



**Elder & Disability Justice Coordinating Council (EDJCC)  
June 20, 2023**

(AUTOMATED ZOOM CAPTIONING TRANSCRIPT)

0:01

ONE MORE TIME GOOD AFTERNOON AND WELCOME TO TODAY'S CALIFORNIA ELDER AND

0:07

DISABILITY JUSTICE COORDINATING COUNCIL OR EDJCC MEETING UH I AM CARROLL DEANDREIS

0:15

AND I AM A MEMBER OF THE MASTER PLAN FOR AGING TEAM HERE AT CDA AND TODAY IS JUNE

0:22

20TH 2023 AND WE ARE MEETING IN THIS VIRTUAL SPACE SO WE THANK YOU FOR

0:28  
JOINING US AMERICAN SIGN LANGUAGE IS PROVIDED AND YOU HAVE CLOSED CAPTIONING IS AVAILABLE

0:34

VIA THE ZOOM WEBINARS LET'S MOVE TO THE NEXT SLIDE PLEASE

0:43

SO YOU CAN SEE HERE THESE ARE THE MEETING LOGISTICS YOU CAN JOIN BY

0:49  
SMARTPHONE TABLET OR COMPUTER ON THE ZOOM LINK OR WE HAVE AN AUDIO TELEPHONE

0:54

NUMBER THAT YOU CAN JOIN UH LIVE CAPTIONING IS AVAILABLE WE HAVE AMERICAN

1:00

SIGN LANGUAGE AND THE RECORDING THE SLIDES THE TRANSCRIPTS AND THE MEETING MATERIALS YOU CAN FIND THOSE ON THE CAL

1:06

HHS EDJCC WEBPAGE NEXT SLIDE

1:13

WE WILL HAVE PUBLIC COMMENT LATER IN THE AGENDA SO THANK YOU VERY MUCH

1:18

UM WE TIME WILL UM BE RESERVED YOU WILL HAVE TWO MINUTES ALLOCATED TO EACH

1:25

PUBLIC COMMENT ATTENDEES JOINING BY WEBINAR MAY USE THE

1:31

ZOOM UM YOU MAY USE THE QA FUNCTION TO ASK THE

1:36

QUESTION OR YOU CAN SELECT THE RAISED HAND ICON AND WE WILL GO AHEAD AND

1:41

ANNOUNCE YOUR NAME AND UNMUTE YOUR LINE UH IN ATTENDEES JOINING BY PHONE CAN

1:47

PRESS STAR 9 ON THE DIAL PAD TO RAISE YOUR HAND AND WE WILL ANNOUNCE THE LAST

1:54

FOUR DIGITS OF YOUR PHONE NUMBER AND UNMUTE YOUR LINE AND OF COURSE YOU MAY EMAIL YOUR PUBLIC

2:01

COMMENTS AT ANY TIME TO OUR ENGAGE EMAIL BOX WHICH IS ENGAGE AT AGING.CA.GOV

2:11

NEXT SLIDE UM BEFORE I TURN THIS OVER TO

2:16

UM MY UM COLLEAGUE RANJANA TO GO OVER THE PURPOSE AND THE AGENDA AND OTHER

2:22

INTERESTING INFORMATION I DO WANT TO ASK UM AND REMIND EDJCC COMMITTEE MEMBERS IF

2:30

THEY HAVEN'T ALREADY DONE SO PLEASE RENAME YOUR NAME DISPLAY RIGHT NOW

2:35

IT'S JUST A VERY GENERIC NAME OF EDJCC PANELISTS SO IF YOU COULD HOVER OVER

2:41

YOUR VIDEO THERE'S THREE DOTS SELECT THE DOTS AND THEN SELECT RENAME

2:48

IN THE MENU SO IF YOU CAN TAKE A MINUTE TO DO THAT SO WE KNOW WHO'S JOINED US TODAY WE WOULD APPRECIATE THAT SO NOW I WANT TO TURN THIS

2:53

OVER TO WELL

3:00

THANKS CARROLL HI EVERYONE MY NAME IS RANJANA MAHARAJ AND I AM THE ELDER

3:05

JUSTICE SPECIALIST HERE AT CDA I'LL BE GOING OVER A FEW OF THE SLIDES LET'S START WITH THE COUNCIL PURPOSE THE GOAL

3:12

OF THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL IS TO INCREASE COORDINATION AND DEVELOP RECOMMENDATIONS

3:18

TO PREVENT AND ADDRESS THE ABUSE AND NEGLECT EXPLOITATION AND FRAUD PERPETRATED AGAINST OLDER ADULTS AND

3:25

ADULTS WITH DISABILITIES NEXT SLIDE PLEASE

3:34

EQUITY GUIDING AND PRINCIPLES WE RECOGNIZE THAT THE PAST CURRENT INTERVENTIONS AND SERVICES TO PREVENT

3:40

MISTREATMENT HAVE NEGATIVE CONSEQUENCES FOR SOME VICTIMS FAMILIES AND COMMUNITIES AS A RESULT OF SYSTEMIC

3:47

DISCRIMINATION AND BIASES TO COUNTER THESE NEGATIVE IMPACTS AND TO ENSURE EQUITY AND

3:53

INCLUSION MOVING FORWARD WE ARE COMMITTED TO LETTING THE FOLLOWING PRINCIPLES GUIDE ALL ASPECTS OF OUR WORK

3:59

IN PLANNING COORDINATION AND PROGRAM DEVELOPMENT NEXT SLIDE PLEASE

4:06

WE RECOGNIZE THAT ALL ADULTS DESERVE TO LIVE FREE FROM ABUSE NEGLECT AND EXPLOITATION WE ACKNOWLEDGE THE

4:13

EXISTENCE OF SYSTEMIC RACISM DISCRIMINATION AND NEGATIVE IMPACTS IN ORDER TO COMBAT THESE ITS IMPACTS WE

4:20

MUST CENTER EQUITY AT ALL STAGES OF OUR COUNCIL'S WORK CENTERING AROUND EQUITY DOES NOT JUST

4:26

MEAN CREATING EQUITABLE SOLUTIONS FOR ALL OLDER ADULTS AND ADULTS WITH LIVING WITH DISABILITIES BUT ALSO RECOGNIZING

4:32

THAT IMPLICIT BIAS EXISTS WITHIN ALL OF US WE ARE COMMITTED AS A GROUP TO

4:38

ACKNOWLEDGE AND EXPLORE BIASES WHILE DOING THE WORK OF THIS COUNCIL WE ACKNOWLEDGE THAT WHILE OTHER

4:45

OLDER ADULTS AND ADULTS WITH DISABILITIES HAVE MANY OVERLAPPING INTERESTS THEY ARE DISTINCT COMMUNITIES

4:51

AND ANY POLICIES THAT ARE OBSERVED OR RECOMMENDED BY THIS COUNCIL SHOULD EXAMINE THE IMPACTS TO EACH COMMUNITY

4:57

WE RECOGNIZE THE IMPORTANCE OF HEARING DIRECT DIRECTLY FROM OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES

5:04

THEIR LIVED EXPERIENCES SHOULD ALWAYS BE CENTERED AS WE MOVE FORWARD WITH THE WORK OF THIS COUNCIL

5:10

NEXT SLIDE PLEASE IN TODAY'S AGENDA WE DO HAVE A FULL

5:15

AGENDA WE HAVE WELCOME OPENING REMARKS FOLLOWED BY LANDSCAPE ANALYSIS AND

5:21

INTRODUCTION TO CASE STUDIES WE HAVE THREE CASE STUDIES THE FIRST TWO

5:27

UM THE FIRST ONE IS ON FINANCIAL ABUSE THE SECOND ON PHYSICAL ABUSE AND THEN WE

5:33

GO INTO A BREAK COME BACK TO A CASE STUDY CASE STUDY THREE WHICH IS SELF-NEGLECT

5:39

FOLLOWED BY THE CALIFORNIA ELDER JUSTICE COALITION 2023 BLUEPRINT AND WORK GROUP

5:44

UPDATES FOLLOWED BY PUBLIC COMMENTS AND CLOSING AND NEXT STEPS

5:50

NEXT SLIDE PLEASE AND NOW IT'S MY PLEASURE TO INTRODUCE

5:55

OUR DIRECTOR SUSAN DEMAROIS WHO IS THE EDJCC STATE CO-CHAIR AND ERIC DOWDY

6:02

THE ALZHEIMER'S ASSOCIATION ELDER JUSTICE STAKEHOLDER CO-CHAIR

6:08

GREAT THANK YOU RANJANA AND CARROLL THANKS FOR LEADING US OFF AND WELCOME TO

6:13

EVERYONE TODAY WE HAVE I AM VERY EXCITED ABOUT THIS AGENDA AND IT

6:20

UM DIDN'T HAPPEN BY ACCIDENT SO I WANT TO THANK OUR THREE WORK GROUP  
CODE OUR THREE WORK GROUP CHAIRS JIM VIVIANNE AND

6:27

BERTHA FOR THE WORK THAT'S BEEN HAPPENING SINCE OUR LAST MEETING AND  
ERIC DOWDY FOR LEADING US AS OUR

6:34

CO-CHAIR I ALSO WANT TO ESPECIALLY THANK ALL OF THE DEPARTMENTS THAT  
ARE JOINING US WE HAVE REPRESENTATIVES TODAY FROM

6:40

THE CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF HEALTH  
CARE SERVICES DEPARTMENT OF REHABILITATION

6:47

DEPARTMENT OF SOCIAL SERVICES OFFICE OF EMERGENCY SERVICES THE JUDICIAL  
COUNCIL AND THE DEPARTMENT

6:55

OF JUSTICE AND I'M CERTAIN THAT OTHERS WILL BE JOINING US WE ALSO HAVE  
THE COMMISSION ON AGING HERE WITH US TODAY

7:02

AND DID I MENTION SOCIAL SERVICES IF I DIDN'T, I'LL SAY IT AGAIN WE'RE  
GATHERED IN JUNE THIS IS BIG

7:10

MONTH FOR THE WORK THAT WE'RE DOING AND CENTERED ON TODAY WORLD  
ELDER ABUSE

7:15

AWARENESS MONTH AND DAY AND I HAD AN INCREDIBLE OPPORTUNITY

7:20

EARLIER IN THE MONTH TO BE IN RIVERSIDE COUNTY FOR THEIR SIXTH ANNUAL  
CONVENING

7:26

IT'S JUST INCREDIBLE AND GAVE ME SO MUCH HOPE FOR WHAT IS AHEAD FOR THIS

7:32

UM COUNCIL BECAUSE THEY HAD OVER 500 LAW ENFORCEMENT COUNTY  
OFFICIALS AT ALL

7:40

LEVELS OF GOVERNMENT CONSUMER GROUPS NON-PROFITS GATHERED TOGETHER  
FOR THEIR

7:46

SIXTH ANNUAL CONVENING AND IT'S JUST INCREDIBLE YOU KNOW REREADING THE  
PURPOSE OF THIS COUNCIL

7:52

UM IT'S HAPPENING IN RIVERSIDE COUNTY AND I KNOW IT'S HAPPENING  
ELSEWHERE AND THAT GIVES ME HOPE THAT IT CAN ALSO

7:59

HAPPEN AT THE STATE LEVEL SO A SHOUT OUT TO ANYONE WHO'S ON FROM RIVERSIDE COUNTY THAT WAS VERY INSPIRING TO KICK OFF

8:06

WORLD ELDER ABUSE AWARENESS MONTH THERE WE'RE ALSO CELEBRATING PRIDE MONTH

8:11

ALZHEIMER'S AND BRAIN AWARENESS MONTH AND ON THE 22ND OF THIS MONTH IN TWO

8:17

DAYS WE'LL COMMEMORATE THE OLMSTEAD DECISION SO I ALL OF THESE PIECES FIT

8:23

TOGETHER AND UM YOU KNOW THE MORE I SEE MANY FACES FROM THE DISABILITY AND AGING COMMUNITY

8:29

LIVING ADVISORY COMMITTEE THERE'S SO MUCH INTERSECTION IN OUR WORK AND SO MUCH OVERLAP IN THE POPULATIONS THAT

8:36

WE'RE TRYING TO REACH AND SUPPORT AND IMPROVE SERVICES AND COORDINATION FOR SO THANK YOU TO EVERYONE WHO'S PART

8:43

OF THIS JOURNEY UM THE BUDGET IS I BELIEVE THE BUDGET'S FINAL I'VE BEEN ON VACATION FOR TWO

8:49

WEEKS SO I DON'T WANT TO MISSPEAK BUT THERE'S ENCOURAGING NEWS ON THE BUDGET FRONT

8:55

UM IN PARTICULAR I WANTED TO HIGHLIGHT THE PACKAGE THE OLDER ADULT BEHAVIORAL HEALTH PACKAGE THAT'S BEEN APPROVED THAT

9:03

WAS PROPOSED BY THE GOVERNOR APPROVED BY THE LEGISLATURE IS JUST INCREDIBLE AGAIN ANOTHER INTERSECTION WITH THE POPULATION

9:10

THAT WE'RE TALKING ABOUT TODAY WITH ISOLATION AND BEHAVIORAL HEALTH AND

9:17

MENTAL HEALTH AND IT'S JUST INCREDIBLE THAT WE HAVE FOCUSED RESOURCES AFTER

9:23

UM MANY YEARS WITHOUT FOCUSED RESOURCES I JUST REALLY WANT TO THANK SECRETARY GALLEY AND THE GOVERNOR AND THE

9:29

LEGISLATURE FOR APPROVING THE OLDER ADULT BEHAVIORAL HEALTH PACKAGE AND FOR EXTENDING THE DEADLINE ON THE HOME AND

9:37

COMMUNITY-BASED SERVICES THE HCBS INITIATIVES THAT ARE SCATTERED

9:42

AMONG MANY DEPARTMENTS FOCUSED ON WORKFORCE AND OTHER HOME AND COMMUNITY-BASED SUPPORTS THAT HELP

9:48

PEOPLE LIVE SAFELY AND INDEPENDENTLY AT HOME

9:53

UM AND THERE WERE NO CUTS IN THIS IN THIS VERY TIGHT BUDGET YEAR AND I WANT TO THANK EVERYONE ON THE CALL FOR

10:00

THEIR ADVOCACY TO MAKE THAT POSSIBLE YOUR ADVOCACY THAT STARTED LAST YEAR THROUGH THE JANUARY BUDGET

10:06

THROUGH THE MAY REVISE AND STRAIGHT UP THROUGH UM JUNE SO THANK YOU ALL FOR YOUR FOR BEING VOCAL AND FOR YOUR

10:13

ADVOCACY AND UM I THINK AT THIS POINT I JUST TURN IT OVER TO TANYA ANOTHER MEMBER OF THE CDA

10:21

TEAM AND I WANT TO THANK THE CDA TEAM IN PARTICULAR FOR PUTTING TOGETHER SUCH A GREAT AGENDA I EXPECT TO LEARN A LOT

10:27

FROM ALL OF YOU TODAY TANYA TURNING IT OVER TO YOU GREAT THANK YOU SUSAN AND THANK YOU

10:35

ROGER NOW WE'LL GO AHEAD AND GO TO THE NEXT SLIDE

10:41

RIGHT SO WHAT I'M GOING TO GO AHEAD AND COVER IS THE LANDSCAPE ANALYSIS AND THEN

10:46

TAKING US INTO THE CASE STUDIES THAT'S GOING TO COVER A LOT OF WHAT WE LOOKED FORWARD TO DISCUSSING WITH EVERYBODY

10:53

TODAY UM I'M GOING TO GIVE A LITTLE BIT OF BACKGROUND FIRST WHAT WE'RE LOOKING AT RIGHT NOW IS

11:00

ACCUMULATION OF SOME INCREDIBLE WORK THAT'S BEEN GOING ON WITH THE EDJCC

11:05

PRIMARILY PIONEERED WITH THE LEADERSHIP OF AKILES CERON AND ANDREA HIGGINS WHO

11:12

HAVE DONE AN INCREDIBLE JOB WITH THE GAP ANALYSIS AND MUCH OF THEIR RECOMMENDATIONS AND SCENARIOS THAT

11:18

THEY'VE ANALYZED AND PRESENTED TO THE EDJCC UM SINCE LAST YEAR AND THROUGHOUT 2022

11:24

INTO AND EARLIER INTO THIS YEAR SO NORMALLY WE WOULD HAVE ACHILLES

11:30

REPRESENT HIS WORK AND OF COURSE YOU KNOW PROVIDE MUCH OF THE ANALYSIS

11:36

BECAUSE HE IS A LEADER IN THIS AREA PRIMARILY IN ADULT PROTECTIVE SERVICES

11:41

HOWEVER, HE'S PLAYING A KEY ROLE TODAY IN OUR CASE STUDIES AND PROVIDING INPUT

11:46

THERE SO I'M GOING TO JUST SUMMARIZE SOME OF HIS AMAZING WORK THAT HE HAS PROVIDED US AND THEN ALLOW US TO OPEN

11:53

INTO THOSE CASE STUDIES THAT WE'LL BE DISCUSSING SHORTLY SO WHAT THIS LOOKS LIKE IS THE LANDSCAPE ANALYSIS AS WE'RE

11:59

REFERENCING IT TODAY IS A CONTINUATION OF THE WORK THAT WAS PRESENTED IN 2022 THAT'S A PERSON-CENTERED SCENARIOS THAT

12:06

WERE USED TO IDENTIFY GAPS AND THESE SCENARIOS IN PARTICULAR ARE WHAT YOU SEE

12:12

BULLETED HERE THESE ARE REPORTS SUSPECTED FINANCIAL ABUSE OF A COMMUNITY DWELLING

12:19

UM SORRY DWELLING OF FOUR OLDER ADULTS' REPORTS OF SUSPECTED PHYSICAL ABUSE OF A PERSON

12:25

WITH A DISABILITY IN THE LICENSED CARE FACILITIES AND THEN THE REPORT OF POSSIBLE SELF-NEGLECT BY COMMUNITY

12:31

DWELLING OLDER ADULTS SO BASED OFF OF THESE THREE GAPS THAT

12:37

UM OUR EDJCC GROUPS CAME TOGETHER AND ACKNOWLEDGED AS REALLY COMMON SCENARIOS

12:43

THAT INFORM WHAT WE EXPERIENCE DOWN IN OUR SYSTEMS AND WITH INDIVIDUALS AS THEY



12:50

NAVIGATE YOU KNOW THE SUPPORT SERVICES THAT THEY NEED THIS IS WHAT INFORMED

12:55

RECOMMENDATIONS THAT WERE PRESENTED EARLIER IN THIS YEAR AND WE'LL GO TO THE NEXT SLIDE

13:01

SO WHAT THESE RECOMMENDATIONS UM WERE IS BEGINNING ONE WITH THE ONE

13:06

REPORTING HUB SO THIS IS LOOKING AT YOU KNOW BEING ABLE TO REVIEW TRIAGE AND

13:11

ROUTE REPORTS TO APPROPRIATE UM ALL OF ALL AGENCIES SO VERY MUCH ALONG THE LINES OF THE NO WRONG DOOR

13:18

SYSTEM AND THEN THE SECOND RECOMMENDATION THAT WAS PRESENTED WAS ENHANCEMENTS TO THE FOLLOWING SYSTEMS

13:24

WHICH WAS AN EXPANDED MULTI-DISCIPLINARY TEAM COLLABORATING ACROSS AGENCIES AN

13:30

INTER-AGENCY COLLABORATION UM ENHANCED EXISTING PEACE OFFICER

13:35

STANDARDS AND TRAININGS UH WORKING WITH COURTS CONSUMER SHIPS PROBATE INCREASED

13:42

FUNDING FOR APS AND PUBLIC GUARDIANS AND PROTECTIVE ORDERS AND THEN THE THIRD

13:48

RECOMMENDATION TO FOCUS ON WAS TIMELY CRISIS INTERVENTIONS SO TO EXPEDIA I

13:55

CAN'T SAY IT PROTECT ENDANGERED ADULTS FROM ABUSE NEGLECT AND SELF-NEGLECT AND

14:00

TIMELY INNER INVENTIONS AND PROTECTING REAL AND PERSONAL PROPERTIES SO THESE RECOMMENDATIONS

14:07

UM AND THE PRESENTATION THAT CAN BE REFERRED TO ON THE EDJCC WEBSITE WITH

14:12

THE LAST PRESENTATION THAT WAS DONE IN THE LAST MEETING HOWEVER WHAT WE'RE

14:18

GOING TO GO INTO NEXT IS ACTUALLY GOING TO BE US DOING A CASE UM WITH A  
CASE

14:25

STUDY ANALYSIS IN WHICH WE LOOK FOR THE OPPORTUNITIES TO TAKE THOSE  
SCENARIOS

14:31

AND ANALYZE REAL SPECIFIC FACTS THAT WE REGULARLY SEE IN

14:40

THE PUBLIC WITH INDIVIDUALS IN OUR COMMUNITIES AND LOOK AT HOW DOES  
THAT

14:46

INTERACT WITH OUR SYSTEMS HOW DOES THAT INTERACT WITH THE SERVICES  
THAT WE PROVIDE AND WHAT RANJANA ESPECIALLY AND

14:53

THROUGH THE GREAT REPRESENTATIVES OF ADGCC HAS BEEN ABLE TO DO IS  
BRING TOGETHER REACTOR PANEL OF THESE

15:00

PROFESSIONALS AND WE WILL BE ABLE TO HEAR FROM THEM DIRECTLY TODAY ON  
WHAT IT

15:05

IS THAT THEY WOULD LOOK AT IN EACH OF THESE CASES HOW THEY WOULD  
ASSOCIATE THEIR SERVICES HOW THEY WOULD WANT TO

15:13

BRING TOGETHER ALL THE RESOURCES IN THEIR COMMUNITIES AND DISCUSS  
WHERE

15:19

THERE'S GREAT OPPORTUNITIES WHERE THERE'S THEY'VE SEEN SUCCESSES AND  
ALSO WHERE THEY'VE SEEN OPPORTUNITIES TO

15:25

IMPROVE WHERE WE CAN LOOK AT SOME OF THOSE RECOMMENDATIONS THAT I  
JUST

15:30

HIGHLIGHTED AND WE NEED TO CONSIDER OPPORTUNITY IS FOR FURTHER

15:36

CONSIDERATION IN THESE DISCUSSIONS SO CASE STUDIES SUCH AS THIS JUST TO  
15:44

UM HIGHLIGHT YOU KNOW THE IMPORTANCE OF THESE KIND OF DISCUSSIONS WITH  
STAKEHOLDERS THEY DEMONSTRATE DIFFERENT

15:49

AREAS OF STATE SERVICE TO WORK TOGETHER TO SUPPORT OLDER ADULTS AND  
DISABLED ADULTS THEY HIGHLIGHT KEY PROBLEM AREAS

15:56

AND HOW TO EXECUTE SOLUTIONS THEY ALLOW FOR US TO DISCUSS  
OPPORTUNITIES FOR ADDITIONAL RESEARCH OPPORTUNITIES AND

16:03

EXPLORE NEW IDEAS THEORIES AND INNOVATION SO THAT'S WHAT WE REALLY  
LOOK FORWARD TO TODAY IS BEING ABLE TO REALLY

16:09

KEY INTO A LOT OF THAT COLLECTIVELY AND REPRESENT THOSE DISCUSSIONS  
HERE AND

16:15

HAVE THAT OPPORTUNITY FOR US TO HEAR ONE ANOTHER AND IF WE HAVE  
OPPORTUNITY THEN

16:20

TO CONTINUE THAT CONVERSATION IN OUR SUBCOMMITTEE EFFORTS AND OTHER  
SUCH

16:25

FORUMS WE DEFINITELY WANT TO ENCOURAGE THAT UM BUT WE'RE GOING TO  
START TODAY WITH THE FOLLOWING CASE STUDIES WHICH ARE

