

Master Plan for Aging

Webinar Wednesdays

PREVENTING & RESPONDING TO ABUSE, NEGLECT & EXPLOITATION

March 4, 2020 | 9:30 a.m. – 11:00 a.m.



WELCOME TO WEBINAR WEDNESDAYS

Purpose: *To inform and engage the public to hear aging priorities from all Californians*

- Join us every Wednesday from 9:30 am – 11:00 am | now – April 22
- Links to join webinars can be found at our new website:
www.engageca.org**
- No registration necessary
- Engage with us through live polling and asking the experts questions via ZOOM Q&A
- Webinar materials to be posted to the website after each webinar

** Underlined text in this document are website-links for more information

MASTER PLAN FOR AGING



Share your ideas on how to build an age- and disability-friendly California!



@CalAging



@CaliforniaAging



Livable Communities & Purpose

- **Housing** (January 29 — [YouTube](#) | [Presentation](#) | [Transcript](#))
- **Transportation** (February 5 — [YouTube](#) | [Presentation](#))
- **Isolation, Inclusion, and Respect** (February 26)
- Civic and Social Engagement
- Parks and Community Spaces
- Leadership by and with Older Adults and People with Disabilities



Health & Well-Being

- **Healthy Aging** (January 15 — [YouTube](#) | [Presentation](#) | [Transcript](#))
- Geriatric Medicine Workforce
- Integration and Coordination of Health and Long-Term Services and Supports
- Planning for Serious Illness: Palliative Care and Hospice



Economic Security & Safety

- **Work Opportunity** (January 22 — [YouTube](#) | [Presentation](#) | [Transcript](#))
- **Poverty, Hunger, and Homelessness** (February 12)
- **Emergency and Disaster Preparedness and Response** (February 19)
- **Preventing and Responding to Abuse, Neglect, and Exploitation** (March 4)
- Retirement Security

MASTER PLAN FOR AGING



PREVENTING & RESPONDING TO ABUSE, NEGLECT & EXPLOITATION

Today's Featured Speakers:

- **Travis Beye, MSW**, Management Analyst, Monterey County Department of Social Services - Aging and Adult Services (Local Leader)
- **Kim Rutledge, MSW**, Adult Protective Services Liaison, California Department of Social Services (State Partner)
- **Joseph Rodrigues**, State Long-Term Care Ombudsman, California Department of Aging (State Partner)
- **Kevin Prindiville**, Executive Director, Justice in Aging (Stakeholder Advisory Committee Member)

MASTER PLAN FOR AGING





GOVERNOR GAVIN NEWSOM CALLS FOR CREATION OF A MASTER PLAN FOR AGING

Executive Order N-14-19, June 2019

Governor's Executive Order calls for the Secretary of the Health and Human Services (HHS) Agency to convene a cabinet-level Workgroup for Aging to advise the Secretary in developing and issuing the Master Plan.

The order also directs HHS to convene a Master Plan for Aging Stakeholder Advisory Committee, which will include a Research Subcommittee and a Long-Term Care Subcommittee with an interest in building an age-friendly California.

