



**California Health & Human Services Agency
Center for Data Insights and Innovation
Data Exchange Framework
Digital Identity Social Service Organizations Focus Group Meeting #1
(March 18, 2022, 1:00PM – 2:30PM PST)
Transcript**

The following text is a transcript of the California Health & Human Services Agency Data Exchange Framework Digital Identity Social Service Organizations Focus Group Meeting #1. The transcript was produced using Zoom's transcription feature. It should be reviewed concurrently with the recording – which may be found on the CalHHS Data Exchange Framework [website](#) – to ensure accuracy.

00:00:04.259 --> 00:00:07.410

Rim Cothren: Thank you for joining us on a Friday afternoon, I really appreciate it.

00:00:08.610 --> 00:00:13.710

Rim Cothren: This is our first meeting of the social services focus group for digital identities.

00:00:17.130 --> 00:00:27.900

Rim Cothren: I'm new to many of the focus group members here my name is Graham Cochrane I've been involved in health information exchange or Community information exchange for a number of years.

00:00:28.290 --> 00:00:38.460

Rim Cothren: I am currently a consultant to the Center for data, innovate in insights and innovation, who is putting together.

00:00:39.630 --> 00:00:50.940

Rim Cothren: A lot of the materials associated with the data exchange framework, in particular, I am assisting the Center with developing a strategy for digital identities, which is our discussion topic for today.

00:00:51.540 --> 00:00:55.860

Rim Cothren: I just want to go through a few housekeeping items before we get started here.

00:00:56.790 --> 00:01:02.820

Rim Cothren: Our intent is to record today's meeting and post the recording on the data exchange framework website in lieu of notes.

00:01:03.240 --> 00:01:16.590

Rim Cothren: for members of the public, if you do not wish to be recorded keep yourself muted during the public comment period or leave the meeting, are there any objections to members of the focus group here to being recorded today.

00:01:20.040 --> 00:01:22.470

Rim Cothren: I don't see any yeses so thank you for that.

00:01:24.810 --> 00:01:33.330

Rim Cothren: Live closed captioning is being provided for anyone wishing to use it just click on the CC control at the bottom of your zoom window to turn on closed captions.



00:01:34.140 --> 00:01:40.200

Rim Cothren: today's meeting is being conducted as a public meeting there will be an opportunity for public comment during today's meeting.

00:01:40.680 --> 00:01:50.130

Rim Cothren: members of the public have been muted until the agenda item for public comment my intent is, however, to keep today's meeting informal it's a small group here.

00:01:51.030 --> 00:02:01.800

Rim Cothren: And so, Alan Jonathan and Peter you have all been made co host, which means that you can unmute yourself whenever you like, and I appreciate you turn your cameras on for today's meeting.

00:02:04.380 --> 00:02:14.340

Rim Cothren: If things work out well enough today's meeting is not supposed to be me talking it's supposed to be you talking, so I would encourage you to just chime in whenever you have a comment or a question.

00:02:15.210 --> 00:02:26.100

Rim Cothren: If things get more difficult, you can also raise your hand because you have to control at the bottom that will put you in the queue and that means that I can make sure that you get a chance to get a word and so.

00:02:26.460 --> 00:02:38.670

Rim Cothren: I will let you choose how you move forward with that, finally I don't plan on calling role for today's meeting so if you would take a minute, make sure that your name and your organization are listed.

00:02:39.330 --> 00:02:51.570

Rim Cothren: associated with your participation your participant name in zoom I really appreciate that and then quiet don't see anybody on the phone, I think we have everybody participating in the meeting today.

00:02:52.620 --> 00:02:54.690

Rim Cothren: that's great so let's move on to the next slide.

00:02:59.280 --> 00:03:03.330

Rim Cothren: Just very quickly I started all of the focus group meetings off this way.

00:03:04.710 --> 00:03:25.140

Rim Cothren: I don't know whether there will be a procurement that arises from our discussions here today, but if there should be there is a potential for conflict, if you participate in today's meeting as a focus group member so i'm going to give you a minute to read the statement here.

00:03:26.280 --> 00:03:35.850

Rim Cothren: I would expect that input from these focus group discussions will include recommendations on the need work involved and or strategy and therefore might constitute.

00:03:36.330 --> 00:03:48.480

Rim Cothren: a conflict of interest if you do anticipate that you might be part of a bid or a team bidding on a procurement should one result from this.

00:03:48.930 --> 00:03:57.480

Rim Cothren: than I suggest that you might want to choose to leave as a focus Member, you can always participate as a member of the public and listen in and make public comment.

00:04:01.740 --> 00:04:03.360

Rim Cothren: Well let's go on to the next slide.

00:04:04.560 --> 00:04:04.860

So.

00:04:06.180 --> 00:04:16.920

Rim Cothren: For the agenda today, this has my name on it a lot, we will start off with going through what the requirements for a strategy for digital identity are as they're called out in the legislation.

00:04:17.250 --> 00:04:26.550

Rim Cothren: So that we can all start from a common starting point, but most of today's meeting will be a discussion of potential components and.

00:04:27.180 --> 00:04:34.080

Rim Cothren: How social service organizations might use digital identities and that's going to be you talking, even though it has my name.

00:04:34.440 --> 00:04:45.360

Rim Cothren: associated with it, we will pause during the middle of the meeting for an opportunity for public comment, and then we will finish out with some just next steps for us as we move forward.

00:04:47.610 --> 00:04:53.430

Rim Cothren: Well let's go on to the next slide please we've taken care of welcome but let's talk just real quickly about goals.

00:04:53.940 --> 00:05:02.730

Rim Cothren: And the Center is recognized that we don't have sufficient expertise within the Center to really develop a strategy for digital identities so we're gathering input.

00:05:03.060 --> 00:05:10.590

Rim Cothren: From the Community stakeholders and what we've chosen to do is create focus groups from a number of different perspectives.

00:05:11.130 --> 00:05:20.670

Rim Cothren: we've had focus groups meeting on health of from a perspective of health information exchange from consumer privacy from healthcare providers and health plans.

00:05:21.150 --> 00:05:32.010

Rim Cothren: And we're also meeting with state health and human service departments today's meeting is really to take an opportunity to get input from the perspective of social service organizations.

00:05:32.400 --> 00:05:35.820

Rim Cothren: And I would encourage you to put that hat on when you're thinking be.

00:05:36.270 --> 00:05:44.490

Rim Cothren: Our intent is to make sure that we understand the social services perspective on digital identity so that's what we're asking today.

00:05:44.880 --> 00:06:00.090

Rim Cothren: That said, I would welcome anything that you want to contribute to the discussion today we're going to talk both of about some of the very high level technical aspects, but also think about privacy and how social services might be using.

00:06:01.170 --> 00:06:15.630



Rim Cothren: Digital identities, although we do have a group on consumer privacy your view on privacy, for your clients may be different, and so I would encourage you to make sure that you include that in your thinking and your comments today.

00:06:16.650 --> 00:06:18.540

Rim Cothren: Well let's go on to the next slide please.

00:06:20.220 --> 00:06:28.350

Rim Cothren: And the next slide let's talk a little bit about the requirements for developing strategy for digital identities at 133.

00:06:28.770 --> 00:06:40.260

Rim Cothren: That established the requirement for cal hhs to develop the data exchange framework calls for hhs in consultation with the stakeholder advisory group.

00:06:40.590 --> 00:06:49.170

Rim Cothren: To develop a strategy for unique secure digital identities capable of supporting master patient indices, to be implemented by both private and public organizations.

00:06:49.650 --> 00:07:00.840

Rim Cothren: That is the sum total of the instruction that were given in the legislation, but there are some important concepts in here that I want to make sure that we touch on real quickly let's go on to the next slide please.

00:07:02.070 --> 00:07:11.730

Rim Cothren: And the way that we're in temple interpreting the idea of strategy is that we are not striving to actually create digital identities.

00:07:12.750 --> 00:07:19.050

Rim Cothren: In the timeframe that's called upon here we're not going to stand up any particular infrastructure or anything else.

00:07:19.440 --> 00:07:23.610

Rim Cothren: By the July timeframe, when this strategy is to be published publicly.

00:07:23.970 --> 00:07:38.310

Rim Cothren: But we are looking at a strategy, perhaps what the roadmap might be how we would proceed to develop digital identities over the coming months, so we should be thinking, both in the near term and in the longer term, and I welcome you to think.

00:07:39.450 --> 00:07:43.260

Rim Cothren: Long term about what you might be looking for as well.

00:07:44.400 --> 00:07:51.330

Rim Cothren: let's go on to the next slide please, and when we talk about digital identities, I would.

00:07:52.440 --> 00:08:02.580

Rim Cothren: suggest that that is not a call for a digital identifier that's not what the legislation says and it's really talking about digital identities and therefore.

00:08:03.180 --> 00:08:11.130

Rim Cothren: we're talking about a collection of data that establish the identity associated with a real person and in the context of legislation.

00:08:11.760 --> 00:08:22.830

Rim Cothren: The initial participants in the data exchange framework are all covered entities it's hospitals clinics, or why ambulatory providers health plans.

00:08:23.430 --> 00:08:36.150

Rim Cothren: Public labs etc, however, the legislation does mention that Kelly teach us is to consider social service information as well, so that's one of the reasons we're talking about things today is, we want to be thinking.

