

ELDER & DISABILITY JUSTICE COORDINATING COUNCIL (EDJCC) MAY 16, 2024

0:01

WE HAVE JUST STARTED THE WEBINAR AND WAIT A COUPLE OF BEATS

0:07

FOR EVERYONE TO LOG IN AND GET

0:15

SETTLED FOR OUR E D J C C PANELISTS COMMITTEE MEMBERS AND GUESTS IF YOU 0:22

HAVEN'T ALREADY DONE SO IF YOU COULD PLEASE RENAME YOURSELF SO WE KNOW

0:27

WHO HAS JOINED US TODAY RIGHT NOW YOUR NAME JUST INDICATES AN E D J C C 0:36

PANELIST OKAY GREAT WE'RE GONNA GET STARTED WELCOME

0:44

GOOD MORNING MY NAME IS CARROLL DE ANDREIS AND I AM THE STAKEHOLDER AND PUBLIC ENGAGEMENT

0:50

MANAGER ON THE MASTER PLAN FOR AGING HERE AT THE CALIFORNIA DEPARTMENT OF AGING CDA HAPPY TO BE WITH YOU HERE

0:58

TODAY FOR THE CALIFORNIA HEALTH AND SERVICES AGENCY OR CAL HHS ELDER JUSTICE

1:05

AND DISABILITY I'M SORRY LET ME ELDER

1:11

DISABILITY JUSTICE COORDINATING COUNCIL OR

1:16

E D J C C ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL E D J C C THANK YOU

1:24

TODAY IS MAY 16TH 2024 AND THIS IS THE COMMITTEE'S SECOND MEETING FOR 2024 SO

1:30

WE THANK YOU FOR COMING LET'S GO TO THE NEXT

SLIDE I AM CARROLL DE ANDREIS I AM THE MPA STAKEHOLDER AND PUBLIC ENGAGEMENT

1:42

MANAGER AND LET'S GO TO THE NEXT SLIDE YEAH SO WE ARE HOLDING THIS BY WEBINAR

1:48

YOU CAN ALSO PHONE IN WE HAVE ASL INTERPRETING THANK YOU VERY MUCH 1:53

TULIP AND ANA WE YOU HAVE ZOOM YOU HAVE CLOSED CAPTIONING AVAILABLE 1:59

THROUGH YOUR ZOOM FUNCTIONS AND MEETING SLIDES TRANSCRIPT AND RECORDING WILL BE POSTED

2:05

AFTER THIS WEBINAR TO THE CALIFORNIA HEALTH AND HUMAN SERVICES CAL 2:11

HHS MASTER PLAN FOR AGING WEB PAGE AND AGAIN I WANT TO REMIND OUR ED JCC

2:18

COMMITTEE MEMBERS AND INVITED GUESTS IF YOU HAVEN'T ALREADY PLEASE RIGHT

2:23

CLICK IN THE UPPER RIGHT OF YOUR VIDEO AND SELECT RENAME SO WE KNOW WHO HAS

2:31

JOINED US TODAY NEXT SLIDE WE WELCOME YOU TO THIS VIRTUAL MEETING WE HAVE A FEW VIRTUAL MEETING

2:38

OPERATIONS THE CHAT FUNCTION IS ENABLED FOR COMMITTEE MEMBERS CALIFORNIA DEPARTMENT OF AGING STAFF AND OTHER 2:46

INVITED GUESTS TO SHARE OUT MEETING RELATED RESOURCES AND INFORMATION AND THE PUBLIC IS ABLE TO VIEW THAT CONTENT

2.53

DURING THE MEETING THE CHAT AND THE QUESTION AND ANSWER FUNCTIONS ARE NOT ENABLED FOR COMMENTS AND QUESTIONS FROM

2.59

PUBLIC ATTENDEES BUT WE DO INVITE YOU TO PROVIDE COMMENTS DURING THE 3:04

PUBLIC COMMENT PERIOD TOWARDS THE END OF THE AGENDA AND OF COURSE PUBLIC COMMENTS CAN BE TAKEN ANY TIME OR

3:12

QUESTIONS CAN BE DIRECTED TO OUR EMAIL BOX IT IS ENGAGE E N G A G E AT AGING DOT C A DOT G O V

NEXT

3:26

SLIDE SO JUST A FEW COMMENTS REGARDING PUBLIC COMMENT PERIOD

ATTENDEES BY PHONE PRESS STAR NINE AND THAT WILL INDICATE THAT A HAND IS

3:39

RAISED WE'LL UNMUTE YOUR LINE AND OF COURSE THOSE ATTENDING BY THE ZOOM FUNCTIONS HAVE A RAISED HAND ICON

3:47

AVAILABLE TO THEM AND THIS WILL RAISE YOUR HAND AND WE WILL UNMUTE YOUR LINE AND DO NOTE PUBLIC COMMENTS ARE LIMITED

3:53

TO TWO MINUTES SO THAT WE HAVE AN OCCASION TO GET TO EVERYONE HERE THAT WISHES TO GIVE A PUBLIC COMMENT AND

4:01

OF COURSE AT ANY TIME PLEASE EMAIL YOUR COMMENTS TO

4:07

ENGAGEAT AGING DOTCADOTGOV

4:14

NEXT SLIDE SO NOW I'M GOING TO TURN IT OVER

4:20

TO THE ELDER AND DISABILITY JUSTICE SPECIALIST HERE AT THE CALIFORNIA 4:27

DEPARTMENT OF AGING IT IS RANJANA MAHARAJ GO AHEAD THANKS CARROLL HI 4:34

EVERYONE MY NAME IS RANJANA MAHARAJ AND I HAVE THE PRIVILEGE OF SERVING AS THE ELDER JUSTICE SPECIALIST FOR THE

4:40

CALIFORNIA DEPARTMENT OF AGING I WANT TO THANK EVERYONE WHO WAS ABLE TO JOIN TODAY AS WE GATHER TO DISCUSS AND

4:46

ADDRESS CRITICAL ISSUES SURROUNDING ELDER JUSTICE IN CALIFORNIA SO BEFORE WE DELVE INTO

4:52

OUR AGENDA ITEMS I'D LIKE TO TAKE A MOMENT TO REVISIT THE COUNCIL PURPOSE AND TO GO OVER OUR EQUITY GUIDING

4:58

PRINCIPLES THE GOAL OF THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL IS TO INCREASE COORDINATION AND DEVELOP

5:04

RECOMMENDATIONS TO PREVENT AND ADDRESS THE ABUSE NEGLECT EXPLOITATION AND FRAUD

PERPETRATED AGAINST OLDER ADULTS AND ADULTS WITH DISABILITIES NEXT SLIDE

5:18

PLEASE OUR EQUITY GUIDING PRINCIPLES AS WE RECOGNIZE THE PAST CURRENT 5:23

INTERVENTIONS AND SERVICES TO PREVENT MISTREATMENT HAVE HAD NEGATIVE CONSEQUENCES FOR SOME VICTIMS FAMILIES

5:29

AND COMMUNITIES AS A RESULT OF SYSTEMIC DISCRIMINATION AND BIASES TO COUNTER THESE NEGATIVE IMPACTS AND TO ENSURE

5:36

EQUITY AND INCLUSION MOVING FORWARD WE ARE COMMITTED TO LETTING THE FOLLOWING PRINCIPLES OF ALL ASPECTS OF OUR

5:42

WORK PLANNING COORDINATION AND PROGRAM DEVELOPMENT NEXT SLIDE 5:49

PLEASE NUMBER ONE WE RECOGNIZE THAT ALL ADULTS DESERVE TO LIVE FREE FROM ABUSE

5:55

NEGLECT AND EXPLOITATION TWO WE ACKNOWLEDGE THE EXISTENCE OF SYSTEMIC RACISM

6:01

DISCRIMINATION NEGATIVE IMPACTS AND IN ORDER TO COMBAT ITS IMPACTS WE MUST CENTER EQUITY AT ALL STAGES OF OUR

6:06

COUNCIL'S WORK THREE CENTERING AROUND EQUITY DOES NOT JUST MEAN CREATING

6:11

EQUITABLE SOLUTIONS FOR OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES BUT ALSO RECOGNIZING THAT IMPLICIT BIAS

6:19

EXISTS WITHIN ALL OF US AND WE'RE COMMITTED AS A GROUP TO ACKNOWLEDGE AND EXPLORE BIASES WHILE DOING THE WORK

6:25

OF THIS COUNCIL NUMBER FOUR WE ACKNOWLEDGE THAT WHILE OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES HAVE

6:32

MANY OVERLAPPING INTERESTS THEY ARE DISTINCT COMMUNITIES AND ANY POLICIES

6:37

THAT ARE OBSERVED OR RECOMMENDED BY THIS COUNCIL SHOULD EXAMINE IMPACTS TO EACH COMMUNITY NUMBER 6:45

FIVE WE RECOGNIZE THE IMPORTANCE OF HEARING DIRECTLY FROM OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES THEIR

6:51

LIVED EXPERIENCES SHOULD ALWAYS BE CENTERED AS WE MOVE FORWARD WITH THE WORK OF THIS

6:56

COUNCIL OUR COUNCIL SERVES AS A PLATFORM FOR COLLABORATION INNOVATION AND

7:02

COLLECTIVE ACTION AND WE'RE HERE TO AMPLIFY THE VOICES OF OLDER ADULTS AND ADULTS WITH DISABILITIES

7:08

ADDRESS SYSTEMIC CHALLENGES AND SAFEGUARD THEIR RIGHTS SO WITH THIS PURPOSE IN MIND LET US PROCEED WITH THE

7:13

NEXT SLIDE THANK YOU STEPHANIE ON THE

7.18

FOLLOWING NEXT THREE SLIDES WE'VE HIGHLIGHTED OUR ESTEEMED E D J C C STAKEHOLDER MEMBERS THESE INDIVIDUALS

7:24

PLAY A PIVOTAL ROLE IN FURTHERING THE WORK OF OUR MISSION AND ADVANCING OUR INITIATIVES WHILE WE WON'T DELVE INTO

7.30

THE LIST IN DETAIL AT THIS MOMENT WE'D LIKE TO RECOGNIZE AND APPRECIATE THEIR VALUABLE

7:36

CONTRIBUTIONS IF YOU CAN PLEASE GO TO SLIDE

7:41

12 THE NEXT SLIDE PLEASE THANK YOU FOR TODAY'S AGENDA WE'LL BE DIVING INTO

7:47

CRUCIAL UPDATES AND DISCUSSIONS WE'LL START WITH WELCOMING REMARKS THEN A DISCUSSION ON THE 2024 MASTER PLAN FOR

7:54

AGING DAY OF ACTION FOLLOWED BY FACILITATED A DISCUSSION FROM OUR E D J C C SUBCOMMITTEE CHAIRS ON THE

8:01

2024 INITIATIVES AFTER A SHORT 10-MINUTE BREAK WE HAVE TWO EXCITING PRESENTATIONS

8:07

ON TWO EXCITING PRESENTATIONS ONE FOR THE OLDER AMERICANS ACT FINAL RULE AND

CLARITY WHICH IS FINANCIAL PLANNING FOR THE FUTURE WE'LL WRAP UP WITH PUBLIC COMMENTS AND NEXT STEPS AND WITHOUT

8:21

FURTHER ADO I'D LIKE TO INTRODUCE OUR CALIFORNIA DEPARTMENT OF AGING DEPUTY DIRECTOR SARAH STEENHAUSEN WHO'S

8:26

STANDING IN TODAY ON BEHALF OF DIRECTOR DEMAROIS THANK YOU SO MUCH RANJANA IT'S A PLEASURE

8:32

TO BE HERE AND ON BEHALF OF DIRECTOR SUSAN DEMAR THANK YOU ALL FOR BEING HERE AND I ESPECIALLY WANT TO

8:40

APPRECIATE BOTH THE WORK OF OUR CHAIR BERTHA HAYDEN AS WELL AS OUR SUBCOMMITTEE CHAIRS VIVIANNE MBAKU AND

8:48

AKILES CERON WHO HAVE PLAYED A CRITICAL ROLE IN WORKING WITH ALL OF YOU TO ELEVATE AND ADVANCE THE ISSUES THAT

8:55

IMPACT OLDER ADULTS AND PEOPLE WITH DISABILITIES AND TO ENSURE THAT AS RANJANA OUTLINED THAT WE ARE ABLE TO

9:03

PREVENT ELDER ABUSE AND DISABILITY ABUSE AND NEGLECT BUT ALSO 9:08

ENSURE THAT PEOPLE HAVE THE OPPORTUNITY TO LIVE WITH DIGNITY AND INDEPENDENCE

9:13

AND REALLY APPRECIATE ALL OF THE WORK IN DEVELOPING THE EQUITY PRINCIPLES AND

9:19

THE PURPOSE STATEMENT OF THIS COMMITTEE SO JUST A FEW REMARKS TO GET US STARTED I THINK THIS AGENDA LOOKS AMAZING AND 9.26

