

CALHHS AGENCY DISABILITY & AGING COMMUNITY LIVING ADVISORY COMMITTEE (DACLAC) FEBRUARY 14, 2024

(AUTOMATED TRANSCRIPT)

80:0

GOOD MORNING WE HAVE JUST STARTED THE WEBINAR WE'RE GOING TO GO AHEAD AND WAIT A FEW MORE MOMENTS AND LET 0:16 EVERYBODY LOG ON GET 0:26 SETTLED OKAY 0:34 ALL RIGHT WELCOME EVERYONE GOOD MORNING MY NAME IS CARROLL DEANDREIS 0.41AND I'M THE STAKEHOLDER AND PUBLIC ENGAGEMENT MANAGER ON THE MASTER PLAN FOR AGING TEAM HERE AT THE CALIFORNIA 0:47 DEPARTMENT OF AGING THIS IS OUR DISABILITY AND AGING COMMUNITY LIVING 0:53 ADVISORY COMMITTEE MEETING OR DACLAC D A C L A C 0.58GOOD MORNING THIS IS OUR FIRST MEETING OF 2024 TODAY IS FEBRUARY 14TH 1:08 2024 ALSO KNOWN AS VALENTINE'S DAY IF YOU CELEBRATE THAT SO 1:14 WELCOME I'M GOING TO TAKE A COUPLE OF MINUTES TO GO OVER SOME LOGISTICS SO WE 1:20CAN MOVE FORWARD WITH OUR MEETING TODAY WE HAVE 1:28 CLOSED CAPTIONING AVAILABLE VIA THE ZOOM FUNCTIONS WE ALSO HAVE AMERICAN 1:33 SIGN LANGUAGE SO THANK YOU VERY MUCH TO OUR ASL INTERPRETERS ALWAYS VERY PROFESSIONAL 1:39

AND ON TIME AND HELPFUL TO US SO WE THANK YOU SO MUCH WE HAVE OUR MEETING 1:45 SLIDES AND TRANSCRIPT AND RECORDING WILL BE POSTED ON THE CALIFORNIA HEALTH 1:50 AND HUMAN SERVICES MASTER PLAN FOR AGING WEB PAGE FOR THE DACLAC DISABILITY 1:57 AND AGING COMMUNITY LIVING ADVISORY COMMITTEE MEETING PAGE AND COMMITTEE MEMBERS AND GUESTS IF 2:05 YOU COULD PLEASE RENAME YOUR ZOOM DISPLAY BY RIGHT CLICKING IN THE 2:10 UPPER CORNER OF YOUR VIDEO HIT RENAME AND TYPE IN YOUR NAME AS RIGHT 2:15NOW ALL WE SEE IS DACLAC PANELISTS SO WE WOULD LIKE TO KNOW WHO'S JOINED US 2:21 TODAY NEXT SLIDE WE HAVE SOME VIRTUAL MEETING 2:27 OPERATIONS WE'D LIKE YOU TO BE AWARE OF THE CHAT FUNCTION IS ENABLED FOR 2:32 COMMITTEE MEMBERS CALIFORNIA DEPARTMENT OF AGING STAFF AND OTHER STATE STAFF TO SHARE OUT MEETING 2:41 RELATED RESOURCES AND INFORMATION TO THE PUBLIC AND EACH OTHER THE PUBLIC'S 2:46 ABLE TO VIEW THAT INFORMATION AND THE CHAT AND THE QUESTION AND ANSWER 2:52 FUNCTIONS ARE NOT ENABLED FOR COMMENTS AND QUESTIONS FROM PUBLIC ATTENDEES 2:58BUT WE INVITE YOU TO PARTICIPATE IN OUR PUBLIC COMMENT OPPORTUNITY AT THE END 3:03 OF THE AGENDA SO WE ASK THAT YOU HOLD YOUR COMMENTS UNTIL THE END 3:08

WHEN WE HAVE OUR PUBLIC COMMENT OPPORTUNITY AND OF COURSE AT ANY TIME 3:14 YOU CAN PROVIDE PUBLIC COMMENT TO OUR ENGAGE EMAIL BOX WHICH IS ENGAGE E-N-G-A-G-E 3:24 AT AGING.CA.GOV NEXT SLIDE 3:31 SO FOR OUR PUBLIC COMMENT JUST SOME OPERATIONAL INFORMATION FOR YOU 3:37 ATTENDEES JOINING BY PHONE MAY PRESS STAR NINE ON THE DIAL PAD WHICH WILL RAISE THE HAND AND WE CAN UNMUTE YOUR 3:44 LINE AND ATTENDEES JOINING BY ZOOM CAN USE THE RAISED HAND FUNCTION 3:51 IN THEIR IN THEIR ZOOM WEBINAR FUNCTIONS THAT WILL JOIN THE LINE WE WILL UNMUTE YOUR LINE AND YOU MAY 3:59 PROCEED WITH YOUR PUBLIC COMMENT WHEN WE UNMUTE YOUR LINE DO NOTE PUBLIC 4:05 COMMENTORS HAVE TWO MINUTES SO THAT WE CAN ENSURE TIME FOR EVERYONE AGAIN 4:11 YOU CAN SEND YOUR WRITTEN COMMENTS AT ANY TIME TO OUR ENGAGE EMAILBOX 4:17 E-N-G-A-G-E AT AGING.CA.GOV 4.24 WANT TO GO OVER THE PURPOSE OF THE DACLAC COMMITTEE THE PURPOSE OF THE DISABILITY 4:32 AND AGING COMMUNITY LIVING ADVISORY COMMITTEE OR DACLAC D-A-C-L-A-C 4:37 IS TO ADVANCE COMMUNITY LIVING INCLUSION AND INTEGRATION ACROSS 4:44 CALIFORNIA DACLAC WILL ENSURE THE INVOLVEMENT OF INDIVIDUALS WITH PHYSICAL AND INTELLECTUAL DISABILITIES OLDER 4:51 ADULTS AND OR OTHER PARTNERS WHO PROVIDE SERVICES OR REPRESENT CONSUMERS DACLAC

WILL ADVISE THE CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY OR CAL HHS IN ADDITION TO OTHER STATE ENTITIES ON 5:05 COMMUNITY LIVING POLICIES AND PROGRAMS INCLUDING BUT NOT LIMITED TO LONG-TERM 5:11 SERVICES AND SUPPORTS TRANSPORTATION AND HOUSING AND EMPLOYMENT 5:17 OPPORTUNITIES NEXT SLIDE AND OF COURSE WE COULDN'T FULFILL THAT PURPOSE WITHOUT 5:23 OUR COMMITTEE MEMBERS AS YOU CAN SEE WE ARE THANKFUL TO OUR CO-CHAIRS OUR 5:29 STATE CO-CHAIRS AND OUR COMMITTEE MEMBERS WHO ARE MADE UP OF ACROSS THE 5:35 BOARD ADVOCATES PHILANTHROPIC ORGANIZATIONS SUBJECT MATTER 5:41 EXPERTISE CONSUMERS PEOPLE WITH LIVED EXPERIENCE AND WE THANK YOU FOR YOUR 5:47 SERVICE WE KNOW TIME IS VALUABLE AND FOR YOU TO GIVE BACK TO THE COMMUNITY 5:54 THROUGH THE DACLAC COMMITTEE WE ARE SO APPRECIATIVE AND THANK YOU SO MUCH 6:01 I THINK WE HAVE ONE MORE SLIDE WE HAVE A VERY ROBUST COMMITTEE AND WE THANK 6:06 YOU SO MUCH SO I AM GOING TO TURN GO 6:13 OVER THE AGENDA VERY QUICKLY SO WE HAVE OUR MEETING OPERATIONS ARE WE 6:20 WILL HAVE AGENCY REMARKS FROM CAL HHS AS WELL AS DISCUSSION AND WELCOME 6:27 FROM OUR STATE CO-CHAIRS OUR STAKEHOLDER CO-CHAIRS WE WILL HAVE COMMITTEE UPDATES WE WILL HAVE A

15 MINUTE BREAK AND THEN WE WILL WE MOVE TO THE

6:40

NEXT SLIDE HAVE OUR SUBCOMMITTEE REPORT OUTS AND FURTHER

6:48

DISCUSSION AND PRESENTATION BY CDA STAFF PLEASE TAKE NOTE OUR PUBLIC COMMENT IS

6:53

AT 12:40 AND WE WILL STICK TO THE AGENDA SO WE WILL HAVE TIME

6:59

THEN FOR PUBLIC COMMENT AND THEN WE WILL CLOSE OUT AND ADJOURN THIS MEETING AT

7:04

1:00 SO NOW I BELIEVE I WANT TO TURN IT OVER TO OUR CALIFORNIA DEPARTMENT 7:14

OF REHABILITATION DIRECTOR JOE XAVIER AND LET ME JOE LET ME SPOTLIGHT 7:23

YOU DIRECTOR XAVIER THERE WE GO GOOD MORNING THANK 7:28

YOU SO MUCH AND WELCOME ALL RIGHT THANK YOU CAN HEAR ME OKAY H WE CAN THANK YOU VERY MUCH ALL RIGHT VERY GOOD WELL

7:34

THANK YOU CARROLL APPRECIATE THE INTRODUCTION WELCOME EVERYONE I WILL HAVE AN OPPORTUNITY TO COME BACK AND

7:40

MAKE SOME COMMENTS IN A FEW MINUTES FIRST I WANT TO INTRODUCE OUR 7:45

ASSISTANT SECRETARY FROM HEALTH AND HUMAN SERVICES DARCI DELGADO TO SHARE

7:51

SOME INFORMATION WITH US ON THE AGENCY LEVEL OF WHAT IS TAKING PLACE I'VE HAD THE OPPORTUNITY TO WORK WITH

7:58

DARCI OVER THE YEARS AND VERY MUCH APPRECIATE THE PASSION AND THE COMMITMENT THAT

8:05

DARCI BRINGS TO THE CONVERSATION AROUND DISABILITY AND AROUND COMMUNITY

8:11

LIVING SO DARCI I'M GOING TO STOP MY COMMENTS THERE BECAUSE WHAT WE WANT TO DO IS HEAR FROM YOU AND I'LL KICK THIS

TO YOU AND THEN WE'LL COME BACK AND TAKE SOME QUESTIONS FROM MEMBERS SO TO YOU

8:23

DARCI THANK YOU DIRECTOR XAVIER THANK YOU TO THE DACLAC COMMITTEE AND TO THE

8:30

CDA TEAM FOR THEIR AMAZING WORK IN THIS SPACE GOOD MORNING HAPPY VALENTINE'S DAY

8:35

TO THOSE WHO CELEBRATE MY CHILDREN WOKE ME UP VERY

8:41

EARLY THIS MORNING THINKING IT WAS CHRISTMAS DAY LIKE THEY WERE GOING TO HAVE SOME TYPE OF LIKE GIFT UNDER A TREE

8:48

OR OTHER YOU KNOW HOLIDAYS THAT THEY CELEBRATE I SAID HERE'S A CARD THEY GO

8:54

THAT'S IT LIKE YES THAT'S IT SO SORRY TO DISAPPOINT MY CHILDREN THANK 9:01

YOU FOR HOLDING MY GROUP THERAPY SESSION TODAY TO SHARE THAT STORY SORRY

9:06

JUST REALLY HAPPY TO BE HERE SO FOR THOSE WHO I HAVEN'T MET MY NAME IS DARCI DELGADO I'M AN ASSISTANT

9:13

SECRETARY WITH CALIFORNIA HEALTH AND HUMAN SERVICES THERE ARE FIVE ASSISTANT SECRETARIES THAT WORK ACROSS OUR AGENCY

9:22

WHICH IS THE PARENT AGENCY OVER DEPARTMENT OF AGING DEPARTMENT OF 9:27

REHABILITATION AND 10 OTHER DEPARTMENTS AND THE REASON WHY I DESCRIBE THAT IS BECAUSE I GIVE THAT CONTEXT TO SET

9:36

THE FOUNDATION FOR WHAT I WANT TO TALK ABOUT TODAY AS AN AGENCY PRIORITY

9:41

WHICH IS BREAKING DOWN SILOS AND SO WHEN YOU THINK ABOUT HEALTH AND HUMAN SERVICES AGENCY AGAIN WE ARE THE PARENT 9:49 AGENCY OVER 12 DIFFERENT DEPARTMENTS I MENTIONED CDA AND DEPARTMENT OF 9:55 REHABILITATION BUT ALSO DEPARTMENT OF HEALTH CARE SERVICES DEPARTMENT OF 10:01 SOCIAL SERVICES AND OTHERS THAT HAVE A VERY 10:06 HEAVY TOUCH ON THE AGING POPULATION OF CALIFORNIA THE DISABILITY COMMUNITY 10:13 WITHIN CALIFORNIA AND USE THAT AS AGAIN THE FOUNDATION FOR 10:20 WHAT I WOULD LIKE TO TALK ABOUT TODAY WHICH IS THE NEED FOR US AS A STATE TO 10:26 BE BREAKING DOWN SILOS TO FOCUS ON THE HUMAN THAT IS IN FRONT OF US 10.33UNFORTUNATELY FROM A STATE PERSPECTIVE WE HAVE A HORRIBLE TENDENCY TO BE 10:40 INCREDIBLY BUREAUCRATIC IN WHAT WE DO VERY BUREAUCRATIC IN OUR DEPARTMENTS 10:46 VERY BUREAUCRATIC IN THE SERVICES THAT WE PROVIDE AND OFTENTIMES IT'S WHAT OUR 10:51 SECRETARY DR MARK GHALY REFERS TO AS VERY SILOED WE AS A STATE TAKE A VERY SILOED 10:57 APPROACH WHICH DOES NOT SERVE OUR COMMUNITIES WELL AND SO ONE OF THE 11:04 THINGS THAT I WANTED TO HIGHLIGHT TODAY OF AN ISSUE THAT YOU KNOW OUR AGENCY IS 11.09LOOKING TO TACKLE IN THE COMING YEAR IS HOW DO WE BREAK DOWN SILOS WITHIN OUR 11:16 OWN STATE GOVERNMENT TO BETTER SERVE BETTER SERVE THE COMMUNITIES THAT WE ARE 11:22

TASKED WITH SERVING AND SO THIS COMMITTEE IS ACTUALLY A GREAT EXAMPLE OF 11:29 WHERE WE ARE TRYING TO MOVE AS A STATE BRINGING TOGETHER DIFFERENT DEPARTMENTS 11:35 AS ONE BREAKING DOWN THOSE SILOS TO SAY WHAT IS NEEDED WHAT IS NEEDED IN THE 11:42 DISABILITY COMMUNITY WE KNOW THAT FOR EXAMPLE IF WE'RE TALKING ABOUT 11:48 EMERGENCY SERVICES THAT'S A GREAT EXAMPLE EMERGENCY SERVICES WE CAN'T JUST 11:53 FOCUS ON THE FOOD WE CAN'T JUST FOCUS ON FOOD SERVICES WE HAVE TO FOCUS ON 12:00 TRANSPORTATION ISSUES WE HAVE TO FOCUS ON SHELTER ISSUES WE HAVE TO FOCUS ON 12:08 HOW DO HOW CAN WE MAKE SURE THAT INDIVIDUALS HAVE ACCESS TO THEIR MEDICATIONS AND ANY DURABLE MEDICAL 12:13 EQUIPMENT DURING AN EMERGENCY LIKE ALL OF THOSE CROSS MANY DIFFERENT SILOS 12:19 AND MANY DIFFERENT DEPARTMENTS THAT WE HAVE AND SO SPEAKING ON BEHALF OF THE SECRETARY AND ON THE 12:27 UNDER SECRETARY THAT IS ONE OF THE PRIORITIES I WANTED TO MAKE SURE I ARTICULATED TODAY AS A GUIDING LIGHT FOR 12:35 THE AGENCY IN THE COMING MONTHS WHICH IS TO SAY HOW DO WE BREAK DOWN THOSE SILOS TO BE ENSURE THAT THE SERVICES THAT 12.42 WE'RE PROVIDING ARE THE BEST POSSIBLE SERVICES AND THE MOST HUMAN-CENTERED 12:47 THAT ARE INDIVIDUALLY LOOKING AT WHAT THE PERSON IN FRONT OF US NEEDS NOT 12:53

BREAKING DOWN YOU KNOW WHAT DOES DOR PROVIDE WHAT DOES DEPARTMENT OF AGING PROVIDE SO THAT IS ONE OF THE

13:00

FIRST PIECES THAT I WANTED TO HIGHLIGHT IN TERMS OF OUR AGENCY PRIORITIES 13:06

ANOTHER PRIORITY THAT I WANTED TO TOUCH ON AND HIGHLIGHT HAS TO DO WITH THE

13:12

CURRENT BUDGET SITUATION THAT WE ARE IN AS IF YOU'VE WATCHED THE NEWS AT ALL

13:18

LATELY OR BEEN INVOLVED IN ANY STATE DISCUSSIONS YOU WILL KNOW THAT OUR BUDGET SITUATION TODAY IS NOT AS

13:25

OPTIMISTIC AS IT WAS MAYBE FOUR YEARS AGO EVEN THREE YEARS AGO AND SO WE

13:31

ARE IN A SITUATION WHERE IN THE GOVERNOR'S PROPOSED BUDGET THERE IS A 13:37

SCALING DOWN AND SCALING BACK OF FUNDS THAT ARE TRADITIONALLY GOING 13:45

TO PROGRAMS TO SERVE SOME OF THE MOST VULNERABLE CALIFORNIANS THANKFULLY IN THE

13:53

GOVERNOR'S PROPOSED BUDGET WE DO NOT HAVE MAJOR CUTS WITHIN DEPARTMENTS

13:59

OR WITHIN SERVICES THAT WOULD TOUCH THOSE OF US THAT ARE ON THE CALL TODAY FOCUSED ON OUR AGING COMMUNITY AND OUR

14:05

DISABILITY COMMUNITY BUT AN IMPORTANT PIECE FOR US TO PRIORITIZE IN THE 14:13

COMING YEAR IS HOW CAN WE PROTECT THOSE DOLLARS AND PART OF WHAT OUR AGENCY HAS

14:18

BEEN MOVING TOWARDS AND SARAH AND OTHERS FROM DEPARTMENT OF AGING MAY

14:24

BE TALKING ABOUT THIS BUT YOU WILL HEAR OUR DEPARTMENT OF AGING

14:30

TALKING ABOUT CDA'S CALIFORNIA 2030 INITIATIVE AND

SO AS WE TALK ABOUT BEING IN A NOT GREAT BUDGET SITUATION IMMEDIATELY OUR

14:43

HEADS WRAP AROUND HOW DO WE IMPROVE THE RESOURCES THAT WE ALREADY 14:51

HAVE LIKE HOW DO WE MAKE ONE PLUS 1 EQUAL 3 AS OPPOSED TO 1 PLUS 1 EQUALING

14:56

TWO AND SO THAT KIND OF EFFICIENC HOW DO WE BUILD BETTER EFFICIENCY WITHIN THE

15:01

SERVICES THAT WE ARE PROVIDING IS ANOTHER PRIORITY AND FOCUS OF THE SECRETARY AS WELL AS OUR HEALTH AND

15:07

HUMAN SERVICES AGENCY IN THE COMING YEAR AND WE SAY THAT IN A WAY 15:13

THAT WHEN WE CAN SHOW EFFICIENCY WE CAN PROTECT OUR DOLLARS 15:18

AND THAT'S PART OF THE APPROACH AND THE PRIORITY THAT WE HAVE WITHIN HEALTH AND HUMAN SERVICES AGENCY WHEN WE ARE IN

15:25

SUCH A GRIM BUDGET SITUATION SO AGAIN JUST TO KIND OF

15:31

REITERATE THE POINTS THE FIRST IS BREAKING DOWN SILOS OUR SECOND IS 15:37

IMPROVING EFFICIENCY AS OUR SECOND PRIORITY AND THE THIRD THAT I WILL JUST

15:42

TOUCH ON BRIEFLY AND THEN JOE HAND IT BACK TO YOU IS WORKFORCE THOSE WHO

15:50

HAVE HEARD ME SPEAK IN THE PAST KNOW THAT WORKFORCE IS A HUGE PRIORITY WE

15:56

KNOW THAT THERE ARE INCREDIBLE NUMBERS OF FAMILY CAREGIVERS OF IHSS WORKERS PERSONAL

16:06

CARE ASSISTANCE THAT THERE IS A LOT THAT WE CAN DO AS A STATE TO BETTER SUPPORT

16:12

OUR PAID AND UNPAID CAREGIVER WORKFORCE AND THAT IS OUR THIRD THE 16:20 THIRD PRIORITY THAT I WANTED TO TOUCH ON TODAY WE HAVE A NUMBER OF FUNDING 16:26 OPPORTUNITIES THROUGH DIFFERENT DEPARTMENTS THAT ARE LOOKING TO LIFT OUT BOTH THE PAID AND UNPAID CAREGIVING 16:32 WORKFORCE BUT ALSO AGAIN IN A NOT GREAT BUDGET SITUATION WHAT EFFICIENCIES CAN WE PUT 16:39 AROUND WORKFORCE ARE THERE ARE THERE THINGS THAT WE CAN DO AT STATE TO MAKE 16:46 THINGS EASIER FOR PEOPLE WHO ARE LOOKING FOR CAREGIVERS OR FOR CAREGIVERS TO GET 16:52 HIGHER WAGES ARE THERE OTHER INITIATIVES THAT WE CAN WORK ON IN 16:57 COLLABORATION WITH OUR LABOR DEPARTMENT TO IMPROVE THE CAREGIVING WORKFORCE THAT 17:03 WE KNOW WILL ONLY BECOME EVEN MORE IMPERATIVE OVER THE COMING YEARS SO 17:09 HOPEFULLY THOSE KIND OF THREE PRIORITY AREAS FOR OUR 17:14 SECRETARY HOPEFULLY I'M COMMUNICATING THEM WELL THE FIRST BEING THE IMPORTANCE OF BREAKING DOWN SILOS THE 17:21 SECOND BEING FOCUSING ON IMPROVING EFFICIENCIES IN A NOT GREAT BUDGET 17:29 SITUATION AND THE THIRD WHICH I JUST TOUCHED ON WHICH IS THE IMPORTANCE OF 17:35 WORKFORCE AND SO REALLY HAPPY TO BE IN THIS CALL TODAY AND ALSO CONTINUE TO 17:41 WORK WITH MANY OF YOU SO MANY FAMILIAR NAMES ON THE SCREEN ON EACH OF 17:46

THESE INITIATIVES WHERE THERE IS CROSSOVER JUST SO APPRECIATIVE OF THE PARTNERSHIP AND CONTINUED WORK THAT 17:55 YOU AS STAKEHOLDERS DO TO PUSH US TO BE BETTER THAT'S ACTUALLY ONE OF THE MOST 18:00 AMAZING THINGS I SEE IN THIS STAKEHOLDER COMMUNITY IS NO OTHER DEPARTMENT THAT I 18:05 WORK WITH HAS SUCH A STRONG GROUP OF STAKEHOLDERS TO KEEP US AS STATE PARTNERS ACCOUNTABLE AND PUSH US TO 18:13 DO BETTER BECAUSE WE NEED TO DO BETTER SO JOE I WILL HAND IT BACK TO YOU 18:18 JUST WITH THE GREATEST DEGREE OF APPRECIATION FOR ALL OF YOU ON THE 18:24 CALL TODAY ALL OF YOU THAT ARE MAYBE TUNING IN AS THE FIRST PUBLIC MEETING THAT YOU'RE COMING TO 18:32 IN WORKING WITH OUR WITH OUR HHS AGENCY AND WITH OUR DEPARTMENTS WELCOME 18:38 HOPE YOU SEE THIS AS A PLACE WHERE WE ARE SEEKING OUT YOUR OPINION AND SEEKING 18:44 OUT YOUR LIVED EXPERIENCE BECAUSE THAT IS WHAT IS GOING TO MAKE US BETTER NOT JUST AS A COMMITTEE NOT JUST AS A 18:51 DEPARTMENT BUT REALLY AS A BROAD AGENCY AND AS A STATE SO THANK YOU ALL FOR THE TIME IT'S GREAT SEEING YOU ALL 18:57 AND EXCITED TO HEAR THE REST OF THE CONTENT OF TODAY'S SESSION JOE I'LL HAND IT BACK TO YOU DARCI THANK YOU I REALLY 19:04 APPRECIATE HEARING FROM YOU WE HAVE A FEW MINUTES FOR QUESTIONS FROM THE MEMBERS SO CARROLL OR JACKIE I'LL ASK YOU 19:11 TO FACILITATE THE RAISING OF THE HAND SO IF YOU HAVE A QUESTION FOR DARCI WE'LL 19:17 TAKE A FEW MINUTES AND TAKE A FEW QUESTIONS SO RAISE YOUR HAND IF

YOU'RE USING ASSISITIVE TECHNOLOGY YOU'RE IN ZOOM I BELIEVE ALT Y WILL ENABLE YOU TO 19:28 RAISE YOUR HAND SO CARROLL OR JACKIE I'LL LET YOU IDENTIFY THOSE FOLKS SO 19:35 WE CAN TAKE A QUESTION OR TWO SURE THANK YOU SO MUCH WE HAVE JANIE WHITEFORD 19:42 COMMITTEE MEMBER YOU HAVE YOUR HAND UP GO AHEAD JANIE LET ME UNMUTE HERE GOOD MORNING 19:48 EVERYBODY THANK YOU DARCI THIS WAS WHEN YOU TALKED ABOUT THE WORKFORCE 19:55 AN AREA VERY CLOSE TO MY HEART I AM PRESIDENT OF CICA CALIFORNIA IHSS 20:02 CONSUMER ALLIANCE OF COURSE WE ARE VERY CONCERNED ABOUT WORKFORCE WITHIN THE 20:08 IHSS ARENA AND ONE AREA THAT I THINK WE NEED TO LOOK AT NOW THAT WE HAVE 20:16 ALLOWED UNDOCUMENTED FOLKS BECOME CONSUMERS OF 20:21 IHSS I THINK WE ARE MISSING THE OPPORTUNITY TO HAVE THOSE 20:29 UNDOCUMENTED FOLKS AS PROVIDERS I 20:34 KNOW THIS IS A HEFTY ASK BECAUSE IT HAS TO GO TO THE FEDS BUT I THINK IT'S AN 20:40 AREA THAT WE REALLY NEED TO LOOK AT AS A POSSIBILITY I ALSO THINK THAT 20:47 WE NEED TO LOOK AT THE CONSUMERS THEMSELVES AND HOW WE CAN HELP THEM 20:54 WITHIN THEIR DIFFERENT PROGRAMS THAT THEY'RE IN HOW THEY CAN HELP THEMSELVES 20:59

AND ADVOCATE FOR THEMSELVES WHICH IS A WHOLE AREA OF EDUCATION FOR CONSUMERS 21:05 THAT WE DON'T HAVE IN THE STATE WE HAVE EDUCATION FOR PROVIDERS BUT WE HAVE NO 21:11 OPPORTUNITIES FOR CONSUMERS WHETHER THEY BE PERSONAL CARE PRIVATE PAY CARE OR 21:17 IHSS CARE SO I THINK THAT'S ANOTHER AREA THAT WE CAN LOOK AT THAT WILL PRO COULD 21.24POTENTIALLY IMPROVE THE WHOLE SYSTEM THANK YOU AND THANK YOU DARCI FOR YOUR COMMENTS THANK YOU JANIE IT'S LIKE 21:32 I PLANTED YOU AS TO POST THAT QUESTION BECAUSE THAT IS WHAT YOU JUST 21:41 SAID IS FOREFRONT ON OUR MINDS FOR THOSE OF YOU WHO HAVEN'T MET HIM YET WE 21:47 HAVE A NEW CHIEF WELL HE'S PROBABLY NOT NEW ANYMORE A CHIEF EQUITY OFFICER AT 21:52 CALIFORNIA HEALTH AND HUMAN SERVICES HIS NAME IS DANIEL TORRES AND DAN 21:58 HAS WORKED WITH THE IMMIGRANT COMMUNITY FOR DECADES AND THIS IS THE FOREFRONT 22:05 ISSUE FOR HIM HOW DO WE HELP INDIVIDUALS WHO ARE UNDOCUMENTED INTO OUR WORKFORCE 22:11 IHSS WORKERS ARE A GREAT EXAMPLE WE ARE ALSO TACKLING THAT SAME ISSUE WITH 22:17 COMMUNITY HEALTH WORKERS PROMOTORES AND REPRESENTATIVES WE KNOW THAT BOTH IHSS 22:23 WORKERS AND COMMUNITY HEALTH WORKERS BRING A LIVED EXPERIENCE AND JANIE WHAT 22:28 DESCRIBED AS YOU KNOW CONSUMERS WHO