16:31

FICTIONAL BY THE WAY BUT REFLECT COMMON SCENARIOS FACED IN CALIFORNIA  
AS IT MENTIONED AND I'M GOING TO GO AHEAD AND

16:37

HAND IT BACK TO RAJANA WHO WILL INTRODUCE OUR REACTOR PANEL AND READ  
EACH CASE STUDIES BEFORE WE OPEN IT FOR

16:44

DISCUSSION THANK YOU TANYA I'LL GO AHEAD AND READ THE CASE STUDY FIRST  
AND THEN INTRODUCE

16:49

THE REACTOR PANEL THE FIRST CASE STUDY IS HECTOR GOMEZ'S CASE HE IS A 79  
YEAR

16:55

OLD MAN MONOLINGUAL SPEAKER SPEAKS SPANISH NEWLY DIAGNOSED WITH  
ALZHEIMER'S

17:00

DISEASE AND HAS A MILD STAGE HE RECENTLY FELL AND BROKE HIS HIP HAD  
SURGERY AND

17:06

IS NOW IN A SKILLED NURSING FACILITY THAT DOES NOT HAVE TRANSLATION  
SERVICES THE FAMILY IS WORRIED ABOUT HECTOR

17:12

LIVING AT HOME AND THEY WANT HIM TO MOVE INTO AN ASSISTED LIVING  
FACILITY AFTER HE'S DISCHARGED THE DAUGHTER HAS POWER

17:19

OF ATTORNEY AND IS ASKING HECTOR'S DOCTOR TO PROVIDE AN INCAPACITY  
LETTER TO ACTIVATE THE POWER OF ATTORNEY THAT

17:25

HECTOR SIGNED A FEW YEARS AGO HECTOR WANTS TO RETURN HOME AND TO RECEIVE SERVICES TO HELP HIM RECOVER

17:31

FROM HIS FROM THE BROKEN HIP HECTOR WANTS HIS LONGTIME PARTNER WHO IS 10 YEARS OLDER THAN HIM TO HELP WITH

17:38

SECURING SERVICES TO HELP WITH MANAGING HIS FINANCES HECTOR ALSO HAS A LARGE AMOUNT OF ASSETS

17:45

AND THE DAUGHTER HAS BEEN MAKING LARGE WITHDRAWALS FROM HECTOR'S ACCOUNTS

17:50

I'M GOING TO GO AHEAD AND INTRODUCE OUR REACTOR PANEL OUR REACTOR PANEL HAS

17:55

AKILES CERON, BERTHA HAYDEN, JIM TREGGARI, LISA NERENBERG, SCOTT PERELLO AND VIVIANNE

18:03

MBAKU THE FIRST QUESTION I'D LIKE TO ASK THE REACTOR PANEL IS WHAT ARE THE KEY ASPECTS THAT YOU SEE AS BEING

18:10

CRITICAL FOR ADDRESSING HECTOR'S CASE

18:22

GOOD AFTERNOON MY NAME IS BERTHA LET ME GO UM ONE THING THAT IMMEDIATELY JUMPS OUT IS HECTOR'S LANGUAGE NEEDS AND

18:29

CULTURAL NEEDS TO JUST BE SENT IN TERMS OF MAKING SURE THAT AS WE'RE LOOKING TO CONNECT HIM WITH SERVICES THAT

18:35

UM THEY MEET HIS COMPREHENSION NEEDS ALSO IN TERMS OF LOOKING AT WHERE HE

18:41

JUST RECEIVED HIS DIAGNOSIS UM LOOKING TO MAKE A PLAN THAT IS OCCUR

18:46

THAT WILL SERVE HECTOR NOW AS HE'S NEWLY DIAGNOSED AND NOT MAKING AN ASSUMPTION

18:52

IN TERMS OF HIS DECISION-MAKING CAPACITY THAT IS THAT IS LOCKING HIM OUT IN TERMS

18:59

OF AS THE DOCTOR AS THE DAUGHTER IS SUGGESTING UM PUSHING AND PUSHING THE DOCTOR TO

19:04

HAVE THE INCAPACITY LETTER UM AS A LEGAL SERVICES ATTORNEY OR WORKING WITH OUR YOU KNOW ELDER LAB TEAM

19:10

IF HECTOR WAS COMING TO LOOK AT US I THINK UM PUTTING HIS

19:15

PHYSICAL NEEDS NOW WOULD BE CENTER SO LOOKING AT HOW WE COULD GET HIM THE SERVICES TO GET HIM BACK IN HIS HOME AND

19:23

THEN CONCURRENTLY DOING HIS PLANNING IN TERMS OF WHAT THAT POWER OF ATTORNEY THAT HE MIGHT HAVE WANTED AT ONE TIME

19:30

FOR HIS DAUGHTER TO SERVE HOW HE MIGHT NOT WANT HER TO SERVE ANYMORE AND WHAT WE COULD DO TO SWITCH WHO COULD BE HIS

19:37

SUPPORTER AND THEN OPEN UP TO SEE IF HE WANTS TO CONTINUE WITH WANTS TO REVOKE IT TO A NEW POWER OF ATTORNEY

19:44

UM AND LOOK START WITH THAT THANK YOU BERTHA

19:50

ANYONE ELSE SCOTT DO YOU WOULD YOU LIKE TO PROVIDE ANYTHING UM IN REGARDS TO WHAT BERTHA

19:56

MENTIONED

20:02

THANKS VIVIANNE UM YEAH SO FROM THE LEGAL SERVICES PERSPECTIVE I THINK THE THINGS THAT

20:09

REALLY JUMPED OUT TO ME UM WERE THE ISSUES OF

20:14

UM HECTOR BEING IN A SKILLED NURSING FACILITY AND THE FAMILY SAYING THEY WANT TO PUT HIM IN A NURSING FACILITY AFTER A

20:21

DISCHARGE UM BUT IT SEEMS LIKE THAT'S NOT REALLY WHAT HIS WISHES ARE AND HE WANTS TO STAY

20:27

WITH HIS PARTNER AT HOME UM AND THEN ALSO THIS ISSUE OF THE POWER OF ATTORNEY AND

20:33

UM IT'S KIND OF UNCLEAR WHETHER THE DAUGHTER IS USING THAT TO MAKE WITHDRAWALS IT'S COMPLETELY UNCLEAR IF

20:39

THE POWER OF ATTORNEY IS VALID AT ALL SO I THINK REALLY FROM THE LEGAL SERVICES

20:45

PERSPECTIVE ONE OF THE FIRST THINGS THAT WE'D BE REALLY ADDRESSING IS SITTING

20:50

DOWN WITH HECTOR WITH A TRANSLATOR AWAY FROM HIS FAMILY

20:55

UM JUST HIM ON HIS OWN AND TO TALK TO HIM ABOUT WHAT HIS ACTUAL WISHES ARE UM IT'S ALWAYS GOOD TO POINT OUT THAT EVEN

21:02

IF SOMEONE HAS AND YOU KNOW A DEMENTIA RELATED DISEASE THAT DOES NOT MEAN THAT THEY ARE UNABLE TO CONTRACT WITH AN

21:09

ATTORNEY UM YOUR ABILITY TO CONTRACT WITH AN ATTORNEY REALLY IS DEPENDENT ON YOUR ABILITY TO UNDERSTAND THAT YOU HAVE A

21:16

LEGAL PROBLEM AND THAT YOU NEED HELP UM SO IF HECTOR WAS ABLE TO UNDERSTAND THAT A LEGAL SERVICES ATTORNEY COULD

21:22

ASSIST HIM IN FIGURING OUT WHAT HIS ACTUAL WISHES ARE UM AND THEN EITHER USE THEIR LEGAL

21:29

SKILLS TO DO THAT OR CONNECT TO OTHER ADVOCATES THAT CAN HELP HIM FIGURE OUT WHAT HE WANTS TO DO MOVING FORWARD

21:40

THANK YOU, VIVIANNE LISA, YEAH

21:46

UM I SEE THESE CASES I'M COMING FROM A LITTLE DIFFERENT BACKGROUND I'M NOT A

21:51

DIRECT SERVICE PROVIDER I COME AT IT FROM THE PERSPECTIVE OF A OF A SYSTEMS ADVOCATE

21:57

SO THAT'S A LITTLE BIT DIFFERENT I ACTUALLY WANT TO THANK YOU FOR

22:03

BRINGING UP THE ISSUE OF TRANSLATION SERVICES BECAUSE I THINK THAT'S ONE THAT DOESN'T GET ADDRESSED A LOT

22:10

UM YOU KNOW CLEARLY THIS IS A SITUATION WHERE YOU REALLY NEED UNBIASED OBJECTIVE

22:15

TRANSLATORS BECAUSE YOU'VE GOT SOMEBODY UM WHO'S MAKING IN A POSITION TO BE

22:22

MAKING REALLY CONSEQUENTIAL DECISIONS ABOUT THEIR LIVES AND YOU'VE GOT FAMILY MEMBERS WHO ARE IN DISAGREEMENT SO HOW

22:28

ALL OF THAT INFORMATION GETS INTERPRETED UH TO HECTOR IS REALLY IMPORTANT I HAD

22:34

THE UM FORTUNE OF WORKING AT CITY COLLEGE OF SAN FRANCISCO WHICH HAD A REALLY GREAT

22:39

UH TRANS MEDICAL TRANSLATOR PROGRAM BUT WE DID SOME WORK WITH THEIR ADVOCATES

22:45

AROUND ELDER ABUSE AND NEGLECT AND IT WAS REALLY INTERESTING BECAUSE USUALLY THEY'RE SUPPOSED TO JUST TRANSLATE WORD

22:51

FOR WORD THEY'RE SUPPOSED TO BE KIND OF A MOUTHPIECE FOR CLIENTS BUT IN SOME SITUATIONS WHERE THEY SUSPECT ABUSE OR

22:59

UNDUE INFLUENCE THEY REALLY NEED TO STEP OUT OF THAT WHICH IS UM YOU KNOW A TRICKY THING TO DO BUT

23:06

REALLY THIS CASE DEMONSTRATES THE NEED FOR THAT KIND OF

23:12

UNBIASED TRANSLATION AS SOMEBODY THAT'S WORKED ON MULTI-DISCIPLINARY TEAMS FOR

23:18

MANY YEARS I KNOW OUR TEAM WOULD JUST BE ALL OVER THIS ASKING LOTS AND LOTS OF QUESTIONS THERE ARE LOTS OF UM A LOT OF

23:25

WE DON'T HAVE A LOT OF INFORMATION ABOUT THIS CASE YOU KNOW SO CLEARLY, THEY'D BE ASKING QUESTIONS ABOUT WHAT KIND OF A

23:31

POWER OF ATTORNEY IT IS IT IS IT FOR FINANCES AND HEALTH CARE UH THE QUESTION

23:38

THAT BIRTH ALREADY RAISED YOU KNOW DOES THE DOES HECTOR WANT TO KEEP THE POWER

23:43

OF ATTORNEY IN PLACE IT SOUNDS LIKE HE MAY WANT TO TRANSFER THAT I ALSO HAVE CONCERNS ABOUT THE AUTHORITY

23:51

UH THE INCREDIBLE AUTHORITY THAT DOCTORS HAVE IN CASES LIKE THIS

23:57

UM AND YOU KNOW AS WAS MENTIONED BEFORE TO SEE DETERMINING CAPACITY IS NOT A

24:04

MEDICAL ISSUE IT'S A LEGAL ISSUE AND IT'S A COMPLICATED ONE BECAUSE IT REALLY

24:09

GETS DOWN TO WHAT SOMEBODY UNDERSTANDS AT A CERTAIN POINT OF TIME ABOUT A CERTAIN DECISION AND I WORRY ABOUT

24:16

WHETHER OR NOT WE HAVE PREPARED DOCTORS TO MAKE THOSE KINDS OF DECISIONS THERE'S

24:22

A QUESTION THAT ALSO COMES UP IN CONSERVATORSHIP CASES YOU KNOW ARE THEY GETTING THE TRAINING THAT THEY NEED TO

24:28

MAKE THESE DECISIONS ARE THERE OTHERS THAT COULD BE INVOLVED IN THE DECISIONS SO I THINK THESE ARE ALL POLICY ISSUES

24:39

THANK YOU LISA THAT'S WONDERFUL TO POINT OUT UM WE CAN DEFINITELY TAKE THOSE THAT POLICY ISSUE BACK

24:46

UM AND THEN WE WILL UM YOU KNOW SPEAK TO THE WORK GROUPS ON

24:51

WHERE WE CAN UM INCLUDE THAT UM TO FURTHER OUR WORK I KNOW

24:57

BLANCA HAD HAD A FEEDBACK TO PROVIDE AS WELL BLANCA DID YOU WANT TO SPEAK TO

25:04

THAT YOU'RE ON MUTE YEAH JUST TURNING MY MUTE

25:10

OFF UH THANK YOU RANJANA THIS IS AN EXCELLENT SCENARIO AND ONE THAT WE SEE

25:15

ALL TOO FREQUENTLY UH WITH THE LONG-TERM CARE OMBUDSMAN PROGRAM SO UM I JUST UH SUGGESTED TO RANJANA

25:24

THAT AND I THINK UH VIVIANNE YOU ALREADY MENTIONED THERE NEEDS TO BE A PRIVATE UH

25:30

CONFIDENTIAL CONVERSATION WITH HECTOR HE STILL IS THE RESIDENT HE STILL HAS RIGHTS TO MAKE HIS DECISIONS WE DON'T

25:37

YOU KNOW WHETHER HE HAS DEMENTIA BUT WE WANT TO BE ABLE TO HAVE A PRIVATE CONVERSATION WITH HIM AND WE YOU KNOW

25:45

WE'VE HAD SITUATIONS WHERE UM WE CAN REFER HIM FOR LEGAL BECAUSE WE'RE NOT THE LEGAL EXPERTS THAT WOULD



25:52

BE ABLE TO MAYBE UM REPORT A POTENTIAL FINANCIAL ABUSE CASE

25:58

UM UNFORTUNATELY WE DO SEE CASES WHERE FAMILY MEMBERS ARE THE ONES THAT ARE THE PERPETRATORS AND WE WOULD DEFINITELY

26:06

WANT TO UM BRING IN THE SPECIALIST UH TO HELP HECTOR UH MAYBE HE MIGHT EVEN HAVE TO RE

26:15

ASSIGN UH POWER OF ATTORNEY TO SOMEONE ELSE SO THAT OR A CONSERVATOR SO THAT HE

26:21

CAN UM HE'S SAFE FROM THAT BUT ULTIMATELY, WE WANT TO WORK WITH HIM

26:27

UM TO EMPOWER HIM AND UH EVEN IN THIS CASE HIS PARTNER TO

26:33

HELP MAKE THE DECISION THAT WILL HONOR HECTOR'S WISHES

26:41

THANK YOU, BLANCA, IT'S SO IMPORTANT TO EMPOWER

26:46

HECTOR AND I FEEL THAT HIS DECISION SHOULD BE YOU KNOW HE

26:52

HE HAS MILE STAGE SO I FEEL LIKE HE IS ABLE TO STILL MAKE THOSE DECISIONS FOR HIMSELF SO IT'S REALLY IMPORTANT THANK

26:58

YOU AND I KNOW WE DO HAVE A FEW UM FEW PEOPLE WITH THEIR HANDS UP

27:04

UM HOWARD WOULD YOU LIKE TO PROVIDE A COMMENT

27:16

CAN YOU HEAR ME NOW YES OKAY MY BIG QUESTION IS WHO IS STANDING UP FOR HER

27:25

DOING THIS I MEAN THIS MATTER IN A DANGEROUS SITUATION I MEAN HIS DAUGHTER

27:31

HER POWER OF ATTORNEY AND SHE WANTS TO PUT HIM AWAY AT A NURSING HOME AND SHE

27:36

ACTUALLY ACTING A DOCTOR TO WRITE A LETTER WHICH WOULD PROBABLY HAVE A LOT OF WEIGHT WITH A COURT

27:42

AND HIS FAMILY DOESN'T LIKE THE IDEA OF HIM BEING AT HOME AND IT SEEMED TO ME THAT NOBODY ACTING WHAT HE WANTS OR IF

27:50

ANYTHING CAN BE DONE TO HELPING WHOEVER HOME SAFELY AND HE MENTIONED  
A PARTNER I WOULD LIKE

27:57

TO KNOW WHAT KIND OF UM QUALITY TO UM

28:02

WHAT KIND OF QUALITY THE PARTNER HAS IS THEIR PARTNER ABLE TO HELP HIM IS  
THAT PARTNER REALLY ABLE TO HELP HIM AND ARE

28:10

THERE ANY ADVOCATES OUT THERE THAT COULD BE ASSIGNED TO HIS CASE TO  
YOU KNOW

28:15

SPEAK HELP HIM SPEAK FOR HIMSELF BE AN ALLY THAT'S HOW I DID GOD REALLY  
NEEDS

28:21

AN ALLY TO GO TO BACK FOR HIM A HUGE LIKELY TO END UP IN A NURSING HOME  
AND MAYBE OR MAYBE TAKE IT FROM HIM

28:28

BY A DAUGHTER AND FAMILY WE COULD NOT BE A GOOD THING SHE WAS TRYING  
TO BE LIKE THAT GUY

28:35

REALLY NEEDS AN ALLY TO REALLY NEED SOMEBODY TO GO TO BACK FOR HIM AND  
ONE

28:40

OF THE THINGS I WANT TO KNOW IS YOUR PARTNER REALLY ABLE TO HELP HIM ALL  
THAT MUCH

28:46

WE DON'T KNOW ANYTHING ABOUT THE PARTNERS THANK YOU HOWARD THOSE  
ARE SOME GREAT

28:54

POINTS UM REACTOR PANEL DOES ANYONE WANT TO ANSWER TO HOWARD'S  
POINT VIVIANNE

29:01

UM I'D LIKE TO JUMP IN AND JUST ACKNOWLEDGE THAT I THINK HOWARD'S POINT  
BRINGS UP THE IMPORTANCE OF

29:08

COLLABORATION ACROSS DIFFERENT AGING PROFESSIONALS BECAUSE HIS  
COMMENT THAT IT DOESN'T SEEM LIKE THERE'S REALLY AN

29:14

ADVOCATE FOR HECTOR IS TRUE AND JUST THINK FOR ME JUST THINKING BRIEFLY

29:20

UM I DON'T KNOW EXACTLY WHO WOULD REFER HECTOR TO LEGAL SERVICES IN  
THIS SITUATION

29:26

UM IF THEY DIDN'T KNOW THAT LEGAL SERVICES WAS AVAILABLE OR THAT THERE ARE CLEARLY SOME POTENTIAL LEGAL ISSUES

29:34

UM BUT THEY'RE REALLY UNCLEAR AND THAT WOULD BE REALLY IMPORTANT FOR SOMEONE TO REFER HIM

29:40

UM BUT IF THERE'S NO REFERRAL YOU KNOW SO A DOCTOR MIGHT TAKE THE POWER OF ATTORNEY AND JUST THINK LOOKS VALID

29:47

HERE'S A LETTER SHE'S ASKING ME FOR A LETTER AND WE HAVE NO IDEA WHETHER THIS DOCUMENT WAS

29:53

UM YOU KNOW PRODUCED IN A WAY THAT'S LEGAL IF IT'S STILL VALID UM WE DON'T EVEN KNOW WHEN IT WAS

30:00

CREATED IF HECTOR EVEN WAS A PART OF THE CREATION WE HAVE NO IDEA

30:06

UM SO I THINK THAT HOWARD'S POINT REALLY ILLUMINATES HOW WE LIKE WHAT WE'RE DOING

30:12

RIGHT NOW WE NEED TO HAVE THIS CROSS OVER AMONG ALL AGING PROFESSIONALS ALL ELDER JUSTICE PROFESSIONALS TO

30:19

UNDERSTAND EACH OTHER'S WORK SO THAT WE CAN MAKE PROPER REFERRALS TO BETTER PROTECT PEOPLE

30:26

THANK YOU, VIVIANNE I DO AGREE, WE DO NEED TO LINK YOU KNOW BRIDGE THOSE GAPS AND

30:31

WORK TOGETHER TO HELP HECTOR IN IN THIS VERY COMPLEX CASE AND I KNOW BERTHA HAS HER HAND UP BERTHA

30:38

UM YES JUST BUILDING ON VIVIANNE'S COMMENTS UM I THINK LOCALLY WE'VE SEEN IN LOS ANGELES THAT WHEN WE DO GET

30:43

HECTOR'S CASE AS A LEGAL SERVICES WHERE IT'S COMING FROM IS THROUGH OUR PARTNERSHIPS WITH UM APS AND WITH THE LOCAL MDTs AND THAT

30:53

HAS BEEN VERY TRANSFORMATIVE TO OUR WORK AND I THINK A CONTINUED PLAY A CONTINUED AREA FOR GROWTH

30:59

UM AND EXPANSION BECAUSE WHEN WE WHEN OUR STRONGEST UM WE WOULD SAY SOME OF AS THE LEGAL

31:06

SERVICES YOU WANT TO BE POSITIONED TO HELP THOSE MOST IN NEED AND OUR FRONTLINE RESPONDERS SUCH AS APS OR THE

31:13

OMBUDSMAN THAT MAKE THAT REFERRAL TO THE LEGAL SERVICES OR THAT WARM HANDOFF ARE BEST POSITIONED TO MAKE THAT QUICK

31:19

CONNECTION AND OVER THE OVER THE YEARS OF UM OF HAVING THAT LOCAL MDTs AND FOCUSING ON STRENGTHENING OUR

31:25

COLLABORATIONS WITH APR LOCAL APS WE'VE SEEN BEING ABLE TO JUMP INTO HECTOR'S

31:30

CASE VERSUS WHEN THOSE RELATIONSHIPS WEREN'T THERE AS STRONG

31:37

I THINK UM LISA I DO SEE YOUR HAND UP I KNOW MARTY'S BEEN

31:42

UM HE HAS HIS UH HAND RAISED AS WELL MARTY DID YOU WANT TO PROVIDE A COMMENT YEAH I WOULD FIRST MARTY YAMOTO A FAMILY

31:50

MEMBER I'M A PARENT OF A 31 YEAR OLD WITH DOWN SYNDROME AND AUTISM SPECTRUM DISORDERS ADOPTED

31:57

BECAUSE HIS MOTHER HAD PASSED AWAY AND THERE'S NO FAMILY AND ALSO A SIBLING OF AN OLDER SISTER SHE WAS IN HER IN HER

32:04

50S WHEN SHE DIED WITH DEVELOPMENTAL DISABILITIES UH I AND CAN CALIFORNIA DISABILITY UH

32:10

COMMUNITY ACTION NETWORK FIRST I WANT TO THANK UH SUSAN AND THE CDA TEAM THE

32:16

CALIFORNIA DEPARTMENT OF AGING TEAM FOR PUTTING THESE UH CASE STUDIES TOGETHER I THINK THAT'S I THINK IT CAN BE VERY

32:22

HELPFUL WHEN YOU GIVE SPECIFIC EXAMPLES UM AND I LIKE THEIR REACTOR PANEL SO I

32:28

JUST WANT TO YOU KNOW DO A SHOUT OUT THERE I DO WANT TO MAKE A SUGGESTION AND I DON'T KNOW WHAT THE REST OF THE

32:34

OTHER CASE STUDIES WILL END UP TALKING ABOUT BUT I I WOULD REALLY URGE THAT THE

32:40

REACTOR PANELS AND I THINK BY THE WAY THE REACTOR PANELS ARE FANTASTIC  
BUT I THINK IF YOU WOULD ALSO CONSIDER

32:46

INCLUDING THE PERSON YOU KNOW WHO MIGHT BE UH YOU KNOW A PERSON OR  
AND FAMILY MEMBER TOO

32:53

WHO ARE YOU KNOW UM SUBJECTED TO ABUSE OR FINANCIAL ABUSE

32:59

OR ANY YOU KNOW ANY ONE OF THESE CASE STUDIES BECAUSE AS A FAMILY  
MEMBER

33:05

I'VE BEEN ON BOTH SIDES OF THE ISSUE YOU KNOW AND ALSO AS A PROVIDER SO  
YOU KNOW HAIR UM HOWARD JUST

33:12

MENTIONED ABOUT WHO'S ADVOCATING FOR HECTOR MY QUESTION IS WHERE IS  
THAT INFORMATION THAT THAT IS IN THIS CASE

33:19

STUDY COMING FROM IS IT HECTOR SAYING THAT IS THIS HECTOR'S VOICE OR IS IT  
SOMEONE IN THE

33:26

HOSPITAL I WANT TO GIVE YOU AN EXAMPLE I LISA BROWN WHO IS THE MOTHER  
WHO HAS

33:33

PASSED AWAY OF MY SON ALEX UH SHE WAS IN HER 60TH WHEN SHE PASSED  
AWAY BUT SHE

33:39

COULD NO LONGER SPEAK AND NO LONGER TRUSTED HER OWN DECISION MAKING  
SO SHE ASKED ME TO STAND IN AND MAKE THE

33:46

DECISIONS FOR HER BECAUSE SHE DIDN'T TRUST THE DOCTORS THIS IS IN FRESNO  
AND

33:51

THE DOCTORS ARE REALLY GREAT DOCTORS WANTED ME BECAUSE THEY COULDN'T  
COMMUNICATE WITH LISA THE PROBLEM THOUGH

33:57

IS THE DOCTORS WERE REALLY PRESS PRESSURING THE PATIENT IN THIS CASE LISA  
AND ME TO

34:04

PUT HER ON HOSPICE CARE TO PUT HER IN HER COMFORT CARE AND BASICALLY  
END HER LIFE BECAUSE THEY JUST LOOKED AT HER VITALS I VOWED THAT AS LONG  
AS LISA

34:12

COULD MAKE A DECISION YES OR NO I WOULD FOLLOW HER INSTRUCTIONS THE

34:18

PROBLEM THOSE THE DOCTORS AND THE NURSES NEVER PHRASE THE QUESTION IN A YES OR NO IN A WAY SHE COULD ANSWER IN MY OLD OWN

34:27

SISTER SEVERAL TIMES THERE WAS DOCTORS OR PROVIDERS WHO MIGHT HAVE SUGGESTED TO

34:32

END HER LIFE DON'T DO A PROCEDURE AND IF YOU IF THEY WOULD HAVE TALKED TO HER THEY WOULDN'T HAVE PHRASE THE QUESTION

34:39

IN WHICH HE COULD ANSWER IT AND THAT'S WHERE I WOULD COME IN I MEAN WE TALK ABOUT ACCESSIBILITY OF LANGUAGE IT'S

34:45

ALSO THE WAY YOU SPEAK TO AN INDIVIDUAL IF THEY CAN'T SPEAK YOU CAN PHRASE THINGS IN A YES OR NO AND PRESERVED

34:53

DECISION MAKING SO I WOULD REALLY LOOK AT THESE CASE STUDIES SO HAVING THE

34:58

PERSON WITH LIVED EXPERIENCE WHETHER THEY'RE THE PERSON HECTOR OR SOMEONE LIKE HECTOR AND THEN

35:05

THE FAMILY MEMBER ON THE REACTOR PANELS WELL YOU NEED PEOPLE WITH LIVED EXPERIENCE AS WELL AND

35:11

NUMBER TWO IT MIGHT BE HELPFUL IN FUTURE IS TO DETERMINE WHO IS WHERE IS THIS INFORMATION COMING FROM IN THE CASE

35:18

STUDY WHO'S THE VOICE BECAUSE HOWARD WAS RAISING THAT IF THAT'S IF THAT'S

35:23

HECTOR'S VOICE THAT'S MUCH MORE IMPORTANT THAN IF IT'S COMING FROM

35:28

A NURSE OR A DOCTOR WHICH IS NOT TO YOU KNOW PUT THEM DOWN BUT WE GOT TO KNOW

35:34

WHO IS GIVING THIS INFORMATION BECAUSE I KNOW WITH MY OWN SON WITH MY SISTER AND

35:40

AND HIS MOTHER IF YOU WOULD HAVE JUST TALKED TO ANOTHER PROFESSIONAL PERSON THE STORYLINE WOULD

35:47

BE VERY VERY DIFFERENT AND THAT'S NOT TO SUGGEST THERE'S ANY EVIL INVOLVED BUT THE IDEA IS WE NEED TO GET THE BEST

35:54

INFORMATION AND SOMETIMES IT'S NOT ALWAYS IT'S A MIXTURE RIGHT OF IT AND WE HAVE TO WORK IN PARTNERSHIP AND ALSO BY

36:01

THE WAY I'M A FAMILY MEMBER SO I WANT PEOPLE TO BE VERY CAREFUL WHEN THEY AUTOMATICALLY ASSUME THAT THE CASE STUDY

36:08

IS ASSUMING THAT THE SISTER IS STEALING MONEY YOU DON'T I MEAN AGAIN WE DON'T

36:14

KNOW THAT ANY MORE THAN WE WOULD SAY THAT THE DOCTORS ARE MISTREATING OR THE NURSING HOME IS MISTREATING HECTOR RIGHT

36:22

BECAUSE IT DEPENDS ON THE VIEWPOINT IF YOU INTERVIEWED THE SISTER HER VIEWPOINT IS YOU KNOW THEY'RE SHUTTING ME OUT

36:27

THEY'RE NOT LISTENING TO ME BLAH BLAH BLAH AND I THINK ONE OF THE VALUES OF THIS COORDINATING COUNCIL IS TO GET IT

36:34

RIGHT AS CLOSELY AS WE CAN AND THAT'S WHY I APPLAUD YOU SUSAN WITH YOUR TEAM

36:39

BECAUSE I THINK YOU'RE TRYING TO DO THAT AND UH AND ALSO IN THE FUTURE CASE STUDIES AGAIN I DON'T KNOW WHAT THE

36:46

OTHER TWO IF WE CAN ALSO KIND OF HAVE CASES IN A PERSON WITH DEVELOPMENTAL

36:51

DISABILITY ABILITIES OR PEOPLE WITH INTELLECTUAL DISABILITIES AS WELL BECAUSE THAT RAISES OTHER ISSUES AND I'M

36:58

LOOKING AT TONY ANDERSON BECAUSE TONY AND I USUALLY TALK ABOUT THESE ISSUES AGAIN I WANT TO THANK THE REACTOR TEAM I

37:04

THINK YOU GUYS ARE TREMENDOUS AND SUSAN AND YOUR TEAM OUTSTANDING THANK YOU THANKS MARTY

37:10

ALL RIGHT THANK YOU MARTY AND JUST TO HIGHLIGHT YOU KNOW A FEW POINTS ONE I JUST WANT TO BE CLEAR THAT THESE ARE

37:17

CASES THAT ARE BUILT ON UM DATA AND COMMON CASE STUDIES THAT YOU KNOW ARE

37:24

EXPERIENCED BY OUR CASEWORKERS THAT WE YOU KNOW AND LEGAL SERVICE

37:29

UM FOLKS WE ARE NOT YOU KNOW IN A POSITION TO BE ABLE TO BRING ON YOU  
KNOW

37:34

LIVED EXPERIENCES JUST BECAUSE OF HIPAA AND OTHER UM LEGAL YOU KNOW  
SITUATIONS THAT WE

37:41

JUST DON'T WANT WE WOULDN'T BE ABLE TO DO ESPECIALLY SINCE THESE ARE  
RECORDED UM YOU KNOW MEETINGS BUT WE APPRECIATE

37:48

YOUR INPUT AND WE ALSO APPRECIATE THAT THE REACTOR PANEL HAS  
HIGHLIGHTED THAT

37:53

UM DOING THAT LEVEL OF INVESTIGATION DOING THAT LEVEL OF UM TALKING TO  
HECTOR CONFIRMING THE YOU

38:00

KNOW AND HAVING THOSE GETTING INTO THE WEEDS TO THAT EFFECT IS A  
CRITICAL ASPECT IN THE FIRST STEP

38:07

UM SO YOU KNOW THAT'S CERTAINLY THINK A LOT OF WHAT'S BEING DISCUSSED  
THAT'S POINT THAT BEING SAID THERE'S SOME

38:13

REALLY EXCELLENT QUESTIONS IN THE CHAT THAT ARE BEING PRESENTED TO THE  
REACTOR PANEL BUT BEFORE WE GET TO THAT LET'S GO

