPPORTED DECISION-MAKING ADVANCED HEALTH CARE DIRECTIVES WE ALSO AIM TO IDENTIFY CURRENT DATA SOURCE AND MAKE

26:11

RECOMMENDATIONS EXCUSE ME HOW TO STREAMLINE AND CENTRALIZE DATA COLLECTION FOR PROBATE CONSERVATORSHIPS

26:18

WE FURTHER AIM TO IDENTIFY GAPS IN THE PROBATE CONSERVATORSHIP SYSTEM AND MAKE RECOMMENDATIONS TO IMPROVE AND

26:24

AUGMENT SERVICES FOR CONSERVATEES AND LASTLY WE AIM TO IDENTIFY BEST PRACTICES AND MAKE RECOMMENDATIONS TO

26:31

STREAMLINE REFERRALS BETWEEN ADULT PROTECTIVE SERVICES AND PUBLIC
GUARDIAN PROGRAMS THIS AS WE TRANSITION TO

26:41

THE NEXT SLIDE THIS MISSION STATEMENT REALLY PLAYS OFF OF THE PRIORITIES

26:46

THAT WE HAVE SET FOR THE YEAR OFTEN TIMES WE FIND THAT I THINK IN A
STATEWIDE

26:51

CONVERSATION WE ALL MIGHT NOT HAVE THE SAME EVERYBODY HAS THEIR OWN
LIVED EXPERIENCE AND SOMETIMES THE FRAME OF

26:57

REFERENCE SOMEBODY CAN BE DISCUSSING CONSERVATORSHIP AND WITH CARE
COURT A LOT IN THE NEWS AND DIFFERENT NEEDS YOU

27:02

KNOW PEOPLE DON'T HAVE A GENERAL SENSE OF WHAT WE ARE TALKING ABOUT

27:09

SORRY WE REALLY WANT TO PRIORITIZE CREATING THAT CONVERSATION

27:15

ACROSS THE BOARD OF PEOPLE MAKING VISIBILITY TOWARDS WHAT EXACTLY IS

27:21

PROBATE CONSERVATORSHIP AND UPLIFTING DECISION-MAKING TOOLS DECISION-
MAKING TOOLS THAT SHOULD BE A FIRST AND ALSO

27:29

I REALLY WANT TO APPRECIATE AND UPLIFT THE WORK OF OUR LEGAL SERVICES
WORK BECAUSE A KEY TO EMPOWERING AND

27:35

LIVING OUR MOST INDEPENDENT LIVES IS FOR EVERYONE ALL INDIVIDUALS OVER 18
TO

27:41

ENGAGE IN DOING THEIR ADVANCED PLANNING AND IT'S GREAT THAT I'M NOT

27:47

SURE IF MY FELLOW COMMITTEE MEMBER IS ON BUT THAT OUR STATE HAS JOINED
OUR OTHER

27:52

STATES ACROSS THE NATION WHO HAVE MADE SUPPORTIVE DECISION MAKING
NOW PART OF US OUR STATUTORY SCHEME AND I SEE I

28:01

DON'T KNOW IF I SEE AARON'S THERE AND SO TO FURTHER MAKE THAT RESOURCES
AND TO

28:06

HELP PEOPLE UNDERSTAND HOW SUPPORT DECISION- MAKING CAN HELP AN ADULT
USE THEIR SUPPORT EFFECTIVE HOW WE CAN

28:12

MAKE SURE THAT IT NOT ONLY ADULTS WHO HAVE ENGAGED IN EXECUTING THESE
28:18

DOCUMENTS ARE ALSO ABLE NOT FACING CHALLENGES BY GOING TO A BANK OR A
28:23

SCHOOL WHO MIGHT NOT BE AS AWARE OF THESE NEWER DOCUMENTS SO WE'RE
LOOKING FORWARD TO THAT WORK AND THEN WE AND

28:30

I'M JUST GOING TO ASK IF MY IF MY FELLOW WORK GROUP MEMBER HANNAH
WOULD

28:38

LIKE TO UNMUTE HERSELF AND SPEAK A LITTLE BIT MORE ABOUT THE STATE
COUNCIL'S ROLL OUT OR IF NOT I THINK I

28:44

MIGHT SEE AARON AND I APOLOGIZE THE STATE COUNCIL

28:49

ON DEVELOPMENTAL

28:55

DISABILITIES NO OKAY WELL I ENCOURAGE YOU ALL TO VISIT THE STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES THEY ARE

29:01

PUTTING TOGETHER A RESOURCE PAGE ON THE UP-TO-DATE INFORMATION ON
WHERE WE CAN CONNECT INDIVIDUALS WITH SUPPORTIVE

29:08

DECISION-MAKING RESOURCES AND SUPPORT THEY'RE ALSO UPDATING ON THE
CONTRACTS

29:13

THAT WILL BE RELEASED AND GRANT OPPORTUNITIES TO FURTHER GENERATE THE
NETWORK OF PROFESSIONALS PROVIDING

29:19

SERVICES FOR SUPPORTED DECISION MAKING OUR SECOND PRIORITY IS ON ADULT

29:24

PROTECTIVE SERVICES AND ALSO COMPLEMENTS THE WORK OF MY FELLOW OTHER
COWORKERS

29:31

EXCUSE ME THE COFFEE'S WEARING OFF THE OTHER WORK GROUP MEMBER AND
IT'S REALLY TO TALK AGAIN ABOUT WHAT PART OF

29:37

WHAT THE CENTERING AROUND THE COUNCIL WHICH IS INCREASED COORDINATION AND SO WE'RE LOOKING AT ADULT PROTECTIVE

29:43

SERVICES AND PUBLIC GUARDIAN AND THE COORDINATION BETWEEN THOSE AGENCIES AND INCREASING HOW THE PROCESS IS DONE

29:50

AND INCREASING WHAT TYPE OF TRAININGS BOTH ARE RECEIVING IN ORDER TO AGAIN

29:55

INCREASE A SMOOTHER REFERRAL OR COORDINATION

30:01

PROCESS AND SO WITH THAT I THINK I SAW SOME

30:06

HANDS YEAH THIS IS VIVIANNE I THINK WE'RE GOING TO GO TO THE NEXT SLIDE AND

30:13

HAVE SOME TIME FOR DISCUSSION ABOUT THE WORK GROUPS AND OUR

30:19

PRIORITIES YOU KNOW CAN I CAN I ASK I THINK IT'S VIVIANNE TO YOU I THINK IT'S FUNNY HOW BOTH WORK GROUPS HAVE

30:25

IDENTIFIED ESTATE PLANNING AS A PRIORITY AND ESTATE PLANNING REALLY SEEMS TO BE AT THE FOREFRONT ALMOST

30:32

ORGANICALLY ACROSS THE STATE OF LEGAL SERVICES IDENTIFYING THAT THAT'S A

30:38

GAP CAN DO YOU WANT TO TALK A LITTLE BIT ABOUT HOW YOUR GROUP CAME TO IDENTIFY THAT AS A PRIORITY AREA AS WELL YEAH

30:45

THANKS BERTHA WE HAD QUITE A FEW WORK GROUP MEMBERS BRING UP THE ISSUES OF

30:52

THAT THEY HAD SEEN OVER THE YEARS OF ACCESS TO ESTATE PLANNING IN PARTICULAR NOT JUST PEOPLE GETTING ACCESS TO

30:59

MAYBE LIKE ADVANCED PLANNING DOCUMENTS BUT REALLY THE WAYS THAT ADVANCED PLANNING YOU KNOW ACTUALLY HAVING A WILL

31:06

POTENTIALLY TRUST IS A WAY TO PRESERVE WEALTH IN LOW-INCOME COMMUNITIES AND

31:12

MARGINALIZED COMMUNITIES SO WE WERE ACTUALLY ABLE TO HAVE AT ONE OF OUR WORK GROUP MEETINGS AN ATTORNEY FROM OPEN

31:18

DOOR LEGAL WHICH IS IN SAN FRANCISCO COME AND TALK ABOUT THEIR PROGRAM WHERE THEY ARE REALLY TRYING TO PRESERVE

31:24

WEALTH IN PREDOMINANTLY BLACK AND BROWN COMMUNITIES WITH OLDER ADULTS BY

31:29

MAKING SURE THAT PEOPLE ARE NOT DYING WITH YOU KNOW THEIR HOMES HAVING A WHAT

31:35

AMONG LAWYERS THEY CALL A TANGLE TITLE WHERE THE TITLE IS NOT REALLY CLEAR

31:41

AND YOU KNOW TRYING TO PRESERVE THE CHARACTER COMMUNITIES AND PRESERVE WEALTH AND FAMILIES BY MAKING SURE THAT

31:47

HOMES ARE PASSING THROUGH THE FAMILY AND NOT JUST FALLING OUT BECAUSE A LOT OF

31:52

A LOT OF TIMES WHAT HAPPENS IS THAT IF THE OLDER ADULT WHO OWNS THE HOME IS

31:57

LOW INCOME EVENTUALLY WHEN THEY PASS THE FAMILY MIGHT NOT HAVE THE MONEY TO HIRE AN ATTORNEY TO FIGURE OUT WHAT THEY

32:04

NEED TO DO TO GO THROUGH PROBATE TO PRESERVE THAT HOME AND THEN THE HOME JUST ENDS UP BEING SOLD AND THEN YOU'RE

32:10

LOSING AN ENTIRE YOU KNOW VALUABLE MEMBERS OF A COMMUNITY HAVE TO LEAVE AND

32:15

MOVE SOMEWHERE ELSE SO WE HAD HEARD THAT AND THEN WE HAD ALSO HEARD FROM OTHER PEOPLE THAT THEY DIDN'T EVEN

32:21

REALLY HAVE ACCESS TO YOU KNOW JUST THESE TYPES OF SUPPORTIVE DECISION-MAKING DOCUMENTS ADVANCED

32:27

PLANNING DOCUMENTS IT'S NOT ALWAYS SOMETHING THAT PEOPLE ARE THINKING ABOUT JUST THINKING ABOUT HOW ARE THEY GOING

32:33

TO AGE YOU KNOW WHAT DO THEY WANT AS THEY AGE SO THAT'S KIND OF HOW WE IDENTIFIED IT AND THEN WE REALIZED THAT

32:40

THERE ISN'T NECESSARILY A LOT OF LEGAL SERVICES ORGANIZATIONS THAT ARE PRIORITIZING THAT KIND OF WORK OBVIOUSLY

32:46

WITH LEGAL SERVICES THERE ARE A TON OF PRIORITIES THERE'S A LOT OF PEOPLE IN NEED THERE'S ALWAYS GOING TO BE A TON OF

32:51

CLIENTS SO IT'S HARD TO GET FOCUSED ON YOU KNOW JUST A SPECIFIC KIND OF NICHE

32:57

AREA OF LAW BECAUSE THERE'S ALSO JUST NOT A LOT OF ATTORNEYS WHO PRACTICE THIS TYPE OF LAW COMPARED TO OTHER AREAS

33:03

OF LAW THAT LEGAL SERVICES COVER LIKE PUBLIC BENEFITS FOR EXAMPLE YEAH IT'S INTERESTING IN OUR ON

33:10

THE GROUND IN OUR PRACTICE I KNOW OUR ELDER JUSTICE SEEMS AND WITH THE HOUSING CRISIS THAT WE ARE SEEING WE SEE A LOT

33:16

OF NOW OLDER ADULTS WHO WERE CAREGIVERS TO THE PREVIOUS GENERATION WHO ARE LIVING IN A PROPERTY BUT THEIR

33:23

THE PREVIOUS GENERATION DIDN'T DO ANY ESTATE PLANNING AND SO THEY CAN'T ACCESS THE EQUITY THAT'S IN THE HOME FOR THEIR

33:30

FURTHER YOU KNOW TO FIX UP THE HOUSE OR TO HAVE SOME MONEY TO SUPPLEMENT THEIR PUBLIC BENEFITS SO IT'S I THINK

33:37

YOU KNOW WHAT I VALUE ABOUT THIS WORK IS THAT WE'RE LOOKING HOLISTICALLY AS TO

33:42

NOT ONLY FOR AUTONOMY AND DECISION MAKING YOU KNOW TO LESSEN THE NEED FOR CONSERVATORSHIP BUT REALLY IT'S ALSO

33:49

WORK TOWARDS ECONOMIC SECURITY OF GENERATIONS AND FUTURE OLDER ADULTS IN OUR STATE IN IN OUR STATE OR ADULT

33:56

AND ALSO ADULTS WITH DISABILITIES TALKING ABOUT FAMILY PLANNING AND

34:01

CREATING LIFE ESTATE SO THAT OLDER ADULTS WITH DISABILITIES CAN ALSO LIVE

34:07

INDEPENDENTLY AKILES I KNOW WITH YOUR GROUP IT WAS INTERESTING TO HEAR ABOUT THE NEW MODELS THAT YOU MIGHT BE

34:13

INVESTIGATING I WAS JUST WONDERING ARE THERE ANY OTHER MODELS ACROSS THE NATION THAT YOU'RE LOOKING TO REPLICATE

34:20

OR ANY NEW TECHNOLOGIES THAT APS MIGHT BE LOOKING AT IN ORDER TO MAKE

34:27

THE REFERRAL SERVICE A MORE SMOOTHER PROCESS OR A MORE INTEGRATED PROCESS

34:32

WITH THE OTHER CROSS AGENCIES THAT'S SOMETHING THAT YOU KNOW

34:39

WE NEED TO LOOK AT MORE CLOSELY I'M SURE THERE ARE SOME MODELS THAT WORK REGIONALLY VERY WELL AND OTHERS THAT ARE

34:45

MORE STATEWIDE LIKE FOR EXAMPLE TEXAS THEY HAVE A VERY NICE MODEL IN TERMS OF

34:51

A WEBSITE WHERE YOU MAKE A REPORT AND THEN IT GOES TO WHERE IT NEEDS TO GO

34:58

HERE IN CALIFORNIA WE ARE COUNTY ADMINISTERED SO LOOKING AT AND WE

35:05

ARE YOU KNOW THE MOST POPULATED STATE ALMOST 40 MILLION YOU WE RECEIVE ABOUT

35:11

240,000 REPORTS OF ABUSE A YEAR STATEWIDE SO WE WOULD HAVE TO LOOK AT

35:18

YOU KNOW WHAT ARE THE POSSIBILITIES THAT WOULD WORK BASED ON REGION

35:24

COMPOSITION SO A LOT OF WORK TO BE DONE I THINK THERE'S A LOT OF POSSIBILITIES AND WE'RE AT THAT STAGE

35:30

THAT'S GOING TO BE PART OF OUR PROJECTS TO LOOK AT WHAT IS WORKING WHERE AND

35:35

WHAT IS APPLICABLE HERE SO THAT PEOPLE CAN GO TO ONE PLACE MAKE A REPORT THOSE

35:40

WHO NEED TO BE INVOLVED THEY BECOME INVOLVED TIMELY AND I THINK THAT IS GOING TO BE VERY

35:48

HELPFUL AND IT'S IMPORTANT TO REMEMBER THAT AKILES IS DOING ALL THIS WORK

35:53

WITH THE UNDERSTANDING THAT WE'RE ALSO WAITING FOR POTENTIAL FEDERAL REGULATIONS ON APS THE COMMENTS

36:00

THE COMMENT PERIOD FOR THAT ENDED LATE LAST YEAR AND I THINK WE'RE ALL KIND OF ANTICIPATING SOMETIME THIS YEAR THERE

36:06

WILL BE SOME FEDERAL REGULATIONS WHICH THIS IS A FIRST THERE ARE NO FEDERAL REGULATIONS ON APS AT THIS POINT YOU

36:13

KNOW WIDE SPREAD AND THE APS PROGRAMS AT LEAST I'VE SEEN FROM MY NATIONAL WORK

36:19

VARY SO WIDELY NO STATE IS SIMILAR TO ANOTHER STATE AT

36:24

ALL I THINK WE HAVE QUESTION FROM IS IT BLANCA I THINK I JUST SAW HER BUT I'M NOT SURE YEAH YES THANK YOU VIVIANNE

36:32

THANK YOU AKILES I'M I HAVE THE PRIVILEGE OF BEING ON THE SUBCOMMITTEE WITH AKILES AND CAROL AND JIM

36:41

AND WE REALLY WE APPRECIATE THAT EVEN JUST RAISING THIS AS A POTENTIAL

36:50
IDEA FOR THE STATE TO CONSIDER WE KNOW THAT IT WOULD TAKE A LOT OF MONEY IT

36:56

WOULD TAKE COORDINATION AND CLOSING THE GAPS BUT

37:01

FROM PREVIOUS MEETINGS WE'VE HAD AND EVEN IN OUR OWN SUBCOMMITTEE MEETINGS

37:07

AKILES HAS ALSO BROUGHT UP THIS BUT WE ALSO HAVE IT HAPPENING AS YOU CAN AS YOU

37:12

KNOW WE ARE ALWAYS STRUGGLING AND THE CONSUMER OR THE PERSON WHO WANTS TO

37:18

REPORT WHERE DO THEY START WHERE DO THEY GO TO EVEN REPORT ELDER OR POTENTIAL

37:26

ALLEGED ELDER AND A NEGLECT ELDER ABUSE AND NEGLECT AND EVEN THERE'S

37:33

ALWAYS THIS DISCUSSION ON WELL THEY'RE IN THE HOSPITAL DO WE CALL THE OMBUDSMAN

37:38

OR DO WE CALL APS AND SO WHAT WE DECIDED AS A SUBCOMMITTEE IS

37:45

LET'S COME UP WITH A VERY BOLD IDEA THAT CALIFORNIANS CAN REALLY GET BEHIND TO

37:52

ELEVATE THIS AS NOT ONLY A STATEWIDE ISSUE BUT SOMETHING THAT WE CAN REALLY

37:58

HELP THAT PERSON TO NOT HAVE TO GO THROUGH ALL THESE

38:04

DIFFERENT ENTITIES TO BE ABLE TO REPORT SOMETHING JUST BECAUSE THERE'S YOU

38:09

KNOW THEY'RE NOT SURE WHICH NUMBER TO CONTACT SO TO WHATEVER EXTENT WE CAN

38:15

HAVE ONE CONTACT ONE CALL NUMBER THAT WOULD THEN GO OUT TO ALL THE WHEREVER IT

38:20

HAD YOU KNOW WHEREVER THAT JURISDICTION IS BUT IT COULD START

38:25

THERE I KNOW CAROL HAS HER LEZA SORRY HAS

38:32

HER HAND UP BUT I JUST WANTED TO UPLIFT THE START UP CONVERSATION SERIES THAT THE CDA IS DOING I FIND THAT

38:38

SO COMPELLING BECAUSE WHAT YOU WERE JUST SAYING BLANCA REALLY RESONATES WITH SO MANY INDIVIDUALS DON'T KNOW WHO THEY

38:44

NEED UNTIL THEY'RE IN A CRISIS AND WHEN YOU'RE IN A CRISIS YOU CAN'T
PROCESS HOW TO FIGURE HOW TO NAVIGATE THINGS YOU

38:50

KNOW AND SO I YOU KNOW I REALLY THINK THAT THAT SERIES TO START
CONVERSATION WHAT WE CAN DO TO MAKE

38:56

SURE THAT PEOPLE START HEARING THESE AGENCIES NAMES LIKE THE LONG-TERM
OMBUDSMAN BEFORE I THINK THAT WHEN

39:02

THEY'RE IN THOSE DIFFICULT SITUATIONS THAT WILL ALSO FURTHER POSITION
THEM TO MOVE SMOOTHER MORE OR MORE

39:09

SMOOTHLY LEZA YOU'RE STEALING MY THUNDER THERE

39:14

BECAUSE I REALLY I WANTED TO ECHO THAT THE ONUS CANNOT BE ON THE
CONSUMER TO

39:20

TO IDENTIFY WHICH OF THESE MULTIPLE DIFFERENT STATE AND COUNTY AGENCIES
ARE GOING TO PROVIDE THEM WITH THE

39:27

INFORMATION AND SO I AM VERY EXCITED ABOUT THE START OF THE
CONVERSATION AND I'D REALLY LIKE TO SEE HOW THE START OF

39:33

THE CONVERSATION COULD ALSO BE INCORPORATED INTO THE LEGAL SERVICES
AND INTO OUR YOU KNOW THE CONSERVATORSHIP

39:41

KIND OF THINGS BECAUSE I THINK WE WOULD

39:48

DO WE WOULD DO MIDDLE INCOME AND AS WELL AS

39:54

LOW-INCOME FAMILIES SUCH A SERVICE IF WE COULD EDUCATE THEM AGAINST THIS
MISNOMER

40:00

THAT ADVANCED PLANNING IS ONLY FOR THE WEALTHY AND IT IT'S ONLY FOR
SOMEBODY WHO OWNS A HOME THERE ARE OTHER ASSETS

40:07

THAT FAMILY MEMBERS HAVE AND ADVANCED PLANNING IS MORE THAN JUST THE
THINGS THAT YOU OWN IT'S THE OPPORTUNITY FOR

40:14

SELF-DETERMINATION AND I THINK THAT IT'S SO EXCITING THAT WE ARE WE ARE
NOT

40:21

WE'RE NOT GIVING PEOPLE FISHES WE'RE TEACHING THEM TO FISH AND WE'RE TEACHING A STRUCTURE ON HOW TO EDUCATE

40:29

PEOPLE AND NOT TO BE SO PATERNALISTIC THAT WE KNOW WHAT'S BEST FOR THEM AND BY EMPOWERING PEOPLE AT THE FRONT END

40:38

THAT'S GOING TO SAVE ALL OF US WORK YOU KNOW IT'S A WORK DETERRENT IF PEOPLE MAKE DECISIONS IN ADVANCE OF THE CRISIS

40:44

SO I AM SO EXCITED I DON'T KNOW WHICH PROGRAM I'M MORE EXCITED AND WISH I HAD MORE TIME TO REALLY BE ON ALL

40:51

OF THE GROUPS SO I JUST APPRECIATE THIS OPPORTUNITY TO HEAR WHERE ALL OF THE

40:57

SUBCOMMITTEES ARE AT AND HOWEVER THE COMMISSION CAN PROMOTE IT AND SUPPORT IT WE ARE ALL IN SO

41:07

THANKS THANK YOU FOR THAT LEZA AND THEN WITH THAT IN TERMS OF YOU KNOW

41:13

ELEVATING AND RAISING THE VISIBILITY OF TOOLS THAT ARE AVAILABLE TO EMBRACE AUTONOMY AND SELF-DETERMINATION I

41:18

BELIEVE HANNAH IF I CAN TURN IT OVER TO YOU IF YOU WANT TO FURTHER EXPOUND

41:23

ABOUT THE NEW ROLL OUT OF THE SUPPORTED DECISION-MAKING HI SURE THANKS BERTHA MY NAME IS

41:29

HANNAH DUNHAM I'M WITH THE STATE COUNCIL ON DEVELOPMENTAL DISABILITIES I'M THE PROGRAM MANAGER FOR THE SUPPORTED

41:35

DECISION-MAKING TECHNICAL ASSISTANCE PROGRAM SO OUR GOAL IS TO STRENGTHEN AND

41:41

EXPAND THE USE OF SUPPORTED DECISION-MAKING THROUGHOUT THE STATE OF CALIFORNIA THE PRIMARY POPULATIONS THAT

41:47

WE'RE TRYING TO TARGET ARE FOLKS WITH INTELLECTUAL AND DEVELOPMENTAL
DISABILITIES AGING AND MENTAL HEALTH

41:55

THEIR INDIVIDUALS WITH MENTAL HEALTH CONCERNS SO IT DOES TARGET A
PRETTY WIDE GROUP OF INDIVIDUALS WE WERE ALLOCATED

42:02

\$5 MILLION FOR THE PROGRAM AND WE ARE ADMINISTERING THREE MILLION OF
THAT IN

42:07

GRANTS AND ABOUT 1.2 MILLION IN CONTRACTS WE ACTUALLY HAVE ALREADY
RELEASED THREE OF THOSE CONTRACTS AND

42:15

THERE WILL BE ONE MORE AND THE GRANT SHOULD BE COMING OUT HOPEFULLY
THE BEGINNING OF MARCH SO WE ARE LOOKING AT

42:23

FOCUS AREAS REALIZING THAT PEOPLE NEED SUPPORT WITH MAKING DECISIONS IN
MAIN

42:28

AREAS OF FINANCIAL IDD SERVICES MEDICAL EDUCATION AND LEGAL SO WE'RE
42:37

HOPING THAT OUR GRANTS ARE GOING TO REACH FAMILIES AND INDIVIDUALS AS
WELL AS PROFESSIONALS IN ALL OF THOSE AREAS

42:43

AND HOPING THAT WE'RE ABLE TO AGAIN INCREASE THE USE OF SUPPORTED
DECISION- MAKING THROUGHOUT THE STATE WE REALIZE

42:51

THAT THERE HAVE BEEN QUITE A FEW BARRIERS TO THAT IMPLEMENTATION AND SO
WE'RE HOPING THAT SOME OF THESE

42:56

CONTRACTS AND GRANTS THAT WE PUT OUT WILL HELP OVERCOME THOSE
BARRIERS SO THAT INDIVIDUALS ARE ABLE TO

43:02

SUCCESSFULLY UTILIZE SUPPORTED DECISION-MAKING AS AN ALTERNATIVE TO
CONSERVATORSHIP AND AS THE LEAST

43:08

RESTRICTIVE OPTION IN MANY OF THEIR LIFE CHOICES AND

43:16

AREAS THANK YOU HANNAH AND I KNOW THAT YOUR TEAM SPENT SO MUCH TIME
ON THE GROUND TALKING TO FAMILIES AND HELP

43:23

IDENTIFYING LIKE WHERE THE KNOWLEDGE GAPS WERE AND DO YOU WANT TO SHARE ANYTHING ABOUT THAT EXPERIENCE SURE YEAH

43:30

SO WE DID POST A SURVEY THAT WAS UP FOR I WANT TO SAY IT WAS A COUPLE MONTHS WE GOT ABOUT 247 RESPONSES FROM

43:38

INDIVIDUALS THAT INCLUDED FAMILY ADVOCATES SELF ADVOCATES AND PROFESSIONALS ASKING WHERE THEY FELT

43:44

THAT THERE WERE BARRIERS WHERE THEY FELT NEEDED MORE SUPPORT AND IT WAS PRETTY CONSISTENT ACROSS THE BOARD THAT REALLY

43:51

JUST EVERYWHERE WE ALSO HEARD FROM OUR COMMUNITY CONVERSATIONS WE HELD FIVE

43:57

MEETINGS IN OCTOBER FOR THOSE VARIOUS FOCUS AREAS THAT I MENTIONED YOU KNOW LEGAL FINANCIAL IDD SERVICES

44:05

EDUCATION AND WE HAD ABOUT 160 PARTICIPANTS IN

44:11

THOSE AND WE HEARD THAT PEOPLE HAVEN'T EVEN HEARD OF SUPPORTED DECISION MAKING MOST OF THE TIME AND ACTUALLY A LOT OF

44:17

THE PEOPLE THAT ATTENDED THOSE MEETINGS WERE THINKING THAT IT WAS GOING TO BE A TRAINING SO THEY COULD GET MORE INFORMATION SO WE DEFINITELY REALIZE