REALLY LOOK FORWARD TO HEARING THE REFLECTIONS OF THE SUBCOMMITTEES AND THE ISSUES THAT THEY ARE ELEVATING AS WE

9:34

EMBARK TOWARDS OUR DAY OF ACTION THIS FALL WHERE WE WILL HEAR FROM ALL OF OUR STAKEHOLDER ADVISORY COMMITTEES WITH THE 9:41

ISSUES THAT ARE MOST CRITICAL TO ADDRESS IN THE NEXT ITERATION OF THE MASTER PLAN FOR AGING CLEARLY WE HAVE A LOT OF TIME 9:49

BEFORE OCTOBER BUT THE WORK THAT'S ALREADY GONE FORWARD TO DATE I THINK IS GETTING YOU TO AN EXCELLENT PLACE TO BE 9:56

ABLE TO HIGHLIGHT THOSE ISSUES THAT ARE MOST IMPORTANT FOR THIS COMMITTEE

10:01

IT'S ALSO IMPORTANT TO NOTE THAT THIS COMMITTEE PLAYS A VALUABLE ROLE IN BRINGING TOGETHER A RANGE OF DIFFERENT STATE DEPARTMENTS AND ENTITIES THAT

10:09

ALL ARE CONNECTED TO THIS ISSUE OF ELDER AND DISABILITY JUSTICE SO THIS IS A VERY

10:16

IMPORTANT OPPORTUNITY FOR US ALL TO COME TOGETHER AND ELEVATE CROSS SYSTEM ISSUES

10:22

I THINK I WOULD BE REMISS IF I DID NOT RECOGNIZE THAT WE ARE IN A TREMENDOUSLY

10:29

DIFFICULT BUDGET CLIMATE RIGHT NOW AS YOU ALL KNOW AND UNFORTUNATELY EVERYBODY IS HARMED BY THE BUDGET

10:37

SITUATION RIGHT NOW INCLUDING OLDER ADULTS PEOPLE WITH DISABILITIES AND FAMILY CAREGIVERS I ALSO WANT TO JUST

10:44

UNDERSCORE THAT RECOGNIZING THAT I'M REALLY REALLY ENCOURAGED BY THE WORK

10:50

OF THE MASTER PLAN FOR AGING AND I THINK THAT AT THIS POINT REALLY THE WORK OF ALL OF YOU IN CONTINUING TO

10:57

UPLIFT THESE ISSUES HAS NEVER BEEN MORE IMPORTANT I THINK IT'S EASY TO LOOK DURING DIFFICULT BUDGET TIMES AND KIND

11:03

OF LOSE HOPE BUT IF ANYTHING THIS IS WHY WE NEED TO CONTINUE TO ADVANCE AND

11:10

FRAME THE ISSUES SO THAT WE CAN CONTINUE TO WORK ON THE POLICY SOLUTIONS AND THAT

11:15

WHEN THERE IS OPPORTUNITY TO ADVANCE THE BUDGET SOLUTIONS WHEN OUR FISCAL SITUATION CHANGES SO I JUST WANT TO

11:22

APPRECIATE ALL THE WORK YOU'RE DOING I THINK IT'S ALSO WONDERFUL THAT TODAY WE'RE GOING TO BE HEARING FROM FAY

GORDON OUR KEY FEDERAL PARTNER AT THE ADMINISTRATION FOR COMMUNITY LIVING THERE'S A LOT OF POSITIVE DEVELOPMENTS

11:34

AT THE FEDERAL LEVEL THAT WHETHER IT BE THE UPDATED RULES FOR THE OLDER 11:41

AMERICANS ACT AS WELL AS UPDATED REGULATIONS FOR ADULT PROTECTIVE SERVICES I THINK THERE'S A LOT OF

11:47

POSITIVE MOVEMENT TOWARDS SYSTEM CHANGE AT BOTH THE FEDERAL AND STATE LEVEL SO

11:53

WITH THAT I'M REALLY LOOKING FORWARD TO THE DISCUSSION TODAY AND RANJANA I'M GOING TO PASS IT BACK TO YOU THANK YOU

11:59

THANK YOU THANK YOU SARAH AT THIS TIME I'D LIKE TO INTRODUCE JACKIE TOMPKINS OUR

12:04

MASTER PLAN FOR AGING PROJECT DIRECTOR WITH THE CALIFORNIA DEPARTMENT OF AGING

12:13

JACKIE GREETINGS EVERYONE BEFORE I GO AHEAD AND GET STARTED JUST WANT TO MAKE SURE THAT MY AUDIO IS COMING THROUGH

12:20

CLEARLY FANTASTIC SOUNDS GOOD THANK YOU CARROLL THANKS FOR 12:25

HAVING ME ON THIS AFTERNOON FOR THOSE OF YOU WHO I'VE NOT HAD THE OPPORTUNITY TO MEET MY NAME IS JACKIE

12:31

TOMPKINS I SERVE AS THE MASTER PLAN FOR AGING PROJECT DIRECTOR HERE AT THE CALIFORNIA DEPARTMENT OF AGING AND I'M

12:38

GOING TO SPEND A LITTLE BIT OF TIME THIS MORNING TALKING YOU THROUGH OUR EXCITING

12:43

EVENT THAT'S HAPPENING THIS FALL CALLED CALIFORNIA FOR ALL AGES AND ABILITY OUR

12:48

2024 MPA DAY OF ACTION NEXT

12:55

SLIDE SO AS MANY OF YOU ARE AWARE CALIFORNIA'S MASTER PLAN FOR AGING AGAIN

13:00

IS NOT DESIGNED TO SIT ON A SHELF BUT IS RATHER A DOCUMENT A BLUEPRINT TO ENSURE

13:06

THAT WE REVISIT IT ON A CONTINUOUS BASIS TO ENSURE THAT THE ACTIVITIES 13:12

INITIATIVES AND GOALS OF MASTER PLAN FOR AGING CONTINUES TO BE RESPONSIVE AND

13:18

ALSO ADAPTIVE TO CHANGING ENVIRONMENTS NEW INFORMATION AND RESOURCES AND SO WE

13:24

COME TOGETHER EVERY OTHER YEAR TO REISSUE A NEW SET OF PRIORITY 13:29

INITIATIVES FOR CALIFORNIA'S MASTER PLAN FOR AGING ALL FOCUSED STILL ON THOSE FIVE BOLD GOALS SO THIS YEAR WE'RE

13:37

HOSTING THIS EVENT ON TUESDAY OCTOBER 8TH HERE IN SACRAMENTO WHILE WE DON'T

13:43

HAVE THE FULL DATE OR TIMES OF SUCH EVENT WE DO EXPECT IT TO BE PRETTY MUCH A FULL DAY OF ACTIVITIES AND WE LOOK

13:51

TO HAVE OUR REGISTRATION AVAILABLE AND OPEN FOR THIS EVENT IN MAY OR IN MID

13:57

JUNE I DO WANT TO PERSONALLY THANK OUR MPA PHILANTHROPIC PARTNERS FOR HELPING US TO SUPPORT THIS EVENT AND

14:04

ALLOW US TO BRING TOGETHER DIVERSE PARTNERS FROM OUR FEDERAL STATE AND

14:09

LOCAL ORGANIZATIONS TO REALLY DISCUSS PRIORITY ISSUES THAT ARE IMPACTING OLDER

1/1.15

ADULTS PEOPLE WITH DISABILITIES AND THEIR CAREGIVERS SO MOVING ON TO THE NEXT

14:21

SLIDE WANT TO DESCRIBE JUST SOME OF THE KEY AIMS OF WHY WE HOLD THIS EVENT

14:27

AND ONE OF THE KEY PURPOSES OF HOLDING AND HOSTING THIS EVENT IS TO ENSURE THAT

14:33

AGAIN WE ARE ABLE TO REVISIT OUR EXISTING INITIATIVES LOOK AT THOSE 14:39

INITIATIVES AND ALSO AS NEEDED REFINE REJUVENATE AND EVEN DEVELOP NEW

14:44

INITIATIVES TO ENSURE THAT AGAIN OUR WORK TOWARDS 2030 IS REALLY FOCUSED ON

14:51

THOSE PRIORITY ISSUES FACING CALIFORNIANS WE ALSO LIKE TO ENSURE THAT 14:57

WE HAVE THIS EVENT AND ALSO EMBED EQUITY AND THE LIVED EXPERIENCE OF 15:02

CONSUMERS OF PROGRAMS AND RESOURCES AND SO WE'RE INVITING ALL OUR MASTER

15:08

PLAN FOR AGING STAKEHOLDER COMMITTEES INCLUDING THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL TO PROVIDE

15:15

THE STATE WITH PRIORITY RECOMMENDATIONS BASED ON YOUR AREAS OF EXPERTISE AS WELL AS WHAT YOU'RE

15:22

HEARING FROM YOUR ORGANIZATIONS AND THE CONSUMERS YOU SUPPORT THE INFORMATION THAT YOU ALL PROVIDE TO US IN ADDITION

TO THE OTHER STAKEHOLDER COMMITTEES THAT HELP TO INFORM CALIFORNIA'S MPA WILL BE

15:35

A PART OF THE DEVELOPMENT OF THE NEW MPA INITIATIVES FOR THE NEXT TWO YEARS

15:41

SO WE'RE LOOKING AT 2025 TO 2026 THIS EVENT IS ALSO A TIME TO 15:48

HIGHLIGHT THE PROGRESS THAT CALIFORNIA'S MASTER PLAN FOR AGING HAS MADE TO DATE BUT ALSO TO RENEW OUR SHARED COMMITMENT 15:56

