

**California Health & Human Services Agency  
Center for Data Insights and Innovation  
Data Exchange Framework Stakeholder Advisory Group  
Meeting 2 Q&A Log (10:00AM – 12:30PM PT, October 7, 2021)**

The following table shows comments that were entered into the Zoom Q&A by public attendees during the October 7<sup>th</sup> virtual meeting:

Count	Name	Comment	Response
1	herb@hksstrategies.com	Dr. Dhawan -- As he indicated, he is present at the meeting but indicated he cannot be seen. HE signed off and on but problem still occurring Perhaps there are others in same boat? Just checking.	[Live Answered]
2	herb@hksstrategies.com	I sent email and copied him in. thx	Thank you.
3	Claudia Guzman	<p>Hello everyone and I'm happy that you are all really listening to the public! I do have an idea that can help homebased clients. If we can get a committee or something to physically go to clients homes to help with their paperwork, recertifications, etc and with resources that are specific to them, including taking supplies that the public has received in the communities, backpack with supplies for students, generator for those who need medical equipment to help them survive, etc.</p> <p>BTW, I'm a widowed mother, provider, caretaker and also a recipient of SSI. I have</p>	<p>Claudia - thank you so much for joining us and sharing your perspective and suggestions. We really appreciate you taking the time.</p>

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		3 children, 2 boys who are disabled, one with down syndrome and the other has CP, seizure disorders, nonambulatory and nonverbal, and bed/homebound, and I also have a daughter who went back to Washington to return to school!	
4	Claudia Guzman	Kevin, thank you for opening up to the public. Both sides of this are very important because as the clients, we can understand more about how the system works and gives us the resources we can use. On the other side, you listen to different stories, both from recipients and organizations, and gives you better understanding and allows for you to try to include some of these challenges to new programs or budget.	It is essential. It is what all of our work is about. Thank you, Claudia.
5	herb@hksstrategies.com	Dr. Dhawan has his hand up but cannot be seen. Perhaps it is just Jonah's screen but want to make sure you knew. He was one of first to put hand up.	Thank you for flagging. If time does not permit, please enter feedback in the chat. Thank you.
6	herb@hksstrategies.com	We would greatly appreciate he get to commen during one of the scenarios. Recognize that but he had his hand up early on #1. We have had technical difficulties. Thank you,	Herb, your note is acknowledged.
7	Rachel Gilgoff	I, unfortunately, had to join late. Is there a way to get a copy of the slide deck? Thank you.	<a href="https://www.chhs.ca.gov/data-exchange-framework/#october-7-2021">https://www.chhs.ca.gov/data-exchange-framework/#october-7-2021</a>

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8	herb@hksstrategies.com	thank you	Thank you
9	Jonathon Feit	Jonathon Feit here, representing the California Fire Chiefs Association. Would there be an interest in having a conversation -- perhaps in a separate setting -- about why the PULSE and SAFR models aren't being used operationally by Responders in the field?	Hi Jonathon - always great to hear from you. If you can email CDII@chhs.ca.gov with any data-related background information and considerations the Advisory Group should be aware of around PULSE and SAFR, we'd appreciate it. Thank you for joining.
10	Jonathon Feit	Also -- why linking to CareEquality/Sequoia, CommonWell, eHealth, SureScripts, etc., pose operational challenges?	Thank you for raising the question, Jonathon.
11	Jonathon Feit	(Such discussions have not been generally had in California, as they are in other states.)	Thank you for your comment, Jonathon.
12	Jonathon Feit	What Leslie is saying would either take YEARS to do in California -- or more likely, put California out of sync with national data standards.	Thank you for your comment, Jonathon.
13	Jonathon Feit	In this context, do we need to talk about what's really happening, or are we only dealing in theory?	Thank you for your comment, Jonathon.
14	Jonathon Feit	'@Kevin -- happy to send an email but I have already published 16 pages of deviations from the "model" vs. the "actual" -- including blatant cases where we know that data sent to and received by the state were "doctored." If the goal is to make this actually work, it	

Count	Name	Comment	Response
		might be worth having a call. Some details are best not sent by email.	

**Total Count of Zoom Q&A comments: 14**