Child Welfare Council September 10, 2025



State of California

Child Welfare Council



Housekeeping items

- Bagley-Keene Open Meeting Act:
 - Per the Bagley-Keene Open Meeting Act, CWC Members who are <u>participating remotely</u> must be visible on camera during the open portion of the meeting, unless it is technologically impracticable to do so. If you are unable to be on camera, please indicate so in the Zoom chat.
- Council Members attending via Zoom Please rename yourself as follows:
 First Last Member (i.e., Jane Smith Member)
- Please remain on mute when not presenting or planning to speak.

Options for Member Comments

1. If virtual, "Raise Hand"

2. If in person, seek recognition of the Co-Chairs by raising your hand and wait for the microphone before speaking

Options for Public Comment

1. Members of the public participating **in person** may seek to make comments during the Public Comment portion of the meeting by letting one of the meeting staff know

2. Members of the public **participating virtually** should raise their hand in Zoom if they want to make a comment during the Public Comment portion of the meeting

Child Welfare Council September 10th, 2025



State of California

Child Welfare Council



Call to Order

Justice Laurie Earl, Co-Chair Sect. Kim Johnson, Co-Chair



State of California

Child Welfare Council



ANNOUNCEMENTS



State of California

Child Welfare Council



PUBLIC COMMENT



State of California

Child Welfare Council



Options for Public Comments

1. Members of the public participating **in person** may seek to make comments during the Public Comment portion of the meeting by letting one of the meeting staff know

2. Members of the public **participating virtually** should raise their hand in Zoom if they want to make a comment during the Public Comment portion of the meeting

INFORMATION ITEM OYCR Ombudsman Report

Katherine Lucero, OYCR Director



State of California

Child Welfare Council





2024

OYCR Ombudsperson Report to the Legislature

Presented by Alisa Hartz,
Ombudsperson
JUNE 2025

OTCR

Ombuds Division Duties



Receive, investigate, and where possible resolve complaints relating to youth in local juvenile facilities



Provide regular reports to the Legislature about numbers, trends, issues, & recommendations



Educate youth, families, and other stakeholders on the Youth Bill of Rights



Visit every local juvenile facility at least once annually



Timeline of Key Milestones

AB 2417 (Stats. **SB 823** (Stats. SB 187 (Stats, 2022, The Ombuds AB 505 (Stats.) 2020, c. 337) c. 50) expanded the 2022, c. 786) **Helpline** was 2023, c. 528) created OYCR Ombudsperson's launched, and established strengthened the and granted the authority by granting poster distribution California's first Ombudsperson's access to youth and Ombudsperson to facilities began. Youth Bill of Rights investigative authority to records, outlining for youth in facilities powers by granting investigate requirements, and tasked OYCR access to youth, complaints from prioritizing hiring with distributing facilities, records, youth, families, individuals with the materials and court files and staff. youth justice in consultation without a court with youth and order, and requiring experience, and more. annual facility visits. advocacy groups. July 1, September 1, July 1, January 1, January 1, 2021 2022 2022 2023 2024



Rights



the laws that exist. Below is a list of the rights:



Discipline

- No one is allowed to take away any of the following things from you as a form of discipline or punishment: food; contact with your parents, family, or attorney; sleep; exercise; education; bedding; clean clothes; religious services; a daily shower; clean water; a toilet; grooming products; medical care; reading materials; and sending or getting mail.
- You have the right to not be locked in a room as a punishment.
- You have the right to be given the rules on discipline. You must be given these rules in writing.
- If someone accuses you of something, you have the right to know what it is, to be heard, to defend yourself by sharing evidence or testimony, and to appeal the discipline decisions.

est beda to take more of your child, your rights as a more

help, and ways you can stay connected with your child.

You have the right to get entreation and special training

You have the right to get proper medical care if you are programs, including promoted care, their and materities the is best for programcy, vitamine, other readical treatment

that is needed to keep you and your pregnancy healthy.

You have the right not to be restrained during a medical

emergency, bible, delivery, or recovery, unless it is necessary for safety and security, and to have their, removed if a dector or naise determines it is needed to

You have the right to access written policies that

esplain how pregnant, running, and new parents should

and counseling for you before and after your baby is born You have the right not to be put in restraints, leginors. waist chains, or handcaffs behind your back when you are

on pregnancy, caring for year table, parenting,

breast-feeding, and child development.

pregnent or recovering after giving birth.

· You may want to contact your attorney to get their help to defend yourself and appeal discipline decisions.

he full wing things hmant: food: con regardence exercise. e services, a daily

- You have the right to make at least two free phone calls. within an hour of earlyst sit a lowerite facility after on except You have the right to frequent and continuing contact with year parents, brothers and sisters, year children, and other
- You have the dahl to talk to there on the chare, have there visit you, or sand them letters. You may be given access to a computer to connect with your family, but it shouldn't
- a may be allowed to stall other family members and
- Mail that you send or get from family, friends, your children, and other supportive adults can be opened to search for methods and confirmation in the most by staff where they have a good reason to be leve that the letter or mail could lisk the safety and security of the facility, other youth, or the public.

If to make you feet arches must be

and displity.

to worlfy your

of the rules about

the safety and

ily access to

ctive care, and and them. All of a professionals who a you with the type

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r and the facility made of staff

as medication Years

Confidential Contacts

- You have the right to contact your attorney, the Office of asivocates, and certain people who work for the government about your rights being violated and what is happening habe the facility. You cannot be punished for
- repeive private mail, and have private visits with your attorney, the Office of Youth and Community Restoration Orninal person, advanceire, count pressured, proping with give you legal services, and people who hold a public
- You have the right to have these visits and letters be conditionally, which reviews that the Probation Separateurs is not allowed to be highering or recording those visits or looking at or reading mail or letters from these people. The Probation Department can authorize certain staff to open



Education

- You have the right to a quality education that follows the state law and standards, and prepares you for high school graduation, college, and a job.
- You have the right to attend the classes for your grade level
- You have the right to been access to onlings, correspond job training programs.
- You have the right to have access to a computer and the You have the right to get educational services even if you
- You have the right to have access to information about the

You should tell your attorney, a trusted edult, a staff You can also call the Office of Youth and Community Restoration Ombudgerson at 1-644-402-1000.

proportion staff how you find about the medications you an taking, any side effects, or other concerns you might have about these medical lons.

You have the right to practice your religion or spiritual. beliefs including religious services and cell with

You have the right to refuse to take part in religious

You have the right to not be abused in any way. This includes physical, coreat, emotional, or any other abuse. No or a is allowed to punish you by hitting you

Treated equally

- You have the right to be treated fairly and have equal access to all available services including housing, care.
- You should not be treated unfairly or pisc invinated against because of your race, ethnicity, ancestry, national origin, language, color, religion, see, sexual orientation, gender dentity and expression, regulation physical disability. immigration, or His/status.

WHAT IS AN OMBUDSPERSON?

provide you recited now.

A person whose job it is to help you if you are in a juvenile justice facility in California and need help to solve problems about how you are being treated.

The Contraction rate is an independent profit on, as less encountable for investigation constitution as attempting to resolve them for the people involved. As a youth in a juvenile justice facility, you have the right to satiguest loss or file a complaint with the Office of Youth and Community Fastgration. (CYCT) Circlust species. You can file a complaint if your rights have been violated or ignored by you are concerned about the condition of the facility you are a. You carried be purished or threatened for making a complaint. If you are not sure how we can help, please call, email, or write to us.

WHO TO CALL ABOUT MY RIGHTS:

Website: www.chbs.ca.pou/ovo

If you think your rights are being violated or have concerns with the juvenile, justice facility you are in, you have the right to privately contact the Office of Youth and Community Restoration Organization runs. You cannot be participated as sold interface and for making a connectable.

Helpine: (844) 402-1890



1215 O Street, MS-08 Socramento, CA 95814

To request materials (free of charge)

The Youth Bill of

stakeholders, OYCR developed Youth Bill

of Rights publications to inform youth of

provided to youth and parents/guardians

Together with a diverse group of

their rights under existing law and

Code sec. 224.71. Copies must be

on orientation and be posted in

regulation, as codified in Welf. & Inst.

classrooms, living units, and visitation

Call: 1(844) 402-1880

areas.