FROM A WHOLE OF GOVERNMENT APPROACH AS WELL AS A WHOLE SOCIETY APPROACH OF CALIFORNIA'S 10-YEAR BLUEPRINT WE'RE

16:03

RIGHT IN THE MIDDLE OF IMPLEMENTING CALIFORNIA'S MASTER PLAN FOR AGING SO IT'S PIVOTAL THAT WE ARE ABLE TO REFLECT

16:10

ON THE IMPACTS THAT THE MASTER PLAN FOR AGING HAS MADE BUT ALSO TO THINK ABOUT

16:16

HOW WE CAN BUILD UPON THAT MOMENT THAT SUCCESS TO FURTHER ADVANCE CALIFORNIA'S

FIVE BOLD GOALS AND AT THIS CONVENING RECOGNIZING THAT THE ISSUES THAT IMPACT

16:27

OLDER ADULTS PEOPLE WOULD DISABILITIES AND CAREGIVERS ARE DIVERSE AND THEY'RE CROSS SECTORS WE DO LOOK TO BRING

16:35

DIVERSE PARTNERS TO THIS EVENT THIS INCLUDES OUR STATE PARTNERS 16:41

NATIONAL PARTNERS AS WELL AS LOCAL PARTNERS AND WE FEEL THAT CALIFORNIA IS IN A UNIQUE AND LEADING POSITION IN

WHICH WE CAN HOST SUCH EVENT AND BE ABLE TO BE A MODEL FOR OTHER STATES OTHER LEADERS AS WE COLLECTIVELY PREPARE

OUR NATION AS WELL AS OUR STATE FOR OUR AGING POPULATION CHANGING 17:01

DEMOGRAPHICS GOING ON TO THE NEXT SLIDE I MENTION THAT THE MPA 17:08

STAKEHOLDER COMMITTEES HAVE BEEN ASKED TO PROVIDE THE STATE WITH RECOMMENDATIONS AGAIN BASED ON THEIR

17:15

SUBJECT MATTER EXPERTISE AS WELL AS THE PRIORITY ISSUES THAT THEIR RESPECTIVE COMMITTEES WORK ON AND THIS IS JUST TO

17:22

SHOW YOU A BASIC ROAD MAP OF HOW WE'RE WORKING WITH EACH STAKEHOLDER COMMITTEE TO GET TO THE PLACE WHERE WE

17:29

CAN HAVE RECOMMENDATIONS AND PRIORITY AREAS TO TURN INTO INITIATIVES THAT ARE

17:35

REALLY GOING TO ADVANCE THOSE FIVE BOLD GOALS SO SOME OF YOU MIGHT BE FAMILIAR WITH THIS FRAMEWORK THIS IS THE

17:42

PERFORMANCE PARTNERSHIP MODEL IN WHICH IT ASK FOUR QUESTIONS WE WANT 17:47

TO KNOW COLLECTIVELY WHERE ARE WE NOW WHEN WE THINK ABOUT THE ISSUES THAT IMPACT OLDER ADULTS PEOPLE WITH

17:53

DISABILITIES AND CAREGIVERS IT'S IMPORTANT FOR US TO ESTABLISH A BASELINE AND UNDERSTAND TRULY WHAT IS THE CORE

18:01

PROBLEM AND DEVELOP A CORE PROBLEM STATEMENT BECAUSE THAT'S FOUNDATIONAL TO

IDENTIFYING RECOMMENDED STRATEGIES TO ADVANCE THE MPA WE ALSO WANT TO HEAR

18:11

DIRECTLY FROM THE MPA STAKEHOLDER COMMITTEES ABOUT WHEN YOU THINK ABOUT WHAT SUCCESS LOOKS LIKE IF WE WERE TO

18:18

IMPLEMENT X Y AND Z HOW WOULD THAT LOOK TO A COMMUNITY MEMBER HOW WOULD THAT

18:23

LOOK TO A FAMILY MEMBER AN OLDER ADULT A PERSON WITH DISABILITY 18:29

SO IT'S REALLY HELPFUL TO BE ABLE TO FORECAST AND THINK THROUGH WE HAVE THIS PROBLEM WHAT DOES SUCCESS LOOK LIKE AND

18:36

HOW CAN WE DEFINE SUCCESS HOW CAN WE DEFINE PROGRESS SO WE'RE ALSO TRACKING

18:42

THE IMPLEMENTATION OF THE MPA AND BEING ABLE TO HIGHLIGHT THE SUCCESSES

18:47

AND VALUE THAT THE MPA BRINGS AND THE SPIRIT OF THE MPA SO ONCE WE ARE ABLE

18:53

TO IDENTIFY WHERE WE ARE NOW AND ESTABLISH THAT BASELINE AND THINK ABOUT THE FUTURE

18:59

WE START THEN THINKING ABOUT WELL HOW DO WE GET THERE AND THIS IS ABOUT BRAINSTORMING RECOMMENDATIONS AND

19:05

STRATEGIES THAT YOU ALL WANT TO PUT FORTH TO THE STATE TO ADDRESS THOSE UNDERLYING PROBLEMS AND ISSUES THAT YOU 19:13

WANT TO ELEVATE AND THIS IS AN OPPORTUNITY THAT THAT YOU CAN SHARE EVERYTHING WITH YOUR GROUP AND ALSO COME

19:19

TO CONSENSUS ABOUT HOW YOU WANT TO STRUCTURE AND WORD YOUR RECOMMENDATION

19:24

SO IT GETS TO THOSE CORE PROBLEMS AND THEN LASTLY BECAUSE THE MPA IS ABOUT

19:31

ACCOUNTABILITY AND BEING ABLE TO TRACK OUR PROGRESS WE WANT TO ALSO HEAR FROM

THE MPA STAKEHOLDER COMMITTEES WELL IF WE ARE TO IMPLEMENT SUCH RECOMMENDATION

19:41

AND PRIORITY HOW WILL WE BE ABLE TO TRACK WHAT WE'RE WHAT INDIVIDUALS WITHIN

19:50

THE STATE ARE RECEIVING AND REACHING TOWARDS THOSE OUTCOMES SO THINKING ABOUT OUTPUTS AS WELL AS OUTCOMES SO WE CAN 19:56

TRACK THE PROGRESS OF AGAIN THE MASTER PLAN FOR AGING SO EACH OF OUR SIX

20:02

STAKEHOLDER COMMITTEES THAT HELP TO INFORM AND ADVISE ON THE MASTER PLAN FOR AGING ARE GOING THROUGH A SIMILAR

20:08

PROCESS AGAIN TO ESSENTIALLY PROVIDE THE STATE A SET OF RECOMMENDATIONS THAT WE

20:14

CAN THEN USE TO INFORM THE NEXT ITERATION OF OUR INITIATIVES FOR 2025 TO 20:21

2026 THE LAST SLIDE I WANT TO SHOW WITH TO ALL OF YOU IS JUST A SUMMARY OF

20:28

HOW WE'RE EXPLORING THE DAY OF ACTION TO LOOK LIKE ON OCTOBER 8TH SO AGAIN

20:36

ACKNOWLEDGING THAT EQUITY NEEDS TO BE BAKED INTO EVERYTHING WE DO WITHIN

20:42

THE MASTER PLAN FOR AGING AND WE WANT TO GROUND THE DAY IN HEARING DIRECTLY FROM

20:48

CONSUMERS WE HEARD FROM THE 2022 EVENT THAT HEARING DIRECTLY FROM CONSUMERS IS

20:54

WHERE THAT THAT STRENGTH IS UNDERSTANDING THE ISSUES AT A CORE 21:00

LEVEL OF HOW THOSE ISSUES IMPACT SOMEBODY'S ABILITY TO LIVE WELL AND THRIVE AND HAVE CHOICES SO WE WANT TO

21:08

HEAR DIRECTLY FROM CONSUMERS SO WE ARE AIMING TO HAVE A SHARED LIVED 21:15

EXPERIENCE DISCUSSION AS WELL AS WE'RE ALSO EXPLORING WITHIN OUR BROADER

21:20

CONTEXT OF THE MASTER PLAN FOR AGING OF EMBEDDING AN AGE AND DISABILITY LIVED

21:25

EXPERIENCE ADVISORY BOARD SO WE HOPE TO BE ABLE TO INTRODUCE FURTHER 21:30

THIS CONCEPT AT THE DAY OF ACTION AND MAYBE EVEN HAVE A FEW MEMBERS OF THAT ADVISORY BOARD BE INTRODUCED BUT

21:37

THAT'S ALL IN THE PLANNING STAGES RIGHT NOW AND THEN WE WANT TO MOVE 21:42

FORWARD AND HAVE OUR DAY TO BE INCLUSIVE OF TWO CORE PANELS THAT 21:49

REALLY LOOK AT ADVANCING AN EQUITY INFORMED HOME AND COMMUNITY CARE SYSTEM FOR ALL AS WELL AS A PANEL FOCUSED ON

21:57

ENSURING AFFORDABLE ACCESS TO HOUSING SERVICES AND SUPPORTS AND WITHIN THESE

22:02

PANEL DISCUSSIONS WE'RE LOOKING TO BRING MPA STAKEHOLDER COMMITTEE 22:09

MEMBERS TOGETHER WITH CONSUMERS WITH MEMBERS OF OUR LEGISLATURE 22:14

ADMINISTRATION AND STATE AGENCIES TO TALK ABOUT THESE ISSUES FROM DIVERSE

22:19

PERSPECTIVES SO WE'RE LOOKING TO HAVE AGAIN FIRESIDE CHATS OR COMMUNICATIONS

22:25

ABOUT THESE TOPICS TO DEMONSTRATE THE INTEGRATION ALIGNMENT AND OPPORTUNITIES FOR CHANGE AND THEN ALSO LOOKING

TO HAVE THE SESSION BE SPEAK TO THE INTERSECTION AND 22:38

ALIGNMENT OF AGING AND DISABILITY AND THEN ENDING THE ENDING THE DAY WITH HAVING A CONVERSATION WITH BUDGET AND

22:45

POLICY STAFF SO WHILE THIS AGENDA IS SUBJECT TO CHANGE AS WE ARE JUST IN THE

22:51

PLANNING STAGES I JUST WANTED TO SHARE WITH YOU JUST AN OVERVIEW OF WHAT YOU CAN EXPECT AT THE EVENT 22:59

AS AN ATTENDEE AS WELL AS A COMMITTEE MEMBER SO I'M GOING TO PAUSE THERE AND SEE IF THERE'S ANY IMMEDIATE QUESTIONS

23:05

ABOUT THE DAY ITSELF OR EVEN THE ROLE OF THE MPA STAKEHOLDER COMMITTEE MEMBERS

23:12

OR ANY TYPE OF DISCUSSION SO I'LL TURN IT OVER TO RANJANA TO SEE IF ANYBODY HAS THEIR HAND UP OR WE CAN DISCUSS

23:17

THROUGHOUT THE MEETING THANK YOU

23:23

ALL I DON'T SEE ANYONE WITH THEIR HAND UP JACKIE

23:31

BUT IF ANYONE HAS ANY QUESTIONS FEEL FREE TO SEND A QUESTION THROUGH THE ENGAGE MAILBOX AND WE'D BE HAPPY TO

23:36

ANSWER THAT FOR YOU AND ONE MORE THING TO ADD JUST SUPER QUICK RANJANA IS MEMBERS OF THE

23:43

COMMITTEE YOU ALL SHOULD ALREADY HAVE AN INVITATION IN YOUR CALENDAR TO ATTEND

23:48

THE EVENT IF FOR SOME REASON IT'S NOT ON THERE ALREADY PLEASE CONNECT WITH US

23:53

AND WE'LL BE SURE TO ADD YOU WE ARE ACTUALLY DOING FORMAL SAVE THE DATES LAUNCHING TODAY SO JUST WANT TO MAKE

23:59

SURE THAT YOU ALL HAVE THAT INFORMATION AS WELL BUT OCTOBER 8TH HERE IN SACRAMENTO LOOK FORWARD TO SEEING AND

24:06

MEETING EVERYONE THANK YOU JACKIE A LOT TO THINK

24:11

ABOUT FOR THE NEXT DAY OF ACTION AND THE RECOMMENDATIONS FOR THE NEXT ITERATION OF THE MPA NEXT I WOULD

24.19

LIKE TO INTRODUCE OUR ESTEEMED SUBCOMMITTEE CHAIRS WHO PLAY A CRUCIAL ROLE IN ADVANCING THE MISSION OF OUR COUNCIL AND ADDRESSING CRITICAL ISSUES

24:25

FOR OUR ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL AND THE SUBCOMMITTEES WE HAVE VIVIANNE MBAKU 24:32

OUR LEGAL SERVICES CHAIR AKILES CERON OUR APS CHAIR AND BERTHA HAYDEN OUR

24:38

CONSERVATORSHIP CHAIR AND THE E D J C C STAKEHOLDER CO-CHAIR I'LL GO AHEAD AND PASS IT ON TO THE

24:45

CHAIRS THANKS RANJANA SO WE HAVE A

24:51

CHUNK OF TIME ON THE AGENDA FOR US TO DISCUSS A FEW THINGS WE DO HAVE SOME

24:56

SLIDES BUT WE'LL BE GETTING THEM TO THEM LATER BUT WE FIRST WANTED TO START OFF

25:02

JUST DISCUSSING A FEW THINGS THAT HAVE HAPPENED SINCE THE LAST FULL 25:07

COUNCIL MEETING THAT CONCERN ALL THREE SUBCOMMITTEE GROUPS SO FIRST 25:15

OFF WE WANTED TO GIVE EVERYONE THANKS EVERYONE ON THE COUNCIL FOR PROVIDING

25:21

THEIR COMMENTARY WITH A SUCH A QUICK TURNAROUND FOR THE FEDERAL 25:26

E J C C COMMENTS THAT WE SUBMITTED ON BEHALF OF THE COUNCIL THE FEDERAL

25:33

E J C C WHICH IS WHAT WE MODELED THIS COUNCIL OFF OF 25:39

RECENTLY RELEASED THAT THEY WERE INTERESTED IN PUBLIC INPUT ON THEIR 25:46

COUNCIL AND IMPROVING THE WAYS THAT THEIR COUNCIL OPERATES AND INTERACTS

25:51

WITH THE PUBLIC AND WE WERE ABLE TO SEND OUT A SURVEY TO ALL THE COUNCIL MEMBERS

25.57

TO PROVIDE THEIR INPUT ON WHAT THEY THINK WOULD BE GOOD

RECOMMENDATIONS AND WE PUT ALL THOSE TOGETHER AND SUBMITTED 26:04

A LETTER THAT SPECIFIC INSTANCE HAD AN INCREDIBLY QUICK TURNAROUND I

26:10

WE ONLY HAD LIKE A WEEK AND A HALF TO GET ALL OF THE COMMENTS 26:18

TOGETHER AND SO WE REALLY APPRECIATE EVERYONE BEING ABLE TO GET THEIR COMMENTS IN GET THEIR INPUT IN SO THAT

26:25

WE COULD MAKE THAT QUICK TURNAROUND AND WE ALSO JUST APPRECIATE PEOPLE STAYING ENGAGED BECAUSE THESE OPPORTUNITIES DO 26:33

TEND TO HAVE REALLY QUICK TURNAROUNDS AND WE WANT TO MAKE SURE THAT WE GET THE INPUT OF THE FULL COUNCIL MEETING FOR 26:39

