







Disability & Aging Community Living Advisory Committee (DACLAC)

October 11, 2023 | 10:00am - 1:00pm



Meeting Logistics



- American Sign Language Interpreting Provided
- Closed Captioning Available via Zoom
- Meeting slides, video recording & transcript will be posted to the <u>CalHHS DACLAC webpage</u>
- DACLAC Members: Please rename yourself in Zoom by right clicking on your video and select "rename."









Public Comment



Time is reserved on the meeting agenda for public comment. Two (2) minutes is allocated for each public comment.



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Today's Meeting Agenda



- **10:00** Welcome & Opening Remarks
- 10:25 Building California's No Wrong Door System
- **10:35** In-Home Supportive Services Update
- 10:50 Home and Community Based Alternatives Waiver & Assisted Living Waiver
- 11:20 Public Comment
- 11:30 Home and Community Based Services Gap Analysis
- **11:50** Break
- 12:05 DACLAC Home and Community Based Services (HCBS) Subcommittee
- 12:20 DACLAC Subcommittee Reports: Transportation & Housing
- 12:45 Public Comment
- 12:55 Closing Comments and Next Steps
- **1:00** Adjourn

Welcome & Remarks: DACLAC State Co-Chairs

Susan DeMarois

Director, California Department of Aging (CDA)

Joe Xavier

Director, California Department of Rehabilitation (DOR)





DACLAC Membership

 Thank you to Patti Prunhuber and Eric Harris for serving as the DACLAC Stakeholder Co-Chairs.

Thank you to all the returning DACLAC
 Members serving another two-year term. We
 look forward to our continued partnership.

 Additional member recruitment will take place this Fall in partnership with the DACLAC State and Stakeholder Co-Chairs. New members will join DACLAC in 2024.



Welcome & Remarks: DACLAC Stakeholder Co-Chairs

Patti Prunhuber

Justice in Aging (JIA)

Sheri Burns

Silicon Valley Independent Living Center (SVILC)



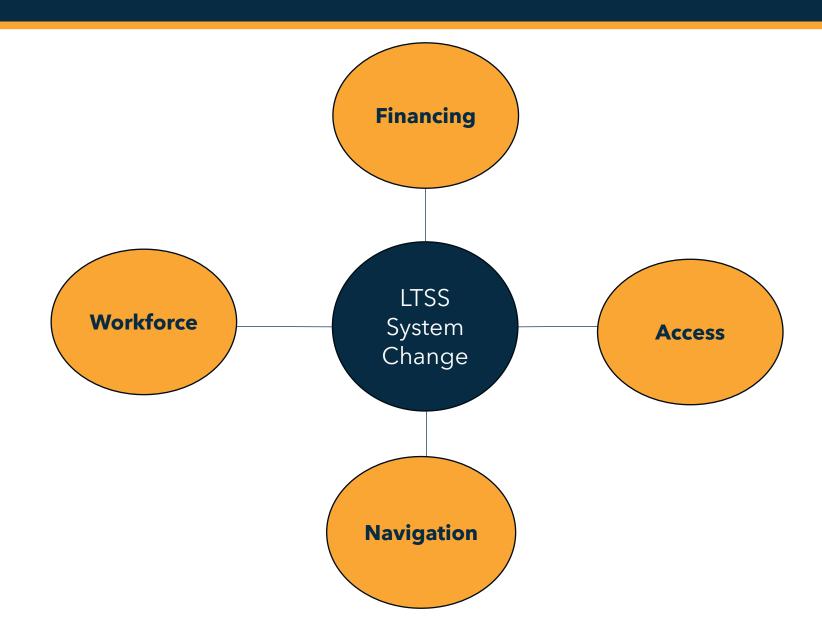
Building California's No Wrong Door System

Sarah Steenhausen

Deputy Director
Division of Policy, Research, and Equity (DPRE)
California Department of Aging (CDA)

Long-Term Services and Supports (LTSS) System Change





Why a No Wrong Door (NWD) System?