38:20

AHEAD AND TURN OVER TO LISA I KNOW YOU HAVE SOME GREAT INSIGHT AS WELL

38:26

I DON'T KNOW IF I HAVE GREAT INSIGHT BUT I HAVE A COUPLE OF THINGS TO ADD

38:31

UM JUST GOING BACK TO HOWARD'S CONCERNS ABOUT WHERE YOU HOW YOU GET  
TO

38:36

LEGAL SERVICES JUST WANTED TO MENTION THAT THERE'S BEEN A LOT OF  
INTEREST LATELY IN LEGAL MEDICAL PARTNERSHIPS AND

38:44

I THINK THAT I THAT WHOLE IDEA IS REALLY IN RESPONSE TO THAT CONCERN HOW  
DO YOU GET PEOPLE FROM YOU KNOW A HOSPITAL OR

38:51

ANY KIND OF UH YOU KNOW FACILITY TO LEGAL SERVICES AND SO I THINK THAT'S A

38:57

REALLY IMPORTANT MODEL I KNOW THEY'RE EXPERIMENTING WITH IT IN SAN  
FRANCISCO AND SOME OTHER PLACES

39:03

UM REALLY GREAT MODEL I ALSO YOU KNOW THE IDEA OF EMPOWERING CLIENTS  
AND



39:10

MAKING SURE THAT IT'S THEIR VOICE IN THIS CASE HECTOR'S IN CHARGE I MEAN NOTHING HAS BEEN SIGNED YET NOTE THE

39:16

POWER OF ATTORNEY HASN'T BEEN ACTIVATED AND OUR PRESUMPTION IS THAT HE IS IN IN

39:23

CHARGE AND CAN MAKE DECISIONS AND SO THE GOAL IS TO REALLY HELP HIM DO THAT THIS

39:28

IS A SITUATION WHERE MAYBE WE COULD BE LOOKING AT SUPPORTED DECISION MAKING OR

39:35

UM OR RESTORATIVE JUSTICE APPROACHES I THINK SOMETIMES OUR TRADITIONAL SYSTEMS KIND OF PUSH PEOPLE INTO TAKING

39:42

ADVERSARIAL STANDS OR LABELING ONE PERSON AS THE PERPETRATOR

39:49

MAYBE PREMATURELY I THINK YOU KNOW THAT WAS AN IMPORTANT CONCERN THAT WAS BROUGHT UP I SAY THAT WHEN I BRING UP

39:55

SUPPORTED DECISION MAKING AND RESTORATIVE JUSTICE I SAY THAT WITH A LOT OF CAVEATS AND HESITATION BECAUSE OF

40:01

THEIR BOTH APPROACHES THAT WE DON'T KNOW VERY MUCH ABOUT BUT THEY'RE WE'RE STARTING TO SEE

40:07

THEM EMERGE IN POLICY AND SO I THINK IT'S IMPORTANT THAT WE THINK ABOUT THEM BUT IN THIS CASE YOU KNOW MAYBE THAT

40:14

THAT HECTOR IS ABLE TO MAKE SOME DECISIONS FOR HIMSELF AND THAT YOU KNOW

40:19

CERTAINLY UM WE DON'T KNOW ANYTHING ABOUT HIS CAPACITY AT THIS POINT BUT ASSUMING THAT

40:25

HE'S HAVING SOME JUST UH SOME DIFFICULTIES YOU KNOW HE VERY LIKELY

40:30

UNDERS DOES KNOW WHO HE WOULD CHOOSE TO MAKE DECISIONS FOR HIM AND WHERE HE

40:36

WANTS TO LIVE UH AND THAT MAY INDEPENDENT BE INDEPENDENT OF BEING ABLE TO TO PULL OFF THE FINANCIAL YOU KNOW

40:43

MANEUVERS THAT NEED TO HAPPEN TO ROOM TO ACTUALIZE THOSE WISHES BUT  
40:49

CERTAINLY YOU CAN WORK FROM THERE AND THE IDEA OF RESTORATIVE JUSTICE  
IS RATHER THAN KIND OF LETTING EVERYONE

40:54

TAKE SIDES AND YOU KNOW DIG IN THAT MAYBE THERE ARE OPPORTUNITIES IF  
HECTOR

41:00

WANTS TO BRING PEOPLE TOGETHER TO REALLY FIGURE TO FIND OUT WHAT  
PEOPLE'S MOTIVES

41:06

ARE AND THOSE WHO CARE ABOUT HIM WHAT THEY'RE WILLING TO DO HOW THEY  
CAN HELP HOW THEY CAN HELP KEEP THEMSELVES

41:12

AND OTHERS ACCOUNTABLE SO I THINK THIS IS ONE THAT WE MAY

41:17

UM THAT MAY BE A GOOD TEST CASE BUT WE CERTAINLY NEED TO BE DOING MORE  
RESEARCH AND POSSIBLY PILOT PROJECTS TO START

41:25

EXPERIMENTING WITH THOSE KINDS OF INTERVENTIONS

41:33

THANK YOU LISA I'M SO EXCITED THAT YOU SAID THAT THIS IS ONE OF YOU KNOW  
ONE CASE THAT THAT COULD BE A GREAT ONE FOR

41:39

A TEST CASE SO THANK YOU SO MUCH UM I ALSO HAVE SOME QUESTIONS IN THE  
CHAT

41:47

THAT I WANT TO POSE FOR THE REACTOR PANEL BEFORE I ANSWER MORE  
QUESTIONS UM

41:54

DO WE KNOW IF THERE IS ANY REQUIRED TRAINING FOR MEDICAL PROFESSIONALS  
THAT WAS A QUESTION FROM SARAH

42:01

STEENHAUSEN SARAH DID YOU WANT TO ELABORATE ON THAT QUESTION? SURE

42:06

UM I HAVE A COUPLE QUESTIONS FIRST IS YEAH ABOUT THE WHOLE ISSUE OF  
TRAINING AND IF THERE'S ANY EXAMPLES OF OTHER

42:11

STATES THAT HAVE YOU KNOW REQUIREMENTS I I THOUGHT THAT WAS A REALLY  
INTERESTING POINT ABOUT ENSURING THAT THE MEDICAL

42:18

PROFESSIONAL ISN'T MAKING UM YOU KNOW DECISIONS ABOUT A PERSON'S  
CAPACITY

42:24

UM AND THEN ALSO WHETHER YOU KNOW I IT WAS I APPRECIATED THE INPUT THAT YOU

42:29

PROVIDED BERTHA ABOUT SOME OF THE BEST PRACTICES ABOUT COLLABORATION AT THE LOCAL LEVEL ACROSS APS AND MDTs AND JUST

42:35

CURIOUS ABOUT YOU KNOW YOU HAD NOTED THAT THERE HAD BEEN SOME FUNDING IN THE LOCAL AREA UH FOR THOSE SORTS OF

42:41

INITIATIVES SO ANY DETAILS ON THOSE SORTS OF EFFORTS I THINK WOULD BE ALWAYS HELPFUL FOR US TO SEE

42:48

UM AND THEN I JUST ALSO THINK THAT YOU KNOW SOMETHING I REALLY LOVE THE STRAND ABOUT YOU KNOW THINKING CAREFULLY ABOUT

42:55

JUST BECAUSE SOMEBODY HAS MILD COGNITIVE IMPAIRMENT DOESN'T MEAN THEY DON'T HAVE THE CAPACITY TO ADVOCATE FOR THEMSELVES

43:00

AND REALLY SEEING THIS AS PART OF THE CONTINUUM OF DECISION MAKING UM AND

43:06

AND LOOKING AT THE POTENTIAL FOR SUPPORTED UH DECISION MAKING UM I ALSO SEE THAT CAROL SEWELL HAD SOME

43:13

SUGGESTIONS FOR STRONGER GUIDANCE FROM THE STATE ON THE WORK OF MDTs AND THE PARTNERS

43:19

UM I THINK THAT MORE DETAILS AND SPECIFICS ABOUT WHAT THAT COULD LOOK LIKE COULD BE HELPFUL SO WHAT AN

43:24

EXCELLENT DISCUSSION AND JUST FINALLY ONE NOTE UH I REALLY APPRECIATE MARTY YOUR

43:31

COMMENT ABOUT THE IMPORTANCE OF THINKING ABOUT LANGUAGE ACCESS NOT JUST IN TERMS OF WHAT LANGUAGE THE TRANSLATOR MIGHT BE

43:38

SPEAKING OR WHAT RESOURCES FACILITIES HAVE FOR TRANSLATION BUT ALSO

43:44

THINKING ABOUT TRANSLATION THAT WORKS FOR THE CONSUMER AND NOT DIRECTLY TRANSLATING IN WAYS THAT DON'T RESONATE

43:50

WITH THAT INDIVIDUAL EVEN IF IT IS IN THEIR LANGUAGE SO JUST A LOT OF REALLY

43:56

GOOD FOOD FOR THOUGHT IN THIS DISCUSSION

44:02

THANK YOU, SARAH THIS IS AMAZING, THANK YOU SO MUCH I KNOW JASON HAD A QUESTION AND HE HAD HIS HAND

44:10

UP AS WELL JASON ARE YOU STILL THERE

44:18

YEAH I'M STILL HERE I'M SORRY I HAVING SOME TECHNICAL DIFFICULTIES BUT I JUST WANTED TO THANK UM THE PANEL I

44:25

REALLY APPRECIATE UH US GOING OVER THESE CASE STUDIES I THINK IT'S REALLY IMPORTANT TO LOOK AT THESE LIKE REAL

44:30

WORLD EXAMPLES AND DISCUSS HOW THESE AGENCIES WORK TOGETHER TO RESOLVE THEM I I GUESS I HAD SORT OF A COMMENT THAT

44:37

LEADS INTO THE QUESTION I HEARD A COUPLE PEOPLE SAY LIKE WHO IS UM WHO IS YOU KNOW THE ADVOCATE FOR

44:43

HECTOR IN THAT SITUATION WELL IF HECTOR IS IN LONG-TERM CARE WE HAVE A STATEWIDE PROGRAM TO SERVE AS HIS ADVOCATE IT'S

44:50

THE LONG-TERM CARE OMBUDSMAN PROGRAM THAT PERSON IS AN UNBIASED INDIVIDUAL WHO CAN KIND OF MEDIATE BETWEEN THE

44:57

FAMILY AND HECTOR AND FIND OUT IF HECTOR HAS CAPACITY OR AT LEAST REFER HIM TO LEGAL SERVICES OR PEOPLE WHO'VE

45:04

BEEN A SYSTEM FURTHER AND I I THINK IT TO ME LIKE IT HIGHLIGHTS THE NEED FOR

45:09

US TO COORDINATE BETWEEN THESE AGENCIES MORE I THINK PEOPLE HAVE BEEN TALKING ABOUT THAT IN TERMS OF MULTI-DISCIPLINARY TEAMS WHICH ARE

45:15

HANDLED VERY DIFFERENTLY IN DIFFERENT PARTS OF THE STATE AND SO I DID JUST WANT TO LEARN LIKE WHAT

45:22

UM WHAT EFFORTS ARE GOING ON IN THE STATEWIDE LEVEL TO BETTER COORDINATE MULTI-DISCIPLINARY TEAMS AND WHAT

45:29

AGENCIES ARE INVOLVED IN THOSE EFFORTS AND WHAT IS THE TIMELINE AROUND THAT

45:41

IF I MAY I I DON'T WANT TO SPEAK OUT OF UH ON BEHALF OF CWDA BUT IF ANYONE FROM

45:48

UH AND ESTHER IF YOU WANT TO SPEAK IT UP YOU'RE THE YOU'RE THE LEAD ON THIS SO

45:54

WE'RE JUST HAPPY TO BE PART OF THE PLANNING THANK YOU BLANCA IF YOU OR NESTOR WANT

46:00

TO SPEAK ON THAT QUESTION ABSOLUTELY GO AHEAD I'LL TAKE IT AND YES SO ON UH FIRST OF

46:06

ALL I WANT TO THANK YOU BLANCA FOR THE SHOUT OUT AND I JUST WANT TO CLARIFY AS WELL SO CWDA IS PARTNERING WITH THE

46:13

CHILD AND FAMILY POLICY INSTITUTE OF CALIFORNIA CFPIC TO HELP ORGANIZE THIS

46:18

UH CONVENING IN NOVEMBER WHICH IS CENTERED AROUND MDT COLLABORATIONS AT

46:24

THE LOCAL LEVEL AND HOW COUNTIES AND LOCAL PARTNERS CAN BEST IMPLEMENT ASPECTS OF THE MASTER PLAN ON AGING IN

46:30

THEIR COMMUNITIES SO WE'RE UH VERY HAPPY TO HAVE THE PARTICIPATION OF DEPARTMENT OF AGING THE LONG-TERM CARE OMBUDSMAN

46:37

AND MANY OTHER LOCAL FOLKS LOCAL PARTNERS AND PARTNERS AT THE STATE TO

46:43

ASSIST US WITH THE PLANNING SO PLANNING IS UNDERWAY WE ARE IN THE MIDDLE OF GETTING THINGS SORTED OUT AND STRAINED

46:50

OUT FOR THIS MEETING IN NOVEMBER AND MORE DETAILS TO COME WE JUST HAD A SURVEY THAT WENT OUT TO OUR MEMBERS TO

46:56

GET MORE A BETTER UNDERSTANDING OF WHAT IT IS OUR COUNTY AND PARTNERS WILL NEED AND WANT TO GET OUT OF THIS CONVENING SO

47:04

MORE TO COME AND WE'RE DEFINITELY FOCUSING ON TRYING TO STRENGTHEN THOSE COLLABORATIONS BETWEEN OUR MDTs

47:14

THANK YOU, NESTOR BLANCA DID YOU WANT TO ADD, TO THAT NO OKAY I ALSO HAVE A QUESTION FROM LEZA

47:21

COLEMAN AND SHE BELIEVES THAT IT WOULD BE VALUABLE TO HEAR FROM THE OFFICE OF THE LONG-TERM CARE PATIENT

47:27

REPRESENTATIVE AS THIS IS A NEWLY CREATED DEPARTMENT AND TASKED WITH PROVIDING REPRESENTATIVES FOR THE LTC

47:33

RESIDENTS WHO NEED MEDICAL TREATMENT THAT LACK THE CAPACITY TO MAKE HEALTH CARE DECISIONS AND HAVE NO LEGAL

47:38

SURROGATE REPRESENTATIVE

47:45

I LOVE THE IDEA OF CONSIDERING WHETHER WE COULD INVITE SUSAN RODRIGUEZ WHO'S

47:50

HEADING UP THAT OFFICE TO COME TO YOU KNOW EITHER A WORK GROUP MEETING OR A

47:56

YOU KNOW ONE OF OUR FULL COMMITTEE MEETINGS IN THE FUTURE I THINK IT'S A GREAT IDEA IT'S A LITTLE BIT OF A

48:02

DIFFERENT ANGLE AND PROBABLY NOT SOMEBODY THAT WOULD BE UM YOU KNOW IN THIS CASE STORY BUT THERE

48:09

CERTAINLY, WOULD BE A SPACE FOR THAT DISCUSSION ABSOLUTELY

48:15

I AGREE AND THANK YOU SIR SO LOTS TO CONSIDER FOR FUTURE EFFORTS AS MENTIONED WHAT WE'LL BE TAKING BACK

48:22

UM WE HAVE ABOUT FIVE MINUTES LEFT OF THIS CASE STUDY EFFORT AND ONE OF THE QUESTIONS I HAVE FOR OUR LEGAL SERVICES

48:29

UM FOLKS ON THE REACTOR PANEL IS WITH REGARDS AGAIN TO THE FINANCIAL ASPECTS

48:35

UM DEFINITELY NOT ASSUMING THAT THERE IS FINANCIAL ABUSE BUT KNOWING THAT UH AS THE CASE STUDY INDICATES HE WANTS

48:41

HIS LONG-TERM PARTNER TO HELP WITH MANAGING HIS FINANCES BUT HIS DAUGHTER AT THIS TIME IS CLEARLY

48:48

UM YOU KNOW CONTROLLING THE FINANCES ASSOCIATING UH LARGE SUMS PULLING OUT OF

48:54

THE ACCOUNT THAT'S BECOME MADE AWARE IN THIS CASE AND

48:59

UM SINCE THE POWER OF ATTORNEY IS NOT NECESSARILY ACTIVE AT THIS TIME  
THEY'RE STILL WORKING THROUGH THAT YOU

49:05

NEED TO WAIT SORRY GOT A FIVE-YEAR-OLD HERE WITH ME RIGHT NOW UM AND SO  
I JUST WANT TO SEE IF THERE'S

49:12

ANY THOUGHTS HOW YOU WOULD APPROACH WITH THAT INFORMATION KNOWING  
THAT THERE MAY NEED TO BE AN INVESTIGATION INTO THAT

49:18

EFFECT UM I CAN JUMP IN I'M IN I WOULD SAY THAT

49:25

LIKE YOU MENTIONED UM YOU KNOW YOU I WOULD APPROACH THE POWER OF  
ATTORNEY

49:30

UM WITH THE UNDERSTANDING THAT IT'S NOT CLEAR IF IT'S VALID OR NOT SO I  
WOULD NEED TO GET A COPY OF IT TO EVEN SEE

49:35

WHAT WAS GOING ON WITH THAT UM BUT I THINK WHAT WOULD BE THE MOST

49:40

IMPORTANT THING IS HAVING UM LIKE MANY HAVE MENTIONED THIS SEPARATE  
PRIVATE CONVERSATION WITH

49:46

HECTOR ABOUT WHAT ARE HIS ACTUAL GOALS WHAT DOES HE WANT AND THEN  
ALSO THE HISTORY OF WHAT'S BEEN GOING ON BECAUSE

49:53

IT'S NOT ALWAYS JUST BECAUSE SHE HAS BEEN TAKING MONEY A TEAM  
APPARENTLY LET'S ASSUME THE DAUGHTER HAS BEEN

50:00

TAKING MONEY IT'S NOT CLEAR WHETHER OR NOT SHE HAD ALLOWED HIM TO TAKE  
MONEY IN THE PAST

50:05

UM THERE HAD BEEN SOME KIND OF UNDERSTANDING SHE HAD BEEN MANAGING  
THINGS IT'S REALLY UP TO THE YOU KNOW

50:11

ATTORNEYS ARE CLIENT DRIVEN SO IT'S REALLY DETERMINING WHETHER OR NOT  
THE CLIENT WHAT THEY WANT

50:17

UM HOW THEY WANT TO MOVE FORWARD AND EVEN IF THERE IS SOME KIND OF  
EXPLOITATION GOING ON IT'S FOR ATTORNEYS

50:26

IT'S ALSO UP TO THE CLIENT WHETHER OR NOT THEY WANT TO PURSUE SOME KIND  
OF ACTION AGAINST A FAMILY MEMBER UM IT'S

50:33

NOT REALLY A SITUATION WHERE AN ATTORNEY CAN JUST GO ROGUE AND DO SOMETHING OR REPORT SOMETHING

50:39

UM AGAINST THEIR CLIENTS WISHES SO UH FROM SPECIFICALLY THE LEGAL SERVICES

50:44

PERSPECTIVE IT'S REALLY CLIENT DRIVEN AND IT'S REALLY FIGURING OUT WHAT HECTOR

50:50

WANTS AND HOW HE WANTS TO MOVE FORWARD WHO HE WANTS TO HELP TAKE CARE OF HIM UM IN THE FUTURE AND WHAT HE WANTS TO DO

50:58

AND I WOULD JUST JUMP IN ONCE AGAIN FROM THE SYSTEM'S PERSPECTIVE

51:03

UM YOU KNOW WE NEED MORE ACCOUNTABILITY WITH POWERS OF ATTORNEYS AND THAT'S SOMETHING THAT WE TALK ABOUT IN OUR BLUEPRINT WHICH I'LL BE TALKING ABOUT

51:09

LATER BUT IT'S NOT UM YOU KNOW WE SOMETIMES HEAR POWERS

51:14

OF ATTORNEY BEING SUGGESTED AS AN ALTERNATIVE TO CONSERVATORSHIP AND IN

51:19

MANY CASES IT PREVENTS THE NEED FOR CONSERVATORSHIP BUT IT ALSO DOESN'T HAVE NEARLY THE PROTECTIONS

51:26

AND IT'S MY UNDERSTANDING THAT COURTS CAN ACTUALLY ASK FOR ACCOUNTINGS BY

51:31

AGENTS OF POWERS OF ATTORNEYS BUT IT'S NOT A SYSTEM THAT'S USED VERY MUCH I THINK THAT'S ANOTHER ONE THAT NEEDS TO

51:36

BE LOOKED AT YEAH AND IF I MAY JUST BUILDING OFF ON

51:42

ON THE FROM THE LEGAL PERSPECTIVES CONVERSATION AND SOMETHING THAT VERY IMPORTANT THAT LISA HAD MENTIONED IN TERMS OF NOW I THINK AS LEGAL SERVICES

51:49

PROVIDERS UM OUR ELDER LAW UNIT FOR EXAMPLE HAS A SOCIAL WORKER AND MANY OF OUR

51:56

UM ONE OF OUR LEAD ATTORNEYS DANNY KAISERMAN I KNOW IS A BIG ADVOCATE OF TRYING TO GET RESTORATIVE JUSTICE

52:02



PRINCIPALS AS PART OF A SERVICE THAT WE CAN OFFER BECAUSE IT IS A LOT IF WE  
52:07

ASSUME IF WE JUST FOR THE SAKE OF CONVERSATION AND TALKING ABOUT  
DIFFERENT SERVICE MODELS LET'S ASSUME THAT VICTOR

52:14

IS A VICTIM A FINANCIAL ELDER ABUSE AND HOW COULD WE MAKE HIM WHOLE  
HOW COULD WE

52:20

PROTECT HIM IN THE FUTURE A LOT OF TIMES WE DO SEE AS MEN AS VIVIANNE  
MENTIONED THE FAMILY MEMBERS DON'T WANT TO GO FORWARD

52:26

AND SO THEY PUT THEMSELVES AT RISK UM FOR THE FOR THE SAKE OF NOT  
HURTING THEIR LOVED ONES SO RESTORATIVE JUSTICE

52:33

UM WE RIGHT NOW YOU KNOW WE LOOK AT THOSE PRINCIPLES TO SEE LIKE YOU  
KNOW SHOULD WE HAVE A FAMILY MEETING IS THE

52:38

IS THE AGENT WILLING TO COME UM YOU KNOW DO WE SEND AN INFORMAL LETTER  
SAYING LIKE HEY YOU'VE BEEN

52:44

ACTING IN A FIDUCIARY CAPACITY CAN YOU PLEASE PROVIDE US AN ACCOUNTING  
UM YOU KNOW TRY THOSE LESS HEART UM

52:51

THOSE LESS HARSH FAMILY CONNECTION UM THAT COULD ALSO PROTECT A  
VICTOR

52:57

UM AND THEN OF COURSE IF UM I I SHOULD NOTE THAT IT I DO BELIEVE IT SAID  
THAT THERE WAS IT WAS A SIZABLE ESTATE SO IF

53:04

IT WAS A SIZABLE ESTATE ACTUALLY LEGAL SERVICES MIGHT REFER TO OUR  
PRIVATE BAR AND SO I THINK UH YOU KNOW I REALLY

53:10

APPRECIATE OFTENTIMES WE DON'T TALK ABOUT IT FROM THE PERSPECTIVE OF  
LOWER INCOME OR INDIVIDUALS THAT NEED LEGAL

53:16

SERVICES BUT OUR PRIVATE PART ALSO UM YOU KNOW IS THERE TO SUPPORT  
THESE INDIVIDUALS THEY WOULD PROBABLY

53:22

FINANCIALLY NOT IF SOMEBODY WAS A VERY SIZABLE ESTATE UM AS A LEGAL  
SERVICES SOMETIMES WE CAN

53:29

UM WE CAN CONNECT IN ORDER TO STOP THE HARM AND THEN MIGHT REFER  
THEM TO THE

53:34

PRIVATE BAR WHO HAS UM BETTER IS BETTER EQUIPPED TO HANDLE ANY WEALTH MANAGEMENT

53:39

NEEDS THAT VICTOR MIGHT HAVE

53:45

THANK YOU, BERTHA SCOTT, DID YOU I KNOW YOUR HEAD WAS UP FOR A MINUTE CAN I PUT YOU ON THE SPOT

53:51

YOU CAN I JUST SEE TIMES DWINDLING SO I WOULD JUST OFFER THAT YOU KNOW FROM A

53:56

LAW ENFORCEMENT PERSPECTIVE RESOURCES YOU KNOW IS SUCH A PROBLEM AND I DON'T I DON'T THINK BASED ON WHAT WE HAVE HERE

54:03

THAT YOU'RE GOING TO GET A POLICE AGENCY NECESSARILY TO TAKE ON THE INVESTIGATION AT THIS POINT HOWEVER A WAY THAT YOU CAN