MAY BE UNDOCUMENTED THAT PART OF THEIR POTENTIAL LIVED EXPERIENCE COULD BE

22:40

MATCHED BY A CAREGIVER WITH THAT SAME LIVED EXPERIENCE AND HOW AMAZING WOULD THAT BE TO BE ABLE TO IMPROVE THE

22:48

QUALITY OF CARE BY HAVING A PROVIDER WHO HAS LIVED EXPERIENCE THAT MATCHES THAT

22:53

OF THEIR CONSUMER AND SO THIS IS AN AREA THAT WE ARE LOOKING TO TACKLE HEAD ON

22:59

BECAUSE WE KNOW THAT OUR UNDOCUMENTED POPULATION BRINGS AN 23:06

AMAZING LEVEL OF EXPERIENCE AND LIFE EXPERIENCE AND CONTRIBUTES GREATLY TO

23:14

OUR ECONOMY TO OUR CAREGIVING SYSTEM AND HOW CAN WE BETTER WRAP OUR ARMS AROUND THOSE INDIVIDUALS TO SUPPORT THEM I

23:21

THINK THAT IS AN ISSUE THAT IS FOREFRONT AND SO WOULD LOVE TO CONTINUE TO ENGAGE IN THAT CONVERSATION JANIE I'M

23:27

ALSO GOING TO PUT DAN TORRES'S EMAIL IN THE CHAT IF AND IF YOU'D LIKE TO 23:34

REACH OUT BECAUSE THIS IS AGAIN ONE OF THE ISSUES THAT HE IS WORKING ON 23:40

ACTIVELY I JUST PUT IT IN THE CHAT I DON'T KNOW IF I DID IT INTO THE RIGHT CHAT SO SOMEBODY CAN CORRECT ME IF I PUT

23:46

IT IN THE WRONG PLACE OH YOU DID IT'S HERE OKAY AWESOME JANIE THANK YOU SO MUCH FOR YOUR COMMENTS AND FOR YOUR WORK IN THE

23:52

SPACE THANK YOU SO MUCH WE'RE GOING TO MOVE TO KIM MILLS WILL BE OUR LAST COMMENT AT THIS POINT WE'LL HAVE A LOT

23:59

OF COMMITTEE DISCUSSION LATER SO KIM GO AHEAD AND THEN WE'LL TRANSITION BACK

24:04

TO DIRECTOR XAVIER GO AHEAD THANK YOU CARROLL THANK YOU SECRETARY ASSISTANT

24:10

SECRETARY DELGADO FOR YOUR REMARKS I AM A PROVIDER WITHIN THE DEVELOPMENTAL

24:15

DISABILITY SERVICES COMMITTEE MY AGENCY'S CALLED A BETTER LIFE TOGETHER AND WE SERVE ADULTS WITH INTELLECTUAL

24:21

AND DEVELOPMENTAL DISABILITIES OUR CRITICAL NEED OUR CRITICAL CONCERN 24:26

ONE OF THE CRITICAL CONCERNS WE HAVE IS OUR WORKFORCE OUR DIRECT SUPPORT PROFESSIONALS AS WE CALL THEM AND THE

24:32

IMPACT THAT THE GOVERNOR DELAYING THE IMPLEMENTATION OF THE FULL RATE STUDY HAS ON OUR INDUSTRY WE CAN'T WE

24:39

ALL STRUGGLE ATTRACTING QUALIFIED STAFF TO WORK WITH THE ADULTS AND 24:44

NOW WITH THE IMPLEMENTATION BEING PUT OFF IN HIS IN HIS INITIAL BUDGET THERE'S

24:50

A CONCERN THAT WE WON'T BE ABLE TO CONTINUE TO ATTRACT QUALIFIED STAFF TO WORK IN OUR FIELD AND WE'RE

24:58

CONCERNED WE'RE CONCERNED AS A COMMUNITY AND I LOVE THAT ONE OF THE PRIORITIES

25:03

IS THE WORKFORCE BECAUSE IT REALLY IT GOES ACROSS ALL OF THESE IN TERMS 25:09

OF BREAKING DOWN SILOS IT AFFECTS EVERYBODY WE'RE NOT JUST CAREGIVERS WE'RE ACTUALLY TEACHING THESE ADULTS IN

25:14

TO LIVE INDEPENDENTLY IN THE COMMUNITY AND SO IT ATTRACTS A CERTAIN SKILL SET THAT WE ALL NEED THAT WE

25:21

NEED TO FOR THEM TO PROVIDE FOR THE PEOPLE THAT WE SUPPORT SO IT IS A CONCERN IT WOULD BE NICE IF ALL

25:28

IF WE COULD ALL PAY THE EMPLOYEES THAT DO THIS SIMILAR THERE'S SOME INCREASES THAT IHSS WORKERS

RECEIVED THAT OUR INDUSTRY DID NOT SO WE CAN ALL BE ON THE SAME PLAYING FIELD AND REALLY LOOK AT THE RATE STUDY AND 25:42 HOW IT'S BEEN IT'S BEEN DELAYED EVEN FURTHER THAT WOULD BE 25:48 GREAT THANK YOU KIM THANK YOU KIM FOR YOUR COMMENTS AND JUST 25:54 ECHO THE STRUGGLE THAT I HEAR YOU DESCRIBING I THINK IS REFLECTED IN MANY 26:01 FAMILIES ACROSS THE STATE AND I'M GLAD THAT YOU ARE HERE AND GLAD THAT WE 26:07 CAN PARTNER ON THIS THAT YES DELAYS AND YOU KNOW WHAT CAN WE DO TO COUNTER 26:14 ANY OF THOSE DELAYS IN A WAY THAT MAINTAINS THE QUALITY OF CARE FOR 26:19 INDIVIDUALS BUT ALSO SPEAKS TO THIS HUGE SUPPLY DEMAND ISSUE THAT WE HAVE IN 26:25 WORKFORCE OF NOT EVEN CLOSE TO ENOUGH SUPPLY AND THE DEMAND ONLY 26:32 INCREASING EVERY SINGLE DAY SO THANK YOU FOR YOUR WORK IN THE SPACE IT'S NOT AN EASY PROBLEM TO TACKLE AND SUPER 26:40 HAPPY TO HAVE YOUR PARTNERSHIP IN CLIMBING THAT MOUNTAIN THANK 26:45 YOU ALL RIGHT WELL DARCI THANK YOU AGAIN FOR BEING HERE WE LOOK FORWARD TO HAVING YOU WITH THE REST OF THE 26:52 MEETING SO I JUST WANTED TO AGAIN JUST WELCOME ALL OF OUR COMMITTEE 26:58 MEMBERS GOOD MORNING TO YOU WHEREVER YOU MAY BE IN CALIFORNIA WE CANNOT DO THIS WORK 27:06 WITHOUT THE INVESTMENT THAT EACH OF YOU MAKE IN BEING HERE TODAY IN CONTRIBUTING TO THE 27:12 CONVERSATIONS TO OUR STAKEHOLDER CHAIRS HAGAR AND SHERI THAT I'LL 27:18

THAT HELPS US COME TOGETHER I APPRECIATE THAT IT TAKES A LOT OF WORK WE SHOW UP 27:30 WE TURN ON THE CAMERAS WE'RE GOOD TO GO BUT WE KNOW THERE'S A LOT THAT GOES INTO BRINGING TOGETHER THIS LARGE OF A GROUP 27:36 OF FOLKS AND THEN TO MY STATE CO-CHAIR SUSAN DIRECTOR SUSAN DEMAROIS WILL JOIN US 27:42 IN A LITTLE WHILE I ALWAYS APPRECIATE I HAVE JUST TAKEN SOME NOTES AND I WILL 27:48 LET THE ELECTIONS FOLKS KNOW BECAUSE THIS IS ACTUALLY ROUTED VIA ELECTIONS BUT I WILL 27:55 TELL PERSON WHO WAS SPEAKING IS NOT MUTED I JUST WANT TO FLAG THAT SO ΤO 28:01 SUSAN DEMAROIS OUR STATE CO-CHAIR APPRECIATE THE PARTNERSHIP APPRECIATE 28:07 THE COLLABORATION AND THE CORNERSHIP THE COORDINATION THAT WE DO THAT CONTINUES TO MOVE OUR PROGRAMMING FORWARD SO 28:15 HAPPY VALENTINE'S DAY TO ALL OF YOU WHO CELEBRATE IT IS ALSO THIS MONTH LUNAR 28:21 NEW YEAR BLACK HISTORY MONTH AND SO GOING TO LIFT THOSE CELEBRATIONS UP AND 28:26 THEN OF COURSE PRESIDENT DAY JUST AROUND THE CORNER SO HOPEFULLY EVERYBODY HAS A SAFE AND RELAXING PRESIDENT'S 28:34 DAY SO ALL OF YOU BRING A WIDE RANGE 28:39 OF PERSPECTIVE A WIDE RANGE OF INTEREST TO THIS CONVERSATION AND IT'S INVALUABLE IT'S 28:47

18

INTRODUCE YOU IN A SECOND THANK YOU FOR STEPPING UP AND LEADING IN THIS

TIME AND THIS PLACE AND SPACE AND TO THE TEAM

27:25

INVALUABLE BECAUSE WE GET TO LEVERAGE THE EXPERTISE THAT YOU BRING AND HAVE IT 28:53 BE PART OF THE LARGER WHOLE AS WE CONTINUE TO DO THE WORK THAT WE'RE DOING IT 28:58 ENSURES THAT THE POLICY AND THE PRACTICE IS INFORMED BY THAT WIDE RANGE OF 29:05 CONTRIBUTION AND IT HELPS US TO ENSURE THAT EACH OF YOU ARE INFLUENCING HOW THE 29.11 SYSTEMS LOOK AT THE INDIVIDUALS THAT ARE BEING SERVED THAT WE CONTINUE TO 29:16 FOCUS ON A PERSON- CENTERED A WHOLE PERSON APPROACH AND FINALLY AND I'LL 29:23 KEEP MY COMMENTS SHORT BECAUSE WE WANT TO GET BACK ON TRACK WITH OUR AGENDA 29:28 I OFTEN CAN BE FRUSTRATED BY HOW SLOW THINGS HAPPEN BUT 29:35 I'M ALWAYS ENERGIZED AND REMINDED THAT IT'S NOT ABOUT HOW LONG IT TAKES ABOUT 29:40 THE IMPACT THAT WE HAVE INDIVIDUALLY AND COLLECTIVELY ON THE INDIVIDUAL THAT 29:46 COMES TO US FOR OUR SERVICES NO MATTER WHAT PERSPECTIVE YOU BRING TO THIS CONVERSATION SO I'M GOING TO KEEP MY 29:53 COMMENTS SHORT WITH THAT I WANT TO INTRODUCE HAGAR AND SHERI WHO ARE OUR 30:00 CO-CHAIRS I APPRECIATE YOU MAKING THE TIME TO LEAD IN THIS PLACE AND SPACE I 30:06 APPRECIATE YOU HELPING US TO NAVIGATE THE FORUMS THAT WE HOLD THE DACLAC 30:14

WORK THAT IS BEING DONE AND SO WITH THAT I WILL STOP MY COMMENTS I WILL **TURN IT** 30:20 OVER TO THE BOTH OF YOU TO LEAD US THROUGH THE NEXT PIECE OF THE AGENDA HAGAR SHERI TO 30:25 YOU THANK YOU JOE REALLY APPRECIATE THE DISCUSSION SO FAR GOOD 30:32 MORNING EVERYONE SO GLAD TO SEE EVERYONE PARTICIPATING IN THIS IMPORTANT COMMITTEE AND THE TREMENDOUS ADVOCACY 30:38 AND COLLABORATION THAT WE CONTRIBUTE TO OUR COMMUNITY AS JOE MENTIONED MY NAME IS SHERI BURNS AND 30:45 I'M THRILLED TO BE CO-CHAIRING THE DACLAC STAKEHOLDER COMMITTEE WITH MY ESTEEMED COLLEAGUE HAGAR DICKMAN HAGAR AND I HAVE 30:53 A UNIFIED VISION AND NEW STRUCTURE FOR THIS COMMITTEE AS WE BEGIN THE 2024 30:58 YEAR HAGAR WILL SHARE THAT VISION IN JUST A FEW MINUTES FIRST I WANTED TO SHARE JUST A LITTLE BIT ABOUT MYSELF AND 31:05 MY AGENCY SILICON VALLEY INDEPENDENT LIVING CENTER OR S-V-I-L-C FOR SHORT А 31:12 OUICK VISUAL DESCRIPTION OF ME FIRST I AM A WHITE WOMAN WITH SHORT **BROWN HAIR** 31:17 AND I IDENTIFY AS BOTH AN OLDER ADULT AND A PERSON WITH A DISABILITY MY PRONOUNS ARE SHE HER AND 31:25 HERS I'VE BEEN THE EXECUTIVE DIRECTOR AT SILICON VALLEY INDEPENDENT LIVING CENTER FOR ALMOST 9 YEARS NOW AND I'M VERY 31:31 EXCITED TO BE A PART OF THE DACLAC BECAUSE I BELIEVE AN INDEPENDENT AND INTERDEPENDENT LIVING AND I'VE SPENT MY 31:40 ENTIRE ADULT LIFE ADVOCATING FOR EQUAL OPPORTUNITIES FOR ALL PERSONS TO REALIZE 31:45

THEIR DREAMS AND GOALS AND THAT INCLUDES BEING ABLE TO LIVE IN THE MOST COMMUNITY 31:51 INTEGRATED SETTING OF ONE'S CHOICE WHICH OF COURSE IS THE FOUNDATION OF THE OLMSTEAD ACT AND THIS 31:58 COMMITTEE SVILC HAS BEEN A LEADER IN PROVIDING NURSING FACILITY TO COMMUNITY 32:04 TRANSITIONS FOR OLDER ADULTS AND INDIVIDUALS WITH DISABILITIES SINCE 2011 WELL BEFORE THE CHANGES IN THE 32:11 WORKFORCE INNOVATION AND OPPORTUNITY ACT OR WIOA WAS SIGNED INTO LAW IN 32:17 2014 BUT WIOA WASN'T JUST ABOUT REALIGNING PROGRAMS AFFECTING EMPLOYMENT 32:23 EDUCATION AND TRAINING IT ALSO REQUIRED CENTERS FOR INDEPENDENT LIVING TO PROVIDE TRANSITION SERVICES FOR BOTH 32:30 YOUTH WITH DISABILITIES AND FOR ADULTS WHO ARE BEING WAREHOUSED IN INSTITUTIONAL SETTINGS TO FULLY 32:37 IMPLEMENT THE OLMSTEAD ACT AND TO MOVE FACT FOLKS BACK INTO THE COMMUNITY WITH THE 32:42 SUPPORTS AND SERVICES EACH PERSON NEEDED SINCE 2011 SVILC HAS **TRANSITIONED OVER 350** 32:50 FORMERLY INSTITUTIONALIZED INDIVIDUALS INTO COMMUNITY-BASED HOMES 32:56 WHERE THEY CAN REALIZE THEIR DREAMS DACLAC CAN WORK COLLABORATIVELY WITH OUR 33:01 STATE DEPARTMENTS TO IMPROVE UPON THE HOME AND COMMUNITY BASED SERVICES AND 33:06 THE MASTER PLAN FOR AGING GOALS AND INITIATIVES THAT CALIFORNIA HAS CREATED 33:12

AND EMBRACED WE WILL DO THIS TOGETHER NOW I WILL PASS THE BATON OVER TO 33:23

HAGAR THANKS SHERI MY NAME IS HAGARA DICKMAN AND I AM A SENIOR 33:29

ATTORNEY AT JUSTICE AND AGING WHERE WE WORK TO USE THE POWER OF LAW TO BRING ABOUT JUSTICE FOR OLDER ADULTS I

33:38

IDENTIFY AS AN IMMIGRANT AND MY PRONOUNS ARE SHE HER AND I HAVE WAVY BROWN

33:43

SHOULDER LENGTH HAIR AND OVERLY DISPROPORTIONATELY LARGE GLASSES SO 33:49

JUST A LITTLE BIT ABOUT MYSELF I'M A SENIOR ATTORNEY OF JUSTICE AND AGING AND I WORK ON CALIFORNIA ON MAKING SURE THAT

33:56

CALIFORNIA'S INHOME SUPPORT SERVICES AND OTHER HOME AND COMMUNITY BASED SERVICES ARE EQUITABLY AVAILABLE TO ALL

34:03

CALIFORNIANS WHO NEED THEM TO REMAIN LIVING IN THEIR COMMUNITY I'VE BEEN AT JUSTICE AND AGING FOR ABOUT TWO YEARS

34:10

AND BEFORE COMING TO JUSTICE AND AGING I WAS WORKING AS A LEGAL AID ATTORNEY WITH A SPECIALTY IN MENTAL HEALTH AND

34:16

VETERANS ISSUES I STARTED MY CAREER AT THE LAW FOUNDATION OF SILICON VALLEY'S MENTAL HEALTH ADVOCACY PROJECT

34:23

WHERE I REPRESENTED INDIVIDUALS LIVING WITH MENTAL HEALTH DISABILITIES IN ALL KINDS OF LEGAL MATTERS AND THEN I

34:29

MOVED TO BAY AREA LEGAL AID WHERE I STARTED THE VETERANS LEGAL PROJECT PROVIDING WRAPAROUND LEGAL SERVICES TO

34:35

LOW-INCOME VETERANS MANY OF WHOM WERE EXPERIENCING HOMELESSNESS OR WERE JUSTICE INVOLVED AND LIVING WITH MENTAL HEALTH

34:41

CONDITIONS RELATED TO THEIR SERVICE THROUGH WORKING WITH AND ADVOCATING FOR INDIVIDUALS WITH

34:49

MENTAL HEALTH DISABILITIES TO ACCESS SERVICES THE GOAL OF MY CLIENTS HAS ALWAYS PLAYED A CENTRAL ROLE BECAUSE

FOR ANY ADVOCACY EFFORT TO BE SUCCESSFUL THE INDIVIDUAL'S GOALS AND NEEDS MUST BE MET FIRST AND THAT IN

35:03

MY VIEW AND THAT IS WHAT I BRING TO DACLAC THAT IN MY VIEW SHOULD BE CENTRAL TO HOW WE RUN DACLAC AND

35:09

WHAT THE PURPOSE OF THIS ADVISORY COMMITTEE IS AS AN ADVISORY COMMITTEE WE SHOULD NOT ONLY LOOK AT THE PROGRAMS 35:15

AS THEY ARE DESCRIBED BUT AS THEY ACTUALLY OPERATE TO ADDRESS THE NEEDS OF THE PEOPLE WHO ACTUALLY USE THEM WITH

35:23

THAT IN MIND WE'RE GOING TO TRY SOMETHING NEW FOR THESE METTINGS GOING FORWARD TO ENSURE THAT OUR ENGAGEMENT HERE WILL

35:29

ELEVATE AND REALLY FOCUS ON THESE SYSTEMS THAT WE HAVE TO SUPPORT COMMUNITY LIVING AND HOW THEY'RE

35:34

ACTUALLY WORKING FOR OLDER ADULTS AND INDIVIDUALS WITH DISABILITIES WHO USE THEM SO I JUST WANTED TO INTRODUCE

35:42

OUR NEW SORT OF PILOT THAT WE'RE GOING TO BE TRYING WE'RE GOING TO TRY 35:47

A PANEL FORMAT FOR EACH OF OUR DACLAC SUBCOMMITTEES SUBCOMMITTEE MEMBERS WILL DISCUSS THEIR RECOMMENDATIONS TO 35:53

THE STATE AND PRESENT WHY THESE RECOMMENDATIONS ARE IMPORTANT AS WELL AS HOW THEY WILL IMPROVE INTEGRATED

36:00

COMMUNITY LIVING FOR THE INDIVIDUALS WHO USE THEM AND THEN COMMUNITY MEMBER COMMITTEE MEMBERS WILL THEN HAVE AN

36:06

OPPORTUNITY TO ASK QUESTIONS AND MAKE COMMENTS FOR THE LAST 10 MINUTES OF EACH PANEL AND WE ALSO REALLY VALUE PUBLIC

36:13

COMMENT AND WANTED TO MAKE SURE THAT WE DEDICATE ENOUGH TIME FOR THE PUBLIC TO PARTICIPATE SO WE ARE GOING TO BE

36:20

SAVING THE LAST 15 MINUTES FOR COMMENTS BUT AS CARROLL MENTIONED BEFORE YOU CAN ALSO EMAIL YOUR COMMENTS AT ANY TIME AND

WE ASK THE KEEP YOUR COMMENTS TO TWO MINUTES TO ENSURE THAT EVERYONE WHO WANTS TO COMMENT HAS THE OPPORTUNITY SO 36:32 WE'RE VERY EXCITED ABOUT THESE CHANGES AND WE HOPE THAT THIS WILL INSPIRE MEANINGFUL CONVERSATIONS THAT WILL FURTHER THE PURPOSE OF THIS ADVISORY 36:38 COMMITTEE AND THAT WILL ALSO REFOCUS OUR ATTENTION TO THE PEOPLE WHO USE THESE PROGRAMS AND THINK THROUGH HOW AND HEAR 36:45 FROM OTHERS LIKE HOW ARE THESE PROGRAMS REALLY WORKING AND WHAT CAN WE DO TO MAKE SURE THAT THIS COMMITTEE IS 36:51 FURTHERING INTEGRATED COMMUNITY LIVING FOR ALL THE PEOPLE WHO NEED THE SERVICES 36:58 AND SO NOW I'M GOING TO PASS IT BACK TO JOE I BELIEVE THANK YOU OH SHERI I'M SORRY WE 37:05 FIRST HAVE A COUPLE OF SLIDES BECAUSE THANK YOU HAGAR FOR THAT WONDERFUL OVERVIEW WE DID WANT TO 37:13 REMIND YOU THAT WE DO HAVE A MPA DAY OF ACTION SCHEDULED FOR 37:19 2024 CALIFORNIA FOR ALL AGES AND ABILITIES AND OF COURSE THE DISCUSSIONS 37:25 OVER THE TODAY AND THE NEXT COUPLE OF MONTHS AS WE MEET QUARTERLY AND 37:30 THOSE RECOMMENDATIONS WILL GUIDE SOME OF THE KEY AIMS AND FURTHER 37:37 RECOMMENDATIONS AND HOPEFULLY ACTIONS FOR US TO TAKE AT THE DAY OF ACTION 37:43 AND BEYOND THE KEY AIMS OF THE DAY OF ACTION ARE INFORMATION AND EDUCATION WE 37:49 WILL GATHER THESE PRIORITY RECOMMENDATIONS FROM THE SUBCOMMITTEES AND FROM THE MASTER 37:54

PLAN ON AGING STAKEHOLDER ALL THE STAKEHOLDER COMMITTEES TO INFORM THE DEVELOPMENT OF THE MPA INITIATIVE FOR 38:02 THE NEXT TWO YEARS THAT BEING 2025 AND 2026 WE WILL ALSO RENEW COMMITMENTS AND 38:09 ACCELERATE PROGRESS THAT ALLOWS US TO SUSTAIN AND REINVIGORATE DIVERSE PARTNERS AND STAKEHOLDERS ON 38:15 CALIFORNIA'S COMMITMENT TO ACHIEVE THE MPA'S FIVE BOLD GOALS AND THE SUB 38:21 INITIATIVE AND WE WILL ENGAGE PARTNERS IN THE WHOLE OF GOVERNMENT APPROACH BE A 38:27 MODEL BY CONVENING STATE AND NATIONAL LEADERS TO ADVANCE EQUITY COLLABORATION AND 38:33 INTEGRATION AMONG SECTORS IN CHARTING A PATH FORWARD TO PREPARE FOR THE NATION'S AGING POPULATION AND WE'D LIKE YOU TO 38:41 SAVE THE DATE ON YOUR CALENDARS OF COURSE MORE WILL BE COMING OUT IN THE NEXT FEW MONTHS AS THE DETAILS 38.48 EMERGE FOR THAT DAY BUT IT WILL BE SCHEDULED FOR TUESDAY OCTOBER 8TH OF 38:53 THIS YEAR TUESDAY OCTOBER 8TH 2024 SO YOU CAN SAVE THAT DATE IN YOUR CALENDARS 38:58 IT WILL BE AT THE SACRAMENTO CONVENTION CENTER AND THE TIME AND OF COURSE DETAILS WILL BE DETERMINED LATER SO 39:06 THANK YOU AND WE WILL NOW PASS IT BACK OVER I BELIEVE TO JOE TO START US WITH THE 39:11 SUBCOMMITTEE THANK YOU SHERI THANK YOU HAGAR VERY MUCH APPRECIATE YOUR COMMENTS AND THE WORK YOU'RE DOING 39:17 AGAIN SO ALL OF US COME TO THIS WORK WITH MANY DIFFERENT LIVED **EXPERIENCES I** 39:24

MYSELF AND FOR THOSE OF YOU WHO DON'T KNOW I'M BLIND AND SO WHEN WE THINK OF 39:29 TRANSPORTATION IT IS SOMETHING THAT I'VE DEALT WITH ALL MY LIFE WE KNOW THAT 39:34 OUR AGING COMMUNITY ALSO DEALS WITH CHALLENGES OF TRANSPORTATION AND SO HAVING A 39:40 SUBCOMMITTEE THAT REALLY LOOKS AT THIS IS INVALUABLE AND THEN OF COURSE HAVING 39:45 SOMEONE THAT HAS THE EXPERTISE AND THE EXPERIENCE IN THIS AREA SUCH AS MICHELLE LEADING THIS WORK IS YOU 39:53 KNOW ESSENTIAL RIGHT IT'S NOTHING ABOUT US WITHOUT US IS THE MOTTO THAT THE INDEPENDENT LIVING COMMUNITY HAS AND IT 39:59 COULDN'T BE MORE APPLICABLE SO WITH THAT MICHELLE I WILL SEND THIS TO YOU TO LEAD 40:05 US THROUGH THE CONVERSATION FROM YOUR 40:13 SUBCOMMITTEE OKAY SHERI AND WE WERE 40:22 TO START THIS OUT WITH THE PANEL I WAS NOT EXPECTING TO BE THROWN IT LIKE 40:27 THAT BUT I CAN GO AHEAD AND START WITH MY TOPIC HERE MY NAME IS 40:34 MICHELLE ROUSEY AS HE STATED I'M A PERSON WITH A DISABILITY I USE A 40:41 POWER WHEELCHAIR I'M ON OXYGEN I USE ADA PARATRANSIT SOME I USE FIX **ROUTE AND** 40:49 OTHER TRANSITS ALL OVER THE CALIFORNIA I'VE HAD LOTS OF EXPERIENCES ALL 40:55 OVER FOR THE BAY AREA ALSO 41:01 I ONE THING THAT REALLY COMES UP WHEN USING ADA PARATRANSIT IS SOME OF THE

41:07

ISSUES THAT COME UP FOR OUR SENIORS AND PEOPLE WITH DISABILITIES AND THAT'S 41:12 SOMETHING THAT WE'RE LOOKING AT WITH THE SUBCOMMITTEE AND 41:18 WHAT COMES TO MIND THAT OF AN EXPERIENCE THAT I HEARD ON ONE OF MY 41:23 ADVISORY BOARDS LOCALLY FOR PARATRANSIT WAS OF SENIORS THAT HAD TO WALK OR GO A 41:30 COUPLE BLOCKS FROM THEIR HOMES JUST TO PICK UP THEIR ADA PARATRANSIT SERVICE 41:37 OUR PARATRANSIT IS ALIGNED WITH FIXED ROUTE WITHIN A QUARTER MILE OF FIXED 41:42 ROUTE WITHOUT FIXED ROUTE BEING AVAILABLE THEN WE DO NOT HAVE ADA 41.49 PARATRANSIT AVAILABLE TO OUR SENIORS AND PEOPLE WITH DISABILITIES WHO NEED IT AND 41:55 I THINK SOME OF OUR PRIORITY AND SOMETHING THAT WE'VE BEEN LOOKING AT 42:02 AND I WANT TO PASS IT TO KALEO AND ALSO THEN BRING BACK TO SOME 42:09 COMMENTS OF GOALS THAT WE AS A COMMITTEE HAVE RIGHT NOW THE TRANSPORTATION 42:16 INITIATIVES ARE LISTED AS ONE OF FIVE SUB CATEGORIES UNDER THE HOUSING 42:23 SECTION IN THE MASTER PLAN ON AGING AND TRANSPORTATION SO IT'S **IMPORTANT TO THE** 42:29 DAY-TO-DAY LIVES TO PEOPLE WITH DISABILITIES AND OLDER ADULTS THAT IT WARRANTS ITS OWN SEPARATE DISTINCTIVE 42:36 CATEGORY IN THE MASTER PLAN ON AGING THE ACCESSIBLE TRANSPORTATION SYSTEM IS 42:42 SO BROKEN THAT IT NEEDS TO BE GIVEN EQUAL WEIGHT COMPARED TO OTHER CATEGORIES LIKE HOUSING CAREGIVING

HEALTH OUTCOMES AND EQUITY AND INCLUSION ACCESSABLE TRANSIT IS VITAL FOR OLDER

42:56

ADULTS AND PEOPLE WITH DISABILITIES JUST LIKE EVERYWHERE ELSE WE NEED TRANSPORTATION THAT CAN CONNECT OUR

43:03

COMMUNITY RUN ERRANDS VISIT GO TO THE DOCTOR IN A

43:09

TIMELY RELIABLE AND EASY MANNER IF WE DON'T START TO PRIORITIZE OUR 43:15

TRANSPORTATION GOALS WE WILL REDUCE THE EFFECTIVENESS OF OTHER MASTER PLAN ON

43:20

AGING INITIATIVES HOW ARE PEOPLE SUPPOSED TO GET TO THE DOCTOR VISITS IF THEIR PARATRANSIT RIDE GETS THEM TO THE HOSPITAL