MASTER PLAN FOR AGING

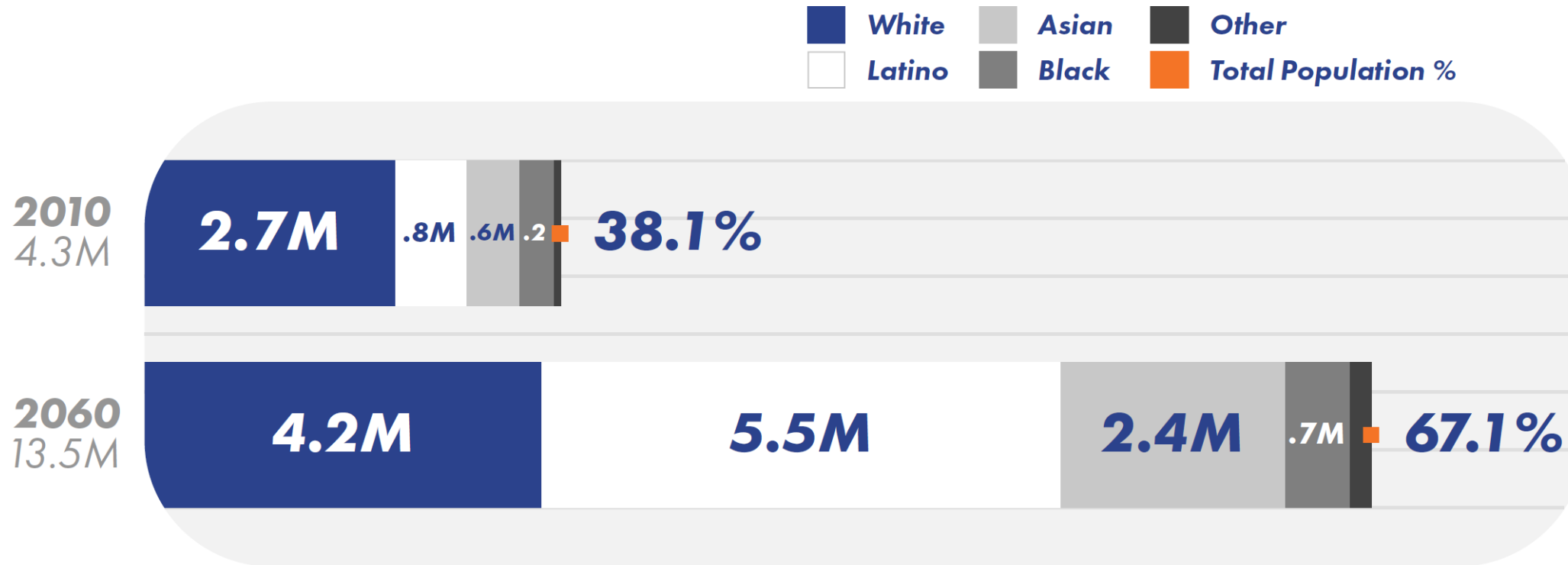


AGING IS CHANGING

- *More diversity*
- *More living alone*
- *More at risk of poverty*
- *More awareness of the stages of aging*



FASTEST GROWTH IN POPULATION: ETHNIC/RACIALLY DIVERSE OLDER ADULTS



Source:
California
Department
of Finance,
2016, P-3
database

Dr. Steven
Wallace,
UCLA

MASTER PLAN FOR AGING



LIVING ALONE IN CALIFORNIA



■ **1,436,715**

**Californians 60+
live alone**



■ **438,984**

**Californians live
in geographic
isolation**

MASTER PLAN FOR AGING



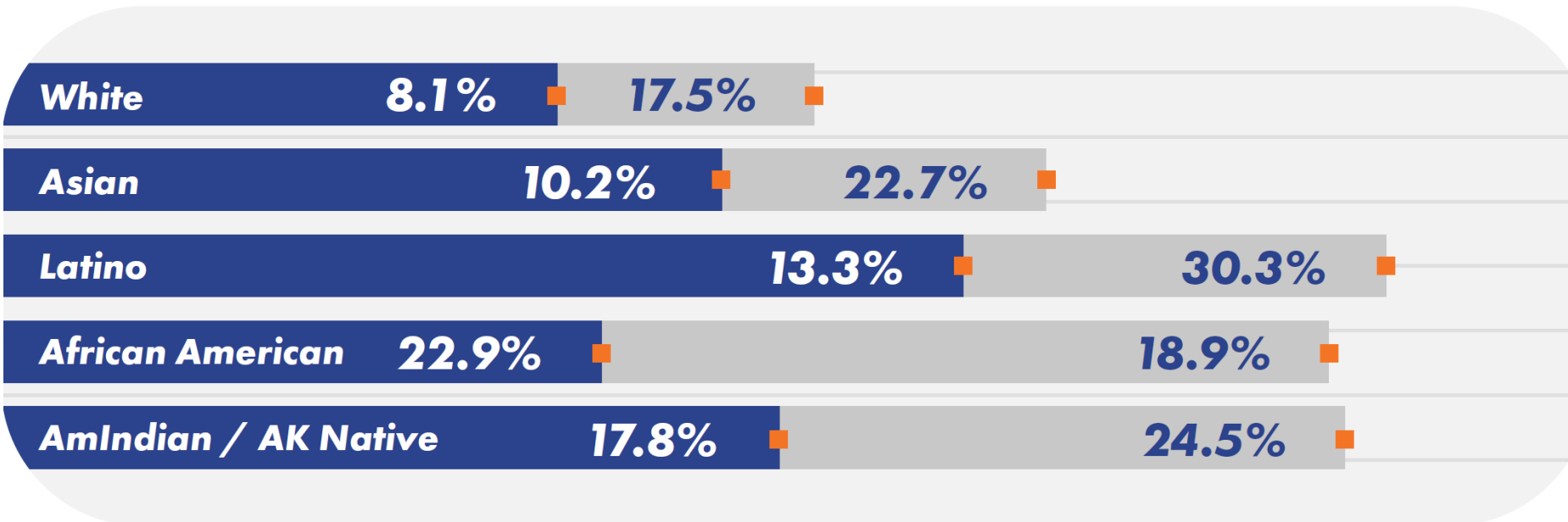
Together We
ENGAGE

Master Plan for Aging

INCOME DISPARITIES, AGE 65+

POOR & NEAR POOR Age 65+, California, 2018

■ 100% Federal Poverty Line
■ 100-200% Federal Poverty Line



Note: white, Asian & black are non-Latino; Latino is any race; Asian includes multiple race/ethnicities