54:10

GET THESE INVESTIGATIONS GOING IS ADULT PROTECTIVE SERVICES IN CALIFORNIA CAN GO

54:16

TO A FINANCIAL INSTITUTION AND GET THE BANKING RECORDS BECAUSE IF YOU'RE LOOKING AT CRIMINAL FINANCIAL

54:23

ELDER ABUSE YOU KNOW WE WANT TO SEE WHAT THE ACTIVITY IS ON THAT ACCOUNT AND IF EVEN AS A POWER OF ATTORNEY YOU

54:30

WRITE THAT THE DAUGHTER'S ACTING AS A FIDUCIARY OR YOU KNOW IF WE IF YOU'RE SPENDING THE

54:36

MONEY AT CASINOS WHICH IS VERY COMMON IN OUR CASES THEN THAT WOULD OBVIOUSLY

54:42

IS A WAY TO GET THE ATTENTION OF LAW ENFORCEMENT TO LAUNCH A CRIMINAL ELDER

54:47

ABUSE INVESTIGATION

54:54

THANK YOU THAT'S REALLY HELPFUL AND YOU'RE AND YES WE ARE AT TIME FOR THIS CASE STUDY SO RANJANA WOULD YOU LIKE TO

54:59

TAKE US TO THE NEXT ONE ABSOLUTELY

55:06

THANK YOU, THE SECOND CASE STUDY IS FOR HUA CHAN SHE IS HUA, IS A 90 YEAR OLD

55:13

WOMAN MONOLINGUAL SPEAKER SHE SPEAKS CANTONESE NEWLY DIAGNOSED WITH ALZHEIMER'S DISEASE MODERATE STAGE AT A

55:20

SKILLED NURSING FACILITY IT'S INDICATED THAT THERE ARE TRANSLATION SERVICES HOWEVER NONE ARE

55:26

PROVIDED WHEN HUA ASKS FOR TRANSLATION ASSISTANCE WHO WAS DAUGHTER RECENTLY VISITED AND IS CONCERNED WITH THE

55:32

BRUISING ON HER ARMS AND THIGHS HER DAUGHTER QUESTIONS A CERTIFIED NURSING ASSISTANT AND THEY BELIEVE THAT THERE

55:38

MAY HAVE BEEN AN INAPPROPRIATE SEXUAL CONTACT BY THE REGISTERED NURSE HUA DOES

55:44

NOT REMEMBER HOW SHE RECEIVED THOSE BRUISES AND HUA DOES NOT HAVE A POWER OF ATTORNEY ON FILE AND WANTS TO GO HOME

55:50

WITH HER DAUGHTER ON THE REACTOR PANEL WE HAVE BLANCA CASTRO BERTHA HAYDEN AND

55:57

SCOTT PERELLO VIVIANNE MBAKU AKILES CERON HOWEVER I DON'T THINK AKILES OR JIM

56:04

ARE ON RIGHT NOW BUT UM CAN WE HAVE OUR REACTOR PANELISTS

56:10

UM IF YOU HAVE ANY COMMENTS UM THE QUESTION IS AGAIN WHAT ARE THE

56:17

KEY ASPECTS THAT YOU SEE AS BEING CRITICAL FOR ADDRESSING HUA'S CASE

56:24

SO THIS IS BLANCA STATE LONG-TERM CARE OMBUDSMAN

56:29

UM REALLY IMPORTANT UH CASE STUDY IN THIS SITUATION AND SO FIRST OF ALL THE

56:35

FACT THAT UM HER DAUGHTER IS BRINGING THIS UH TO OUR ATTENTION

56:40

UM THE OMBUDSMAN WOULD IMMEDIATELY BE INVOLVED IN THIS

56:46

THERE'S NO POWER OF ATTORNEY BUT WE WOULD STILL NEED TO GET CONSENT FROM THE

56:51

RESIDENT TO UM INVESTIGATE AND WE WOULD HAVE TRANSLATION SERVICES

56:58

THAT'S REQUIRED BY SKILLED NURSING FACILITIES TO HAVE A CONTRACT WITH THE  
57:04

TRANSLATION SERVICES UH IF THEY DON'T HAVE ANYBODY IN THE UH AND WE  
WOULD

57:10

UM CERTAINLY IF THEY DIDN'T HAVE ANY WE WOULD BE WORKING DIRECTLY WITH  
OFTENTIMES TRIPLE

57:17

A'S WILL HAVE TRANSLATION SERVICES AND WE CAN UH TAP INTO THOSE BUT  
57:23

UM WE ALSO HAVE OMBUDSMAN WHO SPEAK ON A VARIETY OF LANGUAGES  
PARTICULARLY WHEN THEY'RE IN

57:30

COMMUNITIES WHERE THERE'S A HIGH PERCENTAGE OF RESIDENTS WHO HAVE A  
CERTAIN LANGUAGE CAPAB NEEDS AND THEN

57:38

MOST IMPORTANTLY BECAUSE IT IS UM POTENTIALLY A PHYSICAL ABUSE

57:44

WE WOULD UH CROSS-REPORT TO LICENSING AND UM A SURVEYOR WOULD MORE  
THAN LIKELY

57:51

WORK WITH US ON THIS THEY WOULD BE DOING THEIR OWN INVESTIGATION BUT  
WE WOULD AND

57:57

IF THIS INDIVIDUAL IS UM A MEDICAL OR IS RECEIVING MEDICAID WE

58:03

WOULD ALSO CROSS THE REPORT TO THE DIVISION ON MEDICAL FRAUD AND ELDER  
ABUSE WITH THE DEPARTMENT OF JUSTICE

58:10

UM SO THAT BRINGS IN THE LAW ENFORCEMENT ENTITY

58:16

THANK YOU, BLANCA SCOTT,

58:21

YEAH THESE CASES ARE SO CONCERNING ANYTIME WE HAVE AN ALLEGATION OF  
SEXUAL

58:27

ABUSE IN A FACILITY THE MOST UM CONCERNING PART IN THIS SCENARIO IS

58:32

THAT THE DAUGHTER IS REPORTING IT BECAUSE YOU HAVE A FACILITY FULL OF  
MANDATED REPORTERS

58:37

SO THAT'S THE MOST CONCERNING THING WE WANT THE CASE REPORTED BUT WE  
WANT TO

58:43

REPORT IT IN AN APPROPRIATE WAY FOR THOSE

58:48

UM I HAVE NOT INTRODUCED MYSELF I AM A COUNTY PROSECUTOR A DEPUTY DISTRICT ATTORNEY

58:53

AND THERE IS AN UNFORTUNATE GAP YEAR THAT WE'VE STUMBLERD INTO THE HARD WAY AND I LOVE THESE SEXUAL

59:00

ABUSE CASES AND FACILITIES AND ONE IS THE MULTIPLE PLACES THAT PEOPLE CAN

59:05

REPORT NOW WE OFTEN HAVE VICTIMS OR FAMILY MEMBERS WHO BELIEVE THEY HAVE REPORTED SOMETHING

59:11

BUT FOR EXAMPLE, MAYBE THEY'VE MAYBE IT'S BEEN REPORTED TO THE OMBUDSMAN AND THERE'S CONFIDENTIALITY ISSUES MAYBE

59:18

THEY'VE REPORTED TO THE DEPARTMENT OF PUBLIC HEALTH IT DOESN'T NECESSARILY ALWAYS MEAN THAT

59:24

SOMEONE FROM LAW ENFORCEMENT IS INVESTIGATING THE CASE AND I HAVE HAD CASES WITH EMPLOYEES OF FACILITIES AS THE

59:31

SUSPECTS AND MULTIPLE VICTIMS AND THE VICTIMS DID THINK THAT THEY HAD REPORTED

59:36

IT AND IT WASN'T THE CASE SO FOR TO THE EXTENT THAT WE CAN ADVOCATE FROM WITHIN

59:42

THE SYSTEM THAT PEOPLE IN FACILITIES SHOULD KNOW THAT IF THERE ARE ANY

59:47

ALLEGATIONS OF SEXUAL ABUSE THAT SHOULD BE REPORTED TO THEIR LOCAL POLICE AGENCY THAT'S REALLY THE BEST

59:54

PLACE TO REPORT THESE TO UM AND NOT NECESSARILY THROUGH THE

1:00:00

DEPARTMENT OF PUBLIC HEALTH EVEN SO I WE'VE GOT TO MAKE SURE THAT THESE CASES ARE REPORTED THE RIGHT WAY AND SO OFTEN

1:00:07

WHAT WE'VE LEARNED IS THAT THERE'S MULTIPLE INVESTIGATIONS GOING ON PEOPLE ARE TALKING IT KIND OF FALLS OUTSIDE THE

1:00:15

NORM OF A TRADITIONAL POLICE INVESTIGATION AND IT IMPACTS THE ABILITY TO HOLD THESE UH PEOPLE ACCOUNTABLE AND

1:00:23

THAT'S HOW YOU GET THESE HORRIBLE SCENARIOS WE HEAR ABOUT IN THE NEWS WHERE SOMEONE THAT HAD A HISTORY THAT NO

1:00:28

ONE KNEW ABOUT WAS STILL WORKING IN FACILITIES SO UM THAT THAT IS A HUGE ISSUE THAT I'VE

1:00:35

SEEN FIRSTHAND IN UM IN SEVERAL CASES SO THAT THAT'S CLEARLY AN ISSUE AS FAR AS THE BRUISING

1:00:42

ON HER ARMS AND THIGHS THAT THAT IS UM ANOTHER OBVIOUS CONCERN AND YOU KNOW

1:00:49

THERE ARE INVESTIGATIVE UM I GUESS SKILLS BOTH FROM SKILLED

1:00:56

INVESTIGATORS AND MEDICAL PROFESSIONALS TO DETERMINE SOMETIMES IF THESE BRUISES

1:01:02

ARE MORE LIKELY ABUSE OR JUST BRUISING THAT OCCURS IN THE NATURAL COURSE OF

1:01:08

BEING CARED FOR BEING HELPED LIFT YOU KNOW LIFTED OUT OF YOUR CHAIR YOUR BED

1:01:13

OR THOSE THINGS SO WE WANT SKILLED INVESTIGATORS AND MEDICAL PROFESSIONALS

1:01:19

TO DOCUMENT PHOTOGRAPH THESE INJURIES AND TO TALK ABOUT WHETHER OR NOT THEY ARE

1:01:25

SUSPICIOUS OR NOT SO THAT'S JUST MY KIND OF INITIAL IMPRESSIONS

1:01:31

THANK YOU, SCOTT YES THOSE BRUISES ARE VERY CONCERNING AND IT WOULD

1:01:36

BE YOU KNOW VERY INSTRUMENTAL IF THERE WERE UM

1:01:42

SKILLED UM

1:01:50

THE ABILITY TO HAVE SOMEONE THAT CAN REALLY GO IN AND MAKE SURE THAT IT'S DOCUMENTED AND THAT IS WHAT'S

1:01:58

HAPPENING THE ALLEGATIONS UM IS VERY BENEFICIAL IN HUA'A CASE. AND I WANT TO GO BACK TO BLANCA, BLANCA YOU

1:02:04

DO HAVE YOUR HAND RAISED I'M REALLY GLAD UH I JUST WANTED TO REACT TO UH TO RESPOND TO SOMETHING

1:02:12

SCOTT SAID WE WOULD WE WOULD REPORT DIRECTLY UH IF WE SAW SOMETHING UH THAT

1:02:21

WARRANTS UM SOMETHING LIKE THIS CASE TO LAW ENFORCEMENT HERE'S THE CHALLENGE TODAY

1:02:27

SCOTT AND IT'S UNFORTUNATE BUT OFTENTIMES THESE CASES ARE NOT A

1:02:33

PRIORITY AND THAT'S ONE OF THE REASONS WE TRY TO GET

1:02:38

UM THE INVOLVEMENT AND NOT NECESSARILY WITH PUBLIC HEALTH BUT WE'LL GO TO THE DEPARTMENT OF JUSTICE

1:02:45

UM AND TRY AND GET SOME SOMEBODY WHO HAS MORE OF THAT LAW ENFORCEMENT UM

1:02:50

UH BEHIND THEM BECAUSE THEY CAN DO SOME INVESTIGATIONS AND CAN BRING IN LAW ENFORCEMENT WITH THEM SO JUST WANTED TO

1:02:57

BRING THAT UP BECAUSE THIS IS ALSO VERY UM TIMELY WITH THE AND WITHIN THE

1:03:03

DISCUSSION I THINK THAT'S ONE OF THE GAPS THAT WE FIND CURRENTLY HAPPENING

1:03:13

AND VIVIANNE DID ALSO SHE BROUGHT UP THE FACT

1:03:18

UM THAT THERE IS CONFUSION ABOUT REPORTING IN FACILITIES OF WHAT'S BEING ADDRESSED WITH ASSEMBLY BILL UH 1417.

1:03:25

VIVIANNE DID YOU WANT TO SPEAK UM SPEAK TO THAT I'M NO EXPERT IF JASON IS ON THE CALL I

1:03:33

THINK UM HE MIGHT BE ABLE TO SPEAK ON THAT I'M NOT SURE IF HE'S STILL ON THE CALL

1:03:39

JASON UM HI YEAH, I'M STILL HERE UH THIS IS

1:03:45

JASON SULLIVAN HALPERN FROM THE LONG-TERM CARE OMBUDSMAN  
ASSOCIATION WE INTRODUCED AB1417 WITH ASSEMBLY MEMBER

1:03:52

WOOD TO SIMPLIFY THE MANDATED REPORTING REQUIREMENTS IN LONG-TERM  
CARE

1:03:58

UM BECAUSE WHILE YOU'RE CORRECT I THINK PEOPLE HAVE MENTIONED IT THERE  
ARE INDIVIDUALS THAT ARE MANDATED REPORTERS

1:04:04

IN THESE FACILITIES THAT ARE EXPECTED TO REPORT THE PROCESS IS EXTREMELY  
COMPLICATED IN LONG-TERM CARE IT'S NOT

1:04:11

JUST A SIMPLE CALL TO APS YOU HAVE TO REPORT TO MULTIPLE DIFFERENT  
AGENCIES AND THERE'S DIFFERENT TIMELINES

1:04:17

DEPENDING ON THE TYPE OF ABUSE YOU HAVE TO FIGURE OUT WHAT TYPE OF  
ABUSE AND THEN FIGURE OUT HOW LONG YOU HAVE TO

1:04:22

REPORT IT AND WHERE YOU NEED TO REPORT IT AND WE SIMPLY NEED TO MAKE IT  
EASIER FOR PEOPLE TO REPORT SO THAT

1:04:28

THAT'S ONE THING THAT AB1417 IS DOING AND THERE ARE OTHER BILLS BEING  
INTRODUCED THIS YEAR THAT FOCUS ON ELDER

1:04:36

ABUSE AND INDEPENDENT ADULT ABUSE UM BUT I ALSO JUST WANTED TO ADD  
THAT

1:04:42

UM A BIG PART OF THAT IS EDUCATION TOO RIGHT BECAUSE WE CAN PASS LAWS  
THAT UM CHANGE THE SYSTEM BUT WE NEED TO MAKE

1:04:49

SURE THAT PEOPLE ARE AWARE OF IT AND I THINK THERE'S A LONG WAY THAT WE  
COULD GO IN TERMS OF PROVIDING THAT TRAINING

1:04:55

TO ALL PARTIES YOU KNOW PEOPLE IN FACILITIES AND ALSO UM PEOPLE WHO  
WORK FOR FDTs OR ADULT

1:05:02

PROTECTIVE SERVICES TOO

1:05:07

WOW THANK YOU JASON AND I THINK I SEE LISA

1:05:14

LISA NERENBERG DID I JUST YEAH I JUST WANTED TO UM

1:05:20

MENTION AND THIS GOES BACK TO SCOTT'S ISSUES ABOUT THE DIFFICULTIES OF  
INVESTIGATING IN



1:05:26

NURSING HOMES UM WE DO NOW HAVE AT LEAST ONE FORENSIC CENTER IN THE STATE THAT SPECIFICALLY IS

1:05:33

LOOKING AT NURSING HOMES I'M ACTUALLY GOING TO ASK MY COLLEAGUES CAROL SEWELL IF SHE HAS A CONTACT FOR THE TEAM IN

1:05:42

THE LOS ANGELES AREA IT'S SOMETHING THAT WE THOUGHT WE'VE TALKED ABOUT FOR MANY YEARS WOULDN'T IT BE GREAT IF WE HAD A

1:05:47

FORENSIC CENTER TO THAT SPECIFICALLY FOCUSED ON NURSING HOME ABUSE BECAUSE THERE ARE

1:05:53

SUCH SO MANY COMPLEXITIES IN THOSE CASES SO I JUST WANTED TO POINT THAT OUT

1:06:03

THANK YOU, LISA BERTHA I SEE, YOUR HAND UP

1:06:08

YEAH I THINK IN TERMS OF THE FACTS UM PRESENTED THIS IS REALLY A SCENARIO IN ORDER TO PROTECT OUR ELDER THAT WOULD BE

1:06:15

A MULTI-AGENCY YOU KNOW COLLABORATION WHETHER UM FROM CIVIC CRIMINAL TO LEGAL

1:06:20

SERVICES AND UM JUST LOOKING AT IT FROM THE NARROW ISSUE OF LIKE FROM LEGAL SERVICES IF

1:06:27

UM THE OLDER ADULT OR OR THEIR DAUGHTER WERE COMING TO US AND ASSUMING THAT WE YOU KNOW WE ARE WORKING WITH HAVING A

1:06:34

CANTONESE TRANSLATOR DURING OUR INTERVIEW AND SPEAKING TO THE OLDER ADULT AND ALSO MAKING SURE THAT

1:06:40

ACROSS TEAMS INDIVIDUALS HAVE I THINK ONE THING THAT WE'VE LOOKED AT IS HAVING A TRAUMA

1:06:46

UM INFORMED TRAINING FOR STAFF AND SO THAT WE'RE BETTER EQUIPPED WHEN WE'RE DEALING WITH CLIENTS THAT MIGHT BE

1:06:52

RECOVERING FROM THESE ISSUES AND TALKING ABOUT WHETHER PURSUING AN ELDER ABUSE DEPENDENT ADULT RESTRING ORDER AGAINST

1:06:58

THE POTENTIALLY THE WORKER WOULD BE SOME A TEMPORARY WOULD BE SOMETHING THAT THEY WOULD WANT IN YOU KNOW IN THE INTERIM

1:07:04

UM TO PROTECT HER AND ALSO THE IDEA THAT SHE HAS CAPACITY SHE'S NOT BEEN

1:07:10

ADJUDICATED NOT TO HAVE CAPACITY SHE COULDN'T LEAVE THE YOU KNOW SHE CAN DECIDE TO GO TO A DIFFERENT FACILITY SHE

1:07:16

CAN GO HOME AND THEN FROM A LEGAL SERVICES PERSPECTIVE WE WERE WORKING WITH HER LIKE WE KNOW LOOKING TO SEE LIKE OKAY

1:07:23

WHERE DO YOU WANT TO LIVE NOW DO YOU WANT TO LIVE WITH YOUR DAUGHTER DO YOU WANT YOU KNOW WHAT HOUSING OPTIONS AND LOOKING TO SEE IF WE NEED TO WORK TO

1:07:30

SUPPORT WITH A MEDICAL IHS APPLICATION OR IF WE NEED TO OR IF IT'S MORE ABOUT LOOKING FOR A DIFFERENT FACILITY AND

1:07:36

WHAT YOU KNOW WHAT FACILITY WHAT THE FACILITY WOULD NEED THERE AND THEN LASTLY, I JUST WHEN WE COME ACROSS THESE

1:07:42

SCENARIOS AND PEOPLE ARE IN DIFFERENT PLACES I ALWAYS THINK YOU KNOW THE DIFFICULTY IN THE CRASH COURSE THAT

1:07:48

EVERYBODY HAS TO DO IN NAVIGATING THE DIFFERENT RESOURCES I MEAN YOU KNOW BLANCA UM WHEN YOU COVERED EVERYTHING IT

1:07:55

JUST REMINDED ME WE DO HAVE SOME REALLY AMAZING AND STRONG RESOURCES IN CALIFORNIA AND IT'S AND IT'S MORE ABOUT

1:08:01

LIKE HOW DO WE QUICKLY OR HOW DO WE UM ELEVATE OR SHINE THOSE RESOURCES SO

1:08:07

THAT PEOPLE CAN NAVIGATE THEM YOU KNOW I UM YOU KNOW WHAT SHOULD BE IN EVERY ROOM OR YOU KNOW WHAT MORE COMMUNITY

1:08:13

EDUCATION DO WE AROUND DO AROUND THAT SO WHEN SOMEBODY'S CHECKING IN THEY CAN HAVE LIKE AN EASY YOU KNOW PYRAMID OF

1:08:18

LIKE IN CASE OF THIS CALL THIS AND JUST WORKING TO CREATE MORE RESOURCES BECAUSE I DO THINK IN CERTAIN IN CERTAIN IN

1:08:24

CERTAIN CASES LIKE THE LAST SCENARIO IT BECOMES ABOUT CONNECTION AND MAKING IT EASY TO KNOW LIKE WHAT IS THE RIGHT DOOR

1:08:30

WHAT IS THE RIGHT NUMBER TO CALL FOR THAT IMMEDIATE RELIEF

1:08:38

THANK YOU, BERTHA UM I DO HAVE ALSO HOWARD,

1:08:43

UM HAS HIS HAND RAISED HOWARD DID YOU HAVE SOMETHING TO ADD TO THE CASE STUDY

1:08:50

CAN YOU HEAR ME YES THERE ARE THREE THINGS THAT JUMP OUT

1:08:55

AT ME NUMBER ONE THE NURSING FACILITY HAS TRANSLATION SERVICES BUT THEY HAVE

1:09:02

NOT BEEN USED IN HER CASE WHY ARE THESE TRANSLATION SERVICES NOT BEING USED TO

1:09:08

HELP IF THEY HAD THEM THAT'S NUMBER ONE NUMBER TWO

1:09:14

UM A QUESTION ABOUT THOSE BLUES OR SOMETHING SHE SAYS SHE DOESN'T REMEMBER MY QUESTION WOULD BE DOES SHE NOT

1:09:22

REMEMBER OR IS SHE AFRAID TO SPEAK OUT FOR FEAR OF RETALIATION

1:09:27

AND NUMBER THREE WHY A PRM BEING A POTENTIAL SUSPECT

1:09:33

UM DOES THIS REGISTERED NURSE WHO THEY THINK MIGHT BE WELL ABUSING HER DOES SHE

1:09:40

HAVE A HISTORY OF ABUSE HAS SHE BEEN UNDER INVESTIGATION BEFORE AND ARE THERE

1:09:46

ANY OTHER PEOPLE THERE ARE THAT NURSING FERTILITY THAT MIGHT HAVE BEEN IN A POSITION TO INFLICT THE ABUSE ON HER

1:09:52

THOSE WOULD BE MY QUESTION AND AGAIN THAT POINT I'LL BELIEVE FOR AN AFRICA IN

1:09:59

THIS CASE THAT WOMEN MIGHT HAVE A DAUGHTER TO HELP ADVOCATE FOR HER WHICH WOULD BE GOOD BUT DON'T SHE COULD DO

1:10:05

WHAT SOMEBODY WHO TRAINED AND ABLE TO AS YOU SAY HELP HER NAVIGATE THE SYSTEM AND

1:10:11

THEN ALSO SOBER REASON FOR INTER-AGENCY COOPERATION YOU MENTIONED THAT YOU KNOW MULTIPLE

1:10:17  
INVESTIGATIONS SUCH MIGHT HAVE BEEN INVESTIGATED BY SEVERAL  
1:10:22  
DIFFERENT AGENCIES WHO ARE NOT TALKING TO EACH OTHER THAT THEY TALK TO  
EACH  
1:10:28  
OTHER PUT IT ALL TOGETHER THAT MIGHT BE A VERY STRONG CASE AGAINST HER  
IF SHE  
1:10:34  
HAS INDEED BE A HELPFUL AND THAT IS MY COMMENT ABOUT IT  
1:10:40  
THANK YOU, HOWARD THOSE ARE WONDERFUL PERSPECTIVE DOES ANYONE WANT  
TO PROVIDE FEEDBACK, ON  
1:10:46  
HOWARD'S COMMENT ABOUT RETALIATION AND HOW THE INVESTIGATION WOULD  
GO ON TO SEE  
1:10:51  
OR OTHER UH FORMS OF ABUSE IN THIS FACILITY  
1:11:01  
BLANCA SURE UH SO FIRST OF ALL RETALIATION IS  
1:11:08  
PROBABLY ONE OF THE BIGGEST FEARS THAT ALL RESIDENTS HAVE AND IT'S  
WHETHER  
1:11:13  
IT'S VISIBLY THAT THEY EXPRESS RETALIATION SO  
1:11:19  
UM KEEPING THIS INDIVIDUAL SAFE AND THAT MAY NEED THAT MAY BE THAT AS  
SOON AS YOU  
1:11:25  
REPORT TO LAW ENFORCEMENT AND BRING THEM IN UM IT MAY NEED THAT IT MAY  
BE THAT WE  
1:11:31  
TAKE THE INDIVIDUAL OR HAVE THE INDIVIDUAL UM EXAMINED BY A MEDICAL  
PROFESSIONAL AND REMOVE THEM FROM THE FACILITY  
1:11:40  
UM SO WHILE THE INVESTIGATION IS GOING ON AND THEN MAYBE EVEN TRY TO  
WORK WITH  
1:11:45  
FAMILY TO FIND THEM A PLACE THAT THEY CAN FEEL SAFE SO I THINK FIRST AND  
1:11:51  
FOREMOST IS THE SAFETY OF THE OF THE RESIDENT  
1:11:56  
THANK YOU THANK YOU BLANCA UH WE HAVE UH HAND RAISED BY JENNIFER  
EULER JENNIFER

1:12:01

WOULD YOU LIKE TO ADD A COMMENT YEAH UH THANK YOU I'M FROM THE DEPARTMENT OF JUSTICE DIVISION AND MEDICAL FRAUD AND ELDER ABUSE SCOTT TOUCHED ON IT EARLIER

1:12:08

ABOUT THE MANDATED REPORTING DUTY UM THERE'S A REASON THAT IT'S IN STATUTE

1:12:13

AND THAT'S AND THAT IT'S A MISDEMEANOR AND THAT IS BECAUSE IF ONE RESIDENT MAY

1:12:18

POTENTIALLY BE BEING SEXUALLY ABUSED OR VIOLATED BY AN EMPLOYEE THAT THAT DOES NOT MEAN IT'S LIMITED TO THE ONE

1:12:24

RESIDENT AND SO I THINK STRESSING THE FACT THAT MANDATED REPORTING UM IS AN

1:12:29

ACTUAL LEGAL DUTY AND HAS CRIMINAL CONSEQUENCES IF YOU VIOLATE IT AND

1:12:34

GETTING THAT THAT EDUCATION THAT KNOWLEDGE OUT I THINK THAT'S CRITICALLY IMPORTANT

1:12:43

THANK YOU JENNIFER AND I ALSO SEE KIMBERLY KIRSCHMEYER YEAH I

1:12:50

JUST WANTED TO ALSO JUMP IN HERE KIND OF ALSO TO WHAT SCOTT WAS SAYING AND BECAUSE THE INDIVIDUAL WAS A NURSE A

1:12:55

REGISTERED NURSE THAT HAVE THESE ALLEGATIONS WANT TO MAKE SURE THAT ALSO THE BOARD OF REGISTERED NURSING WOULD

1:13:01

ALSO BE INCLUDED IN THIS UM AND WHETHER IT'S FROM WORKING WITH LAW ENFORCEMENT UM THE BOARD OF

1:13:08

REGISTERED NURSING ACTUALLY HAS THEIR OWN DIVISION OF INVESTIGATION THAT OUR SWORN PEACE OFFICERS THAT CAN ALSO

1:13:14

INVESTIGATE BUT THEY WOULD NEED TO BE WORKING TOGETHER EITHER WITH LOCAL LAW ENFORCEMENT IF THEY'RE ALSO LOOKING INTO

1:13:19

IT SO IT'S AGAIN THAT PARTNERSHIP OF EVERYONE WORKING TOGETHER BUT IT'S IMPORTANT TO POINT OUT THAT THE BOARD OF

1:13:25

REGISTERED NURSING IS THE ONLY ONE THAT CAN TAKE ACTION AGAINST THE INDIVIDUAL'S LICENSE IF THERE WERE ALLEGATIONS THAT

1:13:32

WERE PROVEN SO THEY WOULDN'T BE ABLE TO THEN MOVE ON TO ANOTHER FACILITY OR EVEN ONTO YOU KNOW POTENTIALLY ANOTHER STATE

1:13:38

TO CONTINUE THAT ABUSE SO IT'S IMPORTANT TO REMEMBER THAT THOSE BOARDS THAT LICENSE THE INDIVIDUALS ALSO ARE

1:13:45

INVOLVED IN THIS INVESTIGATION SO I JUST WANTED TO BRING THAT UP AS WELL

1:13:52

THANK YOU SO MUCH AND I DO ALSO HAVE A COMMENT FROM JASON HOW OFTEN IS FAILURE TO REPORT PROSECUTED

1:14:00

ALSO FOR MANDATED REPORTERS HOW OFTEN IS FAILURE TO REPORT

1:14:06

PROSECUTED FOR MANDATED REPORTERS SO I CAN ANSWER THAT AT LEAST FROM THE DEPARTMENT OF JUSTICE STANDPOINT WE DO

1:14:12

IT QUITE REGULARLY I DON'T KNOW ABOUT LOCAL LAW ENFORCEMENT IT IS JUST YOU KNOW I SAY JUST A MISDEMEANOR BUT UM AT

1:14:19

THE DEPARTMENT OF JUSTICE ANYTIME WE PROSECUTE SOMEBODY A CARETAKER

1:14:25

UM ANYBODY LIKE THAT WE REPORT THEM TO THE NATIONAL PRACTITIONERS DATABASE AS WELL AS TO THE OFFICE OF THE INSPECTOR

1:14:30

GENERAL WHICH HAS THEM EXCLUDED FROM ANY MEDICARE MEDICAL PROGRAMS SO IF THEY ARE

1:14:37

CONVICTED IF THEY PLEA IF THEY GET DIVERSION THAT ALL GETS REPORTED AND TYPICALLY THOSE INDIVIDUALS CANNOT ARE

1:14:43

NOT EMPLOYABLE UM BY A FACILITY THAT ACCEPTS MEDICAL OR

1:14:48

MEDICAID FUND MEDICAL OR MEDICARE FUNDING FOR THE PERIOD OF ABOUT FIVE YEARS SO WE DO PROSECUTE IT QUITE OFTEN

1:14:55

AND THERE IS A BIG HAMMER IN COLLATERAL CONSEQUENCES DESPITE IT JUST BEING A

1:15:00

MISDEMEANOR THANK YOU JENNIFER CAN I ALSO ADD HOW

1:15:06

OFTEN IS THE DATA RECORDED FOR SOMETHING LIKE THIS DO YOU HAVE DO YOU HAVE DATA

1:15:11

THAT FOLLOWS THE PROSECUTIONS HOW IS HOW'S THAT COLLECTED SO WE TRACK IT

1:15:17

INTERNALLY I DON'T KNOW IF THERE IS UM

1:15:22

WE DON'T REPORT IT TO WE DON'T SAY WE'VE DONE THIS MANY NUMBER OF MANDATED REPORTER

1:15:28

PROSECUTIONS IN THE LAST YEAR WE DON'T REPORT THAT TO ANYBODY WE REPORT ALL OF OUR STATISTICS TO THE OFFICE OF THE

1:15:34

INSPECTOR GENERAL UM YEARLY BUT WE DON'T NECESSARILY BREAK IT OUT BY MANDATED REPORTER UH

1:15:39

PROSECUTIONS THANK YOU

1:15:46

I ALSO HAVE AN ADDITIONAL QUESTION TO THE REACTOR PANEL DUE TO THE SUSPECTED ABUSE WHAT STEPS

1:15:53

CAN BE TAKEN TO SUPPORT WHO IS EMOTIONAL WELL-BEING HOW CAN THE FACILITY ADDRESS THE PSYCHOLOGICAL IMPACTS OF THE ALLEGED

