# BEHAVIORAL HEALTH TASK FORCE MEETING

CALIFORNIA HEALTH & HUMAN SERVICES AGENCY

October 11, 2023



#### VIRTUAL MEETING GUIDELINES

- The meeting is being recorded
- American Sign Language interpretation in pinned video
- Live captioning link is provided in chat
- Please stay ON MUTE when not speaking and utilize the "raise hand feature" if you have a question or comment.
- Please turn on your camera as you are comfortable
- Use chat for additional conversation

**MEMBERS OF THE PUBLIC** will be invited to participate during public comments period at the end of the meeting.



For additional feedback, please email:

BehavioralHealthTaskForce@chhs.ca.gov

### WELCOME & INTRODUCTIONS

MARK GHALY, SECRETARY OF BEHAVIORAL HEALTH, CALHHS

STEPHANIE WELCH, DEPUTY SECRETARY OF BEHAVIORAL HEALTH, CALHHS



BHTF Members were asked:

What motivates you to be a part of the BHTF?





BHTF Members were asked:

What do you hope to contribute to the work of the BHTF?





### BHTF MEMBER PERSPECTIVES:

How do you identify?



**Children Youth Families** 

**Disability** 

**Education** 

**Health Care Service Provider** 

**Justice** 

LGBTQ+



Statewide Associations for Health and Human Service System Partners

#### **MEETING AGENDA**

- Welcome and Introductions
- Member Introductions
- On-boarding
- · CalHHS Updates CYBHI
- Break
- · CalHHS Updates 988
- BHTF Member Reflections

- Public Comment
- Wrap up and Meeting Evaluation
- Adjourn



#### **KEY GOALS OF BHTF**



**Goal 1:** Ground truth the State's behavioral health agenda



**Goal 2:** Uplift constituency voices



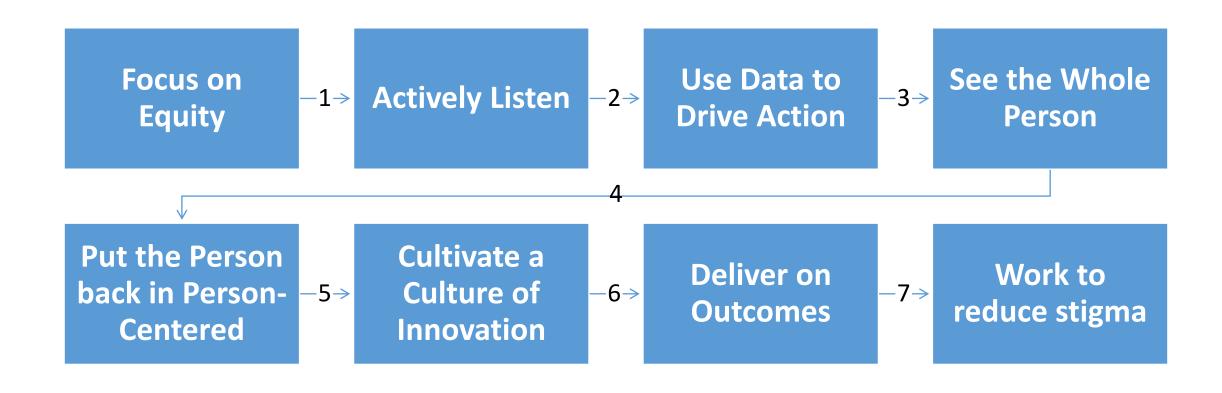
Goal 3: Promote
Learning to expand
collective understanding
of behavioral health
issues facing the state



**Goal 4:** Advance approaches that are create, responsive, and coordinated



### **BHTF Guiding Principles**





#### **BHTF Guidelines and Commitments**



Stay focused on the agenda



Participate fully



Anchor discussion in a person-centered approach



Strive to examine and act in an equitable and inclusive manner



Think innovatively and welcome new ideas



Involve all BHTF in discussions



Uphold respectful dialogue



#### **BHTF GOVERNANCE STRUCTURE**

The BHTF is convened to provide feedback that the Agency can draw on as it develops and implements policies and programs.

The BHTF is a consultative body and does not have decision making capacity

The BHTF does not make formal recommendations; provides a range of perspectives for CalHHS consideration

Meeting Agendas are set by Agency and the BHTF can elevate topics for consideration as future agenda items.



#### **BHTF MEMBERSHIP**



Diverse membership to encourage examination of topics through a lens that is representative of different interests, knowledge and expertise, and needs of CA residents.



Full participation of members in quarterly meeting discussions



BHTF commit to participating in four meetings per year; alternates can be provided in some instances



Membership term – no term limit at this time

# ENGAGEMENT TO PROMOTE INCLUSIVE, ACCESSIBLE, AND EQUITABLE PARTICIPATION

- ✓ Primary engagement structure is the quarterly meetings
- ✓BHTF quarterly meetings presentations on key topics and to provide members opportunities to discuss input based on their experiences
- ✓ Supplemental meetings as needed and could be in the form as lunch and learn informational meetings or workgroups
- ✓ Asynchronous work BHTF may be asked to participate in asynchronous activities to enhance the work of the task force, for example reviewing information ahead of a meeting to prepare for A discussion.