THE FULL COUNCIL AND IN CONNECTION TO THAT WE JUST WANTED TO REMIND PEOPLE THAT THE FEDERAL E J C C IS HAVING A FULL

26:48

MEETING ON JUNE 12TH SO WE ENCOURAGE MEMBERS TO ATTEND AND PROVIDE INPUT

26:54

DURING THE PUBLIC COMMENT SECTION AND THAT WILL BE ALSO ONLINE I'M NOT 27:01

SURE IF ANYONE HAS THE LINK TO THAT TO PUT INTO THE CHAT BUT THERE THAT IS AN OPEN COMMITTEE MEETING FOR THE

27:08

PUBLIC AND GOING FORWARD WE DO HAVE PLANS TO TRY TO INVITE A MEMBER OF THE

27:13

FEDERAL E J C C TO PRESENT TO THE CALIFORNIA ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL JUST TO COMMENT ON

27:20

THEIR WORK AND PROVIDE SOME INSIGHT ON THE WORK THAT THEY'VE DONE AT THE FEDERAL LEVEL AND WAYS THAT WE COULD

27:26

POTENTIALLY INTEGRATE THAT WORK AT OUR LEVEL AS WELL AND I'LL PASS IT OVER TO

27:33

BERTHA GOOD MORNING EVERYONE I ALSO JUST WANT TO ECHO WHAT VIVIANNE SAID ABOUT GRATITUDE IN TERMS OF THE SHORT

27:39

TURNAROUND AND ENCOURAGE US ALL TO ATTEND THE FEDERAL MEETING ON JUNE 12TH TO GET AN UNDERSTANDING OF THEIR

27:46

SYSTEM AND TO SEE AS WE GO FORWARD WHAT VALUES OR MORE COORDINATION WE MIGHT WANT TO ADOPT FOR INCORPORATE WITH OUR 27:53

OWN MODEL MANY OF US IT WAS WONDERFUL VIVIANNE AKILES AND I HAD A CHANCE TO FOR THE FIRST TIME PERSONALLY MEET 28:00

MANY OF COUNCIL MEMBERS AT THE ASA CONFERENCE IN SAN FRANCISCO A COUPLE OF

28:05

WEEKS AGO AND DURING THAT TIME WE I GOT A CHANCE TO CONNECT WITH YOU AND SOME OF YOU SHARE MORE YOUR PERSONAL INSIGHTS OF 28:12

WHERE YOU THINK WE SHOULD BE GOING IN OUR SUBCOMMITTEES THE IMPORTANT ISSUES THAT HAVE BEEN COMING UP AND WE WANTED 28:17

TO TAKE A LITTLE BIT OF TIME ON THE AGENDA TO REFLECT WITH SOME OF THE KEY TAKEAWAYS AND INVITE YOU TO SHARE SOME

28:23

OF THE KEY TAKEAWAYS AS BEEN HAD BEEN SHARED BY JACKIE YOU KNOW ONE OF THE

28:28

28:35

THINGS THAT AS WE GO INTO THE DAY OF ACTION THINGS QUICKLY CHANGE IN OUR CLIMATES AND AS WE STRIVE TO CREATE

STRONG STRUCTURES TO SERVE OLDER ADULTS AND ADULTS WITH DISABILITIES WE WANT TO MAKE SURE TO

28:41

INCORPORATE SOME OF THE LESSONS LEARNED BUT ALSO INCORPORATE SOME OF THE INNOVATIONS THAT ARE BEING THOUGHT ON

28:48

WITHIN OUR FIELD SO WE WANTED TO AT THIS PORTION HAVE A CONVERSATION AND PLEASE

28:53

INVITE YOU TO UNMUTE AS WE HAVE THIS WELL ONE OF THE THINGS THAT WE TOOK AWAY AS IMPORTANCE AND VIVIANNE REALLY 29.00

HELPED TO FRAME THIS WELL AS THE SUSTAINABILITY OF PROGRAMS AS 29:06

WAS SHARED AT THE BEGINNING IT IS A DIFFICULT BUDGETARY PERIOD BUT THAT BEING WHAT IT IS WE HAVE TO LOOK AT OUR

29:13

PROGRAMS AND HOW WE SHAPE EVEN WHAT WE THE RECOMMENDATIONS WE DO WITH IN OUR OWN SUBCOMMITTEES TO BE RESILIENT AND TO 29:20

BE INFORMED OF WHETHER IT'S GREAT BUDGETARY TIMES OR DIFFICULT BUDGETARY TIMES WHAT CAN WE BAKE INTO OUR 29:28

SOLUTIONS FOR OLDER ADULTS THAT CAN HAVE MORE POSITIVE OUTCOMES SO A WAY THAT WE WERE THINKING OF IT WAS HOW WHAT IS 29:35

SOMETHING THAT AS A VALUE THAT REGARDLESS OF THOSE BUDGETARY CONDITIONS WOULD NOT BE IMPACTED AND I THINK IT

29:42

WAS REALLY VIVIANNE WHO BROUGHT THIS FORWARD SO WENT IN TERMS OF THE VALUE

29:47

OF CREATING PARTNERSHIPS AND HOW THAT STRENGTHENS THE INFRASTRUCTURE THAT

29:53

WITH OLDER ADULTS AND ADULTS WITH DISABILITIES ARE LIVING IN VIVIANNE I'LL 29:58

TURN IT OVER TO YOU TO KIND OF DIG INTO THAT YEAH SO WE HAD A REALLY GREAT

30:03

CONVERSATION AT ASA ABOUT SUSTAINABILITY AND IT WAS SOMETHING THAT CAME UP IN

30:10

SEVERAL OF THE PRESENTATIONS HOW DO WE YOU KNOW AS

30:16

AGING ADVOCATES AS DISABILITY ADVOCATES HOW DO WE WEATHER BAD ECONOMIC TIMES

30:23

KNOWING THAT OUR PROGRAMS ARE OFTEN THE FIRST TO BE CUT OR SUBJECT TO CUTS

30:29

OR OFTEN OUR PILOT PROJECTS WHERE THERE'S ONLY FUNDING FOR A SHORT PERIOD OF TIME HOW DO WE CREATE SUSTAINABILITY

30:36

AROUND THE PROGRAMS AND ALSO HOW DO WE SHIFT OUR VIEWS FROM SUCCESS ONLY BEING

30:42

ABOUT FUNDING AND MAYBE LOOKING AT SUCCESS AS SOMETHING ELSE CONSIDERING

30:48

LIKE SUCCESS OF A PROGRAM THAT MAY HAVE LOST FUNDING THERE MIGHT BE THE SUCCESS OF CREATING NEW PARTNERSHIPS THAT ARE 30:54

LASTING AND BEING ABLE TO APPLY FOR NEW FUNDING OPPORTUNITIES WITH THESE NEW

31:00

PARTNERS THINGS LIKE THAT SO IF ANYONE WANTS TO UNMUTE TO TALK ABOUT YOU

KNOW HOW DO WE NAVIGATE THIS AND HOW DO WE CREATE MORE SUSTAINABILITY IN THE WORK THAT WE'RE DOING AND BUILD THAT

31:12

FROM THE BEGINNING LIKE WE TALK ABOUT BUILDING EQUITY INTO THE BEGINNING OF OUR PROJECTS AND NOT THINKING ABOUT IT

31:17

AFTER THE FACT HOW DO WE THINK ABOUT SUSTAINABILITY OF THE PROJECTS AT THE BEGINNING SO THAT WE CAN BE PREPARED

31:26

FOR WHEN THERE'S GOING TO BE YOU KNOW YOU KNOW ECONOMIC ISSUES BECAUSE WE KNOW THIS IS JUST SOMETHING THAT'S GOING TO 31:31

HAPPEN AND WE NEED TO PRESERVE THESE PROJECTS AND PRESERVE THE WORK THAT

31:36

WE'RE DOING AND ALSO THE LEARNINGS FROM THE WORK THAT WE'RE 31.52

DOING VIVIANNE BERTHA I WILL ASK CAN YOU HEAR ME YEAH 31:59

SO I STRONGLY BELIEVE IN PARTNERSHIPS I THINK EVERYONE IN THE ADULT 32:05

PROTECTIVE SERVICES FIELD AND OMBUDSMAN AND LEGAL SERVICES BELIEVES IN PARTNERSHIPS

32:11

AND I THINK THAT GENERALLY IN CALIFORNIA WE HAVE BUILT PARTNERSHIPS 32:16

WITH LEGAL AID SERVICES WITH THE PUBLIC GUARDIAN LONG-TERM CARE OMBUDSMAN AND ADULT PROTECTIVE SERVICES KEEPING THOSE 32:23