43:28

AN HOUR LATE HOW CAN WE FOSTER SOCIAL CONNECTIONS AND ISOLATION PEOPLE DON'T HAVE EASY

43:36

ACCESS TO TRANSPORTATION TO GET TO THEIR FRIENDS AND COMMUNITY PEOPLE ARE LESS

43:41

LIKELY TO MAKE QUOTE UNQUOTE NONESSENTIAL TRIPS IF THEY KNOW THEIR PARATRANSIT

43:47

TRIP IS GOING TO TAKE SEVERAL HOURS LONG WHEN DRIVING OR OTHER PUBLIC TRANSPORTATION OPTIONS TAKE A FRACTION

43:54

OF THAT TIME SO WE NEED TO PUT MUCH MORE EMPHASIS ON ACCESSIBLE TRANSPORTATION

43:59

SERVICES IN THE MPA SO THAT OLDER ADULTS AND PEOPLE WITH

44:04

DISABILITIES ARE GIVEN THE SAME FREEDOM OF MOBILITY AS EVERYBODY ELSE AND

44:10

JOE YOU BROUGHT UP YOU KNOW NOTHING ABOUT US WITHOUT US AND I THINK THAT IS

44:16

SO IMPORTANT YOU KNOW AND AS WE MAKE TRANSPORTATION A PRIORITY IN THE MASTER 44:23 PLAN ON AGING THAT THAT WE LOOK AND REFER BACK TO THOSE COMMUNITIES THAT 44:29 SERVE UNDER THOSE THINGS AND THAT THE CONSUMERS WHO USE THOSE SERVICES SO THAT 44:35 WE CAN GET A REAL REFLECTION OF WHAT CHANGE IS NEEDED AND WHAT CHANGE NEEDS 44.42 TO HAPPEN IN THE LONG RUN THANK YOU MICHELLE FOR YOUR INTRODUCTION INTO 44:47 SOME OF THE KEY ISSUES AND CERTAINLY YOUR OWN PERSONAL EXPERIENCES REFLECTED 44:53 IN THE KEY PRIORITY AND BARRIERS THAT OLDER ADULTS AND PEOPLE WITH 44:59 DISABILITIES FACE EVERY DAY USING BOTH PUBLIC AND PARATRANSIT AND TO THAT 45:06 END I THINK WE HAVE KALEO MARK WITH SEAMLESS BAY AREAS UP NEXT TO 45.12 HIGHLIGHT SOME OF THE FINDINGS IN A FOCUS GROUP THAT THEY DID RECENTLY SO 45:18 WE'LL PASS IT OVER TO KALEO AND THEN BRING IT BACK FOR A DISCUSSION WITH ALL OF THE TRANSPORTATION SUBCOMMITTEE 45:25 MEMBERS HELLO YEAH THANK YOU SHERI AND THANK YOU MICHELLE FOR THAT INTRODUCTION 45:32 HI EVERYONE MY NAME IS KALEO I AM A POLICY AND ADVOCACY ANALYST WITH 45.37 SEAMLESS BAY AREA WE'RE A NONPROFIT GROUP FOCUSED ON BUILDING A BAY AREA 45:43 PUBLIC TRANSPORTATION SYSTEM THAT'S CONVENIENT ACCESSIBLE WIDELY USED AND EQUITABLE FOR ALL PEOPLE AND TODAY'S 45:52

PRESENTATION WILL GIVE YOU A GLIMPSE INTO SOME OF THE TRANSPORTATION ISSUES FACED BY OLDER ADULTS PEOPLE WITH 45:57 DISABILITIES AND HOW THAT REALLY HAMPERS THE MOBILITY OF FREEDOM FOR PEOPLE 46:03 YOU KNOW THIS WORK IS PART OF A BROADER RESEARCH PROJECT WE'VE BEEN DOING TO IDENTIFY THE PROBLEMS AND FIND 46:10 POTENTIAL SOLUTIONS TO FIX OUR ACCESSIBLE TRANSPORTATION NETWORK IN 46:15 CALIFORNIA SO I'LL BE PROVIDING A QUICK SUMMARY OF SOME OF THE PROBLEMS THAT RIDERS AND BOTH SERVICE 46:22 PROVIDERS FACE AND THEN AFTERWARDS WE WILL BE HAVING A PANEL OF FOLKS 46:27 REPRESENTING PEOPLE WITH COGNITIVE DISABILITIES PHYSICAL DISABILITIES AND THEY WILL TELL US ABOUT THEIR LIVED 46:34 EXPERIENCE TRYING TO NAVIGATE THE SYSTEM ALSO ALL OF OUR PANELISTS ARE 46:39 DACLAC TRANSPORTATION SUBCOMMITTEE MEMBERS SO THAT'S A LITTLE A LITTLE NUGGET OF FUN 46:45 FACT SO CAN NEXT SLIDE 46:51 PLEASE YEAH SO LIKE I SAID TODAY'S PRESENTATION WILL FOCUS ON THE CHALLENGE 46:56 FACED BY RIDERS AND SERVICE PROVIDERS FIRST WE'LL BE FOCUSING ON 47:02 RIDERS SO THROUGHOUT 2023 OUR PARTNERS AT GENESIS HOSTED THREE FOCUS 47:08 GROUPS WITH PEOPLE WITH COGNITIVE AND PHYSICAL DISABILITIES FROM NINE COUNTIES 47:13 ACROSS CALIFORNIA THEY CITED MANY PROBLEMS USING ACCESSIBLE TRANSPORTATION SERVICES 47:21 AND I BOIL IT DOWN TO JUST FOUR MAIN POINTS FOR THIS PRESENTATION 47:26

THE FIRST ONE BEING THAT RIDERS REALLY WANT MORE CONNECTIONS BETWEEN PEOPLE WITH DISABILITIES OLDER ADULTS AND

47:33

DECISION MAKERS WHETHER THAT BE PEOPLE AT TRANSIT AGENCIES WHETHER THAT BE

47:38

ELECTED OFFICIALS OR YOU KNOW STAFF AT DEPARTMENTS GENERALLY THERE WAS A

47:45

FEELING OF NOT YOU KNOW PEOPLE MAKING THESE DECISIONS AND NOT REALLY KNOWING

47:50

THE OBSTACLES THEY FACE ON A DAY-TO-DAY BASIS AND NOT REALLY UNDERSTANDING YOU KNOW THE END USER EXPERIENCE OF RIDING 47:57

ON PARATRANSIT OR OTHER ACCESSIBLE SERVICES THEY REALLY WANTED TO 48:03

HIGHLIGHT THAT YOU KNOW THEY AS RIDERS THEY HAVE THE EXPERTISE WHEN 48:08

RIDING THEIR SYSTEMS AND THEY WOULD LOVE TO HAVE MORE CONNECTIONS WITH AGENCY STAFF YOU KNOW JUST TO SHARE

48:14

THEIR STORIES AND TO WORK WITH THEM TO SOLVE THESE ISSUES THE NEXT MAIN POINT THAT A LOT OF

48:21

RIDERS BROUGHT UP WAS DECREASING TRIP TIMES OFTEN TRIPS ON ACCESSIBLE 48:27

TRANSPORTATION CAN TAKE WAY LONGER THAN IT WOULD TAKE LIKE IF THEY WERE TO DRIVE

48:32

OR IF HE WERE TO TAKE OTHER FIXED TRANSIT ONE STORY THAT YOU KNOW STUCK OUT TO ME PARTICULARLY WAS A

48:38

RESIDENT OF SAN JOSE WHO MENTIONED TAKING A TRIP ON PARATRANSIT THAT TOOK THREE AND A HALF HOURS WHEREAS YOU KNOW

48:45

A CONVENTIONAL DRIVING WOULD HAVE TAKEN HER LESS THAN AN HOUR ANOTHER MAIN POINT THAT WAS BROUGHT

48:53

UP WAS THE NEED FOR MORE RELIABLE AND FREQUENT SERVICE IN MORE AREAS AND AT

MORE TIMES OF THE DAY ANOTHER STORY THAT I REMEMBER WAS SOMEONE THAT 49:04

LIVED IN SANTA ROSA THAT WAS ABLE TO GET A JOB THAT WAS FROM 3 TO 11 P.M. AND

49:10

SHE WASN'T ABLE TO TAKE IT BECAUSE PARATRANSIT STOPS RUNNING AT 8:00 PM IN HER AREA AND SHE NEEDS IT AS A LAST MILE

49:17

CONNECTION TO GET HOME AFTER WORK SO YOU KNOW THERE WAS A REALLY STRONG DESIRE

49:24

FOR INCREASED SERVICE

49:30

AND THEN LASTLY A CONCERN THAT A LOT OF RIDERS HAD WAS A NEED FOR 49:38

UNIVERSAL DESIGN ON VEHICLES OFTEN PEOPLE USING

49:44

WHEELCHAIR LIFTS FACE ISSUES THEIR MOBILITY DEVICE MIGHT NOT BE 49:51

COMPATIBLE WITH THE WHEELCHAIR LIFT OR THEY MIGHT FACE OTHER ISSUES WITH YOU KNOW NEEDING OVERHEAD SPEAKERS BECAUSE

49:58

THEY ARE BLIND AND DON'T REALLY KNOW WHERE THEY ARE WHEN THEY'RE ON THEIR TRIP SO MORE ACCESSIBILITY BOTH

50:06

ON VEHICLES AND ALSO WITH OPERATOR TRADING TO IMPROVE THE

50:12

EXPERIENCE NEXT SLIDE PLEASE SO THAT SO THAT HIGHLIGHTS

50:18

A LOT OF THE ISSUES THAT WE'RE FACED BY RIDERS AND WE ALSO DID A SURVEY OF 50:23

SERVICE PROVIDERS FROM ACROSS THE STATE TO IDENTIFY THE CHALLENGES AND YOU KNOW

50:29

FINANCIAL BARRIERS THEY FACE AND THIS SUMMARIZES SOME OF THAT I'LL GO THROUGH

50:34

IT QUICKLY SO THAT WE HAVE ENOUGH TIME FOR OUR PANELISTS TO HEAR FROM THEM

50:40

BUT SOME OF THE KEY POINTS WERE THAT STAFFING WAS A MAJOR ISSUE FOR A LOT OF THESE AGENCIES SOMETHING THAT I THINK 50:49 DEBBIE OR MICHELLE BROUGHT UP TO ME WAS THAT PARATRANSIT OPERATORS ARE OFTEN PAID LESS THAN FIXED ROUTE TRANSIT SO IT IS 50:56 HARD TO MAINTAIN YOU KNOW KEEPING THESE WELL-TRAINED OPERATORS ON 51:02 STAFF SO SERVICE PROVIDERS REALLY EMPHASIZED YOU KNOW PAYING THEM MORE AND 51:09 GETTING MORE EXPERIENCED STAFF TO KEEP THEM ONBOARD COORDINATION WAS A MAJOR ISSUE 51:16 THAT A LOT OF THEM CITED WHETHER THAT BE COORDINATION BETWEEN ACCESSIBLE TRANSPORTATION 51:21 PROVIDERS WHETHER THAT BE COORDINATION WITH SOCIAL SERVICE AGENCIES YOU KNOW TO STANDARDIZE ELIGIBILITY 51:28 REQUIREMENTS AND STAFF TRAINING AND ALSO UNIFYING THE SOFTWARE THAT A LOT OF 51:34 THE PROVIDERS USE SO THAT THEY CAN DO MORE COLLABORATION IN TERMS OF USERS A LOT 51:41 OF SERVICE PROVIDERS EMPHASIZED WANTING SHORTER ELIGIBILITY WAIT TIMES FOR WHEN PEOPLE ARE SIGNING UP FOR SERVICES AND 51:48 ALSO THE ABILITY FOR THEIR WRITERS TO PAY WITH TRANSIT FAIR CARDS OR CREDIT CARDS OFTEN THEY HAVE TO GO 51:55 THROUGH THE AGENCY'S WEBSITE AND GET YOU KNOW INSERT MONEY THAT WAY SO OPENING IT 52:02 UP FOR MORE PAYMENT OPTIONS WOULD MAKE IT EASIER FOR RIDERS NEXT 52:11 SLIDE IN TERMS OF OPERATIONS A LOT OF THEM EXPRESS SIMILAR THINGS THAT RIDERS 52:17 WANT LIKE LONGER SERVICE HOURS MORE SERVICE AREA MORE RESOURCES FOR

52:23 VEHICLES AND IN TERMS OF THE OTHER CATEGORIES COMMUNICATION MORE **OVERALL MARKETING AND** 52:31 MORE RESEARCH INTO WAYS THAT RIDERS CAN GET PLUGGED INTO SPEAKING WITH AGENCY STAFF TO 52:37 IMPROVE THE SERVICE AND THE NEXT 52:42 SLIDE WILL BE MY LAST ONE OKAY SO WE'VE HEARD THE PERSPECTIVE FROM **RIDERS AND** 52:48 SERVICE PROVIDERS AND YOU KNOW DURING THIS RESEARCH WE REALIZED THERE WERE A LOT OF SIMILAR CHALLENGES FACED BY BOTH 52:53 OF THEM MANY OF THOSE CHALLENGES KIND OF BOIL DOWN TO JUST NEEDING HIGHER 53:00 LEVELS OF FUNDING IN ALL HONESTY WE REALIZE THAT THE CURRENT ACCESSIBLE 53:06 TRANSPORTATION SYSTEM DOES NOT WORK FOR PEOPLE AND THERE IS A NEED TO REIMAGINE A SYSTEM THAT GOES ABOVE AND 53:14 BEYOND WHAT IS CURRENTLY OFFERED BECAUSE PEOPLE WITH DISABILITIES NEED TO GET TO THE SAME PLACE EVERYONE ELSE GOES TO AND 53:21 PEOPLE WITH DISABILITIES AND OLD ADULTS NEED TO DO THE SAME THINGS THAT EVERYONE ELSE 53:27 DOES SO WITH THAT WE WILL TURN IT OVER TO OUR PANEL DISCUSSION THANK YOU SO MUCH KALEO THAT 53:34

WAS EXCELLENT I APPRECIATE YOUR OVERVIEW OF THE FINDINGS FROM BOTH RIDERS AND

53:40

SERVICE PROVIDERS AND SOME OF THE KEY ISSUES SO NOW WE'VE GOT THE 53:46

TRANSPORTATION SUBCOMMITTEE BACK UP IF WE COULD HAVE EACH OF YOU JUST 53:53

BRIEFLY COMMENT PERHAPS ON ONE OR TWO PERSONAL EXPERIENCES FROM THE LIST OF ISSUES

THAT KALEO RAISED AND MICHELLE RAISED AND THEN ALSO IF YOU COULD 54:05

SHARE IF YOU HAVE SOME POSSIBLE SOLUTIONS TO SOME OF THESE 54:11

BARRIERS WHO WOULD LIKE TO KICK US OFF SO THIS IS DEBBIE I'M GONNA GO AHEAD AND

54:16

KICK US OFF I'M NOT SURE IF JEFF IS ON WITH US OR NOT I TRIED TEXTING HIM 54:22

BUT I DIDN'T SEE HIM IN THE LIST SO HOPEFULLY HE CAN JOIN US AND WEIGH IN BECAUSE ONE THING THAT WE TEND TO AS A

54:30

SOCIETY NOT DO VERY WELL IS RECOGNIZE THAT AGING AND DISABILITY ARE A CONTINUUM AND A BEAUTIFUL TAPESTRY OF

54:38

DIVERSITY AND SO WE HAVE DIFFERING WAYS THAT WE ACCESS THINGS WHETHER WE HAVE

54:44

SIGHT OR HEARING OR PHYSICAL DIFFERENT USES THAT WE'RE ABLE TO DO SO 54:51

IT'S IMPORTANT THAT AS WE BUILD LIKE YOU TALKED ABOUT AND THANK YOU VERY 54:56

MUCH YOU TALKED ABOUT WHAT OUR RECOMMENDATIONS ARE OUR PRIMARY 55:02

RECOMMENDATION IS THAT WE INCLUDE AGING AND DISABILITY IN THE LENS OF ALL THE SYSTEMS THAT WE PLAN SO WE THINK ABOUT

55:10

WHAT VISION PEOPLE HAVE WE THINK ABOUT WHAT HEARING PEOPLE HAVE WE THINK ABOUT WHAT DEVICES FOLKS USE FOR MOBILITY SO

55:16

ALL OF THOSE THINGS ARE VERY IMPORTANT AND WE ARE TERRIBLE AT PLANNING WITH AGING AND DISABILITY AS PART OF OUR LENS

55:24

SO I THINK THAT'S THE PRIMARY ASK AND THAT WE DON'T DO IT BY ASKING DEBBIE TOTH

55:29

HOW TO DO IT WE DO IT BY ASKING PEOPLE WHO HAVE ACCESS BARRIERS TO THESE 55:35

DIFFERENT FORMS OF MOBILITY SO THAT WE CAN HAVE A BETTER SYSTEM I'M HERE TODAY MY NAME IS DEBBIE TOTH I'M SORRY I'M

55:41 DESCRIBING MYSELF AFTER THE FACT BUT I HAVE LONG GRAY FUZZY HAIR I AM 55:48 WEARING MY HEART RED SHIRT WITH WHITE HEARTS ON IT IN OMAGE TO THIS 55:55 HALLMARK HOLIDAY WE CALL VALENTINE'S DAY I CHOOSE TO EXPRESS MY LOVE IN DIFFERENT 56:01 WAYS THAN ROMANTICALLY I THINK DIGNITY INDEPENDENCE AND ACCESS ARE 56:07 BEAUTIFUL THINGS TO CELEBRATE ON A DAY OF LOVE SO I'M GLAD WE'RE HAVING THIS CONVERSATION BUT WHERE I GET I THINK 56:14 WHERE MY VOICE IS IMPORTANT IN THIS CONVERSATION IS THAT I'VE BEEN 22 YEARS AT CHOICE AND AGING ONE OF THE 56:20 THINGS THAT WE DO AT CHOICE AND AGING IS PROVIDE A PROGRAM CALLED ADULT DAY HEALTHCARE 56:26 AND IN ADULT DAY HEALTHARE FOLKS COME TO AND FROM OUR PROGRAMS WE HAVE THE SAME 56:31 STAFFING AS A SKILLED NURSING FACILITY BUT OH MY GOSH IT'S DISGUISED AS FUN W00 56:37 WHAT SO WE HAVE JOY AND WE HAVE THERAPIES AND WE MIX THEM ALL TOGETHER BUT PEOPLE COME TO AND FROM OUR 56:44 PROGRAM VIA PARATRANSIT IN MANY CASES PARATRANSIT IS THE AMERICANS WITH 56:51 DISABILITIES ACT LINE OF TRANSPORTATION THAT DELIVERS SERVICES 56:57 FOR PEOPLE WHO ARE FUNCTIONALLY UNABLE TO TAKE FIXED ROUTE TRANSIT BUT IT WAS 57:04 INTENDED TO BE THE FLOOR AND NOT THE CEILING BUT IT IS PROVIDED AS A CEILING 57:09 AND SO FOLKS WHO LIVE IN RURAL COMMUNITIES FOLKS WHO LIVE IN NON DENSE AREAS THAT ARE URBAN DO NOT HAVE

57:18

ACCESS TO IT AND MANY FOLKS AS KALEO TALKED ABOUT CAN SPEND THREE HOURS ON A 57:25

PARATRANSIT VEHICLE BECAUSE NOTHING SAYS THAT'S WRONG EXCEPT MAYBE ELDER ABUSE ADULT ABUSE LIKE YOU KNOW THIS IS

57:32

THE PROBLEM I SEE PEOPLE WITH MID TO LATE STAGE ALZHEIMER'S EVERY DAY BEING

57:39

TRANSPORTED IN A WAY THAT IS SO HARMFUL TO THEM AS A HUMAN BEING MANY OF THESE

57:46

FOLKS ARE INCONTINENT MANY OF THESE FOLKS GET CONFUSED BY HAVING STRANGERS

57:51

COME AND GO FROM THE PLACE THAT THEY ARE MANY OF THESE FOLKS HAVE BEEN DROPPED OFF AT THE WRONG LOCATION AND LEFT

57:58

PEOPLE WITH LATE STAGE DEMENTIA WHO CANNOT COMMUNICATE VERBALLY DROPPED OFF AT THE PLACE THAT THEY WEREN'T

58:04

IDENTIFIED ON THE MANIFEST TO BE DROPPED OFF AT WE HAD A WOMAN WHO WAS A MONOLINGUAL RUSSIANS SPEAKING WOMAN WITH

58:11

LATE STAGE DEMENTIA TOLD THE DRIVER THAT SHE LIKED THE PARK AND HE LEFT HER THERE

58:16

WHEN THE DESIGNATION WAS OUR ADULT DAY HEALTHCARE PROGRAM THIS HAPPENS EVERY

58:21

DAY AND WE PAY THESE DRIVERS LESS WE THESE DRIVERS LESS THAN WE EXPECT MORE FROM THEM SO I'M NOT TRYING TO POINT

58:28

FINGERS OR VILIFY ANYONE I AM TRYING TO PAINT THE PICTURE OF A BROKEN SYSTEM

58:33

THAT IT IS IMPERATIVE THAT WE FIX AND WE MUST NOT LOOK AT PARATRANSIT AS THE ONLY

58:41

FORM OF GETTING PEOPLE AROUND THAT IS ONE TINY DROP IN A BUCKET OF WHAT SHOULD

58:46

BE A CONTINUUM OF TRANSPORTATION AND MOBILITY SUPPORTS WE SHOULD NOT AGE

58:52

OR BECOME DISABLED OUT OF THE ABILITY TO GET FROM POINT A TO POINT B IN A WAY THAT MEETS OUR NEEDS I DON'T KNOW

58:59

IF YOU WANT ME I CAN GIVE SOME MORE EXAMPLES BUT I WANT TO BE COGNIZANT OF TIMING AND OTHER FOLKS THANKS DEBBIE

59:05

REALLY APPRECIATE YOU COVERED QUITE A NUMBER OF THINGS THAT ALSO KALEO MENTIONED IN THE FOCUS GROUP OF PAY

59:13

EQUITY WITH ROUTES AND TIMES AVAILABILITY HOW PEOPLE WE ALL

59:21

KNOW THAT TRANSPORTATION IS A KEY SOCIAL DETERMINANCE OF HEALTH AS FAR AS OF

59:27

IMPACTING ISOLATION AND IF PEOPLE CAN'T GET TO WHERE THEY WANT TO GO 59:33

AND THEY CAN'T GET THERE SAFELY AND DURING THE TIMES THEY NEED TO GO THERE THAT CREATES TREMENDOUS PROBLEMS WE DO

59:39

WANT TO OPEN IT UP TO THE FULL COMMITTEE BUT MICHELLE I WANT TO GIVE YOU AN OPPORTUNITY IF YOU HAD SOMETHING ELSE

59:44

YOU WANTED TO ADD OR FOCUS SHERI I AM HERE IT'S JEFF THOM I DON'T HAVE VIDEO ON

59:50

BECAUSE I'M OF STATE OKAY YOU ARE BACK WITH US JEFF OKAY SO MAYBE THEN IF YOU'VE GOT SOMETHING YOU WANTED TO FOCUS ON OR

59:57

COMMENT ON WHAT WAS ALREADY SHARED IN SOME OF THOSE BARRIERS AS WELL AS POTENTIAL SOLUTIONS THAT WOULD BE GREAT

1:00:03

SURE JUST A COUPLE THINGS I WANT TO SAY I REALLY THINK THAT IT IS TIME THAT 1:00:09

WE DO SOMETHING WHETHER AS A STATE REQUIREMENT

1:00:14

OR THROUGH AGREEMENTS BETWEEN DISTRICTS ON THE ISSUE OF ELIGIBILITY TWO AREAS 1:00:21 FIRST FOR THOSE WHO HAVE PERMANENTLY DISABILING CONDITIONS THEY SHOULD HAVE 1:00:27 TO GO THROUGH ELIGIBILITY PROCEDURES JUST ONCE THERE'S REALLY NO NEED IT'S A 1:00:32 WASTE OF STAFF'S TIME AND IT'S A WASTE OF THE CONSUMER'S TIME TO 1:00:39 RE-QUALIFY FOR ELIGIBILITY AND SECONDLY THERE SHOULD BE STATEWIDE **RECOGNITION OF** 1:00:46 ELIGIBILITY BECAUSE IT IS AGAIN A WASTE OF TIME AND IS TREMENDOUSLY 1:00:52 DIFFICULT FOR CONSUMERS TO GO THROUGH THE HOOPS THAT ARE NECESSARY TO GET ELIGIBILITY FOR 1:00:59 PARATRANSIT AND EVEN FOR FIXED ROUGHT SERVICE IF THEY HAVE A DISABILITY WE NEED TO MAKE MAJOR CHANGES IN THIS AREA 1:01:06 THE SECOND AREA I WANT TO FOCUS ON IS NOT VERY SPICY BUT IT IS VERY IMPORTANT 1:01:13 AND THAT IS THE AREA OF CONNECTIONS WITH DECISION 1:01:18 MAKERS I HAPPEN TO BE MAYBE LUCKY MAYBE NOT I AM THE CURRENT 1:01:25 CHAIR OF MY TRANSIT DISTRICTS COMMITTEE ADVISORY 1:01:33 COMMITTEE FOR PERSONS WITH DISABILITIES AND SENIORS THAT IS A MIXED **BLESSING IN MANY** 1:01:39 WAYS IT GIVES ME ACCESS TO MY TRANSIT 1:01:45 DISTRICT LEADERSHIP IT BUT IT ALSO REQUIRES ME 1:01:51 TO DO CERTAIN THINGS IT REQUIRES ME TO AND MANY OF THESE ARE GOOD THINGS 1:01:58

WE ARE AN ADVISORY COMMITTEE SO WE NEED TO ADVISE IT IS IMPORTANT ACTUALLY 1:02:04 THAT WE COLLABORATE WHEN WE CAN BECAUSE IF THE TRANSIT DISTRICT IS DOING 1:02:10 THINGS THAT ARE POSITIVE AND THAT ARE HELPFUL WE SHOULD HELP TO ENGAGE IN 1:02:16 THE COMMUNITY AND WITH THE GENERAL PUBLIC THE GOOD THINGS THAT THEY ARE DOING BUT IT ALSO POSES A BIT OF 1.02.22ATTENTION BECAUSE WE ARE THERE PRIMARILY FOR THE CONSUMERS THAT WE SERVE AND IF 1:02:30 OUR TRANSIT DISTRICT YOUR TRANSIT DISTRICT WHEREVER YOU MAY LIVE IS NOT 1:02:35 DOING THE THINGS THAT YOU THINK NEED TO BE DONE WE NEED TO SHOUT WE NEED TO BE 1:02:41 AGENTS OF CHANGE WHETHER WE'RE ON THE COMMITTEES LIKE I AM OR WHETHER WE ARE IN PRIVATE GROUPS OF SENIORS OR 1:02:48 PEOPLE WITH DISABILITIES OR WHETHER WE'RE JUST INDIVIDUALS WE DON'T HAVE THE TIME TO ALLOW ALL OF THE 1:02:57 HORRENDOUS THINGS THAT DEBBIE OUTLINED A MINUTE AGO TO CONTINUE 1:03:02 HAPPENING YEAR AFTER YEAR AFTER YEAR WHETHER WE LIVE IN YOU KNOW THE MOST 1:03:08 RURAL OF COUNTIES OR WHETHER WE LIVE IN MAJOR URBAN AREAS THE TIME FOR GREAT 1:03:13 CHANGE IS LONG GONE AND LONG PASSED AND WE NEED TO PUSH AS HARD AS WE POSSIBLY 1:03:20 CAN YOU KNOW NO MATTER THE RISKS WE TAKE WE CAN'T AFFORD TO BE SOFTSPOKEN WHEN 1:03:27

WE INTERACT WITH OUR TRANSIT PROVIDERS AND THAT'S WHAT I REALLY WANTED. TO FOCUS ON SO THANK YOU VERY MUCH THANK YOU SO 1:03:35 MUCH JEFF YES THE VITAL IMPORTANCE OF REPRESENTATION AND THAT'S WHY 1:03:42 DEFINITELY WE ARE HERE BUT YEAH WE NEED TO HAVE REPRESENTATION NOTHING ABOUT US WITHOUT US AT ALL LEVELS LOCAL STATE 1:03:49 FEDERAL FOR SURE SO THANK YOU FOR SHARING THOSE EXAMPLES LET'S GO AHEAD HEAD AND OPEN IT UP TO THE FULL DACLAC 1:03:59 COMMITTEE FOR COMMENTS OR QUESTIONS OR TO ENGAGE THE SUB COMMITTEE ON 1:04:06 THESE ISSUES SO I THINK WE HAVE AARON YOU'RE UP FIRST YOUR HAND THANKS SHERI HI EVERYBODY AARON CARRUTHERS 1:04:13 WITH THE STATE COUNCIL ON DEVELOPMENTAL DISABILITIES AND WANT TO ECHO THE 1:04:19 DEBBIE'S COMMENTS AND NOTICE THE PERSPECTIVE THAT SHE BROUGHT TO THE **ISSUE OF TRANSPORTATION WHICH REALLY** 1:04:24 KIND OF BLEW UP IN THE CHAT COMMENTS TOO ECHOING WHAT MARTY SAID WHICH 1:04:30 IS FROM THE STATE COUNCIL ON DEVELOPMENT OF DISABILITIES PERSPECTIVE WE LOOK AT TRANSPORTATION AS THE INTERCONNECTION 1:04:37 BETWEEN SO MANY OTHER SERVICES SO LEADING OFF FROM THE AGENCY'S 1:04:43 OPENING COMMENTS RELATED TO BREAKING DOWN SILOS AND JUST LOOKING AT HOW DIFFERENT PROGRAMS ARE BEING SERVED AND 1:04:49 IMPACTING EACH OTHER WE THINK ABOUT WHEN WE TALK TO PEOPLE ABOUT EMPLOYMENT ADULT WITH DEVELOPMENTAL 1:04:54 DISABILITIES WHO WANT TO ENTER THE WORKFORCE ONE OF THE FIRST QUESTIONS IS ABOUT RELIABLE TRANSPORTATION IF I'M 1:05:01

