



MASTER PLAN *for* Developmental Services

Public Information
& Input Session
August 21, 2024



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and Zoom, automatic closed captioning is active.

- Please make sure you state your name & speak slowly before making comments to help our interpreters



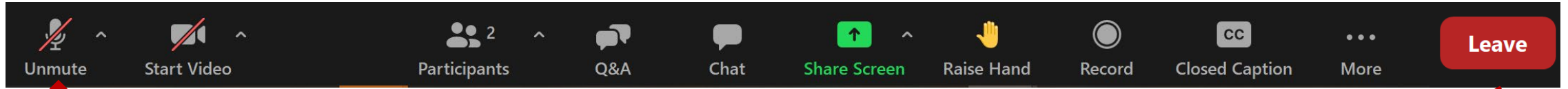
This meeting is being recorded.



Materials are available at: <https://www.chhs.ca.gov/home/master-plan-for-developmental-services>.



Questions? Comments? Email DSMasterPlan@chhs.ca.gov



Committee members can unmute their mic when it's their turn to speak

Committee members can turn their webcams on/off here

All attendees can type questions/comments in the Q&A for all participants to see

Chat is available for everyone.

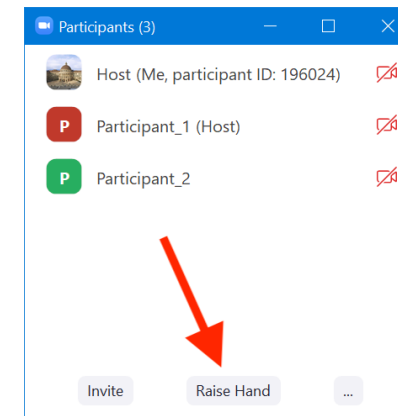
Raise your hand when you want to speak

You may need to click on "Participants" and a new window will open where you can "Raise Hand"

Leave the webinar at the end of the meeting



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Purpose of this Public Comment Session

- Provide an overview of what the plan is and what we are trying to achieve.
- Provide a summary of what work has been done so far and what comes next.
- Offer the public more opportunities to ask questions and give feedback.

Our Vision for the Plan

- A Plan for the future of Developmental Services to provide equitable, consistent, and accessible services to all Californians with developmental disabilities.
- A Plan created with and by our diverse communities across the state, including family members, advocates, service providers, policy experts, and individuals with lived experience.
- The committee, state leadership, and community leaders across the state will work together to develop a bold plan for the future by March 2025.

Our Commitment to Equity

- We are committed to centering the Master Plan in Equity and the Lived Experiences of Individuals and Their Families.
- We are developing tools and strategies to support equity across all priorities and recommendations in the Master Plan.
- We have brought on subject matter experts, and internal equity team, and community equity leads to support this effort.
- We are actively seeking out conversations and input from underrepresented and historically marginalized communities.

Our Work So Far



The committee has met four times and discussed:

- Our shared values for caring out this work and our vision statements for the future of Californians with developmental disabilities.
- What equity means to us and brainstormed about how we will work to address equity in this plan.
- Created workgroups that will develop recommendations for the Master Plan under 5 focus areas.

Summary documents for these discussions are posted at:

www.chhs.ca.gov/home/master-plan-for-developmental-services/

Documents can be made available in other languages upon request.

Formation of Workgroups



We are establishing **Five Workgroups** based on our Vision for Success and other input from Committee members and the community:

- **Group 1:** Individuals and families experience person-centered service systems they trust
- **Group 2:** Individuals receive timely, inclusive, and seamless services across all service systems
- **Group 3:** Individuals and their families receive services from a high-quality, stable and person-centered workforce.
- **Group 4:** Individuals and their families experience consistent, transparent, accountable and data-driven systems that focus on outcomes
- **Group 5:** Individuals are entitled to life-long services with adequate resources

We Want to Hear from You!

1. What questions do you have about this plan and our process?
2. What input do you have for the workgroups as they think about recommendations for the Master Plan?

Thank You!

