

CALIFORNIA DEPARTMENT OF AGING  
CALIFORNIA ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL  
APRIL 28, 2022 TRANSCRIPT

13:00:14 >> Caption test. Caption test. Test test test test test test.

13:01:00 >> Welcome, everybody. We're giving it just a couple of seconds to let folks join us in Zoom, and then we will get started. Let's kick it off. If we can go to the next slide, Nancy. A couple reminders before I turn it over to Director Susan DeMarois. I just want to do a quick reminder that we continue to meet in the virtual space, and this session is available via telephone, on your computer, tablet or smartphone as well.

13:01:18 There's live captioning being streamed through Zoom to enable captions, you can select the cc or transcript icon on your toolbar and subtitles will appear. And of course we're offering ASL interpretation as well, so you can see our interpreter Anna is on the screen.

13:01:40 After the meeting, we'll be posting the slides, transcript and recording. We're saving time for public comment. So those joining us by phone can press star 9 to be added to the queue, and we'll unmute you to hear from you directly. Of course you can always use the Q&A feature to submit your comments and questions as well.

13:01:55 And of course those joining by Zoom can raise their hand, and we can unmute your line as well. For additional public comment, please e-mail [engage@aging.ca.gov](mailto:engage@aging.ca.gov).

13:02:21 And another little reminder about the council's purpose. The goal of the Elder and Disability Justice Coordinating Council is to increase coordination and develop recommendations to prevent and address the abuse, neglect, exploitation and fraud perpetuated against older adults and adults with disabilities. And with that I am so happy to welcome director Susan DeMarois of the California Department of Aging.

13:02:43 >> Thank you, Mariya. And good afternoon, everybody. Welcome back to meeting number 2. I'm so glad you all think it's worthwhile enough to come back a second time. And I know that for many of the members of this committee, and I'm going to call you out by name, you haven't been resting on your laurels since we last met.

13:02:59 We've been working busily with the equity framework and the landscape group. And I want to thank Vivianne, Nina, Sherry, Liz, Diane, Howard, Astrid, Claire, who have all been working on the equity workgroup.

13:03:41 And we also have Lisa, Andrea, Akiles, Jaime, Edward, Scarlet and marty also working on the landscape group. We have a full agenda today. I want to thank especially Amanda Lawrence who has been staffing all of us and pulling together our presenters and lots to talk about today, looking forward to diving into the agenda. But first I want to thank Phil Ferrari for joining us. I'm so glad that Phil, who is the senior assistant attorney general of the criminal section of the division of Med

13:03:47 Is joining today to bring a message from the Department of Justice. Welcome, Phil.

13:04:17 >> Hello. Thank you very much. I'm very happy to be here. I am senior assistant attorney general for part of the California attorney general's office. And that means I have the privilege of supervising prosecutors who are located throughout the state working on matters involving older and dependent adults, both neglect and financial or physical abuse, and also prosecuting cases involving efforts to defraud the Medi-Cal program.

13:04:33 And while I work on the criminal side of matters, I have a counterpart who oversees equally committed and talented team of attorneys who pursue civil enforcement actions against those who would try to defraud the Medi-Cal program.

13:04:57 So protection against elder abuse and neglect is a fundamental part of our mission. It's a priority for us, it's a priority for the attorney general. And we are very proud to be part of this Elder & Disability Justice Coordinating Council, which we know is going to enhance our collective abilities to care for and protect some of our most vulnerable residents.

13:05:30 One thing I want to stress from our perspective is we know very well that protecting against elder and dependents abuse requires a coordinating and collaborative response, and for us it can be as simple as stating that we can't act upon that which we don't know. We have these great tools, resources, experience, expertise, but unless we get referrals, from our partners who we very literally depend upon in state and local government, law enforcement, the public in general.

13:05:45 To let us know when there are problems and give us the opportunity to put those tools to work, we can't achieve anything. I wanted to just really briefly mention some of the recent work that we have done here in the area of elder abuse.

13:06:18 Just a couple of examples. That sort of illustrate both the range and the severity of some of the conduct we are called upon to address. Just yesterday in Los Angeles County, we secured a felony elder abuse conviction against a former director of nursing who had stolen personal information from a resident in a home and opened multiple credit accounts and rang up over \$70,000 in charges.

13:06:52 Just a few weeks earlier, again in Los Angeles, we secured following a jury trial, a conviction against certified nursing assistant for both elder abuse and felony sexual battery against an elderly stroke victim who was put into his care. And then a couple months before that in San Diego, we secured a significant prison sentence against San Diego caretaker whose conduct included not just stealing money and jewelry from the people who were put into his care.

13:07:27 But also committing acts of sexual assault against three elderly dependents as well. In not one of those cases could we have succeeded without critical assistance from our partners in state agencies, local law enforcement, local government, and so while at DMFEA we are proud of the role we play, we know it's a limited role, and we know we are very dependent upon our partners and the work of so many others like those, our partners at CalHHS and others, state and local entities.

13:07:48 And that's one of the reasons why we are so supportive of the collaborative and multidisciplinary approach which we know this council will foster. The last thing I wanted to mention is I believe my colleague deputy attorney general Megan Anderson is with us today. She's been involved with this council since the very beginning. And we are very grateful for her work.

13:08:00 And we both look forward to advancing the work of the council together. So thank you so much. And again, I'm just so happy to be here today.

13:08:11 >> Thank you so much, Phil. Thank you for being here. And unfortunately, thank you for sharing those real life examples very very current to motivate our work today and in the months to come.

13:08:34 For the next slide, as we're starting to get out and about, I've been hearing from our partners with area agencies on aging, our aging and disability resource connections, our county partners about activities that are underway for June 15th world elder abuse awareness day.

13:08:58 So I want to thank all of you who are part of today's webinar who are planning activities at the local level to engage and collaborate as we just heard from Phil, I've heard great examples where counties are bringing in the legal sector and elected officials, Health and Human Services, and advocacy groups. So we encourage you in that work.

13:09:28 And we also start, starting next week, older Americans month at the start of May. So I know many of you are working on a range of activities there to educate the public as well. So this is our agenda for today. I want to thank everyone who is contributing. It was very important for all of us who plan the agenda together today that we heard from a number of perspectives and voices.

13:09:52 So you'll see that we'll move along quickly as we bring in a variety of stakeholder perspectives and expert opinions. And I will start with the first. We have a number of state partners and committee members who -- we're going to welcome and introductions first. Oh. We're going back.

13:10:29 So we'll go ahead and do the roll call, there. And instead of for the sake of time, we can go ahead to the next slide there. And we'll just pause for a moment to look at all the stakeholder members. We aren't going to be taking a verbal roll call, but take note of all who are part of this coordinating council. And if you wanted to send a message in the chat to let us know you're here, please do so. Thank you.

13:10:46 With that, we want to make sure that any member of the coordinating council who is representing a state entity has an opportunity to say hello and to offer any updates that you'd like to bring from your agency or your department.

13:10:59 And we can go ahead. I'll just look at my screen, and I'll call as I see faces, not in any order of priority. We'll go ahead and start with Leslie Morrison, is there anything you'd like to add, Leslie?

13:11:03 >> Nothing. Just really happy to be a part of this group.

13:11:11 >> Great. Thank you for representing the Department of Developmental services. Next I see Dr. Otagon. Is there anything you would like to say?

13:11:29 >> Good morning, everyone. Just hoping everyone's doing well. As you know, although in general, COVID has improved, cases have been creeping up. So we're watching the numbers carefully, hoping everybody stays safe. That's it.

13:11:36 >> Thank you for being here. And the Claire Ramsey is next on my screen, from the Department of Social Services.

13:12:07 >> Hi. Thanks so much. We actually have two announcements. First I'm really excited and sad to announce that Rutledge has been appointed at the California Department of Rehabilitation. I say sad for us, but we are very excited for Kim and know she's going to do a wonderful job. She has been serving as our APS program liaison for the last few years and has done a wonderful job and was instrumental in getting this committee up and running.

13:12:37 So we want to thank Kim, congratulate her and let you all know that we will be looking for a new APS program liaison. So if you know good people, if you think you are a good person, please feel free to e-mail me. I'll put my e-mail in the chat. And I wanted to mention around world elder abuse awareness day, hosting an event on June 2 from 2 to 4 and it will be an in person and virtual event, a hybrid event.

13:12:58 We are going to do a reception to follow for the in-person attendees. We are partnering with CDA, the long-term care ombudsman, California commission on age, empowered aging, C4A, the California elder justice on collision and the child and family policy institute of California. We are super excited to host this event again and have some in person and online.

13:13:10 We'll have more details to come. And if anyone is interested in that, please also let me know. So thank you again. Thanks, Susan, for letting me speak.

13:13:24 >> Thank you, Claire. We join you in congratulating Kim and thanking her. She was part of this from the outset, and she's been an active, active leader of this advisory council since before it was even formed and through today.

13:13:35 So we will miss Kim in that role. But we're very happy to congratulate her. I see Vance Taylor next.

13:13:51 >> Thank you. I wanted to provide an update on two programs, the first is the elder abuse program we have. And the purpose of the program is to continue to enhance the safety of elder and dependent adult victims of abuse.

13:14:25 And really to bridge that gap between elder justice service providers and victim service providers. We're in the fourth year of a five-year funding cycle. And we're up for competitive in fiscal 23/24, expect that to be on our website. The program funding is about \$4.6 million. And individual subrecipient allocation is up to \$217,000.

13:14:48 The second program is our specialized emergency housing program. And that's to expand emergency shelter and emergency housing assistance to provide supportive services for victims of crime with specialized needs, including older adults and individuals with disabilities and individuals from the LGBTQ+ community.

13:15:21 That may not be served through traditional shelter and programs. Those individuals will be allowed to choose which supportive services best fit their needs. And the program was designed with older adults, victims in mind. That RFP is out now. Proposals are due Monday, May 23. And the program funding is \$9.6 million, with individual subrecipient allocations being up to \$300,000.

13:15:28 So I wanted to make sure folks are aware of that and take advantage of those programs.

13:15:39 >> Thank you, Vance, for that update. We appreciate it. I see that we're also joined by Fay Gordon, representing the federal administration on community living.

13:15:41 >> Hi.

13:15:43 >> Hi, Fay, welcome.

13:15:57 >> Thank you so much. Just happy to be here, and as always, California continues to be such a model. I always love hearing people say we're interested in a master plan on aging or interested in this. And it's like California's already doing these incredible councils.

13:16:09 And just available if anyone needs anything from ACL's side on older American month activities. We have preparation, and I'm here to be helpful. Thank you.

13:16:44 >> Thank you. And Darci Delgado representing secretary gally in the California Health and Human Services agency. Welcome, Darci. And did I miss anybody from the state of California? Susan Rodriguez with the Department of Aging office of the long-term care patient representative and blanca Castro, long-term care ombudsman are with us. Lynda. Welcome, Lynda.

13:16:58 Please feel free to share any updates if you'd like. Aaron, welcome. Aaron carruth re s.

13:17:15 >> Thank you so much. Council on Developmental Disabilities. One really exciting update that didn't come to pass, but the state council along with others sponsored legislation to have \$1.4 billion available for rental assistance for older Californians and Californians with disabilities.

13:17:27 That number is a big number. It wasn't the biggest number as it relates to housing but the conversation's related to housing are happening among the governor and top leadership with the legislature.

13:17:47 In the end this is not going forward, but I do want to acknowledge the success of this failure, because it was an accomplishment unto itself to have a legislation behind rent supports, which we know are critically needed, but leadership has been reluctant to really commit California in that way.

13:18:01 So we took a run at it this year, wasn't successful. We'll see what next year brings. Thank you.

13:18:04 >> Hi, Susan.

13:18:12 >> If anybody elsed to make comments, otherwise we'll go ahead and move onto our -- yeah.

13:18:26 >> So, I have a couple. Southern California.

13:18:40 >> All right, everybody. Looks like we may have lost Susan. She's kind of frozen up there. So we'll give her a minute to reconnect and just see if there's anybody else from the stateside that wants to share updates.

13:19:11 >> Yes, hello, Bruce Lim, health care services. Audit and investigations serves athe state's dedicated program integrity unit. We work very closely, hand in hand with Phil Ferrari, Jennifer, who serves as the state's Medicaid fraud control unit. Obviously the more eyes and ears on the ground to identify potential areas of concerns with regards to patient harm and elder abuse, the better.

13:19:34 We also work very closely with local law enforcement in the event areas of concerns are identified. And finally, DSS, we are proud to serve as a partner with DSS as the designated investigative body for this state's in-home supportive services program. So pleased to be here. Thank you.

13:19:46 >> Thank you so much. Last call for updates from our state members. Going once. Going twice. All right. Let's move to our next agenda item.

13:19:57 Stephanie, I apologize, I'm not going to do you justice in an introduction today. I don't have any notes in front of me as I step in for Susan. So I am just going to spotlight you and let you.

13:19:58 >> I'm back, Mariya.

13:19:59 >> All right. Great.

13:20:28 >> I'm so sorry, I got kicked off. I'm traveling today. So just in time to introduce my colleague, Stephanie Welch, the deputy secretary of behavioral health with the California Health and Human Services agency. Thank you, Stephanie, for joining us today. Stephanie has been an instrumental leader in the governor and the secretary of Health and Human Services care court initiative that's moving forward through the legislature and the budget process.

13:20:39 And Stephanie's generous enough to provide all of us with an overview and to allow time for question and answer from the audience. So welcome, Stephanie. Thank you for being here.

13:21:00 >> Absolutely. It's been on my list of things to do to actually observe this particular council. For those of you who don't know me, obviously I'm the deputy secretary of behavioral health. I'm a social worker by training. And I've been working in this field close to 25 years.

13:21:15 So in different positions, representing the counties, working at the state level, representing CBOs. And so it has really been my honor to come and work for secretary Gally and support this administration's vision for transforming the behavioral health system.

13:21:43 So let's go to the next slide. I'm going to take some time. I know, I want to keep my slides to 15 minutes so we have time for discussion. So I might not hit all the items on the slides. But you have them. And I thought, before we talked about the specifics with care, it would be important to put it in the context of where we are now that we're moving towards the end of the first term of this administration, what have we accomplished, what are we trying to accomplish.

13:22:01 This governor came in and said he was going to make behavioral health across the life span and for all Californians a priority, and so it really has been incredible after all this time working in this space to move so fast and furiously on so many different investments.

13:22:28 And I think there's just a real critical recognition, frankly a recognition that really was led by the legislature for so many decades but a recognition among the administration that we have critical infrastructure challenges in behavioral health that are rooted in decades of stigma and discrimination towards people living with behavioral health challenges.

13:22:38 And so we have a lot of work to do. But I'm going to hit some of the highlights before we go into care in the next couple slides.

13:22:59 So we recently published a behavioral health needs assessment through our Department of Health Care Services. And I wanted to highlight a couple of things, because the needs assessment really frankly is cemented what we already knew, and isn't an end all be all when it comes to data analysis on the problem.

13:23:15 But there were some things that were really striking in the data. One was we need a comprehensive approach to crisis services. And I'm sure that this is a space in which you talk about that particular issue quite a bit.

13:23:51 Similar to some comments that were at the top of the hour, we have just a dearth of options, especially for people with consistent mental illness, to long-term housing and residential care facilities. On the kids side, we simply don't have a variety of treatment options for children and youth. This is particularly profoundly missing amongst children who need treatment for substance use disorders.

13:24:04 We have not caught up to what we know in terms of the evidence around community defined evidence and culturally appropriate practices. So we really have a lot of work to do to advance equity.

13:24:27 And then lastly, another issue that I'm sure you talk about quite a bit in this space is that for individuals who are justice involved, there's an incredible amount of enormous challenges, some of them bureaucratic, when it comes to accessing housing, having economic justice and access to physical health care.

13:25:01 Next slide. So I'm going to talk a little bit about some of the things that we did last year before I talk about some of the proposals this year, including care court. This slide really emphasizes this year's investment in our CalAIM justice package. But I can't really underscore how the California advancing and innovating Medi-Cal program, which I'm sure you talk about in this space, has really and will change our behavior, our behavioral health delivery system into one that hopefully i

13:25:33 And seamless for individuals who may be experiencing a more mild to moderate condition, and unfortunately that condition deepens and becomes more severe, and they have to access specialty mental health care. And we think that in the long-term this not only will create a more outcomes-based system, but a workforce that is having the opportunity to spend more time caring for people than they have filling out paperwork, et cetera.

13:25:52 SoCal aim would be a different day all together. But it really is the backbone of changing our ability to provide high-quality care to at least here in California, all of our Medi-Cal beneficiaries. The other one, which is really important, and related to care court is our behavioral health continuum infrastructure program.

13:26:17 And the community care expansion program, which you probably have talked about both of these. Together these two programs are bringing \$3 billion to invest in community-based care. So care facilities, as well as residential placements, as we recognize some of our most vulnerable and high needs high risk populations really need to be in long-term residential care.

13:26:33 And then we're really excited in a couple of months to fully launch our new peer support service benefit in Medi-Cal, which I think will go a long way in terms of providing wrap around services to support people with high needs to live in the community.

13:26:58 Next slide. So another project I really wanted to emphasize, it's also kind of part of this larger conversation we're having today about the whole crisis care continuum, care court being on that continuum. but Cal hope is a crisis counseling program that we actually started or DHCS launched in response to our California wildfires.

13:27:17 And really grew the program under the pandemic. And we will be not only really investigating how to use that in a way that can republican reach and serve all Californians, but also how it relates to implementing our 9-8-8 transition.

13:27:26 So, again, bottom line, it's really about being able to create more access and support for people around the state.

13:27:29 Next slide.

13:28:00 So that was the year before. And so now we focus on this year's investments. First we really did go through a process after being frankly after doing this work for a long time, feeling extremely blessed of having so many funding opportunities. We didn't mention the \$4.4 billion going into our kids and youth behavioral health system to really transform how young people access care in a hope that they will access it sooner. And a more timely fashion.

13:28:15 Access to high-quality care, so we can address behavioral health issues early on, and they don't progress and potentially create unfortunate or negative outcomes for those who have untreated mental illness as adults.

13:28:43 But we really sat down and thought, okay, we really want to double down. Many of these themes are themes that are consistent with the master plan on aging but really wanted to double down on addressing the needs of those with the most serious mental health challenges across the agency that also meant that doubling down on individuals who are justice involved and simply don't have equal access to services, immigrants, children and our aging population.

13:28:59 And I think the lead behind this really is, and I will speak for our work that we do in behavioral health and intersection with criminal justice and homelessness, is that we believe with the right services and supports, that anyone can live in the community.

13:29:18 I DON'T WANT TO SEE MY POPULATION TO END UP IN JAILS AND STATE HOSPITALS AND EVEN IN OUR CORRECTIONAL SYSTEM HERE AT THE STATE LEVEL.

13:29:46 WE REALLY KNOW HOW TO DO IT, WE GOT TO FIGURE HOW TO GET IT DONE AT THE LOCAL LEVEL. NEXT SLIDE? SO, COUPLE OF THINGS THAT ARE REALLY GOING TO ASSIST WITH THIS. FIRST WE ARE GOING TO BE PURSUING CREATING A MEDI-CAL REIMBURSEMENT BENEFIT FOR MOBILE CRISIS, REALLY EXCITED ABOUT THIS.

13:29:59 LOTS OF DIFFERENT MODELS, MULTIDISCIPLINARY MODELS, THINGS LOOK DIFFERENT ON COMMUNITY BY COMMUNITY BASIS, AND DOUBLED DOWN MAKING INVESTMENTS.

13:30:18 LAST YEAR WE INVESTED 150 MILLION IN INFRASTRUCTURE, VANS, ET CETERA. EXCITED TO SEE HOW THAT FITS INTO THE LARGER SCHEME OF INCREASING ACCESS AND GETTING TO PEOPLE SOONER TO PREVENT CRISIS IN THE FIRST PLACE.



13:30:43 OUR PATH PROGRAM IS REALLY GOING TO GIVE US ADDITIONAL RESOURCES TO REALLY ADDRESS THE SOCIAL DETERMINING OF HEALTH, AND DOUBLE DOWN, WE BELIEVE EVEN IF PEOPLE HAVE COMPLEX NEEDS THEY CAN GET THE WRAP AROUND SERVICES AND SUPPORTS THEY NEED IN ORDER TO LIVE SUCCESSFULLY IN THE COMMUNITY.

13:31:11 EXCITED ABOUT THAT AS PART OF THIS YEAR'S AND ONGOING EFFORTS. NEXT SLIDE? I WOULD WILL REMISS, WE ARE CERTAINLY GETTING A LOT OF FEEDBACK IN CONVERSATIONS AROUND CARE COURT AROUND THE WORKFORCE CRISIS AND BEHAVIORAL HEALTH. THIS \$1.7 BILLION INVESTMENT IN THE CARE ECONOMY WORKFORCE WHICH IS REPRESENTATIVE OF QUITE A FEW BEHAVIORAL HEALTH PROVIDERS.

13:31:32 CERTAINLY PEOPLE WHO WOULD BE WORKING IN THE SPACE OF SUPPORTING PEOPLE TO LIVE INDEPENDENTLY IN COMMUNITY BASED SETTINGS. IT'S REALLY THE OVERARCHING THEME OF THIS AS WELL AS HELPING US GET TO MULTILINGUAL AND DIVERSITY WE NEED SO OUR STAFF AND WORKFORCE LOOK LIKE THE PEOPLE THEY ARE SERVING.

13:31:55 SO, REALLY EXCITED ABOUT. IT'S NOT GOING TO IMMEDIATELY RESULT IN MORE SKILLED WORKFORCE, BUT EXCITED ABOUT THIS INITIATIVE AS WELL AS THIS BUILD ON OUR \$800 MILLION DOLLAR SUPPORT FROM LAST YEAR.

13:32:19 COUPLE THINGS TO POINT OUT HERE, REALLY WANT TO EMPHASIZE BEHAVIORAL HEALTH BRIDGE HOUSING, TALK ABOUT IT AS PART OF CARE COURT, THIS REALLY IS \$1.5 BILLION TO ADDRESS IMMEDIATE HOUSING AND TREATMENT NEEDS OF PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS WITH SERIOUS BEHAVIORAL HEALTH CONDITIONS.

13:32:36 INTNDED TO GIVE FLEXIBLE GENERAL FUND DOLLARS, SO THAT WE CAN WORK WITH PROVIDERS TO SUPPORT THEM TO HAVE THE ADDITIONAL CLINICALLY ENRICHED SERVICES TO SUPPORT SOMEBODY LIVING IN THE COMMUNITY.