Email: OYCRombuds@chhs.ca.gov

Overview



Key Data and Findings



Sample of Substantiated Complaints



Recommendations



Looking Ahead

This report is presented to the Legislature pursuant to Welf. and Inst. Code sec. 2200.5

Highlights 2022-2024



Recruited and hired six-person team



Developed a telephone helpline to receive complaints and upgraded the system to a sustainable call center product



Created Procedures and Case Practices to ensure consistent and robust complaint investigations, and revised them consistent with AB 505 (Stats. 2023 c.528)



Developed and disseminated age-appropriate Youth Bill of Rights materials consistent with AB 2417 (Stats 2022 c.786)



Developed and implemented a sophisticated Case Management System to track and document complaint investigations



Visited each of the state's juvenile facilities at least once, and some of them multiple times

By the Numbers (2024)

296 Complaints received

154 Complaints closed

Decline to investigate – 84

Unsubstantiated - 25

Substantiated - 21

No findings - 18

Inconclusive - 4

Referred out - 2

84 Site visits

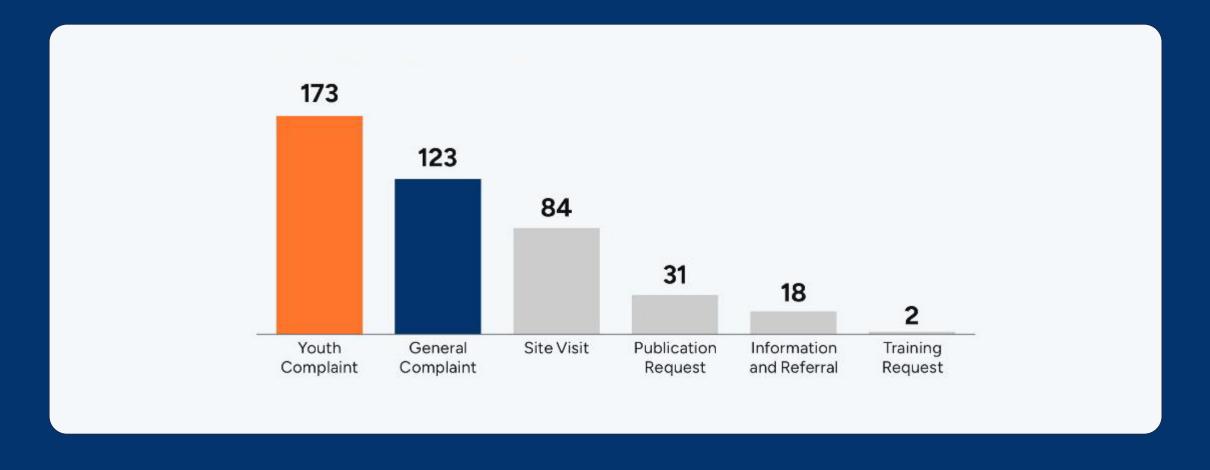
5,711
Youth Bill of Rights
posters provided

39,315
Youth Bill of Rights
brochures provided

2,490
Helpline calls (inand out-bound)

TABLE 1

Contacts to the Office (2024)



OYCR

TABLE 2

Race/Ethnicity of Referenced Youth (2024)

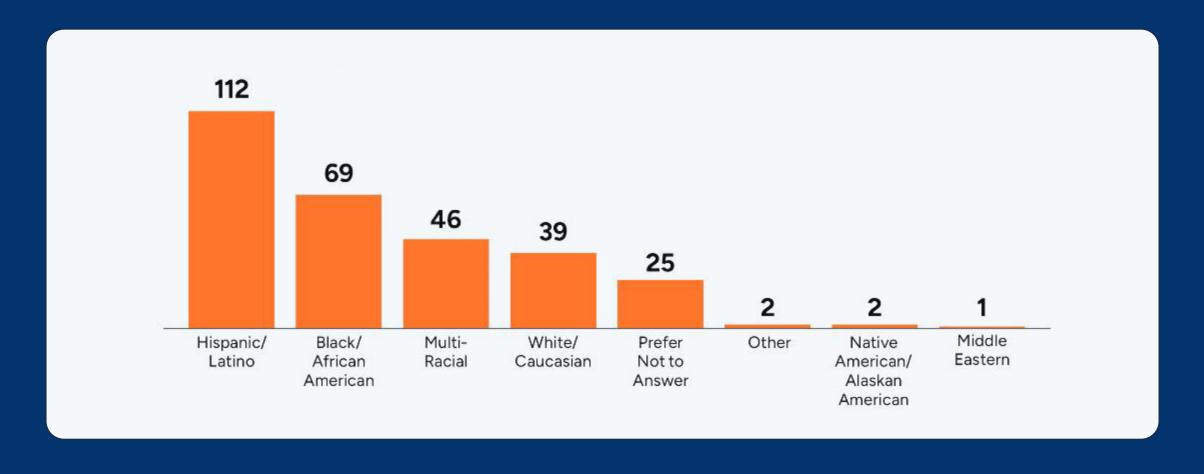


TABLE 3

Referenced Youth in Complaints & CA Youth Wardship Population by Race (2024)

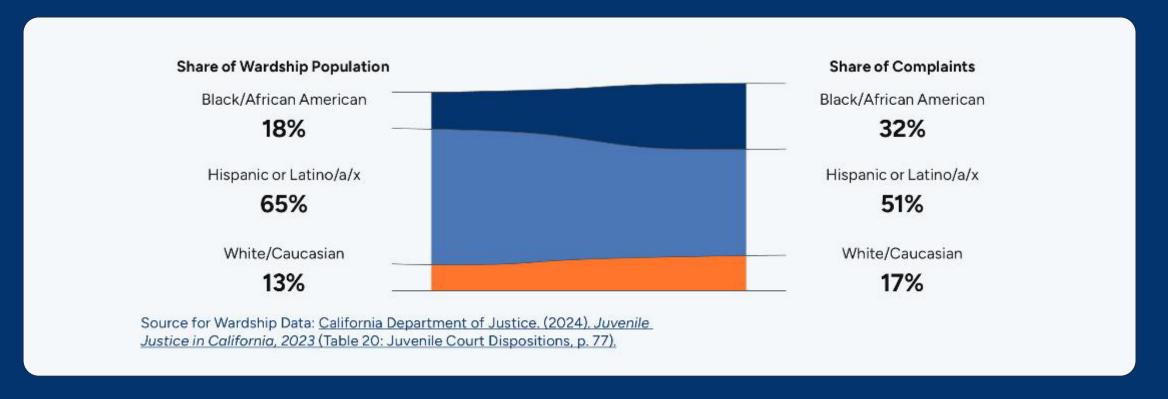


TABLE 4

Gender of Referenced Youth (2024)

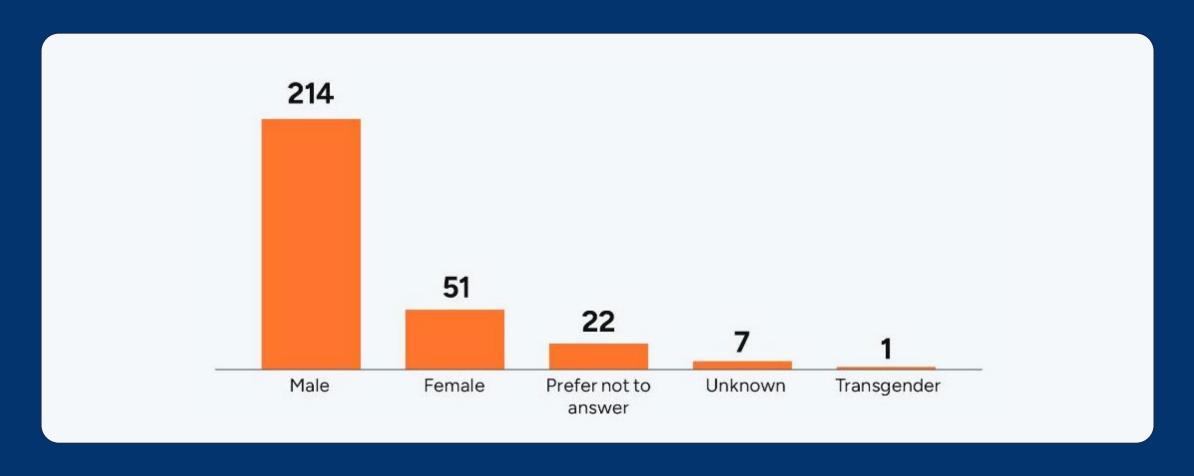
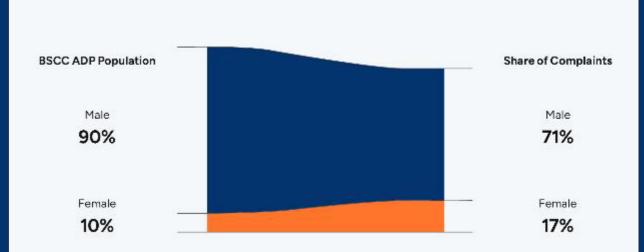


TABLE 5 Comparing Referenced Youth in Complaints & Board of State and Community **Corrections Total** Average Daily Population (ADP) by Gender



Data source: California Board of State and Community Corrections. (n.d.). Juvenile Detention Profile Survey (JDPS) data dashboard. OYCR Ombuds complaint data and BSCC Juvenile Detention Profile Survey (JDPS) data offer a way to examine whether the gender distribution of complaints aligns with the gender breakdown of the BSCC's Average Daily Population (ADP). For this analysis, we used the most recent data available from 2024. We calculated total ADP by combining pre- and post-disposition counts for males and females across all facility types and counties. However, direct comparisons have limitations: the BSCC data only covers January through September 2024 and reflects quarterly average daily population figures, while the Ombuds complaints span the full calendar year and are based on individual complaint counts.