We welcome other suggestions on the Master Plan and how we can engage with you! Please email us at:
DSMasterPlan@chhs.ca.gov.

For more information and upcoming meeting dates,
visit us at:
www.chhs.ca.gov/home/master-plan-for-developmental-services

The background of the slide is a top-down view of a collaborative meeting. Several people are gathered around a large, light-colored table, their hands and arms visible as they work together. On the table, there are various hand-drawn diagrams and sketches. A central yellow circle contains a lightbulb with three lightning bolts above it. To the left, a red circle contains an open book, and a magnifying glass is drawn next to it. Below the book, a blue circle is connected by a dashed line to the central lightbulb. To the right of the central lightbulb, a blue circle contains an eye, and a dashed line connects it to the lightbulb. Further right, a pink circle contains a coffee cup, and a dashed line connects it to the eye. Below the central lightbulb, a green circle contains a computer monitor and a red folder. A dashed line connects the lightbulb to this green circle. To the left of the central lightbulb, a green circle contains a puzzle piece, and a dashed line connects it to the lightbulb. Below the puzzle piece, a yellow circle contains a coffee cup, and a dashed line connects it to the puzzle piece. The words "RESEARCH", "DESIGN", and "INS" are written in black marker on the table. The overall atmosphere is one of creative collaboration and problem-solving.

MASTER PLAN *for* Developmental Services

Stakeholder Committee Meeting
August 21, 2024



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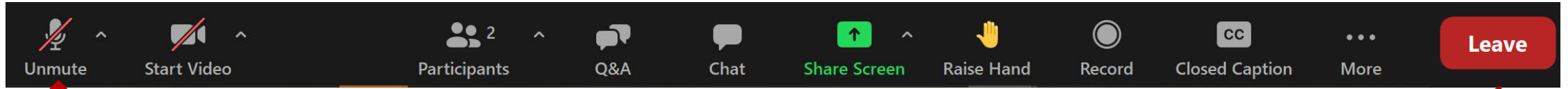
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Participants will always be able to use the Q&A feature to ask questions and make comments during the meetings. In addition, the chat feature will be open unless it is an accessibility barrier to a member of the workgroup.

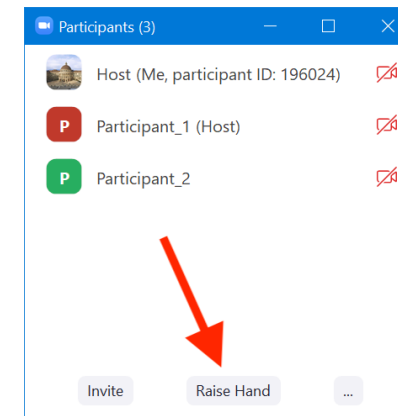
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Agenda

- Welcome (10:00 am)
- Review of Public Engagements and Input (10:10 am)
- Break (11:00 am)
- Data for Equity and Making Recommendations (11:15 am)
- Lunch Break (12:00 pm)
- Workgroup Report Out Part 1 (1:00 pm)
 - Workgroups 1, 2 & 3
- Break (2:00 pm)
- Workgroup Report Out Part 2 (2:15 pm)
 - Workgroups 4 & 5
- Public Comment (3:00 pm)
- Adjournment (3:30 pm)

Review of Public Engagements and Input



| HOST | COMMUNITY | DATE |
|-------------------------------------------------------------|--------------------------------------------------------------------------------|-----------|
| DDS Hispanic/Latino Focus Group | Hispanic/Latino advocates that meet regularly with DDS to provide input. | 6/7/2024 |
| CA Foundation for Independent Living Centers | Directors and senior leaders of California's Independent Living Centers. | 6/13/2024 |
| Association of Regional Center Agencies | Regional Center Executive Directors. | 6/20/2024 |
| DDS African American Focus Group | African American advocates that meet regularly with DDS to provide input. | 6/28/2024 |
| Integrated Community Collaborative | Hispanic/Latino Spanish speaking families and self-advocates. | 7/11/2024 |
| Service Access & Equity Monthly Meeting | Representatives of DDS's Service Access & Equity grant recipients. | 7/12/2024 |
| Family Resource Centers Network of California | Directors and senior leaders of California's Family Resource Centers. | 7/17/2024 |
| Summer Institute on Neuro-developmental Disabilities | Families, self-advocates, & professionals attending MIND institute conference. | 7/19/2024 |

Review of Public Engagements and Input



- We will continue to share major themes of public input as a standing agenda item.
- We are building out a section of our website to document our public engagement and post major themes that emerge from the input.
- We are looking at strategies to better organize and analyze the data to make it more usable for informing Master Plan recommendations.

