



MASTER PLAN *for* Developmental Services

Workgroup 2 Meeting
September 3, 2024

Housekeeping (1/2)



MASTER PLAN *for*
Developmental Services



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio"



ASL interpreters have been "Spotlighted" and Zoom, automatic closed captioning is active

- Please make sure you state your name & speak slowly before making comments to help our interpreters



This meeting is being recorded

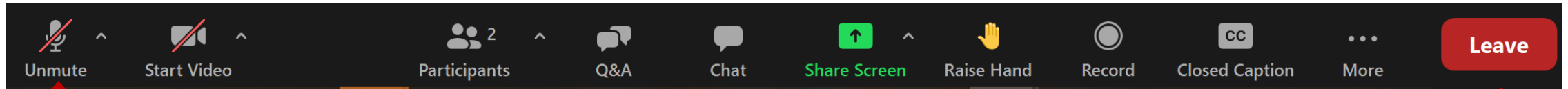


Materials are available at: <https://www.chhs.ca.gov/home/master-plan-for-developmental-services>



Questions? Comments? Email DSMasterPlan@chhs.ca.gov

Housekeeping (2/2)




Committee members can unmute their mic when it's their turn to speak

Committee members can turn their webcams on/off here

Participants will always be able to use the Q&A feature to ask questions and make comments during the meetings. In addition, the chat feature will be open unless it is an accessibility barrier to a member of the workgroup.

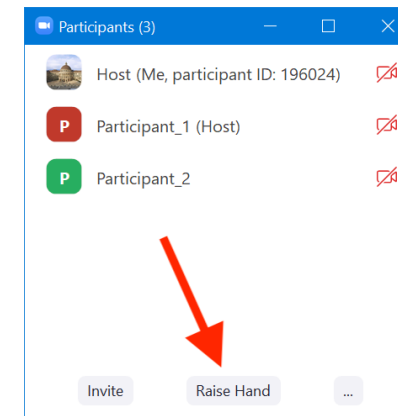
Raise your hand when you want to speak

You may need to click on "Participants" and a new window will open where you can "Raise Hand"

Leave the webinar at the end of the meeting



- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants



Agenda


1. Welcome and Introductions
2. Workgroup 2 Timeline and Process for Creating Big Ideas and Recommendations
3. Workgroup 2 Priorities
4. Priority 1: Using the Equity Tool
5. Brainstorm “Big Ideas” for Priority 1 Recommendations
6. Upcoming Meetings
7. Public Comment

Workgroup Meetings



MASTER PLAN *for*
Developmental Services

Workgroup 2 will meet monthly for six months. We will develop recommendations about generic services for the Master Plan for Disability Services.

2024					2025	
August	September	October	November	December	January	February
Workgroup launch meeting	Discuss Priority 1	Discuss Priorities 1 and 2	Discuss Priority 2	Discuss Priority 3	Discuss Priority 3	Finalize workgroup recommendations  Finalize Master Plan in Spring 2025

Developing Our Recommendations



1. **Discuss “big” ideas:** Talk about ideas for recommendations
2. **Draft recommendations:** Co-Chairs and staff will use the “big ideas” to develop draft recommendations
3. **Review with Workgroup:** Members discuss and revise draft recommendations
4. **Review with Master Plan Committee:** Recommendations presented to the Master Plan Committee for feedback and approval

Workgroup 2 Priorities



Priority #1: Make it easier for people to get the health and human services they need, when they need them. These services are called generic services. We will do this by:

- Helping people learn about the services available
- Using new ideas and technology to make things easier
- Giving people support to help them get the services they need

Workgroup 2 Priorities



- **Priority #2:** Make life transitions easier, better, and on time. Life transitions are moving to school services from early start. They also include leaving high school and getting older.
- **Priority #3:** Help individuals and their families use community resources. These will help meet their basic needs. These will help support them being part of their community.

Think About the Equity Tool: Our Goal



MASTER PLAN *for*
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1. Universal Goal Setting → Our Priority #1 tells us where we want to be

Priority #1: Make it easier for people to get the health and services they need, when they need them. These services are called generic services.

“Brainstorm” examples of generic services

What generic services are most important to you or to the individuals you serve?