NOT ABLE TO GET TO MY JOB RELIABLY THEN I'M NOT ABLE TO BE RELIABLE EMPLOYEE 1:05:06 IMPACTS MY ABILITY TO BE YOU LOOK AT THE EMPLOYMENT RATES FOR 1:05:13 CALIFORNIA WHICH HAS BEEN STAGNANT FOR DESPITE MANY EFFORTS WE'RE EXCITED ABOUT THE AGENCY STARTING THE EMPLOYMENT 1:05:20 FIRST COMMITTEE IN JULY WHO CAN START LOOKING AT HOW THE DIFFERENT ISSUES IMPACT EACH OTHER FROM THIS 1:05:26 COMMITTEE'S PERSPECTIVE AND TRANSPORTATION WE ALSO LOOK AT IT FROM THE OTHER DIRECTION WHICH IS RELIABLE 1:05:32 TRANSPORTATION IMPACTS THE ABILITY FOR DIRECT SERVICE PROVIDERS TO SHOW UP IN OUR HOMES AND PROVIDE THE CARE THAT 1:05:38 WE NEED SO IT'S A BARRIER AS IT RELATES TO OUR ABILITY TO ACCOMPLISH GOALS. IT'S A BARRIER IT RELATES TO PEOPLE ABILITY 1:05:45 TO COME TAKE CARE OF WHAT WE NEED SO I APPRECIATE AND WANT TO AMPLIFY THE 1:05:50 POINTS BEGAN BY DEBBIE AS IT RELATES TO IT BEING A BREAK DOWN THE SILOS CROSS 1:05:56 ORGANIZATIONAL CROSS PROGRAM ISSUE THANK 1:06:02 YOU THANK YOU SO MUCH AARON 1:06:07 PETER YOU CAN 1:06:13 UNMUTE YOU'RE STILL MUTED PETER YOU'RE STILL MUTED 1:06:23 PETER 1:06:38 YOU'RE STILL MUTED PETER YOU ARE UNMUTED PETER BUT YOUR AUDIO DOESN'T 1:06:44 SEEM TO BE WORKING SO MAYBE YOU CAN CHECK YOUR SETTINGS ON THAT AND WE CAN COME BACK TO 1:06:52

YOU DOES ANYBODY ELSE HAVE ANY COMMENTS OR ANYBODY ON THE TRANSPORTATION 1:06:57 SUBCOMMITTEE HAVE SOME ADDITIONAL THINGS YOU WANT TO SHARE OR REACTIONS TO WHAT AARON JUST SHARED 1:07:06 MICHELLE THANK YOU JEFF AND DEBBIE FOR YOUR COMMENTS I WANT TO 1:07:13 DITTO A LOT OF WHAT THEY SAID AND YOU KNOW WE NEED STATEWIDE COORDINATION WITH 1:07:18 OUR TRANSPORTATION AND ACCESS TO THAT TRANSPORTATION FOR SENIORS AND **PEOPLE WITH** 1:07:23 DISABILITIES THAT MAKES IT EASIER FOR EVERYBODY TO ACCESS WHAT THEY NEED IN TRANSPORTATION THIS RELATES BACK TO WE 1:07:32 ALL AGE INTO DISABILITY AND OUR NEEDS NEED TO BE MET BY OUR TRANSPORTATION 1:07:38 SYSTEM ALONG WITH ALL OUR HOMESTEAD NEEDS IN THE COMMUNITY **TRANSPORTATION IS** 1:07:44 A VITAL SERVICE THAT NEEDS TO HAVE ITS OWN PRIORITY AND THE MASTER PLAN ON AGING 1:07:49 THANK YOU MICHELLE PETER DO YOU WANT TO TRY AGAIN 1:07:58 I THINK HE MAY BE WORKING ON THE SETTINGS OKAY LET'S GO TO GABRIEL THEN THANK YOU HI EVERYONE GABRIEL ROGIN 1:08:05 EXECUTIVE DIRECTOR OF NORTH BAY REGIONAL CENTER I WANT TO ECHO STRONGLY ECHO WHAT EVERYONE ELSE HAS BEEN SAYING BOTH IN 1:08:11 TERMS OF THE CENTRALITY OF TRANSPORTATION TO EVERYTHING ELSE AND THE INTERCONNECTEDNESS AND THE 1:08:17 SIGNIFICANT BARRIERS THAT PEOPLE FACE ON THE ONE HAND I'M HAPPY THAT WE'RE DOING FOCUS GROUPS ON THE OTHER HAND I CAN'T 1:08:24

BELIEVE WE'RE STILL DOING FOCUS GROUPS THAT ARE TELLING US THE EXACT SAME THING AS DEBBIE SAID THAT WE'VE BEEN HEARING FOR DECADES SO I HOPE WE'RE READY NOW

1:08:32

TO MOVE PAST GATHERING MORE DATA ABOUT THE PROBLEMS WE WE'RE VERY CLEAR ON WHAT THE PROBLEMS ARE AT LEAST I'M LOOKING

1:08:38

AROUND EVERYONE'S NODDING ANYONE WHO HAS TRAVELED WITH SOMEONE WITH A SIGNIFICANT MOBILITY ISSUE OR REALLY PARATRANSIT

1:08:47

EVEN FOR A COUPLE WEEKS YOU EXPERIENCE THESE CHALLENGES THAT DEBBIE IS TALKING ABOUT THEY'RE

1:08:54

ALMOST CONSTANT THE BARRIERS THAT OCCUR SO I JUST REALLY AM EAGER TO 1:09:01

MOVE TO A REALLY CONCRETE PLAN OF ACTION AND DEBBIE I WAS LOOKING AROUND AT THIS GROUP WE'RE ALL ALLIES IN THIS SO JUST

1:09:08

TELL US HOW WE CAN MOBILIZE TELL US WHERE TO SHOW UP TELL US WHAT LEGISLATION TO YOU KNOW SUPPORT OR

1:09:16

YOU KNOW HOW DO WE NOW PIVOT TO A REALLY CONCRETE ACTION PLAN WHERE WE CAN ALL GET INVOLVED I'M GLAD WE'RE ON

1:09:23

THESE ADVOCACY OR THESE WHAT ARE THE THESE COMMITTEES AND WE'RE ALL VOICING SOMETHING NEEDS TO CHANGE

1:09:29

SOMETHING NEEDS TO CHANGE BUT WE GOT TO GET EVEN MORE CONCRETE THAN THAT AND DRILL DOWN SO WE CAN ALL GET INVOLVED

1:09:35

IN A MEANINGFUL WAY THANK YOU THANK YOU SO MUCH GABRIEL

1:09:43

JANIE THANKS SHERI I JUST WANT TO SAY HOW IMPORTANT THIS IS WE ARE IN THE 1:09:50

BATTLE FOR IT'S A PARADOXICAL ISSUE FOR ASSEMBLY BILL 517 FOR THE BROWN ACT

1:09:58

AND ONE OF THE BIG ISSUES THAT WE PUT FORWARD FOR THE BROWN ACT TO BE CHANGED

1:10:03

SO THAT WE COULD HAVE THOSE MEETINGS AT THE COUNTY LEVEL VIRTUALLY WAS THAT IT TOOK SUCH A LONG AMOUNT OF TIME ON PARATRANSIT 1:10:11 FOR OUR MEMBERS OF THESE COMMITTEES TO GET THERE AND I JUST THINK 1:10:16 IT IS SO SAD THAT WE HAD TO USE THIS ISSUE AS AN ARGUMENT FOR THAT AND 1:10:22 JUST HOW IMPORTANT IT IS FOR OUR FOLKS TO BE ABLE TO GET WHERE THEY WANT TO GO WHEN THEY WANT TO GET THERE 1:10:33 THANKS E JANIE 1:10:38 ADINA SO TO WHAT GABRIEL ROGIN WAS SAYING 1:10:45 ABOUT ACTIONS THAT CAN BE TAKEN UNFORTUNATELY THERE IT SEEMS UNLIKELY 1:10:53 THAT THERE WILL BE LEGISLATION THIS YEAR BUT THERE ARE A COUPLE OF **OPPORTUNITIES** 1:10:58 AT THE ADMINISTRATIVE LEVEL IN PARTICULAR ONE OF THE BARRIERS TO LEGISLATION LAST YEAR WAS THAT THE COST 1:11:08 HOW MUCH IT CURRENTLY COSTS AND WHAT THE NEED IS FOR ACCESSIBLE TRANSPORTATION YOU KNOW ACROSS THE 1:11:15 PUBLIC TRANSIT AND OTHER SOCIAL SERVICES AGENCY IS AN ENTIRE MYSTERY THIS IS SOMETHING THAT NOBODY KNOWS AND 1:11:22 THAT WAS A BARRIER TO REFORM LEGISLATION FORTUNATELY THERE ARE TWO 1:11:28 STATE MANDATED INITIATIVES DOING COST ASSESSMENTS AND POLICY RECOMMENDATIONS 1:11:34 FOR TRANSPORTATION THE THERE'S AN 1:11:41 SB1121 COST ASSESSMENT FOR TRANSPORTATION AND AN SB125 TASK FORCE 1:11:47 ASSESSING AND MAKING RECOMMENDATIONS ABOUT PUBLIC TRANSPORTATION THESE THINGS ARE HAPPENING NOW AND THERE'S 1:11:53

OPPORTUNITIES TO MAKE SURE THAT THOSE INITIATIVES DO THAT ASSESSMENT FOR 1:11:59 ACCESSIBLE TRANSPORTATION WHICH WILL HELP UNBLOCK OTHER REFORMS AND IF YOU ARE INTERESTED IN 1:12:09 ADVOCATING TO MAKE SURE THAT THAT HAPPENS WE CAN FOLLOW UP SO THAT 1:12:14 YOU CAN JOIN THAT ADVOCACY AND THINGS THAT ARE RELATED TO 1:12:21 IT THANK YOU ADINA REALLY APPRECIATE IT WE NEED TO WRAP UP THIS DISCUSSION 1:12:28 BUT ACTUALLY PATTI PUT A COMMENT IN THE CHAT I THINK THAT'S A GOOD WAY TO 1:12:34 SEGUE AND PERHAPS CLOSE IS WHAT DOES WHAT DO WE ALL NEED NOT JUST THE 1:12:40TRANSPORTATION SUBCOMMITTEE BUT DO WHAT DO WE ALL NEED IN THE WAY OF SUPPORT FROM THE 1:12:45 AGENCIES FROM THE STATE AGENCIES TO MOVE SOME OF THESE ISSUES FORWARD 1:12:51 TO REDUCE SOME OF THESE BARRIERS TO ADDRESS SOME OF THESE CONTINUED 1:12:56 BARRIERS THAT WE'VE ALL BEEN EXPERIENCING SO SHERI CAN I JUST SAY REALLY BRIEFLY SORRY THIS IS 1:13:02 DEBBIE AND I HAD MY HAND RAISED BECAUSE I WANTED TO ADDRESS EXACTLY THAT POINT PATTI WE HAVE ALL THESE PLAYERS IN 1:13:10 THE ROOM THERE SHOULD NOT BE ANY STATE AGENCY THAT DOES NOT HEAR WE NEED AGING 1:13:17 AND DISABILITY EQUITY LENS APPLIED TO ALL THE WORK WE DO IN ALL THE PLACES AND 1:13:23 SPACES AND WE HAVE THE EXPERTS AND PEOPLE WITH LIVED EXPERIENCE IN THIS 1:13:28 ROOM WE SHOULD BE BEING INVITED AND PARTICIPATING IN ALL PLANNING PROCESSES 1:13:34

I THINK THAT IS THE SINGLE MOST IMPORTANT THING THAT WE CAN DO AND WHERE THERE IS OPPORTUNITY TO COME TOGETHER I 1:13:41 WANT TO BE VERY CAREFUL THAT I RECOGNIZE THIS AS A STATE APPOINTED POSITION THAT 1:13:47 I'M IN RIGHT NOW IT'S NOT THE DEBBIE ADVOCACY GO GET STUFF DONE PLACE BUT L 1:13:53 THINK THERE IS OPPORTUNITY FOR INTERSECTION AND I THINK AS ADINA 1:13:58 MENTIONED THERE ARE ADVOCACY BODIES OFF TO THE SIDE THAT ARE WORKING ON LEGISLATION AND A VARIETY OF OTHER 1:14:04 THINGS I WILL STRONGLY ENCOURAGE YOU TO COME TO THE DACLAC TRANSPORTATION SUBCOMMITTEE MEETING IF THIS IS 1:14:11 SOMETHING OF IMPORT TO YOU OR TO EMAIL MICHELLE THE CHAIR SO THAT SHE CAN GET THAT INFORMATION TO US AND WE CAN MAKE 1:14:18 MOVEMENT OUTSIDE OF THIS ROOM THANK YOU THANK YOU SO MUCH DEBBIE WE ARE 1:14:23 AT TIME BUT PATTI IF YOU HAVE A ONE MINUTE QUICK COMMENT THAT WOULD BE GREAT TO WRAP UP IF THAT THANK YOU I JUST 1:14:32 WANT TO ECHO THAT WE ARE SO APPRECIATIVE OF ALL THE AGENCY SUPPORT AND 1:14:38 INVOLVEMENT IN DACLAC AND ABSOLUTELY TAKE SOME OF THESE IDEAS DARCI YOU MENTIONED 1:14:44 EFFICIENCIES TAKE KALEO'S IDEA OF HAVING UNIVERSAL ONE-TIME ELIGIBILITY WE DO 1:14:52 SNAP WE DO MEDICAL WE DO SO MANY PROGRAMS WE DON'T NEED TO MULTIPLY THE 1:14:59 NUMBERS OF ELIGIBILITY DETERMINATIONS TAKE JUST THAT ONE THING AND I'LL 1:15:08 STOP THANK YOU BACK TO YOU CARROLL I THINK WE'RE MOVING INTO A 1:15:13

BREAK YES THANK YOU WE HAVE A 15 MINUTE BREAK SO THANK YOU FOR 1:15:19 HANGING ON IT IS 11:16 I WILL SAY 1:15:25 11:31 WE WILL BE BACK THAT'S 15 MINUTES SO THANK YOU VERY MUCH HOLD PLEASE CONTINUE ON 1:15:35 CARROLL SHE MIGHT HAVE THOUGHT THAT IT WAS 11:35 SO KNOW BACK MAYBE WE CAN JUST 1:15:41 LAUNCH INTO THE SUBCOMMITTEE AND THEN SHE WILL BE BACK THAT SOUNDS GREAT I'M 1:15:47 GONNA SPOTLIGHT MARTY IF YOU CAN RAISE YOUR HAND 1:15:53 I'M NOT SEEING YOU DO YOU SEE ME NOW I CAN I CAN SING VIVA LAS VEGAS IF THAT HELPS ACTUALLY 1.16.01THAT REALLY WOULD HELP I DON'T THINK SO I'M SORRY YEAH SARAH WILL 1:16:07 REALLY LIKE THAT IF I DO THAT WELL I NOW I HAVE THAT IN MY HEAD VIVA LAS NO I 1:16:12 SING IT LIKE THE KANSAS CITY CHIEFS KELCE GUY YEAH WE CAN'T QUOTE THE GAME RIGHT NOT A GOOD SUBJECT GOOD OKAY THANK 1:16:21 YOU SO MUCH MARTY YOU CAN TAKE US IN AND I WILL SPOTLIGHT THE REST OF OUR 1:16:26 PANEL THANK YOU YES I THINK EVERYONE'S BACK AND I KNOW THAT WE'RE REALLY LOOKING AT THE TIME ELEMENT HERE FIRST 1:16:33 OF ALL THANK YOU VERY MUCH YOU KNOW TO THE COMMITTEE AND TO EVERYONE FOR 1:16:39 FIRST OF ALL THE WAY THAT YOU'RE HANDLING THIS MEETING I THINK IS VERY WELCOMING MY NAME IS MARTY OMOTO I'M 1:16:44 A DAD OF A 31-YEAR-OLD SON HIS NAME IS ALEX WITH 1:16:50 HE HAS DOWN SYNDROME AND ALSO IS ON THE SPECTRUM WE'VE ADOPTED EACH OTHER HIS MOM HAD

1:16:56

DIED AND THERE WAS NO FAMILY AND I'VE KNOWN HIM SINCE HE WAS SEVEN ALSO A FAMILY MEMBER MY OLDER SISTER HAD

1:17:02

DEVELOPMENTAL DISABILITIES SHE WAS SHE DIED IN HER 50S SO SHE WAS AN OLDER

1:17:08

CALIFORNIA AND SHE HAD PHYSICAL HEALTH NEEDS BEHAVIORAL HEALTH NEEDS AND DEVELOPMENTAL DISABILITIES SHE DIED IN

1:17:16

2003 I'M ALSO THE FOUNDER OF CD-CAN CALIFORNIA DISABILITY COMMUNITY 1:17:22

ACTION NETWORK AND THE HOUSING SUBCOMMITTEE CHAIR I WANT TO BE VERY BRIEF AND THEN TURN IT OVER TO

1:17:29

SHERI WHO WILL TAKE IT AND IN TERMS OF THE PRIORITIES AND THE FOCUS OF THE 1:17:34

SUBCOMMITTEE THAT WE HAVE ESTABLISHED AT LEAST AT THIS POINT BUT I JUST WANT TO UNDERSCORE THE COMMENTS MADE BY

1:17:42

THE ASSISTANT SECRETARY DARCI DELGADO AND I WANT TO JUST DO A SHOUT OUT I

1:17:48

REALLY APPRECIATE THE WAY YOU OUTLINED THE PRIORITIES OF THE AGENCY IT DOES

1:17:54

REFLECT WHAT IN OUR CONVERSATIONS WITH SECRETARY GHALY WHEN HE FIRST CAME ON BOARD

1:17:59

BUT TO HAVE YOU SAY THAT REALLY IS MEANINGFUL ESPECIALLY WHEN YOU LOOK 1:18:05

AT YOU KNOW BREAKING THE SILOS IMPROVING THE EFFICIENCY OF

1:18:10

EXISTING PROGRAMS AND ALSO THE PEOPLE WHO MAKE UP OUR WORKFORCE THOSE ARE ALL THE ELEMENTS THAT WE ARE LOOKING AT IN

1:18:17

TERMS OF HOW DO WE PROMOTE AND TAKE ACTION STEPS ON HOUSING FOR OUR 1:18:24

COMMUNITY BUT I ALSO WANT TO UNDERSCORE SOMETHING THAT WAS SAID ABOUT THE BREAKING THE SILOS BEFORE I TURN IT OVER 1:18:29 TO SHERI IT SOUNDS LIKE A NICE THING TO DO THAT THERE ARE THESE SILOS THAT 1:18:35 DON'T REALLY HARM ANYBODY IF YOU JUST LEAVE THEM THERE AND THE THING IS AND I 1:18:41 THINK DEBBIE TOTH HAS MENTIONED THIS TOO BUT I I'VE EXPERIENCED THIS LIVED EXPERIENCE THAT THE SILOS ARE DAMAGING 1:18:49 TO PEOPLE WHO NEED HELP WHEN THEY NEED IT REPRESENTS A HORRIBLE 1:18:55 BARRIER TO FAMILIES TO INDIVIDUALS TO ME TO MY SON TO MY SISTER WHEN SHE WAS 1:19:01 ALIVE THE OLDER CALIFORNIANS BECAUSE WE KNOW THAT THERE'S SERVICES ON THE OTHER SIDE OF THAT WALL AND WE CAN'T GET TO 1:19:08 THEM AND WHEN WE TALK ABOUT EFFICIENCY IMPROVING EFFICIENCIES BREAKING THF 1:19:15 SILOS IS JUST MORE THAN CREATING THE EFFICIENCY IS GETTING THE HELP WHETHER 1:19:20 IT'S TRANSPORTATION WHETHER IT'S HOUSING TO THE PEOPLE WHO DESPERATELY NEED IT SO BREAKING THE SILOS IS HUGE AND THEN WE 1:19:27 THAT THAT IS A CHALLENGE TO ALL OF US THAT THAT'S AN ACTION STEP THAT WE WILL TALK ABOUT MORE DETAIL BUT THAT'S NOT 1:19:34 JUST SOMETHING ON THE AGENCIES AND THE LOCAL COMMUNITY AGENCIES AT THE LOCAL LEVEL IT'S ON US 1:19:41 BECAUSE AS ADVOCATES WE STILL THINK IN SILOS AND I WANT TO CHALLENGE ALL OF US 1:19:47 THAT AS AN ACTION STEP WE CAN'T JUST SAY SOMEONE ELSE NEEDS TO DO SOMETHING WE NEED TO TAKE UP ACTION AND NOT THINK IN 1:19:53 TERMS OF SILOS BECAUSE GUESS WHAT IT HARMS US IT HARMS US AND IT HARMS ANY 1:19:59 ACTION STEP THAT WE WANT TO TAKE ANYWAYS I WANT TO TURN IT OVER TO SHERI 50 1:20:04

MY FRIEND SHERI WHO WAS AFRAID I WAS GONNA BREAK OUT INTO A SONG BUT HAGAR

1:20:10

HAGAR WANTED TO HEAR ME BUT I WILL TELL MY FRIENDS ON THIS COMMITTEE THAT I WILL

1:20:16

DO A CONCERT LATER ON MY OWN DIME SO I'M GONNA TURN

1:20:22

ON THAT NOTE MARTY THAT ON THAT GOOD NOTE ON THAT GOOD NOTE I WILL TURN OVER TO SHERI AND MAYBE

1:20:30

PATTI WILL BREAK OUT INTO A SONG I DON'T KNOW THERE YOU GO WE CAN HAVE A DUET NEXT TIME THANK YOU FOR THAT

1:20:36

INTRODUCTION AND I'M SO EXCITED ALSO ABOUT PARTICIPATING IN THIS SUBCOMMITTEE AS WELL BECAUSE HOUSING IS SUCH AN

1:20:44

IMPORTANT VALUE TO ME AND WE

1:20:50

DO NEED TO BE ADDRESSING THOSE REDUCING OR BREAKING APART THE SILOS AS 1:20:56

YOU SAID SO YES THAT SEEMS TO BE THE THEME OF THE DAY THE THREE SUBCOMMITTEE FOR HOUSING PRIORITIES

1:21:04

THAT THIS COMMITTEE WANTS TO FOCUS ON AT THIS POINT IS NUMBER ONE BREAKING THOSE SILOS AT EVERY LEVEL AND WE'RE

1:21:10

TALKING ABOUT STATE REGIONAL LOCAL AND AMONG COMMUNITY

ORGANIZATIONS ADVOCATES ACROSS THE BOARD AS MARTY SAID 1:21:18

ADDITIONALLY WE NEED TO REDUCE THOSE SILOS BETWEEN DIFFERENT PROGRAMS SUCH AS HOUSING PLACEMENT VERSUS DIRECT SERVICES

1:21:25

IN ORDER TO ADDRESS THE NEEDS OF THE WHOLE INDIVIDUAL AND TO ENSURE THE PROGRAMS ACTUALLY SUPPORT LIVING IN

1:21:31

INTEGRATED COMMUNITY SETTINGS NUMBER TWO IS IDENTIFYING LOCAL OR SPECIFIC HOUSING

1:21:37

PROGRAMS THAT CAN BE HELD UP AS BEST PRACTICES FOR BOTH COMMUNITY AND SUPPORTED 1:21:44 LIVING AND SOME EXAMPLES THAT THE COMMITTEE HAS BEEN LOOKING AT INCLUDE SANTA BARBARA'S HOUSING AUTHORITY 1:21:50 PARTNERSHIPS WITH LOCAL COMMUNITY BASED AGENCIES AND PROGRAMS THE HOPE COOPERATIVE WITH ALTA CALIFORNIA 1:21:57 REGIONAL CENTER SERVING THE SACRAMENTO AND SIERRA COUNTIES CAL AIM HOUSING RELATED 1:22:03 COMMUNITY SUPPORT SERVICES AND THE NEWLY PROPOSED CAL AIM TRANSITIONAL RENT 1:22:08 SERVICES WAIVER AMENDMENT AND THE PANEL WILL HIGHLIGHT SOME OF THE BEST 1:22:14 PRACTICES IN THESE AREAS OF IDENTIFYING WHOLE PERSON CENTERED NEEDS AND DEVELOPING RESOURCES AND 1:22:20 PARTNERSHIPS AND THEN THIRDLY IS STRATEGIZING WAYS TO REPLICATE THESE 1:22:26 SUCCESSFUL BEST PRACTICE PROGRAMS IN OTHER COMMUNITIES AND ONE THING I'VE NOTED 1:22:31 IS THAT IN MANY INSTANCES IT IS REPLICATING THE SUCCESSFUL PROCESSES BEFORE IMPLEMENTATION SUCH AS ENGAGING 1:22:38 WITH PEOPLE IN THE COMMUNITY WHO ARE THE TARGETS OR PRIORITY FOR THE PROGRAM AND THEN FROM THAT IDENTIFYING 1:22:44 WHOLE PERSON CENTERED NEEDS AND EXPECTED OUTCOMES SO IN SUMMARY YOU'LL LIKELY 1:22:50NOTICE THAT REDUCING OR BREAKING SILOS IS OR WHAT WE NOW CALL ACROSS THE 1:22:55 STATE CERTAINLY WITH THE MPA IS NO WRONG DOOR APPROACHES AND 1:23:01

PROTOCOLS TO ADDRESS THESE ISSUES AND SUBSEQUENT RECOMMENDATIONS AND AS 1:23:06 MARTY SAID WE HEARD ASSISTANT SECRETARY DELGADO RIGHTLY SPEAK TO THE PROBLEM OF SYSTEM SILOS IN HOUSING EMPLOYMENT 1:23:13 CAREGIVING AND TRANSPORTATION EARLIER THE LACK OF COMPREHENSIVE COMMUNITY BASED SERVICES INTEGRATED WITH COMMUNITY 1:23:20 I'M SORRY WITH GOVERNMENT PROGRAMS THEN REPLICATED THROUGHOUT THE STATE TREMENDOUSLY NEGATIVELY AFFECTS A HUGE 1.23.27PERCENTAGE OF OUR STATE'S RESIDENTS AND WHO OF COURSE WHO ARE THE FOCUS OF THE MASTER PLAN FOR AGING SO WE'RE GOING TO 1:23:33 OPEN IT UP TO THE PANEL TO DISCUSS SOME OF THESE ISSUES MORE IN DEPTH AND 1:23:40 GO AHEAD AND TURN IT OVER TO WHOEVER WANTS TO SPEAK FIRST I THINK ACTUALLY WE'RE GONNA HAVE KIM MAYBE IF YOU CAN 1:23:47 TALK TO US A LITTLE BIT ABOUT HOW THESE SILOS IMPEDE YOUR ADVOCACY AND THE 1:23:54 PEOPLE YOU'RE WORKING WITH AND THEN MAYBE IF YOU'VE HAD AN EXPERIENCE OF SOMETHING THAT WORKS THAT YOU CAN KIND 1:23:59 OF UPLIFT FOR US THAT WOULD BE GREAT TO START US OFF THANK YOU MY NAME IS KIM MILLS I'M THE CEO OF A BETTER LIFE 1:24:06 TOGETHER WE'RE PROVIDER IN SAN DIEGO COUNTY A VENDOR OF THE SAN DIEGO **REGIONAL CENTER WE AND I'M ALSO THE** 1:24:14 VICE CHAIR OF THE CALIFORNIA COMMUNITY LIVING NETWORK WE SUPPORT ADULTS WITH 1:24:20 INTELLECTUAL DEVELOPMENTAL DISABILITIES WE PROVIDE SUPPORTED LIVING INDEPENDENT LIVING SERVICES AS WELL AS 1:24:25 EMPLOYMENT SERVICES FOR THEM I HAVE A REAL LIFE EXAMPLE OF A MOM THAT WE

1:24:32

SUPPORT IN OUR SUPPORTED LIVING SHE'S A SINGLE MOM OF A NINE-YEAR-OLD SON AND

1:24:39

IN 2021 SHE DECIDED SHE WANTED TO LEAVE SAN DIEGO MOVE CLOSER TO FAMILY IN

1:24:45

THE SOUTH AND THOUGHT IT WOULD BE A BETTER SITUATION FOR HER SO THEN SHE'S ON SHE'S RECEIVING WAS RECEIVING

1:24:52

SERVICES THROUGH OUR SUPPORTED LIVING PROGRAM DECIDED TO MOVE TO TEXAS AND

1:24:58

TRANSFER ALL OF OUR SUPPORTS THERE AND JUST LIVE WITH FAMILY AND WITHIN THREE WEEKS REALIZED THAT WASN'T A GOOD

1:25:04

THING FOR HER SO SHE CALLED US IMMEDIATELY AND SAID THIS IS NOT WORKING I'VE BEEN FIGHTING AND THEY WANT ALL MY MONEY AND ALL THESE THINGS AND SO WE

1:25:12

KEPT SAYING WELL YOU KNOW GIVE US SOME TIME AND SO SHE CHANGED HER MIND NOW I'M COMING BACK SO SHE AND IN THE MEANTIME

1:25:19

WE KEPT IN TOUCH WITH HER SERVICE COORDINATOR AT THE REGIONAL CENTER SAID HEY SHE'S COMING BACK IT WAS LIKE 3 WEEKS TIME ON THIS

