










**988-Crisis Policy Advisory Group
(PAG) Workgroup**

Sustainable Funding

**Meeting #2
April 7, 2026**

Housekeeping

	This event is being recorded: Audio is now broadcasting.	01
	Audio is provided through your computer speakers or headphones: Your line is automatically muted.	02
	If you have issues with your speakers and would like to connect by phone: Click Join Audio under audio settings...	03
	Choose phone call tab: Dial the desired phone number, and enter Meeting & Participant ID.	04
	Live captioning is available: Click the CC Live Transcription button to show and hide captions during today's event.	05
	Chat: The chat will be closed for the purpose of today's meeting.	06
	Need help? Please type in the Q&A box.	07



■ Housekeeping Cont.

Workgroup Members

- Please make sure your display name is your full name.
- Cameras should be on and mics muted unless speaking.
- Use the “raise hand” function to signal when you would like to speak.
- Use the “Q&A” function to share a written comment or question.

General Public

- Cameras should be off and mics muted for the duration of the meeting, unless you are called to make a public comment at the end.
- Use the “Q&A” function to indicate your interest in making public comment.
- You may also submit a written public comment via the “Q&A” function.

Public Comment Overview

- All public comments—whether written or spoken—will be shared with the Sustainable Funding Workgroup in the meeting summary.
- If you are NOT a Workgroup member and would like to make a public comment today, please **use the Q&A function** to let us know. We will note your name and call on people who have signed up during the public comment period. Comments will be taken in the order sign-ups are received.
- Each person will have 2 minutes to speak, unless the facilitator adjusts the time to allow more people to comment. We will notify you in advance if the time to speak is adjusted.
- If you have a condition that may require an accommodation (such as additional speaking time), please notify us when you sign up and we will do our best to support your needs.
- If you would like to make a comment but prefer not to do it in front of a camera or microphone, you may email your written comment to the project email address: AB988Info@chhs.ca.gov. Alternatively, you may post your comment to the Q&A and it will be recorded in the meeting minutes.



Welcome

- ✓ Meeting objectives and agenda
- ✓ Workgroup members
- ✓ Public comment process

Sustainable Funding Workgroup, Meeting #2 Objectives

1. Review key themes and outcomes from the Sustainable Funding Workgroup Meeting #1.
2. Identify information that will help legislators and decision-makers understand the cost of delivering crisis response.
3. Close the loop on whether the current, publicly-available materials on 988 funding are adequate, and if not, what changes need to be made.
4. Clarify next steps.
5. Hear public comments.

Sustainable Funding Workgroup, Meeting #2 Agenda

- **10:00 am** Welcome
- **10:10 am** Presentation: Recap of Sustainable Funding Workgroup Meeting #1
- **10:20 am** Discussion: True Costs of 988
- **11:35 am** Follow-up: Input on Publicly-Available Materials on 988 Funding
- **11:45 am** Action Items and Next Steps
- **11:48 am** Public Comment Period
- **12:00 pm** Adjourn

Sustainable Funding Workgroup, Members

Members

- Adrienne Shilton, California Alliance of Child and Family Services
- Alexandria Simpson, California Department of Health Care Services
- Amanda Levy, California Department of Managed Health Care
- Amanda McConnell, CalOptima
- Amanda Nugent Divine, Kings View
- Amber Westphal, Lake County Behavioral Health Services
- Anete Millers, California Association of Health Plans
- April Giambra, Lake County Behavioral Health Services
- Ashley Mills, California Department of Public Health
- Austin Trujillo, California Department of Managed Health Care
- Brenda Grealish, Commission for Behavioral Health
- Carli Stelzer, California Behavioral Health Association
- Carmen Katsarov, CalOptima
- Chrissy Andrus, Lake County Behavioral Health Services
- Christie Gonzales, WellSpace Health
- Christine Bagley, California Department of Developmental Services
- Claudia Chavez, Pala Band of Mission Indians
- Doug Subers, California Professional Firefighters
- Erika Cristo, California Department of Health Care Services
- Hernando Garzon, Emergency Medical Services Authority
- Ivan Bhardwaj, California Department of Health Care Services