PARTNERSHIPS IS REALLY THE FABRIC INCLUDING LOCAL LAW ENFORCEMENT IS 32:29

THE FABRIC OF THE RESPONSE SYSTEM TO REPORTS OF ABUSE TO 32:35

INTERVENTIONS ABSENT FUNDING THESE RELATIONSHIPS BECOME EXTREMELY IMPORTANT

32:40

AND AT THE SAME TIME I JUST WANT TO REITERATE FUNDING IS CRITICAL BECAUSE 32:46

MANY OF THESE MULTI-DISCIPLINARY TEAMS TO BE LED WELL WITH PRODUCTIVE 32:52

CONVERSATIONS AND NEXT STEPS DO REQUIRE TO HAVE ENTITIES THAT ARE DEDICATED

THROUGH SOME FUNDING TO CARRY OUT THESE ACTIVITIES SO I JUST WANTED TO ADD

33:05

THAT WE SHOULD STILL FIGHT FOR FUNDING AND WORST-CASE SCENARIO MAINTAIN

33:11

THESE RELATIONSHIPS THAT WE'VE HAD

33:19

LISA YEAH THANK YOU ALL FOR THE GREAT WORK

33:26

YOU'RE DOING AND I KNOW THE COMMITTEE ARE REALLY TAKING OFF AND MAKING HEADWAY IN A LOT OF DIFFERENT AREAS

33:34

IN ANSWER TO YOUR QUESTION I THINK ONE OF THE THINGS THAT'S REALLY IMPORTANT IS FOR US TO BE ABLE TO

33:41

ANTICIPATE WHEN THINGS ARE HAPPENING AND I'M GLAD TO HEAR THAT WE'RE GOING TO BE HEARING FROM THE

33:48

FEDERAL ELDER JUSTICE COORDINATING COUNCIL ABOUT HOW THEY OPERATE I KNOW

33:54

ONE OF THE REASONS FOR THAT THEY WERE ESTABLISHED AND ONE OF THE THINGS THAT

34:00

WE HAD HOPED TO EMULATE IN PATTERNING THIS GROUP AFTER THAT GROUP WAS THE IDEA

34:05

OF BRINGING TOGETHER IN THEIR CASE FEDERAL AGENCIES IN OUR CASE STATE 34:11

AGENCIES TO REALLY KEEP US APPRISED OF WHAT THEY'RE DOING AT ANY GIVEN TIME AND

34:17

I THINK THAT IS REALLY HELPFUL IN BEING ABLE TO ANTICIPATE NEEDS YOU KNOW FOR EXAMPLE WE'VE BEEN WATCHING VERY CLOSELY

34.23

THE VOCA FUNDING AT THE FEDERAL LEVEL WE KNEW THAT THERE WERE GOING TO BE CUTS COMING DOWN YOU KNOW IF WE COULD

34.28

INTEGRATE INTO OUR WAY OF BEING OUR WAY OF OPERATING TO HAVE YOU KNOW REGULAR

34:35

REPORTS FROM ALL OF OUR STATE AGENCIES THAT WOULD HELP US 34:41

ANTICIPATE WHAT'S COMING DOWN THE LINE AND ALSO TO BE ABLE TO HAVE A REALLY QUICK RESPONSE AND A COMPREHENSIVE

34:48

RESPONSE AND MORE OPPORTUNITIES FOR THOSE DEPARTMENTS TO BE ABLE 34:54

TO DISCUSS THE IMPLICATIONS OF ACTIONS AND HOW IT'S GOING TO AFFECT ALL OF US

35:00

AND HOW YOU KNOW THEY WAY

35:05

BACKFILLING CUTS BEFORE THEY COME OR AS THEY COME OR YOU KNOW QUICKLY AFTER

35:10

THEY COME SO I JUST THINK THAT THIS COUNCIL CAN BE A REALLY REALLY POWERFUL ENTITY IF WE

35:19

MAKE IT ONE AND MAKE SURE THAT WE HAVE THAT REGULAR ONGOING INPUT FROM THE STATE AGENCIES AND THE STAKEHOLDERS AND 35:26

OPPORTUNITIES TO TALK SOMETIMES IT'S DIFFICULT DURING THESE MEETINGS THEY'RE KIND OF FORMAL IT'S KIND OF

35:33

SCARY TO YOU KNOW TO UNMUTE YOURSELF BUT THESE CAN REALLY BE AN IMPORTANT WAY

35:39

TO BE PLANNING AND MOVING FORWARD ON AN ONGOING

35:48

BASIS THANK YOU LISA MARTY YES THANK YOU MARTY OMOTO A DAD A FAMILY MEMBER AND

35:56

ALSO CD CAN CALIFORNIA DISABILITY AGING COMMUNITY ACTION NETWORK FIRST OF ALL VIVIANNE THANK

36:03

YOU SO MUCH FOR YOUR PULLING THIS ALL TOGETHER I THINK SARAH ALREADY MENTIONED THAT IN THE CHAT BUT IT'S REALLY HELPFUL

36.10

AND I APPRECIATE THE COMMENT THAT YOU MADE ABOUT HOW DO WE LOOK AT SUCCESS

36:16

AND THAT SUCCESS ALSO IS TIED TO FUNDING BUT THAT WHAT OTHER THINGS 36:22

THAT WE LOOK AT AKILES AND LISA I REALLY APPRECIATE THE COMMENTS THAT YOU MADE TOO AND I SUPPORT THAT BUT I 36:30

REALLY WANT TO MAKE SURE THAT AS WE'RE LOOKING AT SUCCESS SINCE YOU ASKED THAT QUESTION THAT WE'RE LOOKING AT IN A

36:37

WHOLE PERSON-CENTERED WAY THE NEED OF THAT INDIVIDUAL THAT'S TIED TO THE OUTCOME FOR THAT

36:44

INDIVIDUAL I'VE BEEN PUSHING THIS FOR YEARS BECAUSE THE WAY THE STATE AND COUNTIES AND EVERY FORM OF GOVERNMENT

36:50

EVEN COMMUNITY BASED ORGANIZATIONS THE ONLY WAY WE MEASURE ANYTHING IS

36:55

UTILIZATION NUMBERS AND IT'S FUNDING NUMBERS VIVIANNE AS YOU WERE 37:01

MENTIONING HOW MUCH MONEY IS BEING SPENT HOW MANY PEOPLE DID WE SERVE HOW MANY

37:06

PEOPLE ENDED UP GOING THROUGH A CERTAIN PROCESS OF THE SERVICES WE PROVIDE BUT

37:12

THERE'S NO DATA ON A CONSISTENT BASIS THAT TELLS US WAS THAT INDIVIDUAL WAS

37:18

THAT FAMILY SERVED AND HELPED IN THE RIGHT WAY THAT THEY NEEDED AT THE RIGHT TIME AND UNTIL WE DO

37:26

THAT WE'RE AS BAD AS THE STATE OF CALIFORNIA IN TERMS OF OUR CRITICISMS THAT THEY'RE NOT MEETING A NEED AND

37:34

I'M JUST GOING TO BE INSISTENT THAT WE REALLY AS ONE OF THE RECOMMENDATIONS

37:39

WE PUSH FOR IF WE'RE REALLY TALKING ABOUT EQUITY WE GOT TO KNOW HOW THE MONEY IS BEING SPENT AND HOW IT'S

37:46

IMPACTING INDIVIDUAL LIVES NOT JUST COMMUNITIES BUT INDIVIDUALS AND SO WE GOT TO MAKE SURE THAT MONEY IS BEING

37:52

SPENT IN A WAY THAT IS REACHING THE PEOPLE AND INDIVIDUALS IN 37:57

THE COMMUNITIES THAT WE ARE MEANT TO SERVE THAT'S TRUE EQUITY AND UNTIL WE DO THAT WE'RE NOT REALLY WALKING THE WALK 38:05

WE'RE JUST TALKING THE TALK AND THAT'S NOTHING AGAINST ALL OF US IT JUST MEANS

38:10

WE HAVE A LOT WE HAVE OUR RESPONSIBILITY TOO NOT JUST THE STATE OF CALIFORNIA OR THE COUNTIES WE HAVE A RESPONSIBILITY TO

38:17

FIND OUT HOW IS THIS IMPACTING THE INDIVIDUALS THAT WE

38:22

SERVE THANK AND AGAIN I JUST THANK YOU FOR ASKING THAT QUESTION I KNOW PEOPLE

38:27

ASK QUESTIONS IT'S LIKE ALL KINDS OF STUFF CAN COME UP AND THAT'S NOT TO TAKE AWAY ANY APPRECIATION FOR ALL THE WORK

38.34

THAT WE ALL DO THANK YOU THANK YOU

38:40

MARTY DID ANYONE ELSE WANT TO ADD ANYTHING ELSE TO THE

38:48

CONVERSATION YES

38:54

VALERIE I'M SORRY VALERIE WE'RE HAVING A I THINK YOU JUST NEED TO UNMUTE CAN'T BELIEVE I STILL HAVEN'T

39:01

LEARNED THAT RULE YET SORRY EVERYONE MY NAME'S VALERIE SMITH I'M A PROGRAM MANAGER WITH APS SANTA CLARA COUNTY AND 39:09

I JUST WANTED TO I REALLY APPRECIATE WHAT MARTY JUST SAID AND 39:15

LOOKING AT VALERIE IS VERY HARD TO HEAR YOU CAN YOU HEAR ME 39:23

NOW I WASN'T PLANNING ON SPEAKING SO I'M SORRY I'LL TRY AGAIN VALERIE SMITH

39:28

SANTA CLARA COUNTY APS PROGRAM MANAGER I JUST WANTED TO THANK MARTY FOR HIS

39:34

COMMENTS ABOUT INDIVIDUAL NEEDS AND INDIVIDUAL OUTCOMES I THINK THIS IS AN

39:40

AREA THAT REALLY NEEDS TO BE DEVELOPED MORE IN AGING AND ADULT SERVICES AND

39:46

I JUST WANTED TO CALL OUT THE APS HOME SAFE PROGRAM AND THE REASON WHY I'M

39:52

CALLING THAT OUT IS BECAUSE IT STARTED AS A PILOT PROGRAM AND VIVIANNE I KNOW

39:57

YOU WERE INSTRUMENTAL AND YOUR GROUP IN GETTING THIS GETTING THIS PROGRAM TO

40:03

BECOME A PERMANENT PROGRAM BUT ONE OF THE THINGS THAT'S SO FASCINATING ABOUT IT IS THAT

40:09

THE APS PROGRAM YOU KNOW THROUGH HOME SAFE IS GIVEN THE FLEXIBILITY TO WORK

40:16

WITH INDIVIDUALS TO DETERMINE WHAT THEIR NEEDS ARE TO MAINTAIN THEIR HOUSING

40:22

FOR INDEPENDENT LIVING SKILLS FOR ALL SORTS OF THINGS THAT APS ISN'T NORMALLY

40:27

ABLE TO PROVIDE FUNDS FOR AND WHILE OUR NUMBERS ARE SMALL BECAUSE IT'S YOU KNOW

40:33

THERE'S LIMITED FUNDS I THINK THE SUCCESSES ARE HUGE I CAN JUST TELL 40:39

YOU IN OUR COUNTY THERE WAS AN ELDER IN A HOME THAT HAD BEEN THERE FOR THE PERSON

40.44

HAD BEEN LIVING IN THE HOME FOR OVER 30 YEARS AND THEY IT WAS SO FULL OF STUFF

40:50

THEY WERE LIVING IN A TENT IN THEIR YARD AND USING BUCKETS TO FOR THEIR 40:56

BATHROOM NEEDS AND EATING CANNED FOOD AND THIS PERSON HAD AN INCOME AND HAD YOU

41:02

KNOW SOME RESOURCES BUT CODE ENFORCEMENT WAS RED TAGGING THEIR HOME

41:07

AND THEY WERE GOING TO DEMOLISH IT SO WE WERE ABLE AND WE PARTNER WITH A COMMUNITY- BASED AGENCY BUT WE APS IN

41:14

THE COMMUNITY AT SILICON VALLEY INDEPENDENT LIVING CENTER WE WERE ABLE TO GO OUT AND ACTUALLY ENGAGE SPEND THE 41:20

TIME TO ENGAGE THIS CLIENT WHERE NO ONE HAD BEEN ABLE TO DO THAT BEFORE AND

41:26

ULTIMATELY I'LL JUST MAKE IT SHORT WE SAVED THE HOME FROM BEING DEMOLISHED WE GOT ALL THE REPAIRS DONE WE GOT ALL

41:33

WE GOT THE HOUSE CLEANED OUT WE GOT THE PERSON NEW FURNITURE AND APPLIANCES AND

41:38

YOU KNOW I'M NOT SAYING THAT WE CAN DO THAT FOR EVERY SINGLE PERSON BUT FOR THAT PERSON THAT WAS CRITICAL AND NOT

41:44

ONLY THAT THE COMMUNITY BENEFITS BECAUSE THE COMMUNITY WAS UPSET ABOUT THE

41:49

CONDITION OF THE HOME AND YOU KNOW COMPLAINING ABOUT BLIGHT AND YOU KNOW ALL KINDS OF THINGS SO NOT THAT THAT'S A

41:56

SOLUTION FOR EVERYTHING BUT I JUST REALLY AM LIKING HOW WE'RE ABLE TO 42:03

TAILOR SERVICES TO INDIVIDUAL NEEDS MORE SO WITH HOME SAFE THAN WE EVER HAVE BEEN

42:09

BEFORE SO JUST WANTED TO GIVE THAT AS AN EXAMPLE THANK YOU EVERYONE THANKS FOR UPLIFTING THAT

42:15

VALERIE AND I THINK EVEN BEYOND THE YOU KNOW THE INDIVIDUAL WHO WAS HELPED

42:21

THROUGH APS IN YOUR EXAMPLE WE ARE NOT CURRENTLY CAPTURING THAT IMPACT ON

42:27

THE COMMUNITY LIKE YOU'RE SAYING LIKE WE DON'T WE DON'T REALLY HAVE A WAY TO

42:32

CAPTURE HOW THE MONEY SPENT ON THAT INDIVIDUAL AND YOU KNOW SECURING THEIR

42:39

HOUSING AND KEEPING THEIR HOUSING IMPACTED PEOPLE WHO POTENTIALLY WERE LIVING WITH THEM PEOPLE WHO LIVE NEXT

42:45

DOOR TO THEM WE IT'S KIND OF AMORPHOUS BUT THERE IS A GREAT BENEFIT AND 42:53

HAVING THAT ONE PERSON BE ABLE TO STAY IN THEIR HOME INSTEAD OF ENDING UP ON THE STREET OR POTENTIALLY IN A

43:00

FACILITY IS REALLY IMPORTANT AND I AGREE WITH MARTY I THINK WE'RE NOT 43:05

REALLY CAPTURING AT THIS POINT WITH THE DATA ALL OF THE POTENTIAL IMPACTS THAT

43:11

WE HAVE WITH THE WORK THAT WE'RE ALREADY DOING AND THAT COULD BE IMPACTING FUNDING GOING YOU KNOW MOVING FORWARD

43:18

AS WELL BECAUSE WE ARE OFTEN TRYING TO DEFEND OUR PROGRAMS AND SHOW THAT THEY

43:25

ARE VALUABLE THROUGH DATA BUT WHAT KIND OF DATA ARE WE COLLECTING BEYOND JUST THE BASIC DATA LIKE MARTY WAS MENTIONING 43:32

OF JUST YOU KNOW THE PERSON WAS SERVED THIS YOU KNOW THIS IS THE SERVICE THAT THEY RECEIVED AND THIS IS HOW MUCH MONEY 43:38

WAS SPENT THANK YOU VIVIANNE OH I'M SORRY I

43:44

JUST WANTED TO SAY REALLY QUICK I WANT TO ADD TO THAT TOO LIKE ANOTHER METRIC THAT'S NOT THAT'S NOT COUNTED REALLY OR 43:51

MEASURED IS THAT PERSON ALSO COULD HAVE BEEN SHOWING UP AT THE ER YOU KNOW THE HOSPITAL ER IF APS AND HOME SAFE HADN'T 43:58

