Updating the State Health Information Guidance For

Providers of Food and Nutrition Assistance and their Partners

Questions and Answers

| Question | Response |
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| What is SHIG? | SHIG is the State Health Information Guidance. Information about SHIG – including a copy of the original SHIG – can be found on the California Office of Health Information Integrity (CalOHII) website – [SHIG webpage](https://www.chhs.ca.gov/ohii/shig/). |
| You are talking a lot about "provider to provider" - but this project will talk about health provider to Community Based Organization (CBO) exchange, correct? | Correct.  We will address health provider to CBO and other groups who are involved in reducing food insecurity, such as providers of food and nutrition services. We are seeking you input, so we know which barriers to sharing you are experiencing. |
| We provided a lot of information to the California Food Policy Advocates (CFPA) about use cases - was that information captured or do I need to send it again? | The information collected by CFPA was provided to CalOHII. No need to resend.  CalOHII has been reviewing and utilizing the information to develop our strategy for the upcoming sessions and to begin drafting use cases. It also allowed CalOHII to understand the landscape and background of the various organizations to better prepare for the upcoming focus groups. The focus groups will allow us to gather more information regarding the specific barriers or issues. |
| Have you captured your work so far somewhere here we can read it to catch up with you? | CalOHII has begun work on the SHIG for this effort – we will be sharing the outcome of our efforts during the working sessions. Information about the original SHIG, can be found on the CalOHII website – [SHIG webpage](https://www.chhs.ca.gov/ohii/shig/). |
| Thanks for the information and plan of the meetings. What was the date of the final meeting we will be working towards? | December 2020 is our target completion date. |
| I hope this effort will help clarify the Health Insurance Portability and Accountability Act (HIPAA) – when does HIPAA apply and when it does not. In addition, will this effort be used to advocate for clinics and other stakeholders? | For additional information on HIPAA, CalOHII also maintains the Statewide Health Information Policy Manual (SHIPM). The SHIPM helps clarify how state and federal laws/regulations apply to State entities. The document can found on our website at – the [SHIPM Documents webpage](https://www.chhs.ca.gov/ohii/shipm/). SHIG will help clarify applicable HIPAA regulations.  CalOHII found with the first SHIG that we do find areas of conflict and they are noted for possible changes to legislation or policy. CFPA will use these insights gleaned from this expansion to advocate to remove barriers through policy changes or sponsoring legislation. |
| I'm not sure that I'm the right person from my organization to actually tell you what the information sharing pain points are for our providers. What should I do? | We will take suggestions for other participants from your organizations – please reach out to Melissa Cannon at CFPA. |
| Why are we focusing just on nutrition and food programs? | For this SHIG effort, that is the scope – CalOHII is seeking funding for other SHIG efforts. |
| Are counties and states on board with this? We have 5 computer data systems for 5 grants - not just from government - that would be one of our major challenges for this information exchange if exchange involving data systems is envisioned. | During our work with the original SHIG we had city and county partners and plan to have these same partnerships with this iteration of SHIG. In addition, we have done outreach to County Counsels and will continue to do that outreach to ensure they are aware of this guidance. CalOHII has statutory authority over state entities that are responsible for oversight/enforcement of the applicable county organizations.  SHIG provides guidance for the most common tasks regarding the sharing of information and helps the users sort through the various regulations – as a result, the document helps communicate how organizations can best share information. |
| Those of us who work with associations that represent multiple organizations, we will need to check with our members to understand and share back the level of detailed operational information you are seeking. It would be helpful if you can send discussion questions well ahead of meetings, so we can gather info from members and come prepared. | CalOHII will provide questions/topics ahead of time to allow participants time for preparation with their organizations/stakeholders |
| To clarify, this is strictly guidance and counties and organizations are left to build the data exchanges on their own? | Yes. This project is not an IT project and organizations are in the best position to develop relationships to provide services. The SHIG is intended to help develop relationships and move information to optimize services. |