California Child Welfare Council
DATA LINKAGE AND INFORMATION SHARING (DLIS) COMMITTEE NOTES
December 4, 2019 1:00 PM TO 4:00 PM

Welcome & Introductions

Action Items:
- Approval of September 4th Meeting Notes – Moved, Seconded, Approved.

Discussion Items:
- ADA Compliance for References
  - o Please note that any attachments or future references that will be posted to the Child Welfare Council website (http://www.chhs.ca.gov/Pages/CommitteeInformation.aspx) for this meeting must be ADA compliant

- National/State/Local Project Updates— Brief summaries and updates on progress of national, state and local initiatives or studies - "Data in the News" (Laurie Kappe)
  - o Multiple school transfers contribute to high absenteeism among foster students (EdSource)
  - o Preventative measures are needed in child welfare policy, data shows (The Hill)
  - o To help foster youth with education, more data, analysis needed, experts say (Youth Today)
  - o We won't improve maltreatment prevention without better data sharing (The Chronicle of Social Change)
  - o Heed neglect, disrupt child maltreatment: A call to action for researchers (Springer Link)
  - o Federal agencies need data hunters to enhance performance (Nextgov)
  - o New toolkit available to help child welfare leaders utilize data to support expectant and parenting youth (John Burton Advocates for Youth)
  - o Webinar: Let's get technical group (National Interoperability Collaborative and Stewards of Change Institute)
  - o Document available on CWC website: http://www.chhs.ca.gov/Pages/CommitteeInformation.aspx

- Potential presentations for March meeting
  - o OSI should make a presentation to the larger Child Welfare Council on the status of CWS-CARES. OSI staff agree that this would be a good item for the March meeting.
  - o In addition, as will become apparent in the presentation, we should also have regular updates from OSI on CWS-CARES in this meeting as well.
  - o Patrick Garner – Research on access to mental health services using cross-system data
  - o Denise Hertz recently conducted administrative data linkage analysis on cross-over youth (CA + multiple states) – talk to Laurie Kappe for contact information
  - o Matt Schueller has colleagues (OSI + vendors) that could speak to event driven architecture for tracking child welfare data

- Directions for this committee for the next 36 months
  - o Specific discussion of Family First **prevention** data elements and sharing
  - o Federal outcome measurement (CFSR) in a Family First context

- o Out of the other committees, what are their data wishlists, with this subcommittee offering advice or suggestions about how to satisfy the needs
- o Discussion of the state Research Data Hub and better utilization
- o When Daniel Webster receives the notes from the larger Council meeting on directions for the coming 3 years, he will circulate to this workgroup. He requests that DLIS subcommittee members use that as an opportunity to add any additional ideas for this meeting.

Presentation: Matt Schueller, Chief Deputy Director, Office of Systems Integration, "Current Status: CARES-Live; CARES Development Approach, CARES Enterprise Architecture"
- CARES-Live released in March = Search, Snapshot (history), Child & Adolescent Needs & Strengths (CANS) assessments
  - Over the last 3 months, CANS completion has taken great leaps – from approximately 1000 assessments to over 3000
  - Testimonials from workers/supervisors about the use of CARES-Live and value-added

- Accelerated development – platform as a service
  - This will speed development because applications are fully customizable but can still be implemented much faster than building code from the ground up
  - OSI evaluated over 12 vendors who submitted prototypes (proofs-of-concept) based on suggested use-cases
  - Market research based on a number of considerations, including:
    - CCWIS compliant
    - User-centered design
    - Adaptability to program changes
    - Security
    - Data architecture
    - Data sharing
  - Lessons learned
    - Data architecture
    - ACYF approves the use of platform
    - Need for planning – OSI has a product blueprint for CWS-CARES
    - Customer resource/relationship management (CRM) would be the best platform for CWS-CARES
  - 2 companies currently provide CRM platforms
    - Microsoft & **Salesforce**
    - Conducted comparison of both companies based on a number of items/questions, including:
      - Speed of development
      - Their analysis of gaps in the CWS-CARES product blueprint
      - Data exchange with other systems
      - CWS-CARES services/components/functions that would still need to be built from the ground-up and their ability to do so
      - Their approach to agile production
      - Mature user experience
      - Cost
      - Many more

- OSI determined that Salesforce would be the best solution for CWS-CARES
    - OSI has received ACYF approval for planning efforts with Salesforce
    - OSI has submitted their work to CA for approval as well
    - OSI will soon submit a request to ACYF to approve implementation with Salesforce

- CWS-CARES Enterprise Architecture
    - Sandbox piloting of new CWS-CARES modules
    - Incremental conversion, cleaning, and monitoring of data from the legacy system to the new CWS-CARES system
    - Delivery of modules to live production in larger, more developed chunks
    - Slide available on CWC website: http://www.chhs.ca.gov/Pages/CommitteeInformation.aspx

- Timeline
    - Over the next months, much more planning and development of product blueprint
    - Expect to start building again in Fall 2020
    - Ultimately 3 years from start to finish, dependent on the details

Discussion
- Occurred throughout presentation

Committee Adjourned; Next Meeting March 3, 2020 (744 P St. Sacramento CA 95814)