1:15:58

ABUSE ON HUA

1:16:06

CAN YOU READ THAT QUESTION AGAIN ABSOLUTELY DUE TO THE SUSPECTED ABUSE

1:16:11

WHAT STEPS CAN BE TAKEN TO SUPPORT WHO HAS EMOTIONAL WELL-BEING HOW CAN THE FACILITY ADDRESS THE

1:16:18

PSYCHOLOGICAL IMPACT OF THE ALLEGED ABUSE ON HUA THAT'S AN EXCELLENT QUESTION

1:16:25

UH IF I COULD TAKE IT I THINK UM ACTUALLY RECENTLY THERE WAS

1:16:31

UM WE KNOW THAT UM WE NEED MORE BEHAVIORAL HEALTH SPECIALISTS TO SERVE

1:16:38

OLDER WELL ALL AGES UH OLDER ADULTS THOUGH IN PARTICULAR REALLY NEED TO HAVE

1:16:44

IMMEDIATE ACCESS TO SOMEBODY WHO CAN SPEAK THE LANGUAGE

1:16:49

AND WE RECENTLY HAD A SITUATION WHERE WE WERE WE CONNECTED  
IMMEDIATELY WITH  
1:16:56  
UM DEPARTMENT OF JUSTICE AT THE LOCAL LEVEL UM APS AND UM THEY HAD  
SPECIALISTS THAT  
1:17:05  
THEY WERE ABLE TO THEN CONNECT THE FAMILY MEMBER TO  
1:17:11  
UM FOR A VERY YOU KNOW IT WAS A VERY DIFFICULT CASE UH THAT  
1:17:16  
THAT UH OCCURRED THAT THIS INDIVIDUAL WAS GOING TO NEED SOMEBODY TO  
HELP THEM  
1:17:22  
WITH THE TRAUMA POST-TRAUMATIC STRESS ALL THE THINGS THAT GO WITH UM  
SEXUAL  
1:17:27  
ABUSE THANK YOU BLANCA I THINK IT'S REALLY  
1:17:33  
IMPORTANT TO HAVE THOSE SERVICES FOR SOMEONE IN HUA  
1:17:38  
SITUATION UM SO THANK YOU WE REALLY DO APPRECIATE THAT DOES ANYONE  
ELSE HAVE ANY QUESTIONS OR ANY FEEDBACK FROM THE REACTOR PANEL  
1:17:51  
LISA HAS HER HAND UP OH THANK YOU SO MUCH CAROL GO AHEAD LISA I  
APOLOGIZE  
1:17:58  
THAT'S ALL RIGHT I WAS JUST GOING TO ADD THAT YOU KNOW ONE OF THE  
1:18:03  
UM AGENCIES THAT REPRESENTED ON THE COUNCIL IS THE CALIFORNIA OFFICE OF  
EMERGENCY  
1:18:09  
SERVICES THAT DOES A LOT OF VICTIM SERVICES AND YOU KNOW I THINK  
SOMETHING THAT WE'VE TALKED TO SOME OF OUR  
1:18:15  
COLLEAGUES AT THE ORGANIZATION ABOUT AND I DON'T KNOW IF THE PERSON ON  
THE CALL TODAY MIGHT WANT TO RESPOND TO IT IS YOU  
1:18:21  
KNOW THE NEED TO GET VICTIM ADVOCATES INTO NURSING HOMES AND  
FACILITIES IT'S NOT A PLACE THAT  
1:18:28  
UM I THINK THERE'S BEEN A LOT OF WORK DONE AND VICTIM ADVOCATES CAN  
REFER  
1:18:33



PEOPLE FOR YOU KNOW DIFFERENT KINDS OF COUNSELINGS BUT I THINK WE  
THAT'S A THAT'S A BRIDGE THAT NEEDS TO BE  
1:18:38  
STRENGTHENED  
1:18:44  
I AGREE LISA THANK YOU FOR BRINGING THAT UP I THINK IT'S VERY IMPORTANT WE  
CAN ALSO TAKE BACK THAT SAME QUESTION AND  
1:18:51  
POSE IT TO OUR WORK GROUP THANK YOU HI JIM WELCOME  
1:18:59  
HI ALL I'M SO SORRY SOMEHOW THIS WAS NOT ON MY CALENDAR AT ALL IT WAS SO  
I  
1:19:05  
APOLOGIZE FOR BEING VERY LATE I THINK IT'S OKAY NO WORRIES WOULD YOU LIKE  
TO ADD TO THIS CASE STUDY  
1:19:12  
UH I WILL PROBABLY JUMP IN ON THE NIGHT I DIDN'T HEAR THIS ONE I JUMPED IN  
KIND OF MID COMMENTARY I HEAR THE THROUGH  
1:19:20  
THREAD OF COLLABORATION AND I AM ENCOURAGED TO HEAR THAT BECAUSE I  
THINK THAT'S A LOT OF  
1:19:26  
UM A LOT OF THE ANSWERS WE'RE GOING TO BE COMING UP WITH IS REALLY THAT  
CROSS REFERRING INTERSECTIONALITY WHAT  
1:19:34  
LISA BROUGHT UP IN TERMS OF BRINGING JUST KIND OF MORE FOLKS TO THE  
TABLE WHO HAVE RESOURCES AND UNDERSTANDING THE  
1:19:40  
ROLE EACH OF US IS PLAYING THANK YOU JIM  
1:19:49  
WITH THAT UM I'M GOING TO GO AHEAD AND CAN YOU PLEASE MOVE THIS SLIDE TO  
A  
1:19:56  
BREAK WE DO HAVE A 10 MINUTE BREAK UM  
1:20:01  
IF EVERYONE WOULD LIKE TO COME BACK AT 231  
1:20:07  
WE CAN TAKE A QUICK BREAK AND THEN COME BACK THANK YOU EVERYONE  
1:20:20  
WELCOME BACK IS 231 WE ARE HAVING A REALLY DYNAMIC  
1:20:27  
CONVERSATION SO THANK YOU SO MUCH I'M GOING TO  
1:20:32  
TURN IT OVER TO RANJANA FOR OUR CASE STUDY NUMBER THREE THANK YOU

1:20:39

THANK YOU CARROLL BEFORE WE GET INTO CASE STUDY NUMBER THREE I WOULD LIKE TO HAVE

1:20:45

TANYA GO AHEAD AND UM IF SHE WOULD LIKE TO SPEAK ON THE LAST CASE STUDY CASE STUDY TOO THAT WE

1:20:51

JUST SPOKE ABOUT YEAH ABSOLUTELY SO I JUST WANT TO ACKNOWLEDGE

1:20:56

UM THAT AS CARROLL MENTIONED THIS HAS BEEN A VERY ROBUST STUDY A VERY COMPLEX CASE

1:21:02

STUDIES WITH A LOT OF INFORMATION FOR ALL OF US TO YOU KNOW CONCEPTUALIZE IN

1:21:08

THIS MOMENT AND REALLY REACT TO SO WE APPRECIATE EVERYONE TAKING THE TIME TO

1:21:14

HAVE INFORMED CONVERSATIONS AND REALLY LOOK AT OUR ROLES AND RESPONSIBILITIES

1:21:19

UM TO INDIVIDUALS WHO'D BE HAVING THESE EXPERIENCES SO THAT BEING SAID YOU KNOW WE JUST WANT TO DO A REAL QUICK RECAP OF

1:21:25

THESE DISCUSSIONS LOOKING FIRST AT CASE STUDY WITH HECTOR GOMEZ AND UM SARAH I

1:21:31

THINK YOU HAVE THE NOTES FOR THAT ONE FIRST SURE ABSOLUTELY I JUST WANT TO THANK YOU SO

1:21:37

MUCH AND I REALLY APPRECIATE ON THIS JUST EXCELLENT CONVERSATION AND JIM UM APOLOGIZE THAT WE DIDN'T GET THE

1:21:43

MEETING INVITE OUT TO YOU BUT WE'LL BE SURE TO HAVE YOU BE ABLE TO LISTEN IN ON THE DISCUSSION FROM THE FIRST CASE FIRST

1:21:49

TWO CASE STUDIES UM THE MAIN THEMES THAT I RECORDED IN THAT CONVERSATION ABOUT

1:21:55

UM HECTOR IS REALLY THINKING ABOUT THE COLLABORATION ACROSS MDT AND APS AND HOW

1:22:02

WE MIGHT STRENGTHEN IT AND IT WAS ALSO NOTED THAT THIS IS GOING TO BE THE FOCUS OF UH CONVENING THIS FALL THAT CWDA IS

1:22:10

PULLING TOGETHER SO WE REALLY APPRECIATE THE OPPORTUNITY TO ELEVATE THESE ISSUES THERE

1:22:16

UM ALSO REALLY IMPORTANT THEMES RAISED ABOUT LANGUAGE ACCESS AND ACCESS TO INTERPRETERS BUT ALSO IMPORTANTLY

1:22:23

THINKING ALSO ABOUT HOW WORDS ARE TRANSLATED FOR CONSUMERS AND MAKING IT

1:22:28

SO IT'S UH EASY TO UNDERSTAND AND UH THE MORE THAT WE'RE ABLE TO DEVELOP

1:22:35

APPROACHES THAT WORK FOR CONSUMERS THE MORE THAT THEY'RE ABLE TO HAVE THEIR VOICES TRULY HEARD ANOTHER ISSUE THAT

1:22:42

WAS ELEVATED IS THE IMPORTANCE OF TRAINING FOR THE MEDICAL COMMUNITY AND WHAT KIND OF EXAMPLES ARE THERE OF THAT

1:22:49

UM AND HOW WE MIGHT ENSURE THAT DOCTORS ARE NOT UM PUT IN THE POSITION OF INFORMALLY

1:22:56

SUGGESTING THAT A PERSON IS LACKING CAPACITY WHEN THAT'S REALLY NOT THEIR

1:23:01

PLACE TO DO SO UM AND THAT JUST KIND OF GOES INTO THE OTHER THEME OF THE IMPORTANCE OF THE

1:23:07

CONSUMER SPEAKING ON THEIR OWN BEHALF UM UNLESS THERE IS OBVIOUSLY A DIFFERENT

1:23:13

SITUATION LIKE A CONSERVATORSHIP REALLY NEEDING TO PRIORITIZE THE VOICE OF THE CONSUMER AND EXPLORING

1:23:21

POTENTIALS UH IN YOU KNOW THE CIRCUMSTANCES WHERE IT'S WARRANTED THINKING ABOUT SUPPORTED DECISION MAKING

1:23:27

AS A TOOL IN THOSE SORTS OF INSTANCES UM ALSO THE IMPORTANCE IN THESE

1:23:33

DISCUSSIONS IN GENERAL THAT WAS ELEVATED OF HEARING FROM PEOPLE WITH LIVED EXPERIENCE AND I THINK IT WAS NOTED THAT

1:23:40

WE NEED TO BE VERY CAREFUL ABOUT PRIVACY ISSUES BUT WE MIGHT WANT TO CONSIDER THE

1:23:45

ROLE OF CONSUMERS ON THIS COMMITTEE AND THE EXTENT TO WHICH CONSUMERS AS ADVOCATES CAN SPEAK ABOUT THEIR OWN

1:23:52

EXPERIENCE AND ADD SUBSTANCE TO THE DISCUSSION AND THEN ALSO FINALLY WHAT I

1:23:58

HEARD WAS THE IMPORTANCE OF LOOKING AT POWERS OF ATTORNEY AND ENSURING THAT

1:24:03

THERE ARE SAFEGUARDS ON ABUSES IN POWER OF ATTORNEY SITUATIONS SO THOSE WERE

1:24:08

SOME OF THE THINGS I ADDED I TRACKED AND I THINK GIVE A LOT OF SUBSTANCE FOR FUTURE CONVERSATIONS IN THE WORK GROUPS

1:24:15

AND I'LL HAND IT BACK OVER TO YOU TANYA GREAT THANK YOU SARAH SO I WILL JUST DO

1:24:20

THE RECAP FOR UM THE SECOND CASE STUDY IN WHICH THIS WAS FOR THE NINE-YEAR-OLD WOMAN

1:24:26

UM AND IN THIS CASE THERE WAS A LOT OF COMMON THEMES AS THE FIRST CASE SO

1:24:31

HIGHLIGHTING SOME OF WHAT SARAH ALREADY DISCUSSED WITH YOU KNOW BRINGING IN THE LANGUAGE SERVICES REALLY MAKING SURE

1:24:38

THAT THERE'S THAT LEVEL OF MULTI-AGENCY COLLABORATION UM IN THIS PARTICULAR CASE WHAT REALLY

1:24:44

BROUGHT OUT UM SOME OF THE MORE URGENT ASPECTS OF BRINGING IN THE DEPARTMENT OF JUSTICE

1:24:50

LOOKING AT THE MANDATED REPORTING REQUIREMENTS UM TAKING INTO CONSIDERATION THAT IF

1:24:55

THERE'S ANY LEVEL OF SUSPECTED PHYSICAL AND OR SEXUAL ABUSE THERE IS TRIGGERS

1:25:01

THAT NEED TO BE ASSOCIATED IMMEDIATELY WITH THESE THE FACILITY STAFF AND THAT

1:25:06

OMBUDSMAN WOULD BE IMMEDIATELY INVOLVED AS DISCUSSED UM SO LOOKING AT ALSO CONSIDERING

1:25:12

TRAUMA-INFORMED TRAINING FOR THOSE MULTI-AGENCY YOU KNOW STAFF PERSONS THAT

1:25:17

WOULD BE INVOLVED AND THEN OF COURSE LOOKING AT WAYS TO HAVE THE DISCUSSIONS

1:25:22

AROUND ALLOWING THIS PERSON TO FEEL SAFE UM IF THEY NEED TO TRANSFER TO ANOTHER

1:25:28

FACILITY DURING THE INVESTIGATION AND THEN ALSO WORKING WITH THEIR FAMILY

1:25:33

UM LOOKING AT THE POWER OF ATTORNEY OPPORTUNITIES THAT WEREN'T RIGHT THERE AND WHAT THAT UM HOW THAT WILL CONTINUE

1:25:39

TO BE PLAYED OUT IN THE DECISION-MAKING CAPACITY SO THAT'S WHERE WE GOT WE

1:25:46

HAD ANOTHER VERY ROBUST DISCUSSION AROUND CASE STUDY NUMBER TWO AND I WILL TURN IT BACK OVER TO RAJNA FOR THIS

1:25:52

FINAL CASE STUDY UM IN IN TODAY'S MEETING THANK YOU SARAH THANK YOU TANYA

1:25:58

THE LAST CASE STUDY WE HAVE IS CASE STUDY THREE FOR TED CULLEN TED IS A 72

1:26:03

YEAR OLD MAN RESIDES ALONE IN AN APARTMENT BUILDING IN LOS ANGELES HE RECENTLY LOST HIS SPOUSE AND HAS A

1:26:10

DISABILITY TED IS SENDING TEN THOUSAND DOLLARS A MONTH TO A FOREIGN CONTACT ONLY A

1:26:16

HUNDRED THOUSAND DOLLARS IS LEFT IN HIS BANK ACCOUNT AND HE'S LOST FIFTY THOUSAND THUS FAR TED'S INTERIOR APARTMENT IS INACCESSIBLE

1:26:23

BECAUSE OF CLUTTER AND HE RECEIVED A RECENT EVICTION NOTICE

1:26:28

TED HAS UNTREATED INFECTIONS ON HIS LEGS AND IS STRUGGLING TO WALK TED DOES NOT

1:26:34

HAVE ANY CHILDREN AND HIS CLOSEST RELATIVE RESIDES IN FLORIDA HIS SISTER  
TED IS UNABLE TO GO TO HIS REGULAR

1:26:40

DOCTOR VISITS BY HIMSELF DUE TO SEVERE AND UNTREATED INFECTIONS ON HIS  
LEGS ON OUR REACTOR PANEL I WOULD LIKE TO

1:26:47

INTRODUCE ACHILLES CERRONE IF HE'S ON THE LINE BERTHA HAYDEN JIM  
TREGGARI AND VIVIANNE MBUKU AND THE QUESTION THAT I'D

1:26:55

LIKE TO POSE FOR THE REACTOR PANEL IS WHAT ARE THE KEY ASPECTS THAT YOU  
SEE AS BEING CRITICAL FOR ADDRESSING TED'S CASE

1:27:08

YOU KNOW WHAT I THINK UM WHAT JUMPS OUT TO ME RIGHT AWAY IS THE FACT  
THAT WE'RE DEALING WITH AN WITH ISOLATION WHICH

1:27:15

WHAT WE'VE HEARD AS YOU KNOW UM IT HAS THE SAME NEGATIVE IMPACT AND  
1:27:21

AS BEING DIAGNOSED WITH OTHER PHYSICAL DISABILITY SO I THINK WHILE THERE'S  
1:27:27

UM MANY ISSUES THERE'S YOU KNOW MULTIPLE ISSUES HERE YOU KNOW SOME TO  
DEAL WITH

1:27:32

LIKE HIS SELF-NEGLECT SOME TO DEAL WITH AN IMMEDIATE HOUSING UM AN  
IMMEDIATE HOUSING ISSUE THAT IS

1:27:38

NEEDED UM I THINK IN LOOKING HOLISTICALLY AT WORKING WITH TED ONE THING  
THAT WE WILL

1:27:44

NEED TO MAKE SURE TO ADDRESS IS HOW WE CAN COMBAT THAT ISOLATION AND  
WHAT SOCIAL SERVICES AND UM COLLABORATION WE

1:27:51

COULD DO IN ORDER TO UM BEST SUPPORT TED UM DEPENDING FROM A LEGAL  
SERVICES

1:27:58

PERSPECTIVE IN LOS ANGELES WE HAVE A GREAT PROGRAM CALLED STAY HOUSE  
DELAY WHICH HAS NOW BECOME LIKE A HUB

1:28:06

UM WHERE IF YOU'RE DEALING WITH AN EVICTION ISSUE INSTEAD OF LIKE RUNNING  
AROUND TO SEE

1:28:11

WHICH LEGAL SERVICES CAN HELP YOU CALL STATE HOUSE DELAY AND THERE AND  
YOU'RE ASSIGNED TO ILLEGAL SERVICES SO

1:28:17

WE WOULD LOOK TO MAKE SURE THAT CONNECT TED IMMEDIATELY WITH THAT UM  
I ALSO YOU KNOW I THINK IT'S

1:28:24

IMPORTANT TO UM FOR LACK OF A BETTER EXAMPLE LIKE STOP THE BLEEDING  
AROUND THE OTHER

1:28:29

SOCIAL ISSUES THAT ARE CAUSING HIM UM TO PERHAPS BE SUSCEPTIBLE TO  
FINANCIAL ABUSE BY THIS FOREIGN CONTACT

1:28:36

UM SO DEPENDING IF HE WAS IF HE WAS COMING TO US AS AN ATTORNEY'S OFFICE  
AND HE WAS TELLING US EVERYTHING THAT'S

1:28:42

GOING ON I WOULD PROBABLY INVOLVE OUR SOCIAL WORKER AND TALK TO  
PERHAPS SUGGESTING THAT HE MIGHT WANT TO IF HE

1:28:48

WANT TALK TO ABOUT APS AND WHAT THEY DO AND HOW THEY COULD SUPPORT  
HIM AND ALSO

1:28:53

MAYBE TALK ABOUT UM ENCOURAGING TO MAYBE MAKE A COMPLAINT WITH THE  
FBI THAT HAS A SPECIAL YOU KNOW

1:28:58

DIVISION FOR VICTIMS UH ELDER ABUSE VICTIMS WHERE THERE'S UH WIRE  
TRANSFERS INVOLVED THAT WE MIGHT ALSO WANT TO

1:29:04

CONNECT TO DEAL WITH THAT ASPECT UM AND THEN

1:29:09

UM ALSO JUST LOOKING TO MAKE SURE IF THERE'S ANY SUPPORT GROUPS UM  
THAT CAN

1:29:15

HELP HIM AS HE'S DEALING WITH HIS GRIEF UM SO THAT HE'S BETTER POSITIONED  
TO

1:29:21

DEAL WITH THE LEGAL ISSUES THAT THE TANGIBLE LEGAL ISSUES THAT HE HAS  
BEFORE HIM

1:29:27

YEAH I THINK I'LL JUMP IN AND REALLY ECHO BERTHA'S COMMENT

1:29:33

UM ABOUT THE GRIEF AND UNDERSTANDING THE TRAUMA LIKE I THINK MY FIRST  
REACTION WHILE THERE ARE A LOT OF

1:29:39

SHORT-TERM INTERVENTIONS THAT ARE GOING TO BE NEEDED IS KIND OF TRYING  
TO UNDERSTAND WHY

1:29:44

UM YOU KNOW THERE SEEMS TO BE MULTIPLE PARTS OF UH YOU KNOW HIS WELL-BEING AND TAKING CARE OF HIMSELF THAT HE'S NOT

1:29:51

ABLE TO DO SO DO WITHOUT SUPPORT IS THAT BECAUSE OF GRIEF ARE THERE IMPAIRMENTS THAT WE NEED TO CONSIDER AND ADJUST TO

1:29:58

UM AND SO I REALLY WOULD WANT TO EXPLORE WITH THE CLIENT LIKE KIND OF WHAT IS WHAT'S HAPPENING YOU KNOW IN TERMS OF

1:30:05

HIS MENTAL HEALTH AND WELL-BEING THAT IS YOU KNOW GETTING HIM TO THIS POINT IN TERMS OF UM THE KIND OF BREADTHS OF

1:30:13

BREADTH OF SERVICES WE'RE TALKING ABOUT I REALLY THINK THIS IS A GOOD CASE WHERE I WOULD REALLY WANT TO INVOLVE THE AAA

1:30:19

UM IN THE BROAD ARRAY OF SERVICES THAT ARE OFFERED UM FOR A CLIENT LIKE THIS UH YOU KNOW

1:30:25

IT'S GOING TO TAKE MULTIPLE PROVIDERS BEING IN LOCKSTEP UM YOU KNOW I CAN PROBABLY THINK OF FIVE

1:30:31

THAT THERE MIGHT BE YOU KNOW MEDICAL TRANSPORTATION FOOD SUPPORT LEGAL SERVICES APS MAYBE LONGER-TERM CASE

1:30:39

MANAGEMENT SOME OF THAT MENTAL HEALTH SUPPORT AND I REALLY THINK THAT UM YOU KNOW WELL-COORDINATED AAA IS GOING TO BE

1:30:46

KIND OF ONE OF THE BETTER SOLUTIONS TO UH HAVE THAT MENU IN FRONT OF WHOEVER'S

1:30:52

COORDINATING YOU KNOW I'M GUESSING IN THIS CASE IT PROBABLY COULD END UP ON THIS LOOKS LIKE A PRETTY TYPICAL APS

1:30:57

CASE WHERE YOU KNOW THE WORKER WOULD HAVE THAT KIND OF MENU OF LONGER TERM SUPPORTS AND SERVICES AVAILABLE UH FOR

1:31:04

THE CLIENT AND KIND OF BEING ABLE TO MATCH AND BLEND ALL OF THOSE SERVICES TOGETHER

1:31:13

UM TOTALLY AGREE WITH OTA AND JIM UM I THINK ANOTHER THING THAT WOULD BE

1:31:18

REALLY IMPORTANT FOR WHATEVER LEGAL SERVICES REPRESENTATION HE HAD IS THE



1:31:25

ATTORNEY AND THE ADVOCATES JUST BEING REALLY HONEST ABOUT THE CHANCES OF ACTUALLY GETTING ANY OF THIS

1:31:31

MONEY BACK UM UNFORTUNATELY IF YOU ARE SENDING MONEY TO YOU KNOW AN UNKNOWN PARTY

1:31:37

OUTSIDE OF THE U.S THE CHANCES OF YOU GETTING THE MONEY BACK ARE NOT THAT GREAT

1:31:43

UM SO LIKE THEY'RE TO MENTION REALLY STOPPING THAT AS YOU KNOW AS QUICKLY AS

1:31:48

POSSIBLE IS REALLY A GREAT IMPORTANCE BECAUSE IT'S VERY UNLIKELY THAT WE ARE

1:31:54

GOING TO BE ABLE TO RECOUP THE MONEY AND FIGURING OUT HOW TO MOVE FORWARD KNOWING

1:31:59

THAT HE'S LOST UM QUITE A SIGNIFICANT AMOUNT OF MONEY UM THAT CAN REALLY INFLUENCE UH YOU KNOW

1:32:06

HIS HOUSING SITUATION AND HOW HE'S GOING TO BE ABLE TO MOVE FORWARD AND CARE FOR HIMSELF AND I WOULD ALSO LIKE TO POINT

1:32:12

OUT YOU KNOW THE EVICTION UM CASE IS THERE BUT IT'S NOT EVEN CLEAR WHY THERE'S AN EVICTION NOTICE IT MIGHT

1:32:19

BE BECAUSE OF NON-PAYMENT OF RENT BUT IT COULD ALSO BECAUSE OF THE HOARDING SITUATION UM AND UNFORTUNATELY YOU KNOW WITHOUT

1:32:26

HOARDING SITUATION THOSE ARE REALLY COMPLICATED CASES OFTENTIMES LANDLORDS DON'T WANT TO WORK WITH PEOPLE EVEN IF

1:32:33

THEY CAN GET CLEANING THEM IN UM AND AN ORGANIZER THEY'RE CONCERNED THAT THE HOARDING WILL CONTINUE YOU KNOW

1:32:39

THIS IS A MENTAL HEALTH ISSUE SOMEONE NEEDS ONGOING CARE UM SO YOU KNOW THIS IS A REALLY

1:32:45

MULTI-FACETED CASE BUT IT'S REALLY COMMON A LOT OF TIMES PEOPLE END UP AT

1:32:51

LEGAL SERVICES OR OTHER AGENT SERVICES AND THEY'VE GOT A MYRIAD OF PROBLEMS THAT ARE INTERSECTING I BELIEVE SARAH

1:32:58

MENTIONED IN THE UM CHAD LIKE YOU KNOW HOW WOULD THIS PERSON EVEN GET TO

1:33:03

SOMEONE WHO WERE THE FIRST RESPONDERS AND I HAVEN'T SEEN WHAT THE RESPONSES ARE BUT I THINK A LOT OF PEOPLE DO END

1:33:09

UP AT LEGAL SERVICES OR BECAUSE THEY HAVE AN EVICTION NOTICE AND THEN THAT TURNS INTO AN ADVOCATE REALIZING OH

1:33:14

THERE'S ALL THESE OTHER ISSUES THAT ARE GOING ON THAT WE REALLY NEED HELP ADDRESSING UM BUT I THINK YOU KNOW LIKE BERTA HAD