TABLE 6

Age of Referenced Youth (2024)

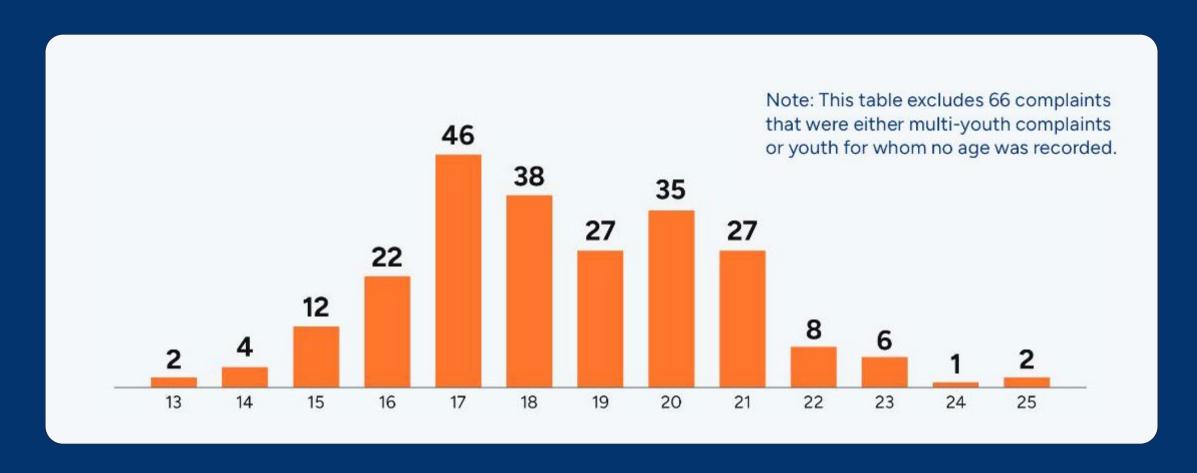


 TABLE 7

Complaints by Type (2024)



 TABLE 8

Complaint Origin - All Complaints (2024)

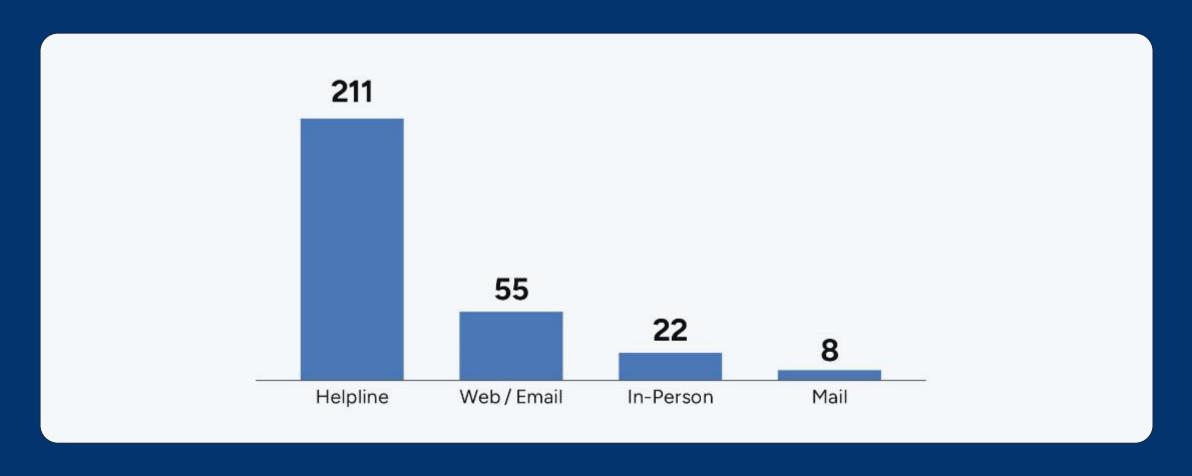


TABLE 11

Complaint Origin – General Complaints – Relationship to Youth (2024)

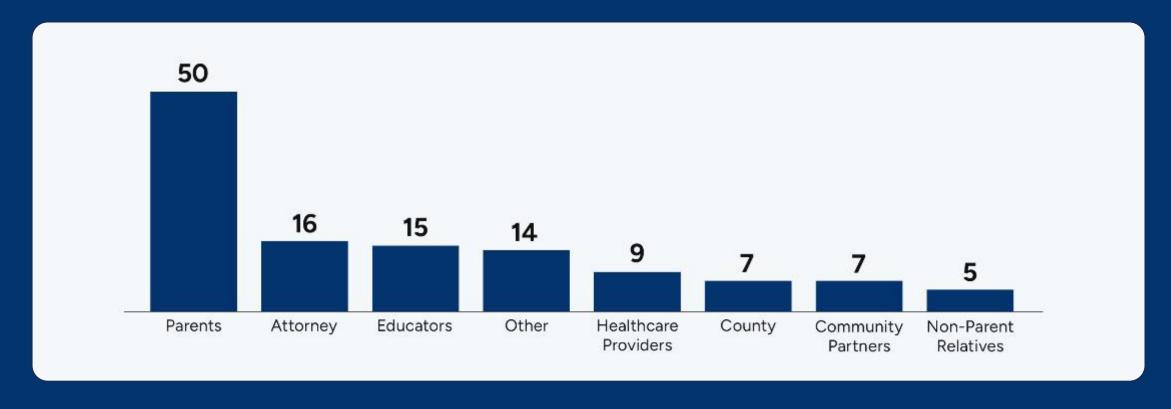


TABLE 12

Closed Cases in 2024

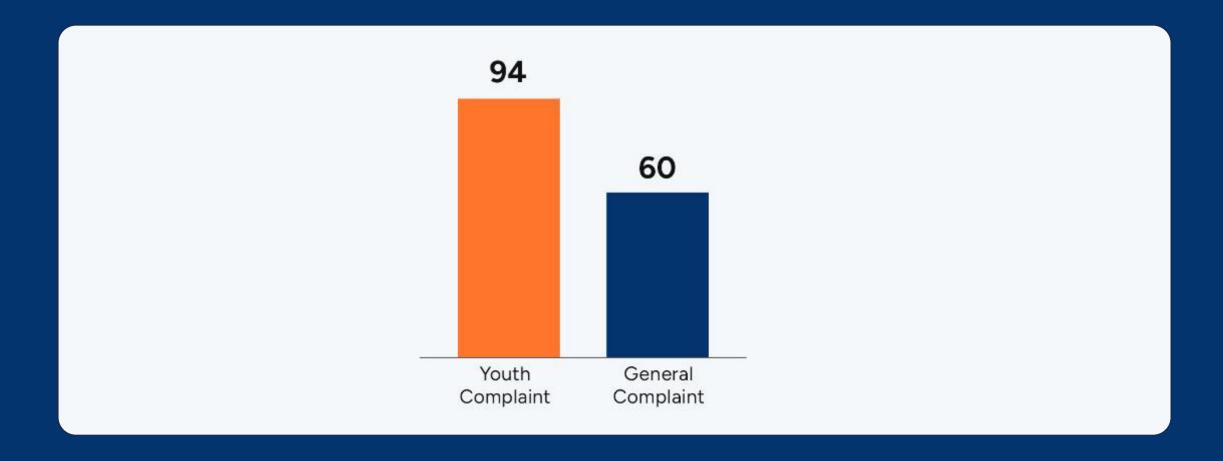


TABLE 13

Closure Findings (2024)