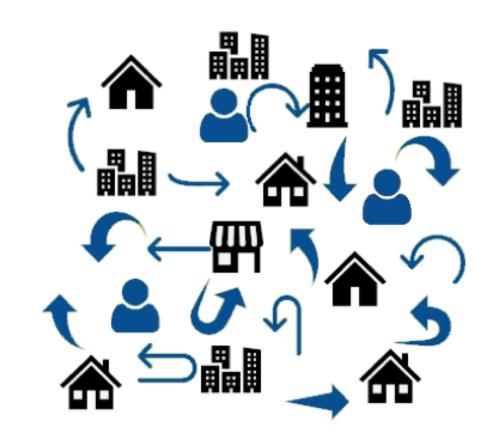


Problem:

- The current system is fragmented.
- Older adults, people with disabilities, and caregivers struggle to access information and supports.

Solution:

Streamline access to information

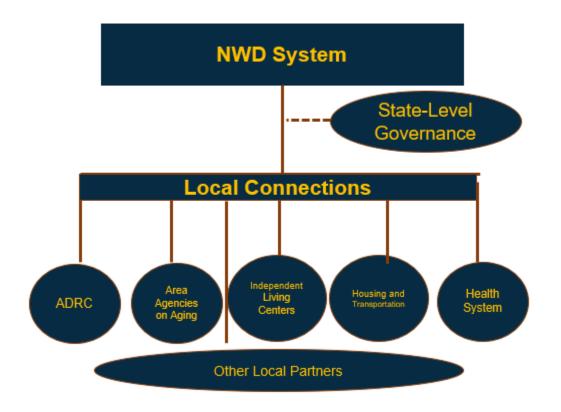


Aging and Disability Resource Connections and NWD: What's the Difference?



No Wrong Door is not the same as ADRC.

ADRCs are an essential component of a NWD system.



No Wrong Door System



Community Organizations Professional Caregivers





Contact Center



Web **Portal**

Hospitals **Health Plans Nursing Facilities**

STATEWIDE COMMON INTAKE

General Information Demographic Data Collection Standardized Screening Identify Preferences & Needs

*Does not duplicate or substitute for program-level assessments



LTSS **Navigation &** Access

Warm

Referrals











Thank You!

Questions?



In-Home Supportive Services (IHSS) Update

Claire Ramsey

Chief Deputy Director
California Department of Social Services (CDSS)



DACLAC Member Discussion and Comments

Home and Community Based Alternatives and Assisted Living Waivers

Department of Health Care Services



Home and Community Based Alternatives (HCBA) Waiver and Assisted Living Waiver (ALW)

- » The HCBA Waiver and ALW are 1915(c) Home and Community Based Services (HCBS) waivers that provide alternatives for individuals who would otherwise require care in a nursing facility or hospital.
- The HCBA Waiver is open to California residents of any age and provides Care Management and Waiver services in the participant's community-based residence.
- » The ALW requires enrollees to be 21+ years of age and provides assisted living services to participants who are willing to live in a Residential Care Facility for the Elderly, Adult Residential Facility, or Public Subsidized Housing.

Home and Community Based Alternatives Waiver

- » On February 2, 2023, the Centers for Medicare & Medicaid Services (CMS) approved the renewal of the HCBA Waiver for another five-year period, beginning January 1, 2023, and ending December 31, 2027.
- » On July 12, 2023, DHCS notified HCBA Waiver Agencies that the waiver was approaching maximum capacity of 8,974 participants and no new waiver applications would be accepted.
- » DHCS is currently in the process of submitting an amendment to CMS to increase waiver capacity by adding slots, with an effective date of January 1, 2024.

Home and Community Based Alternatives Waiver (cont.)

- » New enrollments onto the waiver will be based upon monthly attrition.
- » Even once additional slots are added, the waiver will continue to operate with a waitlist.
- When there is a waitlist, applicants seeking to enroll in the HCBA Waiver who meet Reserve Capacity eligibility requirements are prioritized for intake, so they maintain access to services of medical necessity in the community to the extent possible.
- » Current enrollment and waitlist information can be found on the enrollment dashboard located on the <u>HCBA Waiver landing page</u>. This dashboard is updated monthly.