13:33:02 ALSO, SOME CREATIVITY FOR THE COUNTIES. THESE ARE FUNDS THAT ARE AVAILABLE OVER THE NEXT FIVE YEARS AND PRIORITIZING FUNDS FOR CARE COURT RECIPIENTS. NEXT SLIDE. SO, SPEAKING OF CARE COURT. YOU KNOW, CARE COURT, WE STARTED THINKING ABOUT A PROPOSAL FOR CARE COURT LATE LAST FALL OVER THE WINTER.

13:33:19 WE ARE REALLY TRYING TO FOCUS ON DOING SOMETHING THAT REALLY WAS A NEW APPROACH. AND I THINK MANY OF US FOR THE LAST SEVERAL YEARS HAVE BEEN WORKING ON INITIATIVES TO TRY TO SERVE, IN PARTICULAR THE JUSTICE POPULATION.

13:33:52 AND THE SECRETARY DOES A BETTER JOB AT EXPLAINING THIS. BUT MANY OF US SAID PEOPLE SHOULD NOT HAVE TO ENTER THE BEHAVIORAL HEALTH SYSTEM THROUGH THE JAIL SYSTEM OR REPEAT HOSPITALIZATIONS, HOW COULD WE POSSIBLY GET AND OFFER SERVICES TO PEOPLE BEFORE THESE NEGATIVE THINGS HAPPEN THAT REALLY RESULT IN INCARCERATION AND ULTIMATELY MANY CASES CONSERVATORSHIP.

13:34:21 SO THAT IS KIND OF SOME OF THE PRINCIPLES BEHIND THE MODEL WE ARE PROPOSING. AND I THINK LASTLY SOMETHING THAT WAS DIFFERENT AND WE WILL GO TO THE NEST SLIDE, IT'S PART OF THE NEXT SLIDE. OKAY. WOULD BE THAT MOST MODELS THAT WE LOOKED AT REALLY ONLY FOCUSED ON PARTICIPATION COMING FROM THE CLIENT OR CONSUMER.

13:34:55 IN THIS CASE, WE REALLY WANTED TO FOCUS ON PARTICIPATION AND REALLY ACCOUNTABILITY COMING FROM BOTH PROVIDER OR GOVERNMENT, AND THE INDIVIDUAL. AND IT REALLY WOULD BE TWO WAYS. SO I THINK A COUPLE THINGS I WANT TO HIT THE HIGHLIGHTS ON, BEFORE I WALK THROUGH THE CARE COURT PROCESS, WOULD BE SOME OF THE REASONS WHY WE DID NOT DO. THIS IS THE MAIN QUESTION WE GET, WHY DIDN'T YOU REFORM LPS OR FIX LAURA'S LAW? .

13:35:18 WE FELT IT WAS IMPORTANT, WHAT WE WERE TRYING TO ACCOMPLISH WAS DFRNT AND WAS NOT FIXABLE BY MAKING CHANGES TO THE EXISTING PROGRAMS AND HAVE THEIR PLACE OF COURSE. FIRST, AS RELATES TO LAURA'S LAW, WE FELT THAT PE SIGSS, PEOPLE NEED TO BE ABLE TO DIRECTLY PE SIGS THE COURT.

13:35:37 LAURA'S LAW IS MANAGED THROUGH THE COUNTY BAIRL HEALTH DEPARTMENT. WE FELT IT WAS IMPORTANT TO GIVE THIS OPPORTUNITY TO CLINICIANS, FIRST RESPONDERS AND FAMILY MEMBERS AND BUILD IN GUARD RAILS TO MAKE SURE CREDIBLE PETITIONS WOULD BE PURSUED.

13:35:53 ALSO IN ORDER TO QUALIFY OR MEET CRITERIA YOU SHOULD NOT HAVE HAVE TO HAVE DOCUMENTED NEGATIVE OUTCOMES, LIKE REPEAT HOSPITALIZATIONS AND JAIL DAYS.

13:36:34 SHOULD NOT HAVE TO HAVE THOSE TO BE CONSIDERED. WE ARE TRYING TO INTERVENE AND OFFER A SERVICE PRIOR TO THOSE NEGATIVE THINGS HAPPENING. WE ALSO FELT THAT IT WAS ROOLLY CRITICAL FOR LOCAL GOVERNMENT AND PARTICIPANTS TO BE HELT ACCOUNTABLE, BOTH ARE PARTY TO THE CARE COURT ORDER PLAN. THAT WAS VERY IMPORTANT TO US. LASTLY SOMETHING THAT WE ARE INTERESTED IN YOUR GOOD THINKING ON, IS THAT WE CREATED A NEW ROLE IN THIS COLLABORATIVE APRECH TO CARE, WHICH IS A SUPPORTER ROLE. THAT'S FOR A

13:37:06 IN VOICING THEIR INTEREST AND THEIR INDIVIDUAL CARE DECISIONS AND THEN ULTIMATELY PRIOR TO LEAVING CARE COURT. WHENEVER IT MAKES SENSE IN THE PROCESS, EVERYBODY IS DIFFERENT. CREATE A ADVANCED DIRECTIVE, SO THE DESIRES OF THE INDIVIDUAL IF THEY END UP IN CRISIS AGAIN, ARE DOCUMENTED AND CAN BE FACILITATED AND USED BY CARE PROVIDERS IF THAT IS THE CASE. IF THAT DOES OCCUR.

13:37:27 SO, WHAT IS THE CLINICAL CRITERIA FOR CARE COURT? THIS IS REALLY IMPORTANT FOR US AS WE TAUGHT ABOUT PUTTING SOMETHING TOGETHER, WE REALLY WANTED A CLINICALLY DRIVEN PROGRAM THAT IS COUPLED WITH A CLINICAL INTERVENTION THAT MATCHES THE NEED OF THE CLINICAL DIAGNOSIS.

13:37:38 SO, THIS IS A PRETTY NARROW, IF NOT EXTREMELY NARROW GROUP OF PEOPLE IN OUR BROADER ARRAY OF EVERYBODY THAT WE ARE TREATING WITH BEHAVIORAL HEALTH CHALLENGES.

13:37:58 THE CARE COURT CRITERIA REQUIRES THAT THE INDIVIDUAL HAVE A DIAGNOSIS OF SCHIZOPHRENIA SPECTRUM OR OTHER PSYCHOTIC DISORDERS AND WHOSE JUDGMENT IMPAIRED BY THE SYMPTOMS SOMEONE EXPERIENCES WHEN THEY HAVE THIS CONDITION LEAD TO A LACK OF MEDICAL DECISION MAKING CAPACITY.

13:38:12 AND SO THAT IS VERY SPECIFIC AND TECHNICAL, BUT, IT IS IMPORTANT SO THAT WE ARE GETTING THE RIGHT PEOPLE INTO CARE COURT AND WE ARE MATCHING THAT DIAGNOSIS AND SET OF NEEDS TO A CARE TREATMENT PLAN.

13:38:42 SO I SAY THIS BECAUSE, I WANT TO BE CLEAR THAT CARE COURT IS CERTAINLY NOT FOR EVERYBODY EXPERIENCING HOMELESSNESS AND MOST CERTAINLY NOT FOR EVERYBODY EXPERIENCING MENTAL ILLNESS. AND AGAIN, THERE ARE OTHER OPTIONS FOR SOME OF THOSE INDIVIDUALS. THIS IS A VERY DIFFERENT CRITERIA THAN LAURA'S LAW, YOU DON'T HAVE TO HAVE SCHIZOPHRENIA TO BE CONSIDERED FOR TREATMENT.

13:39:00 WE DON'T CHANGE LPS MY ANY MEANS AND RELY ON EXISTING LPS LAW AS AN ADDITIONAL TOOL FOR COURTS AND CLINICIANS TO SUPPORT THE CARE RECIPIENT, SO I THINK I AM RUNNING OUT OF TIME I NEED TO PASS THROUGH THESE QUICKLY.

13:39:25 THIS IS A NICE VISUAL WHICH KIND OF SHOWS THE PATHWAY THROUGH CARE COURT. WHICH RIGHT NOW IS REALLY OUTLINED AS BEING ABOUT A ONE YEAR PROCESS. AT THE ONE YEAR PROCESS THE INDIVIDUAL CAN VOLUNTARILY REQUEST TO STAY IN CARE COURT, MAY BE DISMISSED, OTHER PROCESSES TO INVESTIGATE.

13:39:49 NO ONE WOULD STAY ANYMORE THAN 24 MONTHS. GO TO THE NEXT SLIDE. SO SOMETHING THAT'S NEW AND REALLY LEARNING ABOUT THIS, AND EXCITED ABOUT THE WORK THAT'S BEING DONE TO BRING SUPPORTIVE DECISION MAKING INTO SOME OF THE WORK THAT IS HAPPENING AROUND CONSERVATORSHIP.

13:40:06 SO, I THINK WE FELT THIS WOULD BE REALLY HELPFUL TO CREATE A SUPPORTER ROLE. AND WE ARE PROPOSING THAT ROLE BE MANAGED OR THAT PROGRAM, AND THE INDIVIDUALS WHO ARE EMPLOYED UNDER THAT, TRAINED AND EMPLOYED UNDER THAT PROGRAM BE MANAGED BY THE CALIFORNIA DEPARTMENT OF AGING.

13:40:38 TO REALLY ENSURE THAT THE PARTICIPANT UNDERSTANDS THE PROCESS, CARE PATHWAY, THAT THEY ARE THERE TO USE THEIR TRAINED TOOLS TO HELP THE INDIVIDUAL UNDERSTAND WHAT'S GOING ON IN THE PROCESS AND TO COMMUNICATE THAT. TO REALLY ACT AS A TOOL FOR THE INDIVIDUAL TO MAKE CHOICES TO THE GREATEST EXTENT POSSIBLE.

13:41:04 ALSO INVISION THIS INDIVIDUAL HELPING THEM WITH SKILLS TO DEVELOP A ADVANCED DIRECTIVE IF THE CLIENT OR CONSUMER WANTED ONE PRIOR TO THEIR GRADUATION FROM CARE COURT. SO, REAL QUICKLY AS A NICE SEGWAY INTO YOUR QUESTIONS.

13:41:18 I AM GOING TO KIND OF COVER SOME OF THE MAIN QUESTIONS WE GET. WHY DOESN'T CARE COURT INCLUDE ALL BEHAVIORAL HEALTH CONDITIONS, IT'S A FOCUSED DIAGNOSIS WITH A HIGHLY RESPONSIVE TREATMENT.

13:41:44 IN THE LAST TWENTY YEARS WHAT WE HAVE LEARNED AND SCIENCE BEHIND TREATING IN PARTICULAR SCHIZOPHRENIA AND THE SPECTRUM DISORDERS HAS BEEN TREMENDOUS, WE WANT TO LEVERAGE THAT KNOWLEDGE AND IMPLEMENT IT. THIS IS ONE INTERVENTION FOR A PARTICULAR POPULATION. WHERE AS I SHARED AT THE TOP OF THE HOUR, THERE ARE LOTS OF OTHER THINGS WE ARE DOING.

13:42:13 FROM KIDS TO ADULTS AROUND IMPROVING ACCESS TO BEHAVIORAL HEALTH FOR EVERYONE. AND LASTLY, WE FEEL THAT THERE IS SOME CONCERN WE CAN'T DO THIS BECAUSE THE INFRASTRUCTURE INVESTMENTS WE HAVE MADE SO FAR HAVE NOT MATERIALIZED, WHETHER IT BE

WORKFORCE OR ACTUAL FACILITIES. WE FEEL, AND MAYBE MANY OF YOU SEE IT IN YOUR OWN COMMUNITIES.

13:42:33 WE ARE AT A CRISIS IN WHICH WE CANNOT WAIT ANY LONGER. WE CERTAINLY CAN'T WAIT FOR BUILDINGS TO BE BUILT. WE HAVE ENOUGH RESOURCES TODAY, WE JUST HAVE TO PRIORITIZE TO MAKE SURE THAT WE ARE CARING FOR PEOPLE WHO WE REALLY DO BELIEVE ARE AT GREAT RISK OF FRANKLY POTENTIALLY DEATH.

13:42:51 IF THEY ARE LIVING ON THE STREETS. AND THEY DON'T HAVE ANY ACCESS TO CARE. NEXT SLIDE? SO, DOES CARE GUARANTEE HOUSING? HOUSING IS A CRITICAL, EXCUSE ME.

13:43:08 HOUSING IS A CRITICAL COMPONENT, IF YOU ARE LIVING OUT DOORS IN A TENT, UNSTABLE HOUSING, UNHOUSED. HOW COULD YOU FOCUS ON CARING FOR YOUR BEHAVIORAL HEALTH CONDITION. IT'S INCREDIBLY IMPORTANT FOR US, CARE PLANS ARE REQUIRED TO HAVE A HOUSING PLAN.

13:43:34 THAT HOUSING IS GOING TO LOOK DIFFERENT FOR DIFFERENT CARE PARTICIPANTS AND MAY WANT A DIFFERENT HOUSING AS WELL THAT MAY BE THEIR DESIRE, WE HAVE TO WORK WITH WHAT WE HAVE TO MAKE SURE WE CAN DO AND MAKE AVAILABLE THOSE OPTIONS FOR INDIVIDUALS. AS I MENTIONED BEFORE WE ARE PUTTING \$1.5 BILLION OUT IN BRIDGE HOUSING.

13:43:58 WE ARE VERY EAGER TO WORK WITH OUR CITY AND COUNTY PARTNERS WHO KIND OF, WE HAVE PROVIDED THESE RESOURCES TO, IN ORDER TO ENSURE THAT THIS POPULATION AND PEOPLE LIVING WITH SERIOUS BEHAVIORAL HEALTH CONDITIONS ARE BEING ABLE TO BE HOUSED WITH THOSE RESOURCES. NEXT SLIDE.

13:44:24 THIS IS A LITTLE BIT OF CODE FOR THIS GROUP, BUT I KNOW YOU ARE THE JUSTICE GROUP, YOU MIGHT BE FAMILIAR WITH SB 317, ALL THIS REALLY DOES IS MAKE SURE THAT INDIVIDUAL IF THEY ARE FOUND INCOMPETENT TO STAND TRIAL ON A MISDEMEANOR CHARGE THE COURT REFER THEM TO A CIVIL PROCESS, CARE COURT TO GET THEIR TREATMENT CARE NEEDS.

13:44:33 WE ARE VERY EXCITED ABOUT THIS, WE DON'T WANT PEOPLE IN CRIMINAL COURT, EVEN IF IT'S DIVERSION, IF THEY CAN GO TO A CIVIL PROCEEDING.

13:44:58 THAT'S WHAT WE ARE DESIGNING HERE. OH THE NEXT SLIDE, SORRY, I TRIED TO MOVE IT FORWARD MYSELF. WHAT HAPPENS IF A INDIVIDUAL DOES NOT PARTICIPATE IN CARE COURT. IT'S A REALLY GOOD QUESTION. IF THE COURT DETERMINES THAT SOMEONE IS NOT PARTICIPATING OR COMING TO PROCEEDINGS THEY HAVE AUTHORITY TO TERMINATE THE PERSON FROM THE CARE PROGRAM.

13:45:27 AGAIN, THE COURT CAN ONLY USE EXISTING AUTHORITY THAT IS GRANTED IN LPS. TO COMPEL THAT INDIVIDUAL. SO UNLIKE LAURA'S LAW WHERE THE COURT HAS THE ABILITY TO PLACE THE PERSON ON A HOLD SO THEY CAN BE CLINICALLY EVALUATED WE FELT WE WOULD JUST RELY ON EXISTING LPS. UNFORTUNATELY, WE DO THINK THAT IF SOMEBODY WHO NEEDS CARE.

13:45:44 THEY HAVE GONE THROUGH THE CLINICAL EVALUATION PROCESS AND THE COURT FOUND THIS INDIVIDUAL MEETS CRITERIA FOR CARE, THIS PERSON IS EXPERIENCING A LOT OF INTENSE SYMPTOMS IS VERY UNWELL.

13:46:12 I THINK OUR HOPE IS WE GET TO HEM AND OFFER THEM CARE, IF THEY DO NOT WANT TO CARE WE HAVE TO RELY ON EXISTING AUTHORITY. UNFORTUNATELY THAT PERSON MAY BE DOWN THE ROAD A 5150, UNFORTUNATELY THEY MAY END UP INCARCERATED. HOPING THAT IS NOT THE CASE, IT'S POSSIBLE THAT COULD HAPPEN. THAT WOULD HAPPEN REGARDLESS OF CARE COURT.

13:46:38 AND THEN THIS PARTICULAR PIECE IS SOMETHING THAT WE ARE WORKING THROUGH. THE INTENT OF THIS, WAS SIMPLY TO MAKE SURE THAT IF SOMEBODY HAD BEEN "DEFERRED" FROM A CONSERVATORSHIP PROCEEDING TO CARE COURT THEY COULD GO BACK TO THAT PROCESS IF THEY DID NOT WANT TO PARTICIPATE IN CARE COURT.

13:46:58 OUR INTENT IS NOT TO FAST TRACK PEOPLE. IF THERE ARE FLAWS WE ARE WORKING THROUGH THAT TO BE CLEAR IN THAT SENSE, NEXT SLIDE I THINK WE ARE DONE HERE. THIS IS SIMPLY SAY AN AGENCY, WE ARE VERY INTERESTED IN CREATING COORDINATION ACROSS DEPARTMENTS LIKE THIS COMMITTEE TO TACKLE CHALLENGING ISSUES.

13:47:17 LIKE WORKFORCE AND HOMELESSNESS AND ADVANCING EQUITY. I WANT TO SHARE THAT IS REALLY OUR ROLE, MY ROLE, AND EXCITED TO BE HERE. AND I THINK THE NEXT IS JUST SIMPLY A BUNCH OF HYPERLINKS TO HELP YOU WITH ANY RESOURCES. I PUT CARE COURT AT THE TOP.

13:47:20 WE ALSO HAVE A BEHAVIORAL TASK FORCE.

13:47:29 IF YOU ARE INTERESTED IN KIDS INITIATIVE AND OFFICE OF COMMUNITY, AND CAL AIM AND MY INFORMATION AND THEN I'M DONE.

13:47:54 >> THANK YOU THAT WAS EXCELLENT. THANK YOU FOR THE RESOURCES, TOO, WE WILL LEAVE THIS UP ON THE SCREEN INCLUDING YOUR E-MAIL AND PHONE, IF WE RUN OUT OF TIME WITH QUESTIONS, EVERYONE KNOWS HOW TO FOLLOW UP. WE WILL TAKE QUESTIONS UP UNTIL 2:00, FIRST FROM COUNCIL MEMBERS.

13:48:12 >> THANK YOU SO MUCH, I FOUND THAT TO BE EXTREMELY INTERESTING AND A PROBABLE INTERVENTION THAT MAY PAN OUT. HERE IN SAN DIEGO WE LOOKED AT LAURA'S LAW FOR QUITE SOME TIME AND OTHER ALTERNATIVES TO CONSERVATORSHIP.

13:48:38 ONE POINT I WILL MAKE AS YOU TALK ABOUT SERVICES YOU ARE PROVIDING AND SO MUCH GOING ON WITH BEHAVIORAL HEALTH, I WOULD ENCOURAGE YOU TO CONSIDER WHAT MORE CAN BE DONE FOR OLDER ADULTS. THE CALIFORNIA COMMISSION ON AGING IS RIGHT NOW PUTTING FORWARD A BUDGET PROPOSAL FOR A GERIATRIC BEHAVIORAL HEALTH LEADERSHIP POSITION, WE WOULD LIKE TO SEE THAT ADVOCACY OCCUR.

13:48:55 I KNOW THE FASTEST GROWING GROUP OF HOMELESS ARE OLDER ADULTS AND THAT'S A BIG INTERSECTION WITH THE CARE COURT, HAVING THAT OLD R ADULT EXPERTISE AT THE TABLE AND LOOKING AT OTHER INTERVENTIONS FOR OLDER ADULTS, THANK YOU.

13:49:02 >> THANK YOU.

13:49:18 >> OTHER RAISED HANDS?

13:49:26 >> I THINK WE HAVE HOWARD?

13:49:50 >> YES, I DO HAVE A QUESTION FOR STEPHANIE, HOW MANY PEOPLE ARE CURRENTLY IN CONSERVATORSHIP AT THE PRESENT MOMENT. AND DO YOU FEEL THAT SUPPORT DECISION MAKING CAN HELP MAKE A DIFFERENCE IN REDUCING THE NUMBER OF PEOPLE CURRENTLY UNDER CONSERVATORSHIP?

13:50:11 >> THOSE ARE GOOD QUESTIONS, I WAS GOING TO SEE IN MY HANDY CHEAT SHEET HERE IF I DID HAVE THE NUMBER OF PEOPLE ON CONSERVATORSHIP, ANSWER THE FIRST ONE AND SEE IF I CAN FIND IT AND PUT THAT NUMBER IN THE CHAT.

13:50:24 I WAS SO FOCUSED ON WANTING TO FIND THAT NUMBER, CAN YOU REPEAT, PARAPHRASE THE SECOND PART OF THE QUESTION?

13:50:29 >> I THINK WE MAY HAVE LOST HER AGAIN, I DONT KNOW IF YOU CAN STEP IN?

13:50:34 >> SORRY HOWARD.

13:50:45 >> YES, I WANTED TO KNOW DO YOU THINK THAT SUPPORTIVE DECISION MAKING CAN HELP REDUCE THE NUMBER OF PEOPLE CURRENTLY IN CONSERVATORSHIP?

13:51:08 >> YOU KNOW HOWARD I AM JUST LEARNING ABOUT SUPPORTIVE DECISION MAKING MYSELF, I DON'T WANT TO PONTIFICATE MAYBE THAT IS THE CASE. BUT CERTAINLY THE RESEARCH WOULD SHOW THAT. AND YOU KNOW I'M VERY EAGER TO LEARN MORE AND EXCITED THERE'S SUCH SUPPORT FOR SUPPORTIVE DECISION MAKING.

13:51:20 TRYING TO SEE HOW WE CAN USE IT MORE IN THE BEHAVIORAL HEALTH SPACE, WHICH IT HAS NOT NECESSARILY, TO THE BEST OF MY KNOWLEDGE BEEN USED AS MUCH. SO, VERY INTERESTED TO LEARN MORE.