1:25:25

DATE AND SHE JUST SHOWED UP LIKE SHE GOT IN 6 O'CLOCK IN THE EVENING AND WAS LIKE

1:25:31

I'M HERE AND SO OUR STAFF SAYING THERE'S NOWHERE TO GO RIGHT SO THIS IS A 1:25:37

SINGLE MOM NINE-YEAR-OLD SON AND THERE WERE NO RESOURCES AND SO WE CALLED THE

1:25:43

REGIONAL CENTER AND SAID HEY IS THERE YOU HAVE ANY VOUCHERS FOR HOTELS DO YOU HAVE ANY OPTIONS FOR HER AND THEY

1:25:50

SAID WE DON'T HAVE ANY VOUCHERS AT THIS TIME CALL 211 WHICH WE DID AND MAYBE THERE'S A SHELTER SHE COULD GO TO WE

1:25:58

CALLED THERE WERE NO SHELTERS AND SO WE ENDED UP PUTTING HER UP IN A HOTEL AND 1:26:03 WHICH WILL GIVE US TIME TO KIND OF FIGURE OUT WHAT'S YOU KNOW WHAT WE COULD DO WITH HER SO WEEKS WENT BY WE 1:26:11 CONTINUE TO TAKE CARE OF HER HOTEL STAY AND THEN MY STAFF BEGAN TO CALL 1:26:17 LOCAL RESOURCES THE COUNTY STILL IN COMMUNICATION WITH THE REGIONAL CENTER ONE 1:26:24 OF THEIR OPTIONS WAS TO SEPARATE HER AND HER SON AND PLACE HER BECAUSE THERE WAS NO PROGRAMS FOR A SINGLE MOM RIGHT 1:26:30 THERE WE COULD WE COULD REMOVE THEM FROM EACH OTHER HE CAN GO INTO THE SYSTEM THERE WAS NO FAMILY FOR HER HERE AND SHE 1:26:37 COULD BE PLACED BUT THERE WAS NO PLACE FOR THEM TO GO TOGETHER AND OF COURSE SHE DIDN'T WANT THAT SHE WANTED TO STILL LIVE WITH HER SON AND SO WE BEGAN TO 1:26:44 CALL WE CALLED SEVERAL PROGRAMS WENT THROUGH HHSA WE THOUGHT WE HEARD 1:26:50 THERE WERE SOME HOMELESS ASSISTANT PROGRAMS THROUGH THE COUNTY THEY SAID BECAUSE SHE WASN'T ACTUALLY RECEIVING 1:26:56 CASH AID SHE WAS RECEIVING CAL WORKS BECAUSE SHE RECEIVES SSI THAT SHE 1:27:02 WOULDN'T QUALIFY SHE HAD TO HAVE AN ACTUAL CASH AID ACCOUNT TO BE RECEIVING 1:27:07 CASH AID TO RECEIVE SERVICES WE CALLED SEVERAL OTHER AGENCIES AND ONE HAD A HOMELESS PROGRAM BUT THEY SAID SHE 1:27:14 WOULDN'T OUALIFY BECAUSE SHE DIDN'T SHE WASN'T SLEEPING IN HER CAR AND OR SHE WASN'T LIVING ON THE STREET SO WE 1:27:21 WERE WE WERE STUCK IT WAS SUCH A HIGH STRESSFUL TIME BECAUSE WE HAVE THIS MOM 1:27:27

WHO HAS HER OWN MENTAL HEALTH CHALLENGES HER SON WHO'S ALSO SERVED THROUGH THE SAN DIEGO REGIONAL CENTER WHO HAS 1:27:33 BEHAVIORAL CHALLENGES HER BECAUSE SHE LIVED IN TEXAS SHE HADN'T TRANSFERED WE WERE IN THE PROCESS OF HELPING HER TRANSFER 1:27:39 HER SOCIAL SECURITY BENEFITS MEDICAL BENEFITS BECAUSE SHE WAS ON MEDICAID THEN BACK TO CALIFORNIA THAT TOOK 1:27:46 MONTHS SO THERE WAS NO PLACE TO GET MEDICATION REGIONAL CENTER PAID FOR 1:27:51 HER MEDICATION THAT WAS RELATED TO ONE OF HER DIAGNOSIS BUT HER MENTAL HEALTH MEDS THERE WASN'T ANY THEY 1:27:57 WOULDN'T FUND THAT AND SO OUR RECOURSE WAS TO TRY TO GET HER INTO THE HOSPITAL TO SEE IF WE CAN GET HER A DOCTOR TO 1:28:04 GET HER PRESCRIBED MEDICATION JUST TO HELP HER UNTIL WE HAVE ALL THESE THINGS IN PLACE SO THIS WENT ON FOR MONTHS AND 1:28:11 SO IT UNFORTUNATELY IT DUE TO HER HIGH STRESS AND THE WAY SHE PARENTED HER 1:28:17 CHILD SHE HER CHILD IS NOW IN FOSTER CARE SHE IS NOW SHE WENT FROM LIVING IN 1:28:23 STAYING IN A HOTEL AND THEN EVENTUALLY IN INDEPENDENT LIVING HOMES 1.28.28THAT THEY WEREN'T REALLY A GOOD FIT FOR HER BECAUSE SHE HAS SOME NUTRITION CHALLENGES THERE'S SOME THINGS 1:28:34 SHE HAS TO BE CAREFUL WITH HER WITH OTHER HEALTH CHALLENGES THAT SHE HAS AND THOSE PROGRAMS 1:28:41 DON'T NECESSARILY FOCUS ON THAT THEY PROVIDE A COUPLE MEALS BUT THEY DON'T THEY DON'T REALLY FOCUS ON EATING 1:28:49 PROPERLY AND SO SHE GOT INTO SOME TROUBLE HAD TO GO INTO TO THE HOSPITAL MY 1:28:54

AGENCY THROUGH FRUSTRATION JUST DECIDED TO SEE IF WE CAN PURCHASE 1:28:59

OUR OWN HOUSING BECAUSE THERE WAS NO HOUSING FOR HER WE CALLED I DON'T KNOW 30 40 APARTMENT DWELLINGS DO YOU

1:29:06

HAVE ANY OPENINGS YOU HAVE ANY OPENINGS AND THERE WAS NOTHING AND SO I FORMED A SEPARATE COMPANY AND WE PURCHASED A

1:29:13

DUPLEX SO I'M LIKE OKAY GREAT WE'RE GONNA HOPEFULLY WE'LL MAKE SOME THINGS HAPPEN BECAUSE SHE REALLY WAS INTERESTED IN MOVING IN THERE WE WANTED

1:29:20

TO BE A PART OF THE SOLUTION SO I CALLED LOCALLY TO OUR REGIONAL CENTER HEY YOU AND I HAD PURCHAS PURCHASED IT BUT

1:29:26

WE NEEDED SOME RENOVATIONS DO YOU HAVE ANY FUNDING FOR MAYBE HELP US WITH SOME RENOVATIONS AND THEY SAID OH WHAT A

1:29:31

GREAT IDEA WE'LL SEE WHAT WE HAVE THEY HAD NOTHING AND THEN THEY REFERRED ME TO THEIR FOUNDATION CALLED THE FOUNDATION

1:29:38

THEY HAD NOTHING AND THEN I CALLED THE STATE DDS AND TALKED WITH SOMEONE AT THE STATE AND THEY SAID THAT'S A GREAT

1:29:44

CONCEPT HOWEVER THE FUNING THAT WE HAVE SET ASIDE IS FOR LARGER DEVELOPERS AND SO WE DID IT OURSELVES SHE SAW

1:29:52

THE PLACE SHE WANTED TO MOVE IN AND SHE'S NOW LIVING THERE WITH TWO OTHER ROOMMATES AND SHE'S DOING WELL BUT THERE'S SO MUCH RESIDUAL EFFECT

1:29:59

BECAUSE HER SON'S STILL IN THE SYSTEM SHE'S DEALING WITH HER OWN HEALTH ISSUES AND IT WAS REALLY A FRUSTRATING

1:30:05

PROCESS FOR HER BECAUSE IT WAS JUST POLICIES OUR POLICY STATES THIS OUR PROTOCOLS STATE THAT AND SO IT FOR US

1:30:12

IT WAS LIKE CAN THERE POLICIES ARE GREAT AND THEY'RE IMPORTANT BUT CAN THERE BE EXCEPTIONS ESPECIALLY IN CASES OF WHAT

1:30:19

WE DEAM AN EMERGENCY NO NOBODY FORCED HER TO COME BACK BUT SHE SHOWED UP AND SO WE 1:30:25 THOUGHT IN OUR MINDS WE'RE HER SAFETY NET AND SO EVEN THOUGH PEOPLE MAY NOT AGREE THAT SHE SHOULD HAVE COME BACK AND 1:30:31 SHE SHOULD LEARN THE NATURAL CONSEQUENCES WHICH IS WHAT WE WERE TOLD WE COULDN'T SEE OURSELVES ALLOW TO 1:30:36 SUPPORT HER TO ALLOW HER TO FAIL SHE HAS A SON AND SHE HAD HER OWN CHALLENGES AND 1:30:42 SO IT'S DEFINITELY IT'S AN EVERGOING IT'S STILL GOING ON SHE'S STABLE 1:30:47 SHE SEES HER SON WHETHER OR NOT THEY THEY'LL REUNIFY WE HAVE NO IDEA BUT THIS IS ALMOST LIKE THE WORST 1:30:54 CASE SCENARIO BECAUSE MENTAL HEALTH WE COULDN'T CALL WE DIDN'T KNOW TO CALL THEM WE CALLED SEVERAL AGENCIES WITHIN 1:30:59 HEALTH AND HUMAN SERVICES AND IT WAS NOTHING THERE WE OF COURSE CALLED REGIONAL CENTER TALKED TO DDS 1:31:07 THERE ARE THERE WAS NOTHING AVAILABLE AND SO WE TALK ABOUT SILOS OR NO WRONG 1:31:13 DOOR MAYBE WE DIDN'T KNOW WHICH DOOR TO CALL WE DIDN'T KNOW WHICH DOOR TO KNOCK ON BECAUSE WE FELT LIKE WE TRIED 1:31:18 EVERY AVENUE TO FIND SERVICES FOR HER AND THERE WAS NOTHING THANKS KIM I THINK YEAH YOU THIS IS SUCH 1:31:25 A GREAT EXAMPLE OF THE SEVERE CONSEQUENCES OF HAVING THIS 1:31:30 DISCONNECT BOTH BETWEEN THE SERVICES AND HOUSING AND HAVING NO PLACE TO 1:31:37 TURN TO ADDRESS ALL THE COMPLEX NEEDS THAT OUR COMMUNITIES MIGHT HAVE I'M HOPING THAT MAYBE BETH YOU CAN ALSO 1:31:43

SPEAK TO YOU ARE IN A DIFFERENT PART OF THE STATE SO I'M HOPING YOU CAN SPEAK TO YOUR EXPERIENCE WITH HOW SILOS AND THIS 1:31:49 DISCONNECT BETWEEN HOUSING AND SERVICES AFFECTS YOU THE PEOPLE THAT YOU'RE WORKING WITH YES THANK YOU SO 1:31:56 MUCH HAGAR I'M BETH BURNS I'M THE EXECUTIVE DIRECTOR FOR THE AUTISM SOCIETY OF INLAND EMPIRE ALSO THE PROUD 1:32:03 PARENT OF TWO YOUNG MEN ONE OF WHOM HAS AUTISM THE OTHER ONE HAS BEHAVIORAL HEALTH NEEDS AND ALSO HELPING CARE FOR 1:32:11 MY MOTHER-IN-LAW WHO'S IN ASSISTED LIVING AND THAT'S BEEN A BRAND NEW JOURNEY FOR US SO OUR POPULATION HAS 1:32:19 COMPLEX NEEDS AND I LOVE THAT WORD AND I HATE THAT WORD BECAUSE IT DESCRIBES WE ARE 1.32.27COMPLEX CREATURES ALL OF US NOT JUST OUR FAMILIES WHO HAVE CHILDREN OR ADULTS 1:32:33 WITH AUTISM BUT ALL OF US AND THE SILOS AFFECT US I THINK MARTY WAS 1:32:40 SAYING THAT IT COULD ACTUALLY DO HARM SO WHILE WE WERE ON BREAK RIGHT NOW WE GOT A CALL FROM THE PROBATION A PROBATION 1:32:47 OFFICER WHO HAS A FAMILY IN CRISIS AND 1:32:52 LIKE KIM EVEN THOUGH THIS WAS NOT PART OF OUR ORIGINAL MISSION A LOT OF CBOS 1:32:58 LIKE US STEP IN AND FILL THOSE GAPS BECAUSE PROBATION LOOKING AT IT THROUGH THEIR LENS AND THEY HAVE A TEENAGER WHO 1:33:06 IS DOING SELF HARM HE'S SCRATCHING HIMSELF SO BAD ON HIS FACE THAT IT'S DRAWING BLOOD AND HE'S BEEN 1:33:12 5150 AND HAVING OUR RESOURCE SPECIALIST DIG IN ON WELL WHO'S YOUR MEDICAL 1:33:17

INSURANCE YOU KNOW CAN WE GET CAL AIM IS THERE IT POSSIBLE TO GET ENHANCED 1:33:22 BEHAVIOR SUPPORT CAN WE GET SEVERE BEHAVIOR SERVICES ARE THEY A REGIONAL CENTER SERVICE WHAT'S HAPPENING IN THE 1:33:29 SCHOOL DISTRICT WHAT'S HAPPENING WITH BEHAVIORAL HEALTH SO JUST IN THIS ONE PHONE CALL I'VE JUST TOUCHED FIVE 1:33:36 DIFFERENT SERVICE SYSTEMS AND HAVING THE TIME TO GO IN TO EACH ONE OF THEM AND 1:33:42 AND YOU KNOW OF COURSE GET THE RELEASES AND TALK ABOUT IT AND BRAINSTORM AND NOT JUST WHAT THEIR SYSTEMS OFFERING BUT 1:33:48 WHAT CAN WE DO AND LIKE KIM OUR ORGANIZATION HAS PAID FOR INDIVIDUALS TO 1:33:54 STAY IN HOTELS BECAUSE NOBODY ELSE WILL AND I HAD A GOOD FRIEND SAY TO ME 1:34:00 ONCE AS A FAMILY IF YOU DEPEND ON THE SYSTEM YOU FAILED AND I WAS HURT AS А 1:34:06 PARENT WHEN SHE SAID THAT TO ME BUT THE MORE I THOUGHT ABOUT IT THE MORE I REALIZED SHE WAS ABSOLUTELY RIGHT BUT 1:34:13 YET WE'RE TEACHING OUR FAMILIES TO DEPEND ON SYSTEMS WE HAVEN'T TAUGHT THEM 1:34:19 WHAT PERSON CENTERED AND WHOLE FAMILY CENTERED REALLY MEANS SO I APPRECIATE 1:34:25 ALL THE WORK I LOVE THE EXAMPLES 1:34:30 THAT ARE BEING GIVEN AS PILOTS AT THE BEGINNING OF OUR SUBCOMMITTEE PRESENTATION THE I BELIEVE IT WAS HOPE 1:34:38 ORIGINALLY YOU KNOW ONE OF THEIR MODELS AND MARTY MIGHT HAVE TALKED ABOUT THIS WAS THEY LISTENED TO STAKEHOLDERS 1:34:46

THEY HAD A CONCRETE PLAN OF ACTION I THINK GABRIEL'S LIKE WHERE'S THE PLAN AND THEN THEY BROUGHT THE RIGHT PARTNERS 1:34:52 IN IT WASN'T JUST OPEN TO EVERYBODY IT WAS LIKE WHO'S REALLY GOING TO MOVE THIS FORWARD AND THEN THEY EXECUTED AND 1:35:00 SOME OF THE WORK THEY'RE DOING ON A LOCAL LEVEL IS AMAZING BUT IT CAN BE REPLICATED AND WHY AREN'T WE TALKING 1:35:07 ABOUT THIS AT A STATE LEVEL SO OTHER AREAS CAN GO OUT AND REPLICATE THIS SO 1:35:12 THAT'S IT FOR ME BUT THANK YOU SO MUCH THANKS BETH YOU SET US UP VERY NICELY TO BRING PATTI INTO THE 1:35:19 CONVERSATION PATTI NOW THAT YOU'RE HEARING THESE EXAMPLES OF YOU KNOW HOW THINGS 1.35.24ARE NOT WORKING HOPING THAT MAYBE YOU CAN TALK TO US ABOUT SOME ACTIONS THAT 1:35:30 THAT WE CAN START WORKING TOWARDS TO CLOSE THESE SILOS AND TO BUILD ON 1:35:35 MORE SUCCESSFUL MODELS AROUND THE STATE SURE SO I'M PATTI PRUNHUBER THE DIRECTOR 1:35:40 OF HOUSING ADVOCACY AT JUSTICE IN AGING AND MANY OF YOU KNOW ME AS THE FORMER CO-CHAIR I'M SO HAPPY TO SEE SHERI AND 1:35:47 HAGAR LEADING THIS COMMITTEE IN A VERY NEW AND INVIGORATING WAY AND SO 1:35:54 PROPS TO THEM AND I REALLY WANT TO ECHO WHAT MANY PEOPLE HAVE SAID IS THAT 1:36:01 WE CREATE THESE SYSTEMS AND WE THINK THAT WE HAVE YOU KNOW WE'VE GOT А 1:36:06 MEDICAID WAIVER OVER HERE AND WE'VE GOT A YOU KNOW CAL FRESH FOR UNDOCUMENTED 1:36:13

OVER HERE AND WE'VE GOT PARATRANSIT OVER THERE AND IT'S ABSOLUTELY **IMPOSSIBLE FOR** 1:36:20 ANYONE TO NAVIGATE THESE MULTITUDE OF SYSTEMS WITH THEIR DIFFERENT ENTRY POINTS AND THEIR DIFFERENT ELIGIBILITY 1:36:27 STANDARDS AND THEIR KIM YOUR EXAMPLE OF OH WELL SHE WASN'T ON THE 1:36:32 CALWORKS PROGRAM SHE COULDN'T GET THEIR HOMELESSNESS SUPPORT OR SHE WASN'T 1:36:38 IDENTIFIED AS OVER 60 AND ELIGIBLE FOR ADULT PROTECTIVE SERVICES SO SHE 1:36:44 COULDN'T GET THEIR HOUSING STABILIZATION YOU KNOW WE HAVE SO MANY LITTLE BOXES 1:36:49 THAT YOU HAVE TO KIND OF FIT INTO SO YOU'VE HEARD KIND OF THE 1.36.57MANTRA HERE OF BREAKING DOWN THE SILOS ESPECIALLY AS ASSISTANT 1:37:05 SECRETARY DELGADO MENTIONED IN A TIME WHEN WE HAVE TO DO MORE WITH LESS AND 1:37:11 I MIGHT CHALLENGE THAT BUT LET'S JUST LEAVE THAT THAT I THINK WE REALLY WANT 1:37:17 TO LOOK AT WHAT ARE THOSE INEFFICIENCIES WELL THAT'S A CLASSIC EXAMPLE THINK OF HOW 1:37:22 MANY PEOPLE YOU WENT TO KIM TO TRY TO SOLVE THIS PERSON'S PROBLEM HOW MUCH 1:37:29 STAFF TIME HOW MUCH OF YOUR TIME HOW MUCH AGENCY TIME AND EVERYONE WAS LIKE 1:37:35 WELL NO SHE DOESN'T FIT INTO OUR LITTLE BOX SO YOU KNOW WE TALK A LOT ABOUT NO WRONG DOOR WE TALK A LOT ABOUT BREAKING 1:37:42 DOWN SILOS WE TALK A LOT ABOUT HOW TO INTEGRATE THE HOUSING THE SERVICES THE 1:37:50

TRANSPORTATION AND I THINK WE ACTUALLY HAVE AN OPPORTUNITY TO DO SOME OF THAT NOW SOMETIMES PERIODS OF SCARCE 1:38:00 RESOURCES CAN MAKE US MORE CREATIVE AND I WOULD CALL UPON US TO RISE TO THAT 1:38:06 CHALLENGE I'M GOING TO GIVE YOU JUST TWO EXAMPLES THAT I THOUGHT OF AND YOU KNOW MARTY YOU MENTIONED SOME OF THE LOCAL 1:38:12 PARTNERSHIPS THAT WE HEARD ABOUT THAT ARE SO EXCITING I WANT TO MENTION 1.38.18THAT CALIFORNIA HAS JUST BEEN AWARDED A HOUSING AND SERVICES PARTNERSHIP 1:38:24 ACCELERATOR GRANT OR PROGRAM IT'S THERE'S NO MONEY BUT IT'S LOTS OF TECHNICAL ASSISTANCE FROM THE FEDS AND 1.38.30LIFTING UP BEST PRACTICES FROM OTHER STATES I KNOW IN CALIFORNIA WE THINK WE 1:38:35 DO IT BEST BUT YOU KNOW WHAT WE CAN LEARN FROM OUR SISTER STATES AND WHEN 1:38:41 WE LOOK AT SOME OF THE CAL AIM INITIATIVES I THINK THE PROMISE OF THOSE 1:38:47 CALIM INITIATIVES IS VERY HIGH I THINK THE REALITY IS THERE'S WORK TO BE DONE 1:38:54 SO WE HAVE A CAL AIM PROGRAM THAT IS BEING ADMINISTERED BY MANAGED CARE 1:39:00 ORGANIZATIONS THROUGHOUT THE STATE AND IS OFFERING COMMUNITY AND HOUSING SUPPORTS BUT WE KNOW THAT THE OFFERING 1:39:07 OF THOSE CRITICAL HOUSING SUPPORTS IS VERY UNEVEN THAT WE DON'T KNOW HOW 1:39:13 THEY'RE BEING OFFERED BY DIFFERENT PROGRAMS HOW PEOPLE ARE BEING IDENTIFIED AS HAVING HOUSING NEEDS AND WHERE WE ARE 1:39:20

NOT SEEING THAT STANDARDIZED INTO EVERY SINGLE TIME YOU VISIT YOUR HEALTH CARE 1:39:26 PROVIDER WE'RE NOT SEEING IT STANDARDIZED INTO WHY ARE YOU NOT ABLE 1:39:31 TO GET TO YOUR HEALTH CARE PROVIDER THAT GOES TO TRANSPORTATION AS WELL AS OTHER BARRIERS SO I THINK THIS GROUP THIS 1:39:39 COMMITTEE AND YOU AS INDIVIDUAL ADVOCATES HAVE A GREAT OPPORTUNITY TO PARTNER WITH ALL THE DIFFERENT 1:39:46 AGENCIES THAT ARE ON BOARD WITH THIS COMMITTEE AND HAVE THE **OPPORTUNITY TO** 1:39:52 SAY HOW ARE THESE MULTIPRONGED HOUSING TRANSPORTATION AND HEALTH CARE POLICIES 1:39:59 BEING INTERWOVEN TO CREATE PERSON CENTERED CARE WHICH IS OF COURSE WHAT 1:40:05 SECRETARY GHALY IS REALLY CHAMPIONING IN THE CALIFORNIA HHS 1:40:13 ARENA AND I'M ALWAYS FOND OF SAYING THAT YOU KNOW HOME AND COMMUNITY BASED SERVICES ARE SUCH A KEY IMPORTANT 1:40:21 PIECE OF ADVANCING HOMESTEAD PRINCIPLES AND COMMUNITY SUPPORTED LIVING BUT YOU CAN'T HAVE HCBS WITHOUT 1:40:29 THE H SO REALLY FOCUSING ON HOUSING AS A BARRIER TO HEALTH TO COMMUNITY LIVING 1:40:39 AND TO AVOIDING OR INTERRUPTING UNNECESSARY 1:40:44 INSTITUTIONALIZATION AND THEN AND THIS HAS COME UP REPEATEDLY IN ADDITION 1:40:50 TO THAT INTERSECTIONALITY AND CONTINUUM AS DEBBIE DESCRIBES IT OF AGING AND 1:40:56 DISABILITY WE WANT TO MAKE SURE THAT ALL OF THESE HOUSING AND HEALTH AND TRANSPORTATION POLICIES ARE GROUNDED IN

1:41:05

RACIAL EQUITY AND YOU THAT WE REACH OWNERS AND RENTERS THAT WE REACH ALL RACES AND 1:41:11 ETHNICITIES AND LANGUAGES AND IMMIGRATION STATUSES AND FOR THOSE 1:41:17 LIVING ALONE AND THOSE LIVING IN MULTIGENERATIONAL FAMILIES AND FOR JUSTICE INVOLVED AND LGBTQ PLUS 1:41:24 INDIVIDUALS SO HOW CAN WE REALLY LOOK AT A PROGRAM AND SAY ARE WE 1:41:30 REACHING EVERYONE IN AN EQUITABLE WAY WHICH INVOLVES NOT JUST CREATING А 1:41:37 PROGRAM AND SEEING WHO COMES BUT TAKING AFFIRMATIVE STEPS TO TARGET THOSE WHO ARE MOST 1:41:44 VULNERABLE I THINK THAT'S WHAT I TAKE AWAY FROM WHAT I HEAR TODAY FROM ALL THE 1:41:50 COMMITTEES AND THEN SO FOCUS ON CAL AIM AND FOCUS 1:41:55 ON THE HOUSING PARTNERSHIP AND ASK OUR AGENCIES WHO ARE HERE TODAY TO INVOLVE 1:42:01 YOU AS STAKEHOLDERS IN THE PROCESS OF ENSURING THAT WE REALLY REALIZE THE 1:42:07 POTENTIAL FOR THESE PROGRAMS TO PROVIDE THAT WHAT WE LOVE TO CALL NO 1:42:14 WRONG DOOR SEAMLESS INTEGRATION AND EQUITABLE ACCESS TO SERVICES 1:42:21 I'LL THROW IN ONE LAST WORD DATA WE CAN'T KNOW HOW WE'RE DOING 1:42:27 UNLESS WE'RE COLLECTING THE DATA THAT'S GREAT THANK YOU PATTI AND WE'RE GONNA ACTUALLY OPEN IT UP TO 1:42:33 THE COMMITTEE IN ONE MORE MINUTE BUT THAT WAS VERY WELL SAID AND I DON'T KNOW MARTY IF YOU WANTED TO JUST ADD ONE 1:42:40

MORE WORD BEFORE WE OPEN UP TO THE COMMITTEE YEAH AND THANKS PATTI FOR THE KIND OF THE OVERARCHING SUMMARY OF IT 1:42:46 AND TO ALL THE OTHER PANELISTS TOO BETH KIM AND SHERI REALLY APPRECIATE YOU KNOW THE 1:42:54 WAY THAT THERE WAS LIVED EXPERIENCE EXAMPLES AND I JUST WANT TO ADD 1:43:01 THAT I THINK ONE COMMITMENT WE NEED TO MAKE AND THAT'S AN ACTION STEP AND PATTI YOU ALLUDED TO IT AND DEBBIE HAS 1:43:08 CONSTANTLY MENTIONED IT THAT WE REALLY MENTION IN OUR OWN WORK ON THE SUBCOMMITTEE AND AS ADVOCATES THAT'S 1:43:14 THIS IS SOMETHING WE CAN DO IS TO MAKING SURE THAT THE ISSUES THAT WE TALK ABOUT WHETHER THE INTERSECTIONALITY OF HOUSING AND 1:43:23 TRANSPORTATION AND THE NEEDS OF YOU KNOW AROUND THAT MEANING IT'S HOUSING NEEDS 1:43:29 THAT ALSO INCLUDES FOOD SECURITY AND WELLNESS AND ALL THE OTHER THINGS ASSOCIATED WITH IT ARE PART OF OUR 1:43:36 CONVERSATION WHETHER IT'S IN HOUSING OR TRANSPORTATION OUR ENGAGEMENT IF WE 1:43:43 WORK ON THE MASTER PLAN FOR AGING IT IS THERE BUT WE GOT TO MAKE SURE THE IMPLEMENTATION IS THERE THAT INCLUDES 1:43:49 THOSE THINGS AND ALSO THE UPCOMING WORK ON THE IMPLEMENT DEVELOPMENT OF THE MASTER PLAN FOR DEVELOPMENTAL 1:43:55 SERVICES AND THE OTHER THING I WANT TO ADD IS AS WE TALK ABOUT HOUSING NEEDS 1:44:01 WE'RE ACTUALLY TALKING ABOUT A HOME AND THAT WAS ONE OF THE BIG THINGS. FOR MY SON IS FINDING THE HOME FOR HIM WHICH 1:44:09 IS HE'S LIVING WITH ME THAT IS SAFE THAT IS ACCESSIBLE THAT YOU KNOW WE CAN GO TO 1:44:14

THE NEIGHBORHOOD STORES AND WALK BECAUSE WE DON'T HAVE TRANSPORTATION AT LEAST NOT EASY FOR US TO ACCESS AND THE AND 1:44:22 THE THIRD THING IS THAT WE'RE TALKING ABOUT HOUSING AND TRANSPORTATION NEEDS 1:44:28 IS WE GOT TO THINK OF THE PEOPLE IN THE WORKFORCE WHO ARE NOT LIVE IN CAREGIVERS AND THAT GOES BACK TO WHAT 1:44:34 THE ASSISTANT SECRETARY ALLUDED TO ABOUT THE WORKFORCE AND I WANT TO MAKE SURE WE ADD THE WORD PEOPLE IN THE WORKFORCE 1.44.43IT'S NOT A THING I WAS A DIRECT CARE WORKER THERE ARE TENS OF THOUSANDS. OF PEOPLE WHO ARE CAREGIVERS WHO ARE 1:44:51 OUTSIDE THE HOME AND THEY NEED A HOME THEY NEED A HOUSE THEY NEED TRANSPORTATION AND IF THAT'S PART OF OUR 1.44.58OUR WORK TOO I'LL TURN IT OVER BACK TO YOU HAGAR AND NO SONG 1:45:04 AND BY THE WAY THANKS TO CARROLL YOU YOU'RE DOING A GREAT JOB IN 1:45:10 HURDING THE CATS HERE SO THANK YOU SO LET'S OPEN IT UP TO COMMITTEE MEMBERS 1:45:16 NOW I SEE CORINNE YOU WANTED TO WHY DON'T YOU GO OFF MUTE MAKE YOUR COMMENT 1:45:21 OH OKAY YEAH CORINNE JONES I AM THE DIRECTOR OF PROGRAMS HERE AT SENIOR NETWORK SERVICES IN SANTA CRUZ 1:45:28 COUNTY WE ARE A CAL AIM PROVIDER WE OFFER BOTH ENHANCED CARE MANAGEMENT 1:45:35 AS WELL AS COMMUNITY SUPPORTS AND I WAS SURPRISED TO FIND OUT THAT OF **THE 60** 1:45:41 AT LEAST 60 PROVIDERS HERE IN MY COUNTY MANY OF THEM ARE NOT OFFERING COMMUNITY 1:45:47

