



## **Summary of Public Comments Received During Workgroup 4 Meeting #4- Thursday, October 31, 2024, 1:00 p.m. – 4:00 p.m.PT**

This summary reflects the themes and ideas received from public comments provided during the workgroup meeting's public comment period. Public participants were invited to speak and share their comments with the workgroup and to share their comments using the Zoom chat and Q&A. Themes from public comments included:

### **Technology Training for Regional Center Employees**

- Members of the public asked how regional center employees will be trained to use the new case management systems discussed in the proposed recommendations.
- Members of the public said that training for self-advocates, families, service coordinators and other regional center staff would be critical in order for any new systems to solve problems with the current systems.

### **Focus on Accountability**

- Members of the public said how important it is to have strong accountability measures in place to support the proposed recommendations.

### **Strengthening the Data Collection Process**

- Members of the public said that a process needs to be put in place so that the technology solutions can meet the needs of the community in a way that is secure and trustworthy.
- Members of the public with statistics and data analytics backgrounds suggested forming a subcommittee to provide recommendations. They said the subcommittee could leverage the unique skills and expertise of the community to develop a recommendation about collecting and analyzing data for research.