BEEN ABLE TO KIND OF INTERVENE IN THAT WAY BECAUSE WHEN CODE ENFORCEMENT YOU KNOW DEMOLISHES THE HOME LIKE 44:05

WHERE'S THE PERSON SUPPOSED TO GO SO INITIALLY THEY MIGHT HAVE HEALTH NEEDS SO I COULD SEE POTENTIALLY THEM GOING TO

ER AND THEN ARE ER HAVING DIFFICULTY FINDING PLACEMENT FOR THAT PERSON THEN MAYBE THEY'RE NOT GOING TO MEET CRITERIA

THEN MAYBE THEY'RE NOT GOING TO MEET CRITERIA 44:17

FOR SHELTER SO I MEAN IT JUST KIND OF LIKE IS THIS DOMINO EFFECT RIGHT THAT 44:24

THAT WE PREVENTED BUT AGAIN HOW DO YOU MEASURE THAT YEAH THANK YOU 44:31

VIVIANNE JANIE

44:58

I THINK JANIE'S HAVING SOME TROUBLE UNMUTING IS SOMEONE WHO HAS ADMIN CONTROLS COULD THEY UNMUTE

45:07

HER I THINK JANIE HAS TO DO IT I DON'T HAVE THAT

45:14

POWER SHE'S ABLE TO UNMUTE BUT I THINK IT'S ON HER

45:22

END I'M SORRY JANIE I WISH I COULD HELP YOU

45:28

I WANT TO HEAR HER CURSE AGAIN [LAUGHTER]

45:39

THERE WE GO PERFECT GREAT TO HAVE YOU JANIE OH GOSH I AM SORRY I DON'T 45:45

KNOW WHAT WAS HAPPENING WITH MY COMPUTER YEAH IT JUST DAWNED ON ME I KNOW THAT

45:50

THE FUNDING SOURCES THAT WE'VE COME TO DEPEND ON I THINK FOR AT LEAST THE

45:56

NEXT SEVERAL YEARS ARE GOING TO BE TOTALLY GONE AND I'D LIKE TO HAVE US 46:01

LOOK AT OTHER POTENTIAL AREAS OF HELP THAT WE CAN

46:07

UTILIZE WHEN WE AT THE PROBABLY IT'LL HAVE TO BE AT THE LOCAL LEVEL WE WERE

46:12

TALKING ABOUT THE INDEPENDENT LIVING CENTERS UTILIZING THOSE NONPROFITS

46:18

PROBABLY MORE FOR SOME OF OUR WORK BUT ALSO LOOKING AT THE CORPORATE STRUCTURES

46:25

WE KNOW THAT THERE ARE A LOT OF CORPORATE ORGANIZATIONS THAT HAVE THESE PROGRAMS WHERE THEY THE EMPLOYEES DO

46:33

VOLUNTEER WORK AND STUFF I MEAN I JUST THINK WE REALLY HAVE TO START THINKING OUTSIDE OF THE BOX AS TO HOW WE CAN

46:42

GET THE HELP FOR THESE FOLKS WHEN YOU'RE LOOKING AT SERVICING THE WHOLE PERSON

46:48

THAT WE CANNOT DO IT OURSELVES WITH THIS CLIMATE THIS FINANCIAL CLIMATE 46:54

THAT WE REALLY NEED TO LOOK AS I SAID OUTSIDE THE BOX AND HOW WE CAN UTILIZE THOSE RESOURCES THAT ARE OUT

47:01

THERE THAT WE DON'T NORMALLY EVEN CONSIDER THANK YOU FOR SHARING THAT 47:07

JANIE AND SO TRUE I WAS ONE THING THAT ALSO CAME UP AT ASA WAS THE PRESENTATION ON CALIFORNIA 2030

47:15

AND TALK AND I DON'T KNOW IF INDIVIDUALS HAVE HAD A CHANCE TO READ THAT REPORT BUT I HIGHLY RECOMMEND IT

47:21

FOR THOSE OF YOU WHO MIGHT NOT BE AWARE THEY PROFILED DIFFERENT OLDER ADULTS

47:27

INDIVIDUALS SO TO MAKE SURE THAT THE SYSTEM WOULD WORK FOR IT WHETHER IT WAS FOR SOMEBODY WHO MIGHT BE UNHOUSED OR

47:33

WHETHER IT WAS SOMEBODY WHO WAS MORE COMFORTABLE AND LIVING OFF OF RETIREMENT AND I WAS THINKING THAT'S THINKING

47:40

ABOUT WHAT YOU WERE SAYING JANIE AND VALERIE AND MARTY THINKING ABOUT HOW

47:48

EVEN WITHIN SERVICES PROFILING SERVICES FROM THAT WAY RIGHT SO PROFILING IN TERMS OF THE DIFFERENT OUTCOMES OR THE

47:56

DIFFERENT PLAYER THAT COME INTO IMPACT TO TAKE THAT WIDER CIRCLE JANIE 48:02

AS YOU WERE SAYING ON LIKE WHO NOW IF THERE'S FUNDING FROM A CERTAIN SOURCE WHERE COULD WE LOOK TO OR

48:09

WHERE'S THE COORDINATION RIGHT I THINK THAT THE COORDINATION THAT COMES AS

48:15

LISA BROUGHT UP IS VERY HELPFUL IN TERMS OF OTHER AGENCIES OR OTHER 48:21

RESOURCES BEING PRIORITIZED AND ALSO EVEN A STATEMENT OF PRIORITY FOR SERVICES I KNOW WITHIN THE ELDER

48:27

JUSTICE COMMUNITY SOMETHING THAT A LOT OF US ARE VERY PASSIONATE ABOUT IS RESTORATIVE JUSTICE AND BRINGING ANOTHER

48:33

PATHWAY FOR ADULTS DEALING WITH ELDER ABUSE TO WORK ON THESE ISSUES OTHER THAN CIVIL AND CRIMINAL PATHWAYS AND

48:40

ONE THING I THINK THAT HAS BEEN CHALLENGING AND BRINGING UP THAT SYSTEM IS THAT IT'S NOT THERE'S NOT A LOT OF DATA ON IT IT'S A CONSIDERED VERY

48:47

EXPERIMENTAL AND PILOT SO WHEN YOU'RE TRYING TO GET THAT NEW RESOURCE FOR THE COMMUNITY IT'S

48:52

DIFFICULT BUT IF WE COME TOGETHER AND BUILD THOSE PROFILES EVEN IN TERMS OF WHAT VALERIE WAS SAYING YOU KNOW BEING ABLE 49:00

