

CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES: QUALITY IMPROVEMENT PROJECT

For children 0-17 years of age with TARs submitted for the antipsychotic drug NDCs provided October 1, 2014 through January 31, 2015, here are the responses to the questions below:

TARs for Antipsychotic Drugs						
	October 2014	November 2014	December 2014	January 2015	Total TARs	Overall Percent
1. How many TARs for antipsychotics used in children have been submitted?	16,915	10,970	7,966	6,950	42,801	100%
2. What is the average turnaround time to respond back to the provider?	1.2 Business Day	0.9 Business Day	0.7 Business Day	0.7 Business Day	1 Business Day	
3. How many TARs were approved on first submission?	13,428 (80%)	8,449 (77%)	5,670 (71%)	4,705 (67%)	32,252	75%
4. How many TARs were denied on first submission?	1,063 (6%)	1,209 (11%)	1,270 (16%)	1,229 (18%)	4,771	11%
5. How many TARs were deferred?	2,424 (14%)	1,312 (12%)	1,026 (13%)	1,016 (15%)	5,778	14%
5a. Number deferred then approved	897	407	298	296	1,898	33%
5b. Number deferred then denied*	1,298	825	306	25	2,454	42%
5c. Number still in deferral status	229	80	422	695	1,426	25%

*2,278 of the 2,454 TARs were denied due to the provider not submitting information requested on initial TAR deferral.