Members

- Jackie Tompkins, California Department of Aging
- Jacob Ruiz, Riverside University Health System- Behavioral Health
- Jana Lord, Sycamores
- Kasey Suffredini, The Trevor Project
- Keris Jän Myrick, Inseparable (Mental Health Advocacy and Programs)
- Kristin Miller, Riverside University Health System- Behavioral Health
- Le Ondra Clark Harvey, California Behavioral Health Association
- Marika Collins, Didi Hirsch Mental Health Service
- Meenal Gounder, California Department of Health Care Services
- Michelle Cabrera, County Behavioral Health Directors Association
- Narges Zohoury Dillon, Crisis Support Services of Alameda County
- Phebe Bell, California Mental Health Services Authority
- Raven Lopez, County Behavioral Health Directors Association
- Ruben Imperial, Stanislaus County Behavioral Health
- Ruth Drake, Pala Band of Mission Indians
- Saurav Jung Thapa, The Trevor Project
- Sean Johnson, CalVet
- Shari Sinwelski, Didi Hirsch Mental Health Services
- Tara Gamboa-Eastman, Steinberg Institute
- Trudy Raymundo, California Department of Public Health



PAG Mutual Agreements

- Be present and curious.
- Respect each other's expertise and time and participate fully.
- Encourage different opinions and be respectful of disagreements.
- Be accountable to your fellow workgroup members and practice patience and persistence—we can't solve everything in a single conversation or meeting, but we need to remain solution-focused.
- Assume positive intent: trust that people are doing the best they can.

Note: Meetings of the workgroup are open to the public and are subject to Bagley-Keene Open Meeting Act requirements.



Presentation: Recap of Sustainable Funding Meeting #1

- ✓ **Synthesize discussions around funding, metrics, and reimbursement**

Review of Funding, Metrics, & Reimbursement Discussions

From the Sustainable Funding Workgroup Meeting #1: What types of performance data best demonstrate the value of 988 to decision makers? What are specific ways to quantify and communicate downstream cost savings?

- Evidence of successful stabilization without escalation
- Outcomes for help-seekers
- Measures of downstream system effects
- Quantitative data + personal stories
- Cross-system data integration

What are the current barriers to reimbursement for mobile crisis response and crisis intervention services? What tools or resources might help address these barriers?

- Need for standardized billing
- Uneven adoption of reimbursement processes
- Misalignment between information payors request and what providers can collect/share
- Opportunity: convene payors and providers to work through solutions

Slide 11

BMO Jamie to input info from last meeting
Brett McMillen, 2026-04-02T15:06:00.485



Discussion: True Costs of 988

- ✓ Develop a concise list of evidence to help decision-makers understand the cost of delivering crisis response.

Discussion Questions

1. What are the current cost drivers in your part of the system? Given the vision for the 988 system, what do you anticipate will be the main cost drivers in the future?
2. What evidence best illustrates the impact of growing demand for 988 on costs and resource needs?
3. What makes it challenging to share a full and detailed picture of your costs—whether due to operational, administrative, or trust-related factors? And what would help make this easier or more comfortable to provide?



Follow Up: Input on Publicly-Available Materials on 988 Funding

- ✓ **Close the loop on our previous question about whether publicly-available materials on 988 funding are adequate**
- ✓ **If not, identify what changes need to be made**

■ Communications about 988 Funding

- [AB 988 Five-Year Plan](#)
 - 988 Surcharge overview (pp 130-132)
 - 988 Funding overview (pp 133-134)
- [Cal OES 988 Rate Calculation Surcharge Methodology](#)
- Draft CalHHS 988 FAQs



Action Items and Next Steps

Action Items

- By **April 17, 2026**, provide written feedback on the publicly available 988 funding materials to AB988Info@chhs.ca.gov.
- All information from today's meeting will be posted on the CalHHS website on the 988-Crisis PAG webpage: [988-Crisis Policy Advisory Group - California Health & Human Services](#).

Next Steps

Upcoming Meetings:

- 988-Crisis PAG Meeting
 - Wednesday, April 29, 2026 from 10:00am-3:00pm



Public Comment Period

Public Comment Guidelines

- All comments—written or spoken—will be captured in the meeting summary.
- If you prefer, you may email your written comment to the project email address: AB988Info@chhs.ca.gov. You may also post your comment to the Q&A and it will be recorded in the meeting minutes.
- Each speaker is allocated 2 minutes to speak. A speaker may not share or relinquish any remaining time they have not used to another speaker.
- Speakers may share one time during the public comment period.
- We will take as many comments as possible during the 10-minute public comment period. If time runs out, you can share your comment through the Q&A or by emailing it to AB988Info@chhs.ca.gov.
- If time remains after all individuals who signed up to speak have been called, the facilitator may invite other members of the public to raise their hand to speak. The facilitator will call individuals in the order they raise their hand.
- Speakers shall be civil and courteous in their language and presentation. Insults, profanity, use of vulgar language, or gestures or other inappropriate behavior are not allowed.
- Speakers should not ask questions of workgroup members or expect workgroup members to respond to their comments directly.

Public Comment Sign-Ups

1.

2.



Adjourn