00:08:36.600 --> 00:08:49.920

Rim Cothren: about what might constitute digital identities, in the context to sharing social service information or obtaining health information in the context of using it to help better deliver social services.

00:08:50.850 --> 00:08:56.790

Rim Cothren: let's go on to the next slide please now the call is also for unique and secure digital identities.

00:08:57.390 --> 00:09:07.710

Rim Cothren: unique we're really talking about that we need to make sure that we know exactly who we're talking about that we do something in the digital identity to uniquely identify each person, so that you know that you're talking about.

00:09:08.130 --> 00:09:18.600

Rim Cothren: me and not my father who shares my exact same name, and so we ought to be thinking about what what is required to make things unique and again in the context of making sure.

00:09:18.960 --> 00:09:26.550

Rim Cothren: That there is security around that information, I would point out that the legislation never mentions the word privacy.

00:09:26.940 --> 00:09:42.120

Rim Cothren: But many of our discussions have included a need to ensure that the information is private so again, I want to make sure that we talk about that, today, and that you consider that in your in your suggestions today let's go on to the next slide please.

00:09:43.680 --> 00:09:47.700

Rim Cothren: This is to be implemented by both private and public organizations in California.

00:09:48.090 --> 00:09:55.530

Rim Cothren: And again social service organizations or Community information exchanges are not called out explicitly in the legislation.

00:09:55.860 --> 00:10:02.700

Rim Cothren: But a lot of people believe that we will get there, and so I want to make sure that we think about that as as we.

00:10:03.270 --> 00:10:12.030

Rim Cothren: discuss things today and that we think about potential participants in the data exchange framework, including potential.

00:10:12.660 --> 00:10:23.400

Rim Cothren: signatories to data sharing agreement might include human service organizations, as well as state departments and he knows that are also not called out explicitly in the legislation.

00:10:25.620 --> 00:10:32.820

Rim Cothren: let's go on to the next slide please The other thing i'd say is that the legislation does not call for us to develop a statewide.

00:10:33.180 --> 00:10:43.770

Rim Cothren: master patient index or master person person index it talks about ensuring that we can support master patient and disease, but not that we create one.

00:10:44.340 --> 00:10:56.010

Rim Cothren: That doesn't mean that we won't suggest that the state should create an index that covers all of the persons for these use cases but that's one of the things I don't want to make sure that we talked about today.

00:10:56.640 --> 00:11:08.970

Rim Cothren: And because of my background and the legislation that says patient in it, I hope you will forgive me if I continue to use that word I tried to adjust my language, about around master person index.

00:11:09.330 --> 00:11:21.630

Rim Cothren: and think about it in those terms and not in patients only because potentially we're talking about different uses that might not always be in a patient context, and so we want to think about things more broadly than that.

00:11:23.100 --> 00:11:34.500

Rim Cothren: I want to pause there for a minute and see if there are any questions about what the legislation is requiring of us are kind of what the goals are of cal hhs and inviting you here today.

00:11:38.220 --> 00:11:38.910

Rim Cothren: Yes, Alan.

00:11:40.140 --> 00:11:48.870

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: So I just I guess I want some clarification on the that one component you just mentioned the supporting masterpiece and in this season not creating one.

00:11:51.300 --> 00:11:54.360

Rim Cothren: So, to be honest with you i'm.

00:11:57.030 --> 00:12:10.320

Rim Cothren: With a statement as short as that in the legislation I can't actually add much color to that definitively some of the discussions that we've had, for instance with HIV and providers is that.

00:12:11.490 --> 00:12:20.640

Rim Cothren: health information exchange, usually has a master patient index and rather than a banding their own master patient index how might they work.

00:12:21.000 --> 00:12:28.980

Rim Cothren: With digital identities, to enhance the accuracy of their own, the discussion with providers was very similar to that.

00:12:29.490 --> 00:12:43.290

Rim Cothren: So it was additional data that might be included that would make the matches better standards around data quality that might make the data in their indices better and so that's how we're thinking about support.

00:12:44.190 --> 00:12:56.940

Rim Cothren: But, quite frankly, if there are other ways that you think that an index that is responsible for person matching might be enhanced by anything that we can do that's what we want to hear about.

00:12:58.500 --> 00:13:03.570

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: gotcha okay um yeah, the reason I asked is, I guess, I was.

00:13:04.710 --> 00:13:13.620

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Following this, but there's been I guess some my own trying to understand what this look like what the finished product looks like and.

00:13:15.300 --> 00:13:26.520

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: When you said it doesn't mean that creating a master patient and to see, is it out of the question, I guess, where are the conversations there or where you see them going.

00:13:27.450 --> 00:13:43.080

Rim Cothren: So um that's an excellent question and I can't give you a definitive answer, because things are still in flight what I would say is the legislation as it stands right now does not include funding that would support standing up a master patient index or master person index.

00:13:45.570 --> 00:13:51.720

Rim Cothren: But that doesn't mean that funding can't be made available in the future, especially if there is value in that.

00:13:52.500 --> 00:14:04.110

Rim Cothren: What I would say is the legislation does not call for development of a statewide health information exchange and there's no intent to replace the existing health information exchanges with a statewide one.

00:14:06.030 --> 00:14:14.970

Rim Cothren: And the framework may be as simple as policies and procedures and a data sharing agreement and, therefore, a framework.

00:14:15.510 --> 00:14:25.380

Rim Cothren: of how to exchange information without infrastructure, so there are many possibilities here the other types of things that people have raised.

00:14:25.710 --> 00:14:33.390

Rim Cothren: As useful infrastructure might include a provider index, so that we know how to communicate with other providers.

00:14:33.750 --> 00:14:47.070

Rim Cothren: In our contacts those providers might be providers social services, as well as just healthcare providers and also a common consent registry, so that there is some common place where people can look for.

00:14:49.320 --> 00:15:03.300

Rim Cothren: The authorization of patients and clients to share their information in certain contexts those also are not funded and actually are not called out explicitly in the legislation's are merely possibilities that are being discussed.

00:15:04.020 --> 00:15:06.180

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Okay yeah that consent registry sounds well.

00:15:09.030 --> 00:15:11.430

Rim Cothren: Are there any other questions about our charge.

00:15:13.290 --> 00:15:17.700

Rim Cothren: Is Jonathan and, by the way, is it Jonathan john How would you like me to call.

00:15:17.700 --> 00:15:18.960

Jonathan Russell (he/him), BACS: It an intelligence fine yeah.

00:15:18.990 --> 00:15:19.350

Rim Cothren: Thank you.

00:15:22.710 --> 00:15:28.470

Jonathan Russell (he/him), BACS: yeah I just had a quick question to make sure i'm sort of conceptualizing I think alan's questions are very helpful for me, I can.

00:15:29.010 --> 00:15:36.750

Jonathan Russell (he/him), BACS: write the scope, because I think the feedback very differently on sort of once a good collection of identifiers, to create a digital identity or.

00:15:37.410 --> 00:15:44.970

Jonathan Russell (he/him), BACS: Which is very different than sort of a master exchange which, so I guess for me in helping understand and provide enough value, hopefully.

00:15:45.330 --> 00:15:56.580

Jonathan Russell (he/him), BACS: moderately viable feedback is, are we looking for something that would the way it would function across kind of providers and CEOs and agencies in this case would be potentially like.

00:15:57.480 --> 00:16:06.480

Jonathan Russell (he/him), BACS: policies and principles, such as those will become kind of standards for what would need to be included in digital identities across exchanges.

00:16:07.740 --> 00:16:21.090

Jonathan Russell (he/him), BACS: So in some sense that that that then providers orbs agencies health networks would be accountable to these these now set standards to have them and maintain digital identities, as such, because I kind of.

00:16:22.410 --> 00:16:22.950

Rim Cothren: think that.

00:16:24.030 --> 00:16:29.130

Rim Cothren: I think that is at least a good topic for us to ensure that we talked about today and.

00:16:29.250 --> 00:16:29.700

Jonathan Russell (he/him), BACS: When.

00:16:29.730 --> 00:16:30.930

Rim Cothren: When you say standards.

00:16:30.960 --> 00:16:45.630

Rim Cothren: I think you should think about that at a number of different levels, whether that is a technical standard for how you represent a two word last name, whether it is policy standards, about whether gender is included as an identifier.

00:16:47.100 --> 00:16:50.790

Rim Cothren: You know all of those things i'd say yes to all of those.

00:16:51.510 --> 00:16:52.470

Jonathan Russell (he/him), BACS: that's helpful, thank you.

00:16:52.830 --> 00:16:53.100

Great.

00:16:54.930 --> 00:16:56.850

Rim Cothren: Are there any other questions or thoughts.

00:16:59.850 --> 00:17:09.360

Rim Cothren: Okay well let's go on to the next slide and I think this is where we're pausing for public comment so we'll take a few minutes for public comment here if you're interested in making a comment.

00:17:10.350 --> 00:17:18.660

Rim Cothren: Would you please raise your hand using the zoom teleconferencing option or dry drop a note in the chat if you can't find that control on your zoom window.