Home and Community Based Alternatives Waiver

- » Reserve Capacity The HCBA Waiver reserves slots for Medi-Cal eligible individuals who meet the following criteria:
 - » Individuals transitioning to the Waiver from similar HCBS waivers
 - » Individuals under 21 years of age, prioritized as follows
 - 1. Aging out of EPSDT, or recently aged out of EPSDT, and who have been receiving Private Duty Nursing
 - 2. Children that require Institutional-Deeming to access Medi-Cal
 - 3. Individuals under 21 years of age
- » Individuals who have been residing in a skilled nursing or acute care facility for at least 60 days at the time the application was submitted
- » DHCS shall also prioritize applications for the dependent children and spouses of active-duty military service members as set forth in W&I Code 14132.993

Assisted Living Waiver (ALW)

- » The current ALW expires on February 29, 2024.
- » DHCS is currently in the process of renewing the waiver for another 5-year waiver term, beginning March 1, 2024.
- » CMS advised DHCS to only include technical and/or minor changes in the ALW renewal and to use subsequent amendments to make substantive changes.
- » To balance the need for a swift renewal and the ability to address stakeholder feedback, DHCS has devised a two-phased approach:
 - » Phase 1: Ensuring Continuity This first phase involves submitting a renewal application that includes technical and minor changes.
 - » Phase 2: Addressing Stakeholder Feedback Following CMS' approval of the ALW renewal, DHCS intends to submit a subsequent amendment that will comprehensively address the suggestions raised by stakeholders.

Assisted Living Waiver (ALW)

- » After much consideration, DHCS is no longer pursuing the HCBA-ALW Integration or expanding the ALW state-wide.
- » DHCS will shift focus towards the upcoming ALW renewal and the long-term goals to begin integrating HCBA and ALW 1915(c) waivers into DHCS' managed care delivery system in 2027.
- » Following CMS' approval of the ALW renewal, DHCS intends to submit a subsequent amendment to make substantive changes, including an increase in waiver capacity ongoing.
- » DHCS is pursuing an amendment to increase waiver capacity for waiver year 5 of the current ALW to increase capacity in advance of March 2024.
- » Current enrollment and waitlist information can be found on <u>DHCS ALW landing</u> <u>page</u>.



DACLAC Member Discussion and Comments

Public Comment



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Disability and Aging Community Living Advisory Committee (DACLAC) Meeting

Statewide Home and Community-Based Services (HCBS) Gap Analysis and Multi-Year Roadmap





Agenda

- » Department of Health Care Services HCBS Gap Analysis and Multi-Year Roadmap: Progress Update
- » California Department of Aging Non-Medi-Cal Gap Analysis and Multi-Year Roadmap: Progress Update
- Stakeholder and Consumer Engagement Update
- » Question & Answer

Department of Health Care Services (DHCS) Home and Community-Based Services Gap Analysis and Multi-Year Roadmap: Progress Update

DHCS Gap Analysis and Multi-Year Roadmap Objectives

- » Objective 1: Reduce inequities in access and services
- » Objective 2: Meet client needs
- » Objective 3: Increase program integration and coordination
- » Objective 4: Improve quality
- » Objective 5: Streamline access

Note: The three bolded objectives on this slide (Objectives 1, 2, and 4) have been the priority focus over in the first year of the contract. Future updates will provide more detail on Objectives 3 and 5_{38}

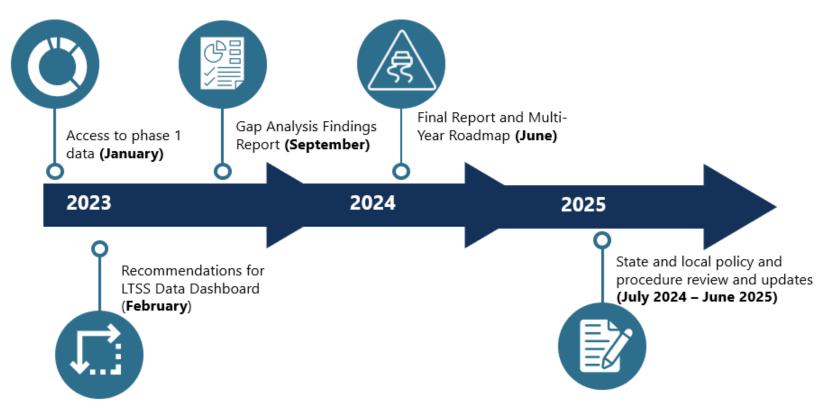
Objectives 1 and 2: Progress Update

- » Produced descriptive profiles of long-term services and supports (LTSS) users and providers
 - Examined LTSS use patterns over time
- » Mapped patterns of current LTSS users and location of providers
- Forecasted future growth in LTSS demand
- » Initial draft of Gap Analysis report with DHCS for review
 - Will be updated to include additional data in January 2024 and shared with stakeholders for input