TO HAVE EXPERIENCE REPORTS OR SNAPSHOT REPORTS ON HOW THE PERSON 49:05

EXPERIENCES THE SYSTEM I THINK IS EQUALLY AS HELPFUL AS SAYING OH WE HAD 100 PEOPLE ACCESS THE SYSTEM AND IN X

49:13

RANGE OF TIME LISA YEAH I JUST WANTED TO ADD THAT YOU

49:19

KNOW I THINK THE COMMENTS ABOUT HOW IMPORTANT IT IS TO EVALUATE PROGRAMS IS REALLY YOU KNOW I TOTALLY AGREE WITH

49:27

THAT IT'S REALLY FRUSTRATING YOU KNOW TO HEAR VALERIE TALKING ABOUT THE 49:33

GREAT WORK THAT HOME SAFE IS DOING AND THEN YOU KNOW THAT'S WHEN THE PROGRAMS ARE DONE THAT'S REALLY BEING

49:39

AFFECTED IN THIS BUDGET AND SO YOU KNOW HOW I THINK ONE OF THE THINGS THAT WE

49:44

ALSO SHOULD BE TALKING ABOUT IS HOW DO WE MAKE THOSE POWERFUL STORIES KNOWN TO

49:49

THE GOVERNOR OR TO YOU KNOW OTHER POLICY MAKERS I DON'T THINK WE CAN WAIT UNTIL WE HAVE DATA

49:57

BECAUSE IT'S GOING TO BE A LONG TIME IN COMING OF WHAT THOSE IMPACTS ARE ESPECIALLY WHEN YOU'RE TALKING

50:03

ABOUT KIND OF YOU KNOW IMPACTS THAT

50:09

HAVE EFFECTS ON MANY MANY PEOPLE IN DIFFERENT WAYS AND KIND OF YOU KNOW A RIPPLE EFFECT OUTWARDS SO YOU KNOW 50:16

SOMETHING THAT I THINK WE REALLY SHOULD BE TALKING ABOUT IS HOW WE GET THOSE CASES TO THE POLICY MAKERS BECAUSE

50:22

THEY'RE POWERFUL LISA I KNOW I THINK ROBERT MADE A COMMENT 50:30

IN THE CHAT BUT ROBERT IF YOU WOULD LIKE TO EXPAND ON THAT I THINK IT'S RELATED TO WHAT LISA IS TALKING ABOUT AS WELL

50:37

SURE HI EVERYONE THIS IS ROBERT REYES VILLAGOMEZ I'M WITH DISABILITY RIGHTS

50:42

CALIFORNIA AND THIS KIND OF COMES FROM MY EXPERIENCE AS A STATEWIDE ORGANIZER FORMER JOB BUT I DO THINK THAT

50:49

CONNECTING THE DATA AND I AGREE WITH LISA THAT DATA NORMALLY COMES LIKE WAY

50:55

AFTER YOU KNOW PEOPLE'S LIVED EXPERIENCE USING PROGRAMS AND YOU KNOW GETTING THE OUTCOMES FROM THESE

51:01

PROGRAMS THAT WAS JUST MY COMMENT IS REALLY JUST SAYING CONNECTING DATA THE

51:07

ANECDOTAL PIECES LIVED EXPERIENCE STORYTELLING AND NUMBERS SO IF 51:13

THERE'S A WAY THAT WE CAN CONNECT CONSUMERS OR PEOPLE THAT USE OUR PROGRAMS AND OUR NETWORKS TO BUDGET

51:19

ADVOCACY AND EVEN YOU KNOW POSSIBLE LIKE KEY LEGISLATION OR LIKE BILLS THAT

51:25

WOULD GET THE BUDGET THAT WE NEED TO CREATE EFFECTIVE PROGRAMS I THINK THAT

51:30

WOULD BE REALLY POWERFUL BECAUSE THEN WE COULD PUT LEGISLATORS IN A POSITION WHERE THEY IT LOOKS BAD YOU KNOW IF THEY

51:37

IF THEY DISAGREE WITH THE DATA THAT EVENTUALLY WILL GET COLLECTED IF WE PUSH FOR IT PEOPLE'S LIVED EXPERIENCE

51:44

WHICH IS YOU KNOW QUALITATIVE DATA THAT'S REALLY IMPORTANT AND YOU KNOW PUT

A RESPECTFUL BUT APPROPRIATE AMOUNT OF PRESSURE ON OUR REPRESENTATIVES IN THE GOVERNMENT SO THAT WAS MAINLY MY

51:58

COMMENT AND I WOULD SAY TOO THAT I WANTED TO ADD WAS I WAS ALSO A CASE 52:04

WORKER AND I FEEL LIKE THAT HOLISTIC PROGRAM DESIGN THAT DOES MEET PEOPLE'S NEEDS LIKE IN THE AT LEAST

52:11

MEDIUM BUT IDEALLY LONG-TERM MAKES IT A LOT EASIER TO FIGHT FOR I KNOW I WAS A

52:17

RAPID REHOUSING CASE MANAGER IN LOS ANGELES AND YOU KNOW AT THE BEST WE

52:24

WOULD HAVE TWO YEARS OF US OF A LIKE A TEMPORARY RENTAL SUBSIDY AND 52:30

I MAINLY SERVE LIKE SENIORS OR PEOPLE WITH DISABILITIES THAT WAS MY CASE LOAD AND IT WAS A IT WAS A TOUGH FEELING

52:37

HOOKING SOMEONE UP WITH A YOU KNOW WITH AN APARTMENT WITH THAT SUBSIDY BUT KNOWING THAT THE SUBSIDY

52:44

WOULD EXPIRE AFTER TWO YEARS AND THEY WOULD BE SEVERELY RENT BURDENED AFTER THAT EVEN IF THEY'RE WORKING IT

52:50

JUST DOESN'T WORK AND I WAS LEFT WITH KIND OF A SICK FEELING YOU KNOW AND OUR PROGRAM WAS MEANT TO TRY TO WORK TO

52:57

GET THEM ON SECTION 8 OR MORE PERMANENT SUBSIDIES BUT IT'S JUST VERY THAT'S A TOUGH PROGRAM TOO WITH

53:03

LONG WEIGHT LISTS AND THINGS LIKE THAT SO YES THANK YOU FOR HAVING 53:10

ME THANK YOU FOR YOUR COMMENTS ALICIA THANK YOU EVERYBODY ALICIA 53:16

MORALES SANTA CRUZ COUNTY AGING DIRECTOR AND PUBLIC GUARDIAN AND I APPRECIATE YOUR EVERYONE'S COMMENTS ACTUALLY AND

53:24

I DO THINK THAT YOU KNOW WE'RE LOOKING AT SUCH A UNIQUE POPULATION ESPECIALLY OLDER ADULTS

53:31

AND YOU KNOW WHEN YOU'RE LOOKING AT ANY HOUSING PROGRAMS A LOT OF THEM ARE DESIGNED FOR YOUNGER PEOPLE WHO 53:38

HAVE WHO JUST NEED AN OPPORTUNITY TO KIND OF GET A LEG UP AND THEN 53:43

THEY CAN MOVE ON BUT WHEN WE'RE LOOKING AT OLDER ADULTS IT'S A TOTALLY DIFFERENT POPULATION AND SO LIMITED TIME

53:51

SUBSIDIES ACTUALLY I THINK IN THE IN THE END PROMOTE HOMELESSNESS 53:57

SO WE REALLY NEED TO BE LOOKING AT THIS GROUP IN A VERY DIFFERENT WAY THERE IS SOME PROPOSED LEGISLATION WITH THE

54:04

CURRENT BUDGET CLIMATE DON'T KNOW IF IT'S GOING TO GET PASSED BUT THERE IS SOME PROPOSED LEGISLATION THAT IS

54:09

LOOKING AT SUBSIDIES FOR OLDER ADULTS LIKE \$300 \$400 A MONTH WHICH IS NOT A LOT

54:15

OF MONEY BUT RESEARCH HAS SHOWN IS THAT AMOUNT OF MONEY CAN REALLY HELP PEOPLE

54:21

PRESERVE THEIR HOUSING AND PREVENT HOMELESSNESS AND COMPARED TO ALL THE MONEY THAT IS PUT INTO THESE LIMITED

54:28

TIME SUBSIDIES TO CREATE SOMETHING THAT WOULD BE MORE SUSTAINABLE AND MORE LONG-TERM I THINK IS REALLY WHERE WE WANT

54:35

TO PUSH THE LEGISLATURE TO LOOK AND ALSO AS WE'RE LOOKING AT A MORE 54:42

TIGHT BUDGET SEASON I THINK WE ALSO HAVE AN OPPORTUNITY TO REALLY SEE HOW WE

54:50

CAN BETTER INTEGRATE ALL OF THESE SYSTEMS RATHER THAN HAVE ALL OF THESE INDIVIDUALLY BIFURCATED SYSTEMS WE COULD

54:58

REALLY GET A LOT OF BENEFIT FROM INTEGRATING THEM AND ECONOMY OF SCALE 55:05

AND THINGS LIKE THAT TO ACTUALLY SAVE MONEY AND BE MORE EFFECTIVE AND IN TERMS

55:11

OF EQUITY IF WE HAVE MORE INTEGRATED SYSTEMS ACROSS THE STATE THEN IT WON'T

55:18

BE THERE WON'T BE SUCH A DISTINCTION BETWEEN LIKE A RICH COUNTY OR COMMUNITY

VERSUS A LESS RESOURCED COMMUNITY WHICH IS WHAT WE SEE NOW THERE IS A LOT

55:32

OF INEQUITY IN TERMS OF HOW SERVICES ARE DISTRIBUTED ESPECIALLY BECAUSE OF THE FUNDING SOURCES FOR ALL THE SERVICES

55:39

FOR OLDER ADULTS AND PEOPLE WITH DISABILITIES SO I WOULD LIKE US TO REALLY BE THINKING AND THIS WAS

55:45

MENTIONED BEFORE LIKE THINKING JANIE SAID THIS LIKE THINK OUTSIDE OF THE BOX THINK BIGGER THINK BOLDER AND THINK

55:53

ABOUT TRUE SYSTEM REFORM NOT HOW TO MAKE THE SYSTEMS WORK THE WAY THEY ARE NOW

55:59

BUT HOW TO CREATE MORE INTEGRATED SYSTEMS THANK

56:05

YOU THANK YOU ALICIA AND I THINK IT'S ONE OF THE MOST HELPFUL THINGS ABOUT THESE MEETINGS IS ALL OF US BEING ABLE

56:11

TO SPEAK FROM A LEGAL SERVICES FROM A COUNTY EXPERIENCE FROM A STATE EXPERIENCE ABOUT THAT VIEWPOINT OF WHAT

56:17

THE OLDER ADULT MIGHT BE EXPERIENCING AND WHEN WE SEE IT'S FRAGMENTED FOR OURSELVES WE CAN ONLY IMAGINE HOW THE IMPACT ON THE PERSON 56:24

WHO'S LIVING OUT THAT FRAGMENTATION I ALSO I'M SORRY JUST ONE 56:32

POINT ON THE FRAGMENTATION LIKE I HAVE BEEN ON A PERSONAL NOTE MY MOTHER IS TOTAL CARE BEDBOUND PARALYZED BUT

56:41

COMPLETELY INTACT COGNITIVELY SHE KNOWS EVERYTHING THAT'S GOING ON BUT HAS ZERO

56:46

CONTROL OVER HER LIFE IT MY BROTHERS AND I HAVE

56.51

BEEN BASICALLY PUTTING TOGETHER CARE PLANS AND TAKING CARE OF HER FOR THE LAST DECADE PLUS AND IT HAS BEEN A

56:59

CHALLENGE FOR ME TO NAVIGATE THESE SYSTEMS TO FIND CARE FOR HER AND I HAVE

57:05

BEEN WORKING IN THESE SYSTEMS FOR MORE THAN THREE DECADES IN THREE DIFFERENT

57:10

COUNTIES SO FOR ME WHO'S CONSIDERED A SUBJECT MATTER EXPERT IN THIS AREA TO

57:16

NOT KNOW HOW TO NAVIGATE THESE SYSTEMS EFFECTIVELY FOR MY OWN MOTHER TELLS ME

57:21

THAT THIS IS NOT WORKING IT'S JUST NOT WORKING

57:27

I APOLOGIZE FOR CUTTING YOU OFF VIVIANNE OH NO IT'S FINE I REALLY APPRECIATE YOUR INSIGHT AND I THINK YOUR PERSONAL STORY 57:33

IS VERY IMPORTANT AS WELL AND I DON'T THINK IT'S UNCOMMON A LOT OF PEOPLE WHO DO HAVE A LOT OF EXPERTISE IN THESE

57:40

AREAS STILL CAN'T EASILY NAVIGATE THE PROGRAMS I DID WANT TO UPLIFT ONE THING

57:45

THAT YOU SAID THAT I THINK IS REALLY IMPORTANT IS LOOKING AT THE PROGRAMS AND THE FUNDING AND HOW IS IT TAILORED

57:52

SPECIFICALLY TO OLDER ADULTS AND PEOPLE LIVING WITH DISABILITIES AND HOW ARE OUR

57:57

PROGRAMS AND FUNDING RESOURCES UNDERSTANDING THAT THESE PROGRAMS FOR THESE GROUPS NEED TO BE

58:05

DIFFERENT WE CAN'T TREAT AN OLDER ADULT LIKE SOMEONE WHO'S IN THEIR 20S 58:11

IT'S NOT THE SAME WE SHOULD HAVE VERY DIFFERENT OUTCOMES WE SHOULD BE 58:17

LOOKING AT FUNDING LONGEVITY IN A DIFFERENT WAY LIKE THE WE I KNOW THAT WE

58:23

58:38

TRY TO DO THAT BUT I THINK THERE IS MORE WORK TO BE DONE TO MAKE SURE THAT THE FUNDERS UNDERSTAND THAT THESE GROUPS ARE 58:30

DISTINCT AND HAVE VERY DIFFERENT NEEDS AND ALSO THE PEOPLE WHO SERVE THEM HAVE DIFFERENT NEEDS THEY NEED MORE TIME

YOU KNOW THEY NEED TO BE HIGHLY TRAINED SO JUST UNDERSTANDING THAT 58:43

AND HOW DO WE BUILD THAT INTO OUR PROGRAMS AND I'LL PASS IT ON TO 58:50

ANA THANK YOU SO MUCH ANA ACTON WITH THE DEPARTMENT OF REHABILITATION

58:55

AND I WORK IN THE INDEPENDENT LIVING AND COMMUNITY ACCESS DIVISION AND IT JUST REALLY RESONATES WITH ME KIND OF YOUR

59:01

CONVERSATION SO I YOU KNOW I ALSO KNOW ABOUT THE PROGRAMS AND 59:08

SERVICES AND HAVE STUMBLED AND HAD A HARD TIME NAVIGATING THEM EVEN AS A PERSON WITH A DISABILITY MYSELF WHO

59:14

WORKS IN THIS FIELD RIGHT AND SO IT'S VERY MUCH RESONATING I THINK THAT YOU

59:20

KNOW THIS HAS BEEN AN ONGOING ISSUE WE NEED TO BUILD THE CULTURAL COMPETENCY

59:25

OF THE SYSTEMS TO SERVE PEOPLE WITH DISABILITIES AND OLDER ADULTS RIGHT SO

59:30

THROUGH CROSS TRAINING THROUGH COORDINATION AND COLLABORATION A LOT OF THE WORK THAT WE'VE BEEN DOING AROUND

59:37

NO WRONG DOOR TYPE OF PRINCIPLES BUILDING SYSTEMS THAT ARE TRULY PERSON

59:42

CENTERED THAT UNDERSTAND THAT YOU KNOW EVERYONE HAS INDIVIDUAL NEEDS AND TO

59:48

REALLY WORK WITH THEM TO MEET THEIR INDIVIDUAL NEEDS AND LEVERAGE THEIR STRENGTHS RIGHT SO I THINK YOU KNOW

59:56

TO ME NAVIGATION IS KEY BUILDING CULTURAL COMPETENCY CROSS TRAINING 1:00:02

AND HELPING PEOPLE NAVIGATE WE NEED PLACES FOR PEOPLE TO GO TO GET 1:00:09

INFORMATION BUT WE ALSO NEED TO RECOGNIZE THAT SOME PEOPLE NEED A LOT OF

1:00:15

SUPPORT RIGHT TO NAVIGATE THE VARIOUS SILOS AND ELIGIBILITIES AND PROGRAM

1:00:20

REQUIREMENTS SO WE ARE WORKING A LOT ON NO WRONG DOOR KIND OF INITIATIVES

1:00:26

WE'RE JUST BEGINNING THOSE CONVERSATIONS BUT TO ME ADULT PROTECTIVE SERVICES

1:00:32

OLDER ADULT PROGRAMS ARE SO KEY TO ALL THIS RIGHT THE ELIGIBILITY WORKERS THE

1:00:39

BENEFITS COUNSELING THAT'S NEEDED SO WE'VE BEEN WORKING A LOT WITH THE INDEPENDENT LIVING CENTERS AND THE TRIPLE A'S

1:00:45

RIGHT ON LIKE AGING AND DISABILITY RESOURCE CONNECTIONS BUT LIKE WE HAVE TO ENGAGE WITH THE COUNTY RIGHT AND

1:00:52

ELIGIBILITY AND ADULT PROTECTIVE SERVICES ARE DOING SUCH CRITICAL PROGRAMS AS WELL AS YOU KNOW OTHER

1:00:58

DISABILITY SPECIFIC PROGRAMS BUT I JUST REALLY APPRECIATE IT THERE'S SO MUCH TO BE DONE HERE AND I THINK YOU KNOW

1:01:06

THERE'S A LOT OF LEADERSHIP THINKING AROUND THIS TOPIC SO REALLY APPRECIATE

1:01:12

YOUR INPUT ON THIS THANK YOU FOR EVERYBODY FOR SHARING

1:01:18

THEIR INSIGHTS AND I THINK THE REFRAMING OF THE CHALLENGES BEFORE US AND BEING

1:01:24

ABLE TO PRIORITIZE THE COMMON THREADS I REALLY LOVE WHAT YOU JUST SAID ANA IN TERMS OF THE

1:01:31

NAVIGATORS THE SYSTEM NAVIGATORS AS EITHER SOMETHING THAT'S BUILT IN OR IN

1:01:37

THE INTERIM BECAUSE NO MATTER THE SHIFT HAVING THAT TYPE OF VALUE OR PRIORITY WITHIN A SYSTEM CAN HELP EASE SOME OF

1.01.45

THE COMPLEXITY THAT SOMEBODY ENTERS I ALSO WANTED TO UPLIFT IF YOU HAVEN'T SEEN THE

1:01:50

CDA HAS A NEW CAMPAIGN CALLED START THE CONVERSATION AND I ALMOST I REALLY APPRECIATE THAT CAMPAIGN BECAUSE THERE'S

1:01:56

SOMETHING VALUABLE ABOUT BUILDING INFORMATION BRIDGES AS WE ARE DOING HERE TODAY EVEN ACROSS SECTOR THAT REALLY

1:02:03

DOES HAVE IMMEDIATE VALUE ON THE COMMUNITIES WE SERVE AND I FEEL LIKE THAT'S SOMETHING THAT'S AT THE FOREFRONT

1:02:09

OF OUR WORK BEING MORE PROACTIVE SO THAT

1:02:14

WHEN SOMEBODY STARTS WITHIN THE SYSTEM THEY'RE NOT EXPERIENCING THIS COMPLETE FRAGMENTATION WHICH YOU KNOW AND I

1:02:21

ALSO JUST WANTED TO THANK ALICIA FOR SHARING YOUR PERSONAL STORY WHICH IS AS WE DEAL WITH OUR OWN AS WE DEAL WITH THE 1:02:28