# ENGAGEMENT TO PROMOTE INCLUSIVE, ACCESSIBLE, AND EQUITABLE PARTICIPATION

- Accessibility to support accommodations for participation in BHTF meetings including American sign language interpretation and closed captioning
- Equity considerations recognizing inequities in experiences of behavioral health challenges and create space to hear from those who are disproportionately impacted
- Public participation to enrich the BHTF discussions and enhance CALHHS work



#### BHTF COMMUNICATION AND COORDINATION

✓ Clear understanding of meeting topics and objectives is key to robust, meaningful engagement and to support this BHTF members will receive, meeting invites, agendas, reminders and other meeting materials



#### BHTF ACCOUNTABILITY

Ongoing assessment of the BHTF process and the work on behavioral health issues together

Evaluation of experiences

Charter revisions as needed to support BHTF in fulfilling its purpose of enhancing CalHHS work



#### **BHTF MEMBER COMMITMENT**

✓ MEMBER COMMITMENT TO THE CHARTER as a member of the BHTF, I fully commit to advance the four stated goals of the BHTF, promote the BHTF guiding principles, and abide by the BHTF commitment to engagement and membership requirements.







# Behavioral Health Task Force: CYBHI Update

Melissa Stafford Jones
Director of the Children and Youth Behavioral Health Initiative

















# **Governor's Master Plan for Kids' Mental Health**

## Governor Newson Announced Master Plan for Kids' Mental Health August 18, 2022

- \$4.7B so every Californian aged 0-25 has greater access to mental health and substance use support
- Whole Child, "All of the Above" Approach
- Multi-year, fundamental overhaul to invest in and build needed system infrastructure
- CYBHI at its core

















# **Governor's Master Plan for Kids' Mental Health**

## Other investments and initiatives in California being implemented in coordination and collaboration

- \$4.1B on a community schools' strategy to connect kids and families to essential services including health screenings, meals and more, as well as expanded learning opportunities
- \$5B on a Medi-Cal CalAIM initiative to better integrate health and behavioral health services for low-income kids and improve child health outcomes, including prevention

















# Governor's Master Plan for Kids' Mental Health

Other investments and initiatives in California being implemented in coordination and collaboration

- \$1.4B to build the healthcare workforce that expands our capacity to meet the health needs of Californians, including children and families
- State budget investments in school-based behavioral health workforce, such as school counselors

















### **CYBHI Workstreams**

| Workforce Training and Capacity                         |  | Behavioral Health Ecosystem Infrastructure  |   | Coverage  | Public Awareness  |
|---|--|---|---|---|---|
| Wellness Coach<br>Workforce (HCAI)                      | Trauma-Informed Educator Training (CA-OSG) | School-Linked Partnership<br>and Capacity Grants<br>(DHCS)                                | Student Behavioral<br>Health Incentive<br>Program (DHCS)              | Enhanced Medi-Cal<br>Benefits – Dyadic<br>Services (DHCS) | Public Education and<br>Change Campaigns<br>(CDPH)      |
| Broad Behavioral<br>Health Workforce<br>Capacity (HCAI) | Youth Mental Health<br>Academy (HCAI)      | Behavioral Health<br>Continuum<br>Infrastructure<br>Program (DHCS)                        | Youth Suicide Reporting and Crisis Response Pilots (CDPH)             |   | ACEs and Toxic<br>Stress Awareness<br>Campaign (CA-OSG) |
| Behavioral F  | lealth Virtual Services Platfo             | Statewide All-Payer Fee Schedule for School-Linked Behavioral Health Services (DHCS/DMHC) | Targeted Youth Suicide Prevention Grants and Outreach Campaign (CDPH) |   |   |
|   | Healthcare Provider T                      |   |   |   |   |
| S   | caling Evidence-Based and                  |   |   |   |   |
|   | CalHOPE Stu                                |   | Parent Support<br>Video Series<br>(DHCS)                              |   |   |
|   | Mindfulness, Resilience                    |   |   |   |   |
|   | Youth Peer-to-Pee                          |   |   |   |   |





















#### **DHCS and DHCS/DMHC**

















#### CYBHI Fee Schedule

Cohort 1 – January 2024

Cohort 2 – July 2024

- » About the CYBHI Fee Schedule Introductory Video
- » Local education agency (LEA) readiness review documentation (Cohort 1 deadline was October 6<sup>th</sup>)
- » Partnering with Sacramento County Office of Education (COE) and Santa Clara COE to issue school-linked partnership and capacity grants to all 58 COEs in the state – purpose is to build operational readiness for fee schedule implementation
- » Selecting a Third-party Administrator to serve as claims clearinghouse and network oversight entity (RFI responses were due October 9<sup>th</sup>)

















Student Behavioral Health Incentive Program (SBHIP) Launched Nov 2021 and provides \$389 M in MCP incentive payments over 3 years » MCPs and LEAs partner to identify and implement targeted interventions to increase access to preventive, early intervention, and behavioral health services by public school-affiliated behavioral health providers

















CalHOPE Student Support Launched in June 2020 and is an ongoing DHCS Initiative.