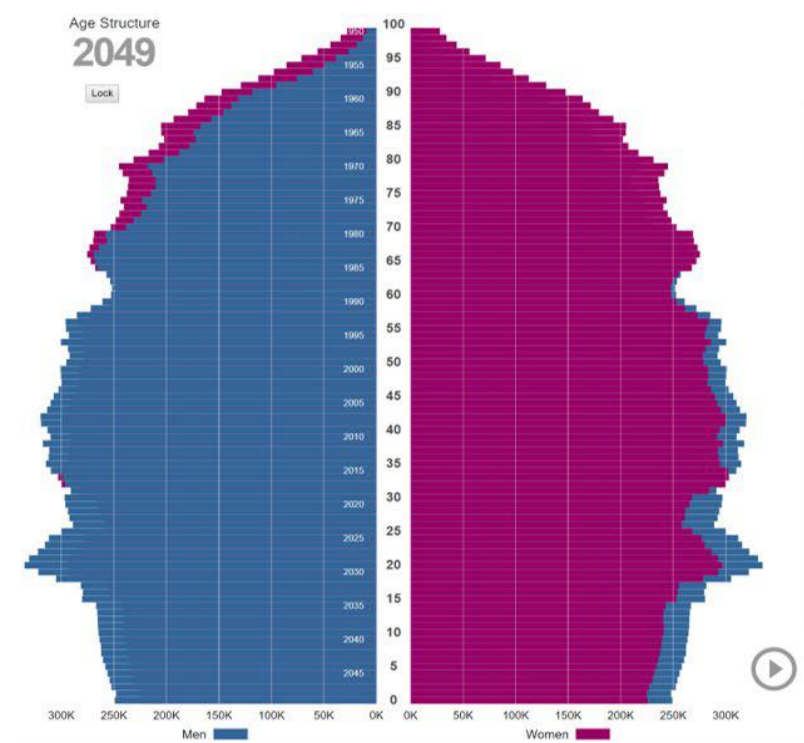
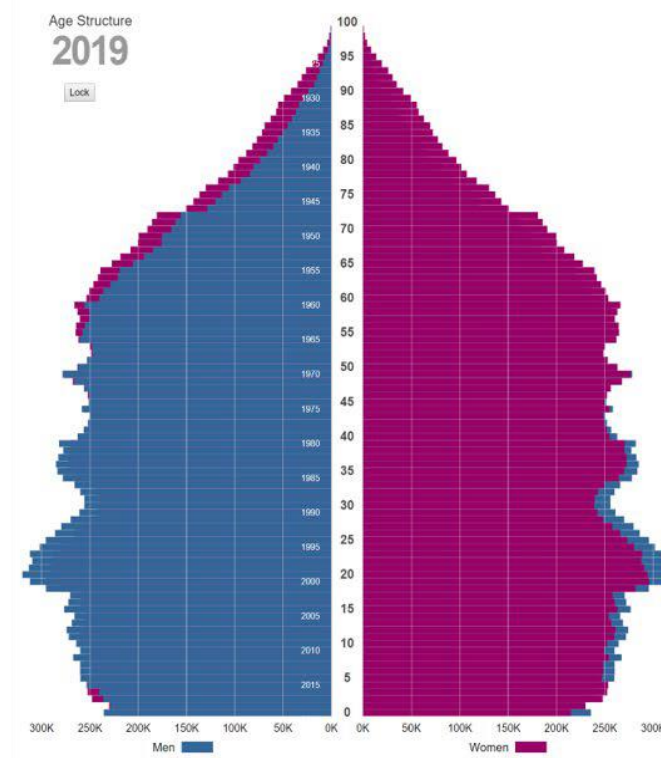
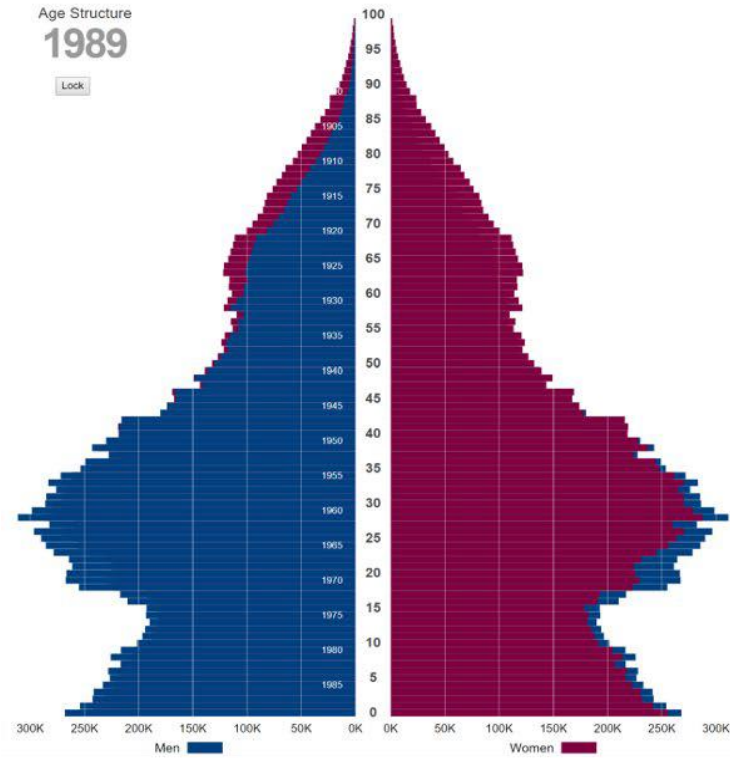
Source: California data from the Current Population Survey 2018