00:17:19.020 --> 00:17:31.080

Rim Cothren: you'll be called upon, and the order that your hand was raised, then you can unmute yourself we'd ask that you state your name and your organizational affiliation, and please keep your comments respectful and brief.

00:17:32.190 --> 00:17:34.830

Rim Cothren: Eric I do see that you have your hand up.

00:17:36.360 --> 00:17:47.730

Erik Sternad: Yes, thank you, are there any national standards or other standards from other states that will be looking at and iterating from.

00:17:48.600 --> 00:17:59.160

Rim Cothren: I got an excellent question in the discussions of both in both the advisory group, considering the data exchange framework writ large.

00:17:59.550 --> 00:18:12.060

Rim Cothren: And in the data sharing agreement subcommittee that's working on the data sharing agreement, there has been a strong desire to adopt national standards whenever they exist, and only.

00:18:12.510 --> 00:18:21.540

Rim Cothren: Add additional state standards for their gaps, what I would say, for the purposes of digital identities is.

00:18:22.440 --> 00:18:35.490

Rim Cothren: The US core data for interoperability or us CDI is called out in the legislation, and also in a lot of federal rules for use in exchanging information and does include.

00:18:35.910 --> 00:18:46.440

Rim Cothren: Patient demographics in it that might be a starting point, however, there are still absent, a lot of standards A good example is the one that I stated earlier, where.

00:18:46.740 --> 00:18:59.130

Rim Cothren: There isn't clear guidance on how to list a two word last name, do you put a hyphen in do you use camel case you only use the second name what or do you put into words with a space.

00:19:00.120 --> 00:19:06.690

Rim Cothren: And so, there are still gaps and standards as well Eric I say that you've come off mute again, do you have another comment.

00:19:07.200 --> 00:19:14.790

Erik Sternad: Oh yes please Thank you so i'm just wondering whether the projects, thus far has considered.

00:19:15.600 --> 00:19:29.880

Erik Sternad: sort of special populations that have unique sort of security needs so domestic violence clients human trafficking clients clients with immigration concerns would be I think sort of three good examples there.

00:19:30.570 --> 00:19:41.280

Rim Cothren: Great and I appreciate your your question there, the answer to that is yes, but I would encourage us to think about that continue to think about that today.

00:19:41.760 --> 00:19:51.450

Rim Cothren: And Eric I might suggest that you take a look at the schedule and might want to also attend our next focus group meeting on consumer privacy.

00:19:51.900 --> 00:20:04.050

Rim Cothren: Which is one of the other focal points for those types of things are discussed and there might be an opportunity for there for you to keep track of the discussions or offer additional public comment thanks for your comments, there.

00:20:05.910 --> 00:20:10.560

Rim Cothren: Are there are other questions or comments from the public.

00:20:17.970 --> 00:20:20.490

Rim Cothren: See none why don't we go ahead and move on.

00:20:23.820 --> 00:20:31.050

Rim Cothren: And really our call for today is i've put together two sets of questions for us to think about and discuss today.

00:20:31.380 --> 00:20:35.670

Rim Cothren: And that's merely a framework to help me think about what i'm hoping to learn it today's meeting.

00:20:35.970 --> 00:20:43.860

Rim Cothren: But let's face it, I am interested in any input and this is your meeting, and we can take this discussion wherever you'd like to take it.

00:20:44.310 --> 00:20:50.040

Rim Cothren: let's go on to the next slide and it's really their potential components of a strategy that I want to talk about.

00:20:51.000 --> 00:20:59.670

Rim Cothren: and also how social service organizations might contribute to and use digital identities, because I want to understand the use cases that might be important to you.

00:21:00.570 --> 00:21:05.130

Rim Cothren: My intent today wasn't to talk individually in the in the first question.

00:21:05.550 --> 00:21:13.170

Rim Cothren: about specific data elements, but if you want to go there today that's fine if we don't go there today, we will go there and our next meeting.

00:21:13.410 --> 00:21:21.360

Rim Cothren: So I think that's completely up to you, and where you would like to take things so let's go on to the next slide plays, and this is really.

00:21:22.230 --> 00:21:32.880

Rim Cothren: How I think about what must be included in a successful strategy My first question is, do you believe that we need a statewide digital identifier.

00:21:33.420 --> 00:21:49.080



Rim Cothren: A card that we would issue to people that would include a unique number or other identifier, for them to legislation does not call for one but that may be something that we want to recommend must include a statewide enterprise master person index.

00:21:50.280 --> 00:21:59.310

Rim Cothren: Do you believe that piece of infrastructure is important, or is it sufficient to have standards around how we identify each other in a peer to peer.

00:21:59.970 --> 00:22:11.100

Rim Cothren: Communication way what data elements might be useful to social service organizations that are participating and which are available to you.

00:22:11.490 --> 00:22:18.390

Rim Cothren: I want to think about many different things, both both from what is useful for you to potentially learn.

00:22:18.810 --> 00:22:26.340

Rim Cothren: Is it appropriate for you to learn information about a client through a master person index or through digital identities.

00:22:26.790 --> 00:22:33.840

Rim Cothren: And what information would be important to you to ensure that is there that might be where we start to get into elements.

00:22:34.380 --> 00:22:45.060

Rim Cothren: And is there a need for consensus on what is truth is it important to know exactly what my legal name is exactly what my current address is.

00:22:45.390 --> 00:22:58.080

Rim Cothren: Or is it sufficient to merely know that two organizations are talking about the same person and unimportant whether my last name is spelled with a C or a K.

00:22:59.280 --> 00:23:05.940

Rim Cothren: So that's that's where I would at least like to start this conversation does anyone have any thoughts on any of those items.

00:23:11.640 --> 00:23:12.660

Rim Cothren: Yes, please don't.

00:23:13.800 --> 00:23:25.650

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: start with number three because it's the most relevant to wake us up that I provide, I think, to me, when it comes to so first I'll describe my Program.

00:23:26.310 --> 00:23:42.120

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: we're benefits eligibility determination service that's provided through la county and what we do is we have people who are who have a disability claim and it looks like they either.

00:23:42.990 --> 00:23:52.110

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: qualify for SSI or SDI and they can walk go in review the records and determine whether or not, and it needs the bluebird questing.

00:23:52.650 --> 00:24:03.930

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: And in, I guess, in my role I hand hold them through the medical and behavioral health component to make sure that the records are there.

00:24:04.620 --> 00:24:19.140

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: What i've run into multiple times it's just kind of that universal consent portion where i'm trying to communicate with a provider and there's like a delay in care or there's a delay in like specialty care.

00:24:20.550 --> 00:24:25.860

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: So I in terms of like a bigger element I think talking about like that.

00:24:26.880 --> 00:24:38.280

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Universal understanding of consent and who i'm capable of communicating with as a means with care, coordination, I think, is crucial, especially when.

00:24:38.820 --> 00:24:46.440

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: we're serving an underserved population depends obviously it's going to it's going to range for different people but.

00:24:46.800 --> 00:24:53.310

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I specifically help you know the underserved population and when it comes to making sure they get adequate care.

00:24:54.150 --> 00:25:03.180

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: You know it's super important to make sure that the providers know that there's a care coordinator on staff that's you know, making sure that they're navigating through that care and getting.

00:25:04.200 --> 00:25:05.760

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: You know their needs are being met.

00:25:07.680 --> 00:25:08.220

Rim Cothren: Great well.

00:25:09.570 --> 00:25:14.550

Rim Cothren: If you don't mind i'd like to ask you a few questions about, that is the concern there.

00:25:15.090 --> 00:25:21.930

Rim Cothren: Is it an identity concerned that when you and a provider a healthcare provider interacting that there is some uncertainty that.

00:25:22.380 --> 00:25:34.320

Rim Cothren: Of who it is that you're talking about is it lack of understanding about federal or State law concerning what can be shared with you from a healthcare provider.

00:25:34.710 --> 00:25:46.650

Rim Cothren: Or is it the existence of consent or authorization document on behalf of your client that a provider feels comfortable and honoring and disclosing the information you need.

00:25:47.880 --> 00:25:48.810

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: exactly that.

00:25:50.160 --> 00:26:00.300

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: And sometimes it is murky because there is a lot of tips and walking on eggshells, when it comes to hit by and you know just letting them know that the.

00:26:01.530 --> 00:26:06.360

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: patient has authorized and consented the disclosure of information, even when it's general.

00:26:07.980 --> 00:26:08.220

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: So.

00:26:09.270 --> 00:26:10.590

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I hope I answered the question.

00:26:11.340 --> 00:26:20.100

Rim Cothren: Well i'm going to follow it up, so do you collect a an authorization assigned authorization document from your your clients for the disclosure this information.

00:26:20.760 --> 00:26:24.360

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Yes, I didn't take um but sometimes.

00:26:26.160 --> 00:26:36.600

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: i'm communicating with a primary provider or a behavioral health provider sometimes it's not the most easiest to communicate that or to show that, because a lot of time it's in.

00:26:37.740 --> 00:26:39.210

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Paper format it's in a hard copy.

00:26:39.450 --> 00:26:56.670

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: shop think something like this, where you know, maybe it can be automated or it can be done online, it would be a lot easier, especially if I myself, as the coordinator has have access to the providers contact information, other than just what's you know what's on the medical card.