CalHOPE School Initiative includes resources for :

- Scale of the staff in identifying children in mental health distress, providing emotional support and crisis counseling through: A Trusted Space: Redirecting Grief to Growth; Angst: Building Resilience; and Look at Me Now: Stores of Hope. Communities of Practices are being implemented through all 58 counties' county of education (CalHOPEsel.org).
- » A toll-free phone line for students to connect with peer counselors for emotional support.

















# Wellness & Mindfulness Grants

# Launched in Fall 2023

- » Grants to COEs and LEAs to implement wellness and mindfulness programming in schools
- » Sacramento COE is the grant administrator and will release funding to all 58 COEs in California

















# Virtual Services Platforms for Youth and Parents/Caregivers

#### **Overview**

In January 2024, DHCS will launch two statewide behavioral health virtual services platforms to provide free (regardless of payer), app-based behavioral health services and wellness supports for children and youth, ages 0-25, and their families.

DHCS is partnering with two vendors, Kooth (serving youth ages 13-25) and Brightline (serving parents/caregivers and children ages 0-12) to launch the digital tools.

















# Virtual Services Platforms for Youth and Parents/Caregivers

#### **Recent milestones**

On August 31st, Kooth did a soft launch in two counties, Stanislaus and San Joaquin, to beta test the youth platform, which is live in the app store (CalHOPE Youth). During this period, Kooth will test the app features and capabilities with youth and obtain input from young people about the design, content, features and name of the app.

#### **Currently being worked on**

DHCS is finalizing its contract with Brightline, which will also launch in January 2024.

Add tracker

















### Overview of the 6 EBP/CDEP grant program rounds

**NON-EXHAUSTIVE** 

| EBP/CDEP grant rounds                                      | Status  |
|--|---|
| Round 1: Parent / Caregiver Support Programs and Practices | Awarded \$30.5M across 63 entities on July 6th, 2023                |
| Round 2: Trauma-Informed Programs and Practices            | Preparing to announce award decisions<br>October 2023               |
| Round 3: Early Childhood Wraparound Services               | Open for application submission (deadline extended to November 1st) |

Evidence based programs

Source: <u>DHCS Grant Strategy Overview document</u>; <u>DHCS EBP RFAs</u>

### Overview of the 6 EBP/CDEP grant program rounds

**NON-EXHAUSTIVE** 

| EBP/CDEP grant rounds  | Status   |  |
|--|--|--|
| Round 4: Youth-Driven Programs (MHSOAC)                                  | Preparing to announce award decisions October/November 2023          |  |
| Round 5: Early Intervention Programs and Practices (MHSOAC)              | Open for application submission (deadline November 3 <sup>rd</sup> ) |  |
| Round 6: Community-Defined<br>Evidence Programs and Practices<br>(CDEPs) | To be released Winter 2024   |  |

Evidence based programs

Source: <u>DHCS Grant Strategy Overview document</u>; <u>DHCS EBP RFAs</u>

### **Questions?**

Email: CYBHI@dhcs.ca.gov























### **Broad Behavioral Health Workforce (HCAI)**

- Psychiatry and Social Worker Educational Capacity
  - Both programs are anticipated to launch on January 9th
  - In October 2022, HCAI awarded \$18.6M grants to 8
     Psychiatry Residency programs and over \$19M to 7 Psychiatric Mental Health Nurse Practitioner programs (see list <a href="here">here</a>)
- Behavioral Health Workforce Pipeline
  - Cycle 1: 20 awards, 30 counties impacted
  - Cycle 2: The Health Professions Pathway Program (HPPP) application is open until October 16th

















### **Broad Behavioral Health Workforce (HCAI)**

- Loan Repayment, Scholarship, and Stipend Augmentation
  - Behavioral Health Scholarship (BHSP) Award announcement will be available in the coming weeks
  - The Community-Based Organization Grants (CBO Grants) Central App is open until November 13th
- Justice System Involved Youth Behavioral Health Pipeline
  - Application is open until October 16th
- Substance Use Disorder (SUD): Earn and Learn program
  - Awarded \$23.3 million to six organizations. These programs are designed to increase the supply of Certified SUD counselors.















#### The Need for Certified Wellness Coaches

The 2021-2022 California Budget included a \$4.4 billion investment and five-year plan to transform the behavioral health (BH) system for children and youth.

As part of that funding and plan, HCAI received \$338M to design and build the Certified Wellness Coach (CWC) workforce.



















## Wellness Coaches In the Behavioral Health Career Lattice

- The Certified Wellness Coach role is designed to be an additional opportunity in the lattice, bridging the gap between roles with minimum to no training to Master's-level training.
- The Certified Wellness Coach role offers employment and training to those that want to advance their careers to higher levels of the career lattice.