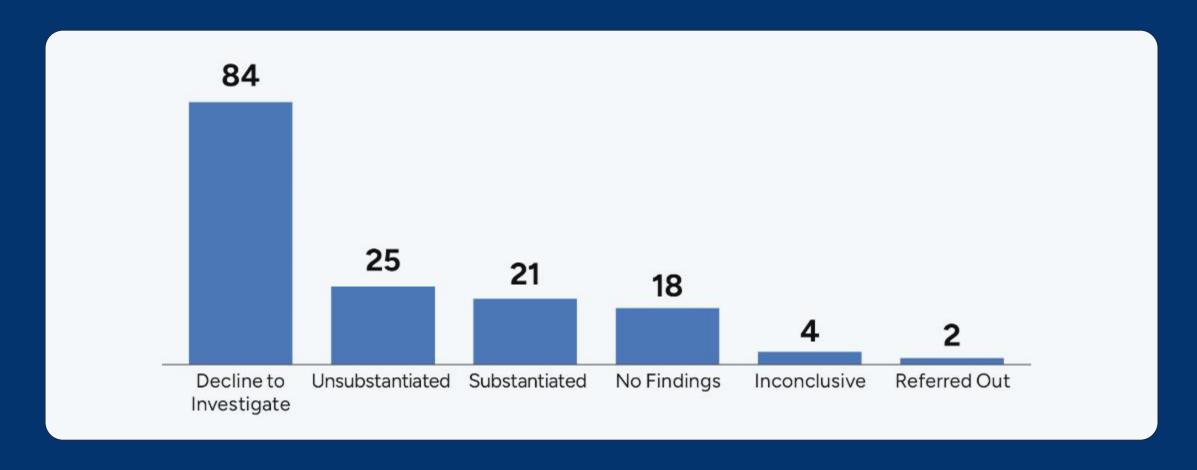


TABLE 14

Cross Report upon Screening (2024)

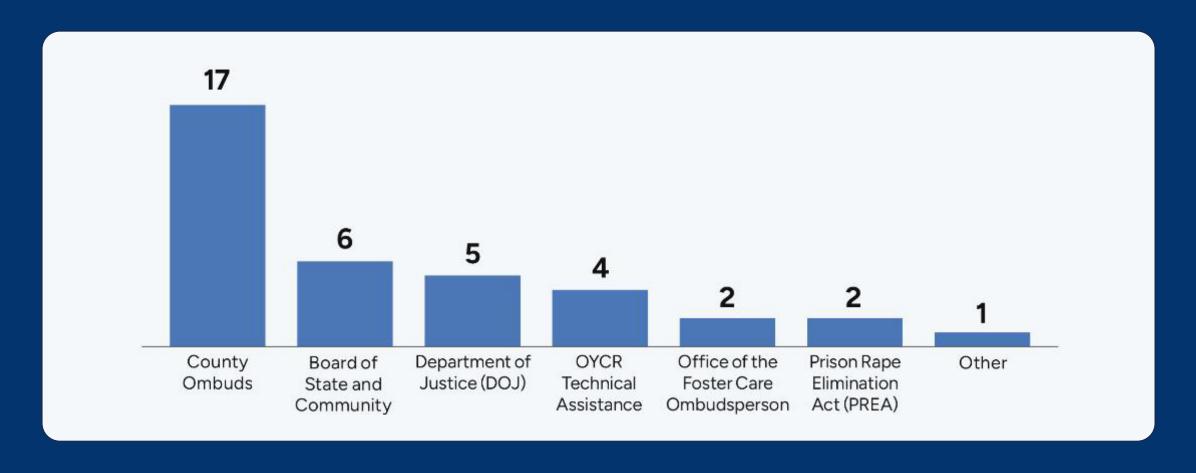


TABLE 15

Closure Findings by Complaint Type (2024)

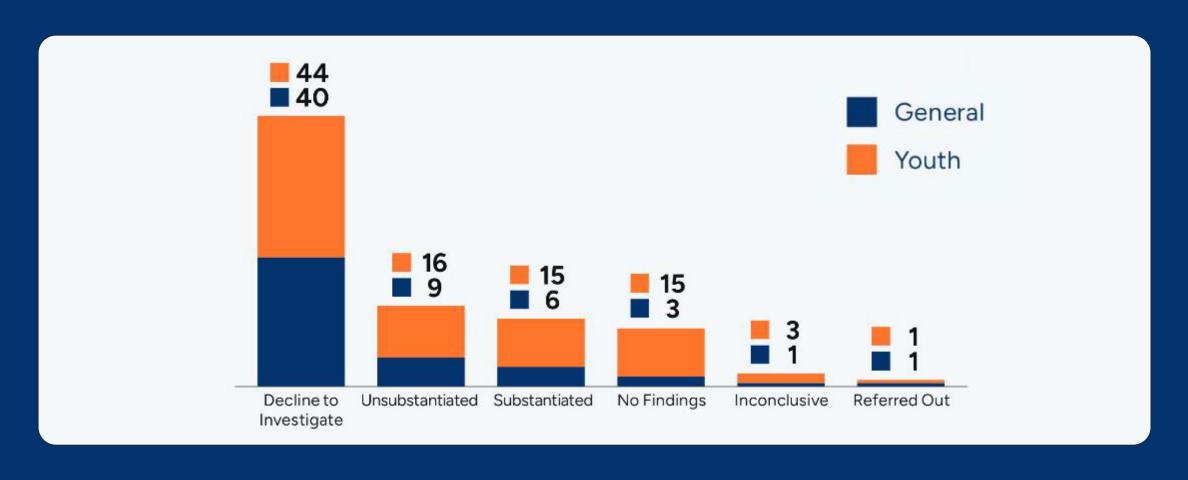


TABLE 16

Complaints Received by County (2024)

County	Case Record Type	Count	Total
San Diego	General Complaint	33	67
	Youth Complaint	34	67
Los Angeles	General Complaint	37	- 59
	Youth Complaint	22	
Carramanta	General Complaint	13	21
Sacramento	Youth Complaint	8	
Tulare	General Complaint	1	21
Tulare	Youth Complaint	20	
Alamada	General Complaint	3	12
Alameda	Youth Complaint	9	
Can Inamin	General Complaint	3	11
San Joaquin	Youth Complaint	8	
Country Cooks	General Complaint	3	9
Contra Costa	Youth Complaint 6	6	
San Bernardino	Youth Complaint	9	9
Mantaga	General Complaint	5	9
Ventura	Youth Complaint	4	
Kings	General Complaint	2	_
	Youth Complaint	5	7

TABLE 17

Closure Findings by County (2024)

County	Closure Finding	Count	Total
San Diego	Decline to investigate	27	- 37
	No findings	4	
	Unsubstantiated	4	
	Substantiated	2	
	Decline to investigate	8	- 25
Los Angeles	Substantiated	8	
	Unsubstantiated	3	
	Referred Out	2	
	Inconclusive	2	
	No findings	2	
Caramanta	Decline to investigate	6	- 8
Sacramento	Unsubstantiated	2	
Alameda	Decline to investigate	6	8
Alameda	Unsubstantiated	2	
Tulare	Unsubstantiated	2	
	Inconclusive	2	0
	Decline to investigate	3	8
	Substantiated	1	

TABLE 18

Time to Investigate/Resolve Complaints (2024)



TABLE 17

Time to Investigate/Resolve Complaints (2025)



TABLE 19

Post-Closure Referral for Follow-up (2024)