13:51:45 >> THE REASON I ASKED THAT QUESTION IS BECAUSE, THEY ARE NOT INTERESTED IN REDUCING THE NUMBER OF PEOPLE IN CONSERVATORSHIP AND FINDING ALTERNATIVES, SHE WOULD BE A GOOD PERSON TO CONTACT, JUDY MARK AT DISABILITY VOICES UNITED.

13:51:50 >> OKAY, GREAT, I ACTUALLY THINK WE MIGHT HAVE A CALL ON THE BOOKS FOR NEXT WEEK, THANK YOU SO MUCH.

13:51:52 >> YOU'RE WELCOME, GOOD LUCK.

13:52:12 >> STEPHANIE, UNLESS I AM MISTAKEN I AM NOT AWARE OF ANY ENTITY THAT COLLECTS THE DATA ON HOW MANY CONSERVATORSHIPS THERE ARE STATEWIDE. BECAUSE THERE ARE A LOT OF PRIVATE CONSERVATORSHIPS BOTH PROBATE AND LPS.

13:52:19 I'M NOT AWARE OF ANY ENTITY RIGHT NOW THAT COLLECTS DATA ON ALL THE CONSERVATORSHIPS IN THE STATE.

13:52:53 >> THANK YOU, I THINK THE ONLY NUMBERS I HAVE WOULD BE SPECIFIC TO LPS CONSERVATORSHIPS. SO, BUT I DO HAVE HERE THE MOST RECENT DATA THROUGH 2019. TEMPORARY CONSERVATORSHIPS WERE JUST SHY OF 1400, AND PERMANENT AROUND 4400, SCARLET WOULD KNOW MUCH BETTER TO ME, THAN I, AS TO THE LEVEL OF THE QUALITY OF THAT DATA IN TERMS OF ACCURACY.

13:53:09 I THINK ONE THING I WOULD SAY, JUST REAL QUICKLY, WE WERE READING THIS MORNING ON THIS TOPIC. I WOULD SAY WE REALLY DO AGREE THAT IT WOULD BE REALLY IMPORTANT FOR US TO FIGURE OUT STRATEGIES TO IMPROVE THAT DATA SO WE ARE REALLY MAKING INFORMED DECISIONS.

13:53:29 I AND I WANTED TO EXPRESS OUR SUPPORT FOR REALLY TRYING TO ROLL UP OUR SLEEVES AND FIGURE OUT WAS THE BEST WAY TO DO THAT, IF WE DON'T GET IT IN THIS LEGISLATIVE SESSION, THEN WE HAVE MORE TIME AND CAN WORK ON IT NEXT YEAR. BUT JUST WANTED TO EXPRESS OUR INTEREST IN THAT SPACE.

13:53:39 >> THANK YOU, WE ARE GOING TO GO TO SHERI AND LIZ, AND SCARLET I DON'T KNOW IF YOU HAVE QUESTION OR WANT TO JUMP IN THAT CONVERSATION, WE WILL CIRCLE BACK AND AFTER THAT.

13:53:46 >> SORRY, I ALREADY MADE MY COMMENT, I WILL LOWER IT.

13:53:52 >> GOT IT, THAUPG, SHERI THEN LIZ.

13:54:18 >> GOOD AFTERNOON, I HAVE A SON WITH AUTISM, WE HAVE SUPPOSED SUPPORTIVE DECISION MAKING WITH HIM SINCE HE WAS A VERY YOUNG MAN. AND I FOUND THAT SOMETIMES PEOPLE DON'T RESPECT THAT SUPPORTIVE DECISION MAKING PROCESS. WHEN WE USE IT WITH HIM. DO YOU THINK WHEN THE CARE COURT STARTS PRACTICING THAT WILL IT BE RESPECTED.

13:54:27 OR IS THERE A WAY THAT YOU CAN MAKE SURE THAT THE PERSON'S DECISION IS ACTUALLY YOU KNOW FOLLOWED THROUGH WITH AND RESPECTED?

13:54:47 >> YEAH, GREAT COMMENT. I THINK THERE ARE A COUPLE OF COMPONENTS, I FEEL LIKE SOMETIMES PEOPLE AREN'T GETTING THE ENTIRE WHOLE PICTURE WITH CARE COURT, BECAUSE WE HAVE COMPONENTS THAT ARE THE FUNDING TO SUPPORT THE IMPLEMENTATION OF CARE COURT RELEASED AS PART OF THE MAY REVISE.

13:54:55 CERTAINLY ONE OF THE THINGS WE RECOGNIZE THERE'S A SIGNIFICANT AMOUNT OF TECHNICAL ASSISTANCE THAT NEEDS TO TAKE PLACE.

13:55:00 NOT ONLY TO UNDERSTAND WHAT WE ARE TRYING TO ACCOMPLISH, BUT REALLY UNDERSTAND, SUPPORT LIKE I MENTIONED.

13:55:26 I HAVE BEEN AROUND FOR A LONG TIME. SUPPORTIVE DECISION MAKING IS NEW IN MY SPACE, LOTS OF QUESTIONS, WHY DO WE NEED IT AND PEER SUPPORT AND WHAT'S THE DIFFERENCE, A LOT OF EDUCATION THAT NEEDS TO TAKE PLACE, INCLUDING WITH THE COURT AND PARTNERS, THERE WILL BE A COMPONENT IN THE MAY REVISE THAT WILL OUTLINE THINKING.

13:55:34 WELCOME PARTNERSHIP WITH THIS COMMITTEE AND OTHERS TO THINK THROUGH STRATEGY IN THAT SPACE AS WELL.

13:55:39 >> THANK YOU VERY MUCH. LASTLY GO TO LIZ. GO AHEAD LIZ.

13:55:55 >> HI STEPHANIE AND PANELISTS. I AM LIZ WITH DISABILITY RIGHTS CALIFORNIA. I AM SURE YOU KNOW THIS STEPHANIE, BUT DISABILITY RIGHTS CALIFORNIA IS OPPOSED TO THE CARE COURT FRAMEWORK AS IT'S CURRENTLY STRUCTURED AND DESCRIBED.

13:56:04 IT DOES NOT GUARANTEE HOUSING AS A SOLUTION TO ADDRESS HOMELESSNESS AND HOUSING OPPORTUNITIES WOULD CURRENTLY BE PROVIDED THROUGH THE COUNTIES.

13:56:24 WE JUST FEEL THAT A HOUSING FIRST APPROACH IS THE BEST WAY TO ADDRESS THE CONCERNS OF THE FOLKS THAT WE SERVE. AND THAT WE WOULD STRONGLY PREFER INTENSIVE VOLUNTARY OUTREACH AND TREATMENT OPPOSED TO COURT ORDERED TREATMENT.

13:56:48 I ALSO WANTED TO SHARE THAT ONE OF OUR, YOU KNOW WE HAVE A COALITION OF ORGANIZATIONS TAKING THE SAME POSITIONS. ONE OF THE ORGANIZATIONS IS JUSTICE AND AGING AND THERE IS A PANELIST MEMBER FROM JUSTICE AND AGING PART OF THIS GROUP. SHE IS NOT HERE TODAY, I AM NOT SPEAKING ON BEHALF OF HER, BUT SHARE POTENTIALLY SHE WOULD HAVE THAT PERSPECTIVE AS WELL.

13:57:01 >> THANK YOU, I SEE WE HAVE A QUESTION IN THE CHAT. IS CARE COURT RELEVANT ONLY TO PEOPLE WITH SEVERE MENTAL HEALTH DIAGNOSIS, OR RELATED TO DEMENTIA DIAGNOSIS AS WELL.

13:57:23 >> THANK YOU FOR THE THE QUESTION, NO, VERY SPECIFIC CARE COURT. THIS HAS COME UP, VERY SPECIFICALLY CARE COURT IS DIRECTED AT INDIVIDUALS WITH SCHIZOPHRENIA OR SCHIZOPHRENIA SPECTRUM DISORDERS INCLUDING PSYCHOTIC DISORDERS.

13:57:49 I DO KNOW THERE ARE WAYS IN WHICH PEOPLE EXPERIENCE PSYCHOSIS RELATED TO ANOTHER UNDERLYING MEDICAL CONDITION. I AM NOT AN EXPERT ON DEMENTIA, BUT I KNOW ONE THING WE ARE REALLY EXPLORING RIGHT NOW IS HOW TO "BE INCLUSIVE" BUT ALSO, AS I MENTIONED EARLIER WHEN IT COMES TO PSYCHOTIC.

13:58:03 PEOPLE EXPERIENCING PSYCHOSIS, BUT NOT NECESSARILY BECAUSE OF A MENTAL ILLNESS, THAT COULD BE DRUG INDUCED, MEDICALLY INDUCED. NOT SAYING THAT'S THE SITUATION WITH DEMENTIA, I AM NOT AN EXPERT.

13:58:11 And we are on this.

13:58:35 TO YES, BE INCLUSIVE, BECAUSE MANY OF THEM ARE THE SAME SYMPTOMS, BUT AT THE SAME TIME ULTIMATELY GETTING THAT INDIVIDUAL TO THE RIGHT CARE, BECAUSE WHAT WE'VE DESIGNED IS AN INTERVENTION ON THE OTHER END THAT'S REALLY FOR SOMEBODY WHO HAS A SERIOUS AND PERSISTENT MENTAL ILLNESS RATHER THAN SOMEBODY WHO MAY HAVE A SERIOUS MEDICAL CONDITION OR A SUBSTANCE USE DISORDER.

13:58:41 SO WE'RE WORKING THROUGH SOME OF THOSE DETAILS RIGHT NOW.

13:58:58 >> THANK YOU, STEPHANIE. WITH THAT, I THINK WE WILL PIVOT TO OUR NEXT AGENDA ITEM. THANK YOU SO MUCH, STEPHANIE, I APPRECIATE YOU BEING HERE. I WANT TO CHECK IN AND SEE IF SUSAN, YOU WERE ABLE TO RECONNECT. I KNOW WE'VE BEEN HAVING CONNECTIVITY ISSUES AS YOU'RE PARTICIPATING REMOTELY AND TRAVELING TODAY.

13:59:24 >> I BELIEVE I'M WORKING RIGHT NOW. SO THANK YOU, AGAIN, STEPHANIE. THANK YOU FOR BEING SO GENEROUS WITH YOUR TIME. WE KNOW HOW HARD YOU ARE WORKING WITH SO MANY OTHERS ON THIS AND ALL THE ITEMS YOU SHARED WITH US IN YOUR SLIDE DECK TO EDUCATE US THAT CARE COURT IS JUST A PIECE OF A MUCH BIGGER CONTINUUM, AND THERE'S ACTIVITY HAPPENING ON MANY, MANY FRONTS.



13:59:41 SO THANKS FOR JOINING US. WE'RE NOW GOING TO TURN OVER TO THE FIRST PRESENTATION. I WANT TO UNDERSCORE HOW SIGNIFICANT THIS IS THAT THIS IS ONLY THE SECOND MEETING OF THIS COUNCIL. AND WE ALREADY HAVE TWO PRESENTATIONS BEING BROUGHT FORWARD BY MEMBERS OF THE ADVISORY COUNCIL.

14:00:06 AND TODAY WE'RE SO HAPPY TO BE HEARING FIRST FROM MOUSSAVI, WHO WILL BE SHARING ON BEHALF OF ALL THE MEMBERS WHO CONTRIBUTED, I BELIEVE THIS WORK WAS LED BY VIVIANNE WITH JUSTICE IN AGING, AND SHE'S NOT ABLE TO BE WITH US TODAY. NINA WILL BE PRESENTING ON BEHALF OF THEIR WORKGROUP ABOUT THE EQUITY FRAMEWORK. WELCOME, NINA.

14:00:18 >> HEY, SUSAN. THANK YOU SO MUCH. I'M NOT GOING TO BE ON VIDEO. I'M ACTUALLY SICK. I THINK YOU CAN TELL BY MY VOICE. SO I'M SPARING EVERYBODY THE VISUAL OF ME. [LAUGHS]

14:00:47 AND I WILL TALK THROUGH, AND YOU'LL GET TO SEE THE LOVELY SLIDES THAT VIVIANNE PUT TOGETHER. SHE UNFORTUNATELY IS NOT ABLE TO JOIN US TODAY. I DO WANT TO UNDERSCORE THAT THE WORK THAT I WILL BE TALKING ABOUT TODAY WAS LARGELY LED AND SPEARHEADED BY VIVIANNE. AND I WANT TO MAKE SURE THAT SHE GETS THE PROPER CREDIT FOR THE WORK, EVEN THOUGH SHE'S NOT THE ONE WHO WILL BE PRESENTING.

14:01:18 SO WE CAN GO TO THE NEXT SLIDE. I'M GOING TO TALK A LITTLE BIT ABOUT WHAT OUR CHARGE AND OUR GOAL WAS AS WE WERE PUTTING TOGETHER THESE PRINCIPLES AND THIS EQUITY TOOL. AND I WANT TO MAKE SURE TO MENTION THAT THESE ARE DRAFT PRINCIPLES AND A DRAFT TOOL. WE ARE PROPOSING THIS NOW TO THE LARGER COUNCIL. AND I BELIEVE SUSAN AND HER TEAM WILL DECIDE HOW WE WANT TO MOVE FORWARD WITH ADOPTING IT.

14:01:44 BUT JUST AS A LITTLE BIT OF A RECAP, DURING THE FIRST COUNCIL MEETING THAT WE HAD A COUPLE MONTHS AGO, THE EQUITY AND INCLUDE SUBCOMMITTEE WAS CREATED. AND WE WERE CREATED TO EXPLORE HOW THE COUNCIL CAN INTEGRATE EQUITY PRINCIPLES INTO OUR WORK THROUGHOUT THE NEXT COUPLE OF MONTHS, THROUGHOUT THE YEAR AND MOVING FORWARD.

14:02:14 AND SO SINCE THAT FIRST MEETING, OUR EQUITY SUBCOMMITTEE MET THREE TIMES TO DEVELOP A DRAFT EQUITY FRAMEWORK FOR THE COUNCIL TO REVIEW AND HOPEFULLY ADOPT DURING OUR FIRST SUBCOMMITTEE MEETING WE DECIDED TO CREATE THESE PRINCIPLES AND PAIR THEM WITH AN EQUITY TOOL TO HELP GUIDE THE COUNCIL'S WORK AND REALLY CENTER EQUITY IN EVERYTHING THAT WE DO.

14:02:32 I KNOW THAT FOR ALL OF THE ORGANIZATIONS WE REPRESENT, WE HAVE BEEN INTERNALLY WORKING TO SEE HOW WE CAN CENTER EQUITY AND INCLUSION AND DIVERSITY, EQUITY AND INCLUSION IN OUR WORK.

14:02:49 AND WE WANTED TO MAKE THAT AS WELL THROUGH THE COUNCIL. SO WHAT I'LL BE PRESENTING TODAY ARE THESE PROPOSED PRINCIPLES AND THE TOOL FOR YOUR REVIEW AND DISCUSSION. SO IF YOU CAN GO TO THE NEXT SLIDE.

14:03:22 SO WE HAVE PUT TOGETHER REALLY FIVE EQUITY PRINCIPLES AND TWO KIND OF MAJOR TOOLS. THE PRINCIPLES AND THE EQUITY TOOL DOCUMENT. SO AS WE GO OVER THESE PRINCIPLES, THESE PRINCIPLES WERE REALLY WHAT WE USED TO DRIVE THE CREATION OF THE TOOL AS WELL. SO

OUR FIRST PRINCIPLE IS WE RECOGNIZE THAT ALL ADULTS DESERVE TO LIVE FREE FROM ABUSE, NEGLECT AND EXPLOITATION.

14:03:39 WE ALSO ACKNOWLEDGE THE EXISTENCE OF SYSTEMIC RACISM AND DISCRIMINATION. AND ITS NEGATIVE IMPACTS AND IN ORDER TO COMBAT THOSE IMPACTS, WE MUST CENTER EQUITY AT ALL STAGES OF OUR COUNCIL'S WORK.

14:04:08 CENTERING EQUITY MEANS NOT JUST CREATING EQUITABLE SOLUTIONS FOR ALL OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES, BUT ALSO RECOGNIZING THAT IMPLICIT BIAS EXISTS WITHIN ALL OF US. AND WE ARE COMMITTED AS A GROUP TO ACKNOWLEDGE AND EXPLORE BIASES WHILE DOING THE WORK OF THIS COUNCIL.

14:04:32 NEXT SLIDE, PLEASE. AND THE LAST TWO PRINCIPLES WE HAVE HERE IS THAT WE ACKNOWLEDGE THAT WHILE OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES HAVE MANY OVERLAPPING INTERESTS, THEY ARE DISTINCT COMMUNITIES, AND ANY POLICIES EXAMINED BY THIS COUNCIL SHOULD EXAMINE IMPACTS TO EACH COMMUNITY.

14:04:48 FINALLY, WE RECOGNIZE THE IMPORTANCE OF HEARING DIRECTLY FROM OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES AS WE COMPLETE OUR WORK. THEIR LIVED EXPERIENCES SHOULD ALWAYS BE CENTERED IN OUR WORK.

14:05:06 SO THOSE ARE THE FIVE EQUITY PRINCIPLES THAT WE USED TO DRIVE THIS SECOND PART OF OUR WORK, WHICH WAS CREATING THIS EQUITY TOOL. AND IF YOU COULD GO TO THE NEXT SLIDE, PLEASE.

14:05:39 WHAT WE DID WAS WE PUT TOGETHER A SERIES OF QUESTIONS THAT WE WANTED TO BE ABLE TO ANSWER. AND THESE QUESTIONS ARE WHAT COMPRISE THIS EQUITY TOOL. SO WE ARE HOPING THAT IN ALL OF THE WORK THAT WE DO MOVING FORWARD, WE STOP TO TAKE A PAUSE TO ASK OURSELVES THESE QUESTIONS AND MAKE SURE THAT WE ARE ANSWERING THEM TO THE BEST OF OUR ABILITIES.

14:05:55 AND IF WE ARE NOT ABLE TO ANSWER THEM, WE ARE TAKING A MOMENT TO STEP BACK AND SEEK THOSE ANSWERS. SO USING THE MPA EQUITY TOOL AND OTHER AVAILABLE TOOLS, WE ACTUALLY DEVELOPED THIS SERIES OF QUESTIONS.

14:06:14 AND WE BELIEVE THESE QUESTIONS SHOULD BE USED IN ALL THREE STAGES OF OUR PROCESSES HERE. SO WHETHER IT'S THE PLANNING STAGE, THE PROGRAM DEVELOPMENT STAGE OR THE POLICY-MAKING STAGE, WE WANT TO MAKE SURE WE'RE STEPPING BACK AND ASKING THESE QUESTIONS.

14:06:41 SO THE FIRST QUESTION THAT WE PUT FORWARD IS WHAT IS THE PROBLEM? WHAT PROBLEM OR ISSUE IS THE PROPOSED POLICY, PROGRAM, OR ACTION INTENDED TO ADDRESS? THEN THE NEXT QUESTION WOULD BE HOW DOES IT ADDRESS DEI? AND FOR THOSE WHO ARE NOT FAMILIAR WITH THIS ACRONYM, DEI MEANS DIVERSITY, EQUITY, AND INCLUSION.

14:07:09 YOU MIGHT OFTEN SEE IT USED IN PAIRING WITH THE ACRONYM REI, WHICH MEANS RACIAL EQUITY AND INCLUSION. SO THIS QUESTION, IF WE DIVE MORE DEEPLY, LOOKS AT DOES THE PROPOSED POLICY ADDRESS GAPS AND/OR ORGANIZATIONAL BARRIERS? AND DOES IT FURTHER OUR GOALS OF INCREASED DIVERSITY, EQUITY AND INCLUSION?

14:07:41 IF IT DOES NOT DO THIS, HOW CAN WE MAKE SURE THAT IT DOES? NEXT WE LOOK AT WHO BENEFITS FROM THIS PROPOSED SOLUTION. AND ARE THOSE GROUPS HARMED? SO WHO IS THE INTENDED BENEFICIARY OF THE PROPOSED POLICY? AND ARE THERE GROUPS THAT MAY POSSIBLY BE HARMED BY THE POLICY? AND HOW DO WE PLAN TO MITIGATE THAT HARM?

14:08:04 IF WE COULD GO TO THE NEXT SLIDE, PLEASE. SO THEN WE WOULD BE LOOKING AT WHAT IS THE AVAILABLE DATA? IS THERE AVAILABLE DATA ON THE POLICY'S IMPACT ON THESE MARGINALIZED GROUPS? AND HAVE REASONABLE EFFORTS BEEN MADE TO DISCOVER ANY AVAILABLE DATA AND IDENTIFY ANY DATA GAPS?

14:08:28 THEN WE WOULD WANT TO LOOK AT THE HISTORIC IMPACTS. HOW HAS SYSTEMIC RACISM AND/OR DISCRIMINATION, IN ESSENCE AGEISM, SEXISM, ABLEISM, ET CETERA, IMPACTED CURRENT POLICIES AND HOW WILL THIS NEW POLICY ADDRESS THOSE PAST HARMS?

14:08:51 NEXT SLIDE, PLEASE. AND THE LAST TWO QUESTIONS THAT WE WOULD BE ASKING: ARE THERE DIFFERENCES IN THESE DISTINCT COMMUNITIES? SO AS YOU MAY REMEMBER, IN OUR PRINCIPLES, WE DID IDENTIFY THESE DISTINCT COMMUNITIES. SO WE WANT TO MAKE SURE IN OUR EQUITY TOOLS THAT WE'RE ASKING OURSELVES THIS QUESTION.

14:09:04 ARE THERE DIFFERENCES IN HOW DISABLED AND OLDER ADULTS, OLDER ADULT COMMUNITIES, MAY BE IMPACTED? ARE THERE DIFFERENCES IN THESE DISTINCT COMMUNITIES, AND ARE WE ADDRESSING THEM?

14:09:24 AND THEN LASTLY, ARE WE GETTING COMMUNITY INPUT? WHAT EFFORTS HAVE BEEN MADE OR WHICH EFFORTS ARE NEEDED TO ENSURE THAT THE PERSPECTIVE AND NEEDS OF THOSE MARGINALIZED STAKEHOLDERS ARE REFLECTED IN PLANNING OR PROGRAM AND POLICY DEVELOPMENT?

14:09:45 WE ALWAYS WANT TO MAKE SURE THAT WE ARE FIRST DOING NO HARM. AND IF -- IF WE ARE NOT GETTING COMMUNITY INPUT FROM THE FOLKS WHO ARE ACTUALLY DIRECTLY IMPACTED, THESE MARGINALIZED STAKEHOLDERS, THEN WE MAY UNINTENTIONALLY BE DOING HARM. SO WE ALWAYS WANT TO MAKE SURE THEIR VOICE IS HEARD.