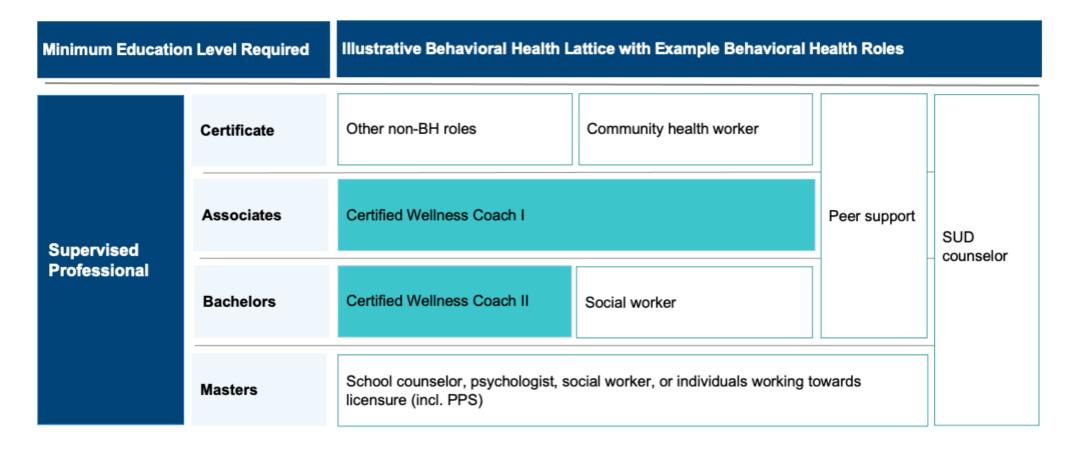








## Wellness Coaches In the Behavioral Health Career Lattice











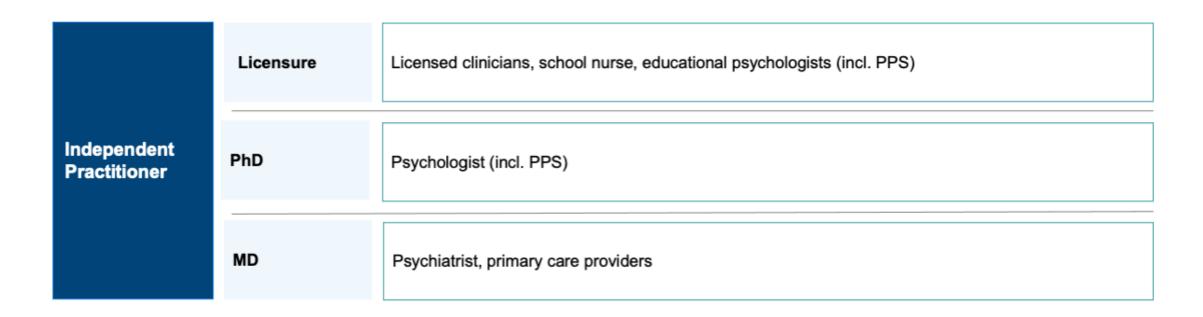








## Wellness Coaches In the Behavioral Health Career Lattice



















### Wellness Coaches: Multi-Year Timeline







#### **Marketing**

Summer 2023
Launch initial marketing campaign to drive awareness and recruit applicants

#### **Certification**

Early 2024
Certification launched for qualified applicants

#### **Grants**

Early 2024
Employer support
grant launched









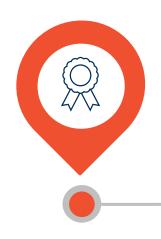








### Wellness Coaches: Multi-Year Timeline







#### **Scholarships**

Mid 2024
Student scholarship
cycle 1 launched

#### **Training**

Mid 2024
New Wellness Coach
students enter
training programs

#### **Sustainability**

Early 2025
Role reimbursable through Medi-Cal and commercial insurance





















California Department of Public Health

















### Public Education and Change Campaign

Statewide/Local Level Campaigns and Youth Co-Lab (YCL) Updates

### September 2023



- Released Statewide
   Campaign Solicitation (4 Bids Received)
- Selected Local Level Admin Contractor (PHI)
- Published YCL Website
- Launched YCL Membership Applications

#### **Completed Tasks**

















## Public Education and Change Campaign Statewide/Local Level Campaigns and Youth Co-Lab (YCL) Updates

#### October - November 2023



- Award Statewide Contract
- Release Local Level RFAs and select 25 30 CBOs
- YCL Applications Close

















### Public Education and Change Campaign

Statewide/Local Level Campaigns and Youth Co-Lab (YCL) Updates

#### **December 2023**



- Execute Statewide and Local Level Campaign Contracts
- Identify and Select YCL Youth Members

Total Funding: \$100 Million

















## Youth Suicide Prevention Media and Outreach Campaign CDPH/CHC/IVPB/OSP

Implement a media and outreach campaign, co-created with youth who are disproportionately impacted by suicide, along with their peer and adult allies.