Objective 4: Progress Update

- » Completed feasibility study with DHCS staff to refine measure recommendations
 - Interviews focused on feasibility of collecting accurate and timely data, the data collection systems needed, data validation, and priorities for measurement
- » Provided DHCS with set of recommended HCBS quality measures to be added to the LTSS Dashboard in a phased approach
 - Recommendations aligned with CMS HCBS Quality Measure Set

DHCS Gap Analysis Performance Timeline for Major Activities



Stakeholders updated and engaged throughout project

CDA Non-Medi-Cal HCBS Project Goals



- Build on DHCS Gap Analysis by developing a similar Gap Analysis for non-Medi-Cal HCBS in California
- Develop an inventory of non-Medi-Cal HCBS in California
- Develop a Multi-Year Roadmap to advance non-Medi-Cal HCBS infrastructure statewide
- Propose measures to monitor progress in advancing statewide
 HCBS infrastructure



California Department of Aging (CDA) Non-Medi-Cal Gap Analysis and Multi-Year Roadmap

Progress Update

Inventory of Non-Medi-Cal HCBS



- Inventory organized by state department and will include the following information about each program/service:
 - Eligibility requirements
 - Geographic reach
 - Service delivery
 - Utilization data (if available)
 - Funding sources

CDA Non-Medi-Cal HCBS Project Timeline



- ☑ Create department-specific HCBS inventories: Spring-Summer 2023
- ☑ Conduct key informant interviews: Summer 2023
- ☐ Compile information into a final non-Medi-Cal HCBS inventory: Fall 2023

Key Informant Interviews



- Interviews with subject matter experts from each department in the California Health and Human Services Agency in the Summer of 2023
- Completed 12 interviews with 6 departments
- Interview topics include
 - Input on the department-specific inventory
 - Insight into HCBS gaps and community-specific innovations
- Currently analyzing interview transcripts for important themes and insights

Departments Interviewed

- Department on Aging
- CalTrans
- Department of Rehabilitation
- Department of Developmental Services
- Department of Social Services
- Department of Home and Community Development

Stakeholder and Consumer Engagement Update

Preliminary Themes Across Stakeholder Engagement Activities To Date

- 1. Information and Referral. Word of mouth was the most frequently cited source of information about HCBS, and many comments were made about the need for a more formal and publicly available HCBS information and referral infrastructure.
- 2. **Equity**. Gaps in equity were noted throughout all stakeholder engagement activities with specific references made to disparities in linguistic, disability, and cultural access.
- **3. Eligibility, assessment, and care management**. Opportunities to improve the consistent application of eligibility requirements, increase the amount and types of approved services, and offer integrated, effective care management.
- **4. Provider service, capacity, and quality**. A persistent theme across all stakeholder engagement activities was inadequate HCBS provider services, workforce capacity, and quality.

Potential Stakeholder Engagement Activities: Year 2

- » In Progress: Frequently Asked Questions document and acronym glossary
- » Bi-annual public meetings: January 24, 2024 1:00pm-2:30pm PT
- » Additional consumer listening sessions with focus on specific populations and geographies
- » Quarterly updates to existing committees and workgroups

Q&A

Participants are welcome to raise hands to be called on to deliver your comment/question verbally or place comments/questions in the chat.

Thank You!

Please share any additional information and/or feedback about today's session via email.

CDA HCBS Gap Analysis Inbox: HCBSGapAnalysis@aging.ca.gov

DHCS HCBS Gap Analysis Inbox: HCBSGapAnalysis@dhcs.ca.gov

Disability access is a priority. Please let us know if you encountered or noticed any accessibility barriers during this presentation by contacting ahoffmaster@chcs.org.