Think About the Equity Tool: Next Steps



Next Steps:

2. **Problem Statement** → Where are we now? Are there groups left behind?
3. **Causes of Problem** → What are the reasons people can't get generic services? Why are we here?
4. **Information** → What data or information will help answer these questions?

Use the Equity Tool to Develop our Problem Statement



Priority #1 Our goal: Make it easier for people to get the health and human services they need, when they need them. These services are called generic services.

Let's discuss:

- 1. Problem Statement** → Where are we now? Who is left behind?
- 2. Causes of Problem** → Why are we here?
- 3. Information** → What data or information will help answer these questions?

Brainstorming Priority #1 Big Ideas



Workgroup 2 members and public comments gave us good ideas about how to make it easier to get generic services.

We are going to talk about 5 “big” ideas. And ask for other “big” ideas. For each big idea think about:

- What needs to be part of the “big” idea to make it work?
- Are there tools that need to be developed?
- Is there information we need to make our “big idea” great?
- Are there questions or concerns about this “big” idea?

Brainstorming Priority #1 Big Ideas



Big Idea #1: Create plain language information, about generic services. This includes how to access these services.

For this idea, think about:

- What needs to be part of information about generic services?
- Are there tools or formats that need to be developed?
- Is there information we need to make this information great and usable by lots of people?
- Are there questions or concerns about this idea?

Brainstorming Priority #1 Big Ideas



Big Idea #2: Screening tools to refer people to the right generic services

For this idea, think about:

- What needs to be part of a screening tool?
- Are there ways or formats that would make the screening tool work best?
- Is there information we need to make the screening tool great and useable by a lot of people?
- Are there questions or concerns about this idea?

Brainstorming Priority #1 Big Ideas



Big Idea #3: Common application for generic services

For this idea, think about:

- What needs to be part of a common application?
- Are there ways to design a common application that would make it work best?
- Is there information we need to make the common application tool great and useable by a lot of departments?
- Are there questions or concerns about this idea?

Brainstorming Priority #1 Big Ideas



Big Idea # 4 Help to get generic services. These are called navigation supports. They can include peer support services.

For this idea, think about:

- What needs to be part of a navigation supports?
- Are there best practices that make navigation supports help more people?
- Is there information we need about navigation supports to make sure they help lots of people?
- Are there questions or concerns about this idea?

Brainstorming Priority #1 Big Ideas



Big Idea # 5: Test or pilot ways for regional centers to provide services and bill the responsible generic agency. For example, speech or behavior therapy services that a managed care provider should provide but is not available.

For this idea, think about:

- What needs to be part of a pilot program where regional centers pay for services and bill a generic services agency?
- Are there ways to design the pilot that would make it work best?
- Is there information we need about this pilot?
- Are there questions or concerns about this idea?

Brainstorming Priority #1 Big Ideas



Your “Big” Ideas

Think about other big ideas you have that will make it easier for people to get the health and human services they need, when they need them. These services are called generic services.

Our Next Steps



At our October 1st meeting we will:

1. Continue our discussion about “big ideas”
2. Think about other “big” ideas you have
3. Look at Priority #1 Draft Recommendations
4. Begin to discuss Priority #2

Upcoming Workgroup Meetings



- Tuesday, October 1, 2024
- Tuesday October 29, 2024**
- Tuesday, November 19, 2024
- Tuesday, December 17, 2024
- Thursday, January 16, 2025
- Wednesday, February 25, 2025

** Note: To be confirmed

Public Comment

Public comment period will be limited to no more than 30 minutes.

If you want to make public comment regarding the topics of this meeting, please raise your hand and we will call on you in the order shown in Zoom.

At 2 minutes you will be asked to complete your thought to ensure everyone who wants to has a chance to speak.

Please let us know if you need additional time as a disability related accommodation to make your comment.

If you prefer to send comments in writing, email them to:
DSMasterPlan@chhs.ca.gov or post them in the Q&A

Thank you!

We look forward to seeing you at the next **Master Plan Committee** meeting.

Wednesday, September 18, 2024

10:00 a.m. – 3:30 p.m.

Location: Virtual and in Fresno at The Painted Table Event Center, 5080 North Blackstone Avenue, Fresno, CA 93710

For more information visit our website at:

www.chhs.ca.gov/home/master-plan-for-developmental-services

Send us your input at: DSMasterPlan@chhs.ca.gov