14:10:11 SO THOSE ARE THE TWO PROPOSED ITEMS THAT WE BRING TO YOU TODAY FROM OUR EQUITY SUBCOMMITTEE. THOSE ARE THE EQUITY PRINCIPLES AND THE EQUITY TOOLS. AND I DO WELCOME QUESTIONS. BUT I WILL SAY THAT AS I AM NOT THE LEADER OF THE SUBCOMMITTEE, I MIGHT NOT BE ABLE TO ANSWER ALL OF THE QUESTIONS. AND IF THERE IS A QUESTION I DON'T HAVE AN ANSWER TO, I'LL MAKE SURE THAT VIVIANNE IS ABLE TO GET BACK TO YOU WITH IT.

14:10:16 AND I TURN IT BACK OVER TO SUSAN TO TAKE IT TO THE NEXT STEP.

14:10:37 >> THANK YOU SO MUCH, NINA. AND THANK YOU TO VIVIANNE AND I BELIEVE SHERRY, LIZ, DIANA, HOWARD, ASTRID AND CLAIRE ALL CONTRIBUTED TO THIS WORK. SO THANK YOU. WE HAVE A FEW MINUTES FOR QUESTIONS. AND NINA AND MEMBERS OF THE WORKGROUP CAN FIELD THOSE QUESTIONS.

14:11:04 IN TERMS OF PROCESS, YOU'RE SEEING THIS FOR THE FIRST TIME TODAY, SO IT'S BEEN CIRCULATED, BUT WE'LL GIVE YOU A PERIOD OF TIME WHERE ALL OF YOU CAN INDIVIDUALLY COMMENT BACK TO US. AND THEN WE'LL BRING IT FORWARD AT THE NEXT MEETING AS WELL,

PROBABLY TO CONSIDER IT FOR ADOPTION AFTER WE HAVE AN OPPORTUNITY TO HEAR FROM ALL OF YOU. WE DON'T EXPECT YOU TO BE ABLE TO TURN IT AROUND THAT QUICKLY TODAY.

14:11:13 ARE THERE ANY QUESTIONS FOR THE WORKGROUP? OR COMMENTS? MARTY.

14:11:38 >> HI. THANKS FOR THAT PRESENTATION. I REALLY APPRECIATE IT AND SUPPORT THE POINTS THAT WERE MADE. I HAVE ONE QUESTION THOUGH REGARDING WHAT IS THE WORKGROUP RECOMMENDING IN TERMS OF STEPS WHEN THE STAKEHOLDER, THE VARIOUS COMMUNITIES NEED HELP IN MAKING CHANGES?

14:11:50 BECAUSE I COME FROM ASIAN COMMUNITY. AND IT'S REALLY IMPORTANT TO UNDERSTAND - YOU KNOW, ONE THING THAT PEOPLE NEED -- I THINK WE HAVE TO BE REMINDED THAT EVERYONE NEEDS TO STEP UP AND CHANGE.

14:12:11 AND THERE ARE VALUES WITHIN EACH OF OUR COMMUNITIES THAT COULD BE VIEWED AS REPREHENSIBLE. FOR INSTANCE, SOME COMMUNITIES VIEW PEOPLE WHO ARE GAY, YOU KNOW, CULTURALLY, GOING BACK TO THEIR HOME COUNTRIES, IN WAYS THAT IS NOT ACCEPTABLE, AND IT'S CERTAINLY NOT ACCEPTABLE IN THIS COUNTRY.

14:12:33 THERE ARE ASIAN CULTURES THAT TRADITIONALLY, THE OLDER MIGHT VIEW PEOPLE WITH DISABILITIES IN A CERTAIN WAY. YOU KNOW, IN THE JAPANESE CULTURE, THERE'S A SHAME FACTOR THAT IS VERY HUGE. NOW, MY PARENTS DID NOT DO THAT WITH MY SISTER. BUT THAT WAS JUST, FOR WHATEVER REASONS, THEY DIDN'T DO THAT. THEY ALWAYS INCLUDED HER.

14:12:55 BUT A LOT OF ASIAN CULTURES, THE SHAME FACTOR IS HUGE. AND I JUST THINK THAT WE GOT TO RECOGNIZE THAT PEOPLE NEED TO CHANGE, YOU KNOW. AND THIS RELIGIOUS CULTURES ALSO THAT HAVE VIEWS ABOUT WOMEN THAT ARE REPREHENSIBLE, AT LEAST THAT'S HOW I WOULD FEEL IN TERMS OF THEIR VIEWS NOW.

14:13:08 AND I THINK WE HAVE TO RECOGNIZE THAT JUST BECAUSE SOMEONE IS COMING FROM A DIFFERENT CULTURE DOESN'T MEAN THAT CULTURE IS SOMETHING THAT NEEDS TO BE EMBRACED COMPLETELY, THAT WE HAVE TO BE IN A TEACHING MODE, ALL OF US TOGETHER.

14:13:18 AND SO I DON'T KNOW IF YOUR WORKGROUP LOOKED INTO THAT OR MAYBE IT'S BEYOND THAT WORKGROUP. THANKS.

14:13:42 >> YEAH. I REALLY APPRECIATE THAT COMMENT, MARTY. AND I AM A CHILD OF IMMIGRANTS. MY PARENTS ARE IRANIAN. I KNOW. AND I THINK THAT WAS SOMETHING WE DID TALK ABOUT IN CREATING THESE PRINCIPLES. AND THAT'S HOW WE CAME UP WITH PRINCIPLE NUMBER 3, WHICH WAS THAT WE ARE RECOGNIZING THAT EVERYBODY HAS IMPLICIT BIASES.

14:13:44 AND THAT THEY --

14:13:47 >> AH.

14:14:13 >> ALL THE COMMUNITY. SO I APPRECIATE YOU BRINGING THAT UP. BECAUSE I THINK IT'S NOT OFTEN THAT WE RECOGNIZE THAT EVEN FOLKS WITHIN MARGINALIZED COMMUNITIES HAVE THEIR OWN BIAS. AND FOR MY WORK AT THE ALZHEIMER'S ASSOCIATION, ONE OF THE THINGS WE TACKLE IS BREAKING INTO COMMUNITIES OF COLOR AND TAKING AWAY THAT STIGMA AROUND FOLKS LIVING WITH ALZHEIMER'S OR DEMENTIA.

14:14:33 AND THAT THAT'S SOMETHING TO BE ASHAMED OF. SO YEAH, ABSOLUTELY WE'RE RIGHT THERE WITH YOU. AND I THINK THIS IS A LAUNCHING POINT FOR US. AND AS WE START WORKING WITH DIFFERENT MARGINALIZED GROUPS, THINGS WILL BE -- WE WILL ALL BE LEARNING THINGS AND LEARNING HOW TO TACKLE THOSE VARIABLY IS IT BIASES.

14:14:39 >> PERFECT ANSWER. SEE, YOU CAN ANSWER ALL THE QUESTIONS.

14:14:46 >> GREAT. WE'LL TAKE A FINAL QUESTION FROM HOWARD. AND THEN WE'LL MOVE ON TO THE NEXT AGENDA ITEM.

14:15:01 >> WELL, ACTUALLY, NOT TOO MUCH A QUESTION AS A COMMENT. I DO FEEL THAT WE NEED TO HAVE MORE PEOPLE FROM THE DISABLED COMMUNITY AND THE ELDERLY COMMUNITIES REPRESENTED IN THE DECISION-MAKING PROCESS.

14:15:32 I FEEL THAT'S VERY IMPORTANT. THAT'S WHY I'M HERE ON THIS COMMITTEE. I AM BOTH A DISABLED PERSON AND AN ELDERLY PERSON. I'M 66 YEARS OLD. AND I ALSO -- LEGAL CENTER. I CHOSE THE EASTER SEALS. SO I SORT OF HAVE A FOOT IN BOTH CAMPS, FOOT IN BOTH DOORS. AND I FEEL I CAN CONTRIBUTE BY MAKING MY -- KNOWN.

14:15:55 AND I FEEL WE SHOULD BE GUIDED BY THE PRINCIPLE THAT NOTHING FOR US WITHOUT INCLUDING US AS WELL. SO I CALL FOR MORE PEOPLE FROM THE ELDERLY COMMUNITY AND FROM PEOPLE WITH DISABILITIES COMMUNITY TO BE INCLUDED IN THE STATE DECISION-MAKING PROCESSES. THEIR VOICES NEED TO BE HEARD TOO.

14:16:11 >> THANK YOU, HOWARD. AND I SAW THAT REFLECTED IN THE WORK OF THE WORKGROUP. AND WE'LL BE COMING TO YOU TO HELP IDENTIFY OTHER INDIVIDUALS WHO COULD BE INVOLVED. WE MAY NEED YOUR HELP TO ACHIEVE THAT GOAL. WE SHARE THAT GOAL.

14:16:17 AND NOW I'LL TURN IT OVER TO MARIYA.

14:16:37 >> THANK YOU, SUSAN. THERE'S THAT MUTE BUTTON AGAIN. WE'RE GOING TO TURN TO PUBLIC COMMENT. WE HAVE JUST A COUPLE OF MINUTES FOR PUBLIC COMMENT. I KNOW THERE ARE A COUPLE OF FOLKS WHO HAVE DROPPED THINGS INTO THE Q&A. SO I WILL READ THOSE OFF. BUT IN THE MEANTIME I DO WANT TO ENCOURAGE PARTICIPANTS WHO ARE JOINING US TODAY TO EITHER USE THE RAISE HAND FEATURE

14:17:00 OR ENGAGE WITH US THROUGH THE Q&A, AND WE'LL READ YOUR COMMENTS OR QUESTIONS ALOUD. SO, THANK YOU VERY MUCH. AND WITHOUT FURTHER ADO, I THINK THE TWO QUESTIONS THAT HAVE BEEN SUBMITTED THUS FAR TIE TOGETHER. AND THEY'RE REALLY FOR STEPHANIE. I DON'T KNOW, STEPHANIE, IF YOU'RE STILL ON. BUT THIS IS FROM LUANN WHO ASKS CAN YOU SPEAK TO THE IMPORTANCE OF MEDICATION WITH RESPECT TO SCHIZOPHRENIA.

14:17:17 AND THE IMPACT IT HAS ON A INDIVIDUAL'S CAPACITY FOR DECISION MAKING. DOES THE HEALTH AND HUMAN SERVICES DEPARTMENT EXPLORE HOW MEDICATION LIKE THE SHOT CAN BE BROUGHT TO THIS POPULATION, SUCH AS THROUGH STREET DOCTORS AS ONE WAY OF GETTING HELP WITHOUT MORE BURDENSOME PROCESS.

14:17:43 AND DOES THE STATE HAVE CAPACITY TO IDENTIFY EVERY PERSON WHO HAS SCHIZOPHRENIA AND WHETHER THEY ARE CURRENTLY ON MEDICATION OR NOT. DOES THE STATE HAVE CAPACITY TO

IDENTIFY THE LOCATIONS OF THESE INDIVIDUALS TO SEND A TEAM OF PROFESSIONALS WHO CAN COME TO THEM AND OFFER THE MEDICATIONS AND OTHER FORMS OF ASSISTANCE. SO THANK YOU, LUANN.

14:30:49 >> I HOPE YOU STRETCHED YOUR LEGS AND GOT SOMETHING TO DRINK, NOW WE ARE RETURNING FOR THE SECOND HALF OF OUR AGENDA. AND WE ARE HONORED TO HAVE A SECOND PRESENTATION FROM A SECOND WORK GROUP THAT'S BEEN BUSILY WORKING SINCE OUR FIRST MEETING.

14:31:07 FOR THOSE WHO HAVE NOT MET LISA WHO HEADS UP THE ELDER JUSTICE COALITION, AND LESLIE INTRODUCED HERSELF EARLIER FROM THE CALIFORNIA DEPARTMENT OF DEVELOPMENTAL DISABILITIES.

14:31:15 MANY HAVE BEEN WORKING TOGETHER ON THE LANDSCAPE OF GAP ANALYSIS, I TURN IT OVER TO YOU NOW, THANK YOU BOTH SF

14:31:29 >> HI EVERYONE, AND THANKS FOR THE OPPORTUNITY TO PRESENT TODAY, I ALSO REALLY WANT TO THANK MY FELLOW COMMITTEE MEMBERS FOR SOME REALLY ENLIGHTENING AND THOUGHTFUL DISCUSSIONS.

14:31:39 I REALLY GOT A LOT OUT OF THEM AND THANKS ALSO TO THE CDA STAFF, REALLY HELPED US MOVE FORWARD ON THIS, IF WE CAN GO TO THE FIRST SLIDE.

14:31:56 THIS FILLS OUT ATASKS ASSIGNED TO US, BASICALLY GATHER INFORMATION AND CONDUCT A GAP ANALYSIS, AND THESE ARE DATA POINTS WE STARTED LOOKING AT. BASICS, TYPE OF ABUSE AND AGENCIES.

14:32:10 WE ACTUALLY STARTED WORKING ON A CHART THAT CDA ORIGINALLY GOT STARTED ON AND LESLIE DEVELOPED A SIMPLIFIED VERSION OF THAT WHICH SHE IS GOING TO SHOW YOU IN A FEW MINUTES.

14:32:40 I CAN GO TO THE NEXT SLIDE. SO THIS FIRST SLIDE, I WANT TO SAY, FIRST, OUR GROUP REALLY HAD A LITTLE BIT OF TROUBLE DEFINING OUR TASKS AND GETTING STARTED. GREAT GROUP, IT WAS VERY ENGAGED. PEOPLE HAD DIFFERENT PRIORITIES, PEOPLE WANTED TO FOCUS ON IDENTIFYING KEY STATE ASIS.

14:32:58 SO AS THIS COUNCIL MOVED FORWARD WE HAD ALL THE RIGHT PEOPLE AT THE TABLE. THAT'S NO SMALL TASK IN ITSELF. GETTING A LAY OF THE LAND. ALSO A CONCERN BY A NUMBER OF PEOPLE, THAT AS WE LOOKED AT THE STATE STRUCTURE WE STAY FOCUS AT THE LOCAL LEVEL AT WEZ.

14:33:21 REALLY MAKING SURE WE KEPT IN MIND CONSUMERS AND HOW CONSUMERS WERE GOING TO BENEFIT FROM OUR ACTIONS. SOME PEOPLE WANTED TO COME UP WITH A PROTOCOL OR MAP FOR HOW CONSUMERS COULD GET HELP IN THIS PROCESS. SO, WE DID NOT, WE WERE NOT ABLE TO GET TO ALL OF THESE CONCERNS.

14:33:52 BUT I THINK WE ARE HOPING TO CONTINUE MEETING AND GET TO SOME OF THEM A LITTLE BIT LATER. SO, WE STARTED OUT AGAIN BY CHARTING KIND OF THE LAY OF THE LAND. PUT TOGETHER SOME OF THAT DATA. YOU CAN SEE THAT IT'S COLOR COORDINATED. THANKS TO AMANDA AND

BLANCA, WHO WENT THROUGH IT AND HELPED US BREAK DOWN THE AGENCIES, BETWEEN HUMAN SERVICES AGENCIES AND KIND OF ONES THAT DEAL WITH CONSUMER PROTECTION.

14:34:14 RIGHT OFF THE BAT AS WE STARTED LOOKING AT WHAT, WHO WAS ON THE COMMITTEE, WE IDENTIFIED A COUPLE OF MISSING AGENCIES. SOME OF US REALLY FELT THAT WE NEEDED TO INVOLVE THE COURTS IN THE PROCESS, IN WORKING CAN ELDER ABUSE, YOU ARE NOT GOING TO GET FAR WITHOUT INVOLVING THE COURTS.

14:34:50 REWE CAN MENDED INCLUDING THE JUDICIAL COUNCIL WHICH OVERSEES COURTS, THE OTHER AGENCY WAS MISSING BECAUSE IT DOES NOT EXIST. THAT'S AGENCY TO OVERSEE PUBLIC CONSERVATORS AND ADMINISTRATORS. THESE GROUPS ARE VITAL TO ELDER JUSTICE. THEY DEFEND THE RIGHTS OF PEOPLE WHO LACK DECISION MAKING CAPACITY. PEOPLE ARE DEMENTIA, BRAIN INJURY, PUBLIC CONSERVATORS.

14:35:03 RIGHTS OF PEOPLE WITH BEHAVIORAL HEALTH PROBLEMS AND PUBLIC ADMINISTRATORS, IT'S DEFENDING THE RIGHTS OF DECEASED, MAKING SURE THEIR WISH AND LEGACIES ARE RESPECTED.

14:35:18 A LOT OF US OVER THE YEARS ADVOCATED FOR A STATE OFFICE FOR THE PUBLIC GUARDIAN ADMINISTRATOR. ALWAYS A MOUTHFUL.

14:35:51 I THINK WE HAVE SEEN HOW THE APS LIAISON, HOW IMPORTANT THAT POSITION HAS BEEN. KIM, WE ARE STORY TO HAVE LEAVE, AND HER PRIOR. HAVE REALLY IMPROVED THROUGH OUT THE COMMUNITY AND WITH PROGRAMS THROUGH THE STATE.

14:36:09 THEY HAVE ALSO BEEN ABLE TO GENERATE AND APPLY FOR AND GET FEDERAL FUNDING FOR INNOVATION, IT'S BEEN REALLY VALUABLE TO OUR STATE TO HAVE THAT POSITION. THE PROBLEM IS WHEN YOU HAVE TALENTED PEOPLE LIKE KIM AND LORI THEY GET TAKEN AWAY.

14:36:24 HOPEFULLY WE HAVE ANOTHER PERSON WHO REACHES AND CAN ACHIEVE THAT LEVEL. CAN I HAVE THE NEXT SLIDE. BECAUSE IN ELDER ABUSE, OUR REPORTING SYSTEM IS SO CENTRAL TO THE WORK THAT GOES ON AT THE LOCAL LEVEL.

14:36:48 WE KIND OF FOCUSED ON THE THREE AGENCIES, ACTUALLY MORE THAN THREE AGENCIES THAT ARE MOST DIRECTLY INVOLVED IN THE RECORDING PROCESS. AT THE LOCAL LEVELS AS YOU KNOW, ADULT PROTECTIVE SERVICES, OMBUDSMAN AND POLICE AND SHERIFF ARE THE FIRST RESPONDERS IN MOST ABUSE REPORTS.

14:37:06 THEIR COUNTER PARTS AT THE STATE LEVEL APPEAR IN THAT YELLOW CIRCLE. INCLUDE APS WITHIN DEPARTMENT OF SOCIAL SERVICES. WHO COORDINATE ADULT PROTECTIVE SERVICES AT THE LOCAL LEVEL. AND AGAIN THEY ARE COORDINATED BY THE LIAISON POSITION THERE.

14:37:15 LONG TERM CARE OMBUDSMAN, WHICH IS IN CALIFORNIA DEPARTMENT OF AGING, RESPONDS TO ABUSE IN LONG TERM CARE FACILITIES.

14:37:28 AND I WANT TO POINT OUT THAT CALIFORNIA IS REALLY ONE OF JUST A HANDFUL OF STATES IN THE COUNTRY WHERE THE OMBUDSMAN ACTUALLY INVESTIGATE CASES UNDER THEIR STATE MANDATORY REPORTING LAWS.

14:37:47 IT'S A TOPIC THAT'S BEEN CONTROVERSIAL, SOME QUESTION WHETHER OR NOT YOU CAN BE A ADVOCATE AND INVESTIGATOR, THOSE AREN'T COMPATIBLE, SOMETHING TO KEEP NOTE OF. WHILE WE DON'T HAVE A STATE AGENCY THAT COORDINATES LOCAL LAW ENFORCEMENT.

14:37:59 THE DIVISION OF MEDICARE FRAUD AND ELDER ABUSE IN DEPARTMENT OF JUSTICE PROSECUTES CRIMINAL CASES AND COLLABORATES WITH LOCAL LAW ENFORCEMENT.

14:38:24 LOCAL LAW ENFORCEMENT INVESTIGATES COMPLAINTS OF ABUSE THAT RISE TO THE LEVEL OF BEING CRIMINAL CONDUCT AND A LOT OF THE MEMBERS WORK CLOSELY WITH THE OPERATION GUARDIAN, A GROUP THAT WORKS WITH LOCAL LAW ENFORCEMENT, TERRIFIC RESOURCE. NOT SURE HOW LARGE A ROLE THAT HAS TODAY.

14:38:50 MAYBE SOMETHING WE CAN BE LOOKING AT. INVESTIGATING IN ABUSE CASES ISN'T THE ONLY ROLE THESE GROUPS PLAY. CDA AS YOU KNOW ADMINISTERS ELDER ABUSE FUNDS. AND SUSAN TALKED ABOUT THAT EARLIER, INCLUDES FUNDS THAT ARE USED FOR WORLD AWARENESS, OR CALIFORNIA ELDER AND DISABILITY RIGHTS AWARENESS MONTH.

14:39:09 CDA ALSO FUNDS SENIOR LEGAL SERVICES, WHICH ARE EXTREMELY IMPORTANT PLAYER IN ELDER ABUSE PREVENTION. THEY ALSO WITHIN THE OFFICE HAVE A LEGAL SERVICES DEVELOPER WHO RESPONDS TO UNMET LEGAL NEEDS. THERE ARE CERTAINLY A LOT OF UNMET LEGAL NEEDS IN OUR STATE.

14:39:28 SO, WE ARE REALLY DELIGHTED THAT JEREMY HAS EXPRESSED INTEREST IN TRYING TO INCREASE THE ROLE OF SERVICES DEVELOPER. DSS IN ADDITION TO APS OPERATES HOME SAFE, WHICH WE HEARD ABOUT ALREADY. HOMELESSNESS PREVENTION PROGRAM.

14:39:54 A LOT OF VICTIMS OF ELDER ABUSE FACE THE PROSPECT OF HOMELESSNESS AS A RESULT OF ELDER ABUSE, PEOPLE YOU KNOW TAKING THEIR MONEY, AND BECOMING EVICTED AS A RESULT OF THE ABUSE. COMMUNITY CARE LICENSING IS ANOTHER AGENCY WITHIN THE DEPARTMENT OF PUBLIC HEALTH.