00:26:57.180 --> 00:26:57.450

Rim Cothren: Great.

00:26:57.630 --> 00:27:03.720

Rim Cothren: Thank you, I appreciate that one thing that i'll just let you know Alan is part of the discussions that are happening.

00:27:04.230 --> 00:27:14.130

Rim Cothren: At the data sharing agreement subcommittee is about the concept of a universal consent document that might be used or honored by multiple.

00:27:14.670 --> 00:27:25.980

Rim Cothren: organizations in many different contexts, so it might be useful for you to pay attention to that conversation or participate in it from a member of the public, but I will I will take that back with me.

00:27:26.940 --> 00:27:36.120

Rim Cothren: The dsa commit subcommittees meeting next week on Tuesday, if you happen to be free and want to it's a zoom meeting as well if it's something you want to listen to.

00:27:36.870 --> 00:27:38.040

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: yeah Thank you.

00:27:38.430 --> 00:27:41.460

Rim Cothren: Thank you up other thoughts.

00:27:43.170 --> 00:27:43.860

Rim Cothren: As Peter.

00:27:44.940 --> 00:27:56.490

Peter Battistel 211SD/CIE: doctor i'm not a couple things I mean you know for wanting to must is a strong and it must it may guess the answer is probably going to be doesn't have to ensure would make things easier for.



00:27:56.880 --> 00:28:05.850

Peter Battistel 211SD/CIE: US you know I I am the cto at the 211 San Diego and we created the Community information exchange so we're getting ridiculous amounts of data.

00:28:06.360 --> 00:28:12.420

Peter Battistel 211SD/CIE: All of our partners do integrations through you know ton of things and sometimes it's very good, you know we'll get.

00:28:13.020 --> 00:28:23.940

Peter Battistel 211SD/CIE: You know first name last name the social security number, you know which you know is is very good, one has a unique identifier, and then, date of birth, so we feel pretty strong if we've got all four of those pieces that.

00:28:24.270 --> 00:28:30.360

Peter Battistel 211SD/CIE: I know this this Peter is is the one i'm looking for in the record problem is not every single.

00:28:30.840 --> 00:28:43.140

Peter Battistel 211SD/CIE: agency collects all those and so as we partner with more and more of them, sometimes we're just getting Peter bad cell and maybe maybe an address maybe an email maybe a phone number and that's where it starts getting.

00:28:43.530 --> 00:28:49.080

Peter Battistel 211SD/CIE: Pretty tough in our interfaces with with health, you know health plans or hospital systems.

00:28:49.800 --> 00:28:55.830

Peter Battistel 211SD/CIE: That goes, you know very well right because we're generally getting snippets of the HR and they've identified them in some other way.

00:28:56.100 --> 00:29:12.150

Peter Battistel 211SD/CIE: And so we've gotten through all the legal steps with the authorizations all those those pieces, so we feel strong about you know information that comes from from some systems, but this you know number one statewide digit identifier would make my life as a technologist much easier.

00:29:13.260 --> 00:29:26.100

Peter Battistel 211SD/CIE: But you know it's not a must do we have to you know kind of build one as a technical opponent of this, I mean I hope for sending about you know going through this you know with this team that we would.

00:29:26.580 --> 00:29:41.640

Peter Battistel 211SD/CIE: either come up with some very strong standards or actually go all the way and I appreciate that the timeline of of July is is tight and you know, there is not necessarily funding, with it, but I would hope that you know we could we could consider moving forward, so thank you.

00:29:42.450 --> 00:29:47.190

Rim Cothren: Great so I want to come back to you with a with a question, if you don't mind, do you have.

00:29:48.300 --> 00:29:58.560

Rim Cothren: Specific concerns from a privacy standpoint on a state by digital identifier i've heard others voice concerns there, do you have concerns.

00:30:00.120 --> 00:30:10.500



Rim Cothren: And i'm thinking about potentially with the with the some of the populations that are served by many of the programs, not just social service organizations, but by many programs.

00:30:11.220 --> 00:30:11.550

yeah.

00:30:12.870 --> 00:30:19.530

Peter Battistel 211SD/CIE: I think the point was well taken by I believe it was Jonathan earlier, you know, there are there are some groups of people that.

00:30:19.860 --> 00:30:26.010

Peter Battistel 211SD/CIE: You know you'd have to identify in in you know, possibly some other ways, domestic violence, I think, was one that's noted we we.

00:30:26.370 --> 00:30:38.760

Peter Battistel 211SD/CIE: I build around that you know, specifically for for these like that record is not accessible by anybody else, not even partners, not even away any of those pieces don't don't don't you get your access into it, so there is some concern.

00:30:39.990 --> 00:30:42.870

Peter Battistel 211SD/CIE: We would have to think through for sure.

00:30:43.740 --> 00:30:44.790

Rim Cothren: Great Thank you.

00:30:46.590 --> 00:30:47.760

Rim Cothren: Any other thoughts.

00:30:51.900 --> 00:30:57.570

Rim Cothren: i'd like to go ahead and talk just very briefly about i'm sorry Jonathan Please go ahead.

00:30:58.050 --> 00:31:00.240

Jonathan Russell (he/him), BACS: I think, on the other hand.

00:31:04.590 --> 00:31:07.500

Rim Cothren: let's go ahead and unmute ilana.

00:31:09.720 --> 00:31:13.710

Rim Cothren: alanna if i'm not mistaken you're with Peters organization as well.

00:31:23.250 --> 00:31:24.630

Alana Kalinowski (She/They) CIE/211: hi sorry I couldn't unmute.

00:31:26.130 --> 00:31:29.790

Alana Kalinowski (She/They) CIE/211: yeah no I actually just wanted to follow up on Peters comment because it is, I think.

00:31:31.830 --> 00:31:42.090

Alana Kalinowski (She/They) CIE/211: I think when it comes to the data sharing, that we have so yeah hi everyone I also get to work with CA team, and I also am the co Chair of the TAC team, the gravity project.

00:31:42.540 --> 00:32:03.240

Alana Kalinowski (She/They) CIE/211: So you know, establishing standards on how data gets shared between different covered and non covered entities, and you know the value of of mpi is consistently talked about, but I think when it comes to whether the data is available, like so security to peter's point.

00:32:05.670 --> 00:32:19.020



Alana Kalinowski (She/They) CIE/211: does come up frequently, but I do think, from a adoption standpoint, and I think for some of the goals of data exchange for like colleen and you know coordination between healthcare and social services.

00:32:20.910 --> 00:32:24.900

Alana Kalinowski (She/They) CIE/211: From the work that we've been doing, I would, I would say that.

00:32:26.820 --> 00:32:36.090

Alana Kalinowski (She/They) CIE/211: The buying might be a challenge and so maybe that's why it's potentially an iterative step to look at what are the standard standard data elements that would.

00:32:36.930 --> 00:32:56.520

Alana Kalinowski (She/They) CIE/211: comprise m P, I would probably be a better I think focus in the initially, even though yeah like the gold standard of having a master patient index would be I think much easier from a technological data sharing standpoint but from both privacy protections but also.

00:32:58.680 --> 00:33:02.550

Alana Kalinowski (She/They) CIE/211: What data is already being collected by social services, I think.

00:33:03.570 --> 00:33:05.640

Alana Kalinowski (She/They) CIE/211: It would be easier to get.

00:33:06.930 --> 00:33:19.710

Alana Kalinowski (She/They) CIE/211: You know standards on what data elements goes into it and allow for some variance across the agencies so like for to peter's point we always have to have you know first name last name full date of.

00:33:19.710 --> 00:33:34.860

Alana Kalinowski (She/They) CIE/211: birth and then we might look to address then look to email or phone number and potentially something like a medical number or other things like that that are uniquely associated so that's how I think, from a.

00:33:35.910 --> 00:33:42.210

Alana Kalinowski (She/They) CIE/211: Implementation standpoint strategy that might be most and you know, a meaningful approach.

00:33:44.490 --> 00:33:45.210

Rim Cothren: thanks for that.

00:33:45.960 --> 00:33:50.370

Rim Cothren: And I wanted to turn a little bit to data elements since we've.

00:33:50.640 --> 00:34:05.700

Rim Cothren: Since we've gotten into them a little here if I look to the US CDI, which is a collection of data elements that under the data exchange framework, the legislation asks us to ensure that we exchange.

00:34:07.830 --> 00:34:17.040

Rim Cothren: There are additional elements that are there that haven't come up in this conversation, for instance, a gender, race and ethnicity.

00:34:18.960 --> 00:34:26.880

Rim Cothren: We have talked about address and phone number and email address that are there, if we look to V2 it also includes so G data.

00:34:28.020 --> 00:34:32.460

Rim Cothren: And I in version three includes tribal affiliation.

00:34:33.540 --> 00:34:44.130

Rim Cothren: I am i'm interested in your thoughts about how digital identity data might be used, and to what extent.

00:34:45.450 --> 00:35:04.470

Rim Cothren: You would use it to learn some of this information about a client or how to what extent it should be used solely as matching criteria and what of any of those data elements that you believe would be useful to include Peter, I think the to talk about name.