Appendix: Glossary of Acronyms

Glossary of Acronyms, AAA-DACLAC

AAA: Area Agency on Aging

ACS: American Community Survey

ADL/IADL: Activities of Daily Living/Instrumental Activities of Daily Living

ADRC: Aging and Disability Resource Connections

ALW: Assisted Living Waiver

BH: Behavioral Health

CalAIM: California Advancing and Innovating Medi-Cal

CBAS: Community-Based Adult Services

CCT: California Community Transitions

CDA: California Department of Aging

CHCS: Center for Health Care Strategies

CHIS: California Health Information Survey

CMS: Centers for Medicare & Medicaid Services

CRC: Caregiver Resource Centers

CS: Community Supports

DACLAC: Disability and Aging Community Living Advisory Committee

Glossary of Acronyms, DDC-LTSS

DDC: Developmental Disability Community

DDS: California Department of Developmental Services

DHCS: California Department of Health Care Services

D-SNP: Dual Special Needs Plan

ECM: Enhanced Care Management

EVV: Electronic Visit Verification

FFS: Fee-for-service

HCBA: Home and Community-Based Alternatives (waiver)

HCBS: Home and Community-Based Services

HHS: Health and Human Services

ICF: Intermediate Care Facility

IDD: Intellectual/Developmental Disability

IHSS: In-Home Supportive Services

ILC: Independent Living Center

LTC: Long-term Care

LTSS: Long-term services and supports

Glossary of Acronyms, MA-UAT

MA: Medicare Advantage

MCP: Managed Care Plan

MCWP: Medi-Cal Waiver Program

MFP: Money Follows the Person

MLTSS: Managed long-term services and supports

MPA: Master Plan for Aging

MSSP: Multipurpose Senior Services Program

NWD: No Wrong Door

OAA: Older Americans Act

PACE: Program of All-Inclusive Care for the Elderly

SNF: Skilled Nursing Facility

UAT: Universal Assessment Tool



BREAK: 10 minutes



DACLAC Discussion Home and Community Based Services Subcommittee

Sarah Steenhausen

Deputy Director
Division of Policy, Research, and Equity (DPRE)
California Department of Aging (CDA)

DACLAC Subcommittee Reports

Michelle Rousey

DACLAC Transportation Subcommittee, Chair

"Begin with the end in mind."

Stephen Covey

Imagine a world where everyone can get where they need to go when they need to get there.

Feedback and Focus Group Sessions

Purpose: Better understand the mobility needs of people with disabilities and older adults so we can design an accessible transit network.

Recent feedback on:

- Refining policies for accessible transportation through lived experience, research
- CDA Outcome Metrics to support the Master Plan on Aging stakeholder recommendations
 - General takeaways: Allow booking same-day trips on paratransit, universal payment system, single-seat rides, and predictability.
- Accessible transit-oriented development (TOD)
 - Reviewing state TOD grants to ensure accessibility built into program
 - 1-on-1 meetings, hosted by Disability Rights California

Where we are heading

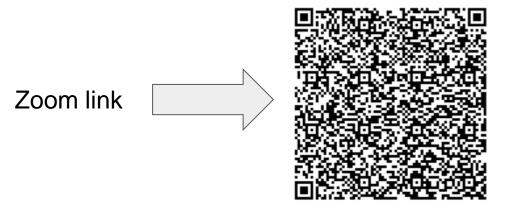


Develop specific recommendations to achieve the goals of the MPA Transportation initiatives.

- **Initiative 7:** Leverage state and federal infrastructure funding.
- **Initiative 8:** Enhance transportation project decision-making through mobility and demographic data, incorporating feedback from the Interagency Transportation Equity Advisory Committee.
- Initiative 9: Expand integrated, accessible transportation through strategies such as strengthening Consolidated Transportation Service Agencies (CTSAs); innovations in flexible transportation; and developing free/reduced fares, fare integration, and transit rider education.
- **Initiative 10:** Improve community walkability, increase pedestrian safety, and provide accessible and connected transportation options.
- **Initiative 11:** Support local/regional clean energy programs that focus on transportation solutions for older adults and people with disabilities.

Join the subcommittee!