Populations of focus include youth who are <u>Black/African American</u>, <u>Hispanic or Latinx</u>, and <u>American Indian/Alaska Native</u>. Within these populations of focus are youth with intersecting identities: youth with <u>behavioral health challenges</u>, youth impacted by <u>the foster care system</u>, and <u>2S/LGBTQ+ youth</u>.

















## Youth Suicide Prevention Media and Outreach Campaign CDPH/CHC/IVPB/OSP

<u>Progress to Date</u>: Over 300 youth have been engaged in the co-creation process to date.

- Concept testing is currently underway; campaign launch in Spring of 2024 (anticipated).
- 34 CBOS and tribal entities in 33 counties have been awarded grants to amplify and reinforce campaign messaging and implement suicide prevention projects.

















## Youth Suicide Reporting and Crisis Response Pilot CDPH/CHC/IVPB/OSP

Pilot county-level approaches to develop and test models for making youth suicide and suicide attempts reportable events that initiate rapid and comprehensive responses.

Ten counties are participating in this pilot: <u>Alameda, El Dorado, Humboldt, Kern, Los Angeles, Riverside, Sacramento, San Diego, San Joaquin, and Solano Counties.</u>

















## Youth Suicide Reporting and Crisis Response Pilot CDPH/CHC/IVPB/OSP

**Progress to Date**: Counties are finalizing implementation plans. Examples of activities include:

- Developing an asset map and gap analysis to identify local resources for rapid reporting systems and crisis response services
- Expanding or adapting new or existing reporting tools, services, and resources, based on results of asset map and gap analysis
- Delivering community and service-provider education or training





















Office of the California Surgeon General

















### **CA-OSG Workstreams**

- Trauma-Informed Training for Educators and Early Care Personnel
  - CA-OSG received \$1M to develop the training
  - Launched July 2023
- ACEs and Toxic Stress Public Awareness and Healing-Centered Campaign
  - CA-OSG received \$24M to create and manage campaign
  - Launches Spring 2024



















### SAFE SPACES

Training helps educators, early care providers & other school personnel recognize and respond to signs of trauma and stress.

Professional Learning Modules Launch Summer 2023

In Summer 2023, the Office of the California Surgeon General will release a free, online professional learning module designed to help early care and education personnel respond to trauma and stress in children. The training has two goals:

PROFESSIONAL LEARNING GOALS



3 Age Groups



4 Self-Paced

















### OSG.CA.GOV/SAFESPACES



















# ACEs and Toxic Stress Public Awareness and Healing Centered Campaign

### **Campaign Goals**

- Drive an increase in public awareness of ACEs and toxic stress
- Support prevention and mitigation of ACEs, toxic stress, and their effects

#### **Audiences**

- Primary: Youth and Young Adults, ages 16-25
- Secondary: Caregivers
- Tertiary: Health care providers, educators and early care providers

















### **Campaign Development**

May-Aug 23 Jul-Sept 23 Sept-Oct 23 Oct-Nov 23

Phase 1: Formative Research

Phase 2: Listening Sessions and Stakeholder Engagement Phase 3: Creative Concepting and Testing Phase 4: Campaign Baseline Survey with RAND

**Discovery Phases** 

Nov-Spring 24

Phase 5: Campaign Production and Youth and Young Adult Activation Spring 2024

Phase 6: Campaign Launch

**Creation Phases** 

UCAAN Youth and Young Adult Advisory Groups



Academic Subject Matter Expert Advisory

**Ongoing** 

















### Ways to Learn More!

- CYBHI Website
- Monthly Written Updates (sign up on website)
- Quarterly Public Webinars
   December 7, 2023, 3 pm 5 pm
- Department-specific websites, emails and listservs















### Learn more about CYBHI

- CYBHI Website:
  - Centralizes Information
  - Progress Updates
  - Workstream Pages
  - News and Community Impac Page
  - Email Sign-up
  - Mobile-friendly

cybhi.chhs.ca.gov



















### **CYBHI Contacts**

- To provide input on initiative-wide topics or sign up to receive regular updates about the CYBHI, please email <u>CYBHI@chhs.ca.gov</u>
- To engage on workstream-specific topics, please use the following contact information and resources:
  - Department of Health Care Services:
    - Contact information for questions/feedback: <u>CYBHI@dhcs.ca.gov</u>
    - Children & Youth Behavioral Health Initiative <u>Webpage</u>
    - Student Behavioral Health Incentive Program (SBHIP) <u>Webpage</u>
    - Behavioral Health Continuum Infrastructure Program (BHCIP) Webpage
    - CalHOPE Student Support <u>Webpage</u>

Source: California Health and Human Services Agency

















### **CYBHI Contacts**

- Department of Health Care Access and Information (HCAI): <u>CYBHI@hcai.ca.gov</u>
- Department of Managed Health Care: <u>CYBHI@dmhc.ca.gov</u>
- California Department of Public Health: <u>CYBHI@cdph.ca.gov</u>
- Office of the California Surgeon General: <u>info@osg.ca.gov</u>

