







California Elder & Disability Justice Coordinating Council (EDJCC)

6/20/2023 | 1:00pm - 4:00pm

Meeting Logistics



Join by smart phone, tablet, or computer:

https://us06web.zoom.us/j/83556869665



To join audio by telephone:

888-788-0099 or 877-853-5247

Enter the Meeting ID: 835 5686 9665

- Live captioning accessible via webinar (Zoom)
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- Recording, Slides, and Transcripts: <u>CalHHS EDJCC webpage</u>

Public Comment

Time is reserved on the meeting agenda for public comment.

Two (2) minutes is allocated for each public comment.



Attendees joining by webinar (Zoom), use the Q&A function to ask a question or select the raise hand icon. The moderator will announce your name and will unmute your line.



Attendees joining by phone, press *9 on your dial pad to "raise your hand." The moderator will announce the last 4 digits of your phone number and will unmute your line.

For additional public comments, email EngAGE@aging.ca.gov

Council Purpose

The goal of the Elder and Disability Justice Coordinating Council is to increase coordination and develop recommendations to prevent and address the abuse, neglect, exploitation, and fraud perpetrated against older adults and adults with disabilities.

Equity Guiding Principles

We recognize that past, current interventions, and services to prevent mistreatment have had negative consequences for some victims, families, and communities as the result of systemic discrimination and biases. To counter these negative impacts and to ensure equity and inclusion moving forward, we are committed to letting the following principles guide all aspects of our work in planning, coordination, and program development.

Equity Guiding Principles

- 1. We recognize that all adults deserve to live free from abuse, neglect, and exploitation.
- 2. We acknowledge the existence of systemic racism, discrimination and negative impacts. In order to combat its impacts, we must center equity at all stages of our council's work.
- 3. Centering around equity does not just mean creating equitable solutions for all older adults and adults living with disabilities but also recognizing that implicit bias exists within all of us. We are committed as a group to acknowledge and explore biases while doing the work of this council.
- 4. We acknowledge that while older adults and adults living with disabilities have many overlapping interests, they are distinct communities, and any policies that are observed or recommended by this council should examine impacts to each community.
- 5. We recognize the importance of hearing directly from older adults and adults living with disabilities, their lived experiences should always be centered as we move forward with the work of this council.

Today's Agenda

- 1:00 1:10 Welcome, Opening Remarks
- 1:10 1:20 Landscape Analysis and Introduction to Case Studies
- 1:20 1:55 Case Study #1 Financial Abuse
- 1:55 2:30 Case Study #2 Physical Abuse
- **2:30 2:40** Break
- **2:40 3:15** Case Study #3 Self-Neglect
- 3:15 3:30 California Elder Justice Coalition 2023 Blueprint
- 3:30 3:45 Workgroup updates
- **3:45 3:55** Public Comment
- 3:55 4:00 Closing & Next steps



Welcome

Susan DeMarois

Director, California Department of Aging EDJCC State Co-Chair

Eric Dowdy

Alzheimer's Association EDJCC Stakeholder Co-Chair

June Celebrations







Landscape Analysis and Introduction to Case Studies

Tanya Bautista
Chief of Policy
Division of Policy, Equity, and Research (DPRE)
California Department of Aging

Landscape Analysis Scenarios



- The Landscape Analysis is the continuation of the work which was presented in 2022. Person centered scenarios were used in identifying gaps and the following scenarios were provided:
 - Report of suspected financial abuse of a community dwelling older adult.
 - Report of suspected physical abuse of a person with a disability in a licensed care facility.
 - Report of possible self-neglect by community dwelling older adult.

Landscape Analysis Recommendations



1. One reporting hub

 Adult Protective Services (APS) reviews, triages, and routes reports to appropriate all agencies

2. Enhancements to the following systems

- Expanded Multidisciplinary Team (MDT) collaborations across agencies
- Interagency Collaborations
- Enhancing existing Peace Officer Standards and Training (POST)
- Courts, Conservatorship, Probate
- Increased funding for APS and Public Guardian
- Protective orders

3. Timely Crisis Interventions

- To expeditiously protect endangered adults from abuse, neglect, and self neglect
- Timely interventions in protecting real and personal property

Landscape Analysis Case Studies



- Based on the scenarios and recommendations presented to the EDJCC, a case study approach will now be used to ensure the following:
- Demonstrate how different areas of state services work together to support older adults and disabled adults.
- Highlight key problem areas and how to execute solutions.
- Discuss opportunities for additional research opportunities.
- Explore new ideas, theories and innovations.
- The following case studies are fictional, but reflect common scenarios faced in California. A reactor panel of Elder Justice and Legal Service experts will begin the conversation on each case study.