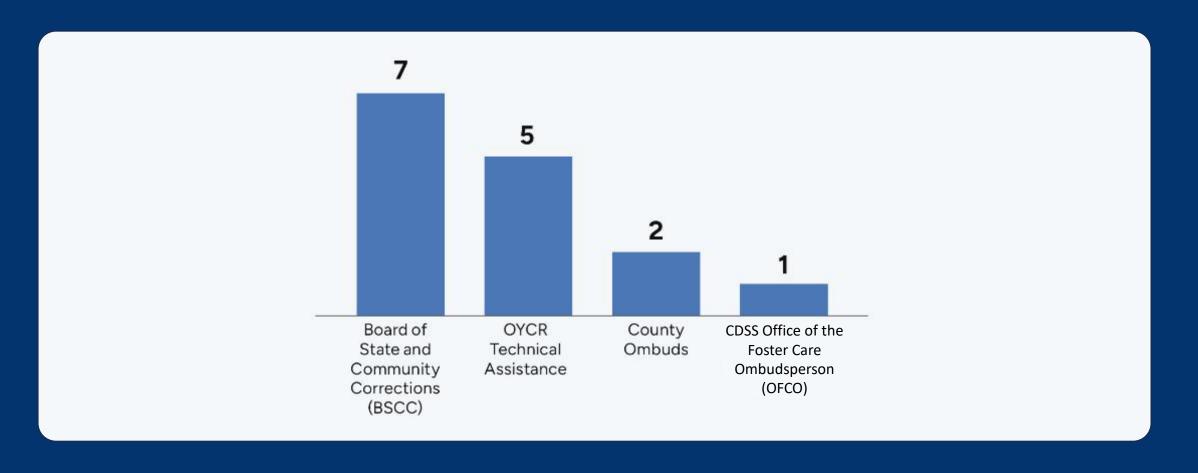


TABLE 20

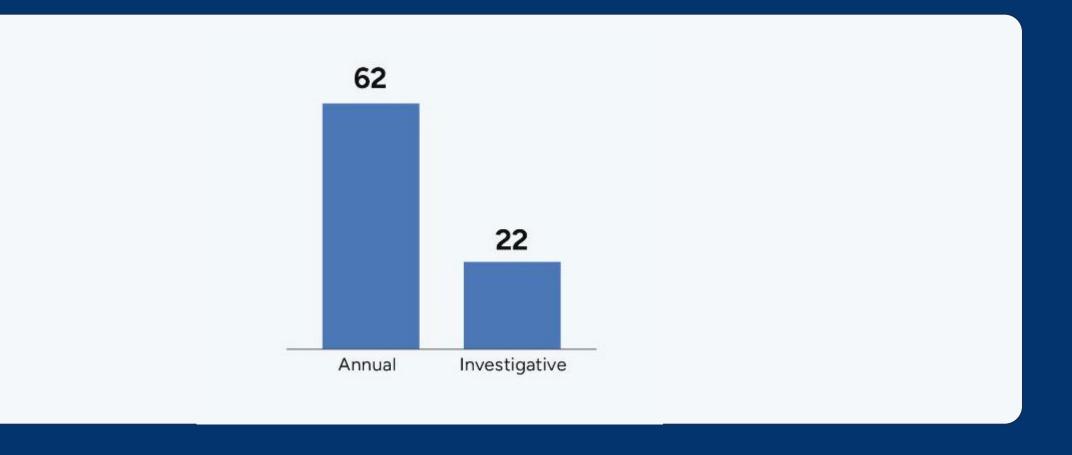
Complaint Issues (2024)

Abuse/Excessive Force	53
Staffing	50
Family Engagement	44
Medical Health	31
Programming/Incentives	30
Education	29
Food/Nutrition	26
Discipline	26
Confidential Communications	24
Retaliation	18
Grievance Processes and Responses	17
Hygiene	15
Healthy Environment	14
Mental Health	12
Court Hearings	7

Exercise/Recreation	6
Property	6
Detention Rights	5
Clothing	5
Discrimination	5
Searches	4
Safety and Security	4
Religion	3
Medication	3
Youth Bill of Rights Materials	2
Bedding	1
Parenting	1
Grand Total	441

TABLE 21

Site Visits (2024)



Complaint Examples

- There was an allegation that a youth who was pending a transfer hearing was removed from a mentoring program because that program was reserved for youth committed to the Secure Youth Treatment Facility was substantiated. The following business day, the agency reinstated the youth in the mentoring program and updated the facility policy regarding which youth have access to the mentoring program.
- There was an allegation that an agency had a policy to regularly strip search youth returning from college furloughs without specific reasonable suspicion was substantiated. The agency updated the policy so that youth returning from furloughs will undergo pat searches and walk through a metal detector.

Complaint Examples continued

- There was an allegation that all of a youth's belongings, including family phone numbers and personal photographs, were lost when he returned from a hospitalization for an overdose was substantiated. The property was not located. Ombuds staff recommended that the agency develop protocols to track, store, and return youth property.
- There was an allegation that youth are only permitted to keep their legal documents in their rooms for three days was substantiated. The agency undertook the revision of the facility mail policy relating to possession, storage, and access to legal mail to include a check-in/check-out process allowing youth have access to their legal documents upon request throughout their time in the facility.

Recommendations

- Room confinement. The Board of State and Community Corrections should continue to support departments in understanding the very limited circumstances in which a youth can be locked in a room during daytime hours.
- Food. Food is an especially important part of the life of any adolescent or
 emerging adult. Some facilities have developed innovative approaches to
 enhancing youth's experience of institutional food. For example, some facilities
 solicit youth input on preferred meals, offer a robust canteen program with youth
 input on popular items, offer on-demand healthy snacks, and/or allow families to
 bring food in on occasion.
- Visiting. Facilities should review visitation policies to ensure that youth, in particular youth with long-term stays, have meaningful engagement with family including siblings who are under 18 and supportive adults.



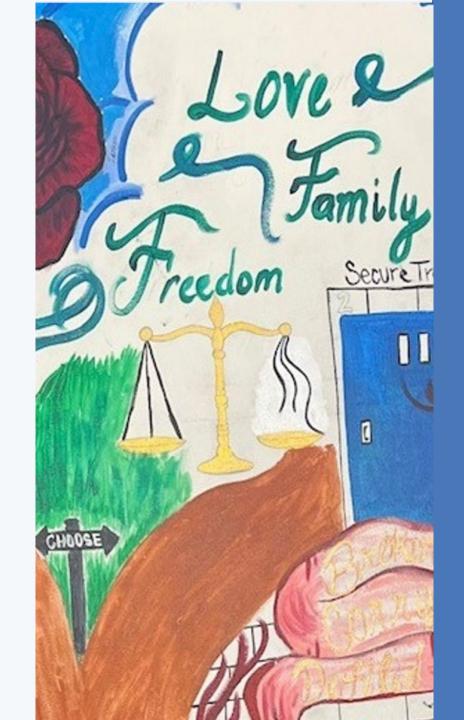
Recommendations continued

- **Pregnant youth.** Facilities should have a plan for caring for pregnant youth, including but not limited to pre-and post-natal care, breast feeding and parenting education, availability of breast pump and lactation plan, suitable clothing, mattress, and food. consistent with Cal. Code Regs, tit. 15 §§ 1417, 1461, 1480, and 1483.
- Mechanical restraints policies and procedures. Facilities should review their policy and procedures on use of mechanical restraints for transport to ensure that they comply with Welf. & Inst. Code § 210.6(a). The least restrictive restraint necessary shall be used "consistent with the legitimate security needs of each juvenile" (emphasis added) and once the department chooses to use mechanical restraints, other than handcuffs, the reasons must be documented. Some counties appear to justify the use of mechanical restraints based on the youth's offense without a youth-specific determination. The fact that a youth is in custody for a serious or violent offense does not automatically mean they pose a current threat of physical harm to themself or to another, or that they pose a substantial risk of flight.



Recommendations continued 2

- Voting rights. Some facilities are taking innovate steps such as bringing county
 elections officials into the facilities or transporting youth into the community to
 vote in person. Facilities should review their policies to ensure that they are
 complying with these affirmative obligations.
- **Higher education.** Facilities should review their policies to ensure compliance with Welf. & Inst. Code § 858(b)(2) which, among other things, requires probation departments to ensure that youth in their care with high school diplomas or the equivalent "have access to, and can choose to participate in, public postsecondary academic and career technical courses and programs" Facilities should also review their computer use policies to ensure that youth are not being deprived of their right to higher education as part of a disciplinary response. If youth need computers for higher education, they should not be barred from computer access as a facility disciplinary measure.



Recommendations continued 3

- Youth councils and advisory boards. Youth in facilities with youth councils (or other types of advisory boards that incorporate youth voice) expressed positive experiences and empowerment in the opportunity to make their views known to facility leadership.
- Informing Youth of Internal Affairs Investigation Outcomes. We recommend that Departments review their practices relating to notifying youth of the outcomes of Internal Affairs investigations and provide youth with as much information as possible consistent with law and collective bargaining agreements. This will provide the youth closure on difficult or serious incidents and demonstrates to youth how the system is holding itself accountable.