1:33:21

MENTIONED FROM A TRAUMA-INFORMED STANDPOINT BEING VERY CLEAR AND UM TRANSPARENT WITH A CLIENT ABOUT LIKE

1:33:28

WHAT ARE THE OPTIONS THAT THEY ACTUALLY HAVE AND WHAT ARE THE REALISTIC OUTCOMES FOR THEM

1:33:33

UM IS GOING TO BE REALLY IMPORTANT UM SO THAT THEY DON'T GET THEIR HOPES UP ABOUT OH I'M GOING TO BE ABLE TO RECOUP

1:33:38

ALL THE MONEY THAT I SENT TO WHATEVER COUNTRY UM OR I'M GOING TO BE ABLE TO FIX ALL MY

1:33:44

PROBLEMS I'M GOING TO BE ABLE TO STAY IN MY UNIT THOSE THINGS MIGHT NOT BE TRUE SO YOU KNOW MAKING SURE THAT CLIENTS

1:33:50

UNDERSTAND THAT UM THERE MAY BE SOME CHANGE THAT THEY HAVE TO GET USED TO

1:33:58

THANK YOU VIVIANNE I TOTALLY AGREE HAVING THAT REALISTIC OUTCOME AND PERSPECTIVE

1:34:04

IS REALLY HELPFUL IN A CASE LIKE THIS ESPECIALLY WITH TED'S SITUATION

1:34:09

UM I ALSO WANTED TO BRING UP THE FACT THAT HIS CLOSEST RELATIVE IS IN FLORIDA

1:34:14

AND WHAT STEPS CAN WE TAKE TO ESTABLISH A SUPPORT NETWORK FOR HIM LOCALLY HOW

1:34:20

CAN COMMUNITY ORGANIZATIONS ASSIST THEM TO MITIGATE HIS ISOLATION AND ADDRESS HIS SOCIAL NEEDS HE'S NOT GOING OUT

1:34:26

AND IF HE DOESN'T GET LEGAL SERVICES HOW WHAT INTERVENTIONS ARE AVAILABLE FOR HIM TO GET THAT SUPPORT

1:34:35

I MEAN DEFINITELY CONNECTING HIM WITH ANY COMMUNITY-BASED ORGANIZATIONS THAT

1:34:40

UM WOULD BE GOOD FOR HIM I DON'T YOU KNOW WE DON'T KNOW MUCH ABOUT HIS BACKGROUND BUT THAT WOULD BE IN A

1:34:46

QUESTION TO ASK AS HE PREVIOUSLY UM YOU KNOW PARTICIPATED IN CHURCH COMMUNITIES ARE THERE A ANOTHER

1:34:53

COMMUNITY GROUP THAT WOULD BE UM GOOD FOR HIM TO BE CONNECTED TO ARE THERE

1:34:58

SUPPORT GROUPS FOR PEOPLE WHO ARE ISOLATED UM YOU KNOW HOBBIES THINGS LIKE THAT

1:35:05

JUST GETTING THAT INFORMATION IT'S NOT REALLY WITHIN THE WHEELHOUSE OF AN ATTORNEY BUT LEGAL SERVICES ATTORNEYS

1:35:11

ARE INCREDIBLY HOLISTIC PRACTITIONERS AND ARE ALWAYS DOING THINGS THAT ARE OUTSIDE OF THE REALM OF JUST STRAIGHT

1:35:16

LEGAL WORK TO TRY TO HELP THEIR CLIENTS AS MUCH AS POSSIBLE

1:35:22

UM I WOULD ALSO LIKE TO MENTION AND YOU KNOW JIM CAN JUMP IN ON THIS THIS PERSON ALSO MIGHT BE A CANDIDATE FOR THE HOME

1:35:27

SAFE PROGRAM UM BECAUSE THEY ARE POTENTIALLY LOSING THEIR HOUSING UM BECAUSE OF SOME PRETTY SEVERE

1:35:32

SELF-NEGLECT AND WITH THAT PROGRAM THAT THE COUNTY COULD POTENTIALLY USE COUNTY APS COULD

1:35:39

POTENTIALLY USE SOME OF THE HOME SAFE FUNDS TO ASSIST THIS PERSON IN GETTING THEIR HOME CLEANED UP NEGOTIATE WITH THE

1:35:46

LANDLORD TO SAY HEY WE'RE GOING TO GET THEM CONNECTED TO SOME MENTAL HEALTH SERVICES WE'RE GOING TO HELP CLEAN UP

1:35:52

THE UNIT SO THAT THEY CAN STAY IN THE UNIT AND KIND OF MAKE AN AGREEMENT WITH THEM MAYBE HELP PAY IF THERE'S ANY BACK

1:35:58

UTILITIES OR BACK RENT THAT'S OWED THINGS LIKE THAT

1:36:03

YEAH ABSOLUTELY I MEAN I THINK AS WE'VE SEEN UM THANK YOU VIVIANNE FOR MENTIONING AND

1:36:08

HOMESAFE IS ABSOLUTELY A POTENTIAL TOOL HERE UH IN TERMS OF BRINGING TOGETHER THAT SUITE OF SERVICES IN TERMS OF CASE

1:36:15

MANAGEMENT HOUSING SUPPORT UM AND CASE MANAGEMENT UH WITH A HOUSING

1:36:21

FIRST REALLY PERSPECTIVE AND SO YOU KNOW REALLY UNDERSTANDING THAT THE DATA SHOWS THAT KEEPING SOMEBODY HOUSED IS REALLY

1:36:27

THE MOST EFFECTIVE SOLUTION AND THEN KIND OF STRUCTURING SERVICES AROUND THAT

1:36:32

UM IN TERMS OF THE SOCIAL ISOLATION DEPENDING ON WHERE THEY'RE AT YOU KNOW I KNOW OF

1:36:38

UM CERTAIN CITIES AND AREAS YOU KNOW SENIOR CENTERS CAN BE A REALLY POWERFUL OPTION AND CONDUIT FOR FOLKS IN TERMS OF

1:36:44

UH HAVING A SENSE OF COMMUNITY HAVING ACTIVITIES AVAILABLE UM YOU KNOW AS BERTHA MENTIONED YOU KNOW

1:36:50

WE KNOW WHAT ISOLATION DOES TO OLDER ADULTS AND REALLY THE SEVERITY OF THE IMPACTS IT CAN HAVE ON HEALTH AND

1:36:56

WELL-BEING UM SO I THINK THERE ARE THERE ARE A NUMBER OF OPTIONS I MEAN I THINK THE GOOD NEWS IS LIKE VIVIANNE SAID I THINK

1:37:02

LEGAL SERVICES WOULD ARE VERY I COME FROM A BACKGROUND OF LEGAL SERVICES WE ARE VERY HOLISTIC PRACTITIONERS AND

1:37:08

BECAUSE WE KNOW ANY ONE LEGAL INTERVENTION OR EVEN IF YOU DEAL WITH THE LEG BUT NOT UM THE HOUSING IF YOU

1:37:15

DEAL WITH THE MONEY LEAVING THE BANK ACCOUNT BUT NOT YOU KNOW HIM BEING

1:37:20

ISOLATED THOSE SOLUTIONS MIGHT BE FOR NAUGHT AND SO YOU KNOW WE HAVE REALLY COME TO

1:37:26

REALIZE IN THIS WORK THAT ALL OF THESE THINGS NEED TO BE UH ADDRESSED IN TANDEM

1:37:33

AND WITH COLLABORATIVE SOLUTIONS OR ELSE REALLY YOU KNOW YOU MISSED ONE PIECE OF THIS PUZZLE AND IT COULD MEAN

1:37:39

THAT THE REST OF THE SOLUTIONS AREN'T ABLE TO FULLY SUPPORT THAT OLDER ADULT

1:37:44

AND I WOULD JUST ADD ANECDOTALLY UM FROM LEGAL SERVICES PERSPECTIVE WE'VE DONE A LOT OF OUTREACH TO

1:37:51

UM PLACES OF PLACES OF WORSHIP OR PEOPLE WHERE PEOPLE IDENTIFY WITH OR CONNECT WITH THEIR FAITH AS BEING LIKE A STRONG

1:37:57

PLACEHOLD WHERE MAYBE SOMEBODY MIGHT BE VERY VERY ISOLATED OR NOT COMFORTABLE BUT THEY MIGHT STILL

1:38:03

UM ATTEND A GROUP OR ATTEND A SERVICE AND OFTENTIMES SOME OF THE REFERRALS THAT WE SEE ARE FROM THOSE IN-SERVICES

1:38:08

AND HAVING PEOPLE YOU KNOW REFER SOMEBODY LIKE UM SIMILAR TO TO THIS CASE STUDY SITUATION AND TO US SO THAT'S A

1:38:16

WAY TO I THINK IT'S ALWAYS I THINK WHEN WE'RE LOOKING AT THE

1:38:21

ISOLATION ISSUE WE HAVE TO LOOK UP AT THE COG OF LIKE WHO'S SURROUNDING OLDER ADULTS AND WHAT AND MAKE SURE THAT OUR

1:38:26

OUTREACH AND OUR IN-SERVICES AND AS WE KICKED OFF UM WHEN WE WERE TALKING ABOUT THE UM WHEN SOMEBODY WAS MENTIONING THE

1:38:33

INSPIRING UM WE HAD EVENTS THAT HAPPENED OR WHY IT'S SO CRITICAL THAT WE ALL DO WE YOU KNOW THOSE WE ADD EVENTS SO

1:38:39

THAT PEOPLE WHO ARE TOUCHING OLDER ADULTS KNOW THE SIGNS KNOW THE TROUBLE SIGNS AND

1:38:45

KNOW HOW TO QUICKLY YOU KNOW TRIAGE OR CONNECT UM TO GET SOMEONE HELP LIKE THIS

1:38:52

THANK YOU, BERTHA A DEFINITE COORDINATED APPROACH WOULD BE NEEDED FOR TED'S CASE DEFINITELY, AND I KNOW THAT HOWARD HAS UM

1:39:00

A QUESTION AS WELL HOWARD YOU'RE ON MUTE

1:39:07

OKAY CAN YOU HEAR ME NOW YES OKAY I DO HAVE

1:39:12

BUT YOU HAD SOME COMMENT TO MAKE FIRST OF ALL JUST BORN CONTACT

1:39:19

UM WHO EXACTLY IS THIS PERSON OR AGENCY WHO IS SENDING MONEY TO A BLOG TEN

1:39:26

THOUSAND DOLLARS THAT'S AN AWFUL LOT OF MONEY TO BE SPENDING EVERY MONTH UM I MIGHT EVEN WONDER IS HE BEING

1:39:33

BLACKMAILED INTO DOING THIS UM WELL OR HAS HE BEEN TRIPPED INTO

1:39:38

THINKING THAT HELPING A GOOD CALL WHEN THE REALITY MIGHT BE HELPING A TRAVEL ORGANIZATION

1:39:43

I WILL WONDER ABOUT THAT AND THEN TWO THE SYSTEM IN FLORIDA IS SHE INTERACTED

1:39:50

DOES SHE EVEN KNOW THAT HE'S STILL ALIVE UM WOULD SHE BE INTERESTED IN TRYING TO

1:39:56

HELP OUT I WANT TO KNOW THAT COULD SHE HELP OUT IF YOU WERE INTERRUPTED

1:40:02

UM ABOUT THE MEDIA PROBABLY HAVE MEDICAL INFECTED WAYS AND THEY NEED TO GO INTO A

1:40:08

HOSPITAL AT ONE FOR THAT HE COULD DIE UNTIL INFECTION GO UNTREATED AND FINALLY

1:40:16

HE ORIGINALLY WALKED IT WHITE PARTNER THE MAN HAD TO BE DEEPLY DEPRESSED BY THAT AND UM I THINK THERE'S

1:40:24

A VERY STRONG PROBABILITY THAT HE JUST DOESN'T CARE WHATEVER HE WEARS OR DIES ANYMORE

1:40:30

HE JUST DOESN'T CARE YOU KNOW IF I GET KICKED OUT ON MY STREET

1:40:35

IF I DIE FOR INFECTION YOU KNOW HEY I WANT FOR ONE PERSON IN THE WORLD

1:40:42  
THAT MEANT SOMETHING TO ME WHAT REASON DO I HAVE TO LIVE ANYMORE  
1:40:49  
I MIGHT BE THINKING THAT IN HERE LIKE  
1:40:54  
BUT THAT'S WHAT I HAD TO SAY  
1:40:59  
HOWARD THANK YOU I LOVE YOUR INSIGHTFUL COMMENTS BECAUSE THAT'S A  
PERSPECTIVE THAT WE DEFINITELY NEED OF COURSE HE'S  
1:41:06  
GOING THROUGH GRIEF WE DON'T KNOW IF HE'S ESTRANGED WITH A SISTER  
1:41:11  
UM WE DON'T KNOW WHO HE'S SENDING MONEY TO WE DON'T KNOW IF IT'S A  
ROMANCE SCAM OR  
1:41:16  
HE'S JUST BEING SCAMMED IN GENERAL OR IF HE'S JUST SENDING IT VOLUNTARILY  
WE DON'T KNOW THAT AND THAT'S SOMETHING  
1:41:22  
THAT INTERVENTION INTERVENTIONS ARE NEEDED TO SEE WHAT'S REALLY GOING  
ON WITH TED SO THANK YOU SO MUCH FOR  
1:41:28  
INSIGHTFUL COMMENTS AND I HAVE A QUESTION BECAUSE I CAN'T GET MY I I'M  
JUST THINKING ABOUT THIS AND I THINK I  
1:41:35  
LOVE ALL OF THESE PERSPECTIVES AND CONSIDERATIONS AND THE IMPORTANCE  
OF THIS TRULY SHOULD BE A COMMUNITY  
1:41:41  
APPROACH WE CAN'T HAVE THE SILED APPROACHES THOUGH THE MEDICAL TEAM  
IS DEALING WITH THE MEDICAL ISSUE BUT I  
1:41:47  
CAN'T GET IT THROUGH MY HEAD OF BUT TED DOESN'T WANT HELP AND HE'S NOT  
SEEKING HELP SO WHO IS IT HE HAS TO GO OUT AT  
1:41:54  
SOME POINT HE HAS TO GET FOOD SOMEHOW RIGHT SO EVEN THINKING ABOUT  
THE GROCERY CLERK AT THE STORE OR THE BANK THE  
1:42:02  
BANK THAT'S WIRING ALL THIS MONEY TO A FOREIGN COUNTRY I KNOW THAT  
THERE'S I I'M NOT AN EXPERT IN THE TRAIN THE WHAT  
1:42:10  
BANKS ARE REQUIRED TO DO TO SCREEN FOR UM POTENTIAL QUESTIONS ON ELDER  
ABUSE BUT WOULD THE BANK BE A PLACE THAT  
1:42:18  
SHOULD BE FLAGGING WHAT ARE THESE THIS MONEY GOING FORWARD AND THAT  
IT'S LIKE WE NEED ONE

1:42:24

BYSTANDER WHO CAN JUMP IN AND SAY WAIT SOMETHING DOESN'T LOOK GOOD AND THEN IT

1:42:29

CAN KIND OF TRIGGER THE WHOLE MULTI-DISCIPLINARY APPROACH SO THAT'S WHAT I JUST I'M STRUCK BY IN THIS

1:42:35

SITUATION ABSOLUTELY AND I DID MESSAGE SCOTT PERELLO WHO IS UH THE DISTRICT

1:42:40

ATTORNEY AND DEALS WITH FINANCIAL ABUSE SCOTT ARE YOU ON THE LINE STILL WOULD LOVE TO HEAR YOUR FEEDBACK AND

1:42:47

COMMENTS ON THE MANDATED REPORTING FOR BANKS DUE TO THE LARGE TRANSACTIONS THAT HE'S SENDING ABROAD

1:42:54

FOREIGN YES, I'M SORRY SO THERE IN CALIFORNIA THERE ARE MANDATED REPORTERS THEY ARE

1:43:01

REQUIRED THE BANKS TO FILE A SUSPICIOUS ACTIVITY REPORT UM THOSE DO GO TO ADULT PROTECTIVE

1:43:07

SERVICES THE REALITY AND I'VE BECOME AN ADVOCATE FOR THIS CAUSE IS THAT

1:43:14

UM WE ARE TRYING TO IMPROVE SYSTEMS BUT IN MY OPINION THE RESPONSE FROM LAW

1:43:20

ENFORCEMENT LOCALLY FEDERALLY IS STILL WOEFUL AND SADLY THE VICTIMS ARE BEING

1:43:26

TOLD THERE'S NOTHING THEY CAN DO AND SO THE QUESTION IS WHAT CAN WE DO TO GET THEIR MONEY BACK IN STILL HERE IN 2023

1:43:33

SADLY, THE ANSWER IS THERE'S VERY LITTLE WE CAN DO ONCE THE MONEY IS GONE WE'RE WORKING WE'RE COLLABORATING WITH THE FBI

1:43:40

TO GET BETTER AT THIS BUT THE BEST THAT WE CAN DO LOCALLY IN OUR COMMUNITIES IS

1:43:45

TO STOP THE BLEEDING TO DO WHATEVER WE CAN TO KEEP ANY OTHER PENNY IN THAT UH

1:43:51

PERSON'S BANK ACCOUNT FROM LEAVING AND THAT IS TO DO WHATEVER WE CAN TO CONVINC



1:43:57

THEM OFTENTIMES THE VICTIMS WILL NOT BELIEVE THEY'RE BEING SCAMMED  
THEY GET ANGRY WHEN CONFRONTED AND SO WE HAVE TO

1:44:04

THINK AS A COMMUNITY WHO SHOULD APPROACH THEM HOW TO APPROACH  
THEM I HAVE FAMILY MEMBERS THAT CALL ME ALL

1:44:11

THE TIME AND I JUST OFFER I SAID GIVE ME THE PHONE NUMBER I'LL TRY RIGHT  
YOU NEED TO COME AT ANY APPROACH IF IT'S A SOCIAL

1:44:17

WORKER A DETECTIVE A COUNTY PROSECUTOR ANYONE CAN TRY TO BREAK THE  
VICTIM FROM

1:44:22

THIS TRANS AND THEN TRY TO SECURE THAT MONEY EITHER WITH A FIDUCIARY OR  
A TRUSTED FAMILY MEMBER

1:44:30

AND I THINK YOU KNOW JUST UH TO AGREE ECHO WITH SCOTT SARAH AND  
VIVIANNE'S POINT

1:44:36

UM I THINK THE REAL OPPORTUNITY WE HAVE IS THE FURTHER UPSTREAM WE  
MOVE THIS THE

1:44:41

THE THE RESULTS AND THE OUTCOME ARE JUST SO MUCH BETTER AND SO THAT  
MEANS IF WE

1:44:46

CAN GET I THINK AWARENESS AND COMMUNITY AND THE QUICKER THIS GETS TO  
LEGAL SERVICES THIS GETS TO

1:44:52

A D.A THIS GETS TO WHOEVER IT NEEDS TO GET IN FRONT OF UM THAT REALLY IS  
THE MOST EFFECTIVE

1:44:57

SITUATION BECAUSE YOU KNOW ONCE A LOT OF THIS HAS HAPPENED, WE'VE  
GOTTEN REALLY GOOD AT STABILIZING THE SITUATION AT

1:45:04

WHERE IT'S AT BUT IN TERMS OF KIND OF GETTING THINGS BACK AND REVERSING  
SOME OF THE

1:45:09

DAMAGE THAT CAN BE A LOT MORE TRICKY AND SO I THINK ONE OF OUR MOST  
EFFECTIVE STRATEGIES IS REALLY THAT AWARENESS

1:45:15

CAMPAIGN AND MAKING IT SO THAT THE AVERAGE PERSON ON THE STREET THE  
AVERAGE ADULT THE GROCERY STORE THAT THAT

1:45:21

THEY'RE AWARE AND THINKING ABOUT THIS WHEN THEY'RE WHEN THEY'RE SEEING OLDER ADULTS IN THEIR SPACE THAT THAT TRULY I

1:45:26

STILL THINK IS ONE OF THE MOST EFFECTIVE WAYS WE CAN WE CAN WORK ON THIS ISSUE

1:45:32

UM I I THINK UM I WANT TO MAKE SURE CAROL UH CHIMES IN BECAUSE I KNOW SHE

1:45:37

KNOWS A LOT ABOUT THIS AND I PUT IN THE CHAT THERE'S A CURRENT BILL ON THE REPORTING ISSUES BUT I'D ALSO LIKE TO

1:45:44

HIGHLIGHT THAT UM ESPECIALLY WITH THESE SCAMS UH WHERE PEOPLE ARE GETTING A LOT OF MONEY TAKEN

1:45:50

FROM THEM UM IT'S IMPORTANT FOR JUST THE COMMUNITY AT LARGE TO REALIZE THIS IS NOT

1:45:55

SOMETHING THAT IS SPECIFICALLY ONLY OLDER ADULTS THESE SCAMMERS BECOME MORE

1:46:01

AND MORE SOPHISTICATED EVERY SINGLE DAY EVERYONE IS AT RISK UM TO HAVE MONEY STOLEN FROM THEM IT'S

1:46:09

JUST MORE ACUTE WITH AN OLDER MORE ACUTE WITH AN OLDER ADULT BECAUSE THEY ARE MORE LIKELY TO NOT BE WORKING AND ONLY

1:46:14

BE RELIANT ON THEIR RETIREMENT AND A LIMITED AMOUNT OF FUN SO IT'S EVEN MORE

1:46:19

DAMAGING BUT THIS IS A COMMUNITY PROBLEM WHERE THEY ARE TARGETING ANYONE WHO CAN

1:46:25

FALL QUOTE-UNQUOTE FALL FOR THEIR TRICKS AND SCAMS BUT THEY ARE INCREDIBLY

1:46:31

UM SOPHISTICATED IF ANYONE'S SEEN THE RECENT REPORTING ABOUT THE USE OF AI TO BE ABLE TO LITERALLY COPY PEOPLE'S

1:46:37

VOICES UM AND MAKE IT SEEM LIKE IT'S A FAMILY MEMBER TALKING TO YOU ANYONE COULD FALL FOR SOMETHING LIKE THAT SO THIS IS YOU

1:46:44

KNOW BEYOND JUST OLDER ADULTS ARE SOMEHOW THE MOST VULNERABLE EVERYONE IS AT RISK FOR

1:46:50

UM BEING SCAMMED IN THIS WAY BUT I DEFINITELY WANT TO LET CAROL CHIME IN AS WELL THANKS VIVIANNE

1:46:57

UM YEAH ONE OF THE ONE OF THE ISSUES IN CALIFORNIA IS WELL EVERYWHERE ACTUALLY IT'S A IT'S A TWO-TIERED SYSTEM AND THE

1:47:05

LARGE MULTI-STATE BANKS DO HAVE TO FILE SUSPICIOUS ACTIVITY REPORTS BUT THOSE GO

1:47:11

TO THE FEDERAL GOVERNMENT AND THERE'S NO MANDATE IN FEDERAL LAW THAT THEY REPORT TO APS OR LAW ENFORCEMENT SO THAT'S

1:47:18

DISCRETIONARY SOME BANKS DO SOME BANKS DON'T AND EVEN THE SMALL BANKS THAT ARE

1:47:24

REGULATED BY THE STATE AREN'T CONSISTENT AT FILING THOSE REPORTS EITHER

1:47:31

AND SO THAT'S SOMETHING THAT WE'VE REALLY BEEN WORKING ON IT'S ESSENTIAL THAT THOSE REPORTS ARE MADE QUICKLY SO

1:47:38

THAT THE SOCIAL SUPPORTS AND EFFORTS TO YOU KNOW REDIRECT THE

1:47:46

VICTIM CAN HAPPEN SOON ENOUGH TO PROTECT THEIR FINANCES AND THEIR WAY OF LIFE

1:47:54

UM IT IT'S A REALLY TERRIBLE SITUATION AND IT'S GROWING AND WITH AI IT'S ONLY GETTING WORSE SO THANKS VIVIANNE

1:48:03

THANK YOU, CAROL THANK, YOU VIVIANNE THANK YOU SCOTT AND I JUST WANT TO ECHO THAT WITH THE NEW TECHNOLOGY THAT KEEPS

1:48:09

COMING AND ADVANCING WE FEEL SO I DON'T KNOW I FEEL LIKE WE'RE JUST BEHIND

1:48:15

JUST A STEP BEHIND UM WHEN IT COMES TO THE SCAM ARTIST SO IT'S SOMETHING THAT WE NEED TO

1:48:21

DEFINITELY CATCH UP ON UM CAROL THANK YOU AND LISA, YOU HAD YOU

1:48:27

HAD A QUESTION THANK YOU UM I JUST WANTED TO KIND OF ADD TO THIS CONVERSATION ABOUT

1:48:32

UM OUR VIEW OF AGEISM UM JUST A PERSONAL THING UM MY YOUNG ADULT SON WAS HAVING

1:48:38

PROBLEMS WITH HIS COMPUTER AND MAGICALLY HE GETS THIS UH YOU KNOW

1:48:43

CHAT THAT SAYS HEY WE CAN HELP YOU WITH YOUR MICROSOFT AND YOU KNOW  
JUST PUT IN YOUR DEBIT CARD HERE AND FOR 400 WE'RE

1:48:49

GONNA FIX THIS AND HE DOES AND I'M THINKING KID YOU KNOW WHAT ARE YOU  
DOING AND TO THIS DAY HE SWEARS THAT THEY

1:48:56

FIXED HIS COMPUTER SO IF THAT HAPPENED TO MY MOTHER WHAT

1:49:02

WOULD MY REACTION BE WOULD I FEEL THE NEED TO TAKE OVER HER BANKING  
ACCOUNT

1:49:08

BECAUSE SHE IS SUSCEPTIBLE TO FRAUD, I DIDN'T FEEL THAT WITH MY SON

1:49:14

SO I THINK THAT'S JUST SOMETHING WE HAVE TO BE THINKING ABOUT AND THAT'S  
PART OF WHY OLDER ADULTS ARE LIKE YOU KNOW WHAT

1:49:19

I HAVE THE RIGHT TO MAKE A BAD DECISION AND YES

1:49:24

IT'S HARD FOR US TO WATCH IT BUT I I DO IT

1:49:31

I THIS IS JUST NOT AN EASY CONVERSATION I GUESS IS WHAT I'M TRYING TO SAY  
AND

1:49:37

THAT WE'RE TRYING TO DO WHAT'S IN PEOPLE'S BEST INTERESTS UM AND I DID PUT  
A COMMENT IN ABOUT HOW

1:49:43

REALLY IS THAT BECAUSE I THINK OUR ROLE IS ABOUT EXPRESSED WISH ADVOCACY  
AS

1:49:49

OPPOSED TO US DECIDING WHAT IS IN SOMEONE ELSE'S BEST INTEREST I I DON'T

1:49:55

WANT YOU ALL DECIDING WHAT'S IN MY BEST INTEREST UM WHEN YOU LOOK AT  
MY AMAZON SHOPPING CART I DON'T WANT YOU TO DETERMINE

