

PASS Behavioral Health Team

ACTION PLAN

FOUR AREAS OF PRIORITY ACCESS

IDENTIFICATION

1. Map the portals, pathways and steps FR Parents travel through in the CW and BH systems.
2. Identify the “touch points’ between the systems where access to services can be expedited.
3. In the CW process, identify FR Parents who need BH services as early as possible, and what they are eligible for.
4. Ensure that BH recognizes FR Parents at they enter the system.

ENTRY INTO SERVICES

1. Enhance the assessment process:
 - Ask about CW involvement
 - Specialty MH assessment and treatment plan
 - Drug courts have ‘triage’ model
 - Shared language in various assessments
 - Quality placement criteria to get clients into the right level of care so they don’t “fail up.”
2. Ensure that authorizations are in place for CW, BH, and other systems to share information:
 - Consent forms
 - TDM confidentiality issues
3. Expedite eligibility for coverage, if not already established.
4. Consider expansion of Drug Courts to enhance access, entry into, and coordination of services.

CARE COORDINATION

1. Align BH Treatment Plan with Reunification Plan.
2. Provide case management to support parents in meeting reunification timelines.
 - MH and SUD service providers to understand reunification timelines, work with parents as part of treatment
3. Utilize peer support.
 - Explore the role of peer support in CW, MH, and SUD
 - Is there a way to have a parent mentor be part of the “therapeutic team” (Treatment Foster Care as model)
 - Identify needs for training and certification of peer mentors
 - Explore funding for peer support
4. Cross-system understanding and collaboration.
 - Develop training re: CW system for BH system workers, and vice versa

EVALUATION

1. Begin with process measures, for example:
 - Did Priority Access increase identification of FR parents
 - Did Priority Access reduce time it took for parents to enter treatment
 - Did FR parents experience access to the services they needed (if not, why not)
 - Was data exchanged between systems
2. Consider how to develop and utilize outcome measures.
 - Did reunification rates increase without increasing re-entry into CW system
3. Identify data to be collected, built data collection and reporting into the process from the beginning.