14:40:07 DEPARTMENT OF SOCIAL SERVICES I WILL COME BACK TO IN A COUPLE OF MINUTES. BUT MOVING OUT WARD IN THAT CIRCLE AWAY FROM THE THREE MAIN AGENCIES, OUR REGULATION OVERSIGHT AND LICENSING.

14:40:32 THESE ARE AGENCIES THAT FOCUS ON ABUSE BY PROFESSIONALS AND INSTITUTIONS, AS YOU SEE THERE ARE A LOT OF THEM, FOCUS ON ABUSE THROUGH THINGS LIKE TRAINING, LICENSING AND CERTIFICATION, OR PUNISHING ABUSERS THROUGH THINGS LIKE FINES, REVOKING LICENSES OR DEPRIVING THEM OF ACCESS TO PUBLIC FUNDS.

14:40:58 SOMETIMES WE HEAR PEOPLE TALK ABOUT MEDICARE FRAUD WE THINK OF THE GOVERNMENT AS A VICTIM. WHEN FACILITIES GET THE FUNDS MISTREAT THE PEOPLE THEY SERVE OR PROVIDE INADEQUATE CARE IT'S CONSIDERED FRAUD, BECAUSE THE GOVERNMENT IS NOT GETTING SERVICES THEY ARE PAYING FOR. NOT JUST A MATTER OF DEFRAUDING GOVERNMENT, PEOPLE AT THE GROUND LEVEL ARE EFFECTED BY IT.

14:41:30 SOME OF THE ENTITIES ON THE THE OUTER CIRCLE ARE ALSO DIRECTLY INVOLVED IN THE MANDATORY REPORTING SYSTEM. FOR EXAMPLE, LONG TERM CARE OMBUDSMAN, WORKS CLOSELY WITH TWO OVERSIGHT GROUPS, REPORTS TO COMMUNITY CARE LICENSING, ALSO INDSS AS I



MENTIONED. LICENSES RESIDENTIAL CARE FACILITIES, AND DO REVIEWS AND AUDITS AND INVESTIGATE ABUSE AND NE DMREKT. THINK ALSO REPORT THE LICENSING AND CERTIFICATION IF DPH.

14:41:39 WHICH CONDUCTS ANNUAL SURVEYS AND NURSING HOMES THAT SERVE MEDICARE BENEFICIARIES AND INVESTIGATE COMPLAINTS.

14:41:58 THEY DO THINGS LIKE ISSUE CITATIONS AND REQUIRE PLANS OF PROTECTION AND IMPOSE MONETARY PENALTIES. THE DEPARTMENT OF CONSUMER AFFAIRS, ALSO PLAYS A REALLY IMPORTANT ROLE WHICH I WAS TOLD ABOUT. I WAS NOT AWARE OF. ONLY BEEN IN THE FIELD 40 YEARS AND STILL LEARN THINGS.

14:42:26 MAYBE IT'S THAT OR ME, OR THE SYSTEM. BUT THESE OTHER AGENCIES THAT RECEIVE REPORTS ARE MANDATED TO REPORT TO DCA ABUSE COMMITTED BY LICENSES OF THE HEALING ARTS. INCLUDES PHYSICIANS, NURSES, SOCIAL WORKERS AND INVESTIGATES FOLKS PRETENDING TO BE PHYSICIANS, NURSES AND SOCIAL WORKERS.

14:42:37 A VERY IMPORTANT COMPONENT OF THE REPORTING SYSTEM. I WANT TO ALSO MENTION CROSS-REPORTING AT THE LOCAL LEVEL, BAUSZ IT'S REMREKTED AT THE STATE LEVEL AT WELL.

14:42:59 I THINK IT'S SOMETHING THIS GROUP NEEDS TO REALLY KIND OF KEEP IN FOCUS. AT THE LOCAL LEVEL THERE'S A SYSTEM OF CROSS-REPORTING, BETWEEN THE AGENCIES I JUST MENTIONED THAT IS COMPLICATED AND CONFUSING. SOME OF THE ISSUES I THINK WE MAY WANT TO LOOK AT, AT THE STATE LEVEL AND HOPEFULLY WE TALK MORE ABOUT THEM IN THE COMMITTEE OR ANOTHER GROUP.

14:43:40 TO GIVE YOU AN EXAMPLE, UNDER CROSS REPORTING, APS SENDS REPORTS TO LOCAL LAW ENFORCEMENT AS PART OF THEIR RESPONSIBILITIES AND IT'S MY UNDERSTANDING THAT SOMETIMES THOSE REPORTS GO TO LAW ENFORCEMENT EVEN BEFORE THEY HAVE BEEN SUBSTANTIATED, SO WE DON'T KNOW HOW THEY ARE HANDLED BY LOCAL LAW ENFORCEMENT, CONSIDERING THE EQUITY INCLUSION GROUPS AND PINS PLS, SEEMS LIKE WE SHOULD TAKE A LOOK AT PRACTICES FROM A SOCIAL JUSTICE AND EQUITY INCLUSION LENS.

14:44:06 TO REALLY UNDERSTAND WHETHER OR NOT SOME OF THE PRACTICES WE ARE USING DISCOURAGE SOME GROUPS FROM REPORTING ABUSE. SO OTHER DEPARTMENTS IN THE OUTER CIRCLE I AM GOING TO MENTION VERY BRIEFLY, THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION, I BELIEVE IS NOT ON THE COUNCIL, OVERSEES BANKS, CREDIT UNIONS, MONEY TRANSMITTERS, FINANCE COMPANIES. ON AND ON.

14:44:47 IT'S VERY IMPORTANT TO HAVE THE ORGANIZATIONS INVOLVED IN SOME WAY TO ADDRESS ELDER ABUSE, THE DEPARTMENT OF INSURANCE INVESTIGATES VIOLATIONS OF INSURANCE LAWS AND REGULATIONS. THEY ARE LOOKING MOSTLY AT AGENTS AND BROKERS AND SOMETIMES THEY CAN GET MONEY BACK FOR VICTIMS, THAT'S A VERY IMPORTANT PROGRAM. THEY ALSO DO TRAINING ABOUT FRAUD AND PUBLIC INFORMATION. THE DEPARTMENT OF HEALTH CARE SERVICES FOCUSES ON ABUSE AND QUALITY CONTROL FOR MEDICAL BENEFICIARIES, GROUPS, SENTIES THATRING

14:44:58 THEY FOCUS ON FRAUD, AND ABUSE, AND ELDER ABUSE AND ABUSE OF PEOPLE WITH DISABILITIES.

14:45:05 I AM GOING TO TURN THINGS OVER TO TALK ABOUT AGENCIES THAT SERVE THE YOUNGER DISABLED POPULATION

14:45:16 >> I AM WITH THE DEPARTMENT OF DEVELOPMENTAL SERVICES. THE OTHER TWO AGENCIES THAT WERE ON THE CHART WERE THE DEPARTMENT OF DEVELOPMENTAL SERVICES AND THE DEPARTMENT OF STATE HOSPITALS.

14:45:32 I DO BELIEVE THERE'S A REPRESENTATIVE HERE FROM THE DEPARTMENT OF STATE HOSPITALS. OUR TWO DEPARTMENTS ARE UNIQUE IN THAT WE ARE ALSO SERVICE PROVIDERS, SO, WE DO OPERATE FACILITIES IN WHICH WE PROVIDE SERVICES. AND WE HAVE A LAW ENFORCEMENT DIVISION.

14:45:46 THAT IS ON THE GROUNDS OF THOSE FACILITIES. THAT RECEIVES REPORTS OF ABUSE AND NEGLECT. THAT WE INVESTIGATE OR PARTNER WITH OUTSIDE LAW ENFORCEMENT AGENCIES TO INVESTIGATE.

14:46:16 WE ALSO ARE PROVIDED WITH TECH ASSISTANCE BY A DIVISION CALLED THE OFFICE OF LAW ENFORCEMENT SUPPORT AND THEY ASSIST IN INVESTIGATIONS. THE DEPARTMENT OF DEVELOPMENTAL SERVICES ALSO HAS A VIEW INTO ABUSE AND NEGLECT IN FACILITIES AND WE PARTNER WITH COMMUNITY LICENSES TO MAKE SURE THOSE ARE ADEQUATELY INVESTIGATED.

14:46:34 IF I COULD SHARE MY SCREEN FOR A MINUTE. PART OF WHAT WE HAVE LEARNED IN THE PROCESS HERE, IS THAT IT LOOKS LIKE WE HAVE A LOT OF BUBBLES COVERED. YET, THOSE OF US WORKING IN THIS DIVISION KNOW THAT THERE ARE GAPS IN THE SYSTEM THAT DON'T APPEAR WITH THIS DISPLAY.

14:46:55 SO WE HAVE STARTED PUTTING TOGETHER A VERY RUDIMENTARY EXCEL SPREAD SHEET. AND PERHAPS I AM NOT GOING TO BE ABLE TO SHARE IT WITH YOU, BUT TO TRY TO SHOW WHAT ARE THE JURISDICTIONS OF ALL OF THE STATE ASIS AND EVENTUALLY ADDING THE JURISDICTION OF THE LOCAL AGENCIES.

14:47:35 INCLUDING, DO THEY ONLY SERVE ELDERS AND DO THEY SERVE ELDERS AND PEOPLE WITH DISABILITIES, STATEWIDE OVERSIGHT OR IS IT LOCAL. WHAT KINDS OF ABUSE ARE THEY SPECIFICALLY COVERING? MANY STATE ASIS COVER ALL MANNERS OF ABUSE. SOME OF THEM HAVE LITTLE PIECES OF THE PUZZLE. LIKE THE DEPARTMENT OF CONSUMER AFFAIRS IS INTERESTED IN THE LICENSING OF INDIVIDUAL PROVIDERS. THE ONE THAT HAD TO DO WITH INSURANCE, REALLY IS TALKING ABOUT FINANCIALS. SO, TAKING A LOOK AT IT.

14:48:14 ARE THEY DISCREET IN TYPE OF ABUSE THEY COVER. CATEGORY OF WHETHER THE INCIDENTS RISE TO LEVEL OF CRIMINAL IN NATURE OR WHETHER THEY ARE CIVIL CASE MANAGEMENT TYPE ISSUES. WE KNOW THAT ABUSE IS A CRIME UNDER THE PENL CODE BUT MANY TIMES HANDLED THROUGH ADMINISTRATIVE CHANNELS. AND FINALLY LOOKING AT WHETHER JURISDICTION OF ALL OF THE INVOLVED AGENCIES IS LIMITED TO ONLY PEOPLE IN LICENSED FACILITIES, OR WHETHER IT EXTENDS TO PEOPLE LIVING IN THE COMMUNITY. SO WE ARE JUST BEGINNING TOGETHER

14:48:30 CHARGE WAS TO MAP THE LANDSCAPE, BUT PART OF THAT IS MAPPING WHERE THERE ARE GAPS. BUT HOPING BY LAYERING ALL OF THE DIFFERENT RESPONSIBLE AGENCIES TOGETHER WE WILL BE ABLE TO NOTICE WHERE THERE ARE GAPS.

14:48:46 ONE OF THE THINGS WE TALKED ABOUT IS THE GAP WE ALL KNOW IS COMMUNICATION, I THINK LISA TALKED ABOUT THAT EARLIER. WE HAVE A LOT OF ENTITIES THAT ARE INVOLVED BUT I THINK WE RECOGNIZE THAT ONE OF THE DHAL CHALLENGES IS SHARING OF INFORMATION AND COLLABORATION.

14:49:05 NOT SURE WHERE THAT IS GOING TO LAND ON THE LANDSCAPE DISPLAY, BUT WE ARE KEENLY AWARE THAT IS ONE OF THE GAPS IN THE SYSTEM. IS US PARTNERING TOGETHER AND SHARING INFORMATION AND REDUCING THE COMMUNICATION GAPS SO FOLKS DON'T FALL BETWEEN THE GAPS IN THE SYSTEM.

14:49:29 THANKS. IS THANKS, I SAID THIS HAS BEEN A REAL LEARNING EXPERIENCE, YOU KNOW, ELDER ABUSE AND DISABILITY RIGHTS NETWORKS HAVE REALLY NETWORKED THAT WELL IN THE PAST. SO THIS COMMITTEE HAS PROVIDED A OPPORTUNITY FOR US TO GET TO KNOW EACH OTHER.

14:50:02 GREAT TO LEARN ABOUT THESE SERVICES. CAN WE GO BACK? YEAH, I WANTED TO MENTION THE TWO SIDELINED SERVICES THAT KIND OF DID NOT FIT INTO EITHER CIRCLE. THAT INCLUDES THE JUDICIAL COUNCIL OF CALIFORNIA. WHICH I MENTIONED EARLIER. I THINK YOU KNOW WE SAW IN THE LAST COUPLE OF MONTHS WHY THEIR INVOLVEMENT OF THE COURTS IS SO IMPORTANT IN ELDER JUSTICE, ELDER AND DISABILITY JUSTICE.

14:50:12 A LOT OF PEOPLE HAVE BEEN CALLING FOR CONSERVATORSHIP REFORM FOR MANY YEARS AND THIS, JUST EARLIER THIS YEAR.

14:50:32 THERE'S A BILL AB 1194 THAT DIRECTS THE JUDICIAL COUNCIL TO COMPLETE COMPREHENSIVE REVIEW OF OUR CONSERVATORSHIP SYSTEM BY JANUARY 1, 2024, AS WE SAW EARLIER THERE'S A LOT OF INTEREST IN LOOKING AT THINGS LIKE SUPPORTIVE DECISION MAKING.

14:50:59 AND HOW, IF THERE ARE ALTERNATIVES TO CONSERVATORSHIP. A COUPLE OF MONTHS AGO, ADMINISTRATION FOR COMMUNITY LIVING RELEASED RFP FOR A MILLION DOLLAR FOR STATES TO REVIEW AND ENHANCE THE SYSTEMS WITH STAKEHOLDER IMPACT. AND REQUIRED THE PARTICIPATION OF THE SUPREME COURT, APS AND AM BUDS MAN.

14:51:26 WE WERE DELIGHTED TO SEE THAT A CDA AND DSS WERE INTERESTED AND THEY INVITED REPRESENTATIVES FROM THE COUNCIL TO TALK ABOUT THE RFP AND TALK ABOUT THE COORDINATING COUNCIL. UNFORTUNATELY, THERE WAS NOT TIME TO APPLY FOR GRANTS, NOT ABLE TO TAKE ADVANTAGE TO BRING CONSUMER VOICES INTO THE PROCESS. HOPEFULLY THAT IS SOMETHING TO CONTINUE ANY WAY.

14:51:30 SOME INTEREST IN MOVING AHEAD WITH THAT EVEN WITHOUT THE GRANT FUNDING.

14:52:00 OTHER GROUP ON THE SIDELINES IS OFFICE OF EMERGENCY SERVICES. WE HEARD ABOUT SOME OF THEIR GREAT WORK EARLIER TODAY. I THINK YOU KNOW I WANT TO POINT OUT THIS IS ANOTHER PROGRAM THAT IN OTHER STATES. THESE ARE GROUPS THAT ADMINISTER VICTIMS OF CRIME ACT FUNDS. IN MOST STATES GROUPS, THE ADMINISTRATORS ARE WITHIN OTHER DEPARTMENTS.

14:52:18 USUALLY ATTORNEY GENERALS OR DEPARTMENT OF JUSTICES AT THE STATE LEVEL. SO I THINK HERE IN CALIFORNIA WE HAVE A BIT OF A CHALLENGE MAKING SURE THAT WE HAVE THOSE RELATIONSHIPS WITH THE OFFICE OF EMERGENCY SERVICES.

14:52:24 THEY ARE A MAJOR FUNDER NOW OF TEAMS IN THE STATE AND LEGAL SERVICES.

14:52:42 PRESENTER EARLIER MENTIONED RFP OPPORTUNITIES OUT THERE, I DID NOT CATCH WHETHER HE MENTIONED THERE'S RFP OUT THERE RIGHT NOW FOR SHELTERS FROM THE OFFICE OF EMERGENCY SERVICES AND ONE OF THE PRIORITY AREAS IS ELDERS.

14:53:07 WE KNOW THAT IS A STRONG UNMET NEED IN THE STATE, SO BEING ABLE TO GET THAT INFORMATION TO COORDINATE WITH THE OTHER AYEN SIS SO WE GET THAT INFORMATION TO OTHER PEOPLE AROUND THE STATE IS SO IMPORTANT, THERE'S SO MANY REASONS WHY WE NEED THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL. IF WE CAN GO TO THE NEXT SLIDE.

14:53:33 WE ALSO LOOKED AT ADVOCACY NETWORKS, BECAUSE THEY REALLY PLAY A VERY IMPORTANT PART IN ELDER AND DISABILITY JUSTICE INITIATIVES AROUND THE STATE. HERE ARE SOME REPRESENTED ON THE COUNCIL, WE ALSO HAVE IDENTIFIED SOME OTHER GROUPS THAT WE THINK WOULD BE IMPORTANT, AND I THINK WE WILL CONTINUE TO DO THAT AND WELCOME INPUT FROM THIS GROUP IN DOING THAT. NOT THAT WE WANT TO INVITE NEW PEOPLE.

14:53:54 WE KNOW THERE WAS A VERY THOUGHTFUL AND DELIBERATIVE PROCESS IN COMING UP WITH THE MEMBERS OF THE COMMITTEE WHO DON'T NECESSARILY WANT TO INCREASE THAT, BUT THERE ARE SOME GROUPS THAT REALLY ARE VERY IMPORTANT IN PROMOTING JUSTICE THAT WE MIGHT WANT TO THINK ABOUT.

14:54:10 LET'S GO ONTO THE NEXT SLIDE. I WAS ACTUALLY JUST SPEAKING YOU KNOW, CALIFORNIA ELDER JUSTICE COALITION IS ONE OF FIFTEEN STATE ELDER JUSTICE COALITIONS ACROSS THE COUNTRY.

14:54:38 WE TALKED TO EACH OTHER, AND I WAS TALKING TO SOMEBODY RECENTLY ABOUT THEIR COORDINATING COUNCIL AND THEY HAVE A CATEGORY OF AFFILIATES. THESE ARE AGENCIES AND GROUPS NOT NECESSARILY ON THE COUNCIL BUT AVAILABLE FOR CONSULTATION, MAYBE THAT IS SOMETHING WE WANT TO THINK ABOUT. GROUPS WHO FOLKS LIKE PROFESSIONAL TRADE ASSOCIATIONS, TRAINING INSTITUTES LIKE HOSTS.

14:55:04 OFFER STANDARDS IN TRAINING, IMPORTANT HERE IN CALIFORNIA, FINANCIAL INSTITUTIONS PLAY A ROLE IN ABUSE PREVENTION, HOPEFULLY, AND MDT, GREAT WE WILL BE HEARING MORE ABOUT MDT, GO TO THE LAST SLIDE, KIND OF A TO DO LIST OF UNFINISHED BUSINESS, WE WANT TO CONTINUE TO ADD TO OUR LIST OF ADVOCACY GROUPS AND STATE GROUPS THAT HAVE A ROLE TO PLAY.

14:55:13 I DON'T THINK WE FLESHED OUT ALL OF THEM YET. WE WANT TO MAP LOCAL SERVICES BY CATEGORY.

14:55:35 HOPEFULLY WE WILL BE ABLE TO COME BACK NEXT TIME AND HAVE A BETTER LAY OF THE LAND OF LOCAL PROGRAMS, VERY IMPORTANT TO MEMBERS OF THE GROUP, ALSO BE ABLE TO IDENTIFY PROBLEMS AND COORDINATION. I AM SURE ALL OF YOU HAVE LOTS OF THEM, AND IDENTIFY INFORMATION NEEDS, SOMETHING THAT I AM TAKING NOTES AT THIS MEETING, THINKING OF INFORMATION NEEDS.

14:56:00 FOR EXAMPLE, NUMBER OF CONSERVATORS WE HAVE. LOOKING AT OUTCOMES IN MANDATORY REPORTING FROM AN EQUITY PERSPECTIVE. THOSE ARE KIND OF THE AREAS WE HAVE

BEEN TALKING ABOUT, AGAIN I APPRECIATE THE OPPORTUNITY TO REPRESENT A GREAT WORKING GROUP, SO, THANKS.

14:56:33 >> THANK YOU LISA, AND LESLIE. APPRECIATE WHAT YOU SAID, THIS IS JUST THE START. IMPRESSED BY HOW FAR YOU HAVE BROUGHT THIS IN A SHORT PERIOD OF TIME, I SEE MANY MORE BOXES TO ADD AND FILL IN BENEATH. THANK YOU FOR THAT. WE HAVE TIME FOR ANY COMMENTS OR QUESTIONS FROM THE MEMBERS OF THE COORDINATING COUNCIL.

14:56:47 >> WE HAVE A QUESTION FROM TONY IN THE CHAT. IN THE SLIDES WITH THE CIRCLES THE INNER CIRCLE WAS LABELED AS MANDATED REPORTERS, NOT THE ONLY DEPARTMENTS THAT ARE MANDATED REPORTERS RIGHT?

14:57:08 >> THIS IS LESLIE, I WILL RESPOND, I THINK WAS INTENDED WAS THE ONES IN THE INNER CIRCLE WAS THE ONES THAT RESPONDED TO THE MANDATED REPORTS, NOT THAT THEY ARE MANDATED REPORTERS. THOSE WERE THE ENTITIES THAT RESPONDED TO THE REPORTS.

14:57:11 >> ANYBODY ELSE HAVE QUESTIONS OR COMMENTS

14:57:44 >> THIS IS BLANCA, ON THE COUNCIL I JUST WANTED TO SHARE THAT WORKING WITH LISA AND ALL OF THE EXPERTS ON THIS WORK GROUP WHICH WAS JUST THE LANDSCAPE WORK GROUP. WHAT WE REALLY LEARNED IS JUST HOW DAUNTING THIS TASK IS OF IDENTIFYING WHAT EXACTLY EVERYBODY IS DOING, WHO THEY ARE SERVING AND SO WE HAVE TO FILL A LOT MORE OF THE FIELDS.

14:57:56 HOW ARE THEY BEING FUNDED AND THEN WHERE ARE THE GAPS AND I THINK WE HAVE ALREADY IDENTIFIED AND WHO ELSE ARE WE MISSING, NOT JUST WITH THE ADVOCATES BUT WITH OTHER DEPARTMENTS.