Dr. Steven Wallace,
UCLA

MASTER PLAN FOR AGING



INCREASING OLDER ADULTS & AWARENESS OF STAGES OF AGING



MASTER PLAN FOR AGING



MASTER PLAN FOR AGING: VISION & VALUES

Vision

- California for all, across the life span

Values

- Choice
- Equity
- Dignity
- Inclusion and accessibility
- Innovation and evidence-informed
- Strong partnerships



MASTER PLAN FOR AGING



MASTER PLAN FOR AGING: MISSION

Mission

A person-centered, data-driven, ten-year California Master Plan for Aging by October 1, 2020:

- State Master Plan
- Local Blueprint
- Data Dashboard of State & Local Data
- Best Practice Resources for Local Planning

MASTER PLAN FOR AGING



MASTER PLAN FOR AGING: GOALS

1. **Services & Supports.** We will live where we choose as we age and have the help we and our families need to do so.
2. **Livable Communities & Purpose.** We will live in and be engaged in communities that are age-friendly, dementia-friendly, and disability-friendly.
3. **Health & Well-being.** We will live in communities and have access to services and care that optimize health and quality of life.
4. **Economic Security & Safety.** We will have economic security and be safe from abuse, neglect, exploitation, and natural disasters and emergencies throughout our lives.

MASTER PLAN FOR AGING



MASTER PLAN FOR AGING TIMELINE



JUNE 2019
Governor Newsom
issues Executive Order
N-14-19 calling for a
Master Plan for Aging

AUGUST 2019
Launched *Together We
EngAGE* campaign and
named Stakeholder
Advisory Committee
members

**FALL 2019/
WINTER 2020**
Master Plan framework
in development. Analysis
of policy & program
options and expansion of
cross-sector engagement

MARCH 2020
Report due to the Governor
from the Long-Term Services
and Supports Subcommittee
with recommendations
on stabilizing long-term
services and supports

SUMMER 2020
Adoption of stakeholder
and public feedback
into Master Plan;
submission to Cabinet
workgroup for review

OCTOBER 2020
Master Plan issued
by the Governor

ELDER ABUSE, NEGLECT & EXPLOITATION

- What is elder abuse?
 - Physical, sexual, or psychological/ emotional
 - Inclusion of both neglect and exploitation
- How can we lessen the risk of elder abuse?
- What social factors can prevent elder abuse for us all?