SUPPORTS IT'S NOT MANDATORY YOU CAN SIGN UP FOR ENHANCED CARE MANAGEMENT WHICH IS WHAT EVERYBODY'S DOING LOW HANGING 1:45:54 FRUIT NEEDLESS TO SAY AND BUT NOT THAT THE COMMUNITY SUPPORTS WHICH IS THE HOUSING PIECE AND I DON'T KNOW IF IT 1:46:01 JUST NEEDS TO BE FURTHER INCENTIVIZED YOU KNOW IN A MONETARY 1:46:07 WAY YOU MAKE YOU DO GET MORE MONEY FROM THE ENHANCED CARE MANAGEMENT PIECE 1:46:12 THAN YOU DO COMMUNITY SUPPORTS AND IT IS ADDITIONALLY IT IS VERY DIFFICULT 1:46:18 IN A PLACE LIKE SANTA CRUZ COUNTY AS AN EXAMPLE TO FIND HOUSING IT'S EXTREMELY EXPENSIVE WE JUST PUT USING 1:46:25 CAL AIM DOLLARS THE \$5,000 DEPOSIT MONEY WE JUST PUT GAL IN A 1:46:31 ONE-BEDROOM APARTMENT IT IS ABOUT 400 SQUARE FEET AND THE RENT IS \$3,000 А 1:46:37 MONTH WE WERE ABLE TO PAY THE DEPOSIT AND HELP HER GET HER UTILITIES. 1:46:43 ON AND WHAT HAVE YOU AND THE MAXIMUM THAT YOU GET TO DO THAT THROUGH CAL AIM IS \$5,000 THERE'S NOT AN AWFUL LOT OF 1:46:50 THOSE TYPES OF PROPERTIES AROUND IN THE FIRST PLACE BUT THE BIGGEST CONCERN THAT I HAVE IS THAT IF WE'RE GOING TO PAY AND 1:46:56 WE'RE GOING TO REALLY BE INVESTED IN THIS THEN I SUGGEST THAT WE NEED TO EITHER BRING UP THE BAR RAISE THE BAR 1:47:03 FOR THE COMMUNITY SUPPORTS PIECE IN TERMS OF PAYING THE PROVIDERS THAT ARE PROVIDING THE SERVICE DIRECTLY TO THE 1:47:10 MANAGED CARE PLAN OR ADMIT THAT WE REALLY DON'T CARE ABOUT HOUSING AND THAT 1:47:15 IT'S NOT A PRIORITY BECAUSE ECM IS DOING FANTASTIC I PEOPLE ARE TRIPPING

1:47:21

OVER PEOPLE TO SIGN UP FOLKS NOT AT ALL THE CASE WITH COMMUNITY SUPPORTS AND 1:47:27 I PERSONALLY THINK IT HAS TO DO WITH THE AMOUNT OF RENUMERATION SOMEBODY RECEIVES FOR DOING ALL THE WORK THAT 1:47:33 GOES INTO GET GETTING SOMEONE HOUSED VERSUS PROVIDING THE CARE MANAGEMENT 1:47:40 PIECE THANKS SO MUCH CORINNE FOR YOUR COMMENTS AND THEN I THINK DEBBIE WANTED TO MAKE COMMENTS 1.47.49NEXT THANK YOU HAGAR THANK YOU TO THE PANELISTS FOR THIS FANTASTIC 1:47:56 CONVERSATION AND FOR THE WORK THAT YOU'RE DOING I GOT A LITTLE NUTTY IN CHAT I THINK THAT IT IS NOT OFTEN 1:48:06 THAT WE GET INTO A ROOM OF HUMANS THAT CAN CO- COMMISERATE WITH WHAT IT'S LIKE TO TRY 1:48:12 AND FIX THE STATUS QUO IN A VERY BROKEN SYSTEM I THINK THAT THIS GROUP IS LIKE A 1:48:19 THINK TANK OF ALL THAT IS BRILLIANT AND ALL THAT WE WERE FORCED TO DO OUT OF NECESSITY AND HUMAN KINDNESS BECAUSE 1:48:26 NONE OF US CAN STAND TO SEE WHAT HAPPENS TO PEOPLE WHEN THE SYSTEM IS BROKEN AND HOW THEY'RE HARMED I THINK THERE'S A 1:48:32 LOT TO BE LEARNED HERE AND I DO WANT TO TAKE A MOMENT TO SAY UNDER DIRECTOR 1:48:37 MICHELLE BAASS'S LEADERSHIP AT DEPARTMENT OF HEALTH CARE SERVICES CAL AIM LOOKS 1.48.42AND FEELS LIKE IT WAS DEVELOPED THROUGH THIS THINK TANK THIS BODY OF HUMAN 1:48:47 BEINGS IT IS THE FIRST THING I HAVE SCENE THAT WAS A SYSTEM THAT WAS CREATED 1:48:53

IN OUR STATE THAT LOOKS LIKE THEY ACTUALLY THOUGHT ABOUT THE PEOPLE WHO ARE TOUCHED BY IT AND LEADERSHIP KIM 1:49:01 JOHNSON DIRECTOR KIM JOHNSON I MEAN THE LEADERSHIP IN THE DEPARTMENTS AND THE STAFF THAT ARE IN THESE 1:49:08 DEPARTMENTS DIRECTOR DEMAROIS SARAH STEENHAUSEN THE RIGHT PEOPLE ARE IN THE 1:49:13 RIGHT PLACES WE NEED TO KEEP LIFTING UP WHERE THOSE BROKEN PIECES ARE AND WE 1.49.18NEED THEM TO NOT FEEL LIKE WE'RE BEATING THEM UP BECAUSE THEY ARE ALSO CONFINED 1:49:24 SO HOW WE FIND THIS PLACE IN THIS SPACE WHERE WE CAN APPRECIATE WE CAN LIFT WE 1:49:30 CAN BUCK UP AGAINST THE STATUS OUO AND CONTINUE TO CALL IT OUT WITHOUT HARMING THE PEOPLE THAT ARE LIFTING IT AND DOING 1:49:35 THE HARD WORK BEHIND THE SCENES AND ON THE OTHER SIDE OF FENCE THE BETTER WE'RE ALL GOING TO BE AND I WANT US TO KEEP 1:49:44 CALLING OUT WHERE THE BROKENNESS IS DO IT IN THE CHAT DO IT IN THESE MEETINGS 1:49:49 BUT WE NEED TO HAVE ALL THE DIFFERENT STATE DEPARTMENTS HERE IT CAN'T JUST BE 1:49:56 THE USUAL PLAYERS IT'S IN EVERY PLACE AND SPACE THANK YOU AGAIN TO THE 1:50:03 PANEL AND I THINK FINALLY WE HAVE 1:50:09 MICHELLE HI MICHELLE ROUSEY THANK YOU MARTY AND EVERYBODY ELSE 1:50:16 WHO HAS SPOKEN TODAY ON HOUSING A FEW YEARS AGO MY NIECE BASICALLY CALLED ME AND WAS IN 1:50:25 FROM SOUTHERN CALIFORNIA SHE LOST HER HOUSING SHE'S DEVELOPMENTAL DISABILITY AND SHE WAS HOMELESS FOR NINE

1:50:32

MONTHS AND PART OF THE TIME STAYING WITH ME BUT IN AND OUT OF MY HOME 1:50:37 DAILY AND IT TOOK HER TO GO THROUGH THE SYSTEMS OF THE HOMELESS 1:50:44 SHELTERS AND OTHER THINGS TO GET HOUSING AND SHE NEEDED HOUSING IN LIKE NOW SHE 1:50:52 DIDN'T NEED TO BE WAITING THAT TIME TO GET HOUSING SHE'S DIABETIC AND HAD OTHER 1:50:58 HEALTH SYSTEMS SO EVEN BEING IN AND OUT OF THE SHELTER ALTHOUGH THEY HAD ONE SET 1:51:04 UP FOR PEOPLE WITH DISABILITIES IT STILL WASN'T ENOUGH OF A SUPPORT TO GET 1:51:10 HER HOUSING QUICKLY THAT NEEDS TO CHANGE FOR THOSE WHO 1.51.16NEED ACCESS TO HOUSING TO GET OUT OF INSTITUTIONAL CARE THEY SHOULDN'T HAVE TO WAIT A YEAR 1:51:24 OR EIGHT MONTHS OR MORE TO TRY TO FIND HOUSING THAT'S ACCESSIBLE AND 1:51:29 AFFORDABLE THINGS NEED TO CHANGE AND I'M GLAD THAT THERE'S CAL AIM AND OTHER 1:51:34 THINGS IN PLACE TO HELP BUT IT'S IMPORTANT THAT WE KEEP LOOKING AT IT 1:51:40 KEEP BRINGING IT UP KEEP IT AS A FOCUS AT THE TOP LEVELS AS IS WITH 1:51:47 TRANSPORTATION I THINK IT'S IMPORTANT AND WE NEED IT TO BE ABLE TO LIVE IN THE COMMUNITY WE CANNOT LIVE IN THE 1:51:55 COMMUNITY WITHOUT HOUSING AND OTHER SUPPORTS THANK 1:52:01 YOU THANK YOU SO MUCH FOR EVERYONE'S PARTICIPATION IN THE PANEL AND FOR 1:52:06 BEARING WITH US AS WE TRY A NEW FORMAT AND I'M GONNA MOVE IT BACK TO I THINK 1:52:12

CARROLL OR SHOULD WE MOVE ON I WAS I WASN'T SURE IF WE SKIPPED AROUND THE AGENDA SO I'LL MOVE IT BACK TO MYSELF

1:52:18

THEN AND I'M GOING TO JUST GIVE EVERYONE A HEADS UP ABOUT THE HOME AND 1:52:24

COMMUNITY BASED SERVICES SUBCOMMITTEE THAT WE ARE GETTING STARTED AND

1:52:30

THEN WE WILL PROCEED TO THE NEXT PORTION OF THE AGENDA SO WE'RE THE PROCESS OF

1:52:36

PUTTING TOGETHER THE NEW HCBS SUBCOMMITTEE IN LINE WITH THE BROADER PURPOSE OF THE DISABILITY AND AGING

1:52:43

COMMUNITY LIVING ADVISORY COMMITTEE THE FOCUS OF THIS SUBCOMMITTEE WILL BE TO FURTHER EQUITABLE ACCESS TO CALIFORNIA'S

1:52:50

WIDE MENU OF HOME AND COMMUNITY BASED SERVICES WITH THE PURPOSE OF ADVANCING COMMUNITY LIVING AND INCLUSION FOR OLDER

1:52:57

ADULTS PEOPLE WITH DISABILITIES AND CAREGIVERS LIKE THE OTHER SUBCOMMITTEES WE WILL BE MEETING

1:53:02

REGULARLY TO DISCUSS OUR PRIORITIES AND SET RECOMMENDATIONS ON HOW TO ACHIEVE THEM AND THE HCBS SUBCOMMITTEE WILL HAVE

1:53:09

ITS FIRST MEETING ON FEBRUARY 21ST FROM 11 TO 1 WHERE WE'LL DISCUSS THE 1:53:14

STRUCTURE AND FUNCTION OF THE SUBCOMMITTEE AND THEN FOR THE SECOND PORTION OF THE MEETING WE'LL DISCUSS

1:53:20

NON-MEDICAL HOME AND COMMUNITY BASED SERVICES GAP ANALYSIS THAT'S BEING HELD BY CDA THAT CDA IS WORKING ON

1:53:27

SPECIFICALLY LOOKING AT HOW THE SERVICES WILL BE PRESENTED IN THE ANALYSIS AND THEN THE SUBCOMMITTEE WILL HAVE AN

1:53:32

OPPORTUNITY TO DISCUSS THE PRESENTATION THAT'S GOING TO BE GIVEN AND DECIDE WHAT THE RECOMMENDATIONS

1:53:39

ARE OF THE SUBCOMMITTEE ON THAT ISSUE THERE ARE SEVERAL INDIVIDUALS WHO HAVE ALREADY EXPRESSED THEIR INTEREST IN 1:53:45 JOINING MEGAN BURKE MARTY OMOTO JEFF THOM NINA WHILER JAMIE WHITEFORD AND BARB 1:53:50 HANNAH IF YOU'RE NOT ON THAT LIST BUT YOU'RE INTERESTED IN JOINING THE SUBCOMMITTEE JUST LET US KNOW BY SENDING 1:53:56 AN EMAIL TO ENGAGE AT AGING.CA.GOV AND NOW I'M GOING TO JUST OPEN IT UP 1:54:03 TO COMMITTEE MEMBERS TO SEE IF ANYONE HAS QUESTIONS ABOUT THE 1:54:16 SUBCOMMITTEE NO QUESTIONS AND SO LET A 1:54:28 COUPLE I WAS ACTUALLY FURIOUSLY TYPING THIS IS DEBBIE TOTH I WAS FURIOUSLY TYPING 1:54:34 IN THE IN THE COMMENTS AND THEN YOU SAID OPENING IT UP FOR OUESTIONS I WAS 1:54:40 LIKE SO HOW DO WE PLUG INTO THE HOME AND COMMUNITY BASED SERVICES COMMITTEE IF WE 1:54:46 WANT TO AND DON'T I MEAN WE HAVE THIS TIME ISSUE I DON'T KNOW IF ANYBODY 1:54:54 ELSE IS WORKING 70 AND 80 HOURS A WEEK BUT THAT'S REALITY RIGHT NOW EVERY SINGLE WEEK SO THESE FANTASTIC 1:55:01 OPPORTUNITIES COME UP BUT WE DON'T HAVE THE TIME IN THE DAY TO DO IT SO HOW MIGHT WE AND I DON'T KNOW THAT YOU HAVE 1:55:08 AN ANSWER FOR THIS HAGAR BUT HOW DO WE PLUG IN AND FEED LIKE WE'RE FEEDING IN THIS ROOM TODAY LIKE WE'RE ALL IN THE 1:55:15 CHAT DOING HOW DO WE BRING THAT TO THE DIFFERENT COMMITTEES IF WE DON'T HAVE THE TIME OR SPACE I HAVE AN ANSWER FOR 1:55:22 YOU AS SOMEONE WHO ROUTINELY WORKS IN MY CAR I HAVE EVEN A CAR I HAVE A CAR DESK 1:55:28

TO ACCOMMODATE PICK UP AND DROP OFF TIMES FROM SCHOOL I THINK I THINK 1:55:33 THERE'S A COUPLE OF WAYS I MEAN I THINK THAT YOU CAN JOIN THE SUBCOMMITTEE AND NOT COME JUST TO THE OFFICIAL 1:55:39 MEETINGS THAT ARE BEING HELD BUT ALSO TO THE INTERMEDIATE THE SORT 1:55:44 OF INTERN MEETINGS THAT WE'RE GOING TO BE HAVING WHERE WE'RE GOING TO BE DISCUSSING PRIORITIES BUT NOT NECESSARILY HAVING THE STATE ENGAG AT 1:55:51 THOSE MEETINGS STILL PART BE PART OF THE DISCUSSION WITHOUT BEING AT THE OFFICIAL MEETINGS THAT IS MY 1:55:57 RECOMMENDATION AND ALSO I THINK THAT SARAH AND I CAN GO BACK AND TALK ABOUT THE TIMING IF THAT BECOMES A REAL ISSUE 1:56:03 FOR MULTIPLE PEOPLE BUT I THINK I THINK THE BEST WAY AT THE MOMENT WOULD BE TO PARTICIPATE IN MEETINGS YOU 1:56:10 KNOW THE ONES THAT ARE BETWEEN THE OFFICIAL MEETINGS THAT WILL ALSO HAVE A GOOD AMOUNT OF DISCUSSION AND THOUGHT 1:56:18 HAPPENING YOU'RE ALWAYS WELCOME TO JOIN ME IN MY CAR WORK CORINNE DID YOU HAVE A QUESTION AS 1:56:27 WELL I DO I JUST WANTED TO KNOW REGARDING THE HCBS COMMITTEE WHAT 1:56:33 KIND OF REPRESENTATION IS THERE ALREADY AND OR ARE YOU LOOKING FOR 1:56:39 WHAT I MEAN IN PARTICULAR IS I MEAN WE HAVE OTHER PROGRAMS THAT ARE UNDER 1:56:44 HCBS LIKE MSSP PACE PARTS OF CAL AIM AND 1:56:50 SUCH ARE YOU LOOKING FOR NONPROFITS JUST THAT'S A GREAT QUESTION ACTUALLY I 1:56:56 THINK IT WOULD BE GREAT TO HAVE PEOPLE LIKE YOU WHO ARE REALLY 1:57:01 SPECIALIZING IN THE DELIVERY OF HCBS AND WAIVER SERVICES SO AND THEN 1:57:07

ALSO IN ENGAGEMENT WITH INDIVIDUALS WITH LIVED EXPERIENCE SO BOTH ON THE PROVIDER AND THE RECIPIENT SIDE 1:57:14 WOULD BE GREAT SO I WELCOME YOU'RE JOINING THE GROUP I THINK THE MORE 1:57:19 SORT OF EXPERTISE WE HAVE ON BOTH SIDES OF PROVIDING AND USING IS GOING TO BE VERY INFORMATIVE FOR THE WORK THAT WE'RE 1:57:26 GOING TO BE PUTTING 1:57:31FORWARD AND LET ME SEE IF I'M MISSING AM I MISSING ANYONE HERE MARTY ALL **RIGHT MARTY** 1:57:40 YEAH FIRST OF ALL THANKS HAGAR AND BY THE WAY THIS IS ONE OF THE FEW TIMES I HAVE NOT HEARD OR SEEN YOU IN YOUR CAR 1:57:48 SO SHE'S NOT LYING WHEN SHE SAYS I JUST WANT TO UNDERSCORE HOW IMPORTANT THIS SUBCOMMITTEE THE WORK 1:57:54 OF IT WILL BE IT IS LIKE THE FOUNDATION ONE OF THE FOUNDATIONS TIED TO HOUSING AND TRANSPORTATION THAT IS SO 1:58:03 NEEDED I MEAN THAT'S WHY WE CALL IT HOUSING NEEDS BUT THOSE NEEDS A LOT OF IT IS THROUGH HCBS FUNDED SUPPORTS 1:58:09 AND SERVICES A PERSON CANNOT LIVE SAFELY IN THEIR OWN HOME IF THEY DON'T HAVE THE 1:58:14 RIGHT ARRAY OF HCBS FUNDED SERVICES AND SUPPORTS SO IT IT'S GOING TO BE CRITICAL 1:58:21 HOW THE STRUCTURE OF THE SUBCOMMITTEE WORKS AND THE WORK OF THE COMMITTEE AND I THINK FOR GOING BACK TO 1:58:26 MY FRIEND DEBBIE AND WE'VE BEEN DOING THIS FOR LIKE WHAT 30 YEARS OR SOMETHING LIKE THAT STATEWIDE LEVEL I THINK 1:58:32 WE'RE JUST GOING TO HAVE TO HELP EACH OTHER OUT YOU KNOW LIKE IF YOU CAN'T ATTEND A MEETING IS AS WE JUST TRY TO 1:58:39

WORK TO GET THE INFORMATION TO EACH OTHER BUT I DO THINK YOU OUGHT TO SIGN UP AND THEN WE NEED JUST KIND OF 1:58:45 FIGURE OUT HOW DO WE HELP PEOPLE WITH THE RESOURCE ISSUE BECAUSE THAT'S A REAL BIG ISSUE LASTLY I AND I RAISED 1:58:52 THIS TO YOU HAGAR BUT I DON'T THINK YOU KNEW THE ANSWER TO IT SO IT'S REALLY YOU KNOW TO THE MAYBE TO SARAH 1:58:58 AND OTHER PEOPLE FROM THE DEPARTMENT IS REALLY WHERE DOES THE ISSUE OF HEALTH CARE FIT BECAUSE THAT'S A HUGE ISSUE 1:59:07 LIKE FOR MY SON WHEN HE ALMOST DIED AND KNOWING THAT THE RIGHT HEALTH CARE 1:59:12 WAS ACCESSIBLE TO WHERE WE LIVED AND IT WASN'T ACTUALLY A COUPLE OF TIMES WE 1.59.17HAD TO GO PRETTY FAR FOR HIM TO BE IN URGENT CARE BUT HOW DOES THAT TIE IN 1:59:23 BECAUSE TECHNICALLY IT IS HCBS IS MEDICAID FUNDED IT DEALS WITH A PERSON 1:59:28 WHO IS MEDICAID ELIGIBLE BUT IT'S NOT REALLY THE HEALTH CARE PIECE OF IT SO I 1:59:34 KNOW YOU'RE THINK I COULD TELL SARAH WHEN SARAH'S THINKING SO I DON'T KNOW THE RIGHT ANSWER I DON'T KNOW IF WE NEED ANOTHER 1:59:40 SUBCOMMITTEE I JUST THINK SOMEHOW YOU KNOW MAYBE THAT ISSUE OF ACCESS TO 1:59:46 GOOD TO HEALTH CARE IS SO CRITICAL AND I DON'T KNOW WHERE IT GOES SO I TURN 1:59:51 THAT BACK OVER TO YOU AND THANKS AGAIN TO THE CDA TEAM YOU GUYS ARE INCREDIBLE I SEE SARAH YOU WANNA YEAH NO 2:00:00 I MARTY THANK YOU SO MUCH FOR THAT QUESTION I MEAN I THINK WHAT I TAKE FROM THAT IS EVERYTHING IS INTERRELATED YOU 2:00:05

KNOW SO YOU KNOW AS HAGAR AND I WERE TALKING ABOUT HOW TO REALLY FOCUS THE WORK OF THIS SUBCOMMITTEE I THINK WHAT'S 2:00:11 DIFFERENT ABOUT THIS SUBCOMMITTEE BECAUSE WE RECOGNIZE THAT YOU KNOW ALL OF OUR SIBLING 2:00:16 DEPARTMENTS HAVE THEIR OWN STAKEHOLD ENGAGEMENT WORK RELATED TO THE SPECIFIC PROGRAMS WHAT'S SPECIAL AND UNIQUE ABOUT 2:00:23 THIS SPACE IS THAT IT'S INTERSECTIONAL ACROSS DEPARTMENTS SO WE'RE ABLE TO HAVE YOU ALL ELEVATE ISSUES THAT ARE KIND OF 2:00:31 CROSSING THE SYSTEM AND TO THAT EXTENT WHILE THE FOCUS ISN'T ON HEALTHCARE BECAUSE AGAIN THIS IS THE YOU KNOW 2:00:36 DISABILITY AND AGING COMMUNITY LIVING ADVISORY COUNCIL I ABSOLUTELY THINK IT'S FAIR TO ELEVATE WHERE THOSE POINTS OF 2:00:44 INTERSECTION ARE SO THAT YOU KNOW I THINK IT HELPS INFORM THE DISCUSSION THAT'S MY THINKING OTHERS MAY HAVE THOUGHTS BUT LOOK FORWARD TO THE YOU 2:00:52 KNOW THE MEETING IN NEXT WEEK I CAN'T BELIEVE IT'S ALREADY GOING TO BE NEXT WEEK AND APPRECIATE THE WORK OF HAGAR 2:00:59 TOO IN HURTING ALL OF THE 2:01:07 CATS AM I MISSING ANY ANYBODY ELSE HERE ON THE COMMITTEE SIDE I DON'T SEE ANY 2:01:14 MORE HANDS HAGAR ALL RIGHT SO I THINK I'LL TURN IT BACK TO YOU CARROLL TO GET US 2:01:19 THROUGH THE NEXT STEP ON THE AGENDA 2:01:27 GREAT I'LL BE SPOTLIGHTING DIRECTOR 2:01:38 DEMAROIS OKAY SUSAN GOOD THANKS CARROLL AND THANK YOU EVERYONE I HAVE JUST BEEN 2:01:45 **RIVETED SINCE JOINING ABOUT 30 MINUTES IT'S LATE TODAY THIS**

2:01:52 CONVERSATION AND DIALOGUE AND INTERACTION 2:01:57 YOU KNOW BEING VALENTINE'S DAY I WANT TO DO THIS LITTLE HEART SYMBOL WITH MY 2:02:03 HANDS TO SHOW MY LOVE FOR EVERYBODY WHO'S PART OF THIS BROADER 2:02:10 CONVERSATION I ESPECIALLY WANT TO THANK MY COLLEAGUE JOE XAVIER THE 2:02:16 DIRECTOR OF THE CALIFORNIA DEPARTMENT OF REHABILITATION WHO LED US OFF THIS MORNING AND SHERI AND HAGAR WELCOME TO 2:02:23 BOTH OF YOU OFFICIALLY IN YOUR ROLE AND FOR MAKING YOUR IMPRINT AND IMPACT 2:02:30 ON THE GROUP TODAY AND MICHELLE AND MARTY FOR LEADING THE WORK GROUPS 2:02:36 ON HOUSING AND TRANSPORTATION AND HAGAR FOR STEPPING UP TO LEAD THE HCBS WORK 2:02:43 GROUP WHICH IS SO IMPORTANT SOMETHING MARTY SAID THAT REALLY STOOD OUT TO 2:02:48 ME IS HOW WE NEED TO BE MINDFUL OF WHEN WE'RE ACTING IN SILOS OURSELVES AND 2:02:55 MARTY FOR YOU TO RAISE THE QUESTION ABOUT WHAT ABOUT HEALTH CARE WHAT A GREAT EXAMPLE BECAUSE IT 2:03:02 IS YOU KNOW THE OPPOSITE OF SILOS WOULD BE INTERSECTIONS YOU KNOW AND SO 2:03:09 DO WE WANT TO TALK ABOUT INTERSECTIONALITY OR DO WE WANT TO TALK ABOUT SILOS AND I'M HEARING A LOT OF 2:03:15 INTERSECTIONS IN TODAY'S CONVERSATION SO THANK YOU ALL AND THANK YOU FOR 2:03:20 LIFTING UP REAL WORLD CURRENT EXAMPLES OF