14:58:02 AND JUST LOOKING TO SEE IF THERE'S ANY OTHER HANDS RAISED, QUESTIONS, COMMENTS. GREAT. WELL, I THINK AT THIS POINT WE WILL TAKE A LITTLE BIT OF A PAUSE AND GET OUR STRETCHES IN, GET UP AND MOVE FORWARD. AND WE WILL BE BACK IN ABOUT 15 MINUTES AT 2:30. THANK YOU, EVERYBODY.

14:58:18 WE ARE GOING TO NEED A LITTLE MORE TIME AS WE'RE TRYING TO ORGANIZE THIS IN A FASHION THAT WILL BE USEFUL TO FEEL SO WE CAN THEN START FOCUSING ON WHERE THOSE GAPS MAY LIE.

14:58:20 >> THANK YOU. ELLEN.

14:58:44 >> YES. HI. THANK YOU SO MUCH. THAT WAS REALLY INFORMATIVE. AND I LIKE THE DISPLAY AS WELL. THE ONE THING YOU MENTIONED THAT REALLY GOT MY ATTENTION WAS ABOUT COMMUNICATION. AND I KNOW WE WORKED SO HARD WITH ADULT PROTECTIVE SERVICES ON THE MULTIDISCIPLINARY TEAM TO BE ABLE TO COMMUNICATE ON REALLY TOUGH ELDER ABUSE SITUATIONS.

14:58:56 IS THERE ANY TYPE OF COMMUNICATION OCCURRING AMONG ALL THESE AGENCIES NOW THAT IS SIMILAR OR COULD BE DESIRABLE?

14:58:59 >> ARE YOU TALKING ABOUT AT THE LOCAL LEVEL, ELLEN?

14:59:22 >> AT THE STATE LEVEL. ALL THOSE ORGANIZATIONS THAT YOU SHOWED. I'M THINKING THAT AT THE LOCAL LEVEL, YOU COULD GET SOMEBODY ON THE LINE TO PARTICIPATE IN AN MDT AROUND A SPECIFIC SITUATION. BUT ARE THEY COMMUNICATING NOW OR IS THIS COUNCIL REALLY THE FIRST OPPORTUNITY WE HAVE TO BRING THE GROUPS TOGETHER TO LOOK AT WHAT'S NEEDED.

14:59:44 >> I THINK THIS IS REALLY THE FIRST, IN MY CAREER, OF PEOPLE COMING TOGETHER AT THE STATE LEVEL, WHICH IS WHY WE'RE SO EXCITED ABOUT IT. I THINK WE'LL BE HEARING IN A MOMENT ABOUT HOW LOCAL COMMUNITIES THROUGH THEIR MULTIDISCIPLINARY TEAMS ARE STRUGGLING WITH ISSUES OF COORDINATION AND COMMUNICATION.

14:59:58 BUT WE NEEDED PLAYERS AT THE STATE LEVEL FOR THEM TO BE COMMUNICATING WITH. AND WE WANT TO SEE THOSE KINDS -- REALLY HAS BEEN A GAP IN COORDINATION AMONG THE STATE AGENCIES.

15:00:17 >> THIS IS LESLIE AGAIN. IF I COULD JUST CHIME IN. I AGREE. IN MY CAREER, I DON'T KNOW OF ANY SUCH AN EFFORT LIKE WE'RE HAVING HERE. THE OTHER THING I WOULD SAY IS I THINK THOSE LOCAL EFFORTS DO EXIST FOR ELDERS, BUT AT THE LOCAL LEVEL, THOSE KINDS OF TEAMS DON'T REALLY EXIST FOR PEOPLE WITH DISABILITIES.

15:00:42 SO I BELIEVE THAT THERE ARE ELDER REVIEW TEAMS AND CHILD REVIEW TEAMS, BUT THERE AREN'T REVIEW TEAMS THAT COVER ABUSE AND NEGLECT OF PEOPLE WITH DISABILITIES THAT FALL OUTSIDE THOSE TWO CATEGORIES. LOCALLY, THEY HAVE INCLUDED PEOPLE WITH DISABILITIES BUT IT IS MORE THE EXCEPTION THAN THE RULE.

15:00:46 >> THANK YOU.

15:00:49 >> OKAY. ANYBODY ELSE.

15:01:18 >> IT LOOKS LIKE OUR NEXT GUEST HAS ARRIVED. MARIYA. WE'RE GOING TO GO OUT OF ORDER IF CAROL DOESN'T MIND. WE'RE GOING TO SWITCH THINGS UP A LITTLE BIT, AND WE'RE GOING TO HEAR FIRST FROM ANDY IMPARATO, AND THIS WOULD BE THE AGENDA ITEM FOCUSED ON THE SEPTEMBER 20 CONVENING, WHICH IS A FANTASTIC SEGUE FOR WHAT WE JUST HEARD IN TERMS OF WHERE YOU ARE WITH THE LANDSCAPE.

15:01:32 AND I IMAGINE THAT AS YOU ARE MAPPING ALL OF THE STATE PROGRAMS, YOU KNOW, STATE DEPARTMENTS AND PROGRAMS AND BUILDING OUT THAT CIRCLE, I'M SURE THAT ISSUES ARE BUBBLING UP THAT ARE PRIORITIES THAT KEEP RECURRING.

15:01:49 SO I'M PLEASED NOW TO INTRODUCE TO YOU A MEMBER OF THE IMPACT COMMITTEE. AND IMPACT IS THE OVERSIGHT COMMITTEE FOR THE MASTER PLAN FOR AGING. ANDY IMPARATO IS THE EXECUTIVE DIRECTOR OF DISABILITY RIGHTS CALIFORNIA.

15:02:13 HE SERVED ON THE MASTER PLAN FOR AGING STAKEHOLDER ADVISORY COMMITTEE. HE'S BEEN A MAJOR CONTRIBUTOR TO ALL OF THE WORK. AND HE CONTINUES TO LEAD OUR WORK AS A MEMBER OF THE IMPACT COMMITTEE. ANDY JOINED US IN THE MIDDLE OF THE MASTER PLAN FOR AGING, HE CAME TO CALIFORNIA AFTER A VERY DISTINGUISHED CAREER IN WASHINGTON, DC.

15:02:38 WE'RE SO LUCKY TO HAVE ANDY HERE WORKING IN OUR STATE, WORKING STATEWIDE FOR DISABILITY RIGHTS CALIFORNIA. AND HE'S GOING TO UPDATE THIS COUNCIL AS ONE OF SEVEN

STAKEHOLDER GROUPS THAT FEED INTO THE MASTER PLAN FOR AGING. SO ANDY, THANKS FOR TAKING TIME OUT OF YOUR DAY TO JOIN US. AND I'M GOING TO TURN THE SCREEN OVER TO YOU NOW. THANKS FOR BEING HERE.

15:02:52 >> THANK YOU, SUSAN. AND SUSAN, AM I RIGHT THAT YOU OR SARAH ARE GOING TO TAG TEAM THIS A LITTLE BIT WITH ME, DEPENDING ON HOW THE CONVERSATION GOES?

15:02:54 >> YES. WE ARE HERE.

15:02:55 >> OKAY.

15:02:56 >> WE'RE BOTH HERE.

15:03:06 >> AND BY THE WAY, HAPPY BIRTHDAY, SUSAN. I THINK YESTERDAY WAS YOUR BIRTHDAY. BUT IF I'M REMEMBERING THAT FROM FACEBOOK. HAPPY BIRTHDAY.

15:03:07 >> THANK YOU.

15:03:39 >> SO, YEAH. I'M ONE OF THE FOLKS THAT IS SERVING ON THE IMPACT COMMITTEE, WHICH IS IMPLEMENTING THE MASTER PLAN FOR AGING IN CALIFORNIA TOGETHER. WE WERE ASKED TO DO A REPORT TO THE STATE, TO THE CALIFORNIA DEPARTMENT OF AGING AND OTHER STATE STAKEHOLDERS ABOUT OUR PERCEPTION OF HOW THE IMPLEMENTATION IS GOING AND SOME OF OUR PRIORITIES FOR THE NEXT TWO YEARS OF IMPLEMENTATION.

15:03:56 SO YOU ALL HAVE THAT REPORT AS PART OF YOUR MATERIALS. WE REALLY WELCOME YOUR FEEDBACK. WE GOT INPUT FROM ALL THE COMMITTEES IN DEVELOPING A REPORT, BUT WE ALSO WELCOME FEEDBACK NOW THAT WE'VE ISSUED THE REPORT.

15:04:18 WE DIDN'T ISSUE IT ON ANYBODY'S BEHALF BUT OUR OWN. IT'S JUST FROM THE IMPACT STAKEHOLDER COMMITTEE. I THINK THE MAJOR THEMES OF THE REPORT ARE THE MASTER PLAN FOR AGING ITSELF IS AMBITIOUS AND ROBUST AND CROSS-CUTTING.

15:04:40 THE LEADERSHIP POSTS THAT ARE NOW IN PLACE TO IMPLEMENT THE MASTER PLAN, INCLUDING THE NEW POSITION OF KIM MCCOY WADE IN THE GOVERNOR'S OFFICE, THE LEADERSHIP OF SUSAN AND HER TEAM AT THE CALIFORNIA DEPARTMENT OF AGING, AND ALL THE DIFFERENT CABINET AGENCIES THAT CONTINUE TO BE ENGAGED ON IMPLEMENTATION IS A PHENOMENAL LEADERSHIP TEAM.

15:04:54 AND THAT WE FEEL WHAT'S MOST NEEDED OVER THE NEXT TWO YEARS IS A STRONG FOCUS, WITH THE NUMBER OF INITIATIVES AND RECOMMENDATIONS TO KIND OF KEEP THEM ALL IN YOUR HEAD.

15:05:14 AND SOME OF THEM ARE BIG AND TRANSFORMATIONAL AND COMPLEX. SOME OF THEM ARE MORE TACTICAL. SO WE THOUGHT IT WOULD BE HELPFUL AS WE LOOK FORWARD TO THE NEXT COUPLE OF YEARS TO HAVE TWO OR THREE BIG GOALS THAT HAVE SOME FOCUS FROM THE GOVERNOR AND THE ADMINISTRATION.

15:05:48 AND WE PUT FORWARD TRYING TO DEVELOP A MORE ROBUST AND COMPREHENSIVE STRATEGY AROUND HOME AND COMMUNITY BASED LONG-TERM SERVICES AND SUPPORTS TRYING TO END HOMELESSNESS FOR PEOPLE OVER 50 AND REALLY LEANING IN HEAVILY ON EQUITY AND

UNDERSTANDING THE EQUITY AND DISPARITY ISSUES FACING OUR STATE THAT ARE AREAS WE BELIEVE DESERVE THE GREATEST LEVEL OF FOCUS OVER THE NEXT TWO YEARS.

15:06:16 SO WE HAVE THIS CONVENING COMING UP ON SEPTEMBER 20, WHICH IS MODELED OFF OF LIKE A WHITE HOUSE CONFERENCE ON AGING. THIS WOULD BE, YOU KNOW, A STATEWIDE GATHERING. YOU COULD CALL IT A SUMMIT, FOCUSED ON DISABILITY AND AGING WITH THE MASTER PLAN AS KIND OF THE THING THAT IS POINTING US IN A DIRECTION.

15:06:43 AND I THINK THE HOPE IS THAT WE CAN ALL USE THE GATHERING ON SEPTEMBER 20, WHICH HOPEFULLY PUBLIC HEALTH SITUATION IF IT CONTINUES TO EVOLVE IN A POSITIVE DIRECTION, THAT WILL BE AN IN-PERSON GATHERING IN SACRAMENTO, AND THAT A LOT OF US CAN COME TOGETHER IN PERSON FOR THE FIRST TIME IN A LONG TIME FOR SOME OF US, LIKE ME, IT WILL BE THE FIRST TIME I'VE MET MANY OF YOU IN PERSON.

15:07:13 HOPEFULLY THE GOVERNOR AND OTHER LEADERS IN THE ADMINISTRATION CAN PARTICIPATE. AND IT'S AN OPPORTUNITY FOR THESE VARIOUS GROUPS THAT ARE IN ADVISORY ROLES, THE IMPACT COMMITTEE, THE DACLAC, THIS COMMITTEE, THAT THERE'S AN EQUITY WORKING GROUP, FOR ALL THESE VARIOUS GROUPS TO THINK TOGETHER ABOUT WHAT'S OUR MESSAGE TO THE GOVERNOR, WHAT'S OUR MESSAGE TO THE PUBLIC ON SEPTEMBER 20,.

15:07:43 IN TERMS OF WHERE WE WANT TO PUT OUR PRIORITY MOVING FORWARD FOR CALIFORNIA. I THINK THE MASTER PLAN ITSELF HAS POSITIONED CALIFORNIA AS A NATIONAL LEADER ON AGING. THE WAY THAT WE DEVELOP THE MASTER PLAN ALSO POSITIONS CALIFORNIA AS A LEADER ON BRINGING TOGETHER THE DISABILITY STAKEHOLDERS WITH THE AGING STAKEHOLDERS IN DEVELOPING KIND OF COMMON PRIORITIES ACROSS THESE TWO CONSTITUENCIES.

15:08:10 THAT DON'T ALWAYS COLLABORATE, EVEN THOUGH A LOT OF OUR ISSUES ARE OVERLAPPING. AND MY HOPE IS THAT IT KIND OF SETS THE TABLE FOR A SECOND TERM FOR GOVERNOR NEWSOM, ASSUMING HE GETS REELECTED, THAT CONTINUES WHAT WE ACCOMPLISHED IN THE FIRST TERM.

15:08:21 I HOPE I DIDN'T SAY ANYTHING THAT WAS UNHELPFUL. AND I'LL TURN IT OVER TO SUSAN OR SARAH.

15:08:37 >> ALL VERY HELPFUL COMMENTS, ANDY. THANK YOU. AND SARAH STEENHAUSEN IS ALSO ON WITH US TODAY. AND I THINK MANY OF YOU HAVE MET SARAH WHO'S THE DEPUTY DIRECTOR FOR AGING POLICY RESEARCH AND EQUITY AT THE CALIFORNIA DEPARTMENT OF AGING.

15:08:56 AND PART OF HER PORTFOLIO INCLUDES MASTER PLAN IMPLEMENTATION. SO JUST AS ANDY SAID, OUR HOPE WITH THIS EVENT, AND IT'S BEING GENEROUSLY SUPPORTED BY SEVEN FUNDERS, THE SEVEN FOUNDATION PARTNERS WHO HELPED SUPPORT THE MASTER PLAN FOR AGING.

15:09:16 SO THIS WILL BE A FREE EVENT FOR EVERYONE TO ATTEND. AND WE WILL BE SETTING ASIDE TIME FOR EVERYONE WORKGROUP OR ADVISORY COUNCIL TO MEET INDIVIDUALLY. OUR HOPE IS THAT IT WOULD BE SOMETHING SIMILAR TO A CONVENTION, WHERE EACH ADVISORY GROUP WOULD PRESENT A PLATFORM.

15:09:33 AND WHEN YOU LOOK AT THE TIMING OF THIS, SEPTEMBER WOULD FEED VERY WELL INTO THE FALL BUDGET CYCLE AND THE JANUARY 10 BUDGET FOR THE COMING YEAR. IT WILL ALSO FEED INTO THE NEXT TWO YEARS OF MASTER PLAN FOR AGING INITIATIVES.



15:09:53 SO WE'LL BE WORKING WITH THIS GROUP TO HELP PRIORITIZE IN TIME FOR THE SEPTEMBER 20 DAY OF ACTION, THE PRIORITIES THAT YOU WOULD WANT TO ELEVATE FROM THIS GROUP. AND I'LL TURN IT OVER TO SARAH NOW WHO'S BEEN IMMERSSED IN THIS, AS HAS AMANDA.

15:10:14 >> THANK YOU, SUSAN. IT'S GREAT TO BE HERE. AND GREAT TO SEE EVERYBODY. THE ONLY THING I WOULD ADD TO WHAT YOU SAID, BECAUSE I REALLY THINK YOU COVERED IT, IS THIS IS A REALLY IMPORTANT OPPORTUNITY FOR THIS COMMITTEE, UNDERSTANDING THIS IS ONLY YOUR SECOND MEETING, BUT TO REALLY ORGANIZE ON YOUR OWN AND COME UP WITH WHAT YOUR PLATFORM IS.

15:10:27 AND IT KIND OF EMPOWERING YOU ALL TO FIGURE OUT, IT'S HARD, YOU KNOW, IT'S HARD TO GET EVERYBODY TOGETHER AND COME UP WITH IF YOU HAD YOUR OWN PLATFORM TO PRESENT, WHAT WOULD IT BE.

15:10:42 AND SO I THINK ABOUT THE PROCESS THAT WE WENT THROUGH WHEN I WAS A STAKEHOLDER AS PART OF THE MASTER PLAN FOR AGING, WE JUST HAD A LOT OF OPPORTUNITY TO BUILD OUR RELATIONSHIPS AND OUR PARTNERSHIPS AS ANDY WAS TALKING ABOUT, ACROSS AGING AND DISABILITY.

15:11:05 BUT IT REALLY WAS IN THAT DEVELOPING OUR RECOMMENDATIONS TO THE STATE WHERE THOSE RELATIONSHIPS DEVELOPED AND WHERE WE WERE ABLE TO COME TO CONSENSUS. SO HOPEFULLY IN THE NEXT SEVERAL MONTHS, THREE, FOUR MONTHS, THERE WILL BE OPPORTUNITIES FOR YOU ALL TO ENGAGE AND FIGURE OUT WHAT ARE THE TOP PRIORITIES THAT YOU WANT TO FOCUS ONTO PRESENT YOUR PLATFORM IN SEPTEMBER.

15:11:27 SO, SUSAN, ANYTHING YOU WANT TO ADD TO THAT? I KNOW WE'RE GOING TO BE DEVELOPING A KIND OF STANDARDIZED APPROACH TO IT SO THAT YOU CAN OBVIOUSLY IDENTIFY WHATEVER PRIORITIES YOU THINK ARE IMPORTANT. BUT WE'LL HAVE THE SAME KIND OF TEMPLATE FOR ALL OF THE DIFFERENT STAKEHOLDER ADVISORY COMMITTEES TO UTILIZE IN DOING SO.

15:11:34 VERY EXCITING AND LOOK FORWARD TO SEEING EVERYBODY THEN IN PERSON AT THE SACRAMENTO CONVENTION CENTER.

15:11:58 >> SUSAN AND SARAH, CAN I JUST ADD, YOU KNOW, AS SUSAN MENTIONED, I CAME TO CALIFORNIA FROM WASHINGTON, D.C., AND I JUST THINK IT'S WORTH NOTING THAT IN THE OBAMA ADMINISTRATION, THE LEADERS AT THE DEPARTMENT OF HEALTH AND HUMAN SERVICES AT THE FEDERAL LEVEL BROUGHT TOGETHER THE ADMINISTRATION ON AGING WITH THE ADMINISTRATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

15:12:26 AND CREATED AN ADMINISTRATION FOR COMMUNITY LIVING. WE HAVE A NEWLY NOMINATED ASSISTANT SECRETARY FOR THE ADMINISTRATION FOR COMMUNITY LIVING WHO RAN AARP AND THE ARC AND IN DELAWARE BEFORE SHE WAS THE SECRETARY OF HEALTH AND HUMAN SERVICES, RITA LAND GRAFT. WHEN SHE WAS THE SECRETARY, HER GOVERNOR, GOVERNOR MARKELL WAS THE CHAIR OF THE NATIONAL GOVERNOR'S ASSOCIATION.

15:12:47 AND HE FOCUSED HIS YEAR AS THE CHAIR ON INCREASING EMPLOYMENT FOR PEOPLE WITH DISABILITIES. AND SHE WAS IN THE MIDDLE OF THAT. SO WE HAVE A FEDERAL PARTNER. AND RITA AND THE ADMINISTRATION FOR COMMUNITY LIVING ARE VERY STRONG, AND I'M HOPING THERE'S

WAYS FOR US TO ENGAGE WITH THEM AS WE THINK ABOUT THIS DAY AND AGENDA SETTING COMING OUT OF SEPTEMBER 20.

15:13:08 AND I CONTINUE TO THINK WHEN WE THINK ABOUT IMPLEMENTING THE MASTER PLAN, THAT WE HAVE TO FIND A WAY TO ENGAGE THE CALIFORNIA CREDENTIAL DELEGATION. WE HAVE THE BIGGEST DELEGATION IN CONGRESS. AND A LOT OF THEM ARE ON KEY COMMITTEES THAT COULD REALLY MAKE A DIFFERENCE AS WE THINK ABOUT A FEDERAL AGENDA, FOR EXAMPLE, ON LONG-TERM CARE WORKFORCE.

15:13:25 OR SOME OF THE JUSTICE ISSUES FOR SENIORS AND FOR PEOPLE WITH DISABILITIES. SO I JUST PUT THAT OUT THERE, MAYBE IT'S BECAUSE OF MY FEDERAL ORIENTATION. BUT I DON'T WANT US TO IGNORE ALL OF OUR ALLIES AND POTENTIAL PARTNERS AT THE FEDERAL LEVEL.

15:13:43 >> GREAT. THANK YOU FOR THAT, ANDY. GREAT POINT. THE ONE OTHER THING I WOULD NOTE IS THAT AS A -- YOU ALL WILL HAVE THIS CONVENING ON THE 20TH OF OCTOBER -- SORRY, 20TH OF SEPTEMBER, REPLACE YOUR FALL MEETING.

15:13:58 SO YOU HAVE A MEETING TOGETHER AS A BIG GROUP IN THIS SETTING IN JULY. BUT THEN WE WILL MEET IN SEPTEMBER ALL TOGETHER. AND THEN YOU WILL NOT HAVE YOUR OCTOBER CONVENING.

15:14:25 SO I THINK THAT IN BETWEEN NOW AND THE JULY MEETING, THERE'S A LOT OF OPPORTUNITY FOR YOU ALL TO CONVENE ON YOUR OWN HOWEVER YOU WOULD LIKE TO ORGANIZE YOURSELVES IN THE WAY THAT YOU THINK IS BEST AND START FIGURING OUT WHAT YOU THINK THAT THE MOST IMPORTANT ELEMENTS OF THAT PLATFORM SHOULD BE.

15:14:44 >> GREAT. SO WE'RE HAPPY TO TAKE A COUPLE OF QUESTIONS IF WE HAVE THEM. AND I ALSO WANTED TO JUST MAKE THE LINK THAT WHEN ANDY SHARED THE REPORT AND THAT YOU ALL NOW HAVE, THERE WAS A FOCUS ON INCLUDING MORE OLDER ADULTS AND PEOPLE WITH DISABILITIES AND FAMILY CAREGIVERS DIRECTLY IN OUR WORK.