Monthly Meetings: 2nd Tuesday from 4pm - 5pm via Zoom



Link:

https://us06web.zoom.us/j/87863938406? pwd=VnZMVU14ME9Ucmc5MnIIUFp5NX d2QT09#success

Meeting ID: 878 6393 8406

Meeting Structure:

- One substantive presentation topic
- One advocacy opportunity update
- Open discussion

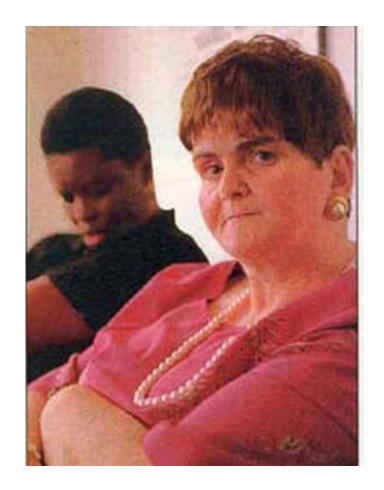
Policy support and information/education

Continued partnerships with Caltrans, the California Transportation Commission, and intersectional work with housing and other areas.

DACLAC Subcommittee Reports

Marty Omoto

California Disability Community Action Network DACLAC Housing Subcommittee, Chair



REPORT OF THE HOUSING SUBCOMMITTEE -DISABILITY AND AGING COMMUNITY LIVING ADVISORY COMMITTEE OCTOBER 11, 2023



REMEMBERING THE LIFE AND ADVOCACY OF LILLIBETH NAVARRO

PASSED AWAY SEPTEMBER 11, 2023



A remarkable life, presence and voice; one of the first Asian/Pacific Islander leader for people with disabilities, mental health needs and older Californians on every issue that mattered, including accessible and affordable housing, transportation, supports and services, healthcare, access to public places, wellness and more.

She was a wonderful friend to so many, loved and respected across the state and nation, who fought injustice, worked to overcome barriers and always spoke with hope and imagination.

She will be missed and remembered forever.



•In July 2023, the subcommittee discussed:

- FAMILY HOME AGENCIES (FHA) UNDER DEPARTMENT OF DEVELOPMENTAL SERVICES (REGIONAL CENTERS)
- COORDINATED FAMILY SUPPORT SERVICES (CFS) DEPARTMENT OF DEVELOPMENTAL SERVICES (DDS)
 PILOT

•In August 2023, the subcommittee discussed:

CalAIM (California Advancing and Innovating Medi-Cal) TRANSITIONAL RENT SERVICES MEDICAID SECTION 1115
 DEMONSTRATION PROPOSAL

• In October 2023, the subcommittee discussed:

- Public comment on 2024 Assisted Living Waiver renewal proposed by the Department of Health Care Services.
- On-going critical shortages of people to provide supports and services in the home, that is directly linked to whether a person can live safely in their home (this includes IHSS, Supported Living Services, and other supports).
- Overview of the October 3, 2023 in-person Preventing and Ending Older Adult Homelessness Roundtable" in Los Angeles on homelessness hosted by California Department of Aging (CDA).
- Various major housing related proposals (including the housing related parts of the Governor's Behavioral Health Modernization proposal contained in the recently passed SB 326 and AB 531), and also SB 567, signed into law by Governor on September 30th, (and will go into effect April 1, 2024), that makes changes to California Civil Code section 1946.2 regarding no fault just cause with regard to the owner or specified family members occupying the residential real property, etc.
- UCSF Center for Vulnerable Populations and the Benioff Homelessness and Housing Initiative.

ACTION ITEMS FOR SUBCOMMITTEE IN LATE 2023 AND 2024

- Identify Housing issues and needs across state departments
- Housing elements of CA Advancing and Innovating Medi-Cal (CalAIM)
- Behavioral Health programs and initiatives housing elements
- Housing issues and needs: Local counties and cities
- Direct Care (Supports and Services in home) staffing shortages impact on housing
- HCBS Gap Analysis (both Medi-Cal and Non-Medi-Cal)



DACLAC Member Discussion and Comments

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Closing Remarks & Next Steps

Joe Xavier

Director, California Department of Rehabilitation (DOR)

DACLAC State Co-Chair

Patti Prunhuber

Justice in Aging (JIA)

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Sheri Burns

Silicon Valley Independent Living Center (SVILC)

DACLAC Stakeholder Co-Chair



Learn more about the MPA at MPA.aging.ca.gov

Contact: engage@aging.ca.gov

Recording, Slides, and Transcripts: <u>CalHHS DACLAC webpage</u>

2024 DACLAC Meeting Dates will be posted soon.