44:24

THAT'S A HUGE BARRIER IN ITSELF IS PEOPLE NOT KNOWING ABOUT SUPPORTED DECISION MAKING AND THEN FAMILIES AND

44:30

PROFESSIONALS THAT WERE AWARE OF IT REPORTED A LOT OF BARRIERS IN BEING ABLE TO USE IT ON THE FAMILY SIDE IT WAS THAT

44:37

PROFESSIONALS WEREN'T HONORING IT WITHIN THEIR PROFESSIONS AND THEN FROM THE PROFESSIONAL SIDE WE WERE HEARING THAT

44:43

THEY HAD CONCERNS ABOUT YOU KNOW THEIR LEGAL OBLIGATIONS AND THINGS LIKE THAT AND BEING ABLE TO SUPPORT FAMILIES AND

44:49

USING SUPPORTED DECISION MAKING SO THAT'S HOW WE BASED OUR THE DIRECTION OF OUR CONTRACTS ON OUR GRANTS IS THAT

44:56

FEEDBACK THAT WE GOT FROM THE SURVEYS AND THE COMMUNITY
CONVERSATIONS THAT WE

45:02

HELD THAT'S GREAT THANK YOU HANNAH IT'LL BE INTERESTING VIVIANNE

45:10

AND AKILES AND OTHER MEMBERS IF YOU'VE RAN ACROSS PEOPLE ASKING ABOUT
SUPPORTED DECISION MAKING IN YOUR

45:16

RESPECTIVE WORK GROUPS IF YOU KNOW I'LL KNOW AT BET TZEDEK WE STARTED

45:22

DRAFTING A TOOL KIT FOR SUPPORTED DECISION MAKING AGREEMENTS AND DOING
SOME EDUCATION HAVE

45:28

YOU SEEN OUT IN THE COMMUNITY ANY OTHER LEGAL SERVICES VIVIANNNE THAT
HAVE BEEN TALKING ABOUT EX TO DOING THAT WORK

45:36

TO DRAFT THEIR OWN TOOL SUPPORT DECISION-MAKING TOOL KITS OR EDUCATION
AROUND THAT I HAVE NOT BUT I THINK

45:46

THAT THIS THERE IS A GAP WE DO NEED SOME ACTUAL RESOURCES FOR PEOPLE
AND I THINK

45:52

YOU KNOW WHAT HANNAH SAID ABOUT OUTSIDE PARTIES WONDERING ABOUT
THEIR ETHICAL OBLIGATIONS REALLY RESONATED

45:58

WITH ME I THINK THAT THAT'S SOMETHING THAT'S GOING TO COME UP QUITE A BIT
AND WE'RE GOING TO NEED TO FIND WAYS TO

46:06

ANSWER THOSE QUESTIONS FOR LICENSED PROFESSIONALS SO THAT THEY FEEL
COMFORTABLE WITH SUPPORTED DECISION MAKING TOOLS AT EVERY LEVEL JUST
NOT

46:14

NOT JUST ATTORNEYS BUT ALSO POTENTIALLY SOCIAL WORKERS DOCTORS NURSES
PEOPLE ALL

46:19

THE PEOPLE THAT SOMEONE MIGHT BE INTERACTING WITH MAKING SURE THAT
THEY'RE ALL EDUCATED ON WHAT THESE

46:25

DOCUMENTS EVEN ARE WHAT THEY MEAN AND WHAT THEY MEAN TO THEIR
INTERACTIONS

46:31

WITH THE CLIENTS AS WELL I WANT TO OPEN IT UP TO OTHER COMMITTEE MEMBERS

46:37

THAT WOULD LIKE TO SPEAK ON IT BUT I I'LL JUST SAY THAT IF YOU HAVEN'T GONE AND READ THE WELFARE AND INSTITUTIONS

46:43

CODE ON SUPPORT DECISION MAKING I THINK IT'S A VERY GOOD READ I THINK BECAUSE AS VIVIANNE TO LIKE YOUR POINT BECAUSE I

46:49

DO BELIEVE THAT THE SCHEME ALSO ALLOWS YOU TO HAVE A SUPPORTER EVEN IF YOU DON'T HAVE A SUPPORTIVE DECISION-MAKING AGREEMENT PRESENT AND SO HONOR MAKING

46:58

SURE THAT THOSE RIGHTS ARE BEING HONORED AND RESPECTED BECAUSE I KNOW EVEN WITH TRADITIONAL I'LL USE THE WORD

47:04

TRADITIONAL FOR LACK OF A BETTER TERM BUT ADVANCED PLANNING IF SOMEBODY GOES TO THE BANK THEY'LL BE LIKE THAT'S NOT OUR FORM OR IF YOU'RE TRYING TO CHANGE

47:11

SOMETHING ON A PENSION THAT DOES YOU KNOW THAT DOES NOT WORK WITH OUR COMPANY SO THAT'LL BE AN INTERESTING ISSUE TO

47:19

SUPPORT OUR COMMUNITY ON CAN I ADD ONE MORE THING GO AHEAD YEAH SORRY I JUST

47:25

WANTED TO ADD THAT ON THAT NOTE THE CONTRACTS THAT WE'VE ALREADY RELEASED ONE OF THOSE IS FOR A WARM LINE WHICH IS

47:31

OUR HOPE THAT THAT'S GOING TO BE STAFFED BY INDIVIDUALS TRAINED ON SUPPORTED

47:37

DECISION MAKING AND WHERE THEY CAN HELP FAMILIES AND PROFESSIONALS GET RESOURCES TO SUCCESSFULLY IMPLEMENT IT SO THAT'S

47:44

ONE OF THE CONTRACTS THAT WE HAVE OUT AGAIN RECOGNIZING THAT THE NEED IS ON BOTH SIDES WITH THE FAMILIES AND THE

47:49

PROFESSIONALS SO THAT'S OUR GOAL FOR THAT ONE AND THEN THE OTHER TWO THAT ARE OUT RIGHT NOW IS FOR AN EVALUATION OF

47:55

THE PROGRAM JUST TO ENSURE THAT YOU KNOW WE'RE BEING AS EFFECTIVE AS WE CAN AND THEN A RESOURCE LIBRARY IS COMING

48:05

AND THEN I'M COMPLETELY DRAWING A BLANK ON THE OTHER ONE I APOLOGIZE BUT THE WARM LINE REALLY IS A RESOURCE THAT

48:10

WE'RE HOPING PEOPLE CAN CONTACT TO BOTH PROFESSIONALS AND FAMILIES TO GET

48:15

THAT SUPPORT SO JUST TO ADD THAT IN GREAT HANNAH IF I'M REMEMBERING YOUR

48:21

THIRD ONE IS ABOUT MARKETING AND WHAT YOU GUYS ARE YOUR CAMPAIGN TO LIKE START THE CONVERSATION TO REALLY

48:27

SATURATE THE CONCEPT AND HELP PEOPLE UNDER UNDERSTAND WHAT IT IS YEAH THANK YOU FOR THAT AND YES SO THE GOAL FOR

48:33

THAT IS JUST MAKING SURE THAT THE MESSAGING THAT WE'RE SENDING OUT IS CONSISTENT AND THAT PEOPLE ARE GETTING ACCURATE INFORMATION AND KNOWING WHERE

48:40

THEY CAN GO FOR ADDITIONAL INFORMATION SO WE'RE HOPING TO HAVE A VERY COHESIVE MARKETING BRANDING PROGRAM FOR THAT

48:47

THANK YOU SO MUCH BERTHA GREAT HEY HANNAH THIS IS AARON CARRUTHERS AND YOU'RE DOING GREAT I GOT YOU I GOT YOUR BACK I PUT A LINK

48:54

IN THE CHAT HOPEFULLY EVERYBODY CAN ACCESS IT TO THE CURRENT INVITATION FOR BIDS THAT ARE OPEN AND THEY INCLUDED

49:00

INDIVIDUAL LINKS THAT TAKE YOU OVER TO THE CONTRACTING PAGE FOR BOTH THE WARMLINE EVALUATION AND THE MARKETING

49:06

COMMUNICATIONS PERFECT THANK YOU AARON AND IF POSSIBLE I CAN SEND YOU THE

49:11

FLYERS FOR THOSE AS WELL IF YOU'RE ABLE TO SHARE IT WITH EVERYONE HERE IN CASE ANYONE HERE IS INTERESTED IN BIDDING

49:18

OR INTERESTED IN SHARING IT WITH SOMEONE THAT THEY KNOW THAT MIGHT BE
ABLE TO BID SURE I MEAN YES I THINK ALL DEFER

49:25

TO RANJANA ON THE BEST WAY TO MAKE SURE THAT'S DISTRIBUTED BUT YES
PERECT

49:31

THANK YOU I BELIEVE LEZA YES I HAD A QUESTION FOR HANNAH

49:37

SO I THINK BROADLY THERE HAS LIKE CONFUSION ABOUT SUPPORTIVE DECISION

49:43

MAKING IN TERMS OF YOU KNOW IF I'M THE DAUGHTER AND I'M HELPING MY MOM
JUST

49:50

YOU KNOW DOING HER BILLS AND SUPPORTING HER BUT IT'S NOT A LEGAL
STRUCTURE AND I

49:56

KNOW I'M CURIOUS WILL WE BE ABLE TO MARKET INTO THE COMMUNITY THOSE
PLACES

50:03

THAT ARE REALLY THE TRUSTED RESOURCES THE CHURCHES THE VILLAGES THE

50:09

SENIOR CENTERS THOSE PLACES THAT OLDER ADULTS OR FAMILY MEMBERS GO
WHEN THEY'RE

50:15

UNSURE ABOUT WHAT TO DO JUST

50:21

LAST WEEK THE COMMISSION GOT A PHONE CALL FROM A WOMAN WHO YOU
COULD JUST TELL SHE JUST WANTED TO MAKE A REALLY

50:28

GOOD DECISION SHE KNEW SHE NEEDED TO SELL HER HOME AND SHE JUST SHE
WAS JUST

50:34

OVERWHELMED WITH THE PROCESS AND DIDN'T KNOW WHO TO CALL OR WHAT TO
DO AND IT

50:40

JUST HURT MY HEART THAT SHE WAS JUST PARALYZED BECAUSE SHE JUST DIDN'T
HAVE ANYBODY THAT SHE TRUSTED AS A

50:48

KNOWLEDGEABLE UNBIASED RESOURCE SO I'M WONDERING HOW AND MAYBE

50:54

SUPPORTIVE DECISION-MAKING ISN'T THAT TOOL YEAH BUT WHAT IS THE THING THAT WE CAN START MARKETING TO OLDER ADULTS

51:01

AND FAMILY MEMBERS TO JUST ACKNOWLEDGE THAT YOU KNOW IN THIS DAY AND AGE OF TECHNOLOGY AND SCAMMERS AND FAST PACE

51:10

AND YOU MAKE A MISTAKE AND YOU KNOW YOUR ASSETS ARE JUST WIPED OUT HOW CAN WE NORMALIZE THAT

51:17

EVERYBODY NEEDS TO HAVE A THOUGHT PROCESS THOUGHT PARTNER I'M EXCITED ABOUT YOUR

51:24

PROGRAM I THINK HANNAH YOU JUST NEED TO

51:30

UNMUTE THANK YOU I'M ALSO VERY EXCITED ABOUT OUR PROGRAM THAT'S ONE OF THE THINGS THAT I'VE BEEN TRYING TO

51:35

SHARE WHEN WE'RE MEETING LIKE SHARING INFORMATION IS THAT EVERYBODY NEEDS HELP MAKING DECISIONS YOU KNOW EVEN

51:41

MYSELF LIKE IF WE GET YOU KNOW MAYBE BAD NEWS AT THE DOCTOR WE WANT TO TALK IT OUT WITH A FRIEND WE WANT TO TALK IT OUT

51:46

WITH A LOVED ONE SO IT IS KIND OF A NORMAL THING THAT A LOT OF US USE ALREADY WE'RE HOPING THAT WITH THE

51:52

WARM LINE IN CONJUNCTION WITH THE RESOURCE LIBRARY IT WILL REALLY GIVE

51:57

FAMILIES SOME ACCURATE RELIABLE RESOURCES THAT THEY CAN UTILIZE AGAIN WE'RE HOPING THAT THAT WARMLINE PERSON

52:03

IS GOING TO BE TRAINED IN SDM AND HAVE AT LEAST RESOURCES

52:09

WHERE THEY CAN GET DEEPER ADVICE ON SPECIFIC SITUATIONS LIKE WHETHER IT'S LEGAL OR MEDICAL WE WE'RE HOPING THAT

52:17

WE'LL GET A BETTER OR AN APPLICANT THAT DOES HAVE THAT KIND OF REACH WHERE THEY

52:23

CAN MAKE SURE TO PROVIDE THAT SUPPORT FOR ACTUAL IMPLEMENTATION WHAT I WOULD SAY IS IF

52:28

YOU GUYS DO HAVE SITUATIONS NOW WE AT SCDD WE DO HAVE AN EMAIL DIRECT TO THE

52:35

SDM TAP AND WE HAVE A PHONE NUMBER WE HAVE GOTTEN SOME REQUESTS ALREADY AS FAR

52:42

AS PEOPLE NEEDING SUPPORT WITH SPECIFIC SITUATIONS AND WE ARE ADDRESSING THOSE TO THE BEST THAT WE CAN RECOGNIZING

52:48

THAT WE'RE NOT ACTUALLY ABLE TO PROVIDE TRAINING AND THINGS LIKE THAT DIRECTLY BUT WE DO HAVE SOME RESOURCES THAT WE'RE

52:53

ABLE TO PUT INDIVIDUAL IN CONTACT WITH TO TRY AND HELP THEM THROUGH THESE SITUATIONS SO IN THE MEANTIME IF YOU

53:00

HAVE FAMILIES WHO NEED THAT SUPPORT YOU CAN ALWAYS DIRECT THEM TO US AND WE CAN DO OUR BEST TO TRY AND GET THEM SOME

53:05

RESOURCES THAT THEY NEED AND I CAN PUT OUR EMAIL AND OUR IF YOU COULD PUT

53:10

THAT IN THE CHAT BECAUSE THE COMMISSION WILL DEFINITELY USE THAT AS A RESOURCE PLEASE YEAH WE CAN DEFINITELY DO THAT

53:16

BUT ONCE THE WARMLINE AND THE RESOURCE LIBRARY ARE UP AND RUNNING WE'RE VERY CONFIDENT THAT WE'LL HAVE SOME GOOD RESOURCES AND DIRECTION FOR FAMILIES

53:23

AND PROFESSIONALS BUT GREAT

53:30

QUESTIONS AND I JUST WANT TO I KNOW LATER ON UPLIFT THAT WE HAVE THE GREAT PRESENTATION ON PREPARE AND IT REALLY

53:37

IS OUR ONE OF OUR WORK GROUP MEMBERS CARLA WHO BROUGHT THAT TO THE

53:42

FOREFRONT AND CARLA I'M JUST WANT YOU KNOW THAT REALLY RESONATES I FEEL WITH EVERYTHING WE'VE BEEN SAYING THIS

53:47

MORNING ABOUT ACCESS MAKING IT EASY AND MAKING IT NORMAL DO YOU WANT TO TALK

53:52

A LITTLE BIT ABOUT FROM YOUR PERSPECTIVE WHAT WE'LL HEAR ABOUT

53:57

KIND OF PREVIEW WHAT WE'LL HEAR ABOUT LATER ON FROM THE PREPARE
PRESENTATION YEAH I THINK WHAT'S IMPORTANT TO KNOW IS THAT YOU KNOW AS

54:04

A HEALTHCARE PROVIDER AS A PHYSICIAN SEEING PATIENTS IN MANY DIFFERENT
SETTINGS YOU KNOW WHAT PEOPLE ARE USED TO ARE GETTING THESE VERY LEGAL

54:11

FORMS ABOUT ADVANCED CARE PLANNING SPECIFICALLY AROUND HEALTHCARE
WITH TERMS THAT AREN'T UNDERSTOOD IN

54:17

FORMATS THAT AREN'T UNDERSTOOD AND SO THIS IS A WAY IT WAS ACTUALLY
DONE VIA RESEARCH AND WITH PATIENT INPUT TO

54:24

REALLY HAVE IT A READABLE FORMAT FOR ALL CALIFORNIANS AND IT'S ACTUALLY
BEING USED IN OTHER PARTS OF THE COUNTRY AS WELL

54:31

AND THERE'S BEEN A LOT OF WORK TO ACTUALLY GET THEM CULTURALLY
EVALUATED AND LINGUISTICALLY EVALUATED

54:36

IN OTHER LANGUAGES SO IT'S WHAT I USE IN MY PRACTICE I THINK THE OTHER
THING IS THE OPPORTUNITY TO HAVE IT

54:43

AVAILABLE IN PAPER FORMAT FOR THOSE OF US THAT STILL LOVE ANALOG
TECHNOLOGIES AND THEN FOR THOSE THAT

54:49

LIKE TO BE ON THE COMPUTER IT CAN BE ON COMPUTER AS WELL WITH SOME
SIMULATED VIDEOS TO GO THROUGH SOME OF THE

54:55

DISCUSSIONS BECAUSE OFTEN TIMES YOU KNOW AS A PHYSICIAN YOU KNOW YOU
ASK PEOPLE ABOUT THEIR PREFERENCES AND THEY DON'T

55:00

REALLY UNDERSTAND NOT EVERY SOME PEOPLE DO BUT NOT EVERYONE
UNDERSTANDS WHAT CHOICES THEY HAVE IN FRONT OF THEM

55:06

AROUND FOR THEIR CARE PEOPLE ASSUME IT'S JUST TO LIVE OR DIE YOU KNOW
FEEDING TUBE NO FEEDING TUBE AND THERE'S MUCH

55:11

MORE NUANCES AND THIS HELPS US GUIDE THROUGH WHAT ARE THE SITUATIONS
IT CAN'T EVEN BE AS IMPORTANT AS THINGS AS YOU

55:18

KNOW DO YOU WANT PEOPLE AROUND YOU WHEN YOU'RE DYING DO YOU WANT MUSIC YOU KNOW IF SOMEONE PLAYED CHRISTMAS MUSIC I'VE

55:23

JOKED ABOUT THIS BEFORE WHEN I'M DYING I YOU KNOW HOPEFULLY I WOULDN'T BE AWARE ENOUGH TO REALIZE THAT I DON'T WANT THAT BUT SO IT'S YOU KNOW IT'S

55:31

I'M MAKING LIGHT OF SOMETHING THAT'S VERY SERIOUS BUT IT REALLY GIVES AN OPPORTUNITY TO UNDERSTAND IT IN A WAY THAT ALL CALIFORNIANS SHOULD BE ABLE TO

55:38

UNDERSTAND AND I JUST WANT TO ECHO THAT YOU KNOW I THINK THE POWER OF PART OF THE POWER OF THIS COUNCIL IS THE NEW

55:45

COLLABORATIONS THAT WE CREATE AMONG OURSELVES AND THANKS TO CARLA INTRODUCING PREPARE TO OUR WORK THE

55:51

PREPARE PROGRAM CAME AND PRESENTED TO MY TEAM OF ATTORNEYS AT ARE ON THE GROUND AND SO MUCH OF THE ISSUES THAT WE

55:57

FACE ARE YOU KNOW NATIONAL CAREGIVING DAUGHTERS HERE OR MOMS HERE AND DAUGHTERS IN ANOTHER STATE AND THE

56:03

PROGRAM THAT WE'LL HEAR ON LATER REALLY ALLOWS PEOPLE TO CONNECT NO MATTER WHERE YOU KNOW WHERE THE CAREGIVER IS OR WHERE THE CARE RECIPIENT AND ENSURE THAT

56:10

PROTECTION AND I KNOW I HAD TEAM MEMBERS THAT ACTUALLY USED IT AND THEY JUST SAID EVEN AS PROFESSIONALS IN THE

56:16

FIELD GOSH I'VE NEVER HAD THESE CONVERSATIONS WITH MY PARENTS THEY'RE DIFFICULT TO HAVE AND GOING THROUGH THIS

56:21

PREPARE FORM REALLY HELPS THEM KIND OF START HAVING THOSE CONVERSATIONS THAT

56:26

ARE SUGGESTED JUST AS THE CDA PROGRAMMING SO AGAIN I JUST WANTED TO ECHO IF YOU'RE IF YOU ALSO WORK DIRECTLY

56:32

IN THE FIELD OR IF YOU'RE LOOKING FOR A TOOL FOR YOUR TEAM IT'S GREAT THAT

56:37

THIS WILL BE RECORDED BECAUSE I THINK IT WILL BE VALUABLE IT'S EXTREMELY

56:44

VALUABLE SO BELIEVE WE STILL HAVE TIME FOR FURTHER CONVERSATION IS THAT
OKAY

56:53

SO AKILES FROM YOUR TEAM I KNOW YOU HAVE A VERY DYNAMIC PRIORITY

57:01

LIST THAT'S BEEN SET FOR THIS YEAR AMONG THEM IS THERE ONE THAT STICKS

57:07

OUT TO YOU OR IS THERE SOMETHING THAT YOU'RE MOST EXCITED ABOUT AS YOU

57:12

START OFF THE YEAR I DON'T KNOW IF I CAN STILL YEAH

57:19

WELL I THINK IT'S GOING TO BE IT'S GOING TO TAKE A LOT OF ASSESSING AND

57:25

THINKING THROUGH AND LIKE VIVIANNE MENTIONED YOU KNOW WHAT THE
FEDERAL REGULATIONS WILL SAY YOU KNOW SO THIS

57:31

YEAR WILL BRING A LOT OF SHUFFLE BUT ALSO OPPORTUNITIES

57:37

WITHIN THE SHUFFLE TO SEE YOU KNOW WHAT ARE WHAT ARE WAYS THAT WE CAN

57:43

DESIGN SOMETHING THAT IS HELPFUL WHAT I FIND I THINK COMING FROM THE

57:50

ADULT PROTECTIVE SERVICES FIELD AND THE PARTNERS THAT WE NEED TO
COLLABORATE

57:56

WITH ADULT PROTECTIVE SERVICES REALLY DEPENDS ON MANY OTHER SYSTEMS
TO HELP

58:03

INTERVENE AND HAVE SOMEONE BE BETTER OFF AFTER OUR INTERVENTION AND
ONE OF OUR

58:10

MAIN CONDUITS IS INTER AGENCY COLLABORATION

58:16

COORDINATION AND I THINK THAT EXPLORING WAYS OF WORKING BETTER WITH
THE LEGAL AID SYSTEM FOR EXAMPLE WE'RE TALKING

58:23

ABOUT ESTATE PLANNING SUPPORTIVE DECISION MAKING MANY OF THESE NEED
TO BE IN

58:28

PLACE BY THE TIME WE RECEIVE A REPORT IS BECAUSE THERE IS SOME HARM OR
58:35

SUSPECTED HARM THAT THAT PERSON IS FACING AND HAVING SOME TOOLS
ALREADY

58:42

THAT ARE IN EXISTENCE IS GOING TO BE VERY HELPFUL RIGHT ESPECIALLY IN
SUPPORTING THE LEAST RESTRICTIVE WAY OF

58:50

HELPING SOMEONE AND THE MOST EXPEDITIOUS WAY AND SOMETIMES THIS
ESTATE PLANNING DOCUMENTS BRING MORE EXPEDITIOUS

58:57

INTERVENTIONS BECAUSE THEY'RE BASED ON WHAT THE PERSON WANTED WHEN
THEY WERE MORE ABLE AND CAPABLE AND HOW TO

59:03

MAKE THAT TRANSITION AND SOMETIMES THE DOCUMENT MAY BE THERE BUT HOW
TO

59:08

ACTUALLY BRING IN THAT NAMED SUPPORTER IN THE DOCUMENT TO

59:16

EFFECTUATE SOME ACTIONS THAT REQUIRE SOME LEGAL AUTHORITY TO DO IT AND I
59:22

THINK THAT'S WHERE OUR LEGAL PARTNER IS COMING TO PLAY RIGHT AND TO HELP
US AND THIS LARGER SYSTEM AND ALSO THERE

59:31

ARE MANY OTHER POSSIBILITIES WHERE PEOPLE SOMEONE MENTIONED BEFORE

59:37

SUPPORTIVE DECISION MAKING IS NOT ONLY EXCLUSIVELY ABOUT HAVING SOME
SORT OF LIKE I SEE IT IN A

59:44

CONTINUUM BASED ON TO WHAT EXTENT YOU NEED SOME LEGAL REMEDY OR
59:52

INTERVENTION AND SOMEONE TO ACT ON YOUR BEHALF BUT I THINK IN THAT
DIRECTION

59:57

PEOPLE HAVE SYSTEMS THAT THEY RELY ON THAT THEY HAVE TRUSTED RELATIVES
FRIENDS

1:00:03

SIGNIFICANT OTHERS YOU NAME IT AND THERE ARE WAYS IN WHICH WE CAN
ENGAGE PEOPLE

1:00:08

AND GIVE THEM OPPORTUNITIES TO TAKE THE NEXT STEPS WHICH WOULD INVOLVE OTHER

1:00:14

SYSTEMS LIKE LEGAL AID FOR EXAMPLE SO I'M THINKING THAT THROUGH PARTNERSHIPS

1:00:19

THROUGH INTER AGENCY COORDINATION HAVING SOME SORT OF LIKE WAY OR BLUEPRINT SO THAT

1:00:27

JURISDICTIONS ACROSS THE STATE CAN MORE CONSISTENTLY KNOW WHAT TO DO AND HOW TO PARTNER UP AND LOOK AT THOSE

1:00:34

POSSIBILITIES TO BRING IN THESE TIMELY INTERVENTIONS AND THE CROSS REPORTING IS

1:00:39

MORE ABOUT THE IMMEDIATE RESPONSE WHO NEEDS TO BE INVOLVED NOT IMMEDIATE AS IN YOU KNOW WITHIN THE HOUR BUT

1:00:47

TIMELY RESPONSE THAT MAY TAKE YOU KNOW SOME

1:00:52

DAYS FOR PEOPLE TO COME IN AND REALLY BE PART OF THIS HELPING MECHANISM TO REALLY

1:00:59

PRESERVE A LOT OF THE PERSON'S ABILITIES AND FUNCTIONS AND WELL-BEING OF THEIR

1:01:04

PERSON AND THEIR PROPERTIES SO WHATEVER THE NATURE OF THAT WOULD BE SO I THINK THAT THE SUBCOMMITTEE

1:01:11

IDENTIFIED THESE TWO AREAS THAT IF WE PAY ATTENTION TO THEM WE ARE GOING TO

1:01:16

COVER THOSE GAPS OF TIMELY RESPONSE TO THESE REPORTS OF ABUSE AND TIMELY

1:01:23

MEANINGFUL INTERVENTION THAT HELP PRESERVE SOMEONE'S LIFESTYLE AND PREFERENCES AND CHOICE SO I'M VERY

1:01:31

HOPEFUL FOR THAT FOR

1:01:39

SURE CAROL YOU HAVE YOUR OH THANKS BERTHA YOU WERE MUTED HI I'M CAROL SEWELL

1:01:47

AND I'M ACTUALLY HERE REPRESENTING LISA NERENBERG WHO IS IN WASHINGTON DC

1:01:53

RIGHT NOW AT A CONFERENCE SO I APPRECIATE THE CHANCE TO REPRESENT HER AND THE WORK THAT CEJC IS DOING I

1:02:01

WANTED TO MAKE A COMMENT JUST ABOUT HOW CONNECTED ALL OF THIS WORK IS AND THE

1:02:10

TIE I THINK IS REALLY GETTING LEGAL SERVICES UP TO SPEED IN BEING ABLE TO

1:02:18

OFFER THIS SUPPORTED DECISION-MAKING GUIDANCE AND HELPING PEOPLE CONNECT

1:02:25

TO THE RIGHT KIND OF PERSON TO BE THAT SUPPORTER TO BE ABLE TO PROVIDE THE

1:02:32

ESTATE PLANNING AND HAVING THE RESOURCES AND ALONG THE LINES OF THE RESOURCE DISCUSSION FINANCING AND

1:02:40

FUNDING I RECENTLY LEARNED THAT LEGAL SERVICE PROVIDERS WHO ARE RECIPIENTS OF

1:02:46

FEDERAL FUNDS CANNOT INDEPENDENTLY ADVOCATE ON THEIR OWN

1:02:53

BEHALF BEFORE A LEGISLATIVE BODY THEY NEED A SPECIFIC INVITATION FROM THE

1:02:59

LEGISLATURE TO BE ABLE TO DO THAT AND SO MAYBE THAT'S SOMETHING THAT THE COMMITTEE ALSO NEEDS TO THINK ABOUT IS

1:03:05

HOW DO WE GET CREATE AN OPPORTUNITY MAYBE FOR THE JUDICIARY COMMITTEE TO

1:03:12

HOLD AN INFORMATIONAL HEARING AND BRING SOME LEGAL SERVICE PROVIDERS IN SO THEY CAN REALLY HEAR ABOUT THESE NEW SERVICE

1:03:19

NEEDS AND THE FUNDING CONCERNS BECAUSE I KNOW THAT'S A BIG PROBLEM SO THANK YOU

1:03:27

THANKS FOR BRINGING THAT UP CAROL I THINK IT IS LEGAL SERVICES AGENCIES

1:03:32

THAT RECEIVE FUNDING FROM LEGAL SERVICES CORPORATION HAVE THAT SPECIFIC RESTRICTION THAT'S BEEN AROUND I BELIEVE

1:03:39

SINCE THE 90S WELFARE REFORMS BUT

1:03:45

OTHER THE LANDSCAPE OF LEGAL SERVICES IN CALIFORNIA IS A LITTLE DIFFERENT THAN OTHER STATES MOST STATES

1:03:51

THERE'S VERY FEW LEGAL SERVICES ORGANIZATIONS GENERALLY LIKE ONE OR TWO AND GENERALLY THEY MOST THE BULK LIKE

1:03:58

80% 90% OF THEIR FUNDING COMES FROM LEGAL SERVICES CORPORATION BUT HERE IN CALIFORNIA WE ACTUALLY HAVE QUITE A FEW

1:04:05

LEGAL SERVICES ORGANIZATIONS THAT DO NOT RECEIVE ANY FUNDING FROM LEGAL SERVICES CORPORATION THEY'RE FULLY

1:04:10

INDEPENDENT AND THEY DON'T HAVE THOSE RESTRICTIONS BUT I DO AGREE I THINK

1:04:15

THAT THIS YOU KNOW GETTING THE OPINIONS OF LEGAL SERVICES ORGANIZATIONS

1:04:21

PEOPLE WHO ARE ON THE GROUND ACTUALLY JUST WORKING WITH CLIENTS IS REALLY IMPORTANT AND I BELIEVE SOMEONE CORRECT

1:04:28

ME BUT I THINK IT WAS REPRESENTATIVE SKINNER SENT OUT A LETTER ASKING FOR FEEDBACK ON THE BUDGET FROM LEGAL SERVICES ORGANIZATIONS AND I THINK THAT

