

The background of the slide is a top-down view of a collaborative workspace. It shows several people's hands and arms as they work on a large, light-colored surface. There are various hand-drawn diagrams and sketches. A central yellow circle contains a lightbulb with three lightning bolts above it. To the left, a magnifying glass is drawn. Below it, a puzzle piece is shown. To the right, there are gears, a coffee cup, and a notepad. The words "INSPIRE", "DESIGN", and "RESEARCH" are written in a chalk-like font. The overall atmosphere is one of creative collaboration and problem-solving.

# MASTER PLAN *for* Developmental Services

**Workgroup 1 Meeting**

December 19, 2024

# Housekeeping



- Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta “Interpretación”. Luego haga clic en “Spanish” y seleccione “Mute Original Audio”.



- ASL interpreters have been “Spotlighted” and Zoom, automatic closed captioning is active.



- This meeting is being recorded.

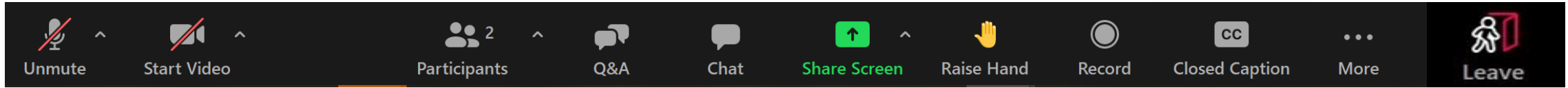


- Materials are available online on the [Master Plan website](#).



- Questions? Comments? [Email DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)

# Zoom Instructions



Committee members can unmute their mic when it's their turn to speak

Committee members can turn their webcams on/off

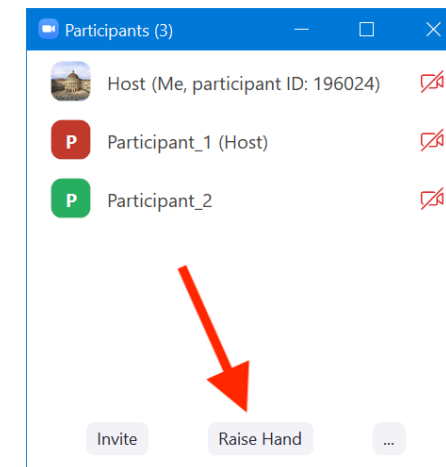
All attendees can type questions/comments in the Q&A for all participants to see. Chat is available for everyone unless it's an accessibility barrier to a member of the workgroup.

Raise your hand when you want to speak  
You may need to click on "Participants" and a new window will open where you can **"Raise Hand"**

Use the "leave" icon at the far right of the Zoom toolbar to leave the webinar at the end of the meeting



- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants



# Agenda

- Welcome and Introductions
- Review Workgroup Timeline and Process
- Today's Focus
- Refine Selected Recommendations (with Break)
- Preview Next Steps and Upcoming Meetings
- Public Comment

# Meeting Participation Agreements

1. Show respect toward others
2. Listen for understanding
3. Create a safe space for difficult conversations
4. Share time and space for everyone to contribute
5. Support an inclusive environment
6. Embrace collective wisdom
7. Build community
8. Teamwork

# Workgroup Process and Timeline

**Workgroup 1 will meet monthly for 7 months. We will develop recommendations for the Master Plan for Disability Services.**

2024					2025	
August	September	October	November	December	January	February
Workgroup launch meeting	Use Equity Tool to discuss ideas for Priority 1	Use Equity Tool to discuss ideas for Priorities 2, 3 and 4	Refine Recommendations	Refine Recommendations	Refine Recommendations	Finalize recommendations
✓	✓	✓ ✓	✓	★		
					Bring draft recommendations to Master Plan Committee	

# Workgroup 1 Priorities

1. Build trust in Regional Center systems and other systems, particularly for people of color.
2. Make sure that anyone who is eligible for services learns about, understands, and gets individualized and timely services - regardless of their age, language access, race, ethnicity, location, or other characteristics.
3. Ensure individuals have choice and control over their lives by making self-determination the core of the developmental disabilities system.
4. Ensure equity of access and options in Regional Center services to support consistency in the experience of families and individuals, while still assuring a person-centered system.

# Initial Draft Recommendations

Priorities	Initial Draft Recommendations
1	#1-19
2	#20-33
3	#34-56
4	#57-70

We will bundle and consolidate these into fewer recommendations as we refine them

# Process for Refining Recommendations



- Small group work
  - Self-Determination Program (SDP) recommendations
  - Service Coordination conflict of interest recommendation
- Teams site worksheet
  - For workgroup members to propose refinements
- Workgroup meetings
  - To clarify and refine some recommendations

# Today's Focus

- For today's meeting, co-chairs selected draft recommendations to discuss that:
  - Have lots of interest from workgroup members
  - Need more clarity and detail
  - Relate to Priority 3: ensuring individuals have more choice and control over their lives by making self-determination the core of the developmental disabilities system.
    - Not about the Self-Determination Program (SDP)
    - About choice, clarity, and self-determination more broadly

# Recommendations for Discussion

## **All support Priority 3: ensuring more choice and control**

Recommendation #45: Creating a process led by individuals with intellectual and developmental disabilities to update and expand upon a Client Bill of Rights.

Recommendation #41: Creating more flexibility and creativity to customize services to each person's unique circumstances and goals.