ABUSE, NEGLECT AND EXPLOITATION: MONTEREY COUNTY'S COLLECTIVE APPROACH TO ADULT PROTECTIVE SERVICES



Travis Beye, MSW

Management Analyst

Monterey County Department of Social Services

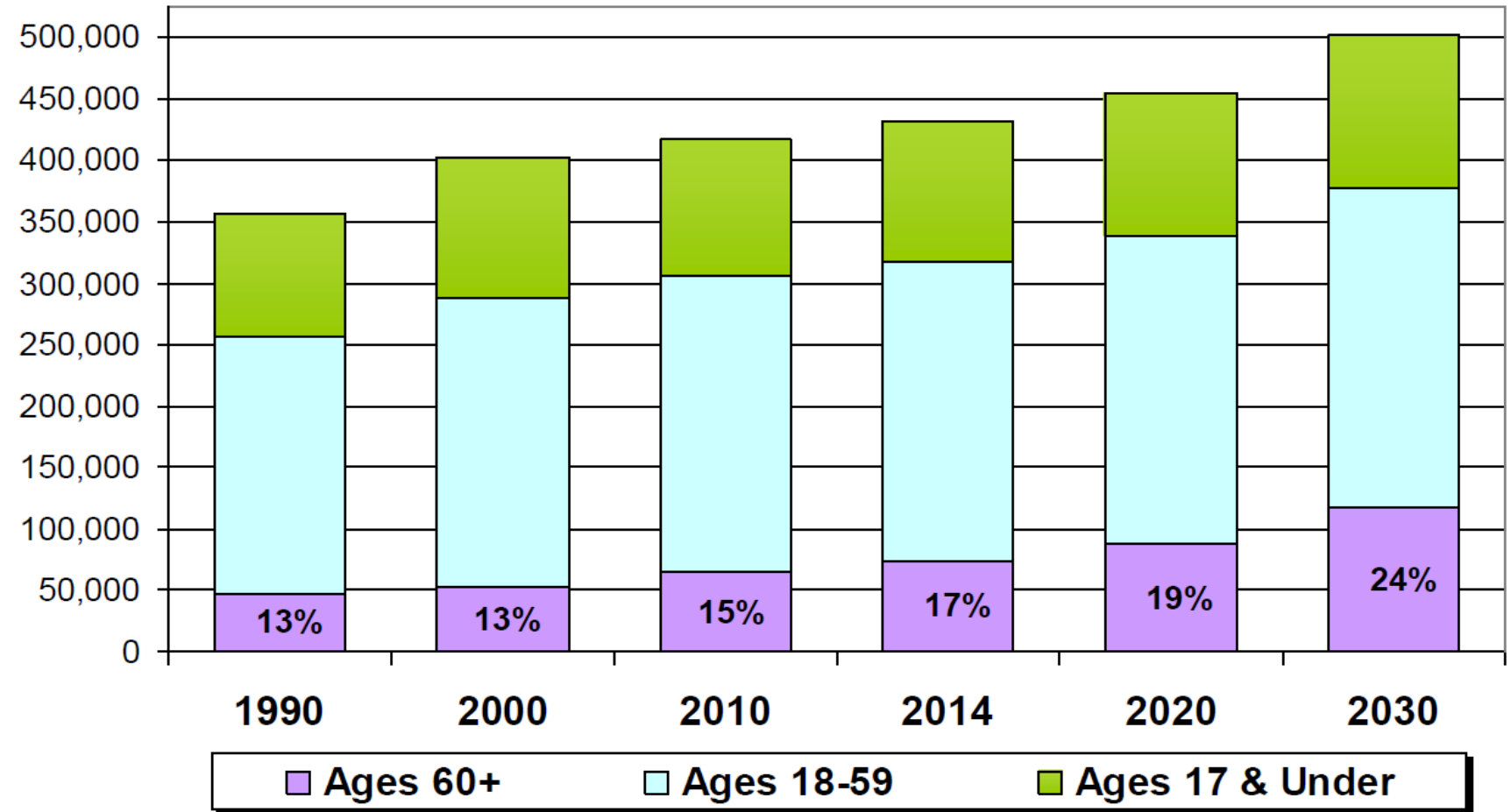
Aging and Adult Services Branch



Local Leader



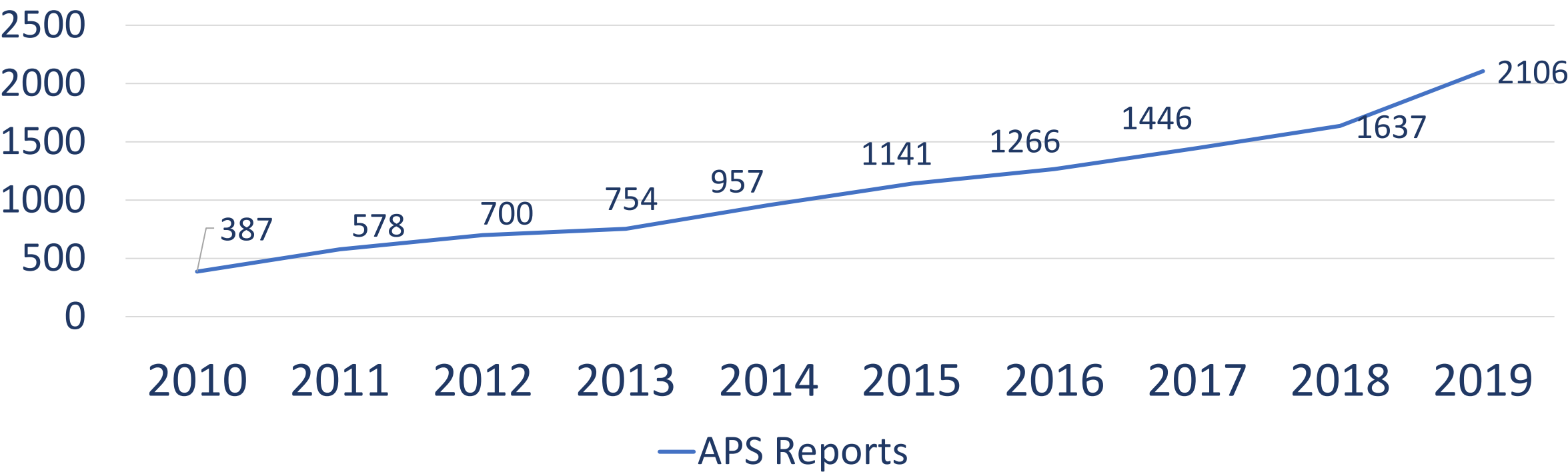
Ages of Monterey County Population: Actual Estimates and Future Projections