1:50:02

WHAT MY BEST YES WOULD BE IN MY UH KITCHEN IN A MOMENT YES YOU KNOW  
UM SO I JUST

1:50:09

I CAUTION US FROM TRYING TO CREATE FAIL-SAFE SYSTEMS

1:50:17

JUST A PERSPECTIVE AND I WOULD JUST LIKE TO CLARIFY BECAUSE IT'S A IT'S A  
POINT

1:50:24

WELL TAKEN MY ADVOCACY AND SPECIFICALLY WHAT I'M TALKING ABOUT ARE WHEN THE

1:50:30

SCAM IS BASED ON A FALSE PRETENSE IT'S NOT A POOR DECISION

1:50:35

IT'S A COMPLETE FALSE PRETENSE THAT THAT THE VICTIM WHATEVER AGE THEY ARE

1:50:43

FALLING FOR A PREDATOR WHO'S OUT THERE HUNTING FOR VICTIMS SO THAT'S WHERE MY

1:50:48

ADVOCACY LIES I AGREE THAT WE SHOULD NOT BE RATING PEOPLE'S BANK ACCOUNTS TO MAKE JUDGMENTS ON WHAT THEY'RE SPENDING

1:50:54

THEIR MONEY ON BUT THAT'S THE SPECIFIC TYPE OF BEHAVIOR THAT THAT I WAS FOCUSING ON

1:51:00

THAT IS SUCH AN IMPORTANT POINT I REALLY APPRECIATE THAT LISA UM BECAUSE MY

1:51:05

ASSUMPTION WAS THAT HE WAS BEING SCAMMED BUT YOU'RE ABSOLUTELY RIGHT IT COULD BE THAT HE JUST WANTS TO BE EVEN IF PEOPLE

1:51:12

ARE LIKE THIS WOMAN IS MILKING YOU OFF OF HUNDREDS OF THOUSANDS OF DOLLARS THAT'S

1:51:18

HIS RIGHT BUT WHAT I DO THINK IS EVEN RAISING QUESTIONS AND HAVING SOMEBODY FOLLOW UP WITH TED SINCE HE'S SO

1:51:26

ISOLATED AND YOU KNOW ALONE IT COULD TRIGGER THE DOCTOR TO SEE HIS LEGS IT

1:51:31

COULD TRIGGER SUPPORT IN OTHER SPACES AND HE MAY DETERMINE THAT THANK YOU VERY MUCH I STILL WISH TO SEND THIS MONEY TO

1:51:38

ANOTHER COUNTRY THAT'S NONE OF YOUR BUSINESS AND THEN THE SYSTEM WOULD HAVE TO UM RESPECT THAT SO I THINK THAT

1:51:44

THAT'S A REALLY IMPORTANT POINT UM THE FINAL THING I JUST WANTED TO SAY TOO IS THAT UM YOU KNOW WE'RE REALLY

1:51:51

FORTUNATE SUSAN MENTIONED THIS IN HER OPENING COMMENTS THAT THE GOVERNOR HAD

1:51:56

PROPOSED INVESTMENTS IN THE MAY REVISE FOCUSED ON ADVANCING OLDER ADULT BEHAVIORAL HEALTH AND WHICH REALLY, I

1:52:03

THINK ALSO FOCUSES ON ISOLATION AND LONELINESS AND 30 MILLION DOLLAR

1:52:09

COMMUNITY CAPACITY GRANTS TO BUILD APPROACHES WITH OUR LOCAL CBO TRUSTED

1:52:15

PARTNERS IN CULTURALLY RESPONSIVE APPROACHES TO ADDRESSING OLDER ADULT BEHAVIORAL HEALTH AND I THINK A KEY

1:52:21

FOCUS COULD BE STRATEGIES TO ADDRESS ISOLATION AND LONELINESS AND KIND OF

1:52:27

POTENTIALLY I'M THINKING EVEN LOOKING AT TRAINING ON THESE HOW YOU IDENTIFY THESE

1:52:33

SORTS OF SITUATIONS AND ALL THAT SO THIS HAS BEEN SUPER HELPFUL UH JUST KEEP AN EYE OUT FOR THAT BECAUSE WE'LL BE

1:52:38

WORKING ON THAT AS SOON AS THE BUDGET'S PASSED AND ASSUMING ALL THOSE WELL WITH THAT

1:52:45

THANK YOU, SARAH, AND WITH THAT I WANT TO THANK ALL OF THE REACTOR PANELS

1:52:51

UM PANELISTS FOR THEIR INSIGHTFUL COMMENTS AND FEEDBACK ON THESE

1:52:56

VERY COMPLEX CASE STUDIES UM THAT WE CAN DEFINITELY YOU KNOW TAKE TO OUR WORK GROUP AND THEN MOVE FORWARD

1:53:03

UM AND SEE HOW WE CAN BUILD OFF OF UM BRIDGING THOSE GAPS THAT WE HAVE

1:53:09

IDENTIFIED TODAY SO SOME OF I'M JUST GOING TO RECAP THE THEMES FOR THIS MONTH THAT I HEARD I HEARD YOU KNOW WE HAVE

1:53:14

ISOLATION WE NEED MULTI-COORDINATED APPROACHES

1:53:19

UM HELP YOU KNOW BE HOLISTIC IN ADDRESSING AND COMBATING ISOLATION LOOKING FOR

1:53:26

SUPPORT GROUPS WE HAVE YOU KNOW MULTIPLE AGENCIES THAT HAVE

1:53:32

UM WE HAVE THE HOME SAFE PROGRAM AND THE STATE HOUSE PROGRAM  
INCORPORATE THE AAA FOR SERVICES FOR THE CLIENTS

1:53:39

NEEDS UM JUST YOU KNOW TRAUMA INFORMED TRANSPARENCY AND REALISTIC  
OUTCOMES FOR

1:53:46

FOR TED IS WHAT WE'RE LOOKING FOR AND THOSE WERE SOME OF THE THEMES  
THAT I WAS SEEING SO THANK YOU AND WITH THAT I

1:53:53

WILL GO AHEAD AND NOW TURN IT OVER TO LISA NARENBERG FROM THE  
CALIFORNIA ELDER JUSTICE COALITION TO GIVE AN UPDATE ON

1:54:01

THE 2023 UH BLUEPRINT

1:54:15

OOPS CAN YOU HEAR ME YES YEAH THANK YOU SORRY

1:54:23

I WAS A LITTLE UNPREPARED I THOUGHT WE HAD A COUPLE MORE MINUTES I  
GUESS WE'RE MOVING QUICKLY THROUGH THE AGENDA SO

1:54:29

ANYWAY, THANK YOU SO MUCH UM TO SUSAN AND ERIC AND TO EVERYONE AT CDA  
AND TO THE MEMBERS OF THE OF THE

1:54:38

COUNCIL FOR ALL OF YOUR LEADERSHIP SO FAR AND IT'S REALLY EXCITING TO SEE  
HOW

1:54:43

FAR THIS COUNCIL HAS COME AND TO HEAR THE REPORTS ALREADY TODAY

1:54:49

I ALSO IN TALKING ABOUT THE BLUEPRINT I WANT TO THANK THE ARCHDONE  
FOUNDATION FOR FUNDING IT I THINK WE HAVE A SLIDE

1:54:56

OF IT THE IT'S CALLED REINFORCING CALIFORNIA'S ELDER JUSTICE  
INFRASTRUCTURE COMMITTING TO EQUITY AND

1:55:04

INCLUSION I KNOW THAT'S UH MOUTHFUL AND WE DON'T HAVE AN ACRONYM FOR  
IT A

1:55:10

QUICK ONE AND ALSO WE WANT TO THANK THE ARCHSTONE FOUNDATION FOR THE  
EARLIER VERSIONS OF THE BLUEPRINT

1:55:17

THIS IS A THE THIRD IN A SERIES WE DID VERSIONS IN 2011 AND 2000 2016 AND ALL

1:55:26

THREE REFLECT THE WISDOM OF MANY STAKEHOLDERS AND EXPERTS THAT WAS  
COLLECTED THROUGH SUMMITS AND INTERVIEWS

1:55:33

LISTENING SESSIONS AND OUR BRILLIANT MEMBERS SEVERAL OF SEVERAL OF WHOM ARE  
1:55:38  
ON THIS CALL TODAY AND THAT'S OVER MANY YEARS THAT WE'VE BEEN MOVING  
ISSUES  
1:55:43  
FORWARD UH CHECKING OFF THE ONES THAT WE'VE ACCOMPLISHED BUT BRINGING  
OTHER ONES FORWARD  
1:55:49  
IT'S ESPECIALLY EXCITING TO BE TALKING TO THIS GROUP BECAUSE THE  
DEVELOPMENT OF A COORDINATING COUNCIL WAS ONE OF THE  
1:55:55  
TOP PRIORITIES IN OUR 2016 BLUEPRINT AND IT WAS THE MASTER PLAN ON AGING  
THAT  
1:56:01  
MADE IT A REALITY SO I WANT TO THANK KIM MCCOY WADE AND ALL OF THE  
PEOPLE WHO  
1:56:06  
WORKED ON THE MASTER PLAN YOU KNOW SOMETIMES THE ELDER JUSTICE  
NETWORK IS SEEN AS SEPARATE OR APART  
1:56:13  
FROM AGING SERVICES AND SO INCLUDING THIS COUNCIL AS PART OF THE MASTER  
PLAN I THINK WAS REALLY IMPORTANT IN MAKING  
1:56:20  
THAT CONNECTION AT THE KICKOFF EVENT FOR THE ABUSE  
1:56:25  
AWARENESS MONTH ON JUNE 1ST MY COLLEAGUE CAROL SEWELL GAVE A TERRIFIC  
OVERVIEW OF  
1:56:30  
WHAT LOCAL COMMUNITIES ARE DOING AND WHAT I'D LIKE TO FOCUS ON TODAY IS  
OUR RECOMMENDATIONS FOR WHAT WE CAN DO AT  
1:56:37  
THE STATE LEVEL SO TO TODAY YOU GET ME I WANT TO JUST START THOUGH WITH  
A  
1:56:42  
LITTLE BACKGROUND ON CEJC TO SET THE STAGE WE GOT STARTED ABOUT 15  
YEARS AGO BY A  
1:56:49  
GROUP OF LOCAL SERVICE PROVIDERS WHO WERE PART OF THE ARCHSTONE  
FOUNDATIONS ELDER ABUSE INITIATIVE AND WE HAD  
1:56:56  
STARTED MEETING INFORMALLY TO TALK ABOUT BARRIERS THAT WE COULDN'T  
RESOLVE AT THE LOCAL LEVEL  
1:57:02



SO WE STARTED CGAC TO PROVIDE A VOICE TO POLICY MAKERS IN SACRAMENTO AND IN

1:57:07

WASHINGTON SO WHAT WERE SOME OF THOSE BARRIERS THAT WE WANTED TO ADDRESS A

1:57:14

MAJOR ONE WAS LACK OF COORDINATION YOU KNOW HERE IN CALIFORNIA AS WE ALL

1:57:19

KNOW WE TEND TO BE INDEPENDENT SPIRITS AND THAT'S TRUE OF OUR LOCAL SERVICE

1:57:24

SYSTEMS YOU KNOW COUNTIES WANT TO KEEP CONTROL OF THEIR SYSTEM SO THAT THEY CAN SHAPE THEM TO REFLECT THEIR LOCAL

1:57:31

CIRCUMSTANCES AND THEIR LOCAL NEEDS WHICH HAS FOSTERED INCREDIBLE INNOVATION AT THE LOCAL LEVEL AND THINGS LIKE

1:57:39

MULTI-DISCIPLINARY TEAMS BUT THERE ARE DRAWBACKS TO THAT IT'S LED TO JUST A LOT

1:57:44

OF DISPARITIES IN HOW ABUSE IS RESPONDED TO ACROSS THE STATE AND IT'S ALSO KEPT

1:57:50

US FROM SHARING GOOD IDEAS AND COLLABORATING

1:57:55

UM WITHOUT LEADERS AT THE OR POINT PEOPLE AT THE STATE LEVEL WE'VE ALSO

1:58:00

MISSED OPPORTUNITIES TO GO FOR FEDERAL GRANT TO PARTICIPATE IN FEDERAL INITIATIVES IN THE PAST OR HAVING A

1:58:07

COLLECTIVE VOICE I THINK YOU KNOW WE'VE SEEN HOW IMPORTANT IT WAS TO HAVE A APS

1:58:13

TO POINT PERSON IN SACRAMENTO UH RECENTLY WHEN THE COVID FUNDING CAME DOWN AND THAT'S REALLY A GREAT START

1:58:21

OTHER BARRIERS THAT WE FACE THOUGH HAVE TO DO WITH POLICY AND OUR REPORTING

1:58:26

SYSTEM JUST A LITTLE BIT OF BACKGROUND IT WASN'T REALLY DESIGNED BY OUR OWN EXPERTS OR INPUT FROM STAKEHOLDERS WE

1:58:34

FOLLOWED OTHER STATES IN PATTERNING OUR SYSTEMS AFTER SYSTEMS THAT HAD BEEN DEVELOPED TO COMBAT CHILD ABUSE A COUPLE

1:58:41

OF DECADES EARLIER AND THEY ASSUMED THAT WHAT WORKED FOR ABUSED KIDS WOULD ALSO

1:58:46

WORK FOR ADULTS AND THAT'S NOT TO SAY THAT THE SYSTEM HASN'T HELPED PEOPLE IT CERTAINLY HAS

1:58:51

BUT IT'S ALSO AN IMPERFECT SYSTEM AND IT'S REQUIRED CONSTANT REVISIONS THAT

1:58:57

OFTENTIMES CREATE MORE PROBLEMS SO FOR EXAMPLE AS WE'VE HEARD TODAY OUR

1:59:02

REPORTING LAWS ARE REALLY COMPLICATED THEY'RE AMONG THE MOST COMPLICATED LAWS

1:59:07

IN THE COUNTRY UM YOU KNOW IN MEETINGS WITH THIS GROUP AND IN THE MEETING TODAY WE'VE JUST SEEN

1:59:13

THAT THERE ARE SO MANY ENTITIES UH OVER A DOZEN AT LEAST UM THAT ARE INVOLVED IN OUR REPORTING

1:59:20

SYSTEM AND EVEN THOSE WHO WORK IN THE SYSTEM DON'T KNOW THE INS AND OUTS OF IT

1:59:25

OUR SYSTEM ALSO FORCE FORCES SERVICE PROVIDERS TO REPORT ABUSE EVEN IF THE

1:59:31

VICTIMS DON'T WANT THEM TO AND A LOT OF THEM DON'T WE HEAR OVER AND OVER AGAIN MY CLIENT JUST WANTS HER MONEY BACK BUT

1:59:39

SHE DOESN'T WANT HER SON TO GO TO JAIL MY CLIENT DOESN'T WANT TO KICK HER DAUGHTER OUT OF HER HOUSE SHE JUST WANTS

1:59:45

TO STOP THE ABUSE SO OFTEN WE DO HAVE TO WEIGH PUBLIC INTEREST AGAINST INDIVIDUAL

1:59:51

RIGHTS AND IT'S COMPLICATED BUT WE REALLY NEED TO CONSTANTLY BE LOOKING AT THAT AT THAT BALANCE

1:59:57

I'VE ALSO HEARD A LOT OF FRUSTRATION FROM APS WORKERS WHO FEEL THAT THE SYSTEM DOESN'T GIVE THEM THE FLEXIBILITY

2:00:03

THAT THEY NEED TO ADDRESS SOME OF THE CORE CAUSES OF ABUSE OR TO INTERVENE EARLY ON WHEN THEY'RE MORE LIKELY TO BE

2:00:10

SUCCESSFUL WE ALSO KNOW THAT THE SYSTEM ISN'T WELL UNDERSTOOD OR VERY POPULAR WITH THE

2:00:17

PUBLIC SOME CONSIDERED AGEIST AND I WHICH I THINK IS UNDERSTANDABLE

2:00:23

AND IT ALSO LEAVES A LOT OF PEOPLE BEHIND WHICH IS WHY WE'VE FOCUSED SO

2:00:28

MUCH ON EQUITY AND INCLUSION SO THE BLUEPRINT IS DIVIDED INTO UH

2:00:34

EIGHT SECTIONS AND I'M JUST GOING TO HIGHLIGHT UH SOME OF THE RECOMMENDATIONS SO FOR ALL OF THE REASONS I JUST

2:00:40

MENTIONED ONE OF THE CORE RECOMMENDATIONS OR FOCUSES OF THE

2:00:46

BLUEPRINT IS CALLING FOR A REVIEW OF OUR ADULT PROTECTIVE SERVICES AND OUR

2:00:51

BROADER REPORTING SYSTEM AND WE'RE NOT TALKING ABOUT JUST TINKERING ON THE MARGINS BUT REALLY LOOKING AT WHETHER

2:00:57

WHAT WE'RE DOING OR WHAT WE'VE BEEN DOING FOR ALMOST 40 YEARS IS REALLY WORKING WE'RE CALLING FOR THINGS LIKE A

2:01:05

NO WRONG DOOR APPROACH POINT OF ACCESS SO THAT CASES GET TO THE RIGHT PLACE I

2:01:11

THINK WE HAVE SOME REALLY UNREALISTIC EXPECTATIONS ABOUT EVERY APS WORKER KNOWING ABOUT THE MANY DIFFERENT

2:01:17

GROUPS WE'RE HEARING ABOUT THAT HAVE A ROLE TO PLAY THE FBI THE UH THE CONSUMER

2:01:23

PROTECTION ORGANIZATIONS ALSO WE'RE REALLY PUSHED FOR GREATER EQUITY AND ACCESS TO ADULT PROTECTOR

2:01:30

SERVICES AROUND THE STATE AND ALSO WITHIN INDIVIDUAL COMMUNITIES AND WE'RE ALSO LOOKING AT WE RECOMMEND

2:01:37

LOOKING AT THE CROSS-REPORTING SYSTEM YOU KNOW ONE ASPECT OF IT IS THAT WE REQUIRE ALL REPORTS TO GO TO LAW

2:01:44

ENFORCEMENT EVEN THOUGH WE KNOW THAT IT DISCOURAGES SOME OF THE PEOPLE THAT WE'RE TRYING HARDEST TO REACH FROM

2:01:50

REPORTING WHETHER OR NOT THAT'S NECESSARY OR NOT TO HAVE ALL THOSE CASES CROSS-REPORTED

2:01:56

WE'RE ALSO CALLING FOR A PUBLIC HEALTH APPROACH TO ABUSE THAT CAN HELP US

2:02:01

HAVING TO TAKE DRASTIC MEASURES LIKE INCARCERATION OR CONSERVATORSHIP AND

2:02:06

INSTEAD FOCUS WHENEVER POSSIBLE ON PREVENTION SO THAT INCLUDES THINGS LIKE RAISING

2:02:12

AWARENESS ABOUT THE RISK FACTORS THAT PREDICT ABUSE SO THAT WE CAN TRY TO REDUCE THOSE FACTORS

2:02:19

OUR RESEARCHERS IN ELDER ABUSE HAVE BEEN TELLING US FOR MANY YEARS THAT ONE OF THE STRONGEST PREDICTORS OF ABUSE IS

2:02:27

SOCIAL ISOLATION AND A NEW STUDY THAT CAME OUT RECENTLY SUGGESTS THAT HOW IMPORTANT HAVING A

2:02:33

SENSE OF COMMUNITY IS IN REDUCING RISK AND THAT TO ME SUGGESTS HOW IMPORTANT IT

2:02:39

IS THAT THE LONG-TERM SERVICES AND SUPPORT AND THE PROTECTIVE SERVICE NETWORKS WORK TOGETHER

2:02:45

PREVENTION ALSO INCLUDES THINGS LIKE ENCOURAGING PEOPLE TO HAVE ADVANCED DIRECTIVES WHICH WE TALKED ABOUT EARLIER

2:02:52

TODAY AND ESTATE PLANS YOU KNOW NOT HAVING PLANS NOT ONLY RAISES THE RISK OF

2:02:57

ABUSE AND FINANCIAL INSECURITY FOR INDIVIDUALS BUT ALSO IT INTERFERES WITH

2:03:04

THE ACCUMULATION OF WEALTH WITHIN COMMUNITIES AND OVER GENERATIONS

2:03:10

WE DEVOTE A LOT OF ATTENTION IN THE BLUEPRINT AND IN OUR PERSONAL IN OUR INTERNAL DISCUSSIONS TO THE ISSUE OF

2:03:16

CONSERVATORSHIP YOU KNOW WE'VE ALL HEARD THE COMPLAINTS AND THE CALLS TO FREE BRITTANY

2:03:22

BUT PART OF MAKE WHAT MAKES THIS SUCH A DAUNTING TASK IS THAT WE DON'T HAVE EVEN

2:03:27

VERY BASIC INFORMATION ABOUT HOW MANY PEOPLE ARE UNDER ARE UNDER CONSERVATORSHIP LET ALONE WHAT'S WORKING

2:03:34

WHAT ISN'T SO WE REALLY NEED RESEARCH UM AND THAT'S WHY WE'RE REALLY LOOKING

2:03:39

FORWARD TO SEEING THE RESULTS OF THE JUDICIAL COUNCIL'S STUDY THERE ARE ALSO A LOT OF MISPERCEPTIONS

2:03:45

ABOUT CONSERVATORSHIP THAT WE NEED TO CORRECT SO THAT WE CAN HAVE CONSTRUCTIVE CONVERSATIONS ABOUT IT WE CALL FOR

2:03:53

PUBLIC GUARD FOR FUNDING FOR PUBLIC GUARDIANS AND PROVIDING SUPPORT TO THOSE PROGRAMS AND WE ALSO RECOMMEND THAT

2:04:00

CALIFORNIA START A WINGS WHICH STANDS FOR WORKING INTERDISCIPLINARY NETWORKS

2:04:06

OF GUARDIANSHIP STAKEHOLDERS AND WINGS ARE A NATIONAL MODEL THAT WERE

2:04:11

DEVELOPED TO HELP STATES REALLY DO A DEEP DIVE INTO THEIR GUARDIANSHIP PROGRAMS IN CONJUNCTION IN COLLABORATION

2:04:18

WITH THE COURTS AND WE'RE REALLY PLEASED THAT THIS COUNCIL HAS A SUBCOMMITTEE ON CONSERVATORSHIP WHICH WE'RE GOING TO BE

2:04:25

HEARING ABOUT LATER AND PERHAPS THAT COULD EVEN BE A FIRST STEP TOWARDS HAVING A WINGS HERE IN

2:04:31

CALIFORNIA WE ALSO HAVE A SECTION ON CAREGIVING THAT ACKNOWLEDGES THE CRITICAL ROLE THAT

2:04:37

CAREGIVERS PLAY IN PROTECTING ELDERS AND PREVENTING ABUSE ONE OF THE THINGS THAT WE EMPHASIZE IS

2:04:44

THE NEED TO EXPAND OUR DEFINITION OF CAREGIVERS TO INCLUDE EXTENDED AND NON-TRADITIONAL FAMILIES AND TO

2:04:51

RECOGNIZE CULTURAL VARIATIONS WE ALSO NEED TO FIND MORE WAYS TO

2:04:56

SUPPORT FAMILIES THROUGH THINGS LIKE MEDIATION AND RESTORATIVE JUSTICE TO HELP THEM WHEN CONFLICTS ARISE SO THAT

2:05:04

THEY DON'T ESCALATE AND BECOME AND REQUIRE MORE

2:05:09

INTRUSIVE INTERVENTIONS LEGAL ASSISTANCE PARTICULARLY FOR

2:05:15

NON-AFLUENT ELDERLY IS ANOTHER TOP PRIORITY AND YOU'VE HEARD ABOUT SOME OF THE PROBLEMS EARLIER TODAY WE KNOW THAT

2:05:23

MOST SERVICE MOST COMMUNITIES DON'T HAVE AND NEARLY ENOUGH LEGAL AID WHICH IS A

2:05:28

GAP THAT THEY OFTEN CAN'T FILL ON THEIR OWN IT REQUIRES STATE AND FEDERAL ACTION ONE EXAMPLE

2:05:36

UM IS REMOVING FUNDING RESTRICTIONS WE KNOW THAT FOR EXAMPLE THE OLDER AMERICANS ACT LEGAL FUNDS CAN ONLY BE

2:05:42

USED FOR TENANTS IN TENANT LANDLORD DISPUTES EVEN THOUGH WE KNOW THAT A LOT

2:05:48

OF OLDER TENANTS ARE ALSO BEING ABUSED MANY VICTIMS ACROSS THE STATE ALSO NEED

2:05:54

HELP WITH THINGS LIKE RECOVERING LOSSES AND RESTITUTION HELP WITH ADVANCED

2:06:00

DIRECTIVES AND ESTATE PLANS AND TO REALLY, WE BELIEVE THAT TO REALLY HAVE

2:06:06

HAVE AN IMPACT WE HAVE TO ENLIST THE PRIVATE BAR TO TAKE CASES THAT LEGAL SERVICES JUST CAN'T THINGS LIKE CLASS

2:06:13

ACTIONS OR COMPLICATED UH FINANCIAL ABUSE CASES THAT REQUIRE UPFRONT FUNDS

2:06:20

BUT PRIVATE ATTORNEYS ALSO NEED TO HAVE THE RIGHT KIND OF TRAINING WHICH IS SOMETHING WE NEED TO THAT WE TALK ABOUT

2:06:25

IN THE BLUEPRINT AND THEY ALSO NEED TO BE HELD ACCOUNTABLE WE ALSO I WE TALK ABOUT IN THE BLUEPRINT

2:06:33

THE NEED TO LOOK BE UH BEYOND SOME OF THE TRADITIONAL REMEDIES INTO NEW

2:06:39

APPROACHES THINGS LIKE RESTORATIVE JUSTICE WHICH I KNOW I TALK ABOUT A LOT THAT DON'T JUST FORCE PEOPLE INTO

2:06:46

ADVERSARIAL POSITIONS WHEN THEY DON'T WANT TO BE THERE NURSING HOMES IS ANOTHER AREA THAT WE'VE

2:06:53

TALKED ABOUT WE'VE IN THE BLUEPRINT WE CALL FOR A STATE TASK FORCE ON NURSING

2:06:58

HOME REFORM YOU KNOW THE PANDEMIC HAS REALLY EXPOSED SOME SHOCKING DEFICIENCIES IN

2:07:05

HOMES AND STAFFING IN INFECTION CONTROL QUALITY CARE THAT STARTED WAY BEFORE

2:07:10

COVID BUT UM I THINK IT'S THAT WHAT WE'VE LEARNED THROUGH COVID MAKES IT REALLY IMPERATIVE

2:07:17

THAT WE UH THAT WE REALLY LOOK AT THE SYSTEM AND THAT'S GOING TO REQUIRE COLLABORATION BETWEEN CDA PUBLIC HEALTH

2:07:25

THE AG'S OFFICE AND WE HOPE THAT THAT'S AN AREA THAT THIS COUNCIL CAN REALLY HELP WITH

2:07:31

EQUITY AND INCLUSION IS ANOTHER PRIORITY I THINK WE ADDRESS EQUITY AND INCLUSION

2:07:37

THROUGHOUT THE BLUEPRINT WHICH ALIGNS WITH THE EQUITY TOOLS AND PRINCIPLES THAT WERE OUTLINED IN THE IN THE MASTER

2:07:44

PLAN ON AGING AND I ALSO WANT TO MENTION THAT THAT THIS COUNCIL HAS DEVELOPED ITS

2:07:50

OWN TOOLS AND PRINCIPLES FOR EQUITY UNDER THE VIVIANNE'S LEADERSHIP BUT WE DID FEEL THE NEED TO INCLUDE A

2:07:57

SPECIAL SECTION THAT FOCUSES ON UNDERSERVED GROUPS AND GROUPS THAT WE'VE  
2:08:02  
IDENTIFIED AS UNDERSERVED INCLUDE BLACK INDIGENOUS PEOPLE OF COLOR OR BYPOC  
2:08:08  
IMPOVERISHED ELDERS AND THOSE WHO LIVE IN UNDERSERVED COMMUNITIES PARTICULARLY RURAL COMMUNITIES  
2:08:14  
LGBTQ ADULTS WITH COGNITIVE IMPAIRMENTS AND COMMUNICATION BARRIERS  
2:08:21  
AND PEOPLE WHO ARE EXPERIENCING HOMELESSNESS AND INCARCERATION  
2:08:26  
WE ALSO HAVE A SECTION ON WHAT NEEDS TO BE DONE AT THE NATIONAL LEVEL BECAUSE A  
2:08:31  
LOT OF THE BARRIERS THAT WE FACE HERE IN CALIFORNIA REQUIRE FEDERAL ACTION AND WHEN WE HAVE OPPORTUNITIES THOSE ARE  
2:08:38  
THINGS WE REALLY NEED TO TAKE ADVANTAGE OF FOR EXAMPLE JUST RECENTLY THE ADMINISTRATION FOR COMMUNITY LIVING  
2:08:44  
ANNOUNCED THAT THEY'RE ACCEPTING INPUT INTO THE OLDER AMERICANS ACT WHICH COULD POTENTIALLY ADDRESS SOME OF THE ISSUES  
2:08:50  
THAT WE'VE TALKED ABOUT IN THESE MEETINGS LIKE THE TYPE OF LEGAL SERVICES THAT THEY CAN FUND  
2:08:56  
THE OFFICE FOR VICTIMS OF CRIME IS ALSO UH HAS ALSO JUST ISSUED REVISED  
2:09:02  
REGULATIONS FOR VICTIM COMP AND ACCEPTING RECOMMENDATIONS FOR THAT I KNOW THAT'S SOMETHING THAT WE TALKED A  
2:09:07  
LOT ABOUT IS THE NEED TO REVAMP OR TO EXTEND VICTIM COMPENSATION PARTICULARLY FOR VICTIMS OF FINANCIAL ABUSE  
2:09:15  
SO OPPORTUNITIES LIKE THESE ACTUALLY COME UP COME UP A LOT USUALLY WITHOUT A  
2:09:20  
LOT OF WARNING AND QUICK TURNAROUNDS AND SO THE BLUEPRINT INCLUDES OUR FEDERAL WISH LIST SO THAT WE'RE PREPARED WHEN WE  
2:09:27  
HAVE THOSE KINDS OF OPPORTUNITIES SO I WANT TO WRAP UP BY STRESSING HOW REALLY IMPORTANT I THINK IT IS FOR THIS



