

HAVE A QUESTION OR CONCERN WITH HOW YOU ARE BEING TREATED OR THE CONDITIONS OF A JUVENILE JUSTICE FACILITY?

THE OMBUDSPERSON CAN HELP!

CONTACT US TO MAKE A CONFIDENTIAL REPORT:



1-844-402-1880



OYCRombuds@chhs.ca.gov



**OYCR Ombudsperson
1215 O Street, MS-08
Sacramento, CA 95814**

The Ombudsperson is an independent problem-solver responsible for investigating complaints and attempting to resolve them for the people involved. As a youth in a juvenile justice facility, you have the right to ask a question or file a complaint with the Office of Youth and Community Restoration (OYCR) Ombudsperson if your rights have been violated or ignored or you are concerned about the condition of the facility you are in. You cannot be punished or threatened for making a complaint. If you are not sure how we can help, please call.