1:04:34

WAS SPECIFICALLY LOOKING FOR LSC FUNDED ORGS BUT I THINK THERE WAS A GREAT OPPORTUNITY TO HAVE ALL ORGS LSC FUNDED

1:04:42

OR NOT PROVIDING INPUT TO THE LEGISLATURE ABOUT THE ISSUES THAT

1:04:48

THEY ARE FACING AS ORGANIZATIONS AND THE ISSUES THAT THEY SEE THAT THEIR CLIENTS ARE FACING BECAUSE THEY SEE

1:04:54

A VERY SPECIFIC YOU KNOW SECTION OF OUR COMMUNITY AND THEY SEE THE

1:05:01

DIFFICULTIES THAT THEY FACE AND ALSO HOW THOSE DIFFICULTIES ARE INTERACTING WITH SOCIAL SERVICES AGENCIES THE LEGAL

1:05:08

SYSTEM AND THEY HAVE A VERY UNIQUE PERSPECTIVE ON

1:05:15

THAT AND THEN VIVIANNE I KNOW THAT JUSTICE AND AGING IS CONVENING ALL

1:05:20

STATEWIDE THE LEGAL SERVICES PROVIDERS THAT ARE THE TRIPLE A AGENCY'S LEGAL PROVIDERS FOR OLDER ADULT SERVICES SO

1:05:27

PERHAPS THERE'S SOME OPPORTUNITY TO FURTHER UPLIFT SUPPORTED DECISION-MAKING IN THAT GROUP AND

1:05:33

PROVIDE SOME TECHNICAL TRAININGS YEAH I THINK THAT COULD BE AN OPPORTUNITY TO PROVIDE SOME INFORMATION

1:05:39

I ALSO WANTED TO FOLLOW UP I KNOW YOU KNOW WHEN WE WERE PREVIOUSLY TALKING ABOUT THE SUPPORTIVE DECISION MAKING AND YOU

1:05:45

KNOW JUST ITS INTERACTIONS WITH OTHER LICENSED PROFESSIONALS AND THEM INTERACTING WITH THESE SUPPORTED

1:05:51

DECISION MAKING DOCUMENTS I THINK I THINK THERE MIGHT ALSO BE AN OPPORTUNITY FOR THE COUNCIL TO ASSIST IN CONNECTING

1:05:59

WITH THE LICENSING BOARDS FOR DIFFERENT PROFESSIONS TO PROVIDE OPINIONS ON HOW

1:06:05

DO YOU KNOW HOW DO YOU APPROACH THESE THINGS BECAUSE I KNOW YOU KNOW AS AN ATTORNEY IF I IF THERE WAS AN OPINION

1:06:10

FROM THE STATE BAR THAT SAYS THIS IS HOW YOU APPROACH A SUPPORTED DECISION MAKING DOCUMENT OR A SUPPORTER AND THIS THESE

1:06:17

ARE THE THINGS THAT YOU NEED TO CONSIDER I THINK THAT WOULD BE VERY HELPFUL IN PROVIDING THAT INFORMATION TO

1:06:24

ATTORNEYS AND OTHER LICENSED PROFESSIONALS SO THEY HAVE THE CONFIDENCE TO KNOW OKAY WELL MY LICENSING BOARD SAYS THAT THIS IS OKAY

1:06:31

OR THIS IS THE WAY THAT I SHOULD APPROACH THIS ESPECIALLY IN LIGHT
1:06:36
OF YOU KNOW AT LEAST AS AN ATTORNEY LOOKING AT YOU KNOW ANYONE AN
OLDER
1:06:41
ADULT YOU'RE CONCERNED ABOUT POTENTIAL EXPLOITATION AND ABUSE YOU
WANT TO MAKE SURE THAT THERE'S YOU KNOW NOTHING
1:06:48
NEFARIOUS GOING ON WITH YOUR CLIENT AND MAKING SURE YOU'RE PROTECTING
YOUR CLIENT SO I THINK THAT MIGHT BE
1:06:53
REALLY HELPFUL FOR MOVING FORWARD WITH SUPPORT OF DECISION- MAKING
1:07:00
DOCUMENTS AND JUST CIRCLING BACK TO SOMETHING THAT AKILES SAID IN
TERMS OF
1:07:05
COLLABORATION I KNOW THAT WE PREVIOUSLY IN OUR SOME OF OUR SUBGROUPS
HAD BEEN DISCUSSING LIKE DIFFERENT
1:07:11
MDT MODELS IS THE LEGAL SERVICES GROUP STILL CONTINUING TO MEET AND
KIND OF SURVEY HOW COMMON IT IS FOR MDT
1:07:18
MODELS TO HAVE LEGAL SERVICES AS PART OF THEIR GROUP YEAH SO THAT'S KIND
OF
1:07:24
A FLOATING TOPIC THAT'S STILL EXISTING FOR US I'D LOVE TO PULL IN CAROL IF
CAROL HAS ANY INSIGHT I KNOW
1:07:30
THAT SHE PROVIDES SOME TECHNICAL ASSISTANCE FOR MDTs AROUND THE STATE
1:07:37
THANKS VIVIANNE YEAH I HAVE BEEN MEETING WITH MDTs FOR A COUPLE OF
1:07:44
YEARS NOW AND IT WAS INTERESTING BECAUSE I FEEL LIKE IT DOES FEEL LIKE
THERE'S A
1:07:51
DISCONNECT BETWEEN THE TEAMS AND CIVIL LEGAL SERVICES AND I KNOW THAT
SOME OF
1:07:57
MY MDT COORDINATORS HAVE INDICATED SUCH THAT IT COMES TO THE ISSUE OF
1:08:07

YOU KNOW PROSECUTORS NOT BEING ABLE TO MAKE THAT CONNECTION ONE OF
MY COORDINATORS IS IN THE DA'S OFFICE IN
1:08:14
SANTA BARBARA I BELIEVE AND HAS MENTIONED THAT ISSUE SO REALLY TRYING TO
1:08:20
FIND WAYS THAT WILL CROSS THOSE BARRIERS SOMETIMES THE COUNTY COUNCIL
WILL
1:08:26
LIMIT WHO CAN BE PART OF AN MDT HOW DO WE YOU KNOW TRYING TO FIGURE
1:08:34
OUT WAYS TO GET BEYOND THOSE RESTRICTIONS SO THAT THE PEOPLE WHO ARE
APPROPRIATE TO THAT CASE CAN BE IN THE
1:08:42
ROOM THAT'S THE CHALLENGE I THINK AND A LOT OF MDTs SEEM TO HAVE THAT
1:08:48
CONNECTION BUT I DON'T KNOW THAT IT'S UNIVERSAL SO THANK YOU
1:08:54
YEAH THANK YOU I KNOW I KNOW ALSO AT THAT ONE MEETING WE HAD THE ISSUE
OF FUNDING WAS BROUGHT UP QUITE A BIT
1:09:01
IT'S YOU KNOW PEOPLE ARE NOT WORKING FOR FREE GENERALLY AND THEY WERE
HAVING A
1:09:07
HARD TIME SOME CIVIL LEGAL A ORGANIZATIONS YOU KNOW COULD FIND FUNDING
INTERMITTENTLY TO YOU KNOW
1:09:14
FOR THOSE HOURS TO BE IN THE ROOM ON THE MDT BUT THEY WEREN'T ALWAYS
CONSISTENTLY ABLE TO FIND FUNDING FOR
1:09:21
THAT WE JUST GOT TWO POP-UPS LET'S GO OH THREE SO WE GOT LET'S GO LEZA
AND
1:09:27
THEN KIMBERLY AND THEN BLANCA MINE WAS JUST VERY QUICK TO SAY THE
FUNDING FOR THOSE IS ABSOLUTELY CRUCIAL JUST
1:09:34
LEARNED OF THE MDT IN THE SONOMA
1:09:39
AREA THAT THEY LOST THE GRANT FOR THAT ON JANUARY 1 AND SO THAT IS AN
1:09:46
INCREDIBLY SUCCESSFUL MDT FROM MY PERSPECTIVE BUT WITHOUT PAID STAFF
TO

1:09:53

KEEP THE INVITATIONS UP TO KEEP TRACK OF THE CHANGES THAT ARE HAPPENING IN

1:09:58

THE VARIOUS DEPARTMENTS I DON'T I DON'T SEE THAT THAT'S GOING TO BE A SUSTAINABLE EFFORT BY VOLUNTEERS SO IT'S

1:10:05

KIND OF

1:10:11

SAD SO MY COMMENT WAS REALLY GOING BACK TO SOMETHING THAT VIVIANNE HAD SAID TALKING ABOUT THE PROFESSIONAL LICENSING

1:10:17

BOARDS AND WORKING ON CERTAIN STATEMENTS WITH ATTORNEYS AND I THINK

1:10:24

A LOT OF TIMES THEY WON'T YOU KNOW THE LICENSING BOARDS ARE NOT GOING TO COME OUT WITH MAYBE A STATEMENT BUT REALLY

1:10:29

WORKING WITH THEM TO FIND SUBJECT MATTER EXPERTS THAT CAN ASSIST WITH THESE AND GIVE INPUT ON THEM AND WORKING TOGETHER

1:10:36

IN IT AND KIND OF RUNNING THOSE THROUGH I THINK ANOTHER RESOURCE THAT OUR LICENSING BOARDS CAN BE IS GETTING

1:10:42

INFORMATION OUT WE IT WE ARE THE ONE ENTITY THAT EVERY LICENSEE HAS TO COME TO

1:10:50

TO GET LICENSED AND THEN TO RENEW THEIR LICENSE AND SO INFORMATION ON ALL OF THESE SUBJECTS I THINK WOULD BE GOOD FOR

1:10:56

SOME OF OUR LICENSING ENTITIES TO PUT INTO THEIR NEWSLETTERS TO PUT ON THEIR WEBSITES AND WOULD LOVE TO PARTNER

1:11:03

WITH ALL OF YOU THEY ALSO HAVE FOR SOME OF OUR LICENSE TYPES THEY HAVE SUBSCRIPTION LISTS WHERE IF WE HAD

1:11:09

SOMETHING ABOUT THIS ISSUE THAT WE WANTED TO MAKE SURE INDIVIDUALS KNEW WE COULD PUT THAT INTO A SUBSCRIPTION

1:11:15

INTO A STATEMENT THAT GOES OUT TO INDIVIDUALS AS WELL ALL THOSE LICENSEE TRYING TO INFORM THEM AND GIVE THEM

1:11:21

RESOURCES OF WHERE THEY CAN GO TO GET EDUCATED SO JUST WANTED TO PUT
THAT OUT THERE WHEN I HEARD VIVIANNE YOU TALKING
1:11:27
ABOUT THAT THAT KIND OF PERKED MY INTEREST AS WELL THANK YOU KIMBERLY
WE'RE GONNA TAKE
1:11:34
YOU UP ON THAT YEAH JUST TWO ITEMS ON THE
1:11:40
FUNDING I THINK IT MAY BE WORTHWHILE TO APPROACH SOME
1:11:48
FOUNDATIONS ARCHSTONE THERE THERE'S YOU KNOW THERE ARE QUITE A FEW
1:11:54
THAT FOCUS ON OLDER ADULTS PEOPLE WITH DISABILITIES THAT I THINK THAT'S
1:12:00
ONE OF THE THINGS THE MASTER PLAN ON AGING HAS REALLY DEMONSTRATED IS
THAT WE'RE GOING TO NEED TO LOOK AT OTHER
1:12:07
WAYS TO FUND SOME OF THESE INITIATIVES AND EVEN IF IT'S
1:12:13
BEGINNING WITH A PILOT THE OTHER THING I WANTED TO FLAG AND THAT IS WITH
1:12:19
REGARD TO THE MDTS WHEN WE HAD THE CONVENING ON OLDER ADULTS AND
1:12:25
OLDER ADULTS WITH DISABILITIES LAST YEAR WITH REGARDING
1:12:30
THE MDTS ONE THING THAT DID COME UP ALSO IS NOT JUST AROUND AS WE'RE
TALKING
1:12:38
ABOUT CLOSING THE GAP IS GAPS RATHER AND BARRIERS BUT WE'RE ALSO HOW DO
1:12:45
YOU TRACK DATA ACROSS
1:12:51
THE VARIOUS ENTITIES BECAUSE YOU'RE WE'RE ALL WORKING WITHIN THE SAME ON
THE
1:12:58
SAME CASE OR WITH THE SAME INDIVIDUAL AND REALLY TRACKING TO HELP WHEN
YOU'RE TALKING ABOUT FUNDING HOW CAN YOU
1:13:05
DEMONSTRATE EFFECTIVENESS AND SUCCESS OR REDUCE YOU KNOW REDUCE
1:13:11
RETURN RETURNING BACK TO OPENING UP A CASE AND ABUSED OR NEGLECT SO

1:13:19

THOSE KINDS OF THOSE TWO VERY DISTINCT BUT IMPORTANT AREAS WHICH IS YOU NEED DATA

1:13:26

TO BE ABLE TO DEMONSTRATE THESE ARE WORKING OR WHY WE NEED MORE FUNDING

1:13:32

AND I THINK THAT'S TIED TO ALSO SOME OF THE WAYS THAT WE CAN

1:13:38

CREATE A BUSINESS CASE TO THE NONPROFITS AND

1:13:46

FOUNDATIONS SO TRUE BLANCA AND SO IT'S SO INTERESTING THAT THERE'S A LOT OF PRIVATE FOUNDATIONS AT THE AT THE

1:13:51

FEDERAL SEEM TO BE SUPPORTING THINGS AT THE FEDERAL LEVEL RIGHT THE NATIONAL FAMILY CARE GIVING THAT MIGHT NOT BE THE

1:13:57

CORRECT TITLE BUT WAS FUNDED BY A PRIVATE FOUNDATION A LOT OF THOSE ARE BY INVITATION SO IT'LL BE INTERESTING TO

1:14:04

SEE WHAT WE CAN DO TO FURTHER HELP OUR PARTNERS OR OUR COLLEAGUES BE INVITED TO THOSE OR HOLD OR HOLD THOSE

1:14:10

UPLIFT THE CONVERSATIONS WE'RE HAVING TO THEIR ATTENTION YOUR COMMENTS ALSO REMINDED ME OF I RECENTLY ATTENDED

1:14:17

INNOVATIONS AND TECHNOLOGY CONFERENCE FROM LSC AND THERE THE DISCUSSION AROUND ACCESS TO JUSTICE FROM A LEGAL

1:14:24

SERVICES PERSPECTIVE WAS LEVERAGING TECHNOLOGY TO HELP ADDRESS TO BUILD

1:14:29

JUSTICE BRIDGES AND I THINK THAT'S INTERESTING IN TERMS OF WHAT YOU'RE TALKING ABOUT DATA TRACKING TO BE

1:14:35

ABLE TO GET A LITTLE INVESTMENT OR INTEREST FROM A TECHNOLOGY SPHERE OR TRY TO LOOK AT THE PROBLEM FROM THAT

1:14:41

ANGLE A LOT OF THE COURTS HAVE LOS ANGELES SUPERIOR COURT RECENTLY TEAMED UP WITH THE STANFORD LAW SCHOOL AND

1:14:47

THEIR DESIGN LAB TO KIND OF ADDRESS HOW WHY LITIGANTS AREN'T ACCESSING
LIKE SELF-HELP SERVICES

1:14:53

I THINK THE PEW CHARITABLE TRUST DID SOME WORK WITH ONE OF THE COURTS
BACK EAST WHO ALSO LIKE ASSESS SO THAT

1:15:00

MULTI-DISCIPLINARY BUT I THINK WIDENING IT TO KIND OF ADDRESS THESE SERVICE
GAPS MIGHT BE ANOTHER

1:15:06

INTERESTING ANGLE WELL DID ANYONE ELSE HAVE ANY

1:15:12

FURTHER COMMENTS OR MATTERS THAT THEY WANTED TO RAISE DURING THIS

1:15:21

PART NO WELL WITH THAT I WILL TURN IT OVER TO RANJANA THANK YOU BERTHA I
JUST WANT TO

1:15:28

THANK OUR ESTEEMED CHAIRS VIVIANNE AKILES BERTHA YOUR LEADERSHIP AND

1:15:34

DEDICATION TO EDJCC IS TRULY COMMENDABLE AND THANK YOU FOR GUIDING
THIS DISCUSSION AND DRIVING OUR

1:15:40

INITIATIVES FORWARD AND WITH THAT I WOULD LIKE TO HAND IT OVER TO CARROLL

1:15:46

FOR A 10-MINUTE

1:15:52

BREAK IF EVERYONE CAN COME BACK AFTER 10

1:15:58

MINUTES THEN WE CAN GO AHEAD AND MOVE ON WITH OUR AGENDA SO WE HAVE

11:16 WE'LL BE BACK AT

1:16:06

11:26 THANK YOU THANK YOU

1:16:13

I HOPE EVERYONE HAD A GOOD BREAK NOW I'M EXCITED TO INTRODUCE OUR

1:16:20

NEXT PRESENTATION DR REBECCA SUDORE GERIATRICIAN FROM UCSF WHO
UNFORTUNATELY

1:16:27

COULDN'T BE WITH US IN PERSON TODAY BUT HAS GRACIOUSLY PROVIDED A PRE-
RECORDED VIDEO PRESENTATION ON THE INCREDIBLY

1:16:34

IMPORTANT RESOURCE TOOL THAT SHE AND HER TEAM HAVE DEVELOPED CALLED
PREPARE FOR YOUR

1:16:40

CARE ROSIE WITHOUT FURTHER DELAY LET'S TURN OUR ATTENTION TO DR SUDORE'S

1:16:45

PRE-RECORDED VIDEO

1:16:52

PRESENTATION

1:16:57

LETTING ME RECORD THIS REBECCA SUDORE I'M A GERIATRICIAN AND A

1:17:04

PALIATIVE MEDICINE PHYSICIAN AT UCSF SEARCHER HERE AND A GOOD COLLEAGUE
OF

1:17:11

ONE OF YOUR MEMBERS DOCTOR CARLA PERISSINOTTO WHO I'M A BIG FAN OF HI

CARLA I'M

1:17:17

SORRY I'M AWAY AT A MEDICAL CONFERENCE BUT THANK YOU FOR LETTING ME
RECORD THIS SESSION AND I WILL HAVE SENT

1:17:24

SOME SLIDES AS WELL IF THAT'S HELPFUL TO FOLLOW ALONG SO LET ME SHARE MY

1:17:35

SCREEN SO TODAY I WILL BE TALKING ABOUT THE PREPARE FOR YOUR CARE
PROGRAM WHICH

1:17:41

IS AN ONLINE SECURE ADVANCED CARE PLANNING PROGRAM IN ENGLISH AND
SPANISH

1:17:47

SOME QUESTIONS WERE SENT TO ME AND I HOPE THAT I ANSWER ALL OF THE AS
WE GO THROUGH THIS TOP TALK AND AT THE END

1:17:54

IF THERE ARE MORE QUESTIONS YOU CAN DEFINITELY FEEL FREE TO EMAIL

1:18:00

ME I JUST WANTED TO TELL YOU A LITTLE BIT ABOUT OUR TEAM SO THE PREPARE
PROGRAM IS ACTUALLY A PROGRAM WITHIN THE

1:18:07

UNIVERSITY OF CALIFORNIA IT INCLUDES MY TEAM INCLUDING MYSELF AND JANA

1:18:13

POWELL WHO I THINK IS ALSO ON THIS CALL TODAY CLARISSA AND BROOKELLE WE
ARE VERY

1:18:18

CLOSE COLLEAGUES WITH SARAH HOOPER AND DENISE WATT WHO ARE AT UC LAW
1:18:23

AND YOU'LL BE HEARING A LITTLE BIT MORE ABOUT THEIR PROGRAM IT'S A SISTER
PROGRAM TO PREPARE CALLED CLARITY WE

1:18:30

WORK WITH AWEB DEVELOPER PEOPLE DESIGNS AND FOR MANY DECADES AT
1:18:37

THIS POINT WE WERE VERY CLOSELY WITH COMMUNITY ADVISORY BOARDS TO
CREATE AND TEST ALL OF OUR MATERIALS INCLUDING

1:18:44

PATIENTS CAREGIVERS AND EXPERTS IN AGING ETHICS HEALTH LITERACY
COMMUNICATION AND

1:18:49

BEHAVIOR CHANGE I THINK I WANTED TO START BY JUST TALKING ABOUT HOW THE
ADVANCED CARE

1:18:56

PLANNING FIELD IS EVOLVING SO MANY OF YOU MAY KNOW ABOUT THE 1991
PATIENT

1:19:02

SELF-DETERMINATION ACT WHICH REALLY SORT OF FOCUSED ON HELPING PEOPLE
BE

1:19:08

ABLE TO WRITE DOWN THE KIND OF MEDICAL CARE THEY WOULD WANT OR NOT
WANT AND THAT YOU KNOW ACT REALLY WAS FOCUSED ON

1:19:14

FORMS LIKE I THINK IT'S DIRECTIVES AND THEN LATER ON PHYSICIANS

1:19:20

ORDERS FOR LIFE SUSTAINING TREATMENT AND THIS ACT AND I WOULD SAY
ADVANCED CARE PLANNING FOR REALLY THE DECADES

1:19:26

AFTER THAT WAS REALLY FOCUSED ON TREATMENT DECISIONS ABOUT MEDICAL

1:19:32

PROCEDURES LIKE CPR OR MECHANICAL VENTILATION A BREATHING MACHINE AND
1:19:37

ADVANCE OF SERIOUS ILLNESS AND AGAIN OFTEN FOCUSED ON THESE FORMS
ADVANCED DIRECTIVES AND PULSE

1:19:43

FORMS AND I JUST WANTED TO LET YOU KNOW IN THE LAST DECADE OR SO THERE'S
BEEN SORT OF THIS MOVEMENT TO SORT OF

1:19:49

RETHINK ADVANCED CARE PLANNING WE WROTE THIS PAPER BACK IN 2010 NOW

1:19:55

ABOUT REDEFINING THE PLANNING IN ADVANCED CARE PLANNING AND PREPARING PEOPLE FOR END OF LIFE DECISION-MAKING

1:20:01

AND THE ANNALS OF INTERNAL MEDICINE AND THIS CALLED FOR NOT ONLY THINKING ABOUT LIFE SUSTAINING TREATMENTS AT THE VERY

1:20:07

END OF LIFE BUT THINKING ABOUT THIS NEW AND IMPROVED MODEL OF PREPARING PEOPLE

1:20:12

FOR COMMUNICATION AND MEDICAL DECISION MAKING OVER THE LIFE

1:20:17

COURSE AND I WILL SAY IT MIGHT BE INTERESTING TO KNOW THAT THERE REALLY WASN'T A FORMAL DEFINITION OF ADVANCED

1:20:24

CARE PLANNING UNTIL 2017 WHEN WE CONVENE A VERY LARGE INTERNATIONAL DELPHI PANEL THAT INCLUDED

1:20:31

LAWYERS ABOUT WHAT ADVANCED CARE PLANNING SHOULD BE SO THIS IS THE UPDATED DEFINITION WHICH HAS SINCE

1:20:39

BEEN EVEN UPDATED MORE WHICH IS IN THE RED TEXT BUT ADVANCED CARE PLANNING IS A PROCESS NOT A ONE-TIME EVENT NOT ONE

1:20:46

FORM THAT SUPPORTS ADULTS AT ANY AGE OR STAGE OF HEALTH IN UNDERSTANDING AND

1:20:52

SHARING THEIR PERSONAL VALUES LIFE GOALS AND PREFERENCES REGARDING CURRENT OR

1:20:58

FUTURE MEDICAL CARE AND PREPARES THEM AND THEIR PROXIES MEDICAL DECISION

1:21:03

MAKERS FOR COMMUNICATION AND MEDICAL DECISION-MAKING AND JUST IN THIS LAST

1:21:09

YEAR IN 2023 WE ACTUALLY PUBLISHED A PAPER IN THE JOURNAL OF AMERICAN GERIATRIC SOCIETY TALKING ABOUT THIS

1:21:16

CARE PLANNING UMBRELLA WHICH IS THE EVOLUTION OF ADVANCED CARE PLANNING AND REALLY THINKING ABOUT IT LIKE

1:21:23

ADVANCED CARE PLANNING REALLY OVER THE LIFE COURSE THAT WE CAN DO CARE PLANNING FOR HEALTHY ADULTS AND PEOPLE WITH

1:21:29

CHRONIC ILLNESS WE CAN DO IT FOR PEOPLE WITH SERIOUS ILLNESS AND WE CAN DO IT FOR PEOPLE WITH END OF LIFE BUT THOSE

1:21:35

DECISIONS AND SETTINGS MAY BE DIFFERENT FOR DIFFERENT PEOPLE OVER THE LIFE COURSE BUT AGAIN WHEN WE THINK ABOUT

1:21:41

ADVANCED CARE PLANNING THE DEFINITION REALLY HAS UPDATED TO THE FOCUS THAT REALLY IS ON PREPARATION AND

1:21:47

COMMUNICATION FOR MEDICAL DECISION MAKING AND THIS NEW CARE PLANNING

1:21:55

ACROSS THE LIFE COURSE SO SOMETIMES WE'LL HEAR YOU

1:22:02

KNOW PARTICULARLY FROM LAWYERS AND CLINICIANS WELL HOW DOES THIS HELP AT THE BEDSIDE IF WE'RE THINKING ABOUT THIS

1:22:08

AS A PROCESS AND IT'S NOT IT FORMS ARE IMPORTANT BUT IT'S NOT JUST ABOUT THE FORMS YOU KNOW WHAT DO WE DO

1:22:15

WELL WE KNOW THAT STUDIES SHOW THAT COMMUNICATION IS KEY EVEN IF THERE IS AN

1:22:21

ADVANCED DIRECTIVE SO STUDIES HAVE SHOWN THAT SURROGATES AND CLINICIANS REALLY DO

1:22:26

NOT UNDERSTAND PATIENTS WISHES REALLY NO BETTER THAN CHANCE IF THERE HASN'T BEEN A DISCUSSION AND I OFTEN SAY AS IN MY

1:22:34

PALLIATIVE CARE ROLE HAVING ICU FAMILY MEETINGS WITH PEOPLE AT THE BEDSIDE

1:22:39

FAMILIES AND LOVED ONES YOU KNOW PEOPLE CAN SAY OH THIS PERSON DIDN'T HAVE AN ADVANCED DIRECTIVE BUT WE'VE

1:22:46

BEEN TALKING ABOUT THIS FOR THE LAST 10 YEARS AND I REALLY KNOW WHAT'S IMPORTANT TO THIS PERSON AND SOMEONE COULD HAVE AN