Local Leader

MONTEREY COUNTY ADULT PROTECTIVE SERVICES

APS Reports: 2010-2019



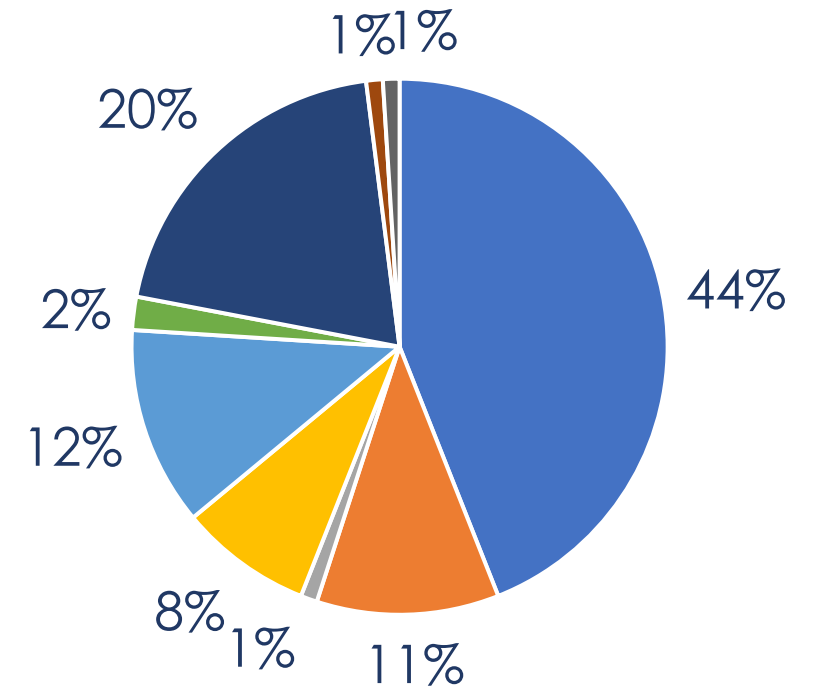
Local Leader



MONTEREY COUNTY ADULT PROTECTIVE SERVICES

TOP ALLEGATION TYPES: 2019

- Self-Neglect
- Psych/Mental
- Sexual Abuse
- Physical
- Neglect by Other
- Isolation
- Financial Abuse
- Abandonment
- Other



VALUABLE COLLABORATIONS



Meals on Wheels



Of the Monterey Peninsula



CENTRAL COAST
CENTER FOR
INDEPENDENT LIVING



Local Leader



APS AND THE MASTER PLAN FOR AGING

- **Bolster the APS Program to meet current, growing demands**
 - Longer-term case management for complex cases, Ages 60+
 - Home Safe Housing Program Expansion for homelessness prevention/rapid rehousing
 - Encourage cross-agency best practices (FAST and Forensic Centers)
- **Older Adult System of Care**
 - Person-centered, culturally humble
 - ADRC expansion
 - Invest in AAA services
 - Link to LTSS Programs/Services to prevent APS need
- **Appropriate staffing levels and a well-trained workforce**

Local Leader



ADULT PROTECTIVE SERVICES

Kim Rutledge, MSW
Adult Protective Services Liaison
California Department of Social Services



STATE PARTNER



APS in California

- California's Adult Protective Services program provides services without regard to income, to persons who are victims of abuse, neglect, or exploitation who meet the following criteria:
 - Age 65 and older
 - Dependent adults (age 18 through 64) who are functionally impaired and unable to meet their own needs
- APS investigates cases that occur in the home or in a hospital setting

