



## **Summary of Public Comments Received During the Master Plan for Developmental Services Committee**

**Meeting #12 - Wednesday, March 19, 2025, 9:00 a.m. - 3:30 p.m.**

This summary reflects the themes and ideas received from public comments provided during the public comment period. Public participants were invited to speak and share their comments with the committee in person and using the Zoom chat and Q&A. Themes from public comments included:

### **Self-Determination and Alternatives to Conservatorship**

- Protect the Self-Determination Program, ensuring clients can choose their providers freely
- Provide alternatives to conservatorship, offering more support for independence
- Create a transition plan for individuals who do not want to complete school
- Expand and protect the role of independent facilitators

### **Generic Services**

- Provide generic services without hearings to simplify access for individuals and families
- Reduce barriers to and denials of generic services

### **Compensation and Incentives**

- Provide adequate and increased compensation where appropriate to ensure all consumers receive the services they need
- Do not provide financial incentives to service coordinators

### **Transparency and Complaints**

- Ensure that systems are transparent in providing services and payment for these services
- Ensure that complaints are reviewed by an independent person or organization and fix them by addressing the consumer's complaint
- If complaints are widespread and happen in more than one regional center, be sure the fix happens across all regional centers

- Allow audits of regional centers by private organizations

#### Master Plan Implementation

- Create and publish a timeline for implementation of the Master Plan as soon as possible
- Form a committee to supervise the implementation of the Master Plan