Review of Public Engagements and Input



MASTER PLAN *for*
Developmental Services

- DVU Communication Access Connect Group
- Statewide Ethiopian Parents Support Group
- El Arc de California
- “Chai, Coffee, and I” with South Asian families
- Tribal Developmental Disabilities Symposium
- Convening with Rural NorCal Communities
- Focus Groups series with Service Coordinators
- Korean Families Support Group

What other communities should we engage with?

BREAK

15 Minutes

Data for Equity and Making Recommendations

- Collecting and reporting data about people can help identify specific barriers different people have when they are trying to access and receive services.
- Data can be used to identify differences in the type and number of services people receive by race, age, language, and region.
- Workgroups can request data reports from DDS and other departments to inform discussions and recommendations.

Data for Equity and Making Recommendations

Types

- **Qualitative data** is information that is not represented by numbers. Qualitative information is often collected using surveys, focus groups and interviews.
- **Quantitative data** uses numbers to describe something that can be counted, measured, or given a value.

Time Periods

- **Static data** does not change with time and is often called point-in-time data.
- **Dynamic data** changes with time as new information becomes available.
- **Longitudinal data** includes data about a group of individuals, families, organizations or other entities that is collected over a period of time.

Levels

- **Micro-data** is about an individual or single event and could include the number of service coordinators in a specific regional center that speak Spanish.
- **Macro-data** is grouped to create a big-picture view or level and could include data about all Spanish language speaking service coordinators in the state.

Data for Equity and Making Recommendations



Types of data to help assess and understand equity

- Age
- Race
- Ethnicity
- Preferred language/communication style
- Gender identity
- Sexual orientation
- Geographic location

Request data to answer questions and inform discussions

- *How big is the problem?*
- *What is being done to solve the problem?*
- *Is there evidence that this problem is getting better or worse?*
- *What barriers stand in the way to solving the problem?*

Considerations when requesting and analyzing data

- Quality
- Availability
- Timeframe
- Privacy

Data for Equity and Making Recommendations



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Questions & Discussion

LUNCH BREAK

Lunch: 12:00 – 1:00

Workgroups Report Out



- All five workgroups have now convened (see below).
- During each session, members introduced themselves for the first time and shared details on their backgrounds and hopes for the work.
- Each workgroup also reviewed the same MP background information and important equity concepts and tools, before discussing their specific workgroup priorities.
- Each session included a public comment period.

Group 1

Individuals and families experience person-centered service systems they trust

Group 2

Individuals receive timely, inclusive, and seamless services across all service systems

Group 3

Individuals and their families receive services from a high-quality, stable and person-centered workforce

Group 4

Individuals and their families experience consistent, transparent, accountable and data-driven systems that focus on outcomes

Group 5

Individuals are entitled to life-long services with adequate resources

Workgroups Report Out

Please begin by introducing yourselves and your workgroup focus area.

Please also share:

- What key themes emerged from the discussion and feedback on the draft priorities?
- What major themes emerged from the public comment period?
- What next steps does your workgroup have to share?

Workgroup 1 Priorities (*discussion draft*)



Priorities

1. Build trust in Regional Center systems and other systems, particularly for people of color.
2. Ensure that every individual who meets service eligibility chooses and receives individualized services, including those not currently in the system – regardless of race, ethnicity, or location.
3. Ensure individuals have choice and control over their lives by making self-determination the core of the DD system.
4. Ensure equity of access and options in Regional Center services while still assuring a person-centered system to support consistency in the experience of families and individuals.

