



Summary of Public Comments Received During Workgroup 2 Meeting #2- Tuesday, September 3, 2024 - 11:00 a.m. – 2:00 p.m.

This summary reflects the themes and ideas received from public comments provided during the workgroup meeting's public comment period. Public participants were invited to speak and share their comments with the workgroup and to share their comments using the Zoom chat and Q&A. Themes from public comments included:

Diverse Perspectives

- Listen to members of different communities to understand the unique barriers they experience.

Support for Families and Caregivers

- Make sure that Regional Centers take responsibility for getting individuals the services they need.
- Make sure families do not need to work so hard to get services for their loved ones.
- Improve wait times for services, so individuals and families can get the services they need when they need them.

Communication Between Systems

- Make sure service systems understand what other systems can or cannot do for individuals.
- Explore ways to make sure that when there are long wait times for generic services, Regional Centers can provide needed services while individuals wait.

Improve Screenings

- Explore ways to make sure that screenings for eligibility for Regional Center services take place when they should.
- Explore ways to make sure that screenings for eligibility for Regional Center services are complete and accurate.

Navigation for Services

- Explore ways to help individuals with complex paperwork when they are applying for services.

- Make sure that navigators understand services available across service systems.
- Give families support from advocates to help them get services.