Recommendation #34: Giving clients their choice of vendors, services, and individual providers.

Recommendation #35: (time permitting) Giving clients direct access to decision-makers in the development of their individual program plan and in other service decisions.

***To discuss all 4, will need to spend no more than 25 minutes on each recommendation.***

# After our discussion today

- After discussing a recommendation today, we will ask if someone will volunteer to:
  - Take the lead on revising the recommendation to reflect the input.
  - Place it in the Teams site and ask workgroup members to review.
- Co-chairs are happy to support this volunteer.

# Refine Draft Recommendations

## *Draft Recommendation #45, original language:*

Create a process of involving individuals with intellectual and developmental disabilities in regularly reviewing the Lanterman Act and advocating for updated and expanded rights of individuals served by this law.

# Refine Draft Recommendations

## ***Draft Recommendation #45, revised language:***

Create a process of updating the Lanterman Act Bill of Rights, led by individuals with intellectual and developmental disabilities, for the purpose of encouraging self-advocacy and honoring and respecting our experiences.

- This updated Bill of Rights would be adopted in law.
- Enforcement procedures would be developed and implemented to ensure all entities and personnel adhere to the Bill of Rights.
- The updated law would include a process for individuals with intellectual and developmental disabilities to review and update the Bill of Rights in order for the rights to remain relevant to our lives.
- If not through a legislative process, then this recommendation should be adopted through an internal policy process by the California Health Human Services Agency and the Department of Developmental Services.

# Refine Draft Recommendations

## ***Draft Recommendation #41:***

Create more flexibility and creativity to customize services to each person's unique circumstances and goals. This should include offering intellectually challenging activities and social coaching for individuals with low-support needs.

## ***Questions for discussion:***

- 1) What are concrete ways services and supports could be more flexible and customized? What could this look like?

# Refine Draft Recommendations

## ***Draft Recommendation #34:***

Give clients their choice of vendors, services, and individual providers—including choice of service coordinators. When there are options, the client should pick, not the regional center.

## ***Questions for discussion:***

- 1) What are individuals experiencing now?
- 2) What are concrete ways to create more choice for individuals?

***BREAK***

# Refine Draft Recommendations

## ***Draft Recommendation #35:***

**Part 1:** Give clients direct access to decision-makers in the development of their individual program plan (IPP) and in other service decisions.

- **Part 2:** This means giving service coordinators the authority to approve the IPP as part of a collaborative planning process with the individual – rather than having service coordinators relay information to a manager and/or clinical team or committee that makes decisions without the individual in the room.
- **Part 3:** Require that individuals are provided verbal and written explanations of all service approvals and denials.
- **Part 4:** Create a common, statewide set of specified “exceptions” that warrant review by an “exceptions committee.” This committee would meet with the individual to better understand the issue and explain the committee’s decision directly to the individual, as well as in writing using plain language.

# Refine Draft Recommendations

## ***Draft Recommendation #35:***

***Part 1:*** Give clients direct access to decision-makers in the development of their individual program plan (IPP) and in other service decisions.

## ***Questions for discussion:***

- 1) Is this clear and complete?
- 2) Does anyone have questions or suggestions about this part of the recommendation?

# Refine Draft Recommendations

## ***Draft Recommendation #35:***

- **Part 2:** This means giving service coordinators the authority to approve the IPP as part of a collaborative planning process with the individual – rather than having service coordinators relay information to a manager and/or clinical team or committee that makes decisions without the individual in the room.

## ***Questions for discussion:***

- 1) Is this clear and complete?
- 2) Does anyone have questions or suggestions about this part of the recommendation?

# Refine Draft Recommendations

## ***Draft Recommendation #35:***

- **Part 3:** Require that individuals are provided verbal and written explanations of all service approvals and denials.
- **Part 4:** Create a common, statewide set of specified “exceptions” that warrant review by an “exceptions committee.” This committee would meet with the individual to better understand the issue and explain the committee’s decision directly to the individual, as well as in writing using plain language.

## ***Questions for discussion:***

- 1) Are these clear and complete?
- 2) Does anyone have questions or suggestions about Parts 3 or 4 of the recommendation?

## Next Steps

# Upcoming Workgroup Meetings\*



- Tuesday, January 28, 2025
- Thursday, February 20, 2025

\* Note: All Meetings are 12:00 – 3:00 PM

# Thank you!

We look forward to seeing you at the next **Master Plan Committee** meeting.

**Wednesday January 8, 2025**

10:00 a.m. – 3:30 p.m.

Location: SNNLA 1968 Adams Blvd. Los Angeles, CA 90018

For more information visit the [Master Plan website](#).

Email us your input at: [DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov)



# Public Comment



Public comment period will be limited to no more than 30 minutes.

If you want to make public comment regarding the topics of this meeting, please raise your hand and we will call on you in the order shown in Zoom.

At 2 minutes you will be asked to complete your thought to ensure everyone who wants to has a chance to speak.

Please let us know if you need additional time as a disability related accommodation to make your comment.

If you prefer to send comments in writing, email them to [DSMasterPlan@chhs.ca.gov](mailto:DSMasterPlan@chhs.ca.gov), or post them in the Zoom Q&A.

We can't help you with your services (or your family member's services) during public comment. If you need help, please contact the independent Ombudsperson's Office at: [Ombudsperson@dds.ca.gov](mailto:Ombudsperson@dds.ca.gov) or call: 877-658-9731.