1:22:51

ADVANCED DIRECTIVE AND THE PEOPLE WHO ARE THERE MIGHT BE SHOCKED THAT THEIR NAME WAS LISTED AS

1:22:57

THE SURROGATE DECISION MAKER AND MAY NOT HAVE ANY CONTEXT OR KNOW WHY THAT PERSON MADE THOSE DECISIONS SO IF WE HAVE THIS

1:23:04

ONGOING COMMUNICATION AND WE HAVE FORUMS WHEN WE THINK ABOUT SITUATIONS WHERE SOMEBODY IS WITHOUT A POTENTIAL DECISION

1:23:11

MAKER OR PROXY IF WE HAVE ADVANCED DIRECTIVES THAT INCLUDE THINGS LIKE

1:23:16

VALUES AND GOALS AND PREFERENCES LIKE WE DO IN OUR PREPARE FOR YOUR CARE PROGRAM WHICH I'LL TELL YOU ABOUT

1:23:23

IF WE HAVE THINGS LIKE ORAL ADVANCED DIRECTIVES THAT ARE WRITTEN DOWN AND DOCUMENTED IN OUR CLINICAL MEDICAL

1:23:29

RECORDS OR THERE ARE ONGOING ADVANCED CARE PLANNING NOTES THAT HAVE BEEN DOCUMENTED IN THE MEDICAL RECORD THIS

1:23:34

REALLY HELPS US AS CLINICIANS TO KNOW WHAT IS WHAT IS IT THAT THAT PERSON VALUES AND IS IMPORTANT TO THEM BUT ALSO

1:23:41

THE REALLY IMPORTANT CONTEXTUAL PIECE ABOUT WHY WHICH IS REALLY IMPORTANT WHEN

1:23:47

PATIENTS THEIR FAMILIES AND CLINICIANS ARE STRUGGLING AT THE BEDSIDE TO KNOW WHAT IS THE MOST APPROPRIATE THING TO DO

1:23:53

FOR SOMEONE IF THEY DO HAVE A POTENTIAL DECISION MAKER AND WE HAVE THIS ADVANCED DIRECTIVE OR POLST WE HAVE ORAL ADVANCE

1:24:01

DIRECTIVES AND WE HAVE THESE NOTES AGAIN IT PROVIDES ALL OF THIS CONTEXT TO HELP US KNOW WHO AND WHAT THEY VALUE AS WELL

1:24:09

AS WHY ONE OF THE QUESTIONS THAT CAME UP

1:24:14

YOU KNOW WAS WHAT IS THE IMPORTANCE OF HAVING A HEALTHCARE PROXY WHAT ARE THE THINGS THAT ARE IMPORTANT WHAT COULD

1:24:19

GO WRONG WHAT ARE THE BENEFITS WELL I THINK IT'S IMPORTANT TO KNOW THAT
UP TO

1:24:26

75% OF SOME OR ALL END OF LIFE DECISIONS FOR ALL OF US WILL NEED TO BE
MADE BY A

1:24:32

SURROGATE OR A PROXY SO THIS MAKES IT VERY IMPORTANT THAT PEOPLE THINK
ABOUT

1:24:38

WHO THIS PERSON WOULD BE AND DESIGNATE THEM YOU KNOW PARTICULARLY

1:24:43

DOCUMENTING THEM IN A IN A MEDICAL FORM WE ALSO KNOW FROM STUDIES
THAT ANYWHERE

1:24:48

THIS IS IN CALIFORNIA THAT ANYWHERE BETWEEN 5 AND 20% OF PATIENTS IN THE
ICUS ARE CARING FOR INCAPACITATED

1:24:56

PATIENTS WITHOUT A PROXY SO THIS MEANS THAT PEOPLE MIGHT BE YOU KNOW
ON

1:25:01

MACHINES MECHANICAL VENTILATION AND OTHER THINGS FOR MONTHS AT A TIME
THAT PEOPLE DO NOT KNOW WHAT IS IMPORTANT TO

1:25:08

THAT PERSON AND YOU KNOW CLINICIANS ARE REALLY SORT OF LEFT WONDERING
WHAT TO DO AND I THINK THAT'S ONE OF THE

1:25:14

THINGS THAT'S IMPORTANT TO THINK ABOUT THAT LACK OF A PROXY REALLY
LEADS TO PATIENTS WISHES THAT ARE UNKNOWN AND MAY

1:25:21

NOT BE HONORED DECISIONS BY BE MAY BE BEING MADE BY PEOPLE WHO DO NOT
KNOW THAT PERSON VERY

1:25:28

WELL SO YOU KNOW NOT IN CALIFORNIA BUT IN OTHER STATES THERE'S DEFAULT
SURROGATE DECISION MAKERS AND OFTEN IN

1:25:34

CALIFORNIA WE'LL BE LOOKING FOR THE NEXT OF KIN AND I CAN TELL YOU AS A
CLINICIAN SOMETIMES THOSE PEOPLE HAVEN'T SPOKEN TO