**Source**: California Health and Human Services Agency



















## SHORT BREAK

(10 minutes)





### 988/Crisis System Planning

Stephanie Welch, CalHHS
October 11, 2023

### TOPICS

- Where We Have Been and What We Know
  - Federal Landscape impacting CA
  - CalHHS BH Crisis Care Continuum Plan
- Crisis System Planning for the Future via AB988
  - 988/Crisis Policy Advisory Group
  - 988/Crisis Technical Advisory Group
- What's Next

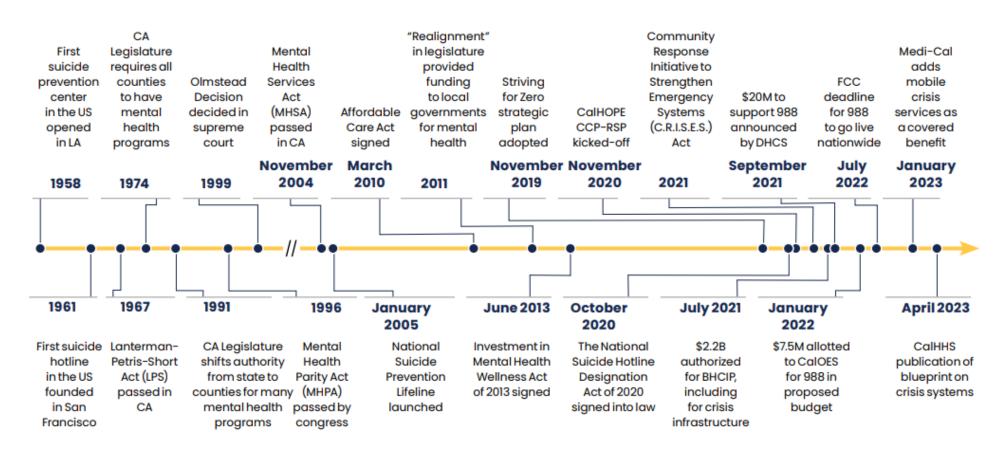
#### **Federal Opportunities**

National policy shifts have helped to expand opportunities to address gaps in the behavioral healthcare and crisis services systems including:

- Designating 988 as the national suicide prevention and crisis hotline
- Enhanced Federal Medical Assistance Percentage (FMAP) for qualifying mobile crisis response services
- Federal investment into Certified Community Behavioral Health Centers that require crisis response

#### **California Opportunities**

California behavioral health crisis response system has been evolving since 1958 ...



#### **Need for Coordinated Continuum of Crisis Care**

We know there is a significant need for behavioral health crisis care services across the state.

One in five adults across
the United State are
living with a mental illness

Over one-third of all inpatient (IP) hospitalization patients in CA had a behavioral health diagnosis in 2021-2022 <sup>2</sup>

**21,535 Californians** died by suicide from 2016-2021

....and that California's crisis response system requires additional planning and investment.

#### **Early State Investments**

California has responded with a series of investments, including:

- In 2021, the Governor committed \$20 million for the 988 launch, investments for mobile crisis teams, and crisis receiving and stabilization.
- The 2022 budget established mobile crisis services as a Medi-Cal benefit, effective January 1, 2023, along with funding for 911 interoperability and a statewide 988 planning effort.
- The Budget Act of 2022 included a \$7.5 million general fund (\$6 million ongoing) for CalOES to advance implementation of the 988 call system and coordinate and transfer calls between the 988 and 911 systems.

#### **Behavioral Health Crisis Care Continuum Plan**

• In May of 2023, CalHHS released the Behavioral Health Crisis Care Continuum Plan, which lays out three broad components of California's crisis system:

The Plan was intended to start a discussion and elicit feedback on desired outcomes, potential approaches, implementation considerations, and strategies to engage communities across the state.

#### **Preventing Crisis**

Community-based preventive interventions for individuals at risk for suicide or mental health / substance use crises (e.g., Zero Suicide, harm reduction programs, warmlines, peer support, digitalself help, recovery support services, addressing stigmal)



#### Responding to Crisis

Acute crisis response services (e.g., hotlines, 911 / 988 coordination, mobile crisis teams, community and /or co-response models, and first responders)



#### Stabilizing Crisis

Community-based crisis stabilization services (e.g., sobering centers, in-home crisis stabilization, crisis receiving facilities, peer respite, crisis residential services, and transitioning individuals to care)



### CalHHS Behavioral Health Crisis Continuum Plan

#### **Strategic Priorities**

- **Build towards consistent access statewide.** Across California counties, there are different approaches and resources dedicated to addressing crisis prevention, stabilization, and response, with considerable geographic variation in the availability of services (e.g., county-run warmlines, crisis receiving facilities) and varying approaches to coverage of crisis care across public and private insurance.
- Enhance coordination across and outside the continuum. A clear definition of roles and responsibilities is needed so that there is an accountable public entity that can bring the various stakeholders together to establish common goals, protocols, and agreements for effective communication and coordination of services along the continuum of care.