00:35:05.730 --> 00:35:21.330

Rim Cothren: date of birth and social security number when it's available potentially address or phone numbers eliana mentioned address phone numbers and email as well, are there other data elements that you're looking for could contribute or have concerns about using.

00:35:28.950 --> 00:35:31.020

Jonathan Russell (he/him), BACS: Jonathan here from backs makes.

00:35:32.430 --> 00:35:41.430

Jonathan Russell (he/him), BACS: yeah I mean, I have some thoughts initially about some of these questions and then maybe specific it will flow into specific identifiers, I mean so we're an agency.

00:35:42.720 --> 00:35:54.090

Jonathan Russell (he/him), BACS: That works across seven counties in the Bay area and northern California and doing like full scope behavioral health services and homeless and housing services actually um, and so our I mean.

00:35:55.350 --> 00:36:05.910

Jonathan Russell (he/him), BACS: I have two minds about the mpi piece, because it would be extremely helpful for us just to be able to sort of track.

00:36:07.920 --> 00:36:24.330

Jonathan Russell (he/him), BACS: People across those systems, I mean the amount of systems we operate and enter data into across different counties in these two systems of systems of care alone is is mind boggling and, in some ways and maddening in some cases, and certainly relative to the folks were serving.

00:36:25.470 --> 00:36:36.900

Jonathan Russell (he/him), BACS: And for clarity and vulnerabilities and movement right just in their in their lives and happens makes it may touch a lot of the system, so I think it would be extremely helpful in some ways.

00:36:38.430 --> 00:36:55.560

Jonathan Russell (he/him), BACS: My concern would be around one I think I mean a lot of our like this idea, like the consent right and the importance of that like even just in our own system locally here and coming up with some form of universal consent, has been for certain systems.

00:36:56.610 --> 00:37:02.760

Jonathan Russell (he/him), BACS: has been a really complicated process right because it's releasing a lot of information in some ways it's releasing it in perpetuity.

00:37:03.780 --> 00:37:14.490

Jonathan Russell (he/him), BACS: So I think something that will be really critical and again this is to go to sort of corollary to Jason conversations around the consent is what does it look like to have something like this, where consent can be withdrawn.

00:37:16.320 --> 00:37:20.040

Jonathan Russell (he/him), BACS: After it's been given right, I mean we're talking about that another context of like.

00:37:20.460 --> 00:37:29.490

Jonathan Russell (he/him), BACS: consenting an ongoing process and often in crisis and situation virtual tour because there's a there's a sense of consent under duress for Brian yes, of course.

00:37:29.790 --> 00:37:37.110

Jonathan Russell (he/him), BACS: You know I need this service, I want to get this system, but if this does sort of globalized what does it look like to be able to remove that consent in it.

00:37:37.710 --> 00:37:52.170

Jonathan Russell (he/him), BACS: For that information being shared and then it needs to sort of cascade to be removed from system, so I think that's an important conversation on the individual identifiers, again, I have this like tension in my mind, because I think certain.

00:37:53.220 --> 00:37:54.840

Jonathan Russell (he/him), BACS: Certain elements of.

00:37:55.950 --> 00:38:03.450

Jonathan Russell (he/him), BACS: there's a way you need to have more to have certain elements not privileged certain groups over and others.

00:38:03.990 --> 00:38:14.850

Jonathan Russell (he/him), BACS: Like social security right if that's one of the core ones like very obviously certain groups, you know, for which that's not a component of that they don't have one they don't have that number, then.

00:38:15.900 --> 00:38:24.240

Jonathan Russell (he/him), BACS: Then you would need to have a broader range of elements, so that it would be a sufficient sort of catchment for people that have a sufficient subset of those to be able to work well in the system.

00:38:24.900 --> 00:38:29.520

Jonathan Russell (he/him), BACS: And then, my last one is on things like gender right like similar to the consent.

00:38:30.030 --> 00:38:35.130

Jonathan Russell (he/him), BACS: Some of these data elements are things that that there could be some risk and including these and then.

00:38:35.430 --> 00:38:45.990

Jonathan Russell (he/him), BACS: let's say that changes right some of those identities change over time and someone returns and as effectively identify me just as simple but but serious cases have been miss gender.

00:38:46.440 --> 00:38:58.140

Jonathan Russell (he/him), BACS: Because, at one point, this was entered this way touch a system, the future so again, all of that, I think those are just more complex defining factors, but I think, important things to to wrestle with.

00:38:59.400 --> 00:39:00.810

Rim Cothren: thanks for that and and.

00:39:02.130 --> 00:39:14.400

Rim Cothren: I would say that that consent specifically is somewhat out of scope of the discussions we're having today, but it is often coupled with identities.

00:39:15.780 --> 00:39:34.350

Rim Cothren: Because it must be you know properly identifying somebody is important and associating consent with them, so I would encourage us to continue to think about that and talk about that today so Jonathan thanks for that I am curious and when you're thinking about consent, how much of.

00:39:35.430 --> 00:39:56.250

Rim Cothren: The consent is about sharing their information in general or is attached to digital identity information for, for instance for specific populations, such as a victim of domestic violence, not wanting certain information to get out, can you comment on that at all.

00:39:59.460 --> 00:40:01.140

Jonathan Russell (he/him), BACS: wasn't specifically back to me there.

00:40:01.200 --> 00:40:04.380

Rim Cothren: It was, but to anybody, since you brought it up, I thought I.

00:40:04.680 --> 00:40:06.240

Rim Cothren: put you on the spot and ask you.

00:40:06.270 --> 00:40:06.690

Jonathan Russell (he/him), BACS: know we.

00:40:06.870 --> 00:40:13.740

Jonathan Russell (he/him), BACS: have lots please yeah it's tough, I mean we're actually as an agency like we're you know we're a covered entity.

00:40:14.130 --> 00:40:26.400

Jonathan Russell (he/him), BACS: But we work in systems like you know currently the of the so subset of social services, almost in house in terms of Center that does not sort of have those same standards and same sort of.

00:40:27.810 --> 00:40:31.410

Jonathan Russell (he/him), BACS: Requirements around around data and content so it's.

00:40:32.940 --> 00:40:36.330

Jonathan Russell (he/him), BACS: We are, I mean we just always err on the sort of.

00:40:37.500 --> 00:40:48.600

Jonathan Russell (he/him), BACS: The less, the least we possibly can side and sort of add intake our processes to identify any of those disclosures are vulnerabilities that would be like okay this this data is off the table, but again.

00:40:49.110 --> 00:40:55.770

Jonathan Russell (he/him), BACS: For us, the struggle, and this is hence the the the what I can see is very appreciable about a statewide enterprise.

00:40:56.190 --> 00:41:11.340

Jonathan Russell (he/him), BACS: is different systems treat these things so differently and have different processes and even different naming conventions around the release or you know the is a Now is our language here for our local health exchange and so it's really.

00:41:12.480 --> 00:41:18.570

Jonathan Russell (he/him), BACS: I see you, the real benefit of that sort of a baseline right it's similar to what.

00:41:19.230 --> 00:41:27.030

Jonathan Russell (he/him), BACS: i'm thinking, the way hud uses this for all folks that you know information in commerce management information system, you get this universal data elements right and, like those.

00:41:27.510 --> 00:41:35.340

Jonathan Russell (he/him), BACS: have to be in there for someone um but for for those specific cases that data needs to be removed, and so, for us it's.

00:41:36.030 --> 00:41:47.250

Jonathan Russell (he/him), BACS: We err on the not including isn't if, in case that might come up or because often that information might not be disclosed at the beginning of a relationship and the domestic violence, for example.

00:41:48.870 --> 00:41:51.630

Jonathan Russell (he/him), BACS: So you gotta kind of track back once you do get that information.

00:41:52.650 --> 00:41:57.930

Rim Cothren: Do you have any thoughts or any processes for weighing the challenges of.

00:41:57.990 --> 00:42:08.850

Rim Cothren: needing to properly identify somebody against disclosing information that might be sensitive, even if its identity information for certain individuals or populations.

00:42:10.260 --> 00:42:15.930

Rim Cothren: I mean it's one of the things that we're going to struggle with here, and so, if there's any guidance, that you can provide that would be useful.

00:42:21.300 --> 00:42:30.030

Jonathan Russell (he/him), BACS: yeah I mean at this point i'd love to hear from others not in in a succinct way, I think that there's is something we still sort of wrestle wrestle with both that kind of.

00:42:31.920 --> 00:42:43.830

Jonathan Russell (he/him), BACS: In some ways, in a case by case way, but the tension is certainly with who we work with them more than that can be shared, the better for the sake of just getting them links to critical services and.

00:42:45.900 --> 00:42:54.330

Jonathan Russell (he/him), BACS: The power dynamics at play and even presenting what this means for you to share this right, it can be kind of it can be very difficult to do so, where it doesn't turn it seem to.

00:42:55.500 --> 00:42:57.000

Jonathan Russell (he/him), BACS: Do what feels like a compulsion.

00:42:59.610 --> 00:43:00.450

Rim Cothren: Great Thank you.

00:43:02.430 --> 00:43:06.600

Rim Cothren: Alan or Peter do you have anything to add to the conversation here.

00:43:12.000 --> 00:43:12.690

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: At this moment.

00:43:24.360 --> 00:43:26.040

Rim Cothren: Why don't we go on to the next slide.