1:25:41

THE PATIENT IN YEARS AND YET THOSE ARE THE PEOPLE THAT ARE NOW SORT OF
LEGALLY MAKING MEDICAL DECISIONS FOR SOMEONE

1:25:48

AND NOT TO MENTION THE MORAL DISTRESS FOR CLINICAL CARE TEAMS AS WELL AS SORT OF SETTING UP THESE ETHICAL CONUNDRUMS

1:25:55

WHEN FAMILY MEMBERS ARE NOT AGREEING ABOUT WHO SHOULD MAKE THESE DECISIONS AND IT'S UNCLEAR WHAT TO DO FOR SOMEONE

1:26:01

SO JUST TO SAY THAT DOCUMENTING A HEALTHCARE PROXY AND PREPARING THEM IS

1:26:06

VERY IMPORTANT SO THIS LEADS ME TO TRANSITIONING A LITTLE BIT TO TELL YOU

1:26:13

ABOUT OUR PREPARE FOR YOUR CARE PROGRAM WHICH IS AN ONLINE SECURE ADVANCED CARE

1:26:18

PLANNING PROGRAM FOR PEOPLE AND THEIR CAREGIVERS AND PROXIES THAT INCLUDE

1:26:24

EASY TO READ ADVANCED DIRECTIVES IT IS THE ONLY PATIENT AND CAREGIVER FACING

1:26:30

PROGRAM THAT'S BEEN DESIGNATED AS AN EVIDENCE-BASED PROGRAM BY THE NATIONAL COUNCIL ON AGING AND AS YOU CAN SEE

1:26:37

HERE IT INCLUDES THESE TWO PROGRAMS SO PREPARE FOR YOUR CARE WHICH IS TO HELP

1:26:42

PEOPLE HAVE A VOICE IN THEIR MEDICAL CARE AND PREPARE FOR THEIR CARE WHICH IS TO HELP OTHER PEOPLE WITH THEIR

1:26:49

MEDICAL PLANNING AND MEDICAL DECISIONS AND WE HAVE A WHOLE HOST OF EASY TO READ ADVANCE DIRECTIVES WHICH I'LL TELL

1:26:55

YOU ABOUT IN MULTIPLE LANGUAGES SO I'LL JUST SAY THAT THIS

1:27:01

PROGRAM IS REALLY BASED ON DECADES OF MY RESEARCH IT'S BEEN THE FOCUS OF MY RESEARCH SINCE I STARTED WAY BACK

1:27:08

IN THE EARLY 2000S IT HAS BEEN CO-DEVELOPED WITH

1:27:14

PATIENTS CAREGIVERS AND COMMUNITIES AND I'LL JUST SAY I WON'T

1:27:19

BORE YOU WITH THIS SCHEMATIC BUT JUST TO SAY THAT THERE ARE MANY STEPS
IN

1:27:25

GETTING TO A FINALIZED PRODUCT WE DON'T JUST CREATE SOMETHING AND PUT IT
OUT THERE WE DO SORT OF OUR DUE DILIGENCE

1:27:32

WITH VERY RIGOROUS YOU KNOW COMMUNITY ENGAGED RESEARCH TO MAKE SURE
THAT ALL

1:27:38

OF THE VERSIONS OF ALL OF OUR FORMS ALL OF OUR MATERIALS ON OUR WEBSITE
ALL OF OUR VIDEOS ARE CULTURALLY ADAPTED AND

1:27:46

EVIDENCE-BASED THE OTHER THING THAT'S REALLY IMPORTANT TO US IS THAT WE
1:27:52

REALLY TAKE HEALTH LITERACY SERIOUSLY AND THIS IS A MAJOR CONSIDERATION
IN ALL THE WORK THAT WE DO YOU MAY KNOW THAT

1:27:59

THE AVERAGE READING LEVEL IN THE US IS ONLY AT THE EIGHTH GRADE LEVEL AND
FOR MEDICAID AND THE ELDERLY IT'S ONLY AT

1:28:06

THE FIFTH GRADE LEVEL AND WE KNOW UNFORTUNATELY THAT ADVANCED
DIRECTIVES AND MANY OTHER THINGS LIKE CONSENT FORMS

1:28:12

THAT WE HAVE FOR PATIENTS ARE WRITTEN WELL BEYOND A 12TH GRADE READING
LEVEL THERE ARE ALSO LANGUAGE

1:28:19

CONSIDERATIONS SO WE KNOW THAT 61 MILLION PEOPLE OR ABOUT 20% OF
PEOPLE IN THE US SPEAK A LANGUAGE OTHER

1:28:25

THAN ENGLISH AT HOME AND THIS INCLUDES 40 MILLION SPANISH SPEAKERS AND
OVER

1:28:31

THREE MILLION CHINESE SPEAKING INDIVIDUALS THERE ARE COGNITIVE

1:28:36

CONSIDERATIONS SO WE'VE ENGAGED IN WHAT'S COGNITIVE AWARE DEVELOPMENT
1:28:41

REALLY THINKING ABOUT MEMORY AIDS LIMITED DECISIONS PER PAGE ETC TO HELP
1:28:47

PEOPLE AND DECREASE THAT COGNITIVE BURDEN AS THEY'RE GOING THROUGH
OUR FORMS OR ONLINE

1:28:53

PROGRAM THERE ARE ALSO CULTURAL CONSIDERATIONS SO MANY PEOPLE IN CALIFORNIA AND IN OUR COUNTRY HAVE

1:29:00

REALLY HOLD NON-WESTERN VIEWS ON AUTONOMY AND DECISION-MAKING AND WHAT WE MEAN BY THAT IS IN OUR STUDIES WE FIND

1:29:07

THAT ABOUT 20% OF PEOPLE REPORT THAT THEY DON'T WANT TO MAKE THEIR OWN MEDICAL DECISIONS EVEN IF THEY CAN MAKE

1:29:13

THEM THEMSELVES RIGHT NOW AND 20% REPORT THAT THEY DO NOT HAVE A TRUSTED DECISION

1:29:19

MAKER SO EVEN THOUGH WE'RE LOOKING IN IT'S REALLY IMPORTANT TO DESIGNATE THAT PROXY WE ALSO HAVE TO HELP PEOPLE

1:29:25

BECAUSE MANY OF THEM MAY BE UNBEFRIENDED WE ALSO KNOW THAT THERE IS REAL AND

1:29:32

UNFORTUNATE EXPERIENTIAL RACISM AND OUR HEALTH SYSTEM HAS NOT BEEN PROVEN TO BE VERY TRUSTWORTHY AND SO WE HAVE TO

1:29:39

THINK ABOUT ALL OF THESE THINGS WHEN WE'VE BEEN CREATING OUR MATERIALS TO BE ABLE TO REACH A BROAD AUDIENCE AND

1:29:45

DECREASE HEALTH DISPARITIES AND REALLY I WOULD SAY WHAT

1:29:50

WHAT REALLY WE FOCUS ON AND PREPARE IN OUR WHETHER IT'S AN ADVANCED DIRECTIVE FORM OR THE WEBSITE IS REALLY WHAT

1:29:56

MATTERS MOST TO PEOPLE AND WHAT MATTERS MOST OF PEOPLE IS NOT THE TREATMENT BUT

1:30:02

THE OUTCOME OF TREATMENT AND THAT'S WHY I PUT THIS CART BEFORE THE HORSE IT'S

1:30:07

NOT INTUBATION OR CPR WHICH I'M CALLING THE CART BUT REALLY HOW THEIR LIFE WILL

1:30:14

BE AFTER THAT TREATMENT AND THEIR QUALITY OF LIFE WHEN I'M CALLING THE HORSE I WOULD SAY IN MEDICINE WE'RE

1:30:20

TRAINED TO ASK PEOPLE DO YOU WANT CPR DO YOU WANT MEDICAL VENTILATION
AND WHAT WE REALLY SHOULD BE ASKING PEOPLE IS WHAT

1:30:27

DOES QUALITY OF LIFE MEAN TO YOU AND HOW DO YOU WANT TO LIVE YOUR LIFE
AND BASED ON THAT I'M GOING TO MATCH THOSE

1:30:32

TREATMENTS THAT MAKE THE MOST SENSE FOR YOU SO WE HAVE FOUND IN OUR
RESEARCH

1:30:38

THAT BASICALLY THERE'S A MISSING PUZZLE PIECE AND THAT MISSING PUZZLE
PIECE TO PROVIDE TO PEOPLE OUT IN THE WORLD IS TO

1:30:45

PREPARE THEM WITH SKILLS TO IDENTIFY WHAT IS MOST IMPORTANT AND HOW
THEY WANT TO LIVE HOW TO TALK WITH FAMILY AND

1:30:53

FRIENDS IF THEY'RE AVAILABLE HOW TO TALK WITH MEDICAL PROVIDERS HOW TO
MAKE

1:30:58

INFORMED DECISIONS AND HOW DO YOU GET THE CARE THAT IS RIGHT FOR
THEM AND AGAIN THIS IS IMPORTANT WHETHER SOMEBODY

1:31:05

HAS A SURROGATE DECISION MAKER OR WHETHER THEY DON'T AND AGAIN JUST TO
REMINDE YOU

1:31:11

THAT WE HAD PUBLISHED THIS PAPER ABOUT REDEFINING THE PLANNING AND
ADVANCED CARE PLANNING AND PREPARE FOR YOUR CARE

1:31:18

IS REALLY BASED ON THESE NEW AND IMPROVED ADVANCED CARE PLANNING
MODELS THAT YES MAY TOUCH ON LIFE SUSTAINING

1:31:24

TREATMENTS BUT REALLY IS ABOUT PREPARATION FOR COMMUNICATION AND
MEDICAL DECISION-MAKING OVER THE LIFE

1:31:32

COURSE SO I THINK AGAIN WHEN WE THINK ABOUT THESE THINGS IT'S WHO AND
WHAT DO

1:31:37

THEY VALUE AND WHY AND THESE ARE THE THINGS THAT ARE REALLY IMPORTANT
AT THE BEDSIDE AND PREPARE USES VIDEO STORIES

1:31:45

AND EASY TO READ ADVANCED DIRECTIVES TO HELP PEOPLE MAKE MEDICAL
DECISIONS BASED ON THEIR VALUES

1:31:53

THE PROGRAM WALKS PEOPLE THROUGH SORT OF STEP BY STEP THESE FIVE STEPS
ONE CHOOSE

1:31:58

A MEDICAL DECISION MAKER TWO DECIDE WHAT MATTERS MOST IN LIFE THREE
CHOOSE

1:32:03

FLEXIBILITY FOR YOUR DECISION MAKER FOUR TELL OTHERS ABOUT YOUR WISHES
AND FIVE

1:32:09

ASK DOCTORS AND MEDICAL CARE TEAM THE RIGHT QUESTIONS THE
CORNERSTONE OF THE WEBSITE

1:32:17

ARE THESE VIDEOS THAT SHOW PEOPLE HOW TO DO SOMETHING SO WE REALIZED
AND HEARD

1:32:22

FROM PEOPLE IT WASN'T ENOUGH JUST TO SAY HEY YOU REALLY SHOULD CHOOSE
A PROXY OR YOU REALLY SHOULD THINK ABOUT WHAT'S

1:32:28

IMPORTANT TO YOU AND WE HEARD THAT PEOPLE DIDN'T KNOW HOW TO DO THOSE
THINGS AND SO WE PROVIDED VIDEOS THAT

1:32:33

REALLY MODEL THAT BEHAVIOR AND PROVIDE THE ACTUAL WORDS PEOPLE CAN
SAY FOR

1:32:39

EXAMPLE HOW TO ASK SOMEONE TO BE YOUR DECISION MAKER AND HOW TO ASK
DOCTORS

1:32:44

THE RIGHT QUESTIONS ALL OF THE MATERIAL IN THE WEBSITES AND ALL OF OUR
VIDEOS ARE WRITTEN AT A FIFTH GRADE READING

1:32:50

LEVEL IF PEOPLE WANT IT THERE'S NARRATION THAT WILL ACTUALLY READ THE
CONTENT OF THE WEB PAGE TO THEM AS WELL

1:32:56

AS CLOSE CAPTIONING FOR ALL OF OUR VIDEOS AND I THINK THERE ARE OTHER

1:33:02

SORT OF HOW-TO VIDEOS THAT ARE REALLY IMPORTANT FOR PEOPLE WHO MAY NOT
HAVE A PROXY SO WE TELL PEOPLE THERE'S A WHOLE

1:33:09

VIDEO THAT IT'S OKAY IF YOU'RE NOT READY TO NAME A MEDICAL DECISION MAKER
OR PROXY AND THEN TRY TO NORMALIZE THAT

1:33:17

BECAUSE WE REALIZE THAT SOME PEOPLE ARE SO DISTRESSED ABOUT THAT IT'S HARD FOR THEM TO START TO ENGAGE IN ADVANCED CARE

1:33:22

PLANNING AND WE ALSO HAVE VIDEOS THAT DESCRIBE THINGS LIKE ONE OF OUR CHARACTERS KEN SAYS I'M AL LONER AND

1:33:30

HELEN SAYS WELL I DON'T YOU KNOW MY HUSBAND DIED BUT MAYBE WHAT I CAN DO IS CHOOSE MY NEIGHBOR SINCE WE'RE CLOSE AND

1:33:36

SHE KNOWS WHAT'S IMPORTANT TO ME SO REALLY TRYING TO HELP PEOPLE THINK OUTSIDE OF THE BOX WHEN THEY'RE

1:33:42

CHOOSING THEIR DECISION MAKER THE PROGRAM ALSO INCLUDES

1:33:49

EASY TO READ ADVANCED DIRECTIVES THESE HAVE BEEN EXTENSIVELY LEGALLY VETTEDBY OUR PARTNERS SARAH

1:33:56

HOOPER AND HER TEAM AT UC LAW AND HAVE BEEN TESTED THROUGH THE NATIONAL

1:34:01

CENTER FOR MEDICAL LEGAL PARTNERSHIPS AGAIN THIS IS WRITTEN AT A FIFTH GRADE READING

1:34:07

LEVEL AND WE'VE DONE RESEARCH ON THESE FORMS SO AGAIN WE DIDN'T JUST CREATE THEM AND PUT THEM OUT IN THE

1:34:13

WORLD AND SAY THAT THEY WERE GREAT WE DID MULTIPLE ROUNDS AND CONTINUE TO DO SO WITH OUR COMMUNITY

1:34:18

PARTNERS TO MAKE SURE THAT THE WORDING IS CORRECT IT'S CULTURALLY APPROPRIATE AND WE'VE ACTUALLY CONDUCTED RANDOMIZED

1:34:24

TRIALS BOTH IN ENGLISH AND SPANISH WHERE WE FOUND THAT WE WERE ABLE TO DOUBLE THE COMPLETION RATES FROM BASELINE AND AT

1:34:31

THE END OF THE TRIAL BASICALLY 99.9% OF PEOPLE OVERWHELMINGLY PREFERRED

1:34:37

THE EASY TO READ FORM AND THIS WAS REALLY REGARDLESS OF LITERACY OR LANGUAGE SO EVEN PEOPLE WITH HIGH

1:34:43

LITERACY PREPARE PREFER THESE PREPARE ADVANCED DIRECTIVES IN CALIFORNIA
WE

1:34:49

HAVE THIS FORM IS AVAILABLE IN 11 LANGUAGES WE ALSO OVER TIME HAVE

1:34:55

CREATED THESE MATERIALS IN ENGLISH AND SPANISH FOR ALL US STATES AND WE
HAVE 13

1:35:00

STATES THAT ARE IN CHINESE AND THAT'S GROWING WE ALSO HAVE A DCHS ALL

1:35:07

PLAN LETTER THAT WE'VE HAD SINCE 2005 FOR THIS

1:35:13

FORM SO PREPARE INTEGRATES EASY TO READ ADVANCED DIRECTIVES FOR ALL US

1:35:19

STATES IN ENGLISH AND SPANISH AND AGAIN WITH A GROWING NUMBER IN

1:35:27

CHINESE THE FORMS ALSO HAVE SPACE TO WRITE WHAT PEOPLE'S VALUES ARE
AND WHY

1:35:33

SO THESE FORMS MIGHT LOOK A LITTLE DIFFERENT THAN WHAT YOU MIGHT HAVE
SEEN BEFORE WITH CHECK BOXES FOR CPR

1:35:39

MECHANICAL VENTILATION WE REALLY FOCUS ON THINGS LIKE QUALITY OF LIFE
AND HOW THIS MAY DIFFER FOR EACH PERSON THE

1:35:46

THING THAT MIGHT YOU KNOW THINGS THAT MIGHT BE HARD ON SOMEBODY'S
QUALITY OF LIFE IF THEY WERE AT THE END OF LIFE AND

1:35:51

REALLY SPACE TO WRITE WHAT ELSE IS IMPORTANT TO THEM IN THEIR VALUES
SUCH AS WHAT WOULD BE IMPORTANT TO YOU IF YOU

1:35:57

HAD DEMENTIA WHAT WOULD BE IMPORTANT TO YOU IF YOU NO LONGER COULD
DRIVE HOW DO YOU FEEL ABOUT TRANSITIONING TO A

1:36:04

NURSING HOME OR ASSISTED LIVING AND AS PEOPLE ARE GOING THROUGH

1:36:10

THE WEBSITE THIS WILL BASICALLY PREPOPULATE ANSWERS ON TO LEGAL
ADVANCED

1:36:16

DIRECTIVE FORM PEOPLE CAN DOWNLOAD THE FORM AND PRINT IT AND WRITE ON
IT THEY COULD DOWNLOAD THE FORM AND ACTUALLY

1:36:23

IT'S AN EDITABLE PDF SO PEOPLE CAN FILL IT OUT ON THEIR COMPUTER OR AS THEY'RE GOING THROUGH PREPARE AND ANSWERING

1:36:29

QUESTIONS SORT OF STEP BY STEP THE PROGRAM WILL ACTUALLY TAKE THEIR ANSWERS AND PRE-POPULATE THAT ONTO AN ADVANCED

1:36:35

DIRECTIVE SO THEY DON'T HAVE TO DO AN EXTRA STEP AND FOR PEOPLE WHO JUST WANT TO

1:36:41

GO AND GET INFORMATION ABOUT HOW TO FILL OUT THE ADVANCED DIRECTIVE WITHOUT GOING THROUGH THE FIVE STEPS THE THERE'S

1:36:47

ACTUALLY AN ADVANCED DIRECTIVE STEP THAT WILL WALK PEOPLE THROUGH THAT WITH ADDITIONAL INFORMATION AND VIDEOS TO

1:36:53

HELP THEM ANSWER THE QUESTIONS WE HAVE FOUND THAT PREPARE

1:36:59

MAKES ADVANCED CARE PLANNING EASIER ON PATIENTS AND CLINICIANS AND AGAIN THIS HAS BEEN PROVEN OUTCOMES IN ADDITIONAL

1:37:05

RANDOMIZED CONTROL TRIALS I'LL JUST TELL YOU VERY BRIEFLY ABOUT TWO RANDOMIZED CONTROL TRIALS THAT

1:37:12

WERE PUBLISHED IN THE JAAMA INTERNAL MEDICINE THAT INCLUDED 1,400 ENGLISH AND

1:37:18

SPANISH SPEAKING OLDER ADULTS IT'S IMPORTANT TO KNOW IN THIS TRIAL WE DID

1:37:23

ABSOLUTELY NO CLINICIAN EDUCATION OR INTERVENTIONS WE DID NOT CHANGE THE

1:37:29

ELECTRONIC HEALTH RECORD OR CHANGE THE HEALTH SYSTEM OR ANY OF THE WORKFLOWS BECAUSE WE REALLY WANTED TO KNOW HOW

1:37:35

MUCH BANG FOR A BUCK COULD WE GET IF ALL WE DID WAS PROVIDE EASY TO READ EASY TO

1:37:41

UNDERSTAND ADVANCED CARE PLANNING INFORMATION TO PATIENTS SO IN THIS INTERVENTION ONE ARM

1:37:47

GOT OUR EASY TO READ ADVANCE DIRECTIVE WHICH WE FOUND WAS STILL QUITE EFFECTIVE AND THE OTHER ARM GOT THE EASY TO READ

1:37:53

ADVANC DIRECTIVE PLUS PREPARE I'LL JUST SAY YOU KNOW JUST

1:38:00

TO DRAW YOUR ATTENTION TO THE PATIENT CHARACTERISTICS ALMOST 50% WERE SPANISH

1:38:06

SPEAKING AND ABOUT 40% HAD LIMITED HEALTH LITERACY AND SOME WERE ACTUALLY

1:38:11

COMPLETELY ILLITERATE WE FOUND IN OUR RANDOMIZED CONTROL TRIAL AGAIN WITH OVER 1,400

1:38:18

ENGLISH AND SPANISH SPEAKING OLDER ADULTS THAT THIS PATIENT FACING TOOL

1:38:23

ACTUALLY PRIMES PATIENTS AND DECREASES HEALTH DISPARITIES SO WE FOUND THAT AFTER REVIEWING THE PREPARE ONLINE

1:38:30

PROGRAM IN ENGLISH OR SPANISH 98% OF PEOPLE WERE ABLE TO ENGAGE IN SOME FORM

1:38:36

OF ADVANCED CARE PLANNING WHETHER THAT WAS DESIGNATING A SURROGATE OR FILLING OUT AN ADVANCED DIRECTIVE OR TALKING TO

1:38:42

THEIR FAMILY AND FRIENDS ABOUT THEIR VALUES AND WISHES WHEN WE THEN LOOKED IN THE ELECTRONIC HEALTH RECORD WE FOUND

1:38:49

THAT PREPARE INCREASED ADVANCED CARE PLANNING DOCUMENTATION FROM 8.5% TO

1:38:54

43% AND IF YOU RECALL THIS IS A PATIENT FACING ONLY TRIAL MEANING THE PATIENT

1:38:59

HAD TO BE EMPOWERED TO COMPLETE THE ADVANCED DIRECTIVE BRING IT INTO THEIR PRIMARY CARE APPOINTMENT TO GET IT

1:39:06

SCANNED IN BY THE CLINICAL CARE TEAM I THINK WHAT WAS MOST EXCITING TO US IS

1:39:11

THAT WE THEN ACTUALLY DID DIRECTLY OBSERVE VISITS WHERE WE AUDIO RECORDED

1:39:16

ALMOST 400 OF THESE PRIMARY CARE VISITS AFTER PEOPLE REVIEWED PREPARE AND THE

1:39:22

EASY TO READ ADVANCE DIRECTIVE AND WE FOUND THAT PEOPLE WHO REVIEWED THE WEBSITE THERE WAS A 50% GREATER PATIENT

1:39:29

EMPOWERMENT AND CLINICIAN RESPONSIVENESS THIS MEANS THAT PATIENTS WERE ABLE TO SPEAK UP ABOUT ADVANCED CARE PLANNING

1:39:36

AND THEIR WISHES AND CLINICIANS WERE ABLE TO ENGAGE WITH THEM IN THAT AND I

1:39:41

THINK MOST IMPORTANTLY WE FOUND THERE WAS A 50% INCREASE IN REALTIME GOAL CONCORDANT CARE FROM 33% TO ALMOST 60%

1:39:49

AND THAT MEANS THAT PATIENTS ARE REPORTING THAT THEY'RE GETTING THE CARE THAT ALIGNS WITH THEIR GOALS AND

1:39:56

WISHES IN ALL OF OUR TRIALS WE FOUND THAT THE PREPARE ADVANCED DIRECTIVE AND

1:40:02

THE ONLINE WEBSITE DECREASED HEALTH DISPARITIES AND WE THINK THIS IS TRUE

1:40:07

BECAUSE PREPARE WAS CO-CREATED WITH COMMUNITIES REALLY TO ADDRESS THESE OUTDATED MODELS OF ADVANCED CARE

1:40:13

PLANNING REALLY MOVING AWAY FROM THESE CHECK BOXES AND MOVING TO PREPARATION WE

1:40:19

ADDRESS LIMITED HEALTH LITERACY AND DIGITAL LITERACY WE ADDRESS CULTURE AND LANGUAGE YOU KNOW DIVERSITY AS WELL AS

1:40:26

VISUAL HEARING AND COGNITIVE IMPAIRMENT AND WE'VE PROVEN SUCCESS IN

1:40:32

HEALTH SYSTEMS SO WE LAUNCHED A PROGRAM AS PART OF A QUERY THIS PATIENT

1:40:39

CENTERED OUTCOMES RESEARCH INSTITUTE TRIAL AND THE UC SYSTEM AT UCLA
UCI

1:40:45

AND UCSF WE ALSO DID A QUALITY IMPROVEMENT PROJECT AT UCSF AS WELL

1:40:52

WHERE WE SENT OUT IN USING THE ELECTRONIC HEALTH RECORD AUTOMATED
MESSAGES ABOUT THE PREPARE PROGRAM AND

1:40:58

EASY TO READ ADVANCED DIRECTIVES TO OUR PRIMARY CARE PATIENTS WHO WERE
OVER THE AGE OF 65 AND WE'VE HAD JUST AMAZING

1:41:05

SUCCESS SO IN 2019 WHEN WE STARTED THIS THE ADVANCED CARE PLANNING
DOCUMENTATION IN OUR MEDICAL RECORD WAS

1:41:12

ABOUT 18% AND AS OF 2023 BASICALLY FOR ALL PATIENTS IT'S GONE UP TO
ALMOST 70% AND

1:41:19

FOR THOSE WHO ARE SERIOUSLY ILL 91% AND I WANTED TO TELL YOU AS WELL

1:41:26

ABOUT A NEW CAREGIVER PROGRAM SO I THINK I TOLD YOU THERE'S STUFF FOR

1:41:31

PEOPLE TO DO THEIR OWN CARE PLANNING THAT'S PREPARE FOR YOUR CARE AND
THIS LAST YEAR WE LAUNCHED PREPARE FOR THEIR

1:41:37

CARE WITH A FOUNDATION GRANT FROM THE GREENWALL FOUNDATION AND THE
PREPARE FOR THEIR CARE PROGRAM HAS TWO IMPORTANT

1:41:45

TOPICS ONE HOW DO YOU HELP OTHER PEOPLE WITH THEIR MEDICAL PLANNING
WHEN PEOPLE CAN STILL SPEAK FOR THEMSELVES AND TO

1:41:53

HOW TO HELP MEDICAL DECISION HOW TO MAKE MEDICAL DECISIONS FOR OTHER
PEOPLE WHEN PEOPLE CANNOT OR DO NOT WANT TO

1:41:59

SPEAK FOR THEMSELVES I'LL TELL YOU FOR YEARS WE'VE BEEN HEARING FROM
PATIENTS AND FAMILY MEMBERS BOY I REALLY WANT TO

1:42:06

TALK TO MY LOVED ONE ABOUT ADVANCED CARE PLANNING AND I REALLY WANT TO
HELP THEM WITH THEIR ADVANCED CARE PLANNING BUT

1:42:12

I DON'T KNOW WHAT TO SAY AND I DON'T KNOW HOW TO BRING IT UP AND THAT'S
WHAT THIS PROGRAM DOES AND WE'VE ALSO HEARD

1:42:18

FROM PEOPLE THAT ARE YOU KNOW OH MY GOODNESS NOW I'M IN A SITUATION WHERE MY NAME

1:42:23

WAS LISTED ON THAT ADVANCED DIRECTIVE OR I'M IN THE ICU AND I HAVE TO MAKE DECISIONS FOR MY LOVED ONE I HAVE NO

1:42:29

IDEA WHAT TO DO I HAVE NO FRAMEWORK FOR HOW TO MAKE THOSE DECISIONS AND AGAIN THAT'S WHAT WE ADDRESS WE ADDRESS IN THE

1:42:35

OTHER PART OF THIS PROGRAM WE HAVE DONE SOME PILOT STUDIES WHICH SHOW

1:42:40

HIGH SATISFACTION THE OTHER THING THAT WAS REALLY INTERESTING ABOUT THE PILOT THAT WE'RE IN THE MIDDLE OF PUBLISHING

1:42:46

NOW IS THAT THE CAREGIVERS OR POTENTIAL PROXIES WHO COMPLETED THIS PROGRAM

1:42:53

THEY ALSO STATISTICALLY SIGNIFICANTLY STARTED DOING THEIR OWN ADVANCED CARE PLANNING SO I THINK THAT THERE'S SOME

1:42:59

RECIPROCAL THINGS BY ACTUALLY HELPING FAMILIES AND CAREGIVERS PLAN THEMSELVES

1:43:04

THROUGH THIS PREPARE FOR THEIR CARE PROGRAM AS WELL AS HELPING PEOPLE WITH THEIR OWN MEDICAL

1:43:11

PLANNING JUST TO TELL YOU WE HAVE A LOT OF PREPARED TOOLS FOR CLINICIANS AS

1:43:16

WELL WE KNOW THAT PREPARE PRIMES PATIENTS FOR THEIR VISITS AND SO WE HAVE

1:43:22

THESE PREPARE PAMPHLETS WHICH ARE REALLY THE OUTLINE OF THE OF THE WEBSITE AS WELL AS OUR EASY TO READ

1:43:28

ADVANCE DIRECTIVES AND A LOT OF YOU KNOW CLINICIANS AND CLINICS ARE SENDING THESE TO PATIENTS OR GIVING THEM

1:43:35

OUT BEFORE THEIR VISITS WE ALSO HAVE QUICK START GUIDES FOR PATIENTS WE ALSO HAVE THIS

1:43:42

TOOLKIT FOR GROUP MOVIE EVENTS WHICH CAN BE USED IN A GROUP MEDICAL VISIT CAN

1:43:48

ALSO BE USED IN CHURCHES LIBRARIES AND SENIOR CENTERS AS WE HAVE TO GOOD EFFECT

1:43:53

STUDIES LOOKING AT THIS GROUP VISIT SORT OF GROUP EVENT MODEL HAS SHOWN INCREASED ADVANCE CARE PLANNING

1:43:59

DOCUMENTATION FROM 44% TO 71% AND SURROGATE DESIGNATION FROM 75 TO

1:44:07

93% WE ALSO HAVE WHAT WE CALL SIMPLE SCRIPTS FOR REALLY EASY STEP-BY-STEP

1:44:13

PROCESS FOR HOW CLINICIANS REALLY YOU KNOW AT ANY STAGE FROM TRAINING

1:44:18

ALL THE WAY THROUGH TO PROFESSIONAL AND MULTI AND INTER DISCIPLINARY PROFESSIONALS CAN USE THIS TO START

1:44:25

ADVANCED CARE PLANNING CONVERSATIONS THERE WERE SOME ADDITIONAL QUESTIONS THAT I JUST WANTED

1:44:32

TO MAKE SURE THAT I ADDRESSED BEFORE I END AND ONE WAS DOES PREPARE WORK FOR

1:44:37

EVERYONE PARTICULARLY GRANDPARENTS OF MINOR CHILDREN WELL I WILL SAY THAT

1:44:43

PREPARE AND ADVANCED CARE PLANNING IN GENERAL IS ONLY FOR ADULTS AND I CHECKED WITH OUR LEGAL TEAM AT UC LAW

1:44:51

AND I THINK FOR GRANDPARENTS OF MINORS THEY WOULD NEED TO DO ADDITIONAL DISABILITY AND LIFE PLANNING AND MAYBE

1:44:57

THAT'S SOMETHING THAT SARAH HOOPER CAN ADDRESS WHEN SHE SPEAKS TO YOU ABOUT THE CLARITY PROGRAM THERE WERE QUESTIONS

1:45:03

ALSO ABOUT YOU KNOW WISHES FOR ASSISTED LIVING IN NURSING HOMES BUT REALLY PLANNING FOR FINANCIAL AFFAIRS

1:45:10

AND LIVING TRUSTS AND PREPARE REALLY JUST TO SAY FOCUSES ON HEALTH
1:45:16
CARE DECISIONS AND HEALTH CARE PROXIES SO PEOPLE CAN DOCUMENT THINGS
THAT
1:45:22
ARE IMPORTANT TO THEM SUCH AS THEIR WISHES ABOUT TRANSITIONING TO
ASSISTED LIVING OR A NURSING HOME AND OTHER
1:45:28
THINGS THAT ARE IMPORTANT TO THEM BUT WHEN WE REALLY GET INTO THE
FINANCIAL PLANNING THAT'S WHERE THE PROGRAM
1:45:35
CLARITY AND PLAN FOR CLARITY.ORG CAN HELP SARAH HOOPER AGAIN AT UC LAW
1:45:42
IS HELPING TO PUT WHERE IS LEADING THE THIS PROJECT FOR CLARITY AND
1:45:47
SHE'LL BE I THINK SPEAKING TO YOU LATER ABOUT THIS AND HOW IT CAN HELP
WITH THE FINANCIAL
1:45:53
AFFAIRS JUST TO TELL YOU ABOUT PARTNERING WITH PREPARE FOR THOSE THAT
1:45:59
ARE INTERESTED THERE ARE MANY WAYS THAT GROUPS CAN PARTNER WITH US SO
PEOPLE CAN
1:46:04
SHARE THE PREPARE FORYOURCARE.ORG URL OR PRINT THE PREPARE MATERIALS
1:46:10
DIRECTLY FROM THE PREPARE WEBSITE TO DISTRIBUTE FOR PERSONAL USE THIS IS
FREE
1:46:16
THIS DOES NOT REQUIRE A LICENSE WE ASK PEOPLE TO DOWNLOAD THINGS
DIRECTLY FROM
1:46:22
OUR WEBSITE YOU CAN IMAGINE THAT EASY TO READ ADVANCED DIRECTIVES ARE
UPDATED
1:46:27
WITH CHANGES IN LAWS WE'RE UPDATING OUR MATERIALS ALL THE TIME AND SO
TO MAKE SURE THAT THINGS ARE LEGALLY VALID THAT
1:46:33
WE HAVE PEOPLE JUST TAKE THEM FROM THE WEBSITE OR USE OUR URL TO MAKE
SURE EVERYTHING IS UP TO DATE BUT INDIVIDUALS
1:46:40

CAN CO-BRAND OR ORGANIZATIONS CAN CO-BRAND AND INTEGRATE A SUBSET OF OUR PREPARE MATERIALS INTO THEIR ADVANCED

1:46:47

CARE PLANNING ACTIVITIES LIKE OUR ADVANCED DIRECTIVES AND THEN THERE ARE THOSE THAT WANT TO WHITE LABEL

1:46:54

CUSTOMIZE AND INTEGRATE REALLY ALL OF OUR PREPARE MATERIALS INTO THEIR ACTIVITIES THAT COULD INCLUDE THE VIDEOS

1:47:01

AS WELL AS THE ADVANCED DIRECTIVES AND OUR OTHER WRITTEN MATERIALS AND WE ALSO HAVE

1:47:06

LICENSES FOR RESEARCH SO WE'RE INVOLVED AS YOU KNOW IN MANY DIFFERENT RANDOMIZED TRIALS THAT INCLUDE YOU KNOW THE

1:47:14

PREPARE PROGRAM IN THOSE TRIALS AS WELL AS QUALITY IMPROVEMENT PROGRAMS

1:47:21

SO THERE WAS A QUESTION ABOUT THE REACH OF PREPARE WE'VE DEFINITELY HAD OVER A MILLION VISITORS IN DOWNLOADS IN OVER

1:47:29

A HUNDRED COUNTRIES WITH OUR MATERIALS AS A REMINDER THE WEBSITE

1:47:34

IS IN ENGLISH AND SPANISH IN TERMS OF GETTING THAT REACH AND OUR ADVANCED DIRECTIVES ARE IN 11 LANGUAGES IN

1:47:40

CALIFORNIA AS A REMINDER AS WELL THE PREPARE PROGRAM IS AVAILABLE FOR FREE AND WE KNOW THAT YOU KNOW SEVERAL

1:47:47

ORGANIZATIONS DOWNLOAD OUR MATERIALS TO PRINT AND GIVE OUT SO WE KNOW THAT YOU KNOW THE NUMBER OF PEOPLE WHO ARE

1:47:54

ACTUALLY TOUCHED BY OUR PROGRAM IS MUCH LARGER THAN WE ARE ABLE TO QUANTIFY WE ARE ALSO WORKING WITH SEVERAL HEALTH PLANS AND HEALTH SYSTEMS

1:47:59

AND COMMUNITY-BASED ORGANIZATIONS AS WELL AS FUNDING AND RESEARCH PARTNERS THIS IS JUST A FEW EXAMPLES OFF TO THE

1:48:05

1:48:12

SIDE HERE IF THERE ARE MORE QUESTIONS

1:48:17
ABOUT PREPARE OR ADVANCED CARE PLANNING WE HAVE SEVERAL FAQ
RESOURCES THAT CAN
1:48:22
BE FOUND BOTH ON THE PREPARE FOR YOUR CARE.ORG WEBSITE AND ON THE
PREPARE FORTHEIRCARE.ORG
1:48:31
WEBSITE AND WITH THAT I WILL SAY THANK YOU SO MUCH FOR THIS OPPORTUNITY
1:48:37
PLEASE IF THERE ARE ANY ADDITIONAL QUESTIONS FEEL FREE TO REACH OUT TO
ME AT REBECCA.SUDORE@
1:48:43
UCSF.EDU THANK YOU SO
1:48:49
MUCH WE'D LIKE TO THANK DOCTOR SUDORE AND HER
1:48:56
TEAM FOR PROVIDING SUCH A GREAT PRESENTATION AND THE PREPARE TOOL IS
EXTREMELY WELL THOUGHT OUT FOR BOTH
1:49:03
FAMILY AND CAREGIVERS AND HAS A VERY PERSON-CENTERED APPROACH TO IT AS
WELL
1:49:08
IF ANYONE WOULD LIKE FURTHER INFORMATION REGARDING PREPARE THE
RESOURCE TOOL I'VE INCLUDED THE LINK
1:49:15
IN THE CHAT AND FEEL FREE TO FORWARD ANY QUESTIONS TO THE ENGAGE BOX
ENGAGE AT
1:49:21
AGING.CA.GOV YOUR EMAILS WILL BE FORWARDED TO DR SUDORE'S TEAM WHO
WILL ALSO BE MORE
1:49:26
THAN HAPPY TO ASSIST YOU I ALSO BELIEVE WE HAVE DOCTOR CARLA
PERISSINOTTO ON THE CALL
1:49:33
ON THE WITH US AS WELL AS JANA POWELL IF ANYONE FROM OUR COUNCIL
1:49:40
MEMBERSHIP OUR COUNCIL MEMBERS HAVE QUESTIONS FOR
1:49:49
THEM
1:49:56

CARLA I WAS JUST WONDERING AS A PRACTITIONER HOW HAVE YOU BEEN ABLE TO OVERCOME THE MESSAGING WITH

1:50:03

CERTAIN A TOOL THAT'S USED ACROSS DIFFERENT CULTURES AND DIFFERENT

1:50:09

YOU KNOW PRACTICES TOWARDS AN END OF LIFE PLANNING TO REALLY GET PEOPLE TO ENGAGE WITH THE

1:50:15

TOOL YEAH SO I THINK THAT YOU KNOW I THINK REBECCA'S TOOL HELPS ADDRESS A

1:50:22

LOT OF IT YET AT THE SAME TIME I THINK THAT THERE ARE SOME CULTURES THAT JUST DON'T FEEL COMFORTABLE AND

1:50:28

SO HONESTLY A LOT OF THE TIME IT'S ABOUT TRUST BETWEEN THE CLINICIAN OR THE CLINICAL TEAM AND THE PATIENT AND THEIR

1:50:34

FAMILY AND THERE ARE TIMES THAT IT JUST MEANS THAT I'M BRINGING UP REPEATEDLY ESPECIALLY WHEN I'M SEEING

1:50:40

THINGS MORE URGENT AND I THINK THE REALITY IS THAT AS MUCH AS WE YOU KNOW WITH MY OPTIMISM HAT AS

1:50:47

MUCH AS I WISH THAT EVERYONE HAD THIS THE REALITY IS THAT IT DOESN'T ALWAYS HAPPEN AND THERE ARE TIMES WHERE WE GET TO THE END OF LIFE IN THE DAYS AND

1:50:53

AFTERMATH WHERE SUDDENLY PEOPLE ARE LIKE OH THIS IS WHY YOU WANTED ME TO DO THIS BUT WHAT'S HELPFUL SOMETIMES IS THAT

1:50:59

THEN WHEN THE CLINICAL TEAMS ARE IN COMMUNICATION IS EVEN WHEN DOCUMENTATIONS ARE NOT THERE THEN THERE'S MORE COMMUNICATION WHEN THINGS

1:51:05

BECOME MORE CRITICAL ABOUT OKAY YES THE FARM WAS NEVER DONE BUT I KNOW THAT THIS IS WHAT WE KNOW ABOUT THIS PERSON TO

1:51:10

HELP GUIDE DECISIONS IT'S JUST NOT PERFECT I MEAN I THINK TALKING ABOUT

1:51:15

DEATH DISABILITY AND AGING SOMETHING VERY KNOWN TO THIS GROUP IS STILL NOT ALWAYS WELCOMED AND SO IT'S JUST

1:51:22

ONGOING EDUCATION WHICH IS WHY WE WERE SO EXCITED TO TALK ABOUT THIS TO THIS WHOLE GROUP HERE SINCE WE ALL PLAY A

1:51:28

DIFFERENT ROLE IN THIS AND KNOW THAT EDUCATION AND KNOWLEDGE IS A BIG STEP OF

1:51:36

IT I THINK WE HAVE A THANK YOU I THINK WE HAVE A QUESTION FROM LEZA

1:51:42

COLEMAN I'M SUPER EXCITED ABOUT THIS THIS IS SOMETHING THAT I HAVE BEEN REALLY PASSIONATE ABOUT FROM THE TIME

1:51:49

WHEN I WAS AN OMBUDSMAN WORKING WITH RESIDENTS AND SKILLED NURSING FACILITIES

1:51:54

AND IF THERE WAS A WAY TO BRING THE NARRATIVE BACK AWAY

1:52:02

FROM IT BEING AN OLDER ADULT ISSUE THIS IS A HUMAN ISSUE ANY ONE OF US COULD BE

1:52:09

STRUCK BY A CAR AND PUT INTO A COMA TOMORROW YOU KNOW AND OUR WISHES ARE

1:52:15

ARE NOW SUBJECT TO WHOEVER GETS TO THE HOSPITAL FIRST RIGHT WHETHER THAT'S MY

1:52:21

MOTHER OR MY HUSBAND OR MY SON OR YOU KNOW AND THAT MAKES ME ANXIOUS BECAUSE

1:52:26

WHAT I WANT MAY BE DIFFERENT THAN WHAT THEY WANT I KNOW IT IS IN MY FAMILY THEY JOKE ABOUT YOU KNOW DON'T HAVE LEZA

1:52:32

ON YOUR ADVANCED HEALTHCARE DIRECTORS BECAUSE SHE'LL PULL THE PLUG ON A HANG NAIL AND THAT'S JUST MY BIAS

1:52:38

RIGHT BUT ONE OF THE THINGS AND I ALWAYS TALK ABOUT THROWING STUFF AGAINST

1:52:43

THE WALL TO SEE WHAT COULD HAPPEN ADVANCED HEALTHCARE PLANNING TO ME IS

1:52:49

NOT A ONE AND DONE AND I'M WONDERING IF THERE'S A WAY THAT WE CAN
INCORPORATE THAT THIS IS SOMETHING THAT MAYBE SHOULD
1:52:55
BE UPDATED EVERY FEW YEARS I HAVE SUGGESTED MULTIPLE TIMES THAT IT BE AT
1:53:02
DMV YOU KNOW YOU FILL OUT THE DONOR CARD WELL FILL OUT YOUR ADVANCED
1:53:08
HEALTHCARE DIRECTIVE CARD AND EVERY TIME YOU HAVE TO RENEW YOUR
LICENSE YOU HAVE TO RENEW YOUR ADVANCED HEALTHCARE
1:53:13
DIRECTOR BECAUSE THE DECISIONS YOU MAY FEEL ABOUT END OF LIFE AT 20 IS
PROBABLY
1:53:20
VERY DIFFERENT THAN 40 OR 70 OR 80 SO I LIKE TO JUST THROW THAT AT THE
WALL ANYBODY THAT WANTS TO TAKE ME UP ON THAT
1:53:26
I THINK THAT WOULD BE A REALLY INTERESTING ACTIVITY SO HOPEFULLY CARLA
WHAT YOUR THOUGHTS ON THAT YEAH SO
1:53:33
I WOULD SAY I LIKE THAT AND I THINK YOU KNOW RIGHT OR WRONG SOMETIMES
WHEN I DO HAVE THESE DISCUSSIONS I DO PERSONALIZE AND SAY HEY I'M 46 AND I
HAVE MINE DONE
1:53:41
AS WELL AND TALK ABOUT YOU KNOW HOW I WENT THROUGH THE DECISION-
MAKING OF DOING AND I THINK YOU'RE ABSOLUTELY
1:53:47
RIGHT THAT IT'S NOT A ONE AND ONE BECAUSE WHAT I MAY WANT NOW IS
DIFFERENT IF I HAVE SERIOUS ILLNESS LATER ETC I
1:53:55
WILL CAUTION WHAT THE IDEA OF REPEATING IT YOU KNOW YES IT NEEDS TO BE
REVISITED
1:54:01
BUT IF WE PUT ANY TIME LIMIT OR HOW THAT'S DONE IN TRUE IMPLEMENTATION IS
A CHALLENGE BECAUSE WHAT I SEE ON THE
1:54:06
ACUTE CARE SIDE IS THAT EVEN THOUGH WE HAVE DOCUMENTED WISHES WHEN
IT'S CONSTANTLY REVISITED AND CONSTANTLY
1:54:12
REVISITED WHEN SOMEONE'S NOT THEIR BEST SELF AND IN A CRISIS THEN THAT'S
WHEN WE GET THESE BACK AND FORTHS AND
1:54:18

CONFUSION AND WHAT THE DECISION MAKING AND BECAUSE NOT ALL CLINICIANS
AND NOT

1:54:24

ALL PEOPLE ARE ACTUALLY UNDERSTAND DECISION-MAKING ABILITY THAN WE'RE
SOMETIMES ASKING THESE QUESTIONS OF

1:54:29

PEOPLE IN A STATE WHERE THEY'RE NOT ABLE TO MAKE THOSE CRITICAL
DECISIONS SO IT'S VERY SLIPPERY SO YES AND WITH CAUTION

1:54:35

I WOULD SAY TO YOUR TO YOUR COMMENT ABSOLUTELY BECAUSE THAT'S WHY I'M
THINKING DMV GET IT AWAY FROM THE

1:54:42

HOSPITAL SETTING GET IT AWAY FROM THE EMOTIONS OF THIS IS AN IMMINENT
KIND OF

1:54:47

THING AND IT'S MORE OF A PRAGMATIC BUT I AGREE IT'S NOT SOMETHING THAT

1:54:53

PEOPLE IN HUMAN NATURE YOU'RE GOING TO WANT TO DO IT OFTEN BUT WELL AND
IT'S INTERESTING WITH THE DMV THING

1:54:59

BECAUSE AGAIN IN MY TIMES WORKING IN THE HOSPITAL I DON'T THINK NO ONE
EVER CHECKED THE DONOR STATUS ON THE ID CARDS

1:55:05

IT'S A WHOLE ANOTHER PROCESS AND SO IT'S ALWAYS A QUESTION OF
IMPLEMENTATION WHAT IS THE RIGHT PLACE

1:55:11

TO HAVE THESE CONVERSATIONS AND WITH THE PEOPLE THAT KNOW THEM BEST

1:55:16

SOMETIMES THEY'RE OFTEN RELEGATED TO THE HOSPITAL WHICH IS NOT THE
PEOPLE THAT KNOW THEM BEST AND I CERTAINLY HAVE FRUSTRATIONS WHEN
THESE DISCUSSIONS HAVE