2:03:27

CALIFORNIANS THAT ARE STRUGGLING AND OUR SYSTEM ISN'T SUPPORTING THEM SO I

2:03:32

REALLY WANT TO THANK YOU FOR SHARING EXAMPLES THAT WILL STAY YOU KNOW WILL STAY WITH ME AND EVERYONE WHO'S

2:03:39

LISTENING TODAY I HAVE JUST A BRIEF AND I'LL JUST ADD I WAS LATE BECAUSE I JOINED LEADING AGE CALIFORNIA AND

2:03:46

IT'S FOR THEIR MEETING IN SACRAMENTO THIS MORNING AND THEY HAVE MORE OF A

2:03:51

FOCUS ON AND I DON'T KNOW IF MEGHAN ROSE SHE'S PROBABLY NOT HERE BUT YOU KNOW THEY INCLUDE CONTINUING CARE

2:03:57

RETIREMENT COMMUNITIES SKILLED NURSING FACILITIES ASSISTED LIVING HOUSING

2:04:02

PROVIDERS AND THE VERY SAME THEMES WE'RE TALKING ABOUT WITH HOME AND COMMUNITY LIVING SURFACE IN THAT CONVERSATION

2:04:10

SO IT'S GREAT TO BE ABLE TO BRIDGE THE TWO SETTINGS IN ONE

2:04:17

MORNING AND REALLY SEE HOW WE'RE ALL WORKING IN COMMON CAUSE AND THAT AT THE CENTER OF IT IS THE PERSON THAT WE

2:04:23

REALLY WANT TO DO RIGHT BY WHEREVER WE'RE WORKING WHATEVER COUNTY WE'RE IN

2:04:28

WHATEVER SETTING WE'RE IN WHOEVER THE WORKER OR WORKFORCE IS YOU KNOW

2:04:33

THERE'S A LOT OF COMMONALITY AND WE CAN BUILD ON THAT SO I JUST HAD A COUPLE OF UPDATES YOU'RE FAMILIAR AND

2:04:40

THANK YOU SHERI YOU SHARED ABOUT THE DAY OF ACTION WITH THE MASTER PLAN FOR AGING WE'RE GOVERNED SO TO SPEAK

2:04:48

BY THE IMPACT COMMITTEE IMPLEMENTING THE MASTER PLAN FOR AGING IN CALIFORNIA TOGETHER OVERSIGHT COMMITTEE AND AT OUR

2:04:56

LAST DAY OF ACTION THEY LAID OUT SOME PRIORITIES THAT WE REFER BACK TO YOU

2:05:02

KNOW WEEKLY TO MAKE SURE WE'RE ON TRACK PREVENTING AND ENDING OLDER 2:05:08

ADULT HOMELESSNESS BIG FOCUS THERE THEY'RE REALLY ENCOURAGING US TO FOCUS OUR WORK

2:05:14

AND THAT'S HAPPENING HERE AT DACLAC AND WITH OUR HOUSING WORK GROUP BUILDING

2:05:20

A HOMECARE SYSTEM THAT WORKS FOR ALL CALIFORNIANS SO WE'RE TALKING 2:05:25

ABOUT THAT TODAY DEFINITELY IN HOME AND COMMUNITY LIVING DEFINITELY AS WE BRING ON THE HCBS WORK GROUP AND THEN

2:05:34

DEEPENING OUR COMMITMENT TO EQUITY SO I HEARD TODAY YOU KNOW EQUITY WITH A LOWERCASE E AND A CAPITAL E YOU KNOW

2:05:41

IT'S EQUITY IN TERMS OF GEOGRAPHY IT'S EQUITY IN TERMS OF RACE AND ETHNICITY

2:05:46

LANGUAGE AND CULTURE IT'S EQUITY WITH AGING AND

2:05:51

DISABILITY IT'S EQUITY WITH OUR LGBTQIA PLUS POPULATION AND WE'RE SO 2:05:59

PROUD THAT WE'RE CURRENTLY WE HAVE A LIVE SURVEY OF OLDER 2:06:05

CALIFORNIANS 50 PLUS WHO ARE MEMBERS OF THE LGBTQIA PLUS COMMUNITY WE'LL

2:06:11

SHARE THAT LINK WITH YOU AND WE'D LOVE YOU TO HELP PROMOTE IT IT'S OPEN THROUGH THE END OF MARCH THIS IS A POPULATION

2:06:17

THAT HAS NOT BEEN SURVEYED IN A FULLSCALE EFFORT LIKE WE'RE DOING NOW WITH UC BERKELEY UC SAN

2:06:25

FRANCISCO OPENHOUSE AND OTHER PARTNERS SO WE'D LOVE YOUR HELP IN PROMOTING THAT

2:06:30

SURVEY AND TRYING TO REACH ALL CORNERS OF OUR STATE WE RELEASED OUR MASTER PLAN FOR 2:06:38 AGING ANNUAL REPORT YOU'LL SEE THAT IN THE CHAT YOU KNOW WE'RE JUST ROLLING ALONG WE'RE IN YEAR FOUR OF THE 2:06:44 MASTER PLAN FOR AGING WHO WOULD GUESS THAT WE'RE STARTING YEAR FOUR AND WE 2:06:49 HAVE THREE YEARS OF ANNUAL REPORTS BEHIND US AND IT'S JUST INCREDIBLE 2:06:56 WHAT'S BEEN ACHIEVED TO DEBBIE'S POINT EARLIER WHERE DO WE FIND THE TIME. TO 2:07:01 DO IT ALL YOU KNOW IT'S ALL OF YOU IT'S ALL OF YOU ON DACLAC WHO WERE THERE IN 2019 2020 WITH THE EXECUTIVE ORDER 2:07:08 THE STAKEHOLDER WORK AND YOU'RE HERE TODAY TOO AND THERE ARE NEW FACES THANK GOODNESS BECAUSE WE NEED TO BE 2:07:15 SUSTAINED IN THIS WORK IT'S A 10 YEAR BLUEPRINT FOR OUR STATE AND WE'RE JUST STARTING YEAR 2:07:20 FOUR WE'RE VERY PROUD AT THE DEPARTMENT OF AGING AND WE'RE EAGER TO 2:07:25 SHARE WITH YOU MORE ABOUT OUR CALIFORNIA 2030 WORK WE HAVE SPENT AND WE'VE 2:07:31 SHARED THIS AT DACLAC BEFORE BUT WE DID RELEASE OUR FINAL REPORT AND RECOMMENDATIONS ON HOW WE CAN STRENGTHEN 2:07:38 OUR AREA AGENCIES ON AGING STATEWIDE HOW WE CAN REALLY LOOK AMD APPLY AN EQUITY 2:07:44 LENS AND WORK TOWARDS MORE STANDARDIZATION 2:07:50 CONSISTENCY RELIABILITY PREDICTABILITY FOR OLDER ADULTS PEOPLE WITH 2:07:55 DISABILITIES AND FAMILY CAREGIVERS WHO RELY ON THE TRIPLE A'S TO LIVE INDEPENDENTLY 2:08:02

TO REMAIN AT HOME AND TO STAY IN THEIR COMMUNITIES SO WE'RE VERY PROUD OF THE CALIFORNIA 2030 WORK IT'S NOT 2:08:10 JUST NOT ANOTHER REPORT THAT'S GOING TO SIT ON A SHELF IT'S AN AGENDA FOR ACTION AND WE'RE ALREADY WORKING WITH THE 2:08:17 LEGISLATURE IT WAS ONE OF THE PRIORITIES THAT SECRETARY GHALY LIFTED UP FOR THIS FOR THE ENTIRE HEALTH AND HUMAN 2:08:24 SERVICES AGENCY FOR THIS YEAR SO WE'RE EAGER TO GET GOING ON THAT I 2:08:30 THINK THOSE ARE THE ONLY UPDATES I HAD OTHER THAN JUST AGAIN EXTENDING MY THANKS TO ALL OF YOU FOR THE TIME NOT 2:08:36 JUST FOR THIS MEETING TODAY A THREE-HOUR MEETING IN THE MIDDLE OF YOUR WORKDAY BUT THE TIME YOU GIVE BETWEEN MEETINGS 2:08:42 THAT'S REALLY HELPING DACLAC AND THE WORK GROUPS KEEP THE MOMENTUM GO 2:08:48 GOING AND CONTINUE MOVING FORWARD SO THANK YOU ALL AND NOW I WANT TO **TURN IT** 2:08:55 OVER TO SARAH STEENHAUSEN WHO'S GONNA HELP US WITH A FRAME FOR OUR LONG-TERM 2:09:01 SERVICES AND SUPPORT SYSTEM CHANGE EFFORTS THAT ARE UNDERWAY SARAH GREAT WELL THANK YOU SO MUCH SUSAN 2:09:08 AND I KNOW THAT MANY OF YOU IF NOT ALL OF YOU HAVE SEEN THIS KIND OF FRAME BUT WE LIKE TO JUST REVISIT IT SO THAT IT 2:09:15 SERVES AS KIND OF THE WHERE WE'RE REALLY TRYING TO FOCUS ALL OF OUR EFFORTS ON LONG-TERM SERVICES 2:09:22 AND SUPPORT SYSTEM CHANGE AND I THINK IT REALLY UNDERSCORES THE IMPORTANCE OF INTERSECTIONALITY IF WE LOOK AT ONE 2:09:30 ELEMENT OF THE SYSTEM SAY WORKFORCE AND WE DON'T ADDRESS THE OTHER COMPONENTS WE'RE REALLY NOT FIXING ANY OF THE 2:09:36

SYSTEM PROBLEMS SO I'M JUST GOING TO DO A VERY HIGH LEVEL WALK THROUGH OF WHERE THE WORK IS MOVING IN THE SPACE 2:09:43 OF LONG-TERM SERVICES AND SUPPORT SYSTEM CHANGE RELATIVE TO THE ADVANCEMENT OF THE MASTER PLAN FOR AGING AND THIS 2:09:50 KIND OF WAS A FRAMEWORK THAT STARTED WITH THE LONG-TERM SERVICES AND SUPPORT SUBCOMMITTEE THAT DEVELOPED 2:09:57 RECOMMENDATIONS TO INFORM THE MASTER PLAN FOR AGING WHEN IT WAS ORIGINALLY LAUNCHED IN 2021 SO STARTING AT THE TOP 2:10:06 OF THIS GRAPHIC WITH NAVIGATION YOU KNOW THIS IS AN ISSUE WE'VE HEARD ABOUT THIS TODAY WHERE THE 2:10:12 CHALLENGES YOU KNOW KIM MILLS YOU WERE SPEAKING ABOUT THE CHALLENGES OF THE WOMEN WHO MOVED BACK FROM TEXAS 2:10:19 AND JUST COULD NOT FIGURE OUT WHERE THE RESOURCES AND SERVICES WERE THAT SHE COULD LINE UP WITH ACROSS THE CONTINUUM 2:10:25 EVERYWHERE FROM HEALTH TO HOME AND COMMUNITY BASED SERVICES TO HOUSING TO TRANSPORTATION PEOPLE ARE NOT LOOKING 2:10:32 FOR SERVICES IN SILOS THEY'RE LOOKING FOR IT AS ONE BIG 2:10:39 PUZZLE SO THAT'S WHERE IT'S LEADING TO THE WORK AROUND THE NO WRONG DOOR SYSTEM 2:10:44 AND AS PART OF THAT NO WRONG DOOR SYSTEM STANDING UP A CONSUMER FACING WEB PORTAL THAT WOULD CONTAIN ALL THE 2:10:52 INFORMATION ACROSS THE SYSTEM THAT PEOPLE NEED TO MAKE INFORMED DECISION EITHER FOR THEMSELVES OR WITH THEIR 2:10:59 LOVED ONES OR FRIENDS IN COMMUNITY AND INCLUDING IN THAT A CONTACT CENTER SO 2:11:04 THAT PEOPLE CAN ACTUALLY TALK TO SOMEBODY AND GET THE SUPPORT THEY NEED THIS IS EARLY STAGES WE HAVE NOT YET 2:11:11

YOU KNOW MOVE TO THE NEXT STAGE OF IT WE'RE KIND OF IN THE EARLY PLANNING. STAGES BUT THIS CERTAINLY IS A KEY PART 2:11:18 OF MOVING TOWARDS 2030 AND AS PART OF THAT NO WRONG DOOR SYSTEM OF COURSE OUR 2:11:23 AGING AND DISABILITY RESOURCE CONNECTIONS PROGRAMS ARE REALLY CRITICAL TO ENABLING PEOPLE TO ACCESS 2:11:32 SERVICES IN THE WRONG DOOR SYSTEM NO WRONG DOOR SYSTEM AND HELPING PEOPLE BE INFORMED OF WHAT OPTIONS AND INFORMATION 2.11.39IS AVAILABLE FOR THEIR LONG-TERM SERVICES AND SUPPORTS NEEDS THEN IF YOU 2:11:45 MOVE TO THE NEXT THE NEXT CIRCLE 2:11:50 IN THE IN THE GRAPHIC IT'S ON ACCESS SO EVEN IF WE DEVELOP A SYSTEM THAT IS 2:11:55 EXTREMELY NAVIGABLE WE KNOW THAT YOU NEED TO HAVE SERVICES TO ACTUALLY BE 2:12:00 ABLE TO NAVIGATE THE SYSTEM SO THERE ARE MANY AREAS OF THE SYSTEM THAT WE'VE HEARD OF WHERE THERE IS LACK OF ACCESS 2:12:07 TO DIFFERENT PROGRAMS AND SERVICES AND THIS OF COURSE IS WHERE OUR HOME AND COMMUNITY BASED SERVICES GAP ANALYSIS 2:12:13 AND ROAD MAP COMES INTO PLAY AND WE'RE REALLY PROUD TO BE KIND OF EMBARKING 2:12:18 ON A TWO-PART ENDEAVOR ON THIS THE DEPARTMENT OF HEALTH CARE SERVICES. IS LEADING THE ANALYSIS FOR THE MEDICAL 2:12:25 SERVICES AND THEN DEPARTMENT OF AGING IS LEADING THE ANALYSIS ON THE 2:12:31 NONMEDICAL SERVICES AND SUPPORTS BUT ACROSS THE SYSTEM NOT JUST NECESSARILY 2:12:36 IN OUR OWN DEPARTMENT I ALSO WANT TO POINT OUT TO HOW SUSAN MENTIONED 2:12:42

THE IMPORTANCE OF STRENGTHENING OUR AGING NETWORK AND THIS IS PART OF THIS CALIFORNIA 2030 INITIATIVE THAT 2:12:49 REALLY IS SEEKING TO INCREASE ACCESS AND HELP PEOPLE NAVIGATE SERVICES IN THE 2:12:54 AGING NETWORK AND AS SHE SAID WE'RE MOVING FORWARD WITH SOME OF THE RECOMMENDATIONS THAT STAKEHOLDERS 2:12:59 BROUGHT FORWARD AS PART OF THAT EFFORT THE THIRD VERY CRITICAL COMPONENT OF 2:13:05 LONG-TERM SERVICES AND SUPPORT SYSTEMS CHANGE OF COURSE WE'VE ALSO DISCUSSED THIS TODAY ISSUES ABOUT THE WORKFORCE 2:13:12 AND REALLY LOOKING AT HOW THE STATE RIGHT NOW MANY INITIATIVES. UNDERWAY TO 2:13:17 BUILD THE WORKFORCE PIPELINE BUT ALSO TO HAVE TRAININGS WITH STIPEND AND 2:13:22 INCENTIVES FOR THE EXISTING WORKFORCE SO THAT THEY HAVE THE TOOLS THEY NEED TO DO 2:13:28 THE JOBS IN THE WAY THAT THEY FEEL IS BEST FOR THEIR CONSUMERS AND THEN 2:13:34 FINALLY AND VERY IMPORTANTLY LOOKING AT THE ISSUE OF WAGES AND BENEFITS FOR 2:13:40 THE ENTIRE HEALTHCARE WORKFORCE BUT REALLY THE MASTER PLAN FOR AGING FOCUSES A LOT ON THE DIRECT CARE WORKFORCE 2:13:47 WHETHER IT BE FAMILY MEMBERS AND FRIENDS WHO ARE UNPAID OR OUR PAID DIRECT CARE WORKFORCE 2:13:53 THAT PROVIDES SO MUCH OF THE CRITICAL SERVICES IN OUR SYSTEM AND THEN FINALLY 2:14:00 IF WE'VE SOLVED FOR THE NAVIGATION FOR ACCESS AND FOR WORKFORCE WE KNOW WE 2:14:07

HAVE TREMENDOUS CHALLENGES IN HOW WE FINANCE OUR LONG-TERM SERVICES AND SUPPORT SYSTEM SO THERE ARE COUPLE 2:14:14 EFFORTS UNDERWAY RIGHT NOW YOU MIGHT BE FAMILIAR WITH THE DEPARTMENT OF INSURANCE'S LONG-TERM CARE INSURANCE 2:14:22 TASK FORCE THAT JUST RELEASED THEIR FINAL REPORT BOTH THE FEASIBILITY STUDY 2:14:28 AND THE ACTUARIAL ANALYSIS OF WHAT IT WOULD LOOK LIKE TO STAND UP A PUBLIC 2:14:35 BENEFIT FOR LONG-TERM CARE INSURANCE AND SECOND THE DEPARTMENT OF AGING IS 2:14:43 ABOUT TO LAUNCH A LONG-TERM SERVICES AND SUPPORTS FINANCING INITIATIVE WHERE WE 2.14.48ARE KIND OF TAKING A HOLISTIC LOOK AT POLICY CHANGES ACROSS THE SYSTEM THAT 2:14:54 COULD BE CONSIDERED AS PART OF THE SOLUTION TO LONG-TERM SERVICES AND 2:14:59 SUPPORTS FINANCING ACROSS BOTH MEDICARE AND MEDICAL ALSO LOOKING AT 2:15:04 POPULATION NEEDS AND PROJECTING OUT FOR WHAT THEY MIGHT LOOK LIKE OVER THE NEXT SEVERAL YEARS AND ALL OF THIS WILL BE 2:15:11 PRESENTED IN A COMPREHENSIVE REPORT TO THE LEGISLATURE BY 2026 HOPEFULLY WITH A PATHWAY FORWARD 2:15:18 FOR HOW TO ADDRESS THESE ISSUES SO THOSE ARE JUST A HIGHLEVEL OVERVIEW OF 2:15:23 THE APPROACH THAT WE ARE TAKING WITH SYSTEM CHANGE FOR LONG-TERM SERVICES AND SUPPORTS IN THE MASTER PLAN FOR AGING 2:15:30 AND I KNOW MANY OF YOU ARE ALREADY CONNECTED WITH THESE INITIATIVES BUT WE LOOK FORWARD TO CONTINUING TO ENGAGE 2:15:36 STAKEHOLDERS AS PART OF IT SO THAT'S IT FOR ME I'LL HAND

2:15:46

IT THANK YOU SARAH WE'VE NOW GOT TIME FOR ANY

2:15:54

DISCUSSION COMMENTS QUESTIONS FROM COMMITTEE

2:16:06

MEMBERS AND LET'S SEE WE HAVE WE HAVE GABRIEL ROGIN HAS

2:16:12

HIS HAND UP SUSAN GREAT HI GABRIEL ROGIN FROM NORTH BAY REGIONAL CENTER

2:16:18

AGAIN I JUST REALLY WANT TO APPLAUD ALL THOSE EFFORTS THAT YOU JUST DESCRIBED I THINK YOU'RE HITTING ALL THE

2:16:23

MAJOR POINTS THAT NEED TO BE ADDRESSED WITH REGARD TO NAVIGATION I 2:16:31

JUST FOUND IT INTERESTING THERE'S A LOT OF WORK GOING ON IN THE DDS SYSTEM

2:16:37

TO INCREASE ACCESS AS WELL FOR EXAMPLE DEPARTMENT OF DEVELOPMENTAL SERVICES IS

2:16:43

WORKING ON A SERVICE PROVIDER PORTAL THAT WOULD HAVE ALL SERVICE PROVIDER INFORMATION IN ONE PLACE SO THAT PEOPLE

2:16:49

WE SERVE CAN EASILY ACCESS IT SOUNDS SORT OF SIMILAR TO THE CONSUMER OR THE

2:16:54

YEAH CONSUMER ACCESS PORTAL THAT YOU'RE DESCRIBING THROUGH THE LTSS PROCESS LIKEWISE THERE'S THE MASTER PLAN FOR

2:17:01

AGING AND NOW THERE'S GOING TO BE A MASTER PLAN ON DEVELOPMENTAL DISABILITIES SO IT JUST SEEMS TO ME THAT

2:17:06

THERE'S GOING TO BE A LOT OF OPPORTUNITIES TO CONNECT ALL THOSE DOTS AND DO THINGS IN A WAY THAT CREATES

2:17:12

SOME SYNERGIES INSTEAD OF DOING THINGS INDEPENDENTLY AND THEN FIGURING OUT AFTER THE FACT HOW IT ALL TIES TOGETHER

2:17:18

SO JUST AN OBSERVATION OH BOY THAT'S SUCH AN IMPORTANT POINT GABRIEL AND

2:17:24

I'M SO I'M SO PROUD TO HAVE YOU HERE AND PART OF THIS COMMITTEE AND ALSO WANT TO RECOGNIZE HOW IMPORTANT THE DEPARTMENT 2:17:30 OF DEVELOPMENTAL SERVICES HAS BEEN TO OUR WORK IN ADVANCING THE MASTER PLAN FOR AGING BECAUSE YOU KNOW WE KNOW THAT 2:17:36 PEOPLE WITH DEVELOPMENTAL DISABILITIES ARE AGING AND THAT ALSO PEOPLE WHO ARE CAREGIVERS ARE AGING AND SO IN 2:17:43 PARTICULAR YOU KNOW WE'RE PART OF AN EFFORT THAT'S BEING LED BY DDS IN PARTNERSHIP WITH DEPARTMENT OF 2:17:50 AGING DEPARTMENT OF REHAB AND MANY OF THE PARTNERS ON THIS CALL TO DO A KIND OF A COMMUNITY OF PRACTICE ACROSS 2:17:56 DISABILITY AND AGING THAT IS WE HAVE PARTNERSHIP SUPPORT FROM THE NATIONAL 2:18:03 ASSOCIATION OF STATE COUNCILS ON DEVELOPMENTAL DISABILITIES SO AARON CARRUTHERS IS ALSO PART OF THIS EFFORT AND I THINK 2:18:09 THAT THIS IS REALLY CRITICAL SO WE CAN HAVE ALL THESE PLANS AND THAT'S **GREAT BUT THERE HAS TO BE INTERSECTIONS** 2:18:15 BETWEEN THE PLANS AND IN THE EXAMPLE YOU GAVE ABOUT THE WEB PORTAL WE'RE 2:18:21 ABSOLUTELY ENVISIONING THAT THE GOAL IS TO HAVE IT CONNECTED TO ALL OF THESE OTHER PORTALS SO THAT YOU MIGHT HAVE 2:18:28 PORTALS FACING YOU KNOW ONE PART OF THE POPULATION BUT AS LONG AS THEY CAN SPEAK TO ONE ANOTHER THAT I THINK IS WHERE YOU 2:18:34 CAN BREAK DOWN A LOT OF THAT FRAGMENTATION SO THANK YOU FOR YOUR INPUT I THINK MARTY HAS HIS HAND RAISED 2:18:41 HEY MARTY OMOTO CD CAN FAMILY MEMBER HEY FIRST OF ALL SHOUT OUT TO GABRIEL I THINK I MEAN TOTALLY SUPPORT THE 2:18:48

COMMENTS THAT YOU JUST MADE AND THANK YOU VERY MUCH SARAH FOR THE PRESENTATION I MEAN IT 2:18:53 JUST SO SUSAN THERE AS DIRECTOR OF CDA BUT YOU WERE PART OF THE YOU WERE AN 2:18:59 ADVOCATE AND A STAKEHOLDER BACK WHEN WE WERE WORKING ON THE MASTER PLAN AND A LOT OF US NEVER 2:19:06 THOUGHT THIS WOULD HAPPEN RIGHT WHAT THE MASTER PLAN BECAME AND 2:19:11 THERE ARE NOW THINGS HAPPENING FROM IT AND I STILL HAVE TO PINCH MYSELF. TO REALIZE IT'S AMAZING BECAUSE WE'VE BEEN 2:19:18 WANTING THESE THINGS FOR DECADES AND WE JUST AND I THINK WHAT YOUR POINT SARAH 2:19:23 IS THAT IT'S NOT JUST A PIECE OF PAPER OR A PLAN THAT'S ON A SHELF AND I THINK THE DIFFERENCE IS THAT A WE WORK TO 2:19:30 MAKE IT ACTIONABLE AND THEN THE SECOND THING IS WE ALSO WORKING TO MAKE IT HAPPEN SO 2:19:37 THAT'S WHAT'S DIFFERENT ABOUT THE DEPARTMENT NOTHING AGAINST THE PREVIOUS PEOPLE IN THE DEPARTMENT OF AGING BUT 2:19:42 THERE'S A CERTAIN LEVEL OF ENERGY AND ENGAGEMENT WITH PEOPLE ACROSS 2:19:47 THE DEPARTMENTS THAT REALLY IS CREATING ENTHUSIASM TO MAKING THIS HAPPEN SO MY QUESTION OR REALLY A POINT 2:19:55 OR HOPEFULLY IT WILL HAPPEN IN THE MASTER PLAN FOR DEVELOPMENTAL SERVICES AND OTHER EFFORTS IN OTHER 2:20:03 DEPARTMENTS THAT THERE WILL BE CONVERSATIONS WITH YOU SARAH AND SUSAN 2:20:08 REGARDING THIS YOU KNOW ABOUT THE SYSTEMS CHANGE FOR LONG-TERM SERVICES TO 2:20:13

MAKING SURE THAT THERE'S INTERSECTIONS AND ALSO THAT WE'RE NOT REINVENTING THE WHEEL LIKE I REALLY HAVE 2:20:21 ENCOURAGED THE PEOPLE AT THE DEPARTMENT OF DEVELOPMENTAL SERVICES AND AN AGENCY TO REALLY LOOK AT THE PROCESS OF 2:20:27 DEVELOPING THE MASTER PLAN FOR AGING AND THE IMPLEMENTATION STEPS AS A AS A 2:20:35 IT'S NOT A PERFECT MODEL BUT IT IS A TREMENDOUSLY GOOD MODEL FOR US TO EMULATE AND ALSO I THINK TO 2:20:42 GABRIEL'S POINT AND ALSO SARAH YOU RAISED THIS TOO WITHIN THE PEOPLE WITH 2:20:48 DEVELOPMENTAL DISABILITIES YOU KNOW MY SISTER WAS A SENIOR AND I HAVE TO 2:20:53 LOOK AT MY SON WHO'S 31 BUT YOU KNOW THINK IN THE YEARS AHEAD PEOPLE WITH 2:20:58 DOWN SYNDROME YOU KNOW CAN ACQUIRE OR HAVE HIGH DEGREE OF ACQUIRING 2:21:05 ALZHEIMER'S I LOOK AT THAT IN TERMS OF OUR FUTURE AND HOW DO WE CHANGE 2:21:10 OR MITIGATE THAT FUTURE AND LOOKING AT WHAT YOU'RE DOING SARAH OR HELPING TO LEAD AS HELPING ME AS A FAMILY MEMBER 2:21:18 AND AS HIS DAD TO DO THE STEPS NECESSARY TO MAKING SURE THAT MY SON'S 2:21:23 FUTURE WHEN HE GETS OLDER IS GOING TO BE AS SAFE AND PRODUCTIVE AS 2:21:29 POSSIBLE AND SO I JUST WHATEVER WE CAN IN WORKING TOGETHER SO GOES BACK TO THE ISSUE OF BREAKING SILOS 2:21:35 INTERSECTIONALITY TOWARDS THE IMPLEMENTATION OF THE MASTER PLAN AND ESPECIALLY THE SYSTEM CHANGE BECAUSE IT 2:21:41 IS SO VITAL AND I HOPE YOU GUYS RECOGNIZE HOW AMAZING THE WORK THAT 2:21:47 YOU'RE DOING WORKING WITH US ON THIS IMPLEMENTATION BECAUSE I DON'T KNOW YOU DO IT EVERY DAY SO I'M NOT SURE YOU

2:21:54

REALIZE HOW IMPACTFUL IT IS TO PEOPLE OUT IN THE COMMUNITIES HERE IT MEANS

2:22:00

SOMETHING SO THANK YOU FOR THAT AND THAT WAS KIND OF A QUESTION OR 2:22:06

IT'S MORE OF A COMMENT SO THANK YOU THANK YOU MARTY OH WE HAVE KIM AND THEN WE

2:22:12

HAVE CLAIRE AND THEN WE WILL GO TO PUBLIC COMMENT SO GO AHEAD KIM 2:22:19

THANK YOU CARROLL JUST TO ECHO WHAT GABRIEL SAYS SILOS IT FEELS LIKE IT'S 2:22:25

CONTINUING I KNOW THERE'S A MASTER PLAN OF AGING BUT THEN NOW THERE'S A SEPARATE MASTER PLAN AGING FOR DD SYSTEM

2:22:32

WHICH I DON'T KNOW IT JUST SEEMS LIKE WE'RE STILL DOING THAT FOR WHATEVER REASON BUT MY QUESTION IS

2:22:38

WHAT ACTIONABLE STEPS CAN WE TAKE IN MY EXAMPLE THAT I SHARED IT WAS ALL ABOUT

2:22:44

POLICIES ALL SO CAN WE CAN EVERY DEPARTMENT GET TOGETHER AND SHARE THE POLICIES BECAUSE THOSE POLICIES SEEM TO

2:22:50

BE THE BIGGEST BARRIER AND THE PEOPLE WHO HAD TO ENFORCE THE POLICIES SEEM TO BE SO RIGID WITH ENFORCING POLICIES AND

2:22:58

I'M ALL FOR POLICIES AND RULES AND REGULATIONS BUT I THINK THERE'S ALWAYS EXCEPTIONS TO THE RULE AND SO FOR PEOPLE

2:23:04

TO BE SO STUCK ON WE DON'T DO THAT THAT'S NOT WHAT OUR POLICY AND I SAID IT'S I KNOW YOU DON'T DO IT BUT CAN YOU

2:23:10

DO IT THIS IS AN EXCEPTION TO THE RULE AND COULD THERE BE AN OPPORTUNITY FOR

2:23:16

THOSE THAT CREATED THE POLICIES TO GET TOGETHER AND TALK ABOUT THE POLICIES AND WHAT WE MIGHT BE DOING TO MAYBE

2:23:23

THERE WOULD BE SOME EXCEPTIONS AND MAYBE THERE'S SOME THERE'S SOME I TEND TO BE MORE GRAY THAN BLACK AND WHITE IN IN MY 2:23:28 WHOLE LIFE AND SO MAYBE THERE WILL BE SOME GRAY AREAS SO THAT IF I CALL AND SAY THIS IS WHAT'S GOING ON THEN I WON'T 2:23:35 GET WE DON'T DO THAT CAN YOU CAN YOU JUST MAYBE CONSIDER 2:23:41 AND INSTEAD OF NO CALL SOMEBODY ELSE SO THAT WOULD BE MY WHAT CAN WE DO THESE ARE GREAT IDEAS AND 2:23:49 THE LTS AS YOU JUST DESCRIBED WAS AWESOME BUT WHAT CAN WE DO NOW BECAUSE THAT SEEMS LIKE THAT MIGHT BE A LONGER 2:23:55 LONG WAY OUT AND WE HAVE PEOPLE WHO HAVE CRITICAL NEEDS NOW YEAH NO I APPRECIATE THAT AND I'LL JUST SAY I 2:24:01 THINK WHAT EXACTLY WHAT YOU ALL ARE DOING AS MEMBERS OF THIS COMMITTEE AND SUBCOMMITTEES BRINGING FORWARD THE 2:24:06 INFORMATION AND THE RECOMMENDATIONS THE CONCRETE RECOMMENDATIONS WE ABSOLUTELY 2:24:12 WORK SO CLOSELY WITH OUR PARTNERS AT THE HEALTH AND HUMAN SERVICES AGENCY AND OUR DEPARTMENTS SO IT'S AS DARCI DELGADO 2:24:20 WAS SAYING EARLIER TODAY IT'S A REAL PRIORITY OF DR GHALY AND HIS TEAM TO BE 2:24:25 BREAKING DOWN THESE BARRIERS ACROSS DEPARTMENTS WE ALL WORK FOR THE PEOPLE OF CALIFORNIA NOT FOR THE SILOS OF THE 2:24:34 STATE OF CALIFORNIA SO THANK YOU FOR YOUR INPUT GO AHEAD CLAIRE THANK YOU THANKS 2:24:42 AND I'LL BE REALLY BRIEF I KNOW WE WANT TO GET TO PUBLIC COMMENTS SO FIRST I JUST WANT TO THANK EVERYONE I'M CLAIRE RAMSEY I'M ONE OF THE CHIEF DEPUTY 2:24:48 DIRECTORS AT THE DEPARTMENT OF SOCIAL SERVICES REALLY THANK YOU FOR THIS REALLY ROBUST CONVERSATION I REALLY