00:43:30.300 --> 00:43:40.620

Rim Cothren: And I want to talk a little bit more about we've started to talk already about how social service organizations might interact with digital identities and so i'd like to continue that conversation a little bit.

00:43:41.160 --> 00:43:49.620

Rim Cothren: The types of identity elements that you might contribute the ones that it would be difficult for you to contribute what you would like to.

00:43:51.510 --> 00:43:59.130

Rim Cothren: and potentially anything that you can imagine, about helping to improve quality of that information.

00:43:59.910 --> 00:44:19.290

Rim Cothren: understanding that this is information that you might be sharing not only with CEOs in your own organization or across other organizations, but also with health plans health care providers, etc, that are also involved in the care of the same individuals.

00:44:22.800 --> 00:44:28.950

Peter Battistel 211SD/CIE: yeah i'll note, you know for us numerous partners that we interchange data with and it's not.

00:44:29.250 --> 00:44:40.320

Peter Battistel 211SD/CIE: it's not all the same menu right so we've got some that you know we have 10,000 data elements were giving all of them to because they're a partner that has kind of all of the same.

00:44:41.250 --> 00:44:49.920

Peter Battistel 211SD/CIE: You know agreements, all of the same you know kind of what what we're doing you know all there's some that we cut a ton of right there were only.

00:44:50.340 --> 00:45:03.870

Peter Battistel 211SD/CIE: Sending a handful to, because that is all the expectation of what we believe they'll need to do kind of their job and so some of the the even interesting ones that we interface with the county and you know part of their hsa has a.

00:45:05.010 --> 00:45:13.050

Peter Battistel 211SD/CIE: probation and you know things like that, so we don't we don't always you know wouldn't put in, if someone gets into a program for you're needing help with.

00:45:13.260 --> 00:45:21.210

Peter Battistel 211SD/CIE: In i'll call them, but they have child, you know, so we that we're very careful what we're what we want to share, but all our agreements protect us from sharing kind of.

00:45:21.600 --> 00:45:31.890

Peter Battistel 211SD/CIE: As much as we need to, but we, we want to keep the lock, you know kind of on our side and realize that you know how much how much can we share it can be a ton and we can contribute to.

00:45:32.190 --> 00:45:41.610

Peter Battistel 211SD/CIE: The data elements that make this successful, but we want to make sure that it's not used for making a positive spin We only want to make sure it's used for good i'll put it like that.

00:45:42.390 --> 00:45:51.450

Rim Cothren: or Peter Can you help me with one thing is your organization usually considered a BA with with any of your participants.

00:45:52.350 --> 00:46:03.570

Peter Battistel 211SD/CIE: yeah yeah we're we have days with you know kind of all of ours yeah the partners and then we'll have the va the covered portion when we're doing with health plans or or a hospital system.

00:46:04.140 --> 00:46:10.650

Rim Cothren: And is that you have bha then with the CEOs that are participants as well.

00:46:11.940 --> 00:46:28.110

Rim Cothren: Is is, do you think that that's important for the sharing of identity information or is that specifically part of the call that you believe is important for sharing of information to deliver services that might include health information.

00:46:29.370 --> 00:46:37.830

Peter Battistel 211SD/CIE: yeah right we're holding it to the kind of the highest the highest level, we do think it makes them, you know the most sense to get those agreements when we're going to pass information.

00:46:38.340 --> 00:46:48.210

Peter Battistel 211SD/CIE: Again we don't pass everything just because you have a BA doesn't mean you're going to get all in that example 10,000 data elements, but it makes us feel a bit more comfortable for the ones that we do provide.

00:46:48.990 --> 00:46:53.820

Rim Cothren: Are there specific elements that might be associated with a digital identity that you.

00:46:53.820 --> 00:47:09.480

Rim Cothren: would choose to not share with everybody, and in particular i'm thinking, for instance, if you had a medicare or medicaid ID that probably constitutes pH I would you share that to help identify people, or do you have concerns about sharing that.

00:47:10.890 --> 00:47:21.240

Peter Battistel 211SD/CIE: Really, case by case basis, but I mean yeah you know some of the php stuff we probably tried to avoid if we if we could I mean just opens up liability necessarily on our side, specifically, but.

00:47:22.110 --> 00:47:28.200

Peter Battistel 211SD/CIE: yeah for whatever we want to do to make sure that people can get the care they need is is on board for.

00:47:28.530 --> 00:47:42.120

Rim Cothren: Okay, and when you say on a case by case basis is are those decisions that you're making on an organizational level because of the types of services that are provided or on an individual, based on the client that you're serving.

00:47:42.780 --> 00:47:51.390

Rim Cothren: And I know i'm drilling down into this, but i'm trying to get to what controls, we might want to think about putting on digital identities here yeah.

00:47:51.420 --> 00:47:53.880

Peter Battistel 211SD/CIE: I think sometimes both so you know some some of it is.

00:47:54.120 --> 00:47:55.980

Peter Battistel 211SD/CIE: Based on the individual we talked about those.

00:47:56.340 --> 00:47:59.730

Peter Battistel 211SD/CIE: I don't want to call all those one off scenarios those scenarios, where this is.

00:48:00.030 --> 00:48:09.390

Peter Battistel 211SD/CIE: highly protected like we're not going to give this information kind of no matter what, and that could be an individual basis, and then some you know to even to other agencies will say well you know we don't think.

00:48:09.720 --> 00:48:15.390

Peter Battistel 211SD/CIE: You necessarily need this, do you know the care so yeah there is every single onboarding of a different cbl.

00:48:15.690 --> 00:48:21.540

Peter Battistel 211SD/CIE: There is a whole whole program there's a whole security that we go through, we have training, we have all these pieces before we let.

00:48:21.840 --> 00:48:32.310

Peter Battistel 211SD/CIE: You know everyone have access to our system, because it is generally open and we want it to be that way right we want it to be, you know as inclusive as possible, except for those outliers I mentioned.

00:48:32.850 --> 00:48:33.690

Rim Cothren: Great Thank you.

00:48:38.910 --> 00:48:41.970

Rim Cothren: Alan i'm curious is your organization a covered entity.

00:48:44.310 --> 00:48:44.820

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: we're doing.

00:48:46.200 --> 00:48:48.270

Rim Cothren: Is it bound under hipaa.

00:48:49.290 --> 00:48:49.590

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: yeah.

00:48:50.580 --> 00:49:05.370

Rim Cothren: And so, do you have issues associated with sharing information with CEOs that are not hipaa covered entities, or are there, specific identity concerns to have in those situations.

00:49:11.580 --> 00:49:33.780

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Well, when i'm interacting with other social service entities, I am typically just keeping a broad so not much medical information comes up, but what I will say, I guess, as far as maybe getting more or knowing how to treat to provide the care to give a patient.

00:49:34.860 --> 00:49:36.270

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I like some sort of.

00:49:37.800 --> 00:49:39.420

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: definitive or.

00:49:41.640 --> 00:49:49.740

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: definitive or or documented diagnosis is something that is hugely helpful just.

00:49:51.060 --> 00:49:57.000

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: That the patients that come in through our program don't always have those diagnostic.

00:49:58.260 --> 00:50:10.470

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: records and I think it's just like it better informs their care when there's like a you know when it's when it's out there that they've been diagnosed with a certain medical condition for behavioral health.

00:50:12.000 --> 00:50:12.720

Rim Cothren: Great Thank you.

00:50:13.650 --> 00:50:14.400

Rim Cothren: i've gotta jump.

00:50:14.670 --> 00:50:15.960

Rim Cothren: Up yes go ahead, Jonathan.

00:50:16.380 --> 00:50:19.080

Jonathan Russell (he/him), BACS: I wasn't going to follow up into a plus one to.

00:50:19.320 --> 00:50:31.020

Jonathan Russell (he/him), BACS: Two Alan in the sense of what's helpful and what our current local health, I mean we're currently use our local hotel chains to sort of do that, like data extraction of like trying to get some of that stuff.

00:50:32.610 --> 00:50:49.080

Jonathan Russell (he/him), BACS: And so I think from like why we work in social sort of like we work in a system that has essentially a scarce scarce resources and so it's like having qualifying conditions, that is what determines whether you're eligible so that information becomes like everything right.

00:50:50.370 --> 00:50:59.910

Jonathan Russell (he/him), BACS: And it's also the disparities and access health care to even have that diagnosis and therefore get on that precious resources, but at the same time it's also again not to be like kind of the.

00:51:00.930 --> 00:51:09.360

Jonathan Russell (he/him), BACS: The complex factor, there is that those things change right so How does that work as a as a part of it have a digital identity.

00:51:10.530 --> 00:51:23.730

Jonathan Russell (he/him), BACS: In a way, that transfers over time and content, it updated or removed over time right because those things, as well as all the rest so that's where i'm wrestling with is that a digital identities few so i'll be looking for those things that can be.

00:51:25.170 --> 00:51:31.020

Jonathan Russell (he/him), BACS: most helpful or most static and and are those the same or different because some of that is.

00:51:31.620 --> 00:51:44.610

Jonathan Russell (he/him), BACS: relative to this moment in this particular diagnosis that's extremely helpful because we're working with someone but does that become a sort of this a part of this static field unless things are dynamic it's hard to imagine how that could not be really.