1:55:23

BEEN HAPPEN IN PLACE I'M LIKE WAIT BUT I'VE HAD THESE INTENSE
CONVERSATIONS IN PEOPLE'S HOMES AND IT'S VERY

1:55:28

DIFFERENT WHEN YOU'RE THEY'RE IN THEIR OWN ENVIRONMENT AND IN A STABLE
STATE

1:55:36

SO DO YOU ENCOUNTER ANY BOT WHAT ARE YOUR RECOMMENDATIONS I

1:55:41

THINK IN OVERCOMING I THINK SOMETIMES WHEN WE SEE CAREGIVERS THAT ARE SO PASSIONATE ABOUT CARING FOR SOMEONE WHO

1:55:47

THEY BELIEVE HAS VULNERABILITIES THEY MAKE ASSUMPTIONS ABOUT DECISION MAKING AND WHAT DO YOU

1:55:53

THINK ARE SOME OF THE TOOLS THAT WE SHOULD BE ELEVATING TOWARDS I THINK TELLING THAT STORY OR HELPING CHANGE THAT PERCEPTION OF AS YOU JUST MENTIONED

1:56:00

THE DECISION- MAKING BEING A SPECTRUM YEAH SO I I THINK IT GOES

1:56:06

ALONG WITH A LOT OF THIS WORK OF THIS OF THIS GROUP IS THE IDEAS OF SELF- DETERMINATION AND ASSUMING THAT THE

1:56:12

PERSON HAS THE ABILITY TO SPEAK FOR THEMSELVES UNTIL PROVEN OTHERWISE AND THERE'S A COUPLE THINGS IN OUR TOOL

1:56:18

BELT YOU KNOW THERE ARE TIMES WHEN I YOU KNOW I KIND OF LAUGH AND DON'T WHEN I'LL TALK TO A PATIENT YOU KNOW THE FAMILY'S IN THE BACKGROUND BEING LIKE NO DON'T DO

1:56:25

THAT OR THEY DON'T KNOW WHAT THEY'RE TALKING ABOUT I'M LIKE HEY I'M NOT AN IDIOT I KNOW HOW TO HAVE THESE CONVERSATIONS I WILL TALK TO YOU IN A

1:56:31

BIT BUT I NEED TO HEAR FROM THIS PERSON FIRST AND SO I THINK THAT'S PART OF IT IS UNDERSTANDING THAT THIS IS A SHARED

1:56:37

CONVERSATION SOMETIMES AND SOMETIMES IT IS BETWEEN YOU KNOW THE INDIVIDUAL PATIENT AND THE CLINICIAN BUT THOSE

1:56:44

BIASES ARE TRICKY AND IT'S HARD WHEN PEOPLE OVER SPEAK FOR OTHERS AND THAT IS

1:56:50

HUGELY PROBLEMATIC YOU KNOW YOU KNOW AT THE RISK OF SOUNDING

1:56:58

REDUNDANT YOU KNOW WE'RE AGEIST AND WE CONSTANTLY HAVE THESE ASSUMPTIONS OF

1:57:03

PEOPLE WHO ARE OLDER AND OR OLDER WITH DISABILITIES IN TERMS OF WHAT THEY CAN AND CAN'T DO AND REMEMBERING TO GO

1:57:09

BACK TO SOME BASIC THINGS AND ASSUMING FIRST THAT SOMEONE CAN DO THIS AND THEN READDRESSING FROM THERE THAT'S A LONG

1:57:17

ANSWER THAT PROBABLY DIDN'T ANSWER ANYTHING THING NO IT DID SOMETIMES EVERYWHERE ON

1:57:23

AUTOPILOT AND WE NEED TO AS PRACTITIONERS IN THE FIELD REMIND PEOPLE THAT WE CAN'T BE ON AUTOPILOT AND OWN

1:57:28

OUR OWN BIASES OR OUR OWN PATERNALISTIC FEELINGS THAT'S EXACTLY RIGHT

1:57:33

YEAH AND I THINK THE OTHER REALLY NICE THING ABOUT THE DOCUMENT LIKE

1:57:39

PREPARE IS THAT SOME OF THE DECISIONS ARE MUCH MORE MEDICALLY COMPLEX BUT PART OF IT IS ALSO UNDERSTANDING AS LIKE WHO

1:57:45

IS THIS PERSON AND WHAT'S IMPORTANT AND SO FOR EXAMPLE IF I HAVE SOMEONE THAT SAYS LIKE WELL I REALLY WANT TO DIE AT

1:57:51

HOME OR I CAN'T TALK ABOUT THE ACTUAL DYING PART BUT I KNOW WANT WHERE I WANT

1:57:57

TO BE IN THE LAST PHASES OF MY LIFE WELL THAT'S REALLY IMPORTANT KNOWLEDGE AND THAT'S A YOU KNOW THERE'S DIFFERENT

1:58:03

LEVELS OF DECISION-MAKING ABILITIES FOR DIFFERENT DECISIONS AND SO MAYBE IT'S

1:58:08

EVEN SAYING THAT WHAT'S IMPORTANT TO YOU IN TERMS OF BURIAL LIKE THAT'S IMPORTANT KNOWLEDGE EVEN IF IT DOESN'T ADDRESS

1:58:13

WHETHER I WANT TO YOU KNOW INTUBATION OR NOT LIKE THOSE OTHER THINGS AROUND WHAT'S IMPORTANT TO YOU ARE SO

1:58:19

CRITICAL

1:58:24

SO THANK YOU I THINK MARTY HAD A QUESTION GO AHEAD MARTY HEY THANK YOU

1:58:30

AND THANK YOU FOR THIS PRESENTATION IT WAS VERY HELPFUL MY NAME IS MARTY OMOTO I'M A DAD OF AN ADULT 31 YEAR OLD

1:58:41

ADOPTED PERSON WITH DOWN SYNDROME AND ON THE SPECTRUM BEHAVIORAL HEALTH NEEDS AND ALSO A FAMILY MEMBER OLDER SISTER

1:58:48

HAD DEVELOPMENTAL DISABILITIES AND PHYSICAL DISABILITIES I REALLY APPRECIATE THIS IN MANY WAYS I

1:58:54

WISH I HAD SOME OF THIS INFORMATION EVEN THOUGH I KNOW A LOT BECAUSE I WORK WITH MY SISTER WHEN SHE WAS CONSTANTLY IN

1:59:01

ERS IN HOSPITAL AND SHE DIED IN HER 50S BUT THE REASON WHY IS BECAUSE

1:59:10

ALEX'S MOTHER SO THE MY SON SHE WAS IN HER LATE 60S AND AS HER HEALTH DECLINED

1:59:17

SHE WAS IN THE HOSPITAL AND EVENTUALLY SHE WASN'T SURE ABOUT MAKING HER OWN

1:59:23

HEALTH CARE DECISIONS AND THEN ASKED ME TO STEP IN TO MAKE THOSE DECISIONS SO IT

1:59:29

WASN'T TECHNICALLY LEGAL BUT THE HOSPITAL WANTED ME THERE BECAUSE SHE COULD NO LONGER SPEAK AND SO THEY THERE

1:59:36

WAS SORT OF THIS AGREEMENT BUT I FELT A LITTLE PRESSURED BECAUSE I HAD TO

1:59:42

THINK OF HER SON ALEX IN THE EQUATION HE'S 31 YEARS HE WAS 25 THEN AND THEN

1:59:50

I HAD TO THINK OF HER WHAT SHE WANTED AND THEN I FELT PRESSURE FROM THE HOSPITAL ER URGENT CARE STAFF GREAT

1:59:57

PEOPLE BUT THEY WANTED ME THEY THOUGHT I WOULD STEP IN AND SAY YES PUT HER ON

2:00:03

COMFORT CARE HOSPICE BECAUSE CLEARLY SHE WAS ON THE DECLINE AND THAT'S NOT WHAT

2:00:08

SHE WANTED TO DO BUT SHE COULD NO LONGER SPEAK SO THE TRAINING I HAD WAS ALL

2:00:13

BASICALLY LIVED EXPERIENCES THROUGH MY SISTER DEALING WITH THAT AND I
FINALLY HAD TO DECIDE I'M GOING TO AS LONG AS I

2:00:21

CAN FRAME A QUESTION TO HER ON WHAT SHE WANTED TO DO WHAT THE
HOSPITAL WAS

2:00:27

PUTTING TO ME THEN I WOULD GO WITH THAT SO I'D FRAME THE QUESTION IN A
WAY THAT

2:00:33

WAS SIMPLY YES OR NO THAT SHE COULD MOVE HER HEAD AND I THINK THAT ISN'T
2:00:39

TRAINING I HAD IT'S JUST THE LIVED EXPERIENCES YOU GOT TO FIND A WAY TO
COMMUNICATE AND AS LONG AS I COULD

2:00:45

COMMUNICATE WITH HER I WOULD BE ABLE TO DO THAT BUT WEIGHING THAT I
ALSO HAD TO WAY WHAT HER SON FELT WHICH WAS

2:00:54

DIFFICULT BUT THE PRESSURE I FELT FROM THE HOSPITAL TO PUT HER ON COMFORT
CARE

2:00:59

REGARDLESS OF WHAT SHE WANTED WASN'T VERY INTENSE IT'S ALMOST LIKE I
WASN'T DOING THE RIGHT THING AND I DON'T I

2:01:08

DON'T THINK OBVIOUSLY YOU CAN ONLY HELP PEOPLE SO MUCH BUT I DO THINK
THE

2:01:13

INFORMATION YOU PROVIDED AT LEAST PROVIDES SOME FOUNDATION THAT YOU
KNOW I

2:01:18

WISH I COULD HAVE GONE BACK TO SEE YOU KNOW CUZ I JUST FELT REALLY LOST
ON

2:01:25

SOME DAYS I JUST FELT OVERWHELMED ON WHAT WAS THE RIGHT THING FOR ME
TO DO

2:01:31

AND IT DIDN'T LAST JUST A FEW DAYS IT LASTED MONTHS UNTIL SHE ACTUALLY
DIED SO I

2:01:38

JUST WANT TO THANK YOU IT WASN'T REALLY A QUESTION BUT I GUESS YOU KNOW
WHERE DOES THIS GO FROM

2:01:43

HERE I GUESS YOU KNOW LIKE I THINK THE MORE INFORMATION THAT CAN BE PUT OUT THERE THE MORE FAMILIES OR PEOPLE

2:01:49

CAN BE TRAINED SO I KIND OF WISH SHE WOULD HAVE BEEN TRAINED WHEN SHE EARLIER

2:01:55

IN HER LIFE TO ACTUALLY HAVE THIS PUT TOGETHER BECAUSE THE WAY SHE ASKED ME WAS I WASN'T REALLY PREPARED YOU KNOW

2:02:03

AND THEN IT WAS CONTINGENT ON ANOTHER ISSUE OF WOULD I TAKE HER SON WOULD I

2:02:08

CARE FOR HER SON BECAUSE THAT WOULD THAT'S THAT WAS TIED TO WHAT DECISION SHE WOULD MAKE WHETHER YOU KNOW SHE

2:02:15

WOULD ACCEPT COMFORT CARE OR NOT AND EVENTUALLY I AGREE TO TAKE HER SON

2:02:20

YOU KNOW WHO I LOVE AND HE'S MY SON NOW BUT THERE'S A LOT OF STUFF TIED INTO

2:02:26

THIS SO I DON'T KNOW IF THAT'S A QUESTION FOR YOU CARLA WELL MARTY I THINK I THINK WHAT YOU BRING UP TO ME IN HEARING ALL THIS IS THAT THESE ARE HARD

2:02:32

DECISIONS NOT ONLY ARE THESE ARE LIFE OR DEATH THEIR PHILOSOPHICAL DECISIONS THEIR ETHICAL DECISIONS YOU KNOW AS

2:02:39

SOMEONE WHO HAS TAKEN CARE OF PEOPLE WITH CRITICAL ILLNESS THERE'S A LOT OF MORAL DISTRESS FOR CLINICIANS IN THE HOSPITAL WHEN YOU SEE SOMEONE WHO'S

2:02:45

CLEARLY DYING AND WE DON'T LET THEM DIE HOW DO YOU DEFINE LIFE I MEAN THIS

2:02:50

THIS ISN'T MEANT TO BE SO LIKE YEAH SURE YOU KNOW LET LEZA PULL THE PLUG ON YOU KNOW IT'S NOT THAT SIMPLE BUT

2:02:56

BECAUSE IT'S VERY ROUGHT WITH DISCUSSION BUT I THINK THIS ALLOWS TO CREATE A FRAMEWORK AND HAVE MORE EDUCATION I WILL

2:03:01

SAY AND I'LL SAY THAT THIS IS MY BIAS IS THAT I THINK THAT THERE ARE SOME MEDICAL DECISIONS THAT WE ARE PUTTING TOO MUCH

2:03:08

TOO MUCH RESPONSIBILITY ON PATIENTS AND FAMILIES THAT THAT SHOULD NOT BE THEIR DECISION YOU KNOW WHETHER SOMEONE GETS INTIMATED OR NOT REALLY SHOULD BE

2:03:14

PARTIALLY A MEDICAL DECISION SAME THING WITH FEEDING TUBES BUT NUANCED AGAIN WE LIVE IN A COUNTRY WHERE WE

2:03:20

BELIEVE A LOT IN INDIVIDUAL RIGHTS AND IT'S IMPORTANT TO RESPECT THAT AND I AS A PHYSICIAN SHOULD NOT BE FORCED TO DO

2:03:27

THINGS THAT THIS IS I DON'T WANT TO GET INTO THIS COMPLICATION BUT IT'S VERY COMPLICATED I'M JUST GOING TO SAY THAT AND HOW DO YOU DETERMINE WHAT'S

2:03:32

MEDICALLY APPROPRIATE OR NOT IT'S VERY TRICKY SO UNDERSTANDING SOMEONE'S VALUES WHICH IS WHY WHEN I HAVE THESE

2:03:38

DISCUSSIONS GAVED BY YOU KNOW DRIVEN BY AND I SEE I NEED TO BE QUIET DRIVEN

2:03:44

BY PEOPLE'S WISHES CAN BE REALLY HELPED TO INFORM DISCUSSIONS YEAH I

2:03:49

APPRECIATE THAT RESPONSE BECAUSE IT IS LIKE YOU SAID NUANCE AND IT WAS CONFUSING BUT THE OTHER THING THAT I

2:03:56

DIDN'T NECESSARILY SEE IN THE PREPARATION WAS THAT I FINALLY

2:04:02

REALIZED THAT HER RESPONSE ABOUT WHAT TO DO WAS TIED TO MY RESPONSE TO WHETHER

2:04:09

I'D TAKE CARE OF HER SON AND I DIDN'T UNDERSTAND THAT PIECE UNTIL LIKE

2:04:14

LITERALLY ABOUT A FEW WEEKS BEFORE SHE DIED AND I FINALLY REALIZED I DIDN'T SAY I HAD TO SAY YES BUT I

2:04:21

KNEW THAT I DID SAY YES AND THAT ALLOWED

2:04:27

HER TO START THINKING ABOUT WHAT DECISIONS SHE WOULD BE WANTING TO MAKE AND SO I DON'T KNOW IF THERE'S

2:04:33

ANY TRAINING FOR THAT BECAUSE I DIDN'T EVEN AND IT TURNED OUT YOU KNOW
FIVE OR

2:04:39

SIX YEARS LATER HE'S MY SON HE'S LIVING WITH ME BUT YOU KNOW THAT'S ONE
ENDING TO A STORY BUT THAT ISN'T THE NECESSARILY

2:04:46

HOW EVERY STORY ENDS SO POWERFUL MARTY I THINK THEY HELP US AS THOSE IN
A FIELD THINK OF HOW

2:04:52

WE CAN MORE TELL THIS STORY MORE IMPACTFUL AND AS YOU SAID LIVED
EXPERIENCE IS ONE OF THE STRONGEST WAYS TO CONNECT SO THANK YOU FOR
THAT

2:05:01

JANIE THANKS JANIE WHITEFORD I'M THE CURRENT PRESIDENT OF CALIFORNIA
IHSS

2:05:07

CONSUMER ALLIANCE AND I JUST WANT TO SAY THE TOOLS THAT YOU PRESENTED
WERE

2:05:13

GREAT BECAUSE I'M LOOKING AT IHSS AND THE OPPORTUNITY THAT THOSE SOCIAL

2:05:19

WORKERS HAVE FOR THIS HUGE POPULATION IN OUR STATE TO GET THOSE FOLKS
EDUCATED

2:05:25

AND UNDERSTANDING WHAT THIS PROCESS SHOULD LOOK LIKE AND THEIR
FAMILIES

2:05:30

BECAUSE THEY INTERACT IN SO MANY TIMES WITH BOTH AND I ALSO YOU KNOW I'M

2:05:36

LOOKING AT OTHER OPPORTUNITIES WITH THE INDEPENDENT LIVING CENTERS
THAT THEY HAVE THAT AUDIENCE THAT

2:05:44

THEY SHOULD BE EDUCATED IN THESE ISSUES AND HAVE IT AS PART OF THEIR
REGULAR PROGRAM TO PRESENT THIS AND THE

2:05:52

VETERANS AFFAIRS VA THE OPPORTUNITIES THAT THEY HAVE THERE I MEAN ALL
THESE

2:05:58

ONES THAT ARE ALREADY ESTABLISHED AT OUR STATE LEVEL WE CAN UTILIZE
THEM TO GET

2:06:03

THIS WORD OUT WHICH IS SO INCREDIBLY IMPORTANT AND I WANT TO THANK SARAH FOR

2:06:09

THE ABLEISM AND AGISM I'M A C67 QUAD

2:06:14

AND I KNOW THAT PEOPLE ALWAYS SAY TO ME OH MY GOD I COULD NEVER LIVE WITH YOUR LIVING WITH AND I'M THINKING MY LIFE IS

2:06:22

GREAT AND I HAVE NO PROBLEM WITH MY LIFE SO THAT WHOLE AREA THERE OF YOU KNOW

2:06:29

WHAT PEOPLE THINK THEY CAN DEAL WITH IS HUGE AND I THINK WE NEED TO LOOK AT THE

2:06:35

MEDICAL OPPORTUNITIES FOR DOCTORS TO SAY YOU KNOW THIS IS NOT THE END OF THE WORLD AND THOSE OF US THAT ARE IN

2:06:42

THE FIELD JUST TO DO THAT CONSTANT EDUCATION PIECE THANKS SO MUCH FOR THIS

2:06:48

PRESENTATION THANK BACK TO YOU RANJANA THANK YOU BERTHA

2:06:56

THANK YOU DOCTOR PERISSINOTTO WONDERFUL DISCUSSION ON THE PREPARE TOOL AND THE

2:07:01

RESOURCE IS AVAILABLE ONLINE AND IF ANYONE HAS ANY QUESTIONS FEEL FREE TO REACH OUT MOVING FORWARD IN OUR

2:07:09

AGENDA IF YOU COULD PLEASE PULL THE AGENDA UP I'M HONORED TO INTRODUCE SUPERVISING DEPUTY ATTORNEY GENERAL

2:07:16

THOMAS BRENNAN FROM THE DEPARTMENT OF JUSTICE DIVISION OF MEDICAL FRAUD AND ELDER ABUSE SUPERVISING DEPUTY ATTORNEY

2:07:23

GENERAL BRENNAN BRINGS A WEALTH OF EXPERIENCE AND EXPERTISE HIS LEADERSHIP WITH THE DIVISION OF MEDICAL FRAUD AND ELDER

2:07:29

ABUSE HAS BEEN INSTRUMENTAL IN COMBATING FRAUD AND THE ABUSE OF OLDER ADULTS AND ADULTS WITH DISABILITIES ACROSS OUR

2:07:35

STATE TODAY SUPERVISING DEPUTY ATTORNEY GENERAL BRENNAN WILL PROVIDE

2:07:40

US WITH AN OVERVIEW OF THE IMPORTANT WORK THAT THE DIVISION HAS BEEN DOING TO PROTECT ONE OF OUR MOST VULNERABLE

2:07:47

COMMUNITY MEMBERS PLEASE JOIN ME IN WELCOMING SUPERVISING DEPUTY ATTORNEY

2:07:52

GENERAL THOMAS BRENNAN THANK YOU SO MUCH FOR THAT AWESOME INTRODUCTION IT'S AS IF

2:07:57

I WROTE THAT MYSELF I MAY HAVE I'M NOT SURE BUT THANK YOU FOR HAVING ME AND

2:08:03

I'VE SPOKEN IN FRONT OF THIS AUDIENCE A FEW TIMES PROBABLY AND I TRY TO GO ON

2:08:08

TALKING CIRCUITS AS MUCH AS POSSIBLE TO SPREAD INFORMATION ABOUT RESOURCES WE

2:08:15

HAVE AND ABOUT HOW WE OB WE'RE IN IT TO WIN IT WITH MDT MEETINGS AND SUCH AND

2:08:23

OUTREACH AND EVEN THOUGH I DON'T HAVE A PRESENTATION ON A POWERPOINT I WANTED TO

2:08:29

DO THIS ALL VERBAL TODAY NEVER FORGET HOW TO CONTACT US IT'S AS EASY AS GOOGLING

2:08:35

DMFEA WE HAVE A WEALTH OF INFORMATION WE HAVE HANDOUTS WE HAVE VIDEOS COVERING

2:08:43

A WHOLE SPECTRUM OF SERVICES WE PROVIDE AND WE WILL GIVE THOSE FREE OF CHARGE YOU DON'T KNOW SO YOU CAN EMAIL ME

2:08:50

AND I'LL GIVE ME YOUR EMAIL CONTACT I CAN SEND YOU OUT A BUNCH IF YOU WANT BUT

2:08:55

WHAT I WANT TO DISCUSS TODAY IN ADDITION TO ALL THE AWESOME INFORMATION I'VE RECEIVED SO FAR AND THE TREMENDOUS

2:09:02

SPEAKERS WHICH I ALWAYS APPRECIATE I WANT TO TALK ABOUT A CRIME THAT IS

2:09:08

EXPLODING IN PRETTY MUCH EVERY JURISDICTION OF CALIFORNIA THAT'S HOSPICE FRAUD HOSPICE FRAUD DOES NOT

2:09:15

ALWAYS GARNER THE BIGGEST HEADLINES DOESN'T ALWAYS END UP ON NEWS SHOWS OR

2:09:21

RADIO OR PRINT MEDIA BUT TAKE IT FOR ME SINCE I HAVE MY EYES ON THE WHOLE STATE IN OUR DIVISION

2:09:28

HOSPICE FRAUD IS A QUITE CONCERNING TREND AND IT'S VERY SAD IN MANY WAYS

2:09:36

FIRST OF ALL SAD ON A COUPLE FRONTS THAT I'LL TALK ABOUT WE ALL THAT'S RIGHT

2:09:41

EVERY SINGLE ONE OF US PAY FOR THE HOSPICE FRAUD IT'S PART OF THE

2:09:47

TAXPAYER BURDEN THIS ISN'T FREE MONEY THEY'RE STEALING AND WHEN I SAY THEY

2:09:52

THESE ARE ORGANIZED GROUPS A GOOD CREW WHEN I SAY GOOD THAT MEANS A GOOD

2:09:58

CRIMINAL CREW OF HOSPICE FRAUD PEOPLE YOU'RE GONNA HAVE DOCTORS ON

2:10:05

BOARD NURSES YOU'RE GONNA HAVE WHAT ARE CALLED MARKETERS THAT'S PEOPLE WHO

2:10:11

ARE GOING OUT IN THE STREET AND FINDING SENIORS TO HOOK UP WITH HOSPICE

2:10:18

IT'S EXTREMELY DIFFICULT TO UNCOVER AND I'LL TELL YOU WHY I'LL GIVE YOU

2:10:24

ONE CASE ONE EXAMPLE IT'S CASE OUT OF LOS ANGELES AND WHAT THE MARKETERS DID

2:10:31

THEY TROLLED SKID ROW NOW IS AN ACTUAL KNOWN DOCUMENTED AREA IN LOS

2:10:37

ANGELES IT'S A VERY SAD MONIKER TO USE BUT THEY TROLLED FOR A LONG PERIOD

2:10:43

OF TIME A NUMBER OF YEARS SKID ROW AND THEY WOULD TARGET PEOPLE WHO AT LEAST LOOKED OLD OR MAYBE HAVE

2:10:50

COMORBIDITIES OR SUCH AND THEY TALK TO THEM AND HAVE THEM HEY SIGN
HERE SIGN

2:10:55

HERE AND WE'RE GOING TO GIVE YOU AND THEN THEY OFFER INCENTIVES IT COULD
BE BARS OF SOAP

2:11:01

SHAMPOO LOW VALUE ATM CARDS MONETARY GIFTS AND THE PEOPLE ON SKID

2:11:09

ROW GLADLY THEY SIGN UP BECAUSE THEY WANT TO GET YOU KNOW THEY WANT
TO HAVE A SHOWER MAYBE ONCE A WEEK OR AND YOU SEE

2:11:16

THE PROBLEM HERE THESE PEOPLE ON SKID ROW AREN'T TAKEN INTO A FACILITY

2:11:22

THEY'RE SIGNED UP ON SITE AND THE NEXT THING YOU KNOW AND WITH THIS IS
SAD LOOK

2:11:27

THIS IS AN INDICTMENT ON THE DEPARTMENT OF JUSTICE FOR NOT BEING ABLE TO
DETECT THIS KIND OF FRAUD SOME OF THOSE SKID

2:11:34

ROW PERSONS ARE ON HOSPICE FOR IN ADDITION TO 12 OR NORTH OF 12 MONTHS
NOW

2:11:41

ANYBODY WHO KNOWS HOSPICE YOU'RE SUPPOSED TO DIE WITHIN A CERTAIN
PERIOD OF TIME IT'S TERMINAL CARE PALLATIVE

2:11:49

CARE AND YOU HAVE A PROBLEM WHEN DOCTORS ARE RE-CERTIFYING PERSONS
FOR CONTINUED

2:11:58

HOSPICE CARE THEY'RE LYING IT'S FRAUDULENT THEY'RE SAYING OH THIS IS A
TERMINAL CONDITION OF AND THEN

2:12:05

INSERT A MEDICAL CONDITION WE'RE ALL FAMILIAR WITH COULD BE COPD COULD
BE

2:12:11

ADVANCED LIVER FAILURE IT'S ALL MADE UP TO LOOK BAD AND LOOK TERMINAL
AND HOW DO WE FIND OUT ABOUT

2:12:18

THAT IT'S ALMOST BY HAPPEN STANCE WHEN YOU SEE A AN ANOMALY ON A
MEDICAL

2:12:23

BILLING MED MEDICAID BILLING WHERE ONE ORGANIZATION IS BILLING AN
EXTRAORDINARY
2:12:29
AMOUNT OF MONEY TOWARD HOSPICE THEN THE BELLS GO OFF THE RED LIGHTS
GO OFF
2:12:36
WOW WE HAVE IT NOW HOW DO YOU PROSECUTE A HOSPICE CASE IT'S VERY
DIFFICULT
2:12:42
BECAUSE AGAIN THE GOOD HOSPICE CRIMINALS SHIELD THEMSELVES WHEN YOU
HAVE A
2:12:48
NUMBER OF DOCTORS THEY'RE AIDING AND ABETTING AND BY LAW AIDING AND
ABETTING MEANS YOU HAVE THE SHARED CRIMINAL
2:12:55
INTENT WITH THE PERSON STEALING THE MEDICAID MONEY WITH SHARED
CRIMINAL INTENT YOU ENCOURAGE PROMOTE OR
2:13:01
FACILITATE THE COMMISSION OF THE CRIME SO THESE DOCTORS ON THE PAYROLL
ARE PROMOTING THE FRAUD BY CERTIFYING THE
2:13:09
PERSONS AS TERMINAL WHEN THEY'RE REALLY NOT SO IF YOU HAVE A NUMBER OF
DOCTORS
2:13:15
THE MASTERMIND IN THE FRAUD SCHEME CAN SAY I DIDN'T KNOW I'M NOT A
MEDICAL DOCTOR
2:13:21
THE DOCTOR CERTIFIED THAT PERSON AS TERMINAL SHIELDING THE REAL
CULPABLE
2:13:27
PERSON AND THEN THE DOCTOR WILL SAY THAT'S MY MEDICAL JUDGMENT I'VE
BEEN A DOCTOR FOR 30 YEARS
2:13:33
MY MEDICAL JUDGMENT IS THAT PERSON IS TERMINAL DO YOU SEE THE PROBLEM
A LOT OF TIMES IT'S EXTREMELY DIFFICULT TO
2:13:40
UNCOVER HOWEVER WE ARE AGGRESSIVELY TARGETING IT BECAUSE THE THEFT IS
GOING INTO THE MILLIONS OF DOLLARS EACH BIG
2:13:48
SCHEME THEY'RE MAINLY TARGETING THE LOS ANGELES AREA SAN DIEGO
RIVERSIDE WEST