STATE PARTNER



WHAT APS CAN DO

- Examine all aspects of reported maltreatment
- Collaborate with adults to maintain their independence
- Develop a case plan
- Advocate with other agencies
- Arrange in-home services

STATE PARTNER



WHAT APS CANNOT DO

- APS CANNOT force services on a person who has capacity to consent
- APS CANNOT involuntarily remove someone from their home
- APS CANNOT provide services for which there are no available resources
- APS CANNOT enforce the law
- APS CANNOT reveal identity of reporter

STATE PARTNER



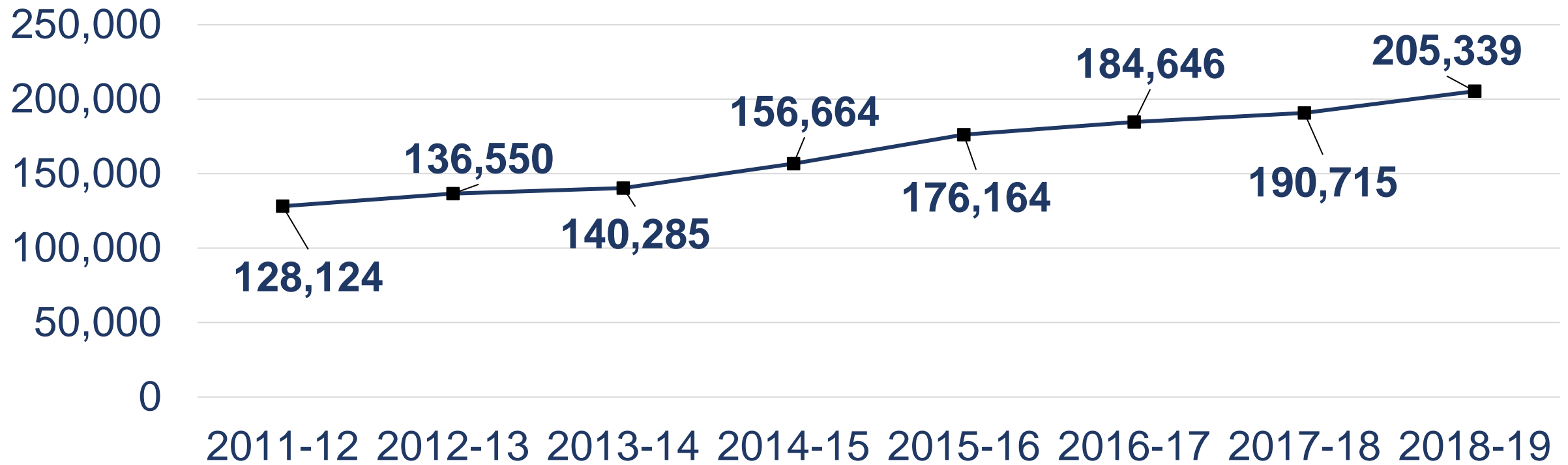
APS QUICK FACTS

- **One in 10** seniors are mistreated (Acierno et al.)
- For every elder abuse case reported, **23.5 cases go unreported** (Lachs et al.)
- Seniors have **reported financial abuse occurs more frequently** than any other type of abuse. (Lachs et al.)
- Abused seniors are:
 - **Three times** more likely to die (Lachs et al.)
 - **Four times** more likely to need a nursing home (Lachs et al.)

STATE PARTNER



REPORTS OF ABUSE & NEGLECT RECEIVED BY APS



STATE PARTNER



APS GROWTH

- Abuse reports received increased 7.6% over last year's figures
- The number of cases opened following investigation increased 2.3% over the last year
- Number of clients found to be victims increased 1.6% in the last year
- Confirmed cases of financial abuse increased 10.3% in the last year
- County expenditures increased 12.5% in the last year

STATE PARTNER



HOW CA IS RESPONDING TO GROWTH

- **Workforce development**
 - Social worker training
 - MSW stipend pilot
- **Improved data collection**
 - Data collection by gender and race/ethnicity
- **Mandated reporter training**
- **Federal/state/local partnerships**

STATE PARTNER



ABUSE, NEGLECT & EXPLOITATION IN LONG-TERM CARE FACILITIES



Joseph Rodrigues

State Long-Term Care Ombudsman
California Department of Aging

California Long-Term Care
Ombudsman Program



Annual Report
Federal Fiscal Year 2018



LONG-TERM CARE OMBUDSMAN REPRESENTATIVES INVESTIGATE ALL TYPES OF ABUSE AND NEGLECT

TYPES OF ABUSE	Skilled Nursing Facilities	Residential Care Facilities for the Elderly	Total	Percentage of Abuse Complaints
Physical	1,566	597	2,163	23%
Sexual	511	152	663	7%
Verbal/Psychological	847	337	1,184	13%