2:24:54

APPRECIATED HEARING ALL THE WORK THAT YOU'VE DONE THE PRIORITIES YOU'RE LIFTING UP THE CONTINUED NEED FOR US TO 2:25:00 BREAK DOWN THOSE BARRIERS AND TO THINK ACROSS SYSTEMS AND THINK PEOPLE FIRST SO 2:25:06 I DID JUST WANT TO PROVIDE A COUPLE OF QUICK UPDATES ONE THERE WAS A 2:25:11OUESTION IN THE CHAT ABOUT THE IHSS CONSUMER SURVEY THAT JUST CLOSED AT THE END OF JANUARY AND I WANT TO THANK 2.25.18EVERYONE WHO PARTICIPATED WE ENDED UP GETTING MORE THAN 2:25:23 72,400 RESPONSES TO THE SURVEY SO THAT IS JUST ABSOLUTELY PHENOMENAL WE GOT 2:25:29 ANSWERS FROM EVERY SINGLE COUNTY ACROSS THE STATE LOTS OF LANGUAGE DIVERSITY 2:25:34 DIVERSITY OF THE CALIFORNIANS THAT WE'RE SERVING SO THAT IS REALLY IMPORTANT AND IMPACTFUL FOR US TO 2:25:41 LEARN MORE ABOUT WHAT IS WORKING FOR PEOPLE AND WHAT WE NEED TO IMPROVE ON SO WE'RE HOPING THAT WITHIN THE NEXT FEW 2:25:47 MONTHS PROBABLY LIKELY TOWARD MAY WE WILL HAVE THE RESULTS TO BE ABLE TO SHARE SO REALLY EXCITED ABOUT THAT AND 2:25:56 THEN JUST ALSO WANTED TO LIFT UP FOR PEOPLE WHO ARE WORKING ON THE HOUSING PIECES THAT THERE'S ALSO THE 2:26:03 CALIFORNIA INTER AGENCY COUNCIL ON HOMELESSNESS THAT MEETS REGULARLY AND THAT HAS 2:26:09 PARTICIPATION ACROSS BOTH THE HOUSING SIDE AND THE HUMAN SERVICES AND 2:26:15 HEALTH SIDE SO DOCTOR GHALY IS ONE OF THE CO-CHAIRS OF THAT GROUP AND SO 2:26:20 THERE'S ANOTHER OUTLET FOR PEOPLE TO BE LIFTING UP CONCERNS MAKING SURE WE'RE BEING INTERSECTIONAL ON THE

2:26:26

HOUSING AGING AND DISABILITY PIECES AND I WANTED TO MAKE SURE PEOPLE KNEW THEY HAD ANOTHER OUTLET TO LIFT THEIR 2:26:33 CONCERNS AND FOR PEOPLE WHO ARE TRYING TO WORK AND THINK AROUND SOLUTIONS TO BE HEARING WHAT THE NEEDS ARE SO THANK YOU 2:26:41 ALL SO MUCH AND I'LL STOP THAT THANK YOU SO MUCH WE ARE GOING 2:26:48 TO MOVE TO OUR PUBLIC 2:26:58 COMMENT AND IF I CAN REMIND YOU THIS IS OUR 2:27:05 PUBLIC COMMENT TIME ATTENDEES BY PHONE PLEASE PRESS STAR NINE ON YOUR DIAL 2:27:12 PAD AND YOUR HAND WILL BE RAISED AND ATTENDEES VIA THE ZOOM WEBINAR 2:27:18 YOU CAN CLICK YOUR RAISED HAND BUTTON AND IT WILL NOTIFY US THAT YOU 2:27:25 WISH TO GIVE A PUBLIC COMMENT PLEASE NOTE PUBLIC COMMENTERS WILL HAVE TWO 2:27:31 MINUTES SO THAT WE CAN ENSURE TIME FOR EVERYONE AND OF COURSE ANY PUBLIC 2:27:37 COMMENTS CAN BE SENT IN WRITING TO OUR ENGAGE EMAIL BOX E-N-G-A-G-E 2:27:43AT AGING.CA.GOV SO I SEE THREE HANDS UP AT THE 2:27:51 MOMENT AND THE FIRST ONE IS SHELLA GO AHEAD AND UNMUTE YOUR LINE 2:27:58 SHELLA WELL GOOD AFTERNOON EVERYONE MY NAME IS SHELLA COMIN-DUMONG AND I GUESS 2:28:05 FIRST AND FOREMOST I'M MOM OF SIMONE WHO HAS DOWN SYNDROME I'M ALSO THE 2:28:10 EXECUTIVE DIRECTOR OF CHANCE HOUSING AND HAVE PARTICIPATED ON DACLAC'S HOUSING 2:28:15

SUBCOMMITTEE LACTUALLY YOU KNOW NOT KNOWING WHAT EVERYONE WAS GOING TO BE 2:28:21 TALKING ABOUT IN THE HOUSING PORTION I HAD MADE A COUPLE OF NOTES AND WAS ABLE TO CHECK ALL OF THOSE ISSUES OFF AS THE 2:28:28 DISCUSSION AND THE CHAT WENT ON AND 2:28:33 SO MY ORIGINAL COMMENTS ARE NO LONGER APPLICABLE BUT I JUST WANT TO SAY THAT THE EXCITEMENT IS ACTUALLY PALPABLE 2:28:40 YOU KNOW THE THING THAT HAPPENS WHEN THE GROUP GETS TOGETHER AND STARTS 2:28:45 TALKING IS SOMETHING THAT TRANSLATES THROUGH THE ZOOM MEETING AT LEAST TO ME I WANT TO TAKE THIS MOMENT THOUGH 2:28:54 TO TALK ABOUT TWO ASPECTS I'D LIKE TO ELEVATE THE COMMENTS OF MARTY ОМОТО 2:29:00 CORINNE JONES DEBBIE TOTH KIM MILLS AND BETH BURT AND THE 2:29:07 STORIES THAT THEY HAVE BEEN ABLE TO TELL REALLY ALL SHOW THAT EVEN AS THF 2:29:12 SYSTEMS ARE EVOLVING AND TRANSFORMING IT WILL CONTINUE TO BE CRITICAL THAT PEOPLE IN 2:29:18 AGENCIES WHO ACTUALLY ARE DELIVERING AND RECEIVING THOSE SERVICES HAVE A WAY TO 2:29:25 REPORT THE GAPS AND EXCLUSIONARY BARRIERS THAT THEY ENCOUNTER ALONG THE 2:29:30 WAY AND NOT IN A WAY OBVIOUSLY THAT HARMS ANYONE BUT THAT THIS YOU KNOW 2:29:37 GROUP OF PEOPLE CAN THEN IDENTIFY THE GAPS PERFORM A GAP ANALYSIS AND THEN 2:29:43 CLOSE THE GAPS SO I JUST WANTED TO MENTION THAT AND THE SECOND THING IS 2:29:51

THAT WITH REGARD TO HOUSING SPECIFICALLY ONE OF THE THINGS 2:29:57 THAT I DIDN'T REALLY HEAR A LOT OF TALK ABOUT IS ABOUT THINGS THAT PEOPLE 2:30:04 INDIVIDUALS CAN DO OR HOUSING NAVIGATORS ASSISTANT YOU KNOW ASSISTIVE ENTITIES 2:30:12 AGENCIES YOU KNOW THE COMMUNITY- BASED ORGANIZATIONS 2:30:17 WHEN RIGHTS VIOLATIONS ARE OCCURRING YOU KNOW WHEN REALLY LAWS RULES REGULATIONS 2:30:24 LEGISLATION THAT WAS MEANT TO BE HELPFUL ARE BEING VIOLATED IN THE COMMUNITIES AND A LOT OF TIMES WHEN 2:30:31 PEOPLE HAVE PROBLEMS ALONG THE WAY THEY GET A LIST THESE ARE HELPFUL AGENCIES 2:30:37 YOU KNOW CALL DISABILITY RIGHTS CALIFORNIA CALL YOUR LOCAL I'M SO SORRY TO INTERRUPT 2:30:43 YOU YOUR TWO MINUTES ARE LONG PAST I HATE TO INTERRUPT YOU WE DO HAVE OTHER HANDS UP WE NEED TO MOVE ON BUT 2:30:53 I HOPE THAT YOU WOULD USE OUR EMAIL BOX TO CONTINUE YOUR 2:30:59 PUBLIC COMMENT I'M SO SORRY TO INTERRUPT YOU I'M GONNA MOVE ON TO CONNIE 2:31:08 ARNOLD GO AHEAD CONNIE I YEP GO AHEAD 2:31:15 CONNIE CAN YOU UNMUTE CONNIE THERE YOU GO I WANT TO THANK THE COMMITTEE FOR THIS 2:31:21 MEETING MY NAME IS CONNIE ARNOLD I'M A DISABILITY RIGHTS ADVOCATE FOR **OVER 35** 2:31:26 YEARS I'M GOING TO TRY TO GO THROUGH THIS REALLY QUICKLY TRANSPORTATION ON AN EXAMPLE OF THAT 2:31:34

FOR INSTANCE FOR ME TO GO FROM SACRAMENTO COUNTY TO THE NATIONAL VALLEY 2:31:39 THE SACRAMENTO VALLEY NATIONAL CEMETERY I'VE GOT TO GO THROUGH THREE COUNTIES IN ORDER TO DO THAT I HAVE TO 2:31:45 GET ELIGIBILITY FOR PARATRANSIT IN THREE COUNTIES AND PAY THE COST THAT'S 2:31:50 COST PROHIBITIVE AND VERY DIFFICULT FOR MOST PEOPLE ALSO ON HOUSING THERE'S A LACK OF 2:31:57 COUNTING OF OMLSTEAD ELIGIBLE INDIVIDUALS WITH THAT ARE TRAPPED IN 2:32:03 NURSING HOMES BECAUSE THEY DON'T HAVE HOUSING AND THAT'S IN THE ABAG REPORT 2:32:08 ON PAGE 53 54 THAT'S ASSOCIATION OF BAY AREA GOVERNMENT'S REPORT TWO LACK OF ROLL IN 2:32:15 SHOWERS WHICH IS IMPORTANT IN THE CODES AND FOR HOUSING COMPLIANCE WITH TITLE 24 2:32:21 EMPLOYMENT PEOPLE WITH DISABILITIES ARE FORCED TO TAKE DOWN CAREER TO YOU 2:32:26 KNOW NOT ACCEPT CAREER ADVANCEMENT OPPORTUNITIES BECAUSE OF CAP WAGES PROVISIONS AND FEAR OF LOSING THEIR 2:32:33 MEDICAL UNDER HCBS THE WAIVER RECIPIENTS ARE UNDER LOCAL AGENCIES AND WE'RE 2:32:40 CONSTANTLY REFERRED TO AS PATIENTS WHO NEED TREATMENT THERE'S NO **CONCERN FOR** 2:32:45 OUTCOMES OTHER THAN COST SAVINGS THAT PEOPLE AREN'T GOING TO THE HOSPITAL OR ER WHICH YOU KNOW THE MEDICAL MODEL 2:32:53 IS USED FOR THE PLAN OF TREATMENT TWO IHSS MODEL OF SELF-DIRECTED CARE MAKES 2:32:59

THE RECIPIENTS THE EMPLOYER WHO DON'T SET THE TERMS OF EMPLOYMENT AND CANNOT 2:33:05 COMPETE WITH INSTITUTIONAL CARE PROVIDERS PAYING UP TO \$25 AN HOUR AND 2:33:11PEOPLE WITH COMPLEX CHRONIC CONDITIONS QUADRIPLEGICS FUNCTIONAL QUADRIPLEGICS AND OTHERS WITH COMPLEX CARE NEEDS ARE 2:33:19 UNABLE TO COMPETE FOR WORKFORCE AGAINST FAST FOOD RETAIL PEOPLE ARE LEAVING THE 2:33:24 HEALTH CARE SYSTEM IMPORTANCE OF FAMILY MEMBER PROVIDERS THOSE INDIVIDUALS DON'T GET ANY RETIREMENT 2:33:33 BENEFITS AND THEY DON'T HAVE ACCESS TO EDD IF THE CLIENT DIES AND ONE PERSON 2:33:40 WAS FORCED TO SELL THEIR HOME AS A SENIOR CITIZEN BECAUSE THEY COULD NO LONGER AFFORD THE MORTGAGE THAT WAS IN 2:33:46 SACRAMENTO THANK YOU CONNIE AGAIN SORRY TO INTERRUPT YOU WE NEED TO MOVE 2:33:52 ON BUT FEEL FREE TO PLEASE EMAIL OUR ENGAGE INBOX NEXT WE HAVE MELODY 2:33:59 TAYLOR STARK CAN YOU GO AHEAD AND UNMUTE I CAN GO AHEAD PLEASE IS THIS 2:34:06 WORKING SYSTEMS ARE WORKING OKAY SYSTEMS ARE WORKING THAN YOU GO AHEAD HI MY NAME IS MELODY TAYLOR STARK AND I AM A 2:34:13 STAKEHOLDER GREATLY APPRECIATE THE MEETING AND ALL OF THE FEEDBACK AND ALL OF THE COMMITTEES AND YOU KNOW JUST SO 2:34:21 MUCH SUPPORT AND SO FORTH THEY JUST HAVE A COUPLE OF SUGGESTIONS FOR THESE MEETINGS 2:34:27 BECAUSE THERE'S SO MUCH INFORMATION THAT'S GIVEN AND SO MANY DETAILS AND 2:34:32 WITH A THREE-HOUR MEETING TO PUT ANY OF THE PUBLIC COMMENTS OR QUESTIONS TO THE

2:34:38

END SOMETIMES CAN MAKE IT A LITTLE BIT DIFFICULT FOR EXAMPLE IF SOMEONE'S GOING BACK TO HEY THE VERY FIRST SPEAKER 2:34:44 AT THE BEGINNING EVERYONE'S BRAIN HAS TO UNWIND AND REWIND AND SO FORTH SO I 2:34:51 WOULD SUGGEST THAT AFTER EVERY SEGMENT THAT THERE'S SOME TIME SCHEDULED FOR 2:34:57 PUBLIC COMMENTS CERTAINLY WAS HEARING A LOT ABOUT THE NEED FOR STAKEHOLDER 2:35:03 ENGAGEMENT AND NOTHING ABOUT US WITHOUT US AND THOSE OF US KIND OF SITTING 2:35:09 YOU KNOW LISTENING IN IF WE CAN AND SO FORTH WE AND I'M GETTING A PHONE CALL 2:35:15 AT WORK SO I HAVE TO GET OFF RIGHT NOW BUT JUST SUGGEST TO BE ABLE TO PUT THOSE PUBLIC COMMENTS IN BETWEEN THE 2:35:20 TOPICS THANK YOU SO MUCH THANK YOU MELODY MOVING ON TO 2.35.27CYNDE SOTO CYNDE LET'S SEE ARE YOU ABLE TO 2:35:34 UNMUTE YOUR LINE CYNDE THERE WE GO THANK YOU YEAH SURE I AM A OUADRIPLEGIC I 2:35:42 RECEIVE IHSS AND I WOULD LIKE TO SEE A TWO TIER WAGE DIFFERENTIAL FOR IHSS. 2:35:50 WORKERS AND THE I NEED PARAMEDICAL SERVICES AND SO THAT 2:35:58 REQUIRES TRAINING ACCORDING TO THE REGULATIONS AND I CANNOT JUST ASK MY 2:36:04 NEIGHBOR HEY CAN YOU COME HELP ME OUT WITH THESE CERTAIN THINGS **BECAUSE A PARAMEDICAL SERVICES ARE** 2:36:12 TRAINED LIKE I SAID SO I WOULD LIKE TO SEE THOSE SERVICES HAVE A HIGHER WAGE 2:36:19

THAN SAY SOMEONE WHO IS COOKING AND CLEANING TAKING SOMEBODY TO THE DOCTOR I THINK IT'S ONLY FAIR AND IT WOULD 2:36:26 DEFINITELY HELP US FIND MORE 2:36:31 TRAINED PROVIDERS I THANK YOU VERY MUCH THANK YOU CYNDE I WILL GO 2:36:39 TO MARISSA SHAW CAN YOU UNMUTE YOUR 2:36:44 LINE YEAH THANK YOU VERY MUCH I'M ALSO HERE TO COMMENT BECAUSE I THINK 2:36:52 SOMETHING NEEDS TO BE DONE IN REGARDS TO THERE NEEDS TO BE A SAFETY NET FOR 2:36:59 PEOPLE ON IHHS I ALSO AGREE WITH THERE NEEDS TO BE A TWO TIERED SYSTEM OF 2:37:04 PAYMENT OR PAY I HAVE A SITUATION WHERE I'VE HAD 283 WHICH IS 2:37:12 MAXIMUM HOURS AND NOW I'M IN A SITUATION BECAUSE THE SOCIAL WORKER DIDN'T BELIEVE ME 2:37:18 THAT I NOW HAVE TO GO TO APPEAL I'M TRYING TO APPEAL AND I ASKED FOR AID 2:37:25PAID PENDING AND I SUBMITTED ALL THE PAPERWORK IN A TIMELY FASHION AND NO ONE 2:37:31 IS RESPONDING TO ME AND THERE'S SOMETHING WRONG WITH THE SYSTEM WHEN 2:37:39 I'M DOING WHAT I NEED TO DO TO APPEAL AND THINGS ARE NOT GETTING DONE I 2:37:45 DON'T KNOW WHETHER I NEED TO TALK TO A PARTICULAR INDIVIDUAL BUT IT'S ALSO **REALLY FRUSTRATING AFTER HAVING** 2:37:51 283 AND BEING ON THE SYSTEM SINCE I WAS LIKE 16 THAT I HAVE TO LIKE PROVE 2:37:59 MYSELF AGAIN AND THERE NEEDS TO BE A WAY TO SET A SYSTEM BECAUSE WE KNOW ABOUT 2:38:05 THE FUNCTIONAL ABILITY YOU KNOW TESTING AND ALL THAT AND I'VE MET ALL THAT AND

2:38:12

HAVE TO PROVE MYSELF TO A BRAND NEW SOCIAL WORKER WHEN I'VE BEEN ON THE SYSTEM FOR A WHILE THERE'S A PROBLEM 2:38:18 WITH THAT AND A TWO-TIERED SYSTEM OF FUNDING WOULD BE 2:38:25 APPRECIATED I ALSO AGREE WITH THE LAST PERSON THAT FOR PARAMEDICAL 2:38:31 BUT ALSO FOR THOSE THAT HAVE COMPLEX DISABILITIES ESPECIALLY FOR THOSE 2:38:37 THAT LIVE IN THE COMMUNITY SPECIFICALLY FOR THOSE THAT LIVE IN THE COMMUNITY I THINK THAT WOULD BE HELPFUL THANK YOU VERY MUCH THANK YOU 2:38:44 MARISSA I'M GONNA GO TO RICHARD SCAFF CAN YOU 2:38:50 UNMUTE YOUR LINE YES 2:38:56 THANK I'M SORRY GO AHEAD TRY AGAIN RICHARD OKAY HOW'S THAT YES BETTER THANK 2:39:02 YOU FIRST I WANT TO COMPLIMENT THE COMMITTEE MEMBERS AND THE WORK YOU'RE DOING I'M IMPRESSED AND AMAZED I 2:39:12 WANT TO SUPPORT ALL OF YOUR EFFORTS I HAVE NOT HAD AN OPPORTUNITY TO READ 2:39:18 THE PLAN THAT HAS JUST BEEN MADE PUBLIC AND I WILL BE DOING THAT BUT I 2.39.25WANT TO REITERATE WHAT EVERYBODY HAS SAID AS COMMENTERS FROM THE PUBLIC JUST 2:39:31 NOW I AM HEARING FROM PEOPLE ACROSS THE STATE ABOUT BEING LEFT IN BED WHEN THEIR 2:39:36 ATTENDANTS DON'T SHOW UP AND THERE ARE NO EMERGENCY ATTENDANTS AVAILABLE THE 2:39:44 INEOUITY BETWEEN WHAT THE IHSS AGENCIES ARE PAYING 2:39:50 FUNDING PAYING FOR THESE SERVICES COMPARED TO WHAT RESIDENTIAL

2:39:56

FACILITIES ARE PAYING 20 TO \$25 AN HOUR THERE'S NO WAY TO COMPETE WITH THAT 2:40:02 THE THERE ARE OTHER ISSUES WITH TRANSPORTATION AS CONNIE VERY CLEARLY 2:40:08 DEFINED I SEE THAT WHERE THERE IS A DISCONNECT FOR THE NEED FOR 2:40:15 TRANSPORTATION BETWEEN COUNTIES AND TO OTHER THAN MEDICAL SERVICES OR 2:40:23 SHOPPING WHAT ABOUT PEOPLE'S NEED TO RECREATE PARATRANSIT DOESN'T REACT TO 2:40:30 THAT DOES NOT PROVIDE THOSE SERVICES ADEQUATELY I ALSO WANT TO SUPPORT THE 2:40:38 STATEMENT MADE BY ONE OF YOUR MEMBERS THAT WE CAN'T WAIT UNTIL 2026 OR 2:40:44 2030 PEOPLE ARE IN NEED NOW WE NEED TO FIND THESE PROBLEMS LIKE THOSE THAT 2:40:53 COMMUNITY MEMBERS HAVE JUST SPOKEN ABOUT I'VE BEEN INTERACTING WITH MARISSA AND HEARING FROM HER HOW HER 2:41:01 INTERACTION WITH HER SOCIAL WORKER WENT IT'S INHUMANE WE NEED TO BE ABLE AS COMMUNITY 2:41:10 MEMBERS KNOW THAT THERE IS A SYSTEM THAT WILL SUPPORT US 2.41.16THAT WE CAN REACT TO AND THAT THE REACTION BACK WILL RESOLVE THE ISSUES 2:41:22 THAT WE'RE FACING THANK THAT'S NOT HAPPEN THANK YOU RICHARD I'M SORRY TO INTERRUPT YOU PLEASE FEEL FREE TO 2:41:29 CONTINUE YOUR COMMENT TO OUR EMAIL ENGAGE INBOX I'M GONNA MOVE ON TO 2:41:35 NANCY STEVENS HAS HAD HER HAND UP GO AHEAD AND UNMUTE YOURSELF 2:41:43 NANCY HI CAN YOU HEAR ME OKAY WE CAN THANK YOU SO MUCH OH THANK YOU THANK

2:41:48

YOU I'LL TRY TO MAKE THIS AS BRIEF AS POSSIBLE JUST MY OWN

2:41:53

PERSONAL COMMENT OR SUGGESTION THAT YOU MAY WANT TO CONSIDER JUST 2:41:59

NICETIES AND GRATUITIES AND PRAISES AND THINGS LIKE THAT AMONGST 2:42:04

COMMITTEE MEMBERS MAYBE SAVE IT TO AFTER PUBLIC COMMENT IS MADE YOU KNOW

2:42:11

THERE WAS ABOUT PROBABLY A GOOD 25 MINUTES OR SO THAT TOTAL THAT HAS 2:42:16

BEEN TAKEN UP BY JUST PRAISING A COMMITTEE MEMBER TO COMMITTEE MEMBER

2:42:22

BUT THAT DOESN'T LEAVE MUCH TIME FOR PUBLIC COMMENT I'M A STAKEHOLDER I'M A NURSING HOME RESIDENT I'M 45 YEARS OLD

2:42:28

AND I HAVE AN A COUPLE OF VERY DEBILITATING AND CHRONIC CONDITIONS THAT 2:42:34

ARE INTERMEDIATE AND I JUST WANTED TO MAKE MENTION THAT IT LIKE

2:42:44

INTERMEDIATE OR WHEN I GET MY FLARE UPS IT COULD

2:42:49

BE LIKE FOR SIX MONTHS OUT OF THE YEAR TOTAL IN DIFFERENT AT

2:42:55

DIFFERENT TIMES SO I MIGHT LOSE MY VISION FOR A FEW DAYS OR MIGHT LOSE THE ABILITY TO WALK FOR SEVERAL MONTHS

2:43:02

BUT THEN I CAN ON SOME DAYS SO JUST PLEASE TAKE THAT INTO 2:43:07

CONSIDERATION AND THEN ALSO IN MY COUNTY RIVERSIDE UNIVERSITY HEALTH SYSTEMS MEDICAL ACTUALLY COVERS IHP

2:43:15

COVERS MEDICAL TRANSPORTATION DOOR TO DOOR FROM YOUR RESIDENCE OR YOUR

2:43:21

NURSING HOME OR WHEREVER IT MAY BE TO WHAT'S SIMILAR TO AN ADULT DAY CENTER BUT IT'S CALLED PEER SUPPORT AND

2:43:27

RESOURCE CENTER WHERE THEY HAVE DAILY ACTIVITIES AND SNACKS AND MEALS. AND 2:43:33 PEER SUPPORTS AND COMPUTER LEARNING AND CRAFTING AND ALL DIFFERENT TYPES OF THINGS LIKE THAT BUT MEDICAL 2:43:40 ACTUALLY PAYS FOR IT UNDER MEDICAL TRANSPORTATION AND JUST WONDERING IF ALL THE DIFFERENT DEPARTMENTS 2:43:46 MIGHT BE ABLE TO PARTNER AND HAVE PRIVATELY OWNED MEDICAL TRANSPORTATION 2.43.52COMPANIES YOU KNOW POSSIBLY LIKE HAVE A PROGRAM THAT THEY COULD JOIN TO HAVE 2:43:59 MEDICAL TRANSPORTATION COVERED BY MEDICAL AT A LOWER RATE I DON'T 2:44:05 KNOW HOW THAT WOULD WORK OR THE COST OF IT BUT THANK YOU FOR LETTING ME SHARE THAN YOU NANCY AND WE HAVE CONNIE 2:44:13 BOYER IS OUR LAST PUBLIC COMMENT CAN YOU GO AHEAD CONNIE AND 2:44:18 UNMUTE HEY HI THIS IS CONNIE BOYER I'M A MEMBER OF THE HOUSING SUBCOMMITTEE AND 2:44:24 FIRST OF ALL I WANT TO TALK ABOUT SILOS I AGREE WITH EVERYONE THAT WE NEED TO BREAK THESE DOWN AND HAVE ESPECIALLY ON 2:44:31 THIS COMMITTEE SINCE WE'RE FACING A NATIONAL CRISIS IN SUPPORT DIRECT 2:44:37 SERVICE PROFESSIONALS TO ME MY SON LIVES IN A HOUSE AND HE'S GOT STABLE 2:44:42 HOUSING BUT THE BIGGEST ISSUE IS FINDING THE CAREGIVERS SO WE REALLY NEED TO HAVE PEOPLE THAT ARE INVOLVED WITH THAT ON 2:44:49 THESE COMMITTEES SO THAT WE CAN FIGURE OUT BECAUSE YOU CAN LIVE IN A MANSION AND IF YOU DON'T HAVE THE 2:44:54 STAFFING THAT'S A BIG ISSUE THE OTHER THING I'D LIKE TO SUGGEST IS THAT **REGARDING HOUSING VOUCHERS SECTION 8 OR** 2:45:02

OTHER HOUSING VOUCHERS THAT GIVE PEOPLE DISCOUNT THAT THIS BE BASED ON NEED I KNOW THAT SOME COUNTIES DO 2:45:09 THAT AND I THINK THAT IS REALLY NEEDED FOR OUR DISABLED AND AGING COMMUNITY AND 2:45:15 THE OTHER THING WOULD BE IN TERMS OF WHEN I TALKED ABOUT IHSS SILOS I'VE GONE 2:45:22 TO SOME MEETINGS WHERE IT'S ALL ABOUT AGING AND THERE'S NO ONE FROM DISABILITY OR REGIONAL CENTER CLIENTS SO I'D REALLY 2.45.28LIKE TO SEE US INCREASE THE PARTICIPATION OF THOSE GROUPS IN THE 2:45:33 IHSS PROGRAM OR ANY OTHER PROGRAMS THAT ARE PROVIDING CAREGIVERS SO THAT'S 2:45:42 MY OUICK SUMMARY AND I AGREE WITH EVERYTHING THAT'S SAID BY ALL OF YOU THANK YOU THANK YOU CONNIE OKAY THAT 2:45:48 BRINGS US TO I SEE 103 SO A LITTLE BIT OVER OUR MEETING WANTED THANK YOU 2:45:54 FOR ALL FOR STAYING WITH US PLEASE NOTE THAT THE MEETING MATERIALS AND TRANSCRIPTS AND RECORDING OF THIS 2:46:01 MEETING WILL BE ON THE CAL HHS DACLAC MEETING WEB PAGE GIVE US A FEW DAYS 2:46:07 TO GET ALL THOSE POSTED AND OUR NEXT FULL COMMITTEE MEETING DACLAC 2:46:14 COMMITTE MEETING WILL BE WEDNESDAY MAY 22ND AT 10 A.M. THANK YOU SO MUCH TO EVERYONE FOR YOUR KICKING OFF 2:46:23 2024 AND WE LOOK FORWARD TO SEEING YOU SOON TAKE 2:46:32 CARE