Looking Ahead

In 2025, the Ombuds Division is prioritizing the following areas and will report to the Legislature on all of these goals:

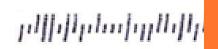
- Decreasing complaint response times
- Increasing the percentage of complaints investigated
- Increasing our collaboration with OYCR technical assistance experts to assist in resolving complaints based on evidence and data

Dear Ombudsperson:

WE ALL MOSS UP BUT WE ARE ALL Still Homan, NEVER Perfect.

90:THE DZ, 92 NOT

Sincerely,





Questions?



Thank You

INFORMATION ITEM

The Role of Courts in the Child Welfare & Juvenile Justice Systems

Judge Craig Arthur, Orange County Superior Court
Judge Denine Guy, Santa Cruz County Superior Court
Judge Tilisha Martin, San Diego County Superior Court
Judge Shawna Schwarz, Santa Clara County Superior Court



State of California

Child Welfare Council





The Role of Courts in the Child Welfare & Juvenile Justice Systems



Overview: Juvenile dependency proceedings

Overview: Juvenile justice proceedings

Complexity of decision-making

Overview: Collaborative courts

Duties of a judge: roles, ethics, independence, discretion

Juvenile Dependency



"The objective of the dependency scheme is to protect abused or neglected children and those at substantial risk thereof and to provide permanent, stable homes if those children cannot be returned home

within a proscribed

period of time."







Goal

Safety & protection



- Neglected, exploited, abuse
- Are at risk of ...

Preservation of family



- If safe
- If timely

Permanency



- Return to parents, or
- Adoption / guardianship / px w/ rel, or
- APPLA / foster care w/ plan

Underlying goal = best interests

Child safety requires financial resources.

State has a role as parent.

Removal has long-term consequences.

Children need family and permanence.

Children do better at home.

Liberty interest in parenting...

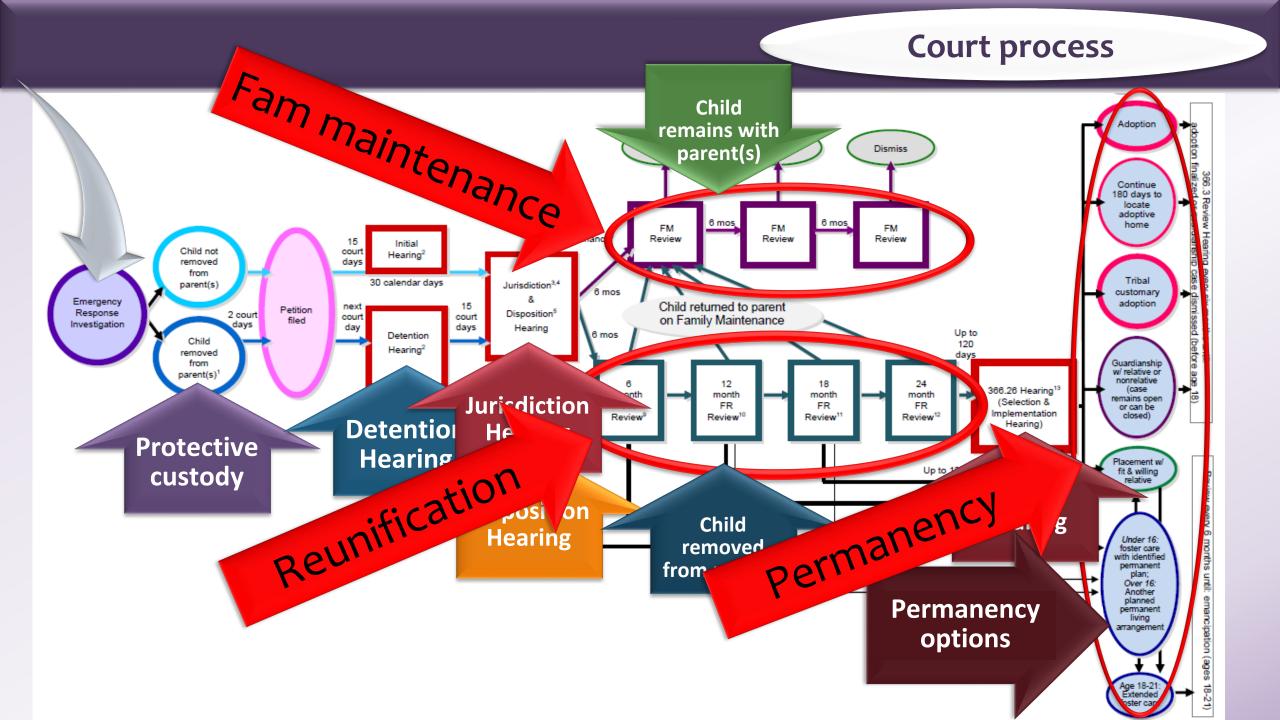
Substantive decisions rechildren

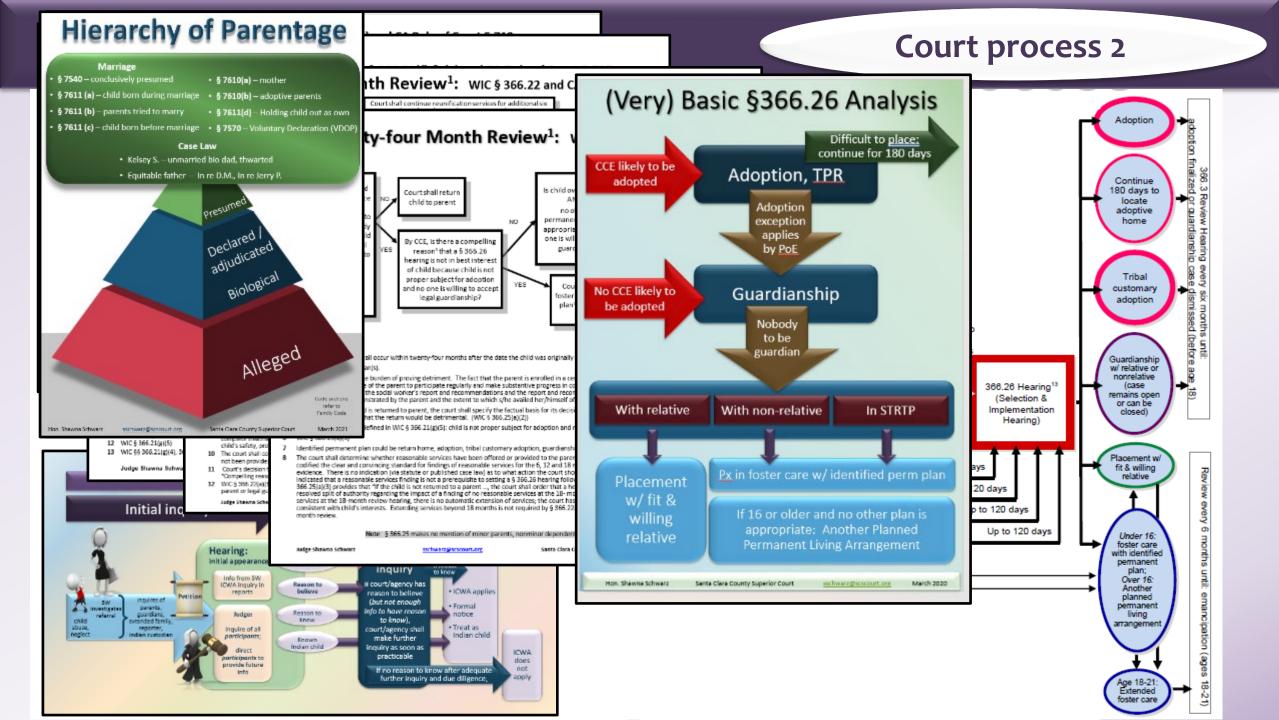
Constitutional rights of parents to rear their children