STATE PARTNER



LONG-TERM CARE OMBUDSMAN REPRESENTATIVES INVESTIGATE ALL TYPES OF ABUSE AND NEGLECT

TYPES OF ABUSE	Skilled Nursing Facilities	Residential Care Facilities for the Elderly	Total	Percentage of Abuse Complaints
Financial	421	345	766	8%
Gross Neglect	1,185	586	1,771	19%
Resident to Resident (Physical or Sexual Abuse)	2,023	639	2,662	29%
Total	6,553	2,656	9,209	100%

STATE PARTNER



PREVENTION IS KEY

Older Americans Act Elder Abuse Prevention Program –
State Fiscal Year 2017-18

Public Education Sessions	Training Sessions for Professionals	Training Sessions for Caregivers	Hours Spent Developing a Coordinated System	Educational Materials Distributed	Number of Individuals Reached
579	371	46	5,136	80,221	59,016

STATE PARTNER



RECOMMENDATIONS

- Educating the public to **recognize** and **report suspected abuse**
- **Improve staffing** in facilities
- **Engagement and supervision** of residents in facilities



STATE PARTNER



Master Plan for Aging Stakeholder Advisory Committee Member

KEVIN PRINDIVILLE

**JUSTICE IN AGING
EXECUTIVE DIRECTOR**

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



THE ROLE OF THE STAKEHOLDER ADVISORY COMMITTEE

- 34 stakeholder members of *varying experience and expertise*
 - As a committee, the “SAC” will inform and advise the California Health and Human Services Agency and the Cabinet-level Workgroup on Aging in the development of the Master Plan
- Reviewing Public Comments & Recommendations (submitted by email)
 - Abuse, neglect & exploitation ($n = 27$; 3.3% of all public comments received)
- Research & LTSS Subcommittees
- Equity Work Group
- Reporting back to the Goal Work Groups and the full Stakeholder Advisory Committee



ELDER JUSTICE RECOMMENDATIONS

- **Three main themes emerged from the recommendations:**

1. Equity
2. Preventing and Addressing Elder Abuse
3. Voice and Choice of Older Adults

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



EQUITY

How can we address elder abuse among the many diverse communities of the State of California?

- Study Elder Abuse and its manifestations in diverse communities
- Ensure our response to elder abuse includes all communities
- Principles of diversity, equity and inclusion are present at every level of the state's response to elder abuse

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



PREVENTING & ENDING ELDER ABUSE

How can we support the prosecution of elder abuse crimes?

- Providing training for police and prosecutors working on elder abuse crimes

How can we provide support to victims of financial elder abuse?

- Provide funding to legal services organizations to represent older adult victims of financial exploitation
- Create a specific unit of the planned Consumer Protection Agency that works to protect older adults

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



PREVENTING & ENDING ELDER ABUSE

How can California prevent homelessness caused by elder abuse?

- Expand the use of Elder Abuse Shelters
- Expand funding for the HomeSafe Program

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



PREVENTING & ENDING ELDER ABUSE

How can California increase the effectiveness of APS and the LTC Ombudsman?

- Increase funding to create more Multi-Disciplinary Teams (MDTs) statewide
- Increase funding for long term case management
- Increase equity by standardizing APS service across the state
- Adopt a 'No Wrong Door' approach for elder abuse reporting

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



PREVENTING & ENDING ELDER ABUSE

How can California ensure all mandatory reporters are aware of their rights and responsibilities?

- Create laws to protect mandatory reporters from retaliation by employers
- Educate everyone on elder abuse, reporting and prevention

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



VOICE & CHOICE OF OLDER ADULTS

How can we amplify the voices and choices of older adults?

- Create free statewide templates for advanced planning documents
- Publicize the Secretary of State's Advanced Health Care Directive Registry
- Start a WINGS (Working Interdisciplinary Network of Guardianship Stakeholders) group in California to reform guardianship and embrace alternatives to guardianship

STAKEHOLDER ADVISORY
COMMITTEE MEMBER



WEBINAR WEDNESDAYS

9:30am–11:00am

- 3/11* Parks & Community Spaces
- 3/18* Civic & Social Engagement
- 3/25* Geriatric Medicine Workforce



www.engageCA.org





Thank you!

Visit engageCA.org for more
on Webinar Wednesdays and the Master Plan for Aging