Case Study: Hector Gomez



- 79-year-old man; monolingual speaker (Spanish);
 Newly diagnosed with Alzheimer's Disease, mild stage
- Recently fell, broke his hip, had surgery, is now in a skilled nursing facility, that does not have translation services
- Family is worried about Hector living at home; they want him to move to an assisted living facility after discharge
- Daughter has Power of Attorney and is asking Hector's doctor to provide an incapacity letter to "activate" the Power of Attorney that Hector signed a few years ago
- Hector wants to return home and receive services to help him recover from the broken hip
- Hector wants his long-time partner who is 10 years older than him to help with securing services, to help with managing Hector's finances; Hector has a large amount of assets; daughter has been making large withdrawals from Hector's accounts



Committee Questions and Discussion

Case Study: Hua Chan



- 90-year-old woman; monolingual speaker (Cantonese); newly diagnosed with Alzheimer's Disease, moderate stage
- At a skilled nursing facility (SNF) it is indicated that there are translation services; none are provided when Hua asks for translation assistance
- Hua's daughter recently visited and is concerned with the bruising on her arm and thighs
- Her daughter questioned the Certified Nursing Assistant (CNA), and they believe that there may have been inappropriate sexual contact by the Registered Nurse (RN)
- Hua does not remember how she received the bruises
- Hua does not have a Power of Attorney on file and wants to go home with her daughter



Committee Questions and Discussion



BREAK (10 minutes)

Case Study: Ted Cullen



- A 72-year-old man; resides alone in an apartment building in Los Angeles; he recently lost his spouse and has a disability
- Ted is sending \$10K monthly to a foreign contact;
 \$100K is left in his account; he's lost \$50K thus far
- Ted's interior apartment is inaccessible because of clutter, and he received a recent eviction notice
- Ted has untreated infections on his legs and is struggling to walk
- Ted does not have any children and his closest relative resides (sister) in Florida
- Ted is unable to go to his regular doctor visits by himself due to severe and untreated infections on his legs



Committee Questions and Discussion

California Elder Justice Coalition 2023 Blueprint

Lisa Nerenberg

Executive Director

California Elder Justice Coalition

CEJC'S 3RD

ELDER JUSTICE BLUEPRINT:

REINFORCING CALIFORNIA'S

ELDER JUSTICE

INFRASTRUCTURE:

COMMITTING TO EQUITY AND

INCLUSION

https://www.elderjusticecal.org/2023-blueprint.html







CEJC'S 3rd ELDER JUSTICE BLUEPRINT:

Identifies barriers to justice that range from ageism to shortages in critical services that offer protection and support.

Describes recent developments and challenges, details progress, and offers solutions.

Areas covered:

- 1. Adult Protective Services
- Ensuring Justice for Residents of Long-Term Care Facilities
- 3. The Role of the Justice System
- 4. Long-Term Services and Supports and Caregiving
- 5. Victims' Rights and Service Needs
- 6. Financial Abuse and Exploitation
- 7. Equity and Inclusion
- 8. The Federal Government's Role in Elder Justice



EDJCC Workgroup Updates

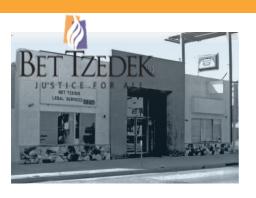
Jim Treggiari, APS Administrator, California Department of Social Services

Adult Protective Services (Chair)

Vivianne Mbaku, Director, Justice in Aging Legal Services (Chair)

Bertha Hayden, Directing Attorney, Bet Tzedek
Conservatorship (Chair)

Conservatorship Workgroup Bertha S. Hayden, Chair



Bertha S. Hayden, Esq.

Directing Attorney
Seniors, Dependent Adults, & Caregiver
Direct Services

Access to Justice Programs (Interim)



- <u>Bet Tzedek</u> was founded in 1974, when a small group of attorneys, social workers, and activists came together to provide much needed legal assistance in the community to support low-income Holocaust survivors and seniors in the Fairfax District of Los Angeles from illegal evictions, debt frauds, and denied access to government resources.
- Today Bet Tzedek's work continues to ensure our vision of equitable access to justice for all. We engage in community lawyering, legal education and outreach, and structural policy change. We respond to emerging community needs while providing self-determination tools that empower individuals to advocate for themselves and their communities. We achieve this by providing legal services that integrate with broader social support services, creating additional entry points for critical legal services, and using our collective voices to reform systems.

Conservatorship Workgroup Focus Areas

- Education on Conservatorship & Decisionmaking Tools
- Data Collection on Probate Conservatorships
- Streamlining APS Referrals to the Public Guardian
- Advance Health Care Directives
- Supported Decisionmaking

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Closing Remarks and Next Steps

Susan DeMarois Director, California Department of Aging EDJCC State Co-Chair

Eric Dowdy, Alzheimer's Association EDJCC Stakeholder Co-Chair



2023 EDJCC Committee Meeting Dates

October 17: 1 pm - 4 pm

Recording, Slides, and Transcripts: <u>CalHHS EDJCC webpage</u>

Contact: Engage@aging.ca.gov