Workgroup 2 Priorities (*discussion draft*)



Priorities

1. Remove barriers and silos across all service systems by Increasing access to services provided by agencies outside of the developmental disabilities system.
2. Improve consistency of life-span transitions with planning and continuity of services such as early start, transition-aged youth, and aging Measure individual outcomes, system outcomes and performance
3. Access to services which meet individuals' basic needs including but not limited to:
 - Behavioral health and mental health
 - Health care
 - Crisis prevention

Workgroup 3 Priorities (*discussion draft*)



Priorities

1. Expand pipeline and career pathways to attract employees and ensure diversity that is representative of the community.
2. Ensure adequate compensation and supports in order to recruit and keep quality staff from diverse communities, particularly those with lived experience.
3. Ensure clarity and consistency in the roles and responsibilities of service coordinators across the systems to ensure they provide culturally responsive services that meet the needs of service recipients.

BREAK

15 Minutes

Workgroups Report Out

Please begin by introducing yourselves and your workgroup focus area.

Please also share:

- What key themes emerged from the discussion and feedback on the draft priorities?
- What major themes emerged from the public comment period?
- What next steps does your workgroup have to share?

Workgroup 4 Priorities (*discussion draft*)



Priorities

1. Ensure the system has a consistent interpretation of regional centers' responsibilities (i.e., establish a common set of statewide regional center standards, services, and rates).
2. Enhance data and technology system to make information available to everyone:
 - Provide individual and family access to their information
 - Measure individual outcomes, system outcomes and performance
3. Strengthen regional center accountability for achieving outcomes identified by the individual.

Workgroup 5 Priorities (*discussion draft*)



Priorities

1. Maximizing federal reimbursement by increasing Medicaid enrollment for individuals and making eligibility processes easy on individuals and families (in response to fear and concerns around current terminology [e.g., “institutionalization”]).
2. Integrate waiver and State Plan services across systems to improve quality of life and outcomes.
3. Innovate and expand service types that support community living and can be covered by Medicaid or other systems, such as housing or transportation, to promote inclusive systems and communities.

Upcoming Meetings



MASTER PLAN *for*
Developmental Services

SEPTEMBER 2024

WED September 18, 2024 – Fresno

In-Person Location – The Painted Table Event Center, 5080 North Blackstone Avenue,
Fresno, CA 93710

OCTOBER 2024

WED October 9, 2024 – San Diego

In-Person Location – Sharp Prebys Innovation and Education Center, Executive
Boardroom, 4th Floor, 8695 Spectrum Center Blvd, San Diego, CA 92123

NOVEMBER 2024

WED November 6, 2024 – Virtual Only

Virtual Meeting Only – Zoom

DECEMBER 2024

WED December 11, 2024 – Sacramento

In-Person Location – CA Lottery 700 North 10th Street, Sacramento, CA 95811

Upcoming Meetings

JANUARY 2025

WED January 8, 2025 – Southern California

In-Person Location – SNNLA 1968 Adams Blvd. Los Angeles, CA 90018

FEBRUARY 2025

WED February 12, 2025 – Northern California Bay Area

In-Person Location Forthcoming

MARCH 2025

WED March 12, 2025 – Sacramento

In-Person Location – CA Lottery 700 North 10th Street, Sacramento, CA 95811

Public Comment Session

If you want to make public comment regarding the topics of this meeting, please raise your hand and we will call on you in the order shown in Zoom.

At 2 minutes you will be asked to complete your thought to ensure everyone who wants to has a chance to speak.

Please let us know if you need additional time as a disability related accommodation to make your comment.

If you prefer to send comments in writing, email them to:
DSMasterPlan@chhs.ca.gov

Thank you!

Look forward to seeing you at our next meeting.

Wednesday, September 18, 2024

9:00 a.m. – 3:30 p.m.

Location: Virtual and in Fresno

For more information visit our website at:

www.chhs.ca.gov/home/master-plan-for-developmental-services

Send us your input at: DSMasterPlan@chhs.ca.gov