15:14:59 AND SO THAT'S SOMETHING THAT WILL BE A PIECE OF THIS AS WELL. SO AS YOU'RE DEVELOPING YOUR PLATFORM, THAT'S ANOTHER AVENUE THAT'S OPEN TO YOU. IT LOOKS LIKE ELLEN HAS HER HAND UP.

15:15:15 >> I DO. THANK YOU SO MUCH. I JUST APPRECIATED TOO THAT THE IMPACT COMMITTEE KIND OF TRIED TO DISTILL DOWN TO SOME VERY IMPORTANT AREAS. THERE'S SO MUCH IN THE MASTER PLAN. AND THERE'S SO MUCH GREAT WORK THAT'S GOING ON.

15:15:34 BUT THAT'S ONE OF THE THINGS WE'VE DONE WITH THE CALIFORNIA COMMISSION ON AGING AS WELL IS IDENTIFY OUR TOP PRIORITIES. AND WE ALSO HAD INNOVATIVE MODELS FOR LONG-TERM CARE SERVICES AND SUPPORTS/HOME AND COMMUNITY BASED SUPPORTS AS ONE OF OUR TOP FIVE AS WELL AS HOMELESSNESS.

15:15:52 THE OTHER THING WE HAVE THAT I THINK IS CRUCIALLY IMPORTANT TO SO MANY OF US IS THE WORKFORCE ISSUES. SO I WOULD LIKE TO ELEVATE THAT. THERE'S QUITE A BIT OF FUNDS AND EFFORTS UNDERWAY TO ADDRESS THE WORKFORCE CHALLENGE. THANK YOU.

15:15:54 >> SUSAN, CAN I ADD ONE MORE THING?

15:15:55 >> OF COURSE.

15:16:10 >> THANK YOU, ELLEN, THAT IS SUPER HELPFUL. IT GOT ME THINKING THAT WITHIN THOSE BIG PRIORITY ISSUES, WHAT'S ALSO SUPER HELPFUL IS IF YOU THINK ABOUT HOW THE CURRENT MASTER PLAN IS STRUCTURED, THERE ARE 130 OR SO INITIATIVES.

15:16:20 AND THAT'S WHAT WE'RE GOING TO BE FOCUSING ON FOR THE NEXT ITERATION OF THE MASTER PLAN. MOST LIKELY THERE WON'T BE 130 MORE INITIATIVES.

15:16:39 BUT IF YOU WERE DEVELOPING INITIATIVE, SO FOCUSED OBJECTIVE, WHAT WOULD THOSE LOOK LIKE. SO THAT'S JUST THE TOPIC OF WORKFORCE IS TO CRITICAL, BUT WITHIN THAT, THINKING, OKAY, WHAT SPECIFICALLY NEEDS TO HAPPEN OR WITHIN LTSS ACCESS WHAT SPECIFICALLY NEEDS TO HAPPEN.

15:16:51 SO THAT IT REALLY CAN HELP INFORM THE STATE'S THINKING OF THE NEXT ITERATION WITH SPECIFICS. SO, THANKS. THAT'S ALL.

15:17:08 >> OKAY. WELL, ANDY, THANKS FOR JOINING US. AND THANK YOU ALL FOR YOUR PATIENCE. YOU'RE THE FIRST ONE WE'RE PRESENTING THIS TO. THIS WAS JUST SIGNED OFF ON BY THE AGENCY AND OUR FUNDERS. WE SET THE DATE. YOU'RE THE FIRST TO SEE THE NAME THAT WAS SELECTED.

15:17:39 AND WE'LL BE SHARING THE TEMPLATE THAT SARAH MENTIONED WITH YOU. AND THE THINKING THERE IS WE THOUGHT TO BE SURE THAT THERE'S SOME ORDER TO WHAT COMES IN. SO WITH THE SIX OR SEVEN STAKEHOLDER COMMITTEES, IF ONE TURNS IN A 40 PAGES OF RECOMMENDATIONS AND THE OTHER ONE TURNS IN ONE, SO WE'RE TRYING TO BALANCE THAT AND HAVE -- USE -- PROVIDE SOME GUIDANCE SO THAT IT'S -- WE SEE SIMILAR WORK PRODUCTS AND NO ONE IS OVERBURDENED BY THIS ASSIGNMENT.

15:17:42 ANY FINAL THOUGHTS, ANDY, BEFORE YOU DEPART?

15:18:15 >> SO, SUSAN, THANK YOU. JUST THE LAST THING I'LL SAY SINCE I'M NOT ON THIS COMMITTEE, ALTHOUGH I BELIEVE SOME OF MY COLLEAGUES ARE ON THE COMMITTEE. BUT THIS IS THE COMMITTEE THAT IS DEALING WITH JUSTICE ISSUES BROADLY. IS THAT CORRECT? SUSAN? YEAH, THAT'S CORRECT? OKAY. THE JUSTICE ISSUE THAT I JUST WANTED TO BRING UP.

15:18:16 >> CORRECT.

15:18:44 >> I HOPE THIS COMMITTEE WILL THINK ABOUT IT AS YOU ISSUE YOUR RECOMMENDATIONS GOING INTO THE SEPTEMBER 20 EVENT, IS THE CRISIS STANDARDS OF CARE DEVELOPED IN THE PANDEMIC AND WHAT WE LEARNED IN THE PANDEMIC ABOUT HOW WE PRIORITIZE RESOURCES DURING A SURGE WHERE WE'RE DOING HEALTH CARE RATIONING, AS I'M SURE A LOT OF PEOPLE IN THIS CALL NOW, WE DIDN'T START OUT IN A GREAT PLACE IN CALIFORNIA.

15:19:00 WE ENDED UP IN A BETTER PLACE. BUT I THINK THERE WERE LESSONS FROM THE PANDEMIC ABOUT HEALTH CARE RATIONING THAT REALLY NEED TO BE TALKED THROUGH SO WE'RE BETTER PREPARED FOR THE NEXT PANDEMIC OR NEXT TIME WE'RE RATIONING, WHETHER IT'S VENTILATORS OR ICU BEDS OR WHATEVER IT IS.

15:19:08 SO I JUST ENCOURAGE YOU ALL TO THINK ABOUT THAT AS PART OF YOUR RECOMMENDATIONS GOING INTO THE SEPTEMBER EVENT.

15:19:34 >> THANK YOU, ANDY. AND I'M GOING TO STEP IN. I THINK WE MAY HAVE LOST SUSAN AGAIN. IT'S BEEN REALLY CHALLENGING TO PARTICIPATE WHEN YOU'RE TRAVELING. AND WE'RE GOING TO BACKTRACK A LITTLE BIT IN THE AGENDA ORDER AND TURN TO CAROL. NANCY, IF YOU COULD NAVIGATE US BACK. I KNOW THERE'S A LITTLE BIT OF SLIDES THERE. THANK YOU SO MUCH.

15:19:47 CAROL IS A CONSULTANT TO THE CALIFORNIA ELDER AND DISABILITY JUSTICE AND SHE WILL BE DOING A PRESENTATION ABOUT THE PROJECT.

15:20:13 >> THANKS FOR THE CHANCE TO SHARE OUR WORK WITH YOU. I'M EXCITED TO HEAR ABOUT THE SEPTEMBER 20 GATHERING. AND I'M REALLY EXCITED ABOUT THIS COUNCIL. THE PROJECT THAT I'M WORKING ON REALLY TIES TO, AND IS TIMED VERY WELL TO WORK WITH THE AMAZING OPPORTUNITY THAT YOU HAVE WITH THIS COORDINATING COUNCIL.

15:20:41 AS YOU JUST HEARD FROM MY COLLEAGUES, LISA AND LESLIE, ELDER AND DEPENDENT ADULT ABUSE COME IN MANY FORMS. THEY COME FROM A VARIETY OF WAYS. AND THE RESPONSE TO THESE COMPLICATED AND VERY COMPLEX CRIMES OFTEN REQUIRE A COORDINATED AND COLLABORATIVE EFFORT AT THE LOCAL LEVEL.

15:21:10 AND BECAUSE OF THIS, A LOT OF COMMUNITIES AROUND THE NATION HAVE FORMED ELDER ABUSE MULTIDISCIPLINARY TEAMS, PULLING TOGETHER APPROPRIATE AGENCIES AND SERVICES TO ADDRESS THESE COMPLEX CASES. TEAMS MIGHT TYPICALLY INCLUDE ADULT PROTECTIVE SERVICES, LAW ENFORCEMENT, PROSECUTORS, NEUROPSYCHOLOGISTS, FORENSIC ACCOUNTANTS, PUBLIC GUARDIANS AND OTHER SERVICE PROVIDERS.

15:21:31 MULTIDISCIPLINARY TEAMS WE COMMONLY CALL THEM MDTS, ARE ABLE TO COORDINATE PARTNER RESPONSES AND ASSURE THAT THE PIECES ARE IN PLACE TO BRING A CASE TO RESOLUTION. WHETHER IT BE THROUGH SUCCESSFUL PROSECUTION OR AN ALTERNATIVE APPROACH TO RESTORING A VICTIM'S SAFETY AND INDEPENDENCE.

15:21:49 WHILE THE MDT APPROACH IS WIDELY USED AND HIGHLY EFFECTIVE, TEAMS ALSO ENCOUNTER SITUATIONS WHERE THE SYSTEM JUST ISN'T DESIGNED TO ACCOMMODATE THE COORDINATION THAT THEY NEED. SYSTEMIC ISSUES CAN PREVENT AN MDT FROM REACHING A SATISFACTORY CONCLUSION.

15:22:11 ISSUES LIKE THE LACK OF ELDER SHELTERS SO THAT AN OLDER VICTIM CAN BE TAKEN OUT OF A DANGEROUS ENVIRONMENT AND PROTECTED. THINGS LIKE FINANCIAL INSTITUTIONS THAT FAIL TO PROVIDE REQUESTED BANK RECORDS OR DON'T COMPLY WITH COURT ORDERS TO HELP FULFILL THEIR NEEDS OF AN INVESTIGATION.

15:22:41 COMMUNICATION BARRIERS THAT EXIST BETWEEN AGENCIES WITH INFORMATION THAT COULD HELP FURTHER AN INVESTIGATION. AND THE LACK OF QUALIFIED PROFESSIONALS TO CONDUCT CAPACITY ASSESSMENTS. THOSE ARE JUST A FEW OF THE SYSTEMIC ISSUES THAT WE'VE HEARD ABOUT IN WORKING WITH BASICALLY PULLING TOGETHER A COORDINATED GROUP OF THE STATE'S MULTIDISCIPLINARY TEAMS.

15:23:04 THE A TEAM WAS CREATED TO STUDY THESE SYSTEMIC ISSUES AND TO RECOMMEND SOLUTIONS TO ADDRESS THE ISSUES. THE MEMBERS OF OUR TEAM WERE CONVENED BASED ON THEIR

EXPERTISE IN THE ELDER JUSTICE FIELD, AND THEIR WILLINGNESS TO PURSUE CREATIVE SOLUTIONS TO THESE DIFFICULT ISSUES.

15:23:29 WE HAVE A SMALL TEAM, MEMBERS OF THE TEAM INCLUDE MELISSA BROWN, WHO IS THE DIRECTOR OF THE MCGEORGE SCHOOL OF LAW ELDER LAW CLINIC, DEBBIE DEAN, WHO IS A RETIRED FBI VICTIM ADVOCATE, AND NOW COORDINATES A FINANCIAL ABUSE SPECIALIST TEAM IN VENTURA AS WELL AS SEVERAL SCAM MDTs IN THE L.A. AREA.

15:23:42 PAUL GREENWOOD, WHO IS A RETIRED SAN DIEGO DISTRICT ATTORNEY AND A NATIONALLY, INTERNATIONALLY RENOWNED EXPERT IN THE FIELD OF ELDER ABUSE PROSECUTION.

15:24:13 ANGELA, FORENSIC CENTER. AND ANDREA HIGGINS WHO IS SAN MATEO COUNTY'S ELDER ABUSE INVESTIGATOR, AND IS ALSO A STAKEHOLDER MEMBER OF THIS COORDINATING COUNCIL. THIS SMALL TEAM WILL BE ANALYZING AND DELVING INTO THE ISSUES THAT ARE BROUGHT TO US BY THE MDTs.

15:24:39 WE'LL BE EXAMINING HOW OTHER STATES HANDLE THESE ISSUES, WHERE THERE ARE DIFFERENT APPROACHES THAN CALIFORNIA HAS BEEN USING. AND WE'LL MAKE RECOMMENDATIONS TO CORRECT THESE SYSTEMIC BARRIERS, WHETHER THROUGH PROPOSED STATUTORY OR POLICY CHANGES, ADMINISTRATIVE FIXES OR BY FACILITATING NEW APPROACHES THAT CAN BE IMPLEMENTED LOCALLY.

15:24:57 WE ALSO HOPE THE TEAM WILL BE BRINGING FORWARD OUR RECOMMENDATIONS TO THE ELDER INDEPENDENT JUSTICE COORDINATING COUNCIL FOR CONSIDERATION AND POSSIBLE ENDORSEMENT WHEN WE HAVE THE NEED FOR BROADER SUPPORT.

15:25:20 THE ISSUES THE TEAM IS CONSIDERING HAVE BEEN RAISED BY THE LOCAL MDTs. AND WILL BE MEETING WITH LOCAL MDTs ON A BIMONTHLY BASIS TO GIVE THEM UPDATES ON THE WORK THAT THE A TEAM IS DOING, AS WELL AS ALLOW NETWORKING AND TO HEAR ABOUT NEW ISSUES THAT THEY HAVE DISCOVERED.

15:25:45 THE A TEAM IS A PROJECT OF THE CALIFORNIA ELDER JUSTICE COALITION, AND IT IS FUNDED THROUGH A THREE-YEAR GRANT FROM THE U.S. DEPARTMENT OF JUSTICE OFFICE FOR VICTIMS OF CRIME. THE A TEAM MODEL IS AN INNOVATION THAT WE HOPE WILL BE FURTHERED AND SPREAD AROUND THE NATION.

15:26:05 I DON'T KNOW THAT ANY OTHER STATE HAS A SIMILAR BODY TO THIS. SO WE'RE VERY EXCITED ABOUT CREATING THIS NEW MODEL. AND I LOOK FORWARD TO THE OPPORTUNITY TO BRING UPDATES BACK TO YOUR COORDINATING COUNCIL AS WE PROGRESS AND WOULD BE HAPPY TO ANSWER ANY QUESTIONS THAT YOU HAVE.

15:26:22 >> THANK YOU, CAROL. JUST CHECKING TO SEE IF THERE'S ANY QUESTIONS FROM COMMITTEE MEMBERS. GREAT. HOWARD.

15:26:53 >> I JUST WANTED TO SAY I AM VERY GRATEFUL THAT YOU ARE DOING THIS WORK. I THINK THAT COORDINATION BETWEEN AGENCIES IS VERY IMPORTANT. AND IT'S JUST SO EASY FOR MESSAGES TO GET LOST IN THE SHUFFLE BETWEEN AGENCIES IF THEY DON'T COMMUNICATE VERY WELL. ANOTHER ANOTHER AGENCY MIGHT NOT KNOW AT ALL.

15:27:14 IT'S VERY IMPORTANT THAT WE SPEED UP INFORMATION PRIMARILY BETWEEN AGENCIES. IF THERE'S A CASE OF ABUSE GOING ON, ONE AGENCY MIGHT KNOW SOMETHING IMPORTANT. BUT IF THAT INFORMATION DOESN'T MAKE IT TO THE OTHER AGENCY, THE BALL MIGHT GET DROPPED AND THE CASE MIGHT FALL BETWEEN THE CRACKS.

15:27:41 >> THAT'S A REALLY GOOD POINT, HOWARD. THANK YOU. EVEN THOUGH MOST OF THE TEAMS HAVE AGREEMENTS IN PLACE, MOUS AND CONFIDENTIALITY AGREEMENTS, AND STATUTORY AUTHORITY TO SHARE INFORMATION, WE STILL SEE INSTANCES WHERE IT DOESN'T HAPPEN. THERE'S ACTUALLY LEGISLATION RIGHT NOW THAT RIVERSIDE COUNTY HAS PUT FORWARD BECAUSE THEY'VE DEALT WITH A CASE WHERE THERE WAS A PARALLEL CHILD ABUSE CASE GOING ON.

15:28:02 THAT THEY FELT COULD ADD TO THE INVESTIGATION THAT THEY WERE CONDUCTING IN REGARD TO AN ELDER WHO HAD BEEN ABUSED. BUT THERE WAS A BARRIER BETWEEN THE CHILD WELFARE SERVICE OFFICE NEXT DOOR AND THE APS OFFICE. THEY COULDN'T BREAK THAT COMMUNICATION BARRIER.

15:28:14 SO IT IS AN ISSUE THAT NEEDS ONGOING ATTENTION AND SOME CREATIVE THINKING.

15:28:45 DID I MISS SOMEBODY WHO HAD A QUESTION? OKAY GREAT. THANK YOU SO MUCH CAROLE, I THINK WE WILL MOVE TO OUR NEXT AGENDA ITEM, SHUFFLING THINGS AROUND, TURN TO BLACA CASTRO.

15:28:50 >> GOT IT. THANK YOU, YOU ARE SUCH A GREAT FACILITATOR.

15:28:52 >> THANK YOU.

15:29:22 >> SO THANKS, AND I'M BLANCA, THE NEW CALIFORNIA STATE OMBUDSMAN, I AM APPROACHING MY FIFTH MONTH OF THIS PROGRAM. AND REALLY, EXCITED ABOUT IT. BUT I WITHIN THE TO SHARE WITH EVERYBODY TODAY. SPEAKING ABOUT COORDINATION I DO WANT TO TOUCH ON THAT. DO YOU HAVE THE SLIDE DECK OR DO I NEED TO SHARE MY SCREEN? THERE YOU GO.

15:29:51 THANKS, NEXT SLIDE. I JUST WANT TO REMIND EVERYBODY, THAT OUR PRIMARY GOAL FOR THE COUNCIL, COORDINATING COUNCIL IS TO INCREASE COORDINATION AND DEVELOP RECOMMENDATIONS FOR THE PREVENTION AND ADDRESS ABUSE, NEGLECT, EXPLOITATION AND FROUD AGAINST OLDER ADULTS AND ADULTS WITH DISABILITIES.

15:30:22 NEXT SLIDE. THE LONG TERM CARE OMBUDSMAN ROLE, IT'S IMPORTANT TO REMEMBER THAT WE DO HAVE THIS VERY UNIQUE ROLE IN THAT WE DO INVESTIGATE AND WORK TO RESOLVE COMPLAINTS. BUT WE DO THIS ONLY WITH THE EXPLICIT APPROVAL AND AUTHORIZATION OF THE RESIDENT. ALL THOUGH THERE ARE INSTANCES WHERE WE WOULD HAVE TO REPORT TO LAW ENS FORCEMENT IF SOMEBODY WERE IN IMMINENT DANIER.

15:30:53 WE ALSO ARE RESPONSIBLE FOR EDUCATING RESIDENTS AND STAFF ON THE THE RIGHTS OF RESIDENTS. AND THE NEXT COUPLE SLIDES IS JUST TO REMIND FOLKS ABOUT SOME OF THE OTHER THINGS THAT WE'RE INVOLVED WITH AND RESPONSIBLE FOR. SO DURING THE PANDEMIC, FOR EXAMPLE, INVESTIGATIONS BECAME MUCH MORE, IN THE LAST TWO YEARS, MUCH MORE DIFFICULT.

15:31:24 WE WERE DOING A LOT OF ADVANCED HEALTH CARE DIRECTIVES. WE HAD TO FIGURE OUT A WAY TO DO IT VIA ZOOM OR HAVING A PHOTOGRAPH TAKEN OR SOME WAY TO DO THEM VIRTUALLY.

AND THEN OF COURSE MONITORING. EVEN CASES THAT WE WERE ALREADY INVOLVED IN. BUT COORDINATION IS THE NUMBER ONE THING THAT WE MUST DO WITH OUR LICENSING, ALL OF OUR LICENSING ORGANIZATIONS.

15:32:04 CDSS, CDPH AND DEPARTMENT OF MENTAL HEALTH SERVICES, HEALTH CARE SERVICES, RATHER. NEXT COUPLE SLIDES IS JUST THE REMINDER THAT WE HAVE TO BE VIGILANT IN NOT JUST TRAINING AND EDUCATING ON WHAT THE RIGHTS ARE, BUT THESE ARE THE BASIC RIGHTS AND THE NEXT FEW SLIDES I AM GOING TO SHOW YOU IN THE LAST THREE YEARS THE DATA IS WHAT IS INFORMING THE AREAS WE HAVE TO BE E-TO KUSED ON.

15:32:34 AND WHY COORDINATION WITHIN THE STATE AND LOCAL LEVEL IS SO CRITICAL. NEXT SLIDE. WE CONTINUE TO HEAR THAT VISITATION IS A PROBLEM. WE CONTINUE TO HAVE A LOT OF COMPLAINTS AROUND IMPROPER DISCHARGES OR TRANSFERRING CLIENTS RIGHT AFTER THE ONE HUNDRED DAYS HAS ENDED FOR MEDICARE AND THEN BRINGING THEM INTO ANOTHER FACILITY.

15:33:00 THESE ARE JUST REMINDERS THAT THESE ARE JUST THE BASIC RIGHTS THAT EVERYBODY SHOULD BE ABLE TO NOT ONLY ADHERE TO BUT SHOULD BE PROTECTED. NEXT SLIDE. SO IN 2019 AND THE NEXT COUPLE SLIDES YOU SEE THE DIFFERENCE. BUT BY AND LARGE THE NUMBER ONE CATEGORY ARE RESIDENT RIGHT COMPLAINTS.

15:33:21 THESE COMPLAINTS COME NOT JUST FROM RESIDENTS, THEY COME FROM STAFF, FAMILY MEMBERS, THEY COME FROM REALLY JUST ABOUT ANYBODY THAT CAN REPORT THIS. BUT WE ALSO HAVE A RESPONSIBILITY THAT WHEN WE DO AN INVESTIGATION WE ALSO HAVE TO CROSS REPORT TO OUR LICENSING PARTNERS.