### CalHHS Behavioral Health Crisis Continuum Plan

### **Strategic Priorities**

• Design and deliver a high-quality and equitable system for ALL Californians. CalHHS asserts that an understanding of current needs, disparities, and experiences is needed for consistent quality standards and target outcomes with a population-based approach that is inclusive and culturally relevant.

### CRISIS PLANNING FOR THE FUTURE

#### **AB988**

The Miles Hall Lifeline and Suicide Prevention Act was enacted in September 2022

- Creates the 988 State Suicide and Behavioral Health Crisis
   Services Fund via surcharges on telecom per access line per month
- Requires CalOES to convene a state 988 technical advisory group
- Requires CalHHS to convene a state 988 policy advisory group to advise on a set of recommendations for the 5-year implementation plan for the 9-8-8 System by Dec. 31, 2024

988/Crisis System Planning

### CRISIS PLANNING FOR THE FUTURE

#### **AB988**

#### Members of the Policy Advisory Group must include:

- Department of Health Care Services
- The Office of Emergency Services
- The State Department of Public Health
- Representatives of counties,
- Representatives of employees working for county behavioral health agencies
- Agencies who subcontract with county behavioral health agencies who provide these services

- Call Centers
- Health plans
- Emergency medical services
- Law enforcement
- Consumers, families, and peers
- Other local and statewide public agencies.

### CRISIS PLANNING FOR THE FUTURE

#### **Approach to Supporting 988/Crisis Policy Advisory Group Crisis**

CalHHS issued an RFP to support 988 services including but not limited to:

- Meaningful collaboration with a wide variety of technical and subject matter experts/stakeholders
- Facilitation and convening of the 988 Advisory Group
- Research and analysis on all aspects of crisis systems to support the development or amendment of policies (e.g., legislative, state agency, practices, technology, etc)

Health Management Associates (HMA) was chosen through a competitive process to support the work



# Project Structure and Approach

# HEALTH MANAGEMENT ASSOCIATES Supporting CalHHS with 988/Crisis Planning

#### **Project Leadership Team**

SPONSOR SPONSOR



BETSY JONES
MBA. MSW

PROJECT



SUZANNE RABIDEAU MBA, MA, LPC

PROJECT MANAGER



NICHOLAS WILLIAMS

PROJECT COORDINATOR



JAAFAR SALIM

Strategic System
Transformation
Management and
Project Management

# HEALTH MANAGEMENT ASSOCIATES Supporting CallHHS with 988/Crisis Planning

#### **Project Team: Subject Matter Experts**

Systems
Heidi Arthur
Avery Belyeu
Allie Franklin
Michele Melden
Serene Olin

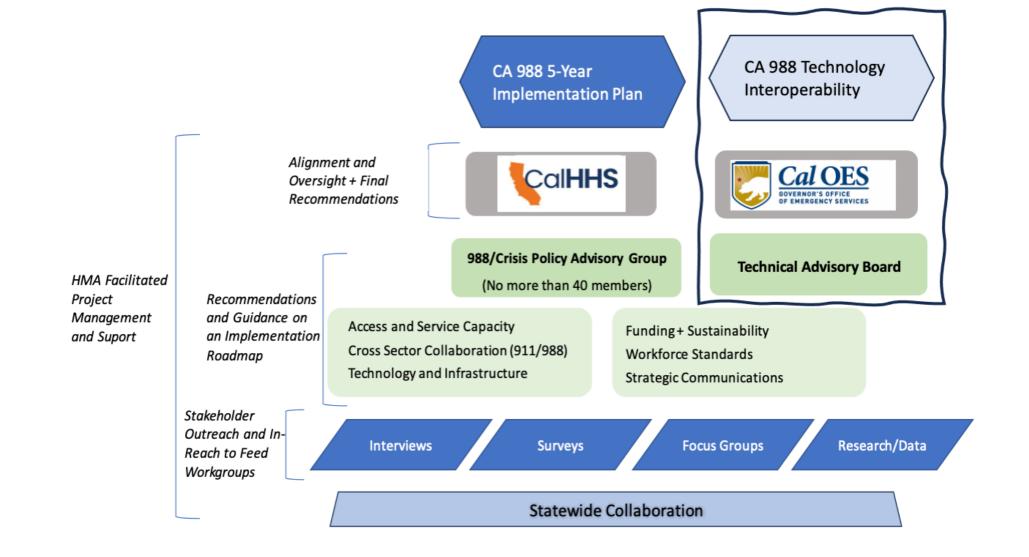
Community/
Stakeholder
Engagement
Jamie Strausz-Clark
Michael Butler
Charles Robbins
Betsy Uhrman
Holly Echo-Hawk
Nick Margiotta

Technology
Jackie Mines
Robin Trush

Strategically and tactically perform tasks assigned and contribute to deliverables