2:13:56

COVINA BURBANK I KNOW THIS BECAUSE THESE ARE SOME OF THE OFFICES WE HAVE AROUND THE STATE THE GOOD HOSPICE THIEVES

2:14:04

ARE GOING TO TARGET LARGE POPULATION CENTERS WE HAVE SOME IN SACRAMENTO YOU'RE NOT GOING TO SEE HOSPICE FRAUD IN

2:14:11

SOME OF THE NORTHERN RURAL COUNTIES DOTTING HALF THE STATE BECAUSE YOU JUST

2:14:16

DON'T HAVE BIG HOSPICE COMPANIES IN THESE AREAS SO GETTING BACK TO

2:14:22

THE FRAUD THIS THIS IS HOW AGGRESSIVE IT GOES AND THAT BY THE WAY THE SKID ROW IN LA THAT'S JUST ONE CASE THE MORE COMMON

2:14:32

HOSPICE FRAUD THAT'S OCCURRING RIGHT NOW IT'S PRETTY MUCH EVERY DAY YOU HAVE UNSCRUPULOUS PEOPLE WHO CALL THEM THE

2:14:38

MARKETERS THEY GO TO SENIOR FACILITIES THEY'LL GO TO FACILITIES WHERE THEY HAVE ACCESS THEY'LL PUT UP THEY'LL HAVE

2:14:46

BOOTHS INSIDE A FACILITY IT'S AS IF YOU'RE WALKING INTO THE DMV AND YOU'RE BEING YOU KNOW SHOWN HOW TO REGISTER TO

2:14:53

VOTE IT'S THIS AGGRESSIVE SO THEY'LL HAVE A BOOTH IN A SENIOR FACILITY AND OF

2:14:58

COURSE THEY'RE GIVING OUT THE FREEBIES THE I CALL THEM THE TOYS OR THE GIFTS WHICH IS NOT SUPPOSED TO DO BUYING

2:15:05

LUNCH YOU KNOW MCDONALD'S BURGER KING FOR SENIORS WHO HEY THAT'S GOOD THAT'S

2:15:10

GOOD AND NOW HERE'S WHERE THE PATIENT HARM COMES IN THAT REALLY GETS ME ANGRY BECAUSE THERE'S A ELEMENT OF FRAUD

2:15:17

OF COURSE IT'S FINANCIAL BUT WHEN YOU PUT PATIENT ABUSE AND YOU MIX PATIENT ABUSE WITH THE FRAUD YOU'RE GOING TO

2:15:24

HAVE MY FULL ATTENTION AND I'M GOING TO GLOVES OFF KNIVES OUT QUOTING A

2:15:30

MOVIE THAT MEANS IT'S ON WE'RE GOING AFTER YOU AGGRESSIVELY DO YOU KNOW THAT

2:15:36

WHEN SOMEONE IS ELIGIBLE FOR HOSPICE AND

2:15:42

THEY SIGN UP WITH HOSPICE MEANING THEY HAVE TO VOLUNTARILY SIGN FOR HOSPICE SERVICES

2:15:49

THE MOMENT THE HOSPICE SERVICES TAKE OVER AND THIS IS MEDICAID MONEY THAT'S WHAT WE GET INVOLVED THAT PERSON IS

2:15:56

INELIGIBLE FOR PRIMARY CARE THAT THE PERSON WOULD NORMALLY GET THAT'S

2:16:02

ACTUALLY NOT TRUE THAT'S NOT TRUE OKAY WELL I'LL TAKE QUESTIONS I

2:16:07

PROMISE OKAY BUT I JUST WANT TO MAKE SURE WE'RE GIVING PEOPLE THE RIGHT CORRECT INFORMATION AND NOT MISLEADING

2:16:13

OH I DON'T WANT TO I WOULD NEVER MISLEAD ANYBODY DON'T GET ME WRONG HERE BUT WHEN THE PERSON GETS INTO

2:16:19

HOSPICE LET ME PUT IT THIS WAY MANY TIMES THOSE PERSONS HAVE PRIMARY CARE PHYSICIANS AND THE PRIMARY CARE

2:16:26

PHYSICIAN HAS SPENT INSERT THE NUMBER WEEKS MONTHS YEARS CARING FOR THIS

2:16:32

PERSON THE HOSPICE THIEVES DON'T NOTIFY THE PRIMARY CARE PHYSICIAN THEY

2:16:39

HAVE A DOCTOR IN THE EMPLOYEE OF THE HOSPICE WHO WILL DIAGNOSE A PERSON WITH

2:16:45

THE TERMINAL ILLNESS AND THE PERSON SIGNS UP AND THE PRIMARY CARE PHYSICIAN

2:16:50

DOESN'T KNOW ABOUT IT UNTIL WE GO TO THE PRIMARY CARE PHYSICIAN THE BEST WITNESS

2:16:56

FOR A HOSPICE CASE IS THE PRIMARY CARE PHYSICIAN WHO WILL STATE IF IT'S A GOOD

2:17:01

CASE NO MY PATIENT INSERT PATIENT NAME IS NOT TERMINAL YES THE PERSON IS OLD

2:17:07

THAT DOESN'T MEAN THEY'RE DYING YES THE PERSON HAS WHATEVER MEDICAL AILMENT CAUSED THE

2:17:14

PERSON TO BE WITH THE PRIMARY CARE PHYSICIAN HOWEVER IT'S NOT TERMINAL AND WHEN I SAY THIS IS A IT'S ALMOST

2:17:21

AN EPIDEMIC OF PROBLEMS WHEN ONE OF OUR CALL THEM SISTER AGENCIES LIKE A

2:17:27

DEPARTMENT OF HEALTH CARE SERVICES FOR INSTANCE WHEN THEY START DIGGING AROUND AND START SNIFFING AROUND AND

2:17:34

DETERMINING AND INTERVIEWING BENEFICIARIES INTERVIEWING THE PRIMARY CARE PHYSICIANS BUILDING UP A HOSPICE

2:17:41

CASE OFTENTIMES THEY WILL CLOSE SHOP AND START UP AGAIN IN ANOTHER VENUE

2:17:49

USUALLY IT'S IN THE SAME GEOGRAPHICAL AREA THEY'LL RENAME THE HOSPICE THEY WILL KEEP THE SAME

2:17:56

PEOPLE ON THE HOSPICE GOING WAY BEYOND WHAT IS NORMALLY THE TERMINAL CONDITION

2:18:03

OR THE TERMINAL TIME LIMIT FOR STANDARD HOSPICE AS LONG AS THEY CAN AND SO WHEN

2:18:08

THEY'RE BOUNCING AROUND IT MAKES IT EXCEEDINGLY DIFFICULT TO BUILD A CASE BUT WHEN WE DO WE KNOW ABOUT THE MONEY

2:18:16

GOING INTO THE MILLIONS OF DOLLARS AND IT'S EXTREMELY SAD

2:18:21

BECAUSE IT'S SAD FOR ME BECAUSE WE CAN'T KEEP UP WITH IT WE ABSOLUTELY WHEN

2:18:28

THE PATIENT WE CALL IT THE PATIENT OR THE VICTIM SIGNS UP FOR HOSPICE IN MANY OF THESE CASES THEY'RE NOT TOLD WHAT

2:18:35

HOSPICE IS THEY'RE NOT INSTRUCTED THAT THEY'RE YOU KNOW THEY'RE RECEIVING PALIATIVE CARE FOR THEIR TERMINAL

2:18:41

CONDITION THAT ALL THEY KNOW IS SOMEBODY'S COMING TO THEIR HOUSE COULD BE AN APARTMENT IT COULD BE A USUALLY

2:18:48

IT'S A THESE ARE LOWER INCOME PEOPLE BECAUSE THEY'RE ON MEDICAID MAYBE THE HOSPICE COMPANY IF

2:18:55

THEY'RE SMART THEY'RE TRYING TO GIVE THE ILLUSION THAT THEY'RE CARING THEY'LL SEND A REPRESENTATIVE OUT IT COULD BE A

2:19:01

CNA IT COULD BE A LVN COULD BE A NURSE IN MANY CASES THEY'LL GO OUT THEY'LL

2:19:07

CHECK THE VITALS OF THE PERSON THE YOU KNOW BLOOD PRESSURE HEART RATE MAYBE

2:19:14

THEY'LL DO A MEDICATION RUN FOR THE PERSON I'LL GO PICK UP PRESCRIPTIONS FOR YOU AND SUCH AND WHEN YOU THINK

2:19:21

ABOUT THIS IN ECONOMIC TERMS YOU HAVE TO ASK HOW MUCH VALUE IS PLACED ON SHOWING

2:19:28

UP AT SOMEBODY'S HOUSE ONCE A WEEK TAKING THEIR VITALS WHICH COULD TAKE AS

2:19:34

A MATTER OF MINUTES MAYBE GOING ON A MEDICATION RUN YOU'RE PROBABLY TALKING ABOUT MAYBE A COUPLE HUNDRED DOLLARS

2:19:41

THEY'RE BILLING HOSPICE IN THE THOUSANDS FOR THE PALLIATIVE CARE BECAUSE THE HOSPICE RATES OF BILLING ARE SO MUCH

2:19:47

HIGHER THAN OTHER AREAS OF MEDICINE THAT IS THE INCENTIVE FOR PEOPLE TO GO INTO

2:19:53

HOSPICE FRAUD SO IT'S VERY SAD IT'S VERY ALARMING IT'S IN EVERY JURISDICTION

2:19:58

BUT FOR LIKE I MENTIONED THE FAR NORTHERN RURAL COUNTIES THAT GENERALLY DON'T SEE HOSPICE BUT WHY DOES THAT

2:20:05

IMPACT ALL OF US I THINK THE BIGGEST TAKEAWAY FROM THIS PRESENTATION IS

2:20:10

SOMETIMES YOUR CLIENT YOUR THE PERSON YOU'RE ASSIGNED TO SAY FOR
INSTANCE AN APS WORKER SOCIAL WORKER DEPARTMENT OF

2:20:18

AGING SOMEBODY THAT YOU'RE AFFILIATED WITH OFTENTIMES FROM WHAT I'VE
SEEN THEY DON'T EVEN KNOW THEY'RE ON HOSPICE THEY

2:20:25

JUST SIGNED UP FOR IT AND THIS COMPANY IS GIVING THEM SOME SERVICES BUT
BILLING

2:20:32

YOU THE TAXPAYERS FOR UP UPWARDS OF A MILLION OR SUCH DOLLARS IN THEFT

2:20:39

SO NOW GETTING BACK TO I CAN'T REMEMBER WHO SAID THEY'RE INELIGIBLE

2:20:45

FOR MEDICAL TREATMENT LET ME OPEN IT UP I'LL ANSWER THAT

2:20:51

QUESTION TO THE BEST OF MY ABILITY I PROMISE LET ME TRY TO REPHRASE THAT
WHEN

2:20:56

SOMEONE'S ON HOSPICE AND THEY'RE GETTING FOR INSTANCE LET'S SAY THE
HOSPICE COMPANY

2:21:03

IS AUTHORIZING A SCRIPT IT'S A PRESCRIPTION FOR MEDICATION IT COULD BE

2:21:09

MULTIPLE DIFFERENT KINDS OF MEDICATION REMEMBER IT BY IN LARGE THE
PRIMARY

2:21:16

CARE PHYSICIAN DOES NOT KNOW ABOUT THE HOSPICE IN GENERAL SO YOU'RE
GOING TO HAVE A BECOME A DIRTY HOSPICE DOCTOR

2:21:23

WRITING SCRIPTS FOR MEDICATION WHAT HAPPENS DO YOU THINK WHEN A
PRIMARY CARE PHYSICIAN ALSO WILL

2:21:30

WRITE A SCRIPT FOR MEDICATION DO YOU SEE THERE'S NO COMMUNICATION IF
TWO DOCTORS

2:21:36

ARE DOING THE SAME PRESCRIBING WITHOUT COMMUNICATION WE HAVE TO LOOK
AT A CURES

2:21:42

REPORT TO SEE IF THERE'S AN OVERLAP TO SEE IF THERE'S SOME TYPE OF BECAUSE
IF

2:21:48

YOU GIVE TOO MUCH MEDICATION TO SOMEBODY THAT COULD BE TRAGIC IF YOU
INTERACT

2:21:54

MEDICATIONS THERE ARE SOME MEDICATIONS THAT CAN'T DON'T INTERACT WELL
WITH OTHERS THERE COULD BE A PROBLEM BECAUSE

2:22:00

WHAT WE SEE IS THAT THE HOSPICE DOCTORS THEY DON'T NECESSARILY HAVE A
BENEVOLENT

2:22:06

MOTIVE THEIR MOTIVE IS FINANCIAL THEY'RE NOT THE PRIMARY CARE PHYSICIANS
THEY'RE

2:22:12

TRYING TO GIVE THE ILLUSION THAT THEY'RE ORDERING MEDICATION FOR THIS
TERMINALLY ILL PERSON BUT THE PRIMARY CARE

2:22:19

PHYSICIANS IN THE DARK THAT'S ONE OF THE BIG PROBLEMS WITH LACK OF
COMMUNICATION AND TAKING ON A

2:22:28

CUSTODIAL CARE ISSUE WITH A SENIOR

2:22:34

I DON'T KNOW HOW TO SAY IT OTHER THAN IT'S EXTREMELY ALARMING EXTREMELY
ALARMING I'M ALMOST OUT OF TIME BUT I

2:22:41

WANT TO OPEN UP QUESTIONS BEFORE I MOVE ON HOSPICE CARE HAVE IF
ANYBODY SEEN

2:22:47

THIS IF YOU'VE EXPERIENCED IT IF YOU KNOW ABOUT IT REMEMBER I WISH I COULD
2:22:53

PUT THIS ON MY SCREEN I MENTIONED THIS AT THE OUTSET WE HAVE SO MUCH
INFORMATION AVAILABLE WE

2:22:59

HAVE HOTLINES WE HAVE PEOPLE WHO ARE YOU KNOW WE HAVE PERSONNEL
LISTENING TO HOTLINES

2:23:05

WE HAVE EMAIL WE TRY TO GET INFORMATION FRESH FROM THE STREETS

2:23:11

INFORMATION THAT IS LATE AS IN YOU KNOW SIX MONTHS A YEAR BEFORE WE FIND
OUT

2:23:17

ABOUT IT A LOT CAN HAPPEN IN THAT TIME PERSONS CAN THEY CAN DIE THEY CAN

2:23:22

PASS AWAY WE'RE GOING TO KIND OF LOSE ONE OF THE CRITICAL COMPONENTS OF
A PROSECUTION SO IF IN ALL THE AWESOME

2:23:29

WORK YOU'RE DOING YOU UNCOVER SOMETHING SUSPICIOUS THERE IS NOTHING
WRONG WITH CALLING THE DMFEA HERE IN SACRAMENTO

2:23:36

WHERE I WORK LET US TAKE THE INFORMATION LET US PROBE INTO IT DETERMINE
IF

2:23:41

SOMETHING NEFARIOUS IS GOING ON AND THEN WE HAVE TO STOP IT AS QUICK AS
POSSIBLE

2:23:47

IF THAT MAKES SENSE THANK YOU MR BRENNAN WE HAVE A FEW QUESTIONS
CARLA HAD HER

2:23:54

HAND FIRST LEZA I WILL THEN QUICKLY TAKE YOUR QUESTION CARLA GO AHEAD
YEAH SO

2:24:00

THANKS SO MUCH AND AS SOMEONE WHO HAS BEEN A HOSPICE PHYSICIAN I JUST
WANT TO PROVIDE SOME CLARIFYING COMMENTS I

2:24:06

ABSOLUTELY AGREE THAT THERE'S A HUGE PROBLEM WITH ABUSE IN HOSPICE AND
WE

2:24:12

KNOW THAT FROM THE NUMBER OF AGENCIES BUT I DON'T WANT THAT TO DETRACT
FROM THE AMAZING WORK THAT MANY HOSPICES DO FOR

2:24:17

PEOPLE WITH SERIOUS ILLNESS AND WE RISK MORE PEOPLE NOT ENROLLING IN
HOSPICE THAT TRULY NEED IT SO LABELING HOSPICE

2:24:25

DOCTORS IS JUST BEING FOR THE MONEY IS JUST NOT FACTUALLY CORRECT AND
IT'S A LITTLE BIT OFFENSIVE FOR SOMEONE WHO HAS DONE THIS WORK FOR THE
RIGHT REASONS BUT

2:24:32

I HEAR WHAT YOU'RE SAYING IS THAT NOT EVERYONE'S A GOOD PLAYER AND SOME
OTHER ADDITIONAL CLARIFYING QUESTIONS IS THAT

2:24:38

A LOT IS IN THE NUANCES AND DETAILS OF HOW HOSPICE WORK IS I CAN ACTUALLY STAY

2:24:43

INVOLVED AS A PRIMARY CARE PHYSICIAN IT DEPENDS ON HOW THE DOCUMENTATION GOES AND SO AGAIN THERE'S THESE NUANCES TO

2:24:50

NOT HAVE EVERYONE FREAK OUT ABOUT WHAT HOSPICE IS WHEN IT GOES WELL IT GOES VERY WELL AND THEN AND THEN A BIGGER

2:24:57

COMMENT WHICH IS YOU KNOW I WROTE IN THE CHAT IS THAT WE HAVE A FRAGMENTED PRIMARY CARE SYSTEM AND HEALTH CARE

2:25:02

SYSTEM AND OFTEN AS SOMEONE WHO TAKES CARE OF PEOPLE WITH SERIOUS ILLNESS HOSPICE IS OFTEN THE ONLY THING THAT CAN

2:25:09

GIVE PEOPLE THE WRAPAROUND SERVICES THEY NEED OR IF I HAVE SOMEONE WHO REALLY WANTS PALLIATION BUT LIVES IN ASSISTED

2:25:16

LIVING OR IN CARE HOSPICE IS THE ONLY WAY THAT SOMEONE WILL NOT BE TAKEN TO THE HOSPITAL ULTIMATELY THE ACTUAL

2:25:23

CRITERIA FOR SOMEONE THAT YES IT'S SIX MONTHS BUT IT'S IN MY MEDICAL JUDGMENT DO I BELIEVE IT IS A GREATER LIKELIHOOD

2:25:29

OR NOT THAT THEY WILL DIE AND THAT DOES GIVE A LOT OF LEEWAY TO YOUR POINT IT'S VERY TRICKY AND THERE'S A LOT MORE

2:25:35

POLICY DISCUSSIONS WE SHOULD HAVE AROUND THIS OH HUGE AND I AND I WOULD NEVER

2:25:41

WANT TO OFFEND YOU CARLA I LOVE YOUR PRESENTATION I'VE HEARD YOU A COUPLE TIMES BELIEVE ME WHEN I'M

2:25:47

TALKING ABOUT A DIRTY HOSPICE DOCTOR I'M DESIGNATING THAT PERSON AS OH NO THAT'S

2:25:53

NOT A BENEVOLENT DOCTOR THAT'S NOT SOMEBODY WHO ACTUALLY PROVIDES A GOOD HOSPICE CARE WHICH THAT IS CRITICAL I

2:25:59

HAVE AN 83 YEAR OLD DAD AND AN 81 YEAR OLD MOM AND IT'S JUST A MATTER OF TIME WHEN SOMEBODY COMES IN FOR MY DAD I KNOW

2:26:06

THAT RIGHT HOWEVER LIKE CARLA SAID THERE ARE SO MANY GOOD HOSPICES IT'S
A

2:26:12

VERY LARGE THANKFULLY HOW CAN I SAY IT NOT ORGANIZATIONS IT'S A GROUP

2:26:19

OF PROVIDERS BECAUSE OUR POPULATION IS AGING AND WHEN OUR POPULATION
IS AGING

2:26:24

YOU'RE GOING TO HAVE MORE HOSPICE COMPANIES POPPING UP THANK
GOODNESS THERE ARE GOOD ONES THAT CAN GIVE US ALL

2:26:30

COMFORT BECAUSE NONE OF US WANT TO PUT OUR LOVED ONE INTO A TERRIBLE
SITUATION

2:26:36

WITH ONE OF THESE WHAT I CALL NON- BENEVOLENT DOCTORS BUT WITH THAT
SAID CARLA IS RIGHT THERE ARE SO MANY GOOD

2:26:42

BENEVOLENT HOSPICE ORGANIZATIONS IT'S JUST HARD FOR US TO HOW CAN I SAY
IT

2:26:49

IT'S HARD FOR US TO GET ALL OF THEM AND SOMETIMES I SAY OH THOSE HOSPICES
AND IT SOUNDS LIKE I'M TALKING ABOUT EVERY

2:26:55

SINGLE ONE OF THEM TRUST ME I'M NOT I WOULD NEVER DO THAT THAT'S LIKE
SAYING ALL DOCTORS ARE FRAUDS WHEN I'VE

2:27:00

PROSECUTED TWO THAT'S CRAZY I TRY NOT TO PAINT WITH SUCH A BROAD BRUSH
THAT'S A LONG APOLOGY CARLA BUT I REALLY MEAN

2:27:08

THAT I DO NOT WANT TO OVERLY INFLAME SOMEBODY OR LET MAKE YOU THINK OH
MY GOSH IF YOU'RE CONSIDERING YOUR PARENTS

2:27:15

GOING IN THE HOSPITAL I CAN'T DO THAT WHAT A DANGEROUS THING NO THERE
JUST ARE UNSCRUPULOUS PEOPLE

2:27:22

AMONGST ALL THE GOOD PROVIDERS THAT CAUSE ME A LOT OF STRAIN AND IT
GETS ME

2:27:29

QUITE ANGRY TOO NOT GONNA LIE SO THERE'S ANOTHER CASE THAT'S HAPPENED
I'LL

2:27:37

BE REAL QUICK ABOUT THIS ONE I THIS YES THIS IS ALARMING OKAY HERE I SAY I DON'T WANT TO ALARM YOU BUT THIS IS QUITE

2:27:43

ALARMING AND AS A AS A SUPERVISOR I SEE THESE CASES FROM ALL OVER THE STATE AND

2:27:49

THIS ONE IN PARTICULAR TODAY I FOUND OUT ABOUT IT THE BAY AREA WAS THE SITE OF

2:27:55

THIS FRAUD DON'T EXACTLY KNOW WHAT TYPE OF MEDICAL FACILITY IT WAS BUT I KNOW

2:28:03

THERE WERE A LOT OF SENIORS IN THE CARE OF A MEDICAL FACILITY THAT

2:28:09

SHOULDN'T SURPRISE ANYBODY A CREW THEY'RE ALL GENTLEMEN THEY'RE

2:28:14

ALL CREW OF MEN BURGLARIZED VERY PROFESSIONALLY BURGLARIZED A MEDICAL

2:28:19

OFFICE AND GOT HOLD OF SCRIPTS AND PERSONAL IDENTIFYING INFORMATION SCRIPT

2:28:24

IS A THAT'S A WORD FOR A PRESCRIPTION

2:28:30

SO THEY HAVE A BOOK OF SCRIPTS AND THEY HAVE THE MEDICAL INFORMATION FOR THE SENIORS AND THIS IS VERY CYNICAL OF

2:28:38

ME BUT THERE ARE PHARMACIES IN CALIFORNIA YOU CAN FIND THEM WHO DON'T PUT A LOT OF

2:28:45

EFFORT INTO VERIFYING THE INFORMATION AS TO WHO YOU'RE PICKING UP THE CONTROLLED

2:28:51

SUBSTANCE FOR AND SO THEY FIND THESE PHARMACIES AND THEY GET THE AND THESE ARE

2:28:57

THESE ARE THE DRUGS THE THAT THE KIDS LIKE ON THE STREETS WHEN I SAY KIDS WE ALL KNOW WHAT HAPPENS WHEN YOU GO ON

2:29:03

SOCIAL MEDIA SNAPCHAT INSTAGRAM THERE ARE OTHER ONES YOU'VE

2:29:08

HEARD ABOUT YOUNG PEOPLE GETTING ACCESS TO NARCOTICS AND THEY'RE
USING THE
2:29:14
SENIORS INFORMATION IDENTITY THEFT FIRST OF ALL AND THEN SELLING
OXYCOTTON OXY
2:29:20
CODINE MORPHINE HEAVY-DUTY NARCOTICS ON SOCIAL MEDIA WHAT DO WE DO AS
2:29:26
PROSECUTORS WHEN THAT PERSON'S CAUGHT THE RISK OF
2:29:32
OF A DISASTER IS GRAND HOW DO WE TALK UP TO PARENTS WHO HAVE LOST KIDS
TO DRUG
2:29:39
OVERDOSES AND DRUGS THEY RECEIVED FROM SOCIAL MEDIA THIS IS LIKE POINT
THIS IS LIKE POINT CENTER GROUND ZERO OF THE
2:29:47
PROBLEM WE ALL KNOW ABOUT AND WE GET TO PROSECUTE THAT NUMBER ONE
BECAUSE THE SENIORS HAVE THEIR IDENTITY STOLEN AND
2:29:53
NUMBER TWO IT'S KIND OF BIZARRE I'M A STATUTORY CREATION MY JOB IS BASED
ON A FEDERAL
2:30:01
STATUTE WE ARE A THE ACRONYM SOUNDS VULGAR MFCU IT'S A MEDICAID
2:30:10
FRAUD CONTROL UNIT SO MFCU AS A MEDICAID FRAUD CONTROL UNIT
2:30:17
WITH A STATUTORY CREATION THERE'S A CARVE OUT WE ALSO ARE ALLOWED TO
PROSECUTE DRUG DIVERSION REASON I'M
2:30:24
BRINGING THIS CASE UP TO YOU ALL THEY'RE TARGETING THE SENIORS AND
STEALING THEIR IDENTITY WHY YOU MAY ASK WOULD SENIORS
2:30:31
BE TARGETED BECAUSE LOOK IF YOU STEAL SOMEBODY'S IDENTITY WHO'S ON THE
GRID
2:30:37
WHO'S WORKING WHO'S MAYBE MIDDLE-AGED CHANCES OF GETTING CAUGHT IS A
LITTLE BIT GREAT SADLY IF A SENIOR'S RETIRED
2:30:42
THEY'RE NOT WORKING STEALING THE IDENTITY YOU CAN GET AWAY WITH IT A
LITTLE BIT LONGER YES I'M
2:30:48