2:09:34

COUNCIL TO BE INVOLVED IN IMPLEMENTING THE BLUEPRINT AND IN PARTICULAR  
IN IN

2:09:40

PROMOTING INTERDEPARTMENTAL COLLABORATION, WE CERTAINLY HAVE  
ALREADY DONE A LOT UH AND BUT WE HOPE THAT THE

2:09:46

CON THAT THIS COUNCIL WILL CONTINUE TO PROVIDE A FORUM FOR STATE  
AGENCIES TO

2:09:52

TALK TO EACH OTHER TO UPDATE THE ADVOCACY COMMUNITY AND THE  
STAKEHOLDERS ON WHAT THEY'RE DOING THEIR PLANS THEIR

2:09:59

OPPORTUNITIES A LOT OF WHAT'S HAPPENING AT THE STATE LEVEL DOESN'T  
FILTER DOWN TO THE LOCAL LEVEL AND VICE VERSA SO I

2:10:06

STILL THINK WE HAVE SOME WORK TO DO IN THAT AREA WE'D ALSO LIKE TO SEE  
THE COUNCIL BECOME

2:10:12

A TRUSTED SOURCE OF INFORMATION FROM LEGISLATORS AND ADVOCATES AS  
THEY CONSIDER NEW POLICIES

2:10:19

AND PROGRAMS SO THAT WE CAN WEIGH IN ON BILLS IN THE MAKING INSTEAD OF  
WAITING

2:10:25

UNTIL AFTER THE FACT WHEN IT'S HARDER TO MAKE CHANGES WE ALSO HOPE  
THAT THE GROUP WOULD

2:10:31

RECEIVE STATUS REPORTS ON ELDER JUSTICE INITIATIVES AROUND THE STATE AND  
PROVIDE

2:10:36

UPDATES TO THE CALIFORNIA LEGISLATURE WE'D ALSO LIKE TO SEE THIS GROUP  
SET

2:10:42

PRIORITIES FOR ELDER JUSTICE AND TO GAIN GENERATE SUPPORT FOR THEM

2:10:48

YOU KNOW ONE WAY OF DOING THAT MIGHT BE FOR HAVING THIS GROUP COME UP  
WITH A THEME FOR

2:10:54

AWARENESS MONTH THAT COMES NEXT YEAR OR IN THE FUTURE SO BEYOND THE  
COUNCIL WE HOPE THAT OTHER

2:11:00

ORGANIZATIONS ARE ALSO JOIN US WE'RE NOT POSSESSIVE ABOUT THIS IT'S THE  
BLUEPRINT

2:11:06

IS OUT THERE FOR EVERYONE AND WE HOPE THE GROUPS WILL USE IT TO GENERATE DISCUSSION TO HELP THEM WITH THEIR

2:11:14

PLANNING TO SUPPORT FUNDING AND POLICY PROPOSALS AND WE ALSO HOPE THAT

2:11:19

RESEARCHERS WILL USE IT I THINK WE'VE IDENTIFIED A LOT OF AREAS TODAY AND

2:11:24

CERTAINLY, IN OTHER AREAS THE IMPORTANCE OF RESEARCHERS RESEARCH THAT CAN GUIDE

2:11:30

POLICY AND EDUCATORS, WE HOPE EDUCATORS WILL USE IT AS A SOURCE FOR COURSEWORK

2:11:37

OR FOR DEVELOPING CURRICULA SO IT'S THERE FOR THE TAKING WE ASK THAT

2:11:43

YOU WE JUST ASK THAT YOU LET US KNOW IF YOU ARE IMPLEMENTING PARTS OF THE BLUEPRINT SO THAT WE CAN ALL WORK

2:11:49

TOGETHER TO GENERATE SOME MOMENTUM SO THANK YOU AGAIN FOR THIS OPPORTUNITY

2:11:55

TO TELL YOU ABOUT THE BLUEPRINT AND IF YOU HAVE ANY QUESTIONS OR WOULD LIKE HELP WITH IT FEEL FREE TO CONTACT US

2:12:02

ABOUT USING OUR WEBSITE AT ELDER JUSTICECAL.ORG SO THANKS

2:12:10

BRANCHALA LISA THANK YOU SO MUCH I I CAN'T I CAN'T TELL YOU THAT HOW LIKE

2:12:17

THE BLUEPRINT IS AMAZING I'VE ALREADY STARTED READING AND GOING THROUGH IT AND I WANT TO TAKE THIS OPPORTUNITY TO

2:12:23

ACKNOWLEDGE YOU AND YOUR TEAM ON ALL OF YOUR WONDER WONDERFUL WORK AND FOCUS ON

2:12:29

PROTECTING THE RIGHTS OF OLDER ADULTS AND ADULTS WITH DISABILITIES AND HIGHLIGHTING THOSE GAPS AND SHARING THIS

2:12:34

KNOWLEDGE OF YOU KNOW THIS INFORMATION IN DEPTH WITH ALL OF US ON HOW WE CAN BRIDGE THE GAPS THAT ARE OUT THERE SO I

2:12:42

REALLY DO THANK YOU AND THANK YOU FOR PROVIDING THIS OVERVIEW

2:12:52

NEXT SLIDE PLEASE THANK YOU UM WE WILL BE PROVIDING OUR ELDER  
2:12:59  
DISABILITY JUSTICE COORDINATING COUNCIL WORK GROUP UPDATES AND WE  
HAVE JIM TRIJARI FROM  
2:13:06  
UM WHO IS OUR APS ADMINISTRATOR FROM THE CALIFORNIA DEPARTMENT OF  
SOCIAL SERVICES  
2:13:11  
UM AND HE IS THE ADULT PROTECTIVE SERVICES CHAIR JIM WOULD YOU LIKE TO  
PROVIDE THE FIRST UPDATES YEAH SURE  
2:13:17  
THANK YOU RANJANA UM YOU KNOW SO THE WORK GROUP UH REMAINS FOCUSED I  
THINK ON REALLY SETTING  
2:13:23  
SETTING THE COURSE FOR THE NEXT PERIOD OF TIME IN TERMS OF WHAT OUR  
PRIORITIES ARE GOING TO BE UH IN TERMS OF YOU KNOW  
2:13:31  
WHERE THE FOCUS IS GOING TO BE IN OUR TIME IS GOING TO BE BEST SPENT, I  
THINK THERE ARE A COUPLE OF REALLY  
2:13:38  
UM YOU KNOW IMPORTANT UH OPPORTUNITIES COMING FOR ADULT PROTECTIVE  
SERVICES AND  
2:13:44  
THERE'S A LOT OF OPPORTUNITIES FOR COLLABORATION AS I THINK YOU'VE  
PROBABLY HEARD IS MY THEME FOR THE DAY BUT UM  
2:13:50  
WORKING WITH YOU KNOW SEVERAL GROUPS FROM CDA UM YOU KNOW  
CONNECTING WITH VARIOUS  
2:13:57  
OTHER STATE AGENCIES TO MAKE SURE THAT UM YOU KNOW WE ARE  
COORDINATING THESE  
2:14:03  
SERVICES IN A WAY THAT MAKES SENSE IN OUR PERSON FOCUSED AND REALLY UM  
2:14:09  
USING IT AS AN OPPORTUNITY TO MAKE SURE THAT THE CLIENT IS SUPPORTED IN  
EVERY SINGLE WAY THAT THEY NEED  
2:14:15  
UM YOU KNOW WE ARE COMING OFF OF OUR WE OUT EVENT UH ON JUNE 1ST AND  
SO NOW I'M  
2:14:23  
REALLY KIND OF DIVING BACK INTO THIS WORK FORMALLY NOW THAT THE EVENT  
IS OVER FOR OUR EVENT, I KNOW UM OTHER EVENTS  
2:14:29  
TOOK PLACE TOO AND I'M EXCITED TO REALLY YOU KNOW I LEAD THE APS WORK

2:14:36

GROUP BUT I'M I'M PARTICIPATING IN ALL THREE WORK GROUPS AND REALLY SEEING ORGANICALLY HOW THE THREE ARE ALREADY

2:14:41

OVERLAPPING IN TERMS OF ISSUES THAT WE'RE FOCUSING ON IN TERMS OF KIND OF WHERE THE CONVERSATIONS ARE GOING MAKE

2:14:48

ME REALLY HOPEFUL THAT WE'RE GOING TO ALSO HAVE SOME KIND OF CROSS UH WORK GROUP UH INITIATIVES GOING THAT THAT EACH OF

2:14:55

US CAN TAKE A PIECE OF SO STILL IN THE KIND OF PHASE I THINK OF GETTING

2:15:00

WHERE OUR GROUP IS GOING TO HEAD BUT THERE'S BEEN A LOT OF ROBUST CONVERSATION

2:15:06

UM REGARDING VARIOUS TOPICS WHERE WE'RE LOOKING TO ADDRESS AND IF ANYONE WHO PARTICIPATES IN THE GROUP UH HAS

2:15:12

ANYTHING THAT I'VE MISSED UM PLEASE JUMP IN BUT UH THE WORK CONTINUES

2:15:21

THANK YOU, JIM DOES ANYONE HAVE ANY OTHER MEMBERS, HAVE ANY QUESTIONS OR COMMENTS

2:15:27

UM FOR JIM FOR THE APS WORK GROUP

2:15:33

UM I JUST HAVE A QUICK COMMENT WHICH IS WHAT I APPRECIATE ABOUT EACH OF THESE WORK GROUPS IS THAT THERE'S SO MUCH

2:15:39

INTERSECTIONALITY ACROSS EACH OF THEM AND THAT THESE FULL COMMITTEE MEETINGS

2:15:44

ALLOW OPPORTUNITIES TO KIND OF CROSS-POLLINATE THE DIFFERENT ISSUES THAT ARE ELEVATED IN THE WORK GROUPS BUT

2:15:51

WE WOULD DEFINITELY WELCOME ANY FEEDBACK FROM YOU ALL ABOUT UM YOU KNOW ANY REFLECTIONS YOU HAVE

2:15:58

ABOUT UM THE WORK AND THE WAYS WE FOCUS THE DISCUSSION ON BOTH THE WORK GROUPS AND

2:16:03

THE FULL COMMITTEE MEETING SO JUST WANT TO THANK YOU JIM FOR YOUR TREMENDOUS WORK AND COMMITMENT TO THIS COMMITTEE

2:16:10

AND UH TO THE SUBCOMMITTEE AS WELL

2:16:16

THANK YOU, SARAH THANK, YOU JIM IF THERE ARE NO QUESTIONS LET ME SEE

2:16:26

CARROLL DO YOU SEE ANY QUESTIONS I DO NOT OKAY WITH THAT WE'LL GO TO VIVIANNE MABAKU

2:16:34

SHE'S THE EQUITY DIRECTOR AT JUSTICE AND AGING LEGAL SERVICES CHAIR VIVIANNE THANKS JOHN

2:16:41

UM OKAY SO WE HAD OUR FIRST MEETING AND WHAT WE'RE REALLY FOCUSING ON AS A

2:16:46

SUBCOMMITTEE IS REALLY DEEPENING OUR UNDERSTANDING OF LEGAL SERVICES AND FUNDING SOURCES AND LIMITATIONS FOR

2:16:52

LEGAL SERVICES UM RIGHT NOW AND THEN ALSO LIKE JIM MENTIONED IDENTIFYING THOSE OVERLAPPING

2:16:58

ISSUES THAT ALL THREE WORK GROUPS CAN WORK ON UM SO AT OUR FIRST MEETING WE WERE ABLE TO HAVE A REPRESENTATIVE FROM THE

2:17:04

CALIFORNIA BAR ASSOCIATION PRESENT ON THE VARIOUS FUNDING SOURCES THAT ARE AVAILABLE THROUGH IOTA WHICH IS INTEREST

2:17:10

ON LAWYER TRUST ACCOUNTS UM AND PROVIDED INFORMATION ABOUT THE

2:17:16

LITERALLY HUNDREDS OF MILLIONS OF DOLLARS THAT ARE AVAILABLE FOR LEGAL SERVICES ORGANIZATIONS WHO ARE SERVING

2:17:24

UM YOU KNOW ANYONE IN CALIFORNIA BUT ALSO, THEY EXPRESS THEIR INTEREST IN HAVING MORE ORGANIZATIONS THAT SERVE

2:17:30

SPECIFICALLY OLDER ADULTS' UM TO APPLY FOR THAT IOTA FUNDING SO WE'RE GOING TO CONTINUE THAT CONVERSATION ABOUT HOW DO

2:17:36

WE PROMOTE THE AVAILABLE QUALITY OF THOSE FUNDS AND GET MORE ORGANIZATIONS

2:17:41

TO ACCESS THOSE FUNDS AND WE'VE ALSO REACHED OUT TO A REPRESENTATIVE FROM THE

2:17:47

LEGAL AID ASSOCIATION OF CALIFORNIA LACK TO DISCUSS YOU KNOW ISSUES FACING LEGAL SERVICES ORGANIZATIONS THROUGHOUT THE

2:17:53

STATE UM AND RIGHT NOW ONE OF OUR PROJECTS IS THAT THE COMMITTEE WILL BE LOOKING AT

2:17:58

WAYS TO IMPROVE THE CDA LEGAL SERVICES PROVIDER'S WEBSITE SO RIGHT NOW THERE IS

2:18:03

A WEBSITE THERE ON THE CDA WEBSITE THAT HAS INFORMATION ABOUT ALL OF THE LEGAL SERVICES PROVIDERS THROUGHOUT THE STATE

2:18:09

THAT SERVE OLDER ADULTS BUT WE WANT TO LOOK TO STREAMLINE THAT INFORMATION AND MAKE IT MORE EASILY USABLE EASILY USABLE

2:18:17

FOR NON-LEGAL ADVOCATES AND MAKE THAT REALLY KIND OF A ONE-STOP SHOP FOR

2:18:22

UM ANY KIND OF ADVOCATE WHO IS LOOKING FOR OH MY CLIENT HAS A LEGAL ISSUE OR POTENTIALLY HAS A LEGAL ISSUE HOW DO I

2:18:28

CONNECT THEM TO LEGAL SERVICES IN MY AREA UM WE WILL ALSO BE FOLLOWING UP ON THE

2:18:34

EQUITY PRINCIPLES THAT WE CREATED LAST YEAR LISA MENTIONED THEM AND RANJANA READ OUT ON THE PRINCIPLES AT THE

2:18:41

BEGINNING OF THE MEETING BUT WE ARE WE'RE GOING TO LOOK INTO THE WAYS THAT

2:18:47

WE CAN KIND OF SOLIDIFY THOSE AS A PART OF THE ENTIRE COUNCIL AND HOW WE INTEGRATE THAT INTO THE WORK OF THE GAME

2:18:53

AS WELL THANK YOU VIVIANNE

2:18:58

DOES ANYONE HAVE ANY QUESTIONS FOR THE LEGAL SERVICES WORK GROUP I HAVE A QUESTION ABOUT THE EQUITY

2:19:06

PRINCIPLES WHICH I LOVED AND THANK YOU FOR THAT VERY MUCH DO YOU THINK THAT

2:19:11

THAT THOSE SAME PRINCIPLES COULD BE APPLIED TO OR WOULD THEY NEED TO BE TWEAKED FOR ALL OF OUR OTHER MPA

2:19:18

COMMITTEES STAKEHOLDER COMMITTEES SO THE OVERALL PRINCIPLES THAT WERE ON

2:19:24

RANJANA READ AT THE BEGINNING WERE CREATED AS JUST PRINCIPLES FOR THE ENTIRE COUNCIL BUT THEN WE ALSO HAVE AN

2:19:31

EQUITY TOOL THAT WE CREATED FOR THE WORK OF THE COUNCIL AND I THINK THAT IS ALREADY AT A POINT THAT ANY OF THE

2:19:37

SUBCOMMITTEES COULD USE IT AND THE TOOL IS REALLY JUST QUESTIONS TO ASK WHEN WE ARE APPROACHING AN ISSUE TO MAKE SURE

2:19:44

THAT WE'RE CONSIDERING ALL OF THE UM YOU KNOW ALL OF THE GROUPS THAT COULD BE IMPACTED AND MAKE SURE THAT WE'RE

2:19:51

APPROACHING THE WORK IN AN EQUITABLE WAY RIGHT WELL I LOVE THE IDEA OF THINKING

2:19:57

ABOUT IN OUR OTHER COMMUNITY WORK HOW WE MIGHT DEVELOP EQUITY PRINCIPLES AND WEAVE IN THE EQUITY TOOL AS WELL SO

2:20:04

THANK YOU FOR THAT WELL I WOULD BE WILLING AND VERY EXCITED TO WORK WITH ANYONE IF WE WANTED TO DO THAT

2:20:10

SPECIFICALLY ON THE APS SIDE OR THE CONSERVATORSHIP AS WELL GREAT THANK YOU

2:20:18

THANK YOU NEXT, I WOULD LIKE TO INTRODUCE BERTHA HAYDEN DIRECTING ATTORNEY FROM BET TZEDEK

2:20:24

AS AND SHE IS THE CONSERVATIVE CONSERVATORSHIP CHAIR BERTHA HI UM GOOD AFTERNOON ALL AT THE

2:20:32

CONSERVATORSHIP WORKING GROUP UH WE'VE SPENT A COUPLE OF MEETINGS REALLY DELVING INTO THE LANDSCAPE OF CONSERVATORSHIP WE CAN GO ON TO THE NEXT

2:20:39

SLIDE UM AND LOOKING TO SEE IN TERMS OF WHAT ARE THE AREAS THAT WE WANT TO FOCUS ON

2:20:45

IN TERMS OF ADDRESSING UM CONSERVATORSHIP AND THE INSTITUTIONS

2:20:50

THAT SUPPORT THAT SUPPORT UM PEOPLE THAT MIGHT NEED CONSERVATORSHIP OR TO PREVENT THE NEED

2:20:56

FOR CONSERVATORSHIP SO TO THAT END THE WORKING GROUP HAS DECIDED TO FOCUS ON FIVE KEY AREAS

2:21:02

EDUCATION ON CONSERVATORSHIP AND DECISION-MAKING TOOLS DATA  
COLLECTION ON PROBATE CONSERVATORSHIPS STREAMLINING

2:21:09

APS REFERRALS TO THE PUBLIC GUARDIAN ADVANCED HEALTH CARE DIRECTIVES  
AND SUPPORTED DECISION MAKING WE THE

2:21:16

COMMITTEE FEELS THAT THESE FIVE AREAS ARE OF WHAT'S MOST IMPORTANT IN  
ORDER TO STRATEGIZE GET CLEARER INFORMATION AND

2:21:23

RESEARCH IN AREAS OF CONSERVATORSHIP AND ALSO ONE KEY THING THAT I  
THINK HAS COME

2:21:29

UP ACROSS IN THE CASE STUDIES IS DEMYSTIFYING LEGAL PROCESSES OR LEGAL  
TOOLS FOR THE COMMUNITY TO INCREASE

2:21:36

ACCESSIBILITY WHEN THERE IS A SOCIAL NEED SO WE LOOK FORWARD TO DIGGING  
IN

2:21:41

DEEPER AND COLLABORATING WITH THE OTHER WORKING GROUPS AS WELL THANK  
YOU

2:21:48

THANK YOU BERTHA AND I JUST WANT TO ADD TO OUR CHAIRS THANK YOU SO  
MUCH FOR YOUR CONTINUED LEADERSHIP AND FOR STEPPING UP

2:21:55

AND REPRESENTING THE WORK GROUPS AS A CHAIR WE REALLY DO APPRECIATE IT  
SO THANK YOU

2:22:01

ECHOING SARAH'S STEENHAUSEN'S UM SENTIMENTS SO THANK YOU SO MUCH JIM,  
VIVIANNE, AND BERTHA

2:22:08

AND NOW I WILL TRANSITION IT OVER TO CARROLL

2:22:21

HI THANK YOU RAJANA UM NOW WE'RE GOING TO TURN TO OUR PUBLIC

2:22:27

COMMENT PERIOD UM YOU ARE WELCOME TO MAKE A PUBLIC COMMENT

2:22:32

UM I WANT TO REMIND FOLKS THAT AT TWO MINUTES IS ALLOCATED FOR EACH  
PUBLIC

2:22:39

COMMENT ATTENDEES JOINING IN THIS WEBINAR ZOOM FUNCTION CAN USE THE Q  
A FUNCTION TO ASK

2:22:46



A QUESTION OR SELECT THE RAISED HAND ICON AND WE'LL GO AHEAD AND ANNOUNCE HER

2:22:51

NAME AND UNMUTE YOUR LINE YOU CAN MAKE YOUR COMMENT ATTENDEES JOINING BY PHONE

2:22:56

ARE CAN PRESS STAR 9 ON THE DIAL PAD TO RAISE YOUR HAND AND WE WILL ANNOUNCE THE

2:23:03

LAST FOUR DIGITS OF YOUR PHONE NUMBER AND UNMUTE YOUR LINE SO IF YOU WOULD

2:23:09

LIKE TO MAKE A PUBLIC COMMENT AT THIS POINT IN TIME PLEASE RAISE YOUR HAND

2:23:18

OKAY YEAH JESSE ARCHER JESSE ARCHER GO AHEAD YOU CAN UNMUTE

2:23:25

YOUR LINE GO AHEAD YES YOU CAN GO AHEAD PLEASE HI

2:23:30

THANK YOU SO MUCH FOR THIS THIS HAS BEEN VERY UM IMPORTANT AND UM ENLIGHTENING FOR ME

2:23:36

I'M A FIELD OMBUDSMAN AND I JUST HAD A QUESTION WHEN YOU WERE TALKING UM ELISA ABOUT THE BLUEPRINT AND

2:23:44

SHARING BETWEEN AGENCIES AND I GUESS THIS IS FOR BLANCA AS WELL BUT HOW MUCH OF THE STATEWIDE OMBUDSMAN CASE DATA IS

2:23:51

BEING MINED THAT COULD REALLY BE USED TO HIGHLIGHT AND TARGET POLICY PROPOSALS

2:23:57

AND ALSO UH AS A WAY UM TO BACK UP FUNDING

2:24:04

THANK YOU, JESSE, FOR THAT QUESTION UM FIRST OF ALL YES WE ARE WORKING ON WE

2:24:10

ACTUALLY HAVE UM NOW A HEALTH POLICY UM

2:24:16

ANALYST WHO'S PART OF OUR TEAM UM THE DATA THAT WE HAVE IS RICH AND WE

2:24:22

JUST NEED TO BE ABLE TO MINE THAT DATA SO THAT WE'RE PROVIDING

2:24:27

UM THE BEST INFORMATION OF TO LEGISLATORS

2:24:33

UM TO UM YOU KNOW ANYONE WHO WILL LISTEN TO  
2:24:38  
ENSURE THAT WE HAVE UM THE KIND OF INFORMATION THAT WILL INFORM  
2:24:43  
POLICY AND ALSO INFORM ANY FURTHER UH REQUESTS THAT WE WANT TO MAKE  
FOR  
2:24:49  
INCREASING FUNDING FOR THE PROGRAMS UM WE'RE HAPPY TO SHARE THE  
INFORMATION  
2:24:54  
AND WE HAVE BEEN SHARING IT WITH OUR UH WITH ANYBODY WHO WILL ACCEPT  
THE  
2:25:00  
PRESENTATION UH WE HAVE FIVE-YEAR TRENDS SO UM THAT IS PRECISELY WHAT  
WE'RE  
2:25:06  
TRYING TO DO AND NOW WE'RE TRYING TO LOOK MORE DEEPLY INTO NOT ONLY UM  
THE TYPES OF  
2:25:13  
COMPLAINTS THAT WE RECEIVE BUT HOW LONG DOES IT TAKE FOR A CASE TO BE  
CLOSED WHAT'S THE AVERAGE TIME AND THEN REALLY  
2:25:20  
LOOKING DEEPLY INTO UH WHEN WE STAY PHYSICAL ABUSE GROSS NEGLECT UH  
YOU KNOW  
2:25:26  
THE TOP FIVE CATEGORIES UM WHAT EXACTLY UH WHERE ARE THEY ARE  
2:25:34  
THERE ARE HOT SPOTS IN THE STATE RIGHT SO THAT'S WONDERFUL TO HEAR  
THANK YOU YEAH, IT'S JUST A GOLD MINE  
2:25:41  
THERE SO YEAH, I'M SURE A LOT OF WORK UM FROM YOUR OFFICE OR WHOEVER'S  
DOING THAT MINING TO FIGURE IT OUT BUT UM YEAH  
2:25:48  
NOT JUST THE ABUSES I GUESS BUT THE PUNISHMENTS OR WHEN THEY'RE  
SUBSTANTIATED WHAT HAPPENS IF IT ACTS AS  
2:25:54  
A DETERRENT AND MAYBE PUSH FOR HARSHER YOU KNOW PENALTIES FOR BAD  
ACTORS AS  
2:26:02  
WELL ABSOLUTELY THANK YOU FOR YOUR QUESTION, JESSE AND FOR YOUR WORK  
THANK YOU BLANCA THANK YOU JESSE  
2:26:15  
HAVE A PUBLIC COMMENT TO MAKE FEEL FREE TO RAISE YOUR HAND  
2:26:33

S THAT WE CAN MOVE FORWARD IN THE AGENDA

2:26:38

WE CAN CLOSE PUBLIC COMMENT PERIOD THANK YOU VERY MUCH

2:26:43

UM I'D LIKE TO TURN IT OVER TO THE DIRECTOR OF

2:26:53

THE CALIFORNIA DEPARTMENT OF AGING SUSAN DEMAROIS

2:26:58

THANK YOU, CARROLL, AND EVERYONE I AM JUST UM I'M JUST IN AWE OF THIS COUNCIL AND

2:27:07

THE EXPERTISE THE PASSION THE PERSPECTIVES I LOVE THE FORMAT THAT WAS

2:27:13

DESIGNED TODAY UM WHERE WE GOT TO REALLY HAVE AN EXCHANGE AND BRING IN DIFFERENT

2:27:19

PERSPECTIVES UM I WANT TO ESPECIALLY THANK ALL OF OUR STATE PARTNERS WHO JOINED US TODAY

2:27:26

UM YOU KNOW ONE OF OUR CHARGES HERE IS HOW WE CAN BETTER COORDINATE AND IT

2:27:31

STARTS BY REPRESENTATION AND PARTICIPATION SO THANK YOU TO EVERYONE WHO JOINED TODAY

2:27:37

UM TO BE PART OF THE CONVERSATION UM I LEARNED A LOT AND I I'M TRYING TO

2:27:44

THINK WE'RE ABOUT I THINK THIS MIGHT BE THE FOURTH MEETING BUT WE'VE MADE SO

2:27:50

MUCH PROGRESS IN TERMS OF ORGANIZING OURSELVES AND THE CONTENT

2:27:56

UM I REALLY FEEL THE MOMENTUM GOING FORWARD SO THANK YOU FOR ORGANIZING SUCH

2:28:02

AN EXCELLENT AGENDA I WANT TO MAKE SURE THAT ERIC HAS AN OPPORTUNITY TO SHARE WITH THE GROUP

2:28:08

YEAH, THANK YOU SUSAN UM I JUST WANT TO ECHO ALL OF THE APPRECIATION SHOWN TO EVERYONE WHO HELPED PUT TOGETHER THIS

2:28:15

MEETING AND ALSO THE MEETING OF THE WORK GROUPS IN THE INTERIM IT'S JUST A TREMENDOUS EFFORT AND WE REALLY SEE UH

2:28:22

THAT THROUGH THE RICH INFORMATION THAT WAS SHARED TODAY SO KEEP UP  
THE GREAT WORK UH I KNOW WE HAVE A LOT MORE TO DO

2:28:28

BUT I AM SO HAPPY WITH WHERE WE'RE AT TODAY SO THANK YOU EVERYONE  
WHO'S BEEN INVOLVED IT'S SUCH A GREAT EFFORT

2:28:40

SO, I THINK WITH THAT WE CALL THE MEETING TO AN END

2:28:46

UM THE RECORDING WILL BE SHARED WE MEET AGAIN OCTOBER 17TH FROM ONE  
TO FOUR I

2:28:52

WANT TO THANK AGAIN THE CDA STAFF FOR STAFFING TODAY'S MEETING AND  
ORGANIZING

2:28:57

THE AGENDA AND THE MATERIALS AND THE SLIDE DECK AND THE COMMITMENT OF

2:29:02

EVERYONE WHO PRESENTED AS A PANEL REACTOR AND TO THE PUBLIC AND  
PARTICIPANTS WHO PUT COMMENTS AND

2:29:10

QUESTIONS IN THE CHAT THANK YOU FOR STIMULATING THE MEETING AND THE  
DIALOGUE AND MAKING FOR A VERY ENGAGED DISCUSSION

2:29:17

WE'LL SEE YOU ALL AGAIN IN OCTOBER THANK YOU SO MUCH