Summary of Public Comments Received During Workgroup 2 Meeting #4- Tuesday, October 29, 2024, 11:00 a.m. – 2:00 p.m. PT

This summary reflects the themes and ideas received from public comments provided during the workgroup meeting's public comment period. Public participants were invited to speak and share their comments with the workgroup and to share their comments using the Zoom chat and Q&A. Themes from public comments included:

Barriers to Inclusion

- Public Members highlighted potential challenges related to a proposed single application tool, particularly for people who:
    - do not speak English as a first language.
    - are not highly skilled with technology.
- Public Members raised concern about people who were not at today's meeting to learn more about this idea.
- They also asked the workgroup to consider how the tools will help ensure that services are received.

Support for Independent Navigators

- Several members of the public noted that navigators should come from the community they will serve. They should be culturally aware and competent. They should be unbiased in their service delivery, which means delivering all services to all people in an equal way.

Desire for More Profound Change to the Development Disabilities System

- Some members of the public expressed frustration with the current Master Plan process. They requested that the workgroup's recommendations be lifted to change the "status quo" of the developmental disabilities system. The "status quo" refers to the way the current system operates.

Support for Agencies to be held Accountable

- Several members of the public raised the need to have greater accountability in Regional Centers and school districts.

Timely Access to Services

- Several members of the public noted that while the development of new tools could be helpful, the biggest challenge to address currently is the challenge of receiving services in a timely manner. They also noted that some tools are used to deny services.