SEGREGATING THE SENIORS FROM A YOUNGER POPULATION WHEN THEY BECOME VICTIMS OF IDENTITY THEFT SO IT'S A TWO-PRONGED

2:30:56

APPROACH AND THAT'S JUST A CASE THAT ABSOLUTELY INFURIATES ME AGAIN PROBABLY

2:31:01

EQUALLY THE AGGRESSIVE HOSPICE FRAUD SO DRUG DIVERSION IF YOU

2:31:07

SEE IT OH YES I DIDN'T SEE THAT YOU GUYS I DON'T WANT TO BE DISRESPECTFUL WE DO HAVE PUBLIC COMMENT AS WELL AND LEZA

2:31:14

COLEMAN HAD A QUESTION FOR YOU OH YEAH GO FOR IT I

2:31:19

I WILL GIVE UP THE TIME BECAUSE I KNOW THE PUBLIC WANTS TO HAVE TIME TO

2:31:24

HAVE QUESTIONS SO THANK YOU AND I'LL STOP THERE I DID RUN INTO MY ONE

2:31:30

MINUTE OVER I'M SO SORRY I'LL TAKE QUESTIONS FOR SURE OR PUBLIC COMMENT I THINK THAT APPLIES TO EVERYBODY YES

2:31:37

WE'LL GO AHEAD I'LL GO AHEAD AND TRANSITION OVER TO CARROLL WHO'LL OPEN IT UP FOR PUBLIC COMMENTS

2:31:45

CARROLL

2:31:50

GOOD MORNING GOOD AFTERNOON EXCUSE ME THIS IS OUR PUBLIC COMMENT PERIOD WHERE WE HEAR FROM OUR

2:31:57

ATTENDEES YOU PLEASE USE YOUR RAISED HAND FUNCTION IN THE ZOOM

2:32:04

TOOLBAR OR IF YOU'RE APPEARING BY PHONE STAR 9 THAT WOULD ALSO RAISE YOUR HAND

2:32:10

AND I SEE GREG D-E-G-I-E-R-E

2:32:19

I'M GOING TO UNMUTE YOUR LINE I DO WANT TO REMIND YOU TWO MINUTES FOR PUBLIC

2:32:24

COMMENTS SO THAT WE CAN HEAR FROM EVERYONE SO GREG CAN YOU UNMUTE YOUR

2:32:30

LINE GO AHEAD HI I'M GREG DEGIERE I'M THE CIVIL RIGHTS ADVOCATE OF THE ARC
OF
2:32:37
CALIFORNIA INTELLECTUAL AND DEVELOPMENTAL DISABILITIES GROUP I
2:32:43
WAS ONE OF THE SMALL TEAM OF PEOPLE WHO PUT TOGETHER A LETTER TO THE
2:32:49
ADMINISTRATION BACK WHEN THEY WERE DEVELOPING THE MASTER PLAN ON
AGING MAKING A WHOLE SERIES OF
2:32:55
RECOMMENDATIONS FOR THINGS THAT SHOULD BE IN THE PLAN TO ALL HAVING TO
DO
2:33:04
WITH SENIOR AND DISABILITY JUSTICE THE ADMINISTRATION CHOSE NOT TO
INCLUDE
2:33:09
THEM IN THE PLAN BUT WHAT THEY DID DO IS KICK IT OVER TO THIS
2:33:15
COORDINATING COUNCIL I'VE BEEN DISAPPOINTED AS FAR AS I CAN DETERMINE IT'S
NOT THE COUNCIL
2:33:22
HAS NOT PAID ANY ATTENTION TO ANY OF THEM THE I KNOW THE ELDER JUSTICE
2:33:27
COALITION ALSO HAS A HAD A
2:33:32
BLUEPRINT THAT WAS KICKED OVER TO THE COUNCIL AND THEY'VE UPDATED IT AND
GREATLY EXPANDED IT SINCE THEN AND
2:33:38
CARROLL YOU WOULD KNOW BETTER THAN I WHETHER YOU'VE HAD ANY SUCCESS
IN GETTING ATTENTION TO THAT BETWEEN THOSE
2:33:43
TWO DOCUMENTS EVEN THOSE TWO TOGETHER ARE FAR FROM A COMPREHENSIVE
PROGRAM BUT
2:33:48
THERE ARE MANY THINGS IN THEM THAT THE STATE SHOULD BE ADDRESSING SO I
WOULD LIKE TO ASK
2:33:55
AND I'M NOT SURE WHETHER THIS IS THE TIME TO EXPECT ANY ANSWERS HAVE ALL
THE MEMBERS OF THE COUNCIL SEEN THOSE TWO
2:34:02

DOCUMENTS THAT THE ADMINISTRATION KICKED OVER TO YOU AND IF WHETHER
OR NOT

2:34:07

THAT'S TRUE HOW CAN HOW CAN THE COUNCIL

2:34:13

TAKE UP THOSE SERIOUS RECOMMENDATIONS I'M THINKING ONE THING THAT
STANDS OUT IS FINANCIAL ABUSE

2:34:21

AND THAT STANDS OUT IN MY MIND RIGHT NOW BECAUSE OF LOOKING AT THE
PRIORITIES FOR THIS YEAR I DON'T SEE ANYTHING ON

2:34:27

PRIORITY LIST THAT DEALS WITH THAT HUGE PROBLEM FINANCIAL ABUSE BOTH
FOR SENIORS AND FOR MANY PEOPLE WITH

2:34:33

DISABILITIES SO HOW CAN THE HOW CAN THE COUNCIL START PAYING ATTENTION
TO

2:34:39

THOSE RECOMMENDATIONS EITHER AS A STANDALONE THING OR AS INFORMING
THEIR

2:34:45

DECISION ON THE ITEMS THAT ARE ON THE PRIORITY LIST CAN YOU MAKE SURE
THAT EVERY MEMBER GETS THEM AND LOOKS AT

2:34:52

THEM FOR EXAMPLE THANK YOU FOR YOUR COMMENT GREG WE WILL LOOK AT
THAT AND WE WILL

2:34:59

LET THE COUNCIL KNOW BUT WE APPRECIATE YOUR COMMENT I'M GOING TO MOVE
ON TO OUR NEXT PUBLIC COMMENTER

2:35:07

JENNIFER YODER Y-O-D-E-R I HAVE UNMUTED YOUR LINE CAN YOU PLEASE

2:35:15

SPEAK HI I'M JENNIFER YODER I'M A SENIOR REAL

2:35:20

ESTATE SPECIALIST HERE IN EL DORADO COUNTY I'M CERTIFIED BY THE NATIONAL

2:35:25

ASSOCIATION OF REALTORS MY PARTNER AND I STARTED OUR BUSINESS BACK IN
MAY OF

2:35:31

2022 AND IN THE LAST YEAR AND A HALF THAT WE'VE BEEN WORKING IN THE
SENIOR

2:35:36

INDUSTRY IT'S MY EYES HAVE BECOME SO OPEN TO SO MANY CASES OF FRAUD AND IT'S

2:35:41

SO DISTURBING TOMMY BRENNAN I WOULD LOVE TO MEET WITH YOU JUST AS BOOTS

2:35:47

ON THE GROUND SOME OF THE THINGS I SEE BUT THREE OF THE THINGS I'D REALLY

2:35:52
LIKE TO POINT OUT IS I SEE REFERRAL FEES BEING PAID TO PEOPLE THAT WORK IN THESE

2:35:57

SENIOR COMMUNITIES FOR HOUSING LEADS WHICH I THINK IS A SHAME I MEAN THEY'RE

2:36:04

TECHNICALLY I THINK ACCORDING TO CONTRACT THEY'RE NOT SUPPOSED TO ACCEPT THESE REFERRAL FEES BUT THERE'S PEOPLE BRAGGING ABOUT IT ON LINKEDIN ON

2:36:12

FACEBOOK AND THEY SAY OH WE'RE GIVING THIS COMMUNITY A DONATION AND THAT STAFF MEMBER CAN CHOOSE TO KEEP THEIR DONATION

2:36:19

OR THEY CAN FORWARD IT AND YOU KNOW PAY IT FORWARD TO A CHARITY BUT EITHER WAY I

2:36:24

JUST I THINK THAT'S WRONG THERE'S PEOPLE THAT ARE REAL ESTATE

2:36:30

OR REALTORS THAT ARE CLAIMING THEIR SENIOR REAL ESTATE SPECIALISTS WITH THAT CERTIFICATION FROM THE NATIONAL ASSOCIATION OF REALTORS THAT ACTUALLY

2:36:37

DON'T HAVE IT SO THEY'RE YOU KNOW MAKING FALSE CLAIMS TO THE PUBLIC AND THERE ARE INVESTORS THAT ARE

2:36:44

NOT LICENSED I'M A LICENSED AGENT SO I HAVE RULES AND YOU KNOW THINGS THAT I NEED TO FOLLOW I'M REGULATED THESE

2:36:50

INVESTORS ARE NOT REGULATED AND THEY ARE PAYING THESE SENIORS 65 TO 70 CENTS ON THE DOLLAR FOR THEIR HOMES SO THEY'RE

2:36:56

ROBBING THEM OF THE EQUITY THAT THEY OFTEN NEED TO HELP PAY FOR THEIR LONG-TERM CARE IT'S DISGRACEFUL AND THEN

2:37:02

THESE SAME INVESTORS GO AND BRAG ABOUT IT ON LINKEDIN OH WE GAVE \$3,000 TO THIS

2:37:08

COMMUNITY AND THERE'S A PICTURE OF THEM STANDING THERE HOLDING THIS BIG CHECK AND IT'S LIKE HOW ARE YOU EVEN ABLE TO

2:37:14

PAY \$3,000 BECAUSE YOU'RE ROBBING THIS PERSON OF THEIR MONEY SO YOU'RE MAKING

2:37:19

THIS HUGE PROFIT I'M AN AGENT I CHARGE YOU KNOW OUR FEES ARE UPFRONT WE REVIEW OUR COMMISSIONS WITH OUR

2:37:26

CLIENTS AND I HELP THEM FROM A TO Z LIKE I'VE BECOME SO MUCH MORE THAN A REALTOR LIKE I'M REALLY HELPING THESE PEOPLE TO

2:37:32

GET THE CARE THEY NEED OFTENTIMES THEY CAN'T PACK THEIR HOUSES SO WE ARRANGE VENDORS FOR THAT BUT I MEAN WE'RE ON THE

2:37:38

UP AND UP I'M NOMINATED FOR STARTUP BUSINESS OF THE YEAR IN MY CHAMBER UP HERE IN EL DORADO HILLS JENNIFER I WANT TO

2:37:46

THANK YOU FOR YOUR COMMENT YOUR TIME IS UP SO WE CAN MOVE ON BUT WE APPRECIATE WHAT YOU HAVE COMMENTED ON

2:37:54

TODAY THANK YOU SO MUCH IT'S JUST SO DISTURBING THANK YOU

2:38:00

NEXT WE HAVE SORRY TATAPAPORN T-A-T-A-P-A-P-O-R-N

2:38:08

I'VE UNMUTED YOUR LINE CAN YOU GO

2:38:14

AHEAD HELLO HI YES SORRY YEAH GO PLEASE GO AHEAD OKAY

2:38:22

GOOD AFTERNOON THANK YOU FOR THIS OPPORTUNITY I'M SITA TATAPAPORN I'M THE

2:38:27

PRESIDENT OF THE ABLE COMMUNITY DEVELOPMENT FOUNDATION WE HAVE ASIAN

2:38:33

SENIOR HEALTH AND WELLNESS IN CONTRA COSTA COUNTY IN THE CITY OF

2:38:39

RICHMOND AND I'M SENIOR MYSELF IN MY FAMILY I HAVE KNOW I'M SENIOR MY WIFE
2:38:46
SENIOR MY MOM 85 AND I HAVE TWO PERSON
2:38:53
DISABILITY IN MY FAMILY AND IN MY IMMINENT FAMILIES WE HAVE SIX FAMILY WE
2:39:00
HAVE 11 SENIOR OKAY AND I'M WORKING WITH THE
2:39:06
ASIAN SENIOR IN IN CONTRA COSTA COUNTY ESPECIALLY IN THE WEST COUNTY
2:39:12
WHERE THERE'S A LOT OF SENIOR AND IN ASIAN COMMUNITY BASED ON THE
2:39:20
COUNTY PLAN TRIPLE A PLAN THERE OVER 10,000 ASIAN SENIOR WHO ARE MAN
WHO
2:39:29
ARE MANTALLY ILL OR THE FOOD STAMP RECIPIENT
2:39:36
WHICH IS THE ALL LOW INCOME IN ORDER TO GET THE FOOD STAMP THERE MUST
BE A LOW
2:39:41
INCOME AND NOT ONLY THAT MANY OF US WHO HAVE WHO NEED A LOT OF HELP
2:39:49
ESPECIALLY THOSE WHO DON'T HAVE THE FAMILY SUPPORT THEY HAVE TO DEPEND
2:39:55
ON THEMSELVES THEY HAVE TO DEPEND ON THEIR OTHER FAMILY THEIR FRIEND
AND
2:40:00
JUST WANT TO BRING THIS ISSUE TO YOUR ATTENTION AND NOT ONLY IN
2:40:09
SACRAMENTO IN SOUTH STOCKTON THE MANY OF US TO ESPECIALLY THE PEOPLE
WHO WHAT
2:40:17
WE CALL REFUGI PEOPLE FROM VIETNAM LAU YOU KNOW FROM THAILAND
2:40:23
SO WE NEED LOTS OF HELP THANK YOU SO
2:40:32
MUCH YOU'RE MUTED CARROLL THANK YOU SORRY FOR YOUR COMMENT
2:40:39
WE APPRECIATE YOUR BEING HERE TODAY REGINA REGINA BRINK YOU
2:40:46

HAVE YOUR HAND UP PLEASE GO AHEAD YOU CAN UNMUTE GOOD AFTERNOON
THANK YOU FOR THE

2:40:53

OPPORTUNITY TO TALK TO YOU MY NAME IS REGINA BRINK AND I'M THE ASSISTANT
2:40:58

DIRECTOR OF GOVERNMENTAL AFFAIRS FOR THE CALIFORNIA COUNCIL OF THE
BLIND AND IN

2:41:04

THESE ARE GREAT RESOURCES THAT ARE OFFERED BUT WHAT WE FIND IS THAT TOO
2:41:09

MANY TIMES PEOPLE WITH SENSORY DISABILITIES INCLUDING THOSE WITH
HEARING AND VISION LOSS ARE OVERLOOKED

2:41:17

IN THE PLANNING OF ALL OF THESE DIFFERENT PROGRAMS AND RESOURCES OFTEN
2:41:24

THEY'RE IN PRINTED FORMATS THAT WE CAN'T ACCESS OR ELECTRONIC FORMATS
LIKE PDFS

2:41:30

THAT MAY NOT BE ACCESSIBLE NOT ALL PDFS ARE THEY HAVE TO BE MADE
ACCESSIBLE AT THE BEGINNING OF

2:41:37

THE FORMATTING OF THE DOCUMENT PEOPLE ARE UNAWARE OF HOW TO MAKE
DOCUMENTS AND

2:41:42

WEB PAGES AND OTHER MATERIALS ACCESSIBLE THERE IS OFTEN NO SIGN
LANGUAGE

2:41:49

AVAILABLE NO BRAILLE AVAILABLE NO PERSON TO READ IT I WAS JUST HANDED A
2:41:55

PRESCRIPTION YESTERDAY AND THEY SAID I'M SURE SOMEONE CAN TRANSLATE IT
FOR YOU

2:42:01

MANY PEOPLE DO NOT HAVE THE RESOURCES AND THEY EXPECT A FAMILY MEMBER
OR A

2:42:07

CAREGIVER THAT MAY NOT EXIST A LOT OF TIMES TO ACHIEVE INDEPENDENCE
PEOPLE

2:42:12

THAT ARE BLIND OR LOW VISION HAVE TO ACTUALLY NOT ACCEPT THE ASSISTANCE
OF

2:42:19

THE FAMILY MEMBERS BECAUSE OF VARIOUS ENTANGLEMENT ISSUES SO I'M HERE
TO

2:42:25

SAY THAT I LOVE THESE RESOURCES BUT THE CALIFORNIA COUNCIL OF THE BLIND
WOULD

2:42:31

LIKE TO MAKE SURE THAT THEY ARE ACCESSIBLE TO PEOPLE IN OUR COMMUNITY
AND PEOPLE WITH OTHER SENSORY

2:42:38

DISABILITIES AND THAT OUR NEEDS ARE TAKEN INTO ACCOUNT WHEN MAKING
THESE PLANS TOO OFTEN THESE PLANS DO NOT

2:42:45

INCLUDE US AND SUCH AS THE ADVANCED DIRECTIVES THERE IS NO ABILITY TO
MAKE

2:42:53

THEM ACCESSIBLE THEY CAN'T BE EMAILED TO ME IN ANY ACCESSIBLE FORMAT OR
GIVEN

2:43:00

TO ME IN AN ACCESSIBLE FORMAT THAT I CAN READ AND I KNOW THAT FROM
PERSONAL

2:43:06

EXPERIENCE THAT IT'S NOT AVAILABLE THANK YOU UNDERSTOOD THANK YOU SO
MUCH FOR

2:43:12

YOUR COMMENT REGINA WE APPRECIATE THAT MOVING ON TO

2:43:17

BOBBI BLAKEY I'M GOING TO UNMUTE YOUR LINE BOBBI PLEASE GO

2:43:22

AHEAD YES GOOD AFTERNOON THANK YOU VERY MUCH FOR ALLOWING ME THIS
TIME TO SPEAK

2:43:28

MY NAME IS BOBBI BLAKEY AND I AM A AAA MEMBER OF PSA 32 I'M ALSO A
VOLUNTEER

2:43:37

HIGHCAP COUNSELOR I'VE BEEN DOING THAT FOR 10 YEARS AND I LOVE MY
VOLUNTEER JOB

2:43:44

I WAS ALSO INSTRUMENTAL IN GETTING THE ADRC STARTED HERE IN MONTERY
COUNTY

2:43:50

WHICH IS IN CONJUNCTION WITH CCCIL THE CENTRAL COAST CENTER FOR

2:43:56

INDEPENDENT LIVING AT THE VERY BEGINNING OF THIS WEBINAR I DID HEAR THAT WE

2:44:03

HAVE A LOT OF GOOD INFORMATION A LOT OF GOOD RESOURCES BUT IT'S NOT BEING

2:44:09

DISSEMINATED THESE ARE SOME RESOURCES WE HAVE 58 COUNTIES IN CALIFORNIA EVERY

2:44:16

SINGLE COUNTY IN SOME SORT OF WAY HAS AN

2:44:22

IRA WHICH IS INFO EXCUSE ME

2:44:28

INFORMATION REFERRAL AND ASSISTANCE PROGRAM WITHIN THEIR DEPARTMENT OF SOCIAL

2:44:34

SERVICES NOW IF WITH THAT AND I KNOW

2:44:39

THAT THERE AREN'T ADRCS WITHIN EVERY COUNTY OR TRI COUNT OR AREA OF WHERE

2:44:46

THEIR SOCIAL SERVICES ARE BUT THAT WOULD BE A WAY TO GET THIS INFORMATION OUT WE

2:44:53

SHOULD BE PARTNERING WITH THEM ALSO AND I BELIEVE ALSO THE AGENCIES ESPECIALLY

2:45:00

WHEN PERSONS ARE APPLYING FOR ANY TYPE OF ASSISTANCE BE IT SOCIAL SECURITY

2:45:08

BE IT MEDICARE OR MEDICAID OR MEDICAL IN CALIFORNIA THAT INFORMATION SHOULD

2:45:15

ALSO BE IN THEIR INFORMATION PACKETS THANK YOU VERY MUCH THANK YOU BOBBI I'M

2:45:22

GOING TO MOVE TO OUR LAST HAND RAISED

2:45:28

DONADA I AM UNMUTING YOUR LINE CAN YOU GO AHEAD GREAT I JUST HAD A QUESTION I'M

2:45:36

NOT SURE ABOUT THE SCOPE OF THIS COORDINATING COUNCIL BUT I WONDERED IF THIS GROUP HAD ANY ROLE IN PERHAPS

2:45:44

ADDRESSING THE STATEWIDE CUT THAT JUST RECENTLY HAPPENED WITH OUR ELDER ABUSE GRANT FROM THE CALIFORNIA OFFICE

2:45:50

OF EMERGENCY SERVICES I KNOW THAT IT WAS MENTIONED A LITTLE EARLIER AROUND THE INVESTMENT THAT THE STATE HAS MADE INTO

2:45:57

YOU KNOW COORDINATING MDTs THE MULTI-DISCIPLINARY TEAMS AND SEVERAL COUNTIES WERE FUNDED THROUGH THIS CAL OES

2:46:03

GRANT THAT WAS IT'S CALLED THE XE GRANT FOR ELDER ABUSE IS THERE ANYTHING THAT A COORDINATING COUNCIL ON THE STATE

2:46:09

LEVEL COULD DO TO YOU KNOW REACH OUT TO CAL OES AND SAY THAT ELIMINATING FUNDING FOR ELDER ABUSE

2:46:15

YOU KNOW UNSUSPECTINGLY ONLY 12 GRANTEES ACTUALLY RECEIVED THEIR FUNDING OUT OF YOU KNOW FROM ACROSS THE STATE IT JUST SEEMS

2:46:22

LIKE THE TYPE OF THING THAT SHOULDN'T HAPPEN SO YOU KNOW ON SUCH A LARGE SCALE

2:46:27

AND WITHOUT ANY PLANNING PREPARATION TRANSITION FOR THE LOCAL COMMUNITIES THAT WERE FUNDED THROUGH THIS PROGRAM

2:46:35

THANK YOU FOR YOUR COMMENT WE'RE GOING TO TURN THAT INTO A COMMENT AS OPPOSED TO A QUESTION BECAUSE WE ARE NOT TAKING QUESTIONS BUT WE APPRECIATE YOUR COMMENT

2:46:41

AND THE SENTIMENTS THAT YOU HAVE RELAYED WE WILL TAKE THAT BACK SO THAT

2:46:49

CONCLUDES FOLKS FROM OUR PUBLIC COMMENT PERIOD I'M GOING TO

2:46:55

TRANSITION THIS BACK TO OUR DIRECTOR

2:47:00

SUSAN DEMAROIS GREAT THANK YOU CARROLL AND THANK YOU EVERYBODY THIS WAS A FANTASTIC

2:47:08

MEETING I LEARNED SO MUCH FROM OUR PRESENTERS AND PANELISTS AND WORK GROUP

2:47:15

CHAIRS AND BERTHA AS OUR CO-CHAIR AND I JUST WANTED TO SPECIALLY THANK GREG

2:47:21

JENNIFER SARTI REGINA BOBBI AND DONATA FOR YOUR PUBLIC COMMENTS FOR STAYING

2:47:28

ON UNTIL THE FINISH AND REALLY ENRICHING OUR CONVERSATION WITH YOUR PUBLIC COMMENTS BERTHA IS THERE ANYTHING

2:47:35

THAT YOU WOULD LIKE TO SHARE AS WE WRAP UP THE MEETING AND CLOSE OUT JUST

2:47:41

JUST TO BUILD OFF ON WHAT YOU'RE SAYING I THINK THE PUBLIC COMMENT ILLUSTRATES WHAT WE'RE HERE TO DO TO ALWAYS MAKE SURE THAT WE'RE

2:47:46

KEEPING A WIDENED PERSPECTIVE DIFFERENT ANGLES TO FURTHER ENRICH THE COMMON GOAL THAT WE HAVE SO THANK YOU

2:47:52

ALL AND THANK YOU FOR SUCH A VIGOROUS MEETING AND THANK YOU TO THE CDA STAFF FOR ALL THEIR TIME AND PLANNING AND

2:47:58

EFFORT FOR THIS MEETING YES THANK YOU EVERYONE AND WE'LL

2:48:03

SEE YOU NEXT FOR OUR MAY MEETING MAY 16TH OH HERE WE GO WE'RE GONNA RUN

2:48:11

THROUGH THIS SLIDE REAL QUICK WE ARE CELEBRATING ALL YEAR CDA'S 50TH ANNIVERSARY SO IF ANYONE WOULD LIKE TO

2:48:18

SHARE A STORY OF SOMEBODY WHO TOUCHED THE AGING NETWORK OVER THE LAST 50 YEARS

2:48:25

SOMEBODY WHO HAS BENEFITED FROM ANY OF THE PROGRAMS AND SERVICES OR SOMEBODY WHO CAN HELP SHAPE THE FUTURE OF THE

2:48:31

AGING NETWORK PLEASE EMAIL OUR COMMUNICATIONS AT

2:48:37

AGING.CA.GOV THAT WOULD BE COMMUNICATIONS AT

2:48:43

AGING.CA.GOV WE'D LOVE TO HEAR FROM YOU AND THEN THE LAST SLIDE WITH A MINUTE TO SPARE

2:48:48

WHAT EXCELLENT TIME MANAGEMENT EVERYONE WE COVERED A LOT OF GROUND TODAY WE WANT TO BE SURE THAT YOU

2:48:56

HAVE THIS ON YOUR CALENDAR OUR NEXT MEETING OF THE ADVISORY COMM THE

2:49:02

COORDINATING COUNCIL IS MAY 16TH AND THEN EVERYONE IS INCLUDED WELCOME AND

2:49:07

INVITED TO THE OCTOBER 8TH DAY OF ACTION YOU CAN FIND OUR SLIDES AND TRANSCRIPT

2:49:13

AT THE CALIFORNIA HEALTH AND HUMAN SERVICES AGING AGENCY WEBSITE AND YOU CAN ALWAYS

2:49:20

REACH OUT TO US AT ENGAGE

2:49:26

AGING.CA.GOV WE' LIKE TO HEAR FROM YOU BETWEEN MEETINGS AS WELL AS IN

2:49:32

MEETINGS SO THANK YOU ALL VERY MUCH FOR YOUR TIME TODAY AND FOR YOUR OUTSTANDING WORK AND ADVOCACY EVERY

2:49:39

DAY BYE