Sanctity of the family

Preserving familyaties privacy

Avoiding unnecessary intrusion into family life





Juvenile Justice

Judicial responsibility



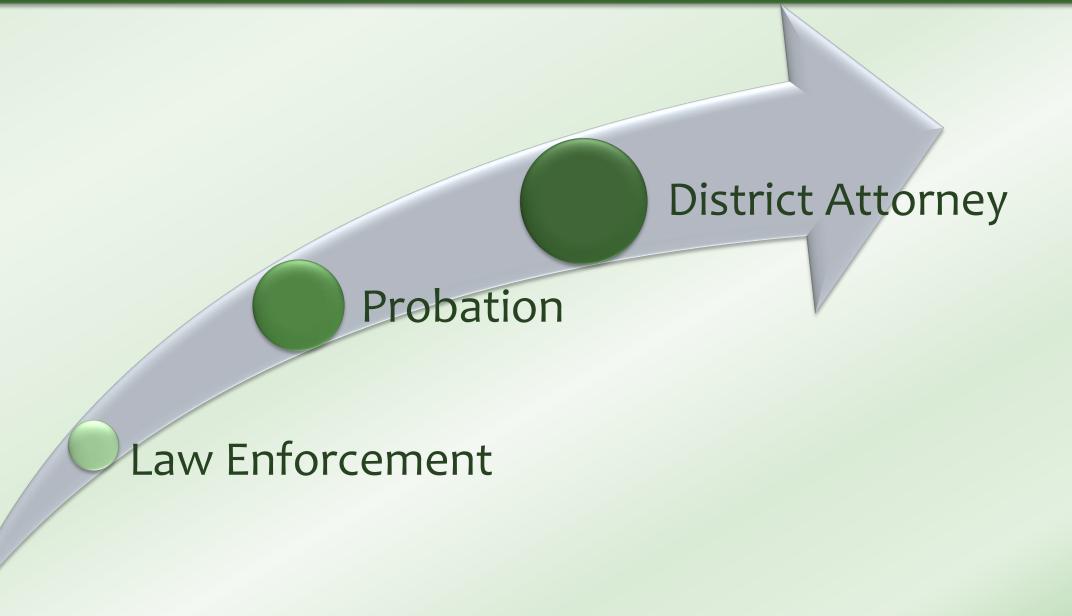
Best Interest of Youth

Public Safety

Redress to Victim



Juvenile Court Process



Juvenile Justice Proceedings

Detentio n

Transfer

Readines s

Jurisdictio n Dispositio n

Reviews

Sealing

• DIVERSION



- COMMUNITY SUPERVISION
- SECURE TRACK







Judicial Decision-Making

San Diego County Juvenile Justice Guiding Principles

Law
Evidence
Discretion



1.YOUTHS ARE FUNDAMENTALLY DIFFERENT FROM ADULTS



4.LIMITING THE UTILIZATION
OF DETENTION FACILITIES



7.FAMILY AND COMMUNITY ENGAGEMENT IS ESSENTIAL



10.INDIVIDUALIZED TREATMENT AND CARE



2.REHABILITATION OVER PUNISHMENT



5.KEEPING YOUTH IN THE COMMUNITY - DIVERSION



8.EMPOWERMENT OF YOUTH VOICE



11.REENTRY PLANNING STARTS DAY ONE



3.EARLY PREVENTION AND INTERVENTION



6.PROGRAMMING IS IMPORTANT FOR YOUTH SUCCESS



9.ACADEMIC GROWTH AND OPPORTUNITY



12.LISTENING TO AND SUPPORTING VICTIMS

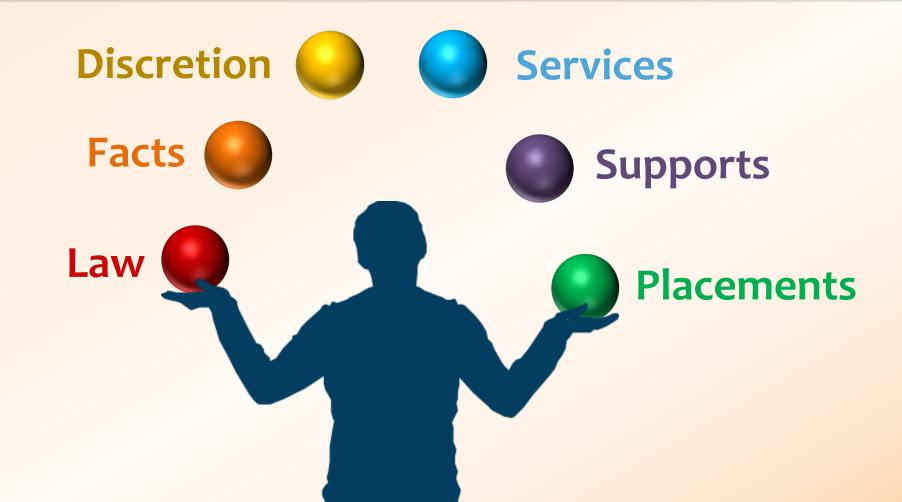


Complexity Of Decision-Making

Legislative authority



Judges make independent decisions, based on:



Toll on judges

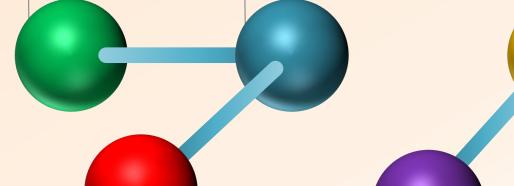
High stakes, life altering decisions

Emotionally draining subject matter: abuse, neglect, substance abuse, mental illness, DV

Time pressure and high caseloads

Role conflict: neutral fact-finder and child advocate (ie, act in best interest of child)

Moral and ethical weight: weight of these decisions lingers



Lots of ambiguity due to subjective standards like "best interest of child"

Inadequate resources and services:

Overburdened child welfare systems, limited placement options, lack of services Need for significant training on non-legal issues, like trauma, child development, family systems. Systemic frustrations: powerless to fix root causes; frustrated by repeat cases, intergenerational cycles of trauma, neglect

Improving Outcomes for Foster Youth through the Collaborative Court Model

History

Adult Courts

Drug Courts
DUI Courts
Veteran Courts



Vulnerable Youth

How can we better serve this population?



Timelines

Lengthy periods of time between court hearings



Hands-on Approach

Unique setting where Judge is very involved in with the individual youth

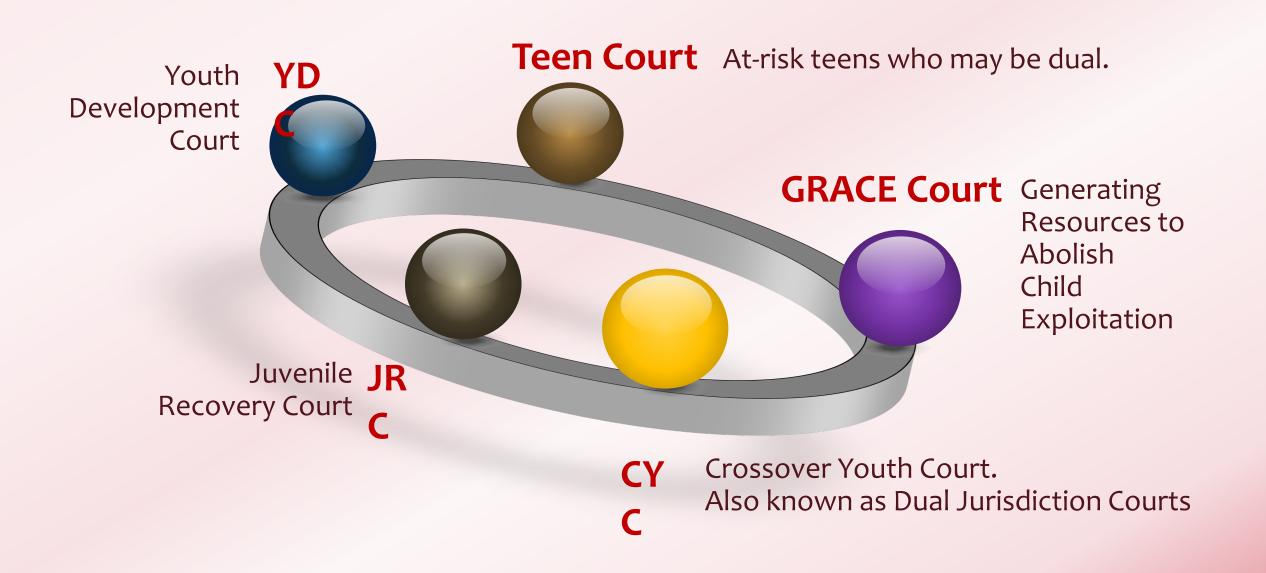


Team Approach

All stakeholders are present at each hearing and work collaboratively



In Orange County



Other types





Family
Treatment
Calurt



NMD



ICWA Court



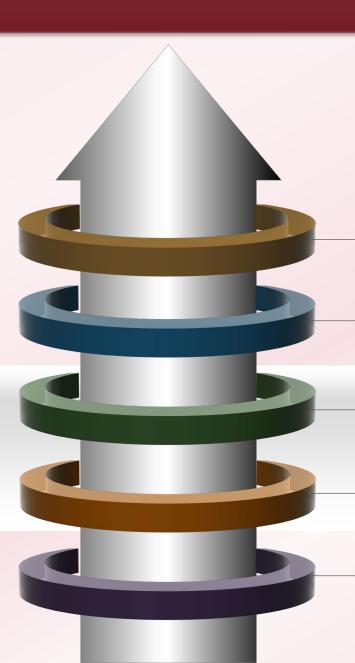
At-risk teens
who are
challenged with
diagnosed
mental health
issues