**Proprietary and Confidential** 

# PLAN PROCESS ARCHITECTURE



# **SUMMARY OF KEY TOPICS (1/3)**

| Crisis Continuum Related Topics  |
|----------------------------------|
| Crisis call centers/988          |
| Mobile crisis                    |
| Crisis walk-in and stabilization |
| Crisis respite services          |
| Follow-up                        |
| Peer-delivered crisis services   |
| ССВНС                            |
| Parity                           |

**Proprietary and Confidential** 

# SUMMARY OF KEY TOPICS (2/3)

| Stakeholder Engagement and Coordination Topics |
|--|
| Lived experience Individuals/families          |
| 911/law enforcement                            |
| Providers                                      |
| Health systems                                 |
| Health plans                                   |
| Social Services                                |

Proprietary and Confidential

# SUMMARY OF KEY TOPICS (3/3)

**Operational Elements Topics** 

**Funding and budgeting** 

Technology crisis/988/911

Data mgt. / quality oversight

### ADVISORY AND WORKGROUP SELECTION CRITERIA

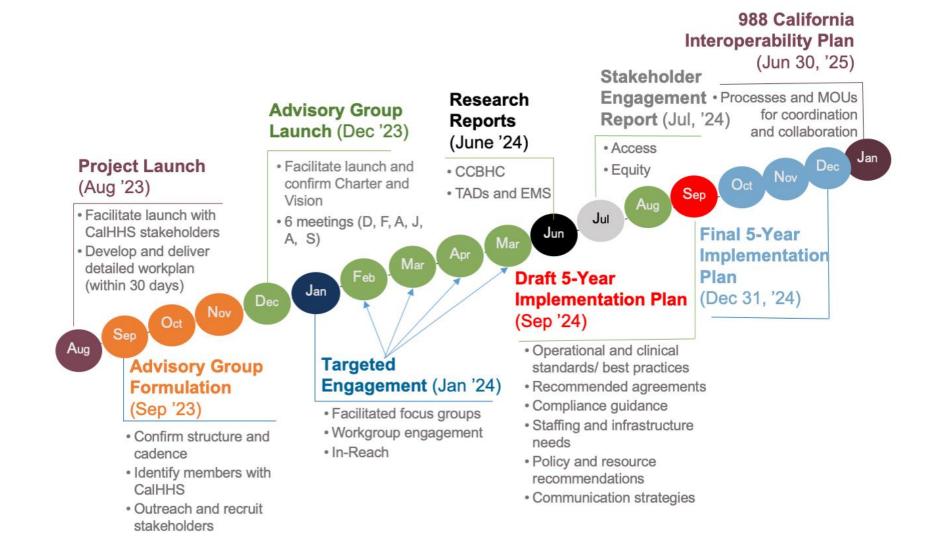
#### Selection of Policy Advisory Group Members and Workgroups

- Selection will be based on AB 988 criteria previously mentioned *and other factors* that will contribute to the development of recommendations and related policies. At minimum, members selected will:
  - 1. Provide professional expertise and/or community perspectives important to the crisis system
  - 2. Bring a collaborative mindset to the planning, and an ability to listen to, consider other perspectives, and find consensus where possible

### ADVISORY AND WORKGROUP SELECTION CRITERIA

- 3. Represent diversity in race, ethnicity, gender/sexuality, disability status, geographic representation (urban and rural), and representation from historically disenfranchised communities
- 4. Representation from persons with lived experience (Note: potential members may hold multiple identities at once. For example, some members may bring professional expertise also may have personal experience with the crisis system)

### TIMELINE



## WHAT'S NEXT

- Finalizing membership for the 988/Crisis Policy Advisory Group based on AB988 requirements
- 2. Public outreach to solicit stakeholder statements of interest to participate in workgroups or as part of a focus group
  - Note- All BHTF members will be receiving this notification
- 3. Convening the **first Policy Advisory Group** meeting in early December

# **BHTF Member Discussion**

- Based on what you know about California's crisis systems and the plan's requirements, what do you see as the most critical area for the Implementation Plan to address?
- Where are the greatest opportunities for engagement and collaboration as part of the planning process?

# BHTF Member Reflections

#### **Lunch and Learn Topics (Poll)**

- Please rank these three Lunch and Learn topics in order of preference:
  - Supportive Employment
  - Update on mental parity and status
  - Street Medicine
- Lived Experience: Does your organization have a representative with Lived Experience who could speak on this topic?
- IN CHAT: Share one word to describe how you are leaving today.
  - EX: Excited, Motivated, etc.



# PUBLIC COMMENT

### **NEXT STEPS**

Lunch and Learn, more info to come December 13th 2023, 12:00 pm - 1:30pm

**Hybrid Quarterly Behavioral Task Force Meeting** 

January 17th 2024, 10:00 am - 3:00 pm

**Meeting Evaluation Form** 



### **CLOSING THOUGHTS**

STEPHANIE WELCH, DEPUTY SECRETARY OF BEHAVIORAL HEALTH, CalhhS