00:51:45.810 --> 00:51:49.590

Jonathan Russell (he/him), BACS: sort of painful and potentially harmful outdated and uncertain times.

00:51:49.920 --> 00:51:50.220

yeah.

00:51:51.720 --> 00:51:54.930

Rim Cothren: I think that's a very good question and.

00:51:56.340 --> 00:51:59.070

Rim Cothren: Some of the discussions that we've had before, really.

00:52:00.930 --> 00:52:07.380

Rim Cothren: I would say data elements might fall within three different regimes there the static or roughly static.

00:52:08.520 --> 00:52:13.440

Rim Cothren: elements that are not unique like my name which I share with my father.

00:52:14.970 --> 00:52:24.930

Rim Cothren: There are dynamic elements, like my address, because I move around, and then there are unique and static elements, like my driver's license number.

00:52:26.670 --> 00:52:39.690

Rim Cothren: And I think we're potentially talking about all of those there are times when people talk about something like a diagnosis as well, but I as, as you say there's potentially danger there.

00:52:40.620 --> 00:52:59.400

Rim Cothren: i'm interested in thoughts, if any of you folks there, I guess, there are two questions do you see value in both dynamic and static identifiers how important are static identifiers going to be as part of a digital identity and second.

00:53:00.690 --> 00:53:12.000

Rim Cothren: i'd like your thoughts about how you might use the information in a digital identity, would you use it to discover somebody's phone number, so you can follow up with them or use it to discover.

00:53:12.630 --> 00:53:22.320

Rim Cothren: races and ethnicities, you can better identify whether a population was being properly served, and you can imagine, both of those being.

00:53:23.550 --> 00:53:30.270

Rim Cothren: Good but potentially abusive uses a digital identities and so i'm really interested in your thoughts about that.

00:53:33.360 --> 00:53:37.200

Rim Cothren: I know Friday afternoon I shouldn't be asking difficult questions, but I am so.

00:53:39.600 --> 00:53:44.850

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: And so just want to bring it back to I guess my line of work, just because I guess it informs the reason I mean.

00:53:46.260 --> 00:53:48.900

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: As far as I guess use cases.

00:53:50.760 --> 00:54:03.120

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I i'm not sure if this is something that is useful or it's something that has already been talked about, but I think would be incredibly helpful when it comes to like.

00:54:04.320 --> 00:54:09.150

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: A situation like you had said when you're looking for a phone number, so you can see if you can reach them or something like that.

00:54:11.220 --> 00:54:20.910

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: If there's like any way that may be the information of the last time they saw the provider or if they were referred to a specialist.

00:54:21.330 --> 00:54:28.980

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: And maybe some information on whether or not they there's an appointment that they met with that specialist or if there's a follow up with that.

00:54:29.670 --> 00:54:43.230

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: That that's super informative when it when i'm looking to whether or not this person needs that had been held and again, you know back to that diagnosis, do they do, they have a diagnosis.

00:54:44.700 --> 00:54:50.190

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: In order to know whether or not again they they really need that extra level of care.

00:54:52.080 --> 00:54:52.740

Thanks fallon.

00:54:57.540 --> 00:54:58.950

Rim Cothren: For the benefit of.

00:55:00.330 --> 00:55:06.960

Rim Cothren: Our Members here I just I don't know how much you've been paying attention to the chat Eric put in a comment.

00:55:07.980 --> 00:55:21.420

Rim Cothren: A green with a lot of comments on setting standards now and tracking NPI later also worried about excluding those with greater security needs and documented residents victims of exploitation and violence.

00:55:22.020 --> 00:55:31.920

Rim Cothren: Who wouldn't want to participate in an mpi not sure how to work around us, I think that's a good consideration for us to have and then also a lot as comment.

00:55:33.150 --> 00:55:44.370

Rim Cothren: Jonathan to your point our model for dynamic data elements which tend to be collected the most we use a crowdsourcing model shared record that is updated by many providers.

00:55:44.820 --> 00:55:53.760

Rim Cothren: I know, Jonathan, in particular, you noted her comment there I think it's, I just wanted to make sure that you were seeing the comments there, and if you had any thoughts on any of them.

00:56:00.090 --> 00:56:02.040

Jonathan Russell (he/him), BACS: yeah that's helpful um.

00:56:03.450 --> 00:56:05.040

Jonathan Russell (he/him), BACS: I again, I think that.

00:56:06.300 --> 00:56:15.390

Jonathan Russell (he/him), BACS: In some ways i'm trying to sort of make a distinction between the I, the importance of the identifying component and the importance of.

00:56:16.440 --> 00:56:26.850

Jonathan Russell (he/him), BACS: What we do after that, which is to try to find out more information to do the services better and i'm struggling because, as a provider it's it's it's.

00:56:27.750 --> 00:56:37.980

Jonathan Russell (he/him), BACS: Those blend right like the information we want is it's less so in our experience kind of confirming that this is actually that self same person right um.

00:56:39.360 --> 00:56:48.690

Jonathan Russell (he/him), BACS: But like can we get definitive documentation on this thing that we really need, which is a diagnosis it's more than that has you know.

00:56:50.940 --> 00:57:03.360

Jonathan Russell (he/him), BACS: The licensed relevant licensed practitioner sign off there on so so in some ways, but the contact information is huge, I mean in our locally just first for the first time getting paid for health data.

00:57:04.080 --> 00:57:14.520

Jonathan Russell (he/him), BACS: You know ED data and homeless management information system data in one place here in alameda county, which is one of the counties we operate in like that's been the most helpful thing as like.

00:57:15.090 --> 00:57:27.300

Jonathan Russell (he/him), BACS: Is figuring out that someone touched that you know emergency department in the past two weeks and oh there's a different number in that system because we haven't been able to get in contact, so the killing and contact yeah it's huge and if that can be done in a way, where.

00:57:28.530 --> 00:57:40.380

Jonathan Russell (he/him), BACS: It can be dynamic, but not so dynamic that any person that opens up and touches that person could put in a different one right, because one of the things we say is, and you can either you either get one number that gets changed too much and it gets changed wrong.

00:57:41.550 --> 00:57:46.740

Jonathan Russell (he/him), BACS: In those systems or you have like 15 you know the different people have entered at different times.

00:57:47.160 --> 00:57:56.730

Jonathan Russell (he/him), BACS: But those things become hugely helpful for us and and sort of trying to make contact, especially in systems where people are actually matched to resources, not because they presented.

00:57:57.090 --> 00:58:12.060

Jonathan Russell (he/him), BACS: And you're working with them there, but because they like you know have like based on some assessment at some point, like been been now matched to a resource that's a huge thing having things like, for example, permits for housing.

00:58:13.200 --> 00:58:20.940

Jonathan Russell (he/him), BACS: and other resources where folks are matched to a resource because of an assessment at some time and the system doing that work and then there but there.

00:58:21.240 --> 00:58:34.410

Jonathan Russell (he/him), BACS: So, to speak in the wind that I connected to a provider, all we have is the last animal that was entered in that system and teams are out there, trying to find people that if effectively, you know that our opportunities for resources that are.

00:58:36.990 --> 00:58:51.930

Jonathan Russell (he/him), BACS: That are languishing because, because the person is not in contact so definitely that like definitive updated fresh contact information across systems would be is is extremely important for the populations, we serve, and what we struggle to keep updated in our own systems.

00:58:52.620 --> 00:58:53.820

Rim Cothren: Great Thank you.

00:58:58.110 --> 00:58:59.190

Rim Cothren: Other thoughts on that.

00:59:03.870 --> 00:59:17.730

Rim Cothren: Ellen and Jonathan you're both you both touched a little bit on the changes made to dynamic elements that would suggest that maybe provenance would be an important component of digital identities, is it helpful to know.

00:59:18.510 --> 00:59:27.630

Rim Cothren: who and when elements were entered or Peter do you have any thoughts on that as well, Alan I saw you nod your head at least.

00:59:28.380 --> 00:59:38.670

Peter Battistel 211SD/CIE: yeah for for us, we definitely you know we have significant amounts to audit tracking and well Lena was conveying in there's that yeah the the the dynamic.

00:59:40.530 --> 00:59:50.490

Peter Battistel 211SD/CIE: Content changes the most and we do use a crowdsourcing model, but there are there's a very sophisticated mdm that's you know, making changes and rules right so it's not just.

00:59:50.790 --> 00:59:54.600

Peter Battistel 211SD/CIE: it's not just a free for all where anyone can change, and you can imagine, you know.

00:59:55.080 --> 01:00:05.070

Peter Battistel 211SD/CIE: The most common one is date based on newer newer information, but then, if you just use date, you have to consider that some people, some people systems don't update.

01:00:05.340 --> 01:00:16.890

Peter Battistel 211SD/CIE: in real time they're getting uploads from certain things, so they might have a address from 30 days ago, but because they're making an interchange of data with us today, it would show today's date so.

01:00:17.550 --> 01:00:24.390

Peter Battistel 211SD/CIE: We did we have numerous numerous rules that kind of go through your the data provenances as you're talking about Dr but.