Addresses parental substance use

Court dedicated to Non-minor Dependents

Court dedicated to Indian Child cases

Benefits



Collaborative court activities

Informal proceedings

Interactive discussions with judge

Team of stakeholders at every court hearing

More frequent interaction with youth

Challenges youth face

Family trauma, difficulties in finding appropriate placements

Substance use, including alcohol, illegal drugs, prescription meds

Peer issues, including gang activity, bullying, pressure to engage in criminal activity

Educational issues, including missed schooling, failing grades, multiple schools

Mental health issues, including depression and anxiety; gender/sex identity issues

Duties of a Judge:

Roles,
Judicial ethics,
Independent decision making, &
Judicial discretion



A judge shall uphold the integrity and independency of the judiciary.



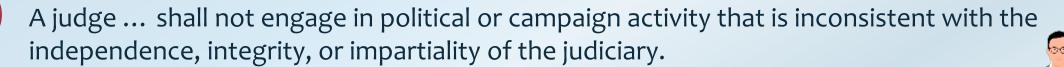
A judge shall avoid impropriety and the appearance of impropriety in all of the judge's activities.



A judge shall perform the duties of judicial office impartially, competently, diligently.

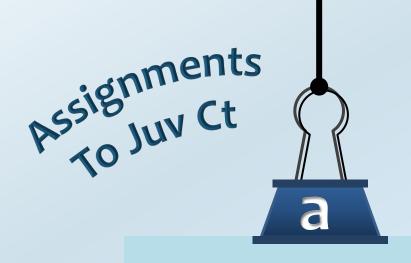


A judge shall so conduct the judge's quasi-judicial and extrajudicial activities as to minimize the risk of conflict with judicial obligations.



Compliance with the Code of Judicial Ethics (i.e., who must comply)





PJ should assign judges to juvenile court for minimum of three years.

Priority should be given to judges who have expressed an interest in the assignment.





PJ of Juv Ct consulting w/ PJ of superior court should:

Motivate and educate other judges re significant of juv court

Work to ensure sufficient judges, staff, facilities, financial resources are assigned to juv court



Unique role of Juv Judge

Provide active leadership w/in community in determining needs and obtaining and developing resources and services for at-risk children and families. (delinquents, dependents, status offenders)

Take active part in formation of a communitywide network to promote and unify private and public sector efforts to focus attention and resources for at-risk children and families.

Investigate and determine availability of specific prevention, intervention & treatment services in community for at-risk children and families

Exercise leadership role in development and maintenance of permanent programs of interagency cooperation and coordination among court and various public agencies that serve at-risk children and families.

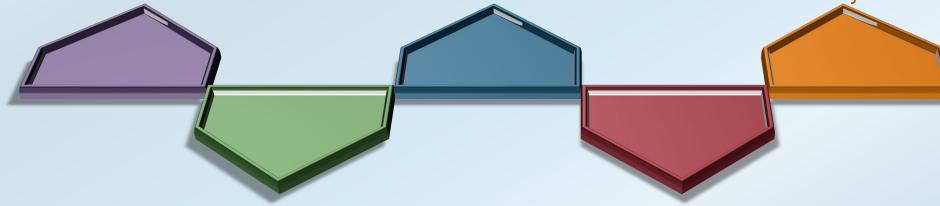
Exercise authority by statute or rule to review, order, enforce delivery of specific services and treatment for at-risk children and families

Unique role of Juv Judge

Maintain close liaison w/ school authorities and encourage coordination of policies and programs.

Evaluate criteria established by child protection agencies for initial removal and reunification decisions and communicate court's expectations of what constitutes "reasonable efforts" to prevent removal or hasten return of child.

Be familiar w/ all detention facilities, placements, and institutions used by court.



Educate the community and its institutions through every available means, including the media, concerning the role of the juvenile court in meeting the complex needs of at-risk children and their families.

Encourage the development of community services and resources to assist homeless, truant, runaway, and incorrigible children.

Act in all instances consistent with the public safety and welfare.

Education

Take responsibility w/ other juv ct participants at every stage of case to ensure educational needs are met, regardless of whether child is w/ parent or other placement, and regardless of where child is placed at school

Provide oversight of social service and probation agencies to ensure child's educational rights are investigated, reported and monitored

Independence of the Judiciary and Judicial Decision Making

Questions & Answers Discussion



INFORMATION ITEM

Mandated Reporting Advisory Committee (MRAC) Update

Kathryn Icenhower, CEO, SHIELDS for Families



State of California

Child Welfare Council





UPDATE: Mandated Reporting Advisory Committee (MRAC)

Child Welfare Council Meeting

September 10, 2025

ONE YEAR ANNIVERSARY: PROGRESS AT-A-GLANCE



In September 2024, the voting members of the Child Welfare Council approved a motion to advance the 14 recommendations of the Mandated Reporting to Community Supporting Task Force for planning and implementation

Important reminders about the motion:

- The leads are the Secretary of CalHHS and the Director of CDSS, in partnership with the PEI Committee, the [former] MRCS Task Force, and lived experts.
- The request was to to craft a strategy to move toward a focus on mandatory reporting to community supporting, considering the MRCS Task Force recommendations as advanced in this report.
- The strategy should address areas of policy that must be advanced, trainings that must be created or implemented, data reporting that must be enhanced, and program structures that must be altered or augmented.
- The CWC requested a quarterly update.
- The strategy will come back to the Council for consideration.

IMPLEMENTED

Recommendation 1

- Tri-Chairs selected and leading the work
- 36-member MRAC established former Task Force members, CalHHS, and Statewide Associations
- Ongoing commitment to lived expertise, diverse membership at all levels, and proximity to mandated reporting



SIGNIFICANT PROGRESS MAD

- Narrative Shift (Recommendation 14)
 - 25+ presentations statewide
 - National CWLA and BUILD Conference proposals
 - Presenting at CWDA and Beyond the Bench
 - Support from Rally Communications secured by Casey Family Programs
- Workgroups have met numerous times since June to develop comprehensive implementation plans for all recommendations for consideration by the CWC – focused on the key levers of change:
 - Data & Accountability
 - Policy
 - Training
 - Connecting to Community Pathways
 - Narrative Shift
- First bi-annual report on-track for December 2025



A BIG WIN: ADVANCED IN LEGISLATION



SB 119, signed into law in July 2025

- The California Child Welfare Council shall establish a Mandated Reporting Advisory Committee (MRAC). It is the intent of the Legislature that the MRAC ensure the transformation of mandated reporting to community supporting continues and disparities in the child welfare system are eliminated. (Recommendation 1)
- The new statewide mandated reporter training will incorporate content identified in the Task Force recommendations. (Recommendation 9)
- When counties update their Comprehensive Prevention Plans, the update shall include information for mandated reporters regarding the resources available to support families in their communities. (Recommendation 12)

What's Next

- The first bi-annual written report will be presented at the December CWC meeting
- Join upcoming conference presentations
 - CWDA Annual Conference, October 8 10, Santa Clara
 - Children's Network Conference, October 15 16, Ontario
 - Beyond the Bench, November 18 19, Los Angeles



Mandated Reporting to Community Supporting

Communities Keeping Children Safe and Families Together

Questions? ~ Thank You

COMMITTEE AND TASK FORCE UPDATES

- Prevention and Early Intervention Committee: Kathryn Icenhower & Dana Blackwell
- Permanency Committee: Bob Friend & Hon. Leonard Edwards (Ret.)
- Data Linkage and Information Sharing Committee: Dr. Daniel Webster
- Youth Justice Committee: Hon. Katherine Lucero (Ret.)
- Behavioral Health Committee: Karen Larsen & Pete Weldy
- CSEC Action Team: Leslie Heimov & Kate Walker Brown
- Empowerment Committee: Jevon Wilkes



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FINAL ANNOUNCEMENTS AND CLOSING



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