15:33:55 IF IT'S A RESIDENTIAL CARE FACILITY FOR THE ELDERLY WE OF COURSE REPORT DIRECTLY TO CDSS. WE ALSO R CROSS REPORT TO APS. WHOOPS, GO BACK, 2020, THIS IS THE YEAR WE WERE HAVING CHALLENGES GOING INTO FACILITIES. NOT ONLY WERE THE AFLs RESTRICTING VISITORS BUT OMBUDSMAN WOULD BE TREATED AS IF THEY WERE VISITORS AND BEING PREVENTED FROM ENTERING.

15:34:15 BY AND LARGE WE SEE THAT WE STILL RECEIVE CALLS ON COMPLAINTS, BUT IN 2021, THIS IS WHAT WE WANTED. I WANTED TO SHOW YOUR, BRING YOUR ATTENTION TO. WE SAW, WHEN WE STARTED TO GO BACK IN, YES, WE STARTED TO GO BACK IN, AND MAY BE WHY WE SAW AN INCREASE.

15:34:38 BUT WE ALSO KNOW THAT DURING THE PAP DEMIC THERE WERE SO MANY OTHER FACTORS, LESS FAMILIES ABLE TO GO AND VISIT, LESS EYES, LESS EARS, STAFFING SHORTAGES, NOT ONLY BECAUSE OF THE PANDEMIC BUT ALSO WAIVERS THAT WERE BEING GRANTED. SO, WE HAVE SEEN A SIGNIFICANT INCREASE IN THE NUMBER OF COMPLAINTS.

15:35:02 AND WHAT IS DAUNTING ON THIS PARTICULAR SLIDE IS EVEN IN THE RESIDENT CARE, AND IF YOU LOOK AT SOME OF THIS. ALL OF THIS IS PUBLIC INFORMATION. BUT IN SOME OF THESE INSTANCES IT'S A MATTER OF SOMEBODY CALLING FOR HELP AND PUSHING THEIR HELP BUTTON AND NO BODY COMING IN AND ASSISTING THEM.

15:35:35 WE STILL CONTINUE TO GET COMPLAINTS ON CHEMICAL OR PHYSICAL RESTRAINTS. NEXT SLIDE. SO, OUR FOCUS AND REALLY THE TRENDS WE HAVE NOTICED IN THE LAST SEVERAL YEARS AND

WHAT WE REALLY HAVE TO BE VIGILANT ABOUT AND TRY TO FIND A SOLUTION IS THAT WHEN YOU TALK ABOUT EQUITY, THIS IS A POPULATION THAT IS REALLY BEING DISCRIMINATED AGAINST.

15:36:00 NOT ONLY ARE WE SEEING THAT THE QUALITY OF CARE, NOT IN ALL FACILITIES, BUT THE NUMBER, WHEN WE ARE TALKING 40 THOUSAND COMPLAINTS IN ONE YEAR. AND 57% OF THOSE WERE IN ABUSE AND NEGLECT AND EXPLOITATION. WHAT WE NEED TO BE ABLE TO DO AND THIS IS WHERE THE NEXT SLIDE WILL COME IN.

15:36:29 BEING ABLE TO REALLY COORDINATE ACROSS ALL OF THESE PARTIES. AND I HAVE LISTED SOME OF THE FOLKS, SOME OF THE DEPARTMENTS WE ARE WORKING WITH CLOSELY, BUT WHAT I HAVE NOTICED IN MY SHORT TIME AT THE OFFICE OF STATE LONG TERM CARE OMBUDSMAN. IS THAT DEPENDING ON WHERE YOU ARE IN THE STATE, IT'S NOT QUITE CONSISTENT ABOUT HOW WE COORDINATE.

15:36:54 SO, ONE OF THE THINGS THAT THE PRIORITIES FOR THIS DEPARTMENT IS NOT ONLY ARE WE FOCUSING ON PROMOTING THE PROGRAM, LETTING PEOPLE KNOW ABOUT THE OMBUDSMAN, WHY WE ARE THERE, WHAT OUR ROLE IS. MORE IMPORTANTLY IS MAKING SURE THAT RESIDENTS AND FAMILIES KNOW THEY CAN ORGANIZE AND THEY CAN CREATE COUNCILS.

15:37:19 THEY CAN EFFECT CHANGE WITHIN THE FACILITIES AND EMPOWERING THEM TO DO SO. THE NEXT SLIDE IS LESSONS THAT HAVE BEEN LEARNED REALLY QUITE IMMEDIATELY. MANY OF YOU HAVE BEEN INVOLVED IN FACILITY CLOSURES, BUT IN MY SHORT TIME IN THE OFFICE, YOU HEAR OF SOME NOW AND AGAIN.

15:37:44 BUT WHAT WE ARE SEEING IS THAT THE FEDERAL GOVERNMENT IS COMING DOWN PRETTY SIGNIFICANTLY ON FACILITIES IF THEY ARE NOT COME APPLYING AND IMPROVING THEIR QUALITY OF CARE. THAT'S THE GOOD NEWS. BAD NEWS IS THAT IF THEY DON'T COMPLY, AND THE QUALITY DOES NOT IMPROVE, THIS RESULTS IN CLOSURES OF FACILITIES.

15:38:09 THE FIRST ONE I WILL TALK ABOUT, THERE REALLY WAS NO COORDINATION, I'M NOT THROWING ANYBODY UNDER THE BUS, I AM NOT POINTING FINGERS, BUT WHAT WE HAVE LEARNED IS PROBABLY THE MOST IMPORTANT THING IS FOR ALL THE AGENCIES THAT ARE INVOLVED IN THIS, INCLUDING FEDERAL PARTERS.

15:38:30 INFORM THE STATE, OMBUDSMAN, AND DEPARTMENT OF PUBLIC HEALTH, SO WE CAN INFORM LOCAL UMM BADZ MAN AND PARTNERS AND PREPARE FOR ANY RELOCATION, IF IT IS TO HAPPEN. KING'S AND KERN COUNTY I THOUGHT WAS ONE OF THE BETTER ORGANIZED.

15:39:03 ONE OF THE REASONS I WILL SAY, I AM GOING TO TOUT THE COORDINATION AND COLLABORATION WE RECEIVED FROM DEPARTMENT OF PUBLIC HEALTH, SOCIAL SERVICES, DEPARTMENT OF HEALTH CARE SERVICES BECAUSE THIS IS AN ASSISTIVE WAIVER COUNTY. ALSO A VETERAN NEEDED RELOCATION, ALL THOUGH DID NOT WANT TO GO TO A VETERAN FACILITY. BUT THAT IS THE TYPE OF WORK AND INVOLVEMENT THAT THE OMBUDSMAN ARE DOING.

15:39:37 THEY ARE RESPONSIBLE FOR WORKING WITH FAMILIES AND ENSURING THEY HAVE THE COMMUNICATION AND UNDERSTAND THEIR RIGHTS. YES THEY CAN APPEAL, BUT UNDER CERTAIN CIRCUMSTANCES SUCH AS DESERTIFICATION, IT REALLY IS A LITTLE DIFFERENT THAN WHEN THERE'S A



VOLUNTARY CLOSURE. THE MOST CURRENT CLOSURE, OR POTENTIAL CLOSURE WE HAVE IS PRETTY DAUNTING TO CONSIDER, LAGUNA, THE LARGEST DSNP IN THE STATE.

15:40:04 I DON'T KNOW IF IN THE COUNTRY BUT IN CALIFORNIA. CURRENTLY HAS A CENSUS OF 700 RESIDENTS, MAJORITY OF MEDI-CAL. MANY OF THEM DO HAVE HIV/AIDS, THEY HAVE MENTAL HEALTH, BEHAVIORAL HEALTH CONDITIONS. DEMENTIA, TRAUMATIC BRAIN INJURIES. AND CMS HAS ISSUED THE FINAL LETTER DESERT FIING THEM.

15:40:22 MEANING THEY ARE NOT GOING TO RECEIVE ANY MORE PAYMENT FOR MEDICARE OR MEDI-CAL. THE PROBLEM WITH THIS IS THAT RIGHT NOW I MEAN THERE'S A HUGE PROBLEM. BUT THERE REALLY SUSPECT ANY OTHER LARGE FACILITY WE CAN RELOCATE ALL THESE INDIVIDUALS.

15:40:48 TALK ABOUT A COORDINATION EFFORT. THERE HAS BEEN FROM THE VERY START AS SOON AS WE LEARNED OF THE NOTIFICATION TO LAGUNA HONDA AND BEEN INVOLVED WITH WORKING WITH OUR PARTNERS, HEALTH AND HUMAN SERVICES AGENCY REALLY ENSURED THAT WE ARE ALL COORDINATING NOT JUST AT THE STATE LEVEL BUT THE LOCAL LEVEL.

15:41:19 SO THAT WE ARE WORKING WITH ADMINISTRATORS AND WITH STAFF AND WITH RESIDENTS, BUT, WE DON'T WANT THEM TO CLOSE. SO WORKING WITH THEM TO ENSURE THAT THEY CAN COMPLY, IMPROVE, BUT ESSENTIALLY THEY HAVE THREE DIFFERENT OPTIONS, APPEAL, APPLY FOR RECERTIFICATION, AND OR CLOSE AND SUBMIT THEIR CLOSING RELOCATION PLAN.

15:41:48 RIGHT NOW WE ARE JUST IN THE MIDST F THIS, WE ARE HOLDING STAKEHOLDER CALLS, THAT'S SOMETHING THAT I HAVE NEVER SEEN. WHERE DEPARTMENT OF PUBLIC HEALTH IS THE LEAD AGENCY PROVIDING UPDATES ON WHERE THINGS ARE AT. HOW WE ARE ALL WORKING TOGETHER. AND WE ARE WORKING ALSO WITH THE LOCAL PUBLIC HEALTH OFFICIALS AND LOCAL OMBUDSMAN AND OTHER COMMUNITY GROUPS.

15:42:16 SO I WANTED JUST TO BRING TO LIGHT THAT AS FAR AS THE ELDER JUSTICE AND DISABILITY COORDINATING COUNCIL IS CONCERNED, THIS TO ME IS ONE EXAMPLE OF WHY WE REALLY NEED TO NOT ONLY STAY COORDINATED, BUT IN TERMS OF SHARING INFORMATION, GRANTED WE DON'T SHARE INFORMATION ON RESIDENTS, BUT THERE ARE OTHER THINGS WE CAN SHARE.

15:42:51 SUCH AS, WHAT OTHER FACILITIES HAVE AVAILABILITY. MEDICAL ASSESSMENTS AND ARE THE MEDICAL STAFF NEEDED TO DO THOSE ASSESSMENTS THE RIGHT TEAM THAT YOU'RE BRINGING IN? ARE THERE OTHER OPTIONS BESIDES A SKILLED NURSING FACILITY THAT THE RESIDENT MAY BE ELIGIBLE OR BETTER PLACED AT? SO, WE HAVE A BIG PROJECT AHEAD OF US, BUT WHAT I HAVE SEEN IN THIS SHORT AMOUNT OF TIME IS THIS SHIFT.

15:43:24 AND THE REAL WILLINGNESS WITH A NUMBER OF DEPARTMENTS TO REALLY ROLL UP OUR SLEEVES AND MAKE SURE THAT WE'RE ALL WORKING IN LINE AND COORDINATING, SINCE THE OMBUDSMAN IS NOT THE ENFORCER, THAT IS WHERE WE HAVE TO ASK OUR PARTNER AGENCIES TO COME IN AND DO THE ENFORCEMENT, AND WHAT WE HAVE SEEN, IF SOMEBODY IS ON MEDI-CAL, THERE'S DEFINITELY THE DISANYMORE NATION ON PAYMENT SOURCE.

15:44:03 SO THAT'S AN AREA WE AS A STATE REALLY NEED TO ADDRESS ON HOW DO WE PREVENT THIS FROM CONTINUING TO HAPPEN. I HAVE GIVEN YOU SOME LINKS HERE. AND ONE OF OUR MAIN

GOALS IN 2022, AND 2023, IS TO REVAMP OUR PUBLIC AWARENESS MATERIAL AND MAKE IT EASIER TO FIND THE OMBUDSMAN, OPEN TO ANY QUESTIONS, LOOKS LIKE WE ARE RUNNING OUT OF TIME.

15:44:18 >> QUESTION IN THE CHAT. I WONDER IF HCBS RULE AND POTENTIAL LOSS TO BILL IS HAVING A IMPACT ON VIOLATIONS OR IF YOU PROJECT A FUTURE IMPACT AS WE GET CLOSER TO THE DEADLINE.

15:44:57 >> ABSOLUTELY WE ARE CERTAINLY LOOKING AT IN MANY OF THESE INSTANCES INDIVIDUALS REALLY DON'T HAVE AN OPTION IN THE COMMUNITY BASED SETTING, SO, WHAT OTHER OPTIONS DO WE HAVE FOR INDIVIDUALS. WHAT WE REALLY ARE SEEING ARE VERY COMPLEX CASES, IT'S A DPROEING POPULATION, WE ARE GOING TO NEED THE LAGUNA HONDA, KING STON'S, WE ARE GOING TO NEED FACILITIES

15:45:32 WE NEED TO IMPROVE WAGES FOR DIRECT CARE WORKERS, CHANGING THE WAY WE PAY FOR LONG TERM CARE, AND INCREASING THE ABILITY FOR MORE EYES AND EARS TO BE IN FACILITIES AND IMPROVING TRAINING AND REALLY CREATING A LADDER OF PROMOTION AND CAREER DEVELOPMENT FROM THE AIDES AT THE BOTTOM OF THE THE LADDER TO THE VERY TOP. I DON'T KNOW IF THAT ANSWERS YOUR QUESTION.

15:45:40 >> THANKS, LOOKS LIKE WE HAVE TWO OTHER COMMITTEE MEMBERS WITH THEIR HANDS UP, GO TO HOWARD AND LIZ.

15:45:51 >> DO YOU FEEL THAT MANY RESIDENTS ARE BEING OVERMEDICATED AND THAT MEDICATION IS BEING USED AS A MEANS OF CONTROLLING THEM SOMETIMES?

15:46:29 >> WE DO HAVE CONSISTENT COMPLAINTS ABOUT NOT JUST THE CHEMICAL OR OVERMEDICATION, BUT THE OUTCOMES FROM THAT. SO THE FALLS, INCONTINENCE, SOME OF THE OTHER THINGS THAT COULD BE A RESULT, SO, YES HOWARD AND ONE OF THE REASONS WE ARE IN SUPPORT OF ASSEMBLY BILL ON THE REQUIRING INFORMED CONSENT OR THAT IT WOULD ACTUALLY MAKE IT AN ELDER ABUSE CASE.

15:46:33 IF THERE IS NO INFORMED CONSENT. AND CURRENTLY IT IS NOT.

15:46:36 >> IT IS IMPORTANT,

15:46:37 >> IT IS.

15:46:48 >> BUT I FEEL IT'S OFTEN OVERUSED AND PRESCRIBED IN WRONG WAYS, IN INCORRECT WAYS, MEDICATION IS NOT EVERYTHING.

15:46:52 >> THAT'S RIGHT. THANK YOU HOWARD.

15:46:53 >> YOU'RE WELCOME.

15:46:58 >> THANK YOU, ALL RIGHT, LIZ YOU HAVE YOUR HAND UP AS WELL.

15:47:11 >> I WANTED TO KNOW IF YOU WOULD POSSIBLY PROVIDE MORE INFORMATION ABOUT THE STAKEHOLDER CALLS RELATED TO LAGUNA HONDA, I CAN E-MAIL YOU OFFLINE IF NECESSARY.

15:47:31 >> NO, PLEASE REACH OUT TO ME, IF YOU WANT TO JOIN THAT WE WILL INCLUDE YOU, BECAUSE WE WANT TO MAKE SURE WE HAVE AS MANY STAKEHOLDERS TO PROVIDE INFORMATION, WE ARE GETTING GOOD QUESTIONS, SO IT'S INFORMING WHAT WE NEED TO BE DOING.

15:47:43 >> THANK YOU, LAST CALL FOR COMMITTEE MEMBERS, WITH COMMENTS OR QUESTIONS OR ANYTHING WE WOULD LIKE TO SHARE?

15:47:47 >> HELLO?

15:48:15 >> WE CAN HEAR YOU, WE ARE GETTING A LOT OF STATIC AND ECHOING, IF YOU CAN DROP YOUR QUESTION IN THE CHAT THAT MIGHT BE THE MOST EFFICIENT WAY TO SHARE THAT. I WILL READ OFF A COMMENT FROM TONY. SCARY THOUGHT THE MORE STRESS AND CHALLENGES FOR THE HCBS SETTINGS THE MORE WE END UP LOOKING TO OTHER SETTINGS LIKE LAGUNA.

15:48:33 I WILL KEEP AN EYE ON THE CHAT IN CASE OTHERS WANT TO JUMP IN, I THINK WE WILL TURN TO PUBLIC COMMENT, THANK YOU, I WILL TAKE YOU OFF THE SCREEN FOR NOW, LOOKS LIKE WE HAVE A PUBLIC COMMENT. G AHEAD I HAVE OPENED YOUR LINE.

15:48:55 >> THANK YOU. I'M A COMMITTEE MEMBER, I DON'T KNOW HOW THAT HAPPENED, BUT ANYWAY, I JUST WANTED TO SAY THAT I WAS DELIGHTED THAT YOU SAID YOU WERE LOOKING AT GETTING INFORMATION OUT TO THE PUBLIC. I THINK THAT IN A LOT OF CASES AND A LOT OF COUNTIES THE PUBLIC DOES NOT KNOW WHAT THE OMBUDSMAN DOES AND WHAT THEIR FUNCTION IS.

15:49:13 I THINK THAT IS A HUGE AREA WE CAN SEE TO HAVE IMPROVEMENT IN, I WAS ALSO WONDERING IF YOU CAN COMMENT ON GETTING OMBUDSMAN AND HOW HARD THAT IS AND WHETHER YOU SEE A NEED FOR HAVING WAY MORE THAN YOU CURRENTLY HAVE.

15:49:42 >> THANK YOU, VERY QUICKLY, THAT IS SOMETHING THAT WE ARE PROPOSING IN THE NEXT BUDGET YEAR. WHERE WE WOULD NOT THIS YEAR BUT NEXT YEAR, WHERE WE COULD EXPAND POTENTIALLY THE CAPACITY OF THE LOCAL OMBUDSMAN PROGRAM. CERTAINLY THE PANDEMIC MADE IT MORE DIFFICULT TO HAVE VOLUNTEERS.

15:50:03 WHAT I AM HEARING FROM A LOT OF THE COORDINATORS IS THEY WOULD LIKE TO BE ABLE TO HAVE A FULL-TIME INDIVIDUAL TO DO RECRUITMENT, TRAINING AND MANAGEMENT OF VOLUNTEERS. SO THERE IS A NEED TO MAYBE EXPAND MORE OF THE PAID STAFF SO WE CAN HAVE MORE VOLUNTEERS.

15:50:06 THERE'S DEFINITELY A ROLE FOR THE VOLUNTEER.

15:50:07 >> THANK YOU.

15:50:19 >> THANK YOU, APOLOGIZE I DON'T KNOW HOW YOU GOT OVER INTO ATTENDEES, I THOUGHT I SAW YOU EARLIER.

15:50:40 TURN TO PUBLIC COMMENT, REMINDER FOR ATTENDEES JOINING, STAR 9 WILL ADD YOU TO THE QUEUE, AND THOSE USING EITHER A COMPUTER OR SMART PHONE OR TABLET, USE THAT RAISE HAND ICON OR ENGAGE BY DROPPING YOUR COMMENT OR QUESTION INTO THE Q AND A, AND I WILL KEEP AN EYE OUT FOR THOSE HANDS.

15:51:03 IN THE MEANTIME THERE'S A COMMENT FROM GLORIA, THERE NEEDS TO BE MORE ASSISTANCE FOR FAMILIES THAT NEED TO PLACE THEIR AGING PARENT IN A AFTER CARE PA SILTY. MOST DOCTORS LEAVE DECISION TO FAMILY MEMBERS IT'S A HARD DECISION FOR THEM THEY DON'T KNOW HOW TO MAKE THE CORRECT DECISION, THANK YOU FOR SHARING THAT.

15:51:28 PAUSING TO SEE IF THERE ARE ANY OTHER PUBLIC COMMENTS OR QUESTIONS. OKAY, SUSAN I DON'T KNOW IF YOU WERE ABLE TO RECONNECT, I KNOW WE HAVE HAD CHALLENGES WITH CONNECTION TODAY I DON'T THINK YOU WERE THE ONLY ONE THAT EXPERIENCED THEM. SEE IF I CAN ADD A SPOTLIGHT, THERE YOU ARE.

15:52:02 >> OKAY, THANK YOU ALL FOR YOUR PATIENCE, APOLOGIZE FOR THE SPOTTY INTERNET, THANK YOU TO OUR PRESENTERS TODAY, TO EVERY ONE OF YOU. WHAT WE CAN EXPECT BETWEEN NOW AND THE JULY MEETING, THE LANDSCAPE WORK GROUP WILL CONTINUE THEIR WORK AND BRING BACK THE NEXT IT RATION TO US IN JULY. WE WILL SHARE WITH YOU ONCE AGAIN THE EQUITY PRINCIPLES AND TOOL AND ASK FOR YOUR FEEDBACK TO GET THAT TO THE MEMBERS OF THAT WORK GROUP.

15:52:35 HOPEFULLY FINALIZE THAT AT THE JULY MEETING, WE WILL ALSO SHARE WITH YOU THE TEMPLATE DISCUSSED IN PREPARATION FOR THE SEPTEMBER 20TH CONVENING IN SACRAMENTO. THAT WILL BE SHARED WITH EVERYBODY IN A COUPLE OF WEEKS, WE INVITE YOU TO START GIVING THOUGHT TO WHAT THE PRIORITY ITEMS MIGHT BE IF THERE WERE JUST SEVERAL THAT WERE SUBSTANTIVE THAT CAME OUT OF THIS GROUP THAT GOT ADVANCED AS PART OF THAT MEETING IN SEPTEMBER.

15:53:03 WE WISH YOU ALL WELL WITH YOUR EVENTS AND ACTIVITIES PLANNED FOR THE MONTH OF JUNE. WE ARE CERTAINLY EXCITED AT CDA AND OMBUDSMAN PROGRAM TO BE PARTNERING WITH OUR SISTER DEPARTMENTS AS YOU HEARD FROM CLAIRE RAMSEY, AND I WANT TO THANK YOU ALL FOR YOUR ATTENTION TODAY FOR LISTENING, FOR YOUR PARTICIPATION, AND ANY TIME YOU HAVE SUGGESTIONS ABOUT FORMAT OR TOPICS.