01:00:25.500 --> 01:00:38.520

Peter Battistel 211SD/CIE: If it does get it does get tough at some point, you have to make a decision, frankly, on who you who you trust the most which your CB O is you're going to give higher credence to their to their data and that's that's what we've said about to do.

01:00:43.560 --> 01:00:44.610

Rim Cothren: Great thanks Peter.

01:00:47.670 --> 01:00:51.270

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: The more technical side, I am a little curious to know what the.

01:00:52.860 --> 01:01:06.090

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: administrative process would be like the like the credentials to like what doesn't diminish, what is the certification process for to become an administrator to go in and Edit like a certain profile or something like that.

01:01:08.430 --> 01:01:10.410

Rim Cothren: And I have no idea, I think that.

01:01:11.640 --> 01:01:22.380

Rim Cothren: You know, those are those are details will end up having to to work out, so I think it's important to raise that issue and i'm glad that you mentioned it here.

01:01:25.770 --> 01:01:28.890

Rim Cothren: Do you have thoughts about what would be required i'm.

01:01:30.450 --> 01:01:41.490

Rim Cothren: The reason I asked that question is, you need to trust the information you're getting So is there are there things that would contribute to you, believing that the information was trustworthy.

01:01:44.220 --> 01:01:50.970

Rim Cothren: For instance, if there was an mpi that was created, who would you want to hold in control that.

01:01:51.540 --> 01:02:06.690

Rim Cothren: But it needs to be a State Agency should it not be a State Agency, but some other type of organization and those you know that's that's not quite the administrative question, but I think it's an important one to be thinking about to it's related.

01:02:12.450 --> 01:02:19.680

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Have you have it sounds like you said it's just being asked, right now, I mean hasn't been brought up before.

01:02:21.510 --> 01:02:39.150

Rim Cothren: I don't recall it it's been brought up in any of our focus groups trust has been brought up in many contexts, but I don't know around digital identities so i'm interested in your thoughts on that if you have any about what would help you in your role feel that the information was trustworthy.

01:02:43.260 --> 01:02:47.730

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I don't think I can answer that right away, but I what I will say is that.

01:02:50.910 --> 01:02:51.810

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Maybe.

01:02:53.250 --> 01:03:03.450

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: What a for these tours look like is maybe some sort of collaboration between private and public sector like some sort of Council.

01:03:07.080 --> 01:03:15.420

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: yeah that that's what I consider that I have something else that they want to add, but if anyone else has anything else to say about that in particular.

01:03:16.770 --> 01:03:23.520

Peter Battistel 211SD/CIE: i'd wonder if it depends on if we're building if we go down kind of the digital identities and it's just really for matching.

01:03:24.150 --> 01:03:29.340

Peter Battistel 211SD/CIE: and not necessarily to push other information which i'm not suggesting that's what we build because I don't know if that would be great.

01:03:29.670 --> 01:03:37.530

Peter Battistel 211SD/CIE: But if it's you know just for matching I wonder if it matters as much if it is the you know government agency versus a non government agency.

01:03:37.740 --> 01:03:45.540

Peter Battistel 211SD/CIE: If you're starting to have data to reverse that wire back and forth I do respect eric's opinion there that you're going to start.

01:03:45.930 --> 01:03:49.770

Peter Battistel 211SD/CIE: The undocumented you know some of these places, some of these people might not be.

01:03:50.100 --> 01:04:02.100

Peter Battistel 211SD/CIE: As willing to provide their information or being be a part of it if you're you know government agency, and we see that definitely on our side, you know, there is, you know as we added the county to our you know to our CIA.

01:04:02.520 --> 01:04:09.570

Peter Battistel 211SD/CIE: It there was a lot of CEOs that had you know quite a few questions and so that's why we had to you know control what data was going to them.

01:04:12.120 --> 01:04:15.690

Rim Cothren: Well, and again I don't know whether master person index we.

01:04:15.720 --> 01:04:32.670

Rim Cothren: Part of the solution or not, but if it is, I think that those types of considerations will be really important, so will I will continue to ask those questions and the future focus groups as well, and if you have any other thoughts about that i'd certainly be interested.

01:04:35.880 --> 01:04:37.140

Rim Cothren: Any other thoughts.

01:04:39.660 --> 01:04:55.380

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: I wanted to just I guess make a comment, I will say that I think this initiative has a lot of opportunity to learn from a variety of I guess medical conditions if.

01:04:56.490 --> 01:05:10.260

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: let's say there were to be some sort of Council that administers all that data, and you know, is able to extrapolate it and maybe make sense of like you know now you have a bunch of.

01:05:10.830 --> 01:05:24.000

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: Information medical information from from everyone, of course, maybe you'd want to keep that private as far as like identify that identification part of it, but if you're reviewing and Allah analyzing all these.

01:05:25.290 --> 01:05:33.180

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: conditions and I guess symptoms and whatnot it could lead to I guess some I would think maybe some medical discoveries.

01:05:35.550 --> 01:05:36.690

Rim Cothren: Great Thank you.

01:05:40.380 --> 01:05:44.550

Rim Cothren: I just want to call attention to a couple more comments in the chat from ilana.

01:05:45.270 --> 01:06:03.240

Rim Cothren: And from a data equity framework, what role does person themselves playing and contributing that's a question that i've seen come up in a number of different contexts here and it's a good one for us to be thinking about as to what extent a client or patient might be involved in.

01:06:04.590 --> 01:06:14.970

Rim Cothren: Not just in the sharing of their data, which in many contexts requires consent, but in the sharing or control or.

01:06:15.900 --> 01:06:24.960

Rim Cothren: accuracy of their personal identifying information, so I think that's an excellent question that we're going to have to answer and also.

01:06:25.770 --> 01:06:32.490

Rim Cothren: To eric's point is there a way to enable match but give the patient control over sharing of other data elements.

01:06:32.940 --> 01:06:47.010

Rim Cothren: And I think the expectation is that the answer that will be yes, but I think it's an important thing to ensure is in what context is a match, something that can be.

01:06:47.820 --> 01:07:00.450

Rim Cothren: successfully made without violating the privacy concerns of an individual because of information that might be shared during the matching process itself so it's a complex question.

01:07:03.900 --> 01:07:15.930

Rim Cothren: And I know that we've lost Jonathan here, he had a conflict at the top of the hour, Alan and Peter, I appreciate you sticking with us, do you have any other thoughts to share today.

01:07:22.140 --> 01:07:23.520

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: That is all I have for now.

01:07:25.260 --> 01:07:25.950

Rim Cothren: Well, if not.

01:07:26.010 --> 01:07:28.080

Rim Cothren: i'm going to go ahead and give you back.

01:07:29.130 --> 01:07:32.940

Rim Cothren: Some of our time call why don't we go on to the next slide here.

01:07:35.070 --> 01:07:44.100

Rim Cothren: Our goal through this process is to gather information from a lot of different perspectives as i've said I really appreciate you.

01:07:45.330 --> 01:07:54.750

Rim Cothren: Working with us here today we're using this month to refine a strategy, with an emphasis, both on the components, but also on privacy and security.

01:07:55.140 --> 01:08:00.840



Rim Cothren: will probably focus more on privacy and secure continue our focus on privacy and security and our next meeting.

01:08:01.650 --> 01:08:16.920

Rim Cothren: Our intention is to complete a draft to the strategy that will be made public in April and refine that strategy in May, so that it can be published in June or July, our deadline for publishing is the end of July.

01:08:17.520 --> 01:08:28.560

Rim Cothren: But most of the data exchange framework documents are due by July 1 and it's likely that the strategy for digital identities, will be published on that same time scale.

01:08:30.030 --> 01:08:38.910

Rim Cothren: i'm really I appreciate your time and today's meeting, if you do have any other thoughts out of band, please feel free to share them either with me.

01:08:39.630 --> 01:08:58.860

Rim Cothren: Coffee go on to the next slide my email address is on there, and also a clause email address is in the invitation that you got so you can just use her email address there as well, our plan is to have a second meeting on Wednesday in just under two weeks.

01:09:00.450 --> 01:09:10.710

Rim Cothren: And that will be our final meeting at that time in the intervening time next week there's a meeting at the data sharing agreement subcommittee.

01:09:11.070 --> 01:09:17.940

Rim Cothren: And in particular we're going to be talking about a few things that might touch on cvo participation.

01:09:18.330 --> 01:09:30.960

Rim Cothren: And the data exchange framework and digital identities and their protection, so if you have time to make that meeting I think quad dropped the link in the chat earlier, maybe, quite a few can take a second drop it in there again.

01:09:31.350 --> 01:09:42.810

Rim Cothren: So if you are available and want to attend that meeting I would welcome that and, in particular, if there are comments there that might help inform our our meeting on march 30.

01:09:44.430 --> 01:09:51.570

Rim Cothren: Other than that, I will give you the next 19 minutes back, I really appreciate your participation today, thank you very much, this has.

01:09:51.960 --> 01:09:53.250

Rim Cothren: been very helpful for us.

01:09:53.610 --> 01:09:56.370

Rim Cothren: Have a good rest of your Friday and a good weekend.

01:09:56.940 --> 01:09:58.140

Allen - WLCAC, L.A. County D.H.S. C.B.E.S.T.: You so much take care.

01:09:58.470 --> 01:09:58.860

Thank you.