FAMILIES WE SERVE BUT WITHIN OUR FAMILIES WE ALSO EXPERIENCE THAT SAME COMPLEXITY OF SEEING HOW DIFFICULT

1:02:35

ONCE YOU START ENGAGING WITH IT FROM A PERSONAL LEVEL IT IS FOR THE FAMILIES WE SERVE SO THANK YOU FOR SHARING THAT I

1:02:41

THINK AT THIS TIME WE'RE GOING TO MOVE ON AND WE'LL CONTINUE THE CONVERSATION THROUGHOUT BUT MOVE ON TO THE UPDATES 1:02:49

FROM THE COMMITTEES AND I BELIEVE VIVIANNE WILL START US OFF YES AND THERE'S SLIDES

1:02:57

I THINK STEPHANIE CAN YOU PUT UP THE

1:03:09

SLIDES OKAY THANK YOU NEXT

1:03:15

SLIDE OKAY SO YES I'M VIVIANNE AND MBAKU I'M THE DIRECTOR OF EQUITY AND ELDER

1:03:21

JUSTICE AT JUSTICE AND AGING AND I'M ALSO THE CHAIR OF THE LEGAL SERVICES SUBCOMMITTEE SO I'LL PROVIDE SOME BRIEF UPDATES

1:03:28

AND THEN WE WILL GO INTO A BIT OF A DISCUSSION RELATED TO THE MPA DAY OF 1:03:34

ACTION AND HOW THAT IMPACTS OUR THREE SUBCOMMITTEES NEXT 1:03:41

SLIDE SO JUST BRIEFLY GOING OVER THE LEGAL SERVICES SUBCOMMITTEE MISSION

1:03:47

SO WE ARE THE LEGAL SERVICES SUBCOMMITTEE WITHIN THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL

1:03:52

AND WE HAVE ENDEAVORED TO FORMULATE STRATEGIES TO ENSURE THAT EVERY OLDER ADULT IN CALIFORNIA HAS ACCESS TO

1:03:59

COMPREHENSIVE AND RELIABLE LEGAL SERVICES EMPOWERING OLDER ADULTS AND

1:04:04

ADULTS WITH DISABILITIES TO PROTECT THEIR RIGHTS MAINTAIN INDEPENDENCE AND LEAD FULFILLING LIVES WITH DIGNITY

1:04:10

CREATING A CENTRALIZED INFORMATION HUB FOR LEGAL SERVICES RESOURCES IDENTIFYING GAPS CREATING BEST

1:04:17

PRACTICES AND RECOMMENDATIONS REGARDING LEGAL SERVICES IDENTIFYING RESOURCES INCLUDING

1:04:23

FUNDING OPPORTUNITIES TO ENHANCE LEGAL SERVICES ORGANIZATIONS EMPHASIZING ELDER JUSTICE IN THE MASTER

1:04:29

PLAN FOR AGING AND PROVIDING RECOMMENDATIONS TO THE LEGISLATURE THAT CREATES AN ONGOING FUNDING OPPORTUNITY

1:04:34

THAT DOES NOT LIMIT RESOURCES FOR SERVICES NEXT

1:04:45

SLIDE SO SINCE OUR LAST FULL COUNCIL MEETING WE MEET AS A LEGAL SERVICES 1:04:53

COMMITTEE WE AIM TO MEET MONTHLY SO WE'VE HAD A FEW PRESENTATIONS OF NOTE

1:04:59

WE PARTICIPATED IN A PRESENTATION FROM LORIN KLINE OF THE LEGAL AID ASSOCIATION OF CALIFORNIA SHE

1:05:06

PRESENTED ON AN ARTICLE THAT LAAC PARTICIPATED IN ON THE ISSUE OF PUBLIC 1:05:11

INTEREST DRIFT AND ITS IMPACTS ON LEGAL SERVICE DELIVERY IN CALIFORNIA THERE

1:05:16

IS A LINK TO THE PAPER AND YOU'LL BE ABLE TO ACCESS THAT WITH THE 1:05:22

PUBLISHED SLIDES BUT THIS IDEA OF PUBLIC INTEREST DRIFT IS THE ABILITY OF 1:05:30

LEGAL SERVICES AGENCIES TO MAINTAIN ATTORNEY STAFF AND HOW 1:05:38

BECAUSE OF MANY THINGS INCLUDING THE AMOUNT OF STUDENT LOAN DEBT THAT LEGAL

1:05:44

SERVICES ATTORNEYS AND ATTORNEYS IN GENERAL IN THE STATE AND IN THE COUNTRY HOLD AND LOWER SALARIES FROM LEGAL

1:05:51

SERVICES COMPARED TO THE PRIVATE SECTOR HOW THAT LEADS TO PEOPLE NOT STAYING IN LEGAL AID FOR VERY LONG AND MOVING

1:05:59

ON TO OTHER HIGHER PAYING JOBS THAT ARE ALSO IN GENERAL LESS STRESSFUL AS

1:06:06

LEGAL AID WORK TENDS TO BE VERY STRESSFUL LIKE A LOT OF SOCIAL SERVICES 1:06:11

WORK SO THE PAPER AND LORIN DISCUSSED IN OUR COMMITTEE MEETING 1:06:17

ABOUT WAYS TO INCREASE STAFF RETENTION AND LESSEN THIS DRIFT BECAUSE 1:06:22

EVERY TIME A LEGAL AID ATTORNEY IS TRAINED AND LEARNS ABOUT THE WORK AND THEN

1:06:29

ENDS UP LEAVING AFTER A YEAR OR TWO THAT KNOWLEDGE WALKS OUT THE DOOR AND THE

1:06:34

ORGANIZATION IS BURDENED WITH HIRING AGAIN AND TRAINING SOMEONE UP AGAIN SO THIS IS A DETRIMENT TO THE ORGANIZATIONS

1:06:41

AND THEN THEREFORE TO THEIR CLIENTS WHO DON'T GET THE BENEFIT OF SOMEONE WHO

1:06:47

HAS BEEN DOING A SPECIFIC AREA OF LAW FOR A REALLY LONG TIME SO THIS IS AN 1:06:52

ISSUE THAT THE SUBCOMMITTEE IS INTERESTED IN BECAUSE IT ALSO CONNECTS TO OUR INTEREST IN RAISING SALARIES

1:06:59

AND ALSO MITIGATING THE IMPACTS OF EXTREME STUDENT LOAN DEBT THAT PLAGUE

1:07:05

LEGAL SERVICES ATTORNEYS AND IMPACTS THE ABILITY TO STAFF LEGAL AID 1:07:10

ORGANIZATIONS ESPECIALLY IN RURAL AREAS OF THE STATE OUR NEXT MEETING WE WILL

1:07:17

BE PREPARING GOALS TO PRESENT AT THE MPA DAY OF ACTION AND WE'LL DISCUSS THAT IN A FEW MINUTES BUT THAT WILL BE THE 1:07:24

SUBJECT OF OUR NEXT MEETING AND THEN ONE OF THE OTHER ISSUES THAT WE HAVE BEEN DISCUSSING IS EXISTING LEGAL

1:07:31

AID REFERRAL SYSTEMS AND HOW NON-LEGAL AID ORGANIZATIONS LIKE DISTRICT 1:07:37

ATTORNEYS OR PRIVATE ATTORNEYS ETC. CAN CONNECT WITH LEGAL AID WHEN 1:07:43

THERE ARE POTENTIAL CLIENTS SO THE SITUATION THAT WE'VE BEEN LOOKING AT IS WHETHER OR NOT THERE ARE ANY ETHICAL

1:07:49

RESTRICTIONS OR ANY RESTRICTIONS UNDER ANY KIND OF LAWYER RULES THAT 1:07:55

WOULD PREVENT LIKE A PROSECUTOR FROM SAYING OH WE ARE NOT GOING TO PURSUE

1:08:01

THIS CASE BUT THERE MAY BE CIVIL REMEDIES FOR AN OLDER ADULT WHO'S A 1:08:07

YOU KNOW VICTIM OF ABUSE OR EXPLOITATION AND BEING ABLE TO REFER THAT CASE TO A LEGAL AID ORGANIZATION WITH THE

1:08:14

UNDERSTANDING THAT THERE'S NO GUARANTEE OR REQUIREMENT THAT THE CLIENT YOU

1:08:19

KNOW ENGAGE WITH LEGAL AID BUT GIVING THEM THE OPTION THAT THIS MIGHT BE AN OPTION FOR THEM OR THEY COULD PURSUE

1:08:25

PRIVATE COUNCIL AND I THINK THE NEXT SLIDE IS AKILES AND I WILL PASS IT OVER TO

1:08:33

AKILES HI EVERYONE MY NAME IS AKILES CERON I'M THE APS PROGRAM DIRECTOR WITH THE

1:08:39

CITY AND COUNTY OF SAN FRANCISCO AND THE CHAIR OF THE ADULT PROTECTIVE SERVICES SUBCOMMITTEE AND

1:08:46

I WOULD BE REMISS NOT TO MENTION ANYTHING ABOUT THE DEEP CONCERNS WE HAVE IN THE APS WORLD ABOUT THE PROPOSED

1:08:53

CUTS SOME OF MY COLLEAGUES HERE MENTIONED HOW IMPACTFUL ENGAGEMENT WITH

1:08:59

OLDER ADULTS ADULTS WITH DISABILITIES WHO ARE IN HARM'S WAY AT THE 1:09:05

IMPACT OF BECOMING ENGAGED AND THE DEDICATED FUNDING FOR APS TO PROMOTE

1:09:11

THAT ENGAGEMENT WITH APS CLIENTS IS BEING SEVERELY IMPACTED AND SO IS THE

1:09:17

HOME SAFE PROGRAM WHICH ONE OF MY COLLEAGUES MENTIONED CLEARLY AND VIVIDLY HOW HELPFUL THAT PROGRAM HAS BEEN SO

1:09:25

THESE CUTS REALLY IMPACT THE ABILITY OF APS PROGRAMS TO ENGAGE WITH APS CLIENTS

1:09:30

WHICH IS REALLY THE KEY TO SUCCESS THESE ARE COMPLEX CASES AS MANY OF YOU MAY

1:09:36

KNOW NEXT SLIDE THAT BEING SAID IN OUR

1:09:44

SUBCOMMITTEE OUR MISSION EXCUSE ME IS TO THINK OF A SYSTEM WHERE EVERY OLDER

1:09:52

ADULT AND ADULT WITH A DISABILITY RECEIVES A TIMELY

1:09:58

RESPONSE TO WHATEVER ISSUE THAT IS RELATED TO ABUSE NEGLECT SELF-NEGLECT

1:10:04

AND EXPLOITATION IS AND IN ADDITION TO THAT TO SEE HOW THE SERVICES THE 1:10:13

THE SYSTEM IN EACH COUNTY IN EACH REGION THAT IS DESIGNED TO ASSIST INDIVIDUALS

1:10:19

HOW THEY CAN COORDINATE WELL FOR A TIMELY INTERVENTION AND A SUCCESSFUL

1:10:24

OUTCOME NEXT SLIDE PLEASE SO THIS IS AN UPDATE OF WHAT WE 1:10:30

HAVE BEEN DOING WE'VE BEEN WORKING ON THESE FOR SEVERAL MONTHS COUPLE OF

1:10:37

YEARS NOW AND SOME OF THE AREAS THAT WE IDENTIFIED EARLY ON AND SOME OF YOU

1:10:44

MIGHT HAVE HEARD THROUGH PUBLIC COMMENT IS SOME OF THESE REPORTS OF SUSPECTED ABUSE OF OLDER ADULTS WITH

1:10:51

DISABILITIES EITHER ARE NOT EASY TO MAKE OR THEY ARE THE CALLER IS 1:10:57

REFERRED SOMEWHERE ELSE AND AS A RESULT THERE'S NOT A TIMELY INTERVENTION

1:11:02

BY THE RIGHT AGENCY THAT IS EQUIPPED TO PROVIDE A MEANINGFUL RESPONSE SO WHAT

1:11:10

WE HAVE BEEN WORKING ON IS HOW COULD WE MAKE REPORTING OF ABUSE REGARDLESS OF

1:11:16

SETTING WHETHER IS SOMEONE IN SKILL NURSING ASSISTED LIVING IN THE COMMUNITY IN THEIR HOME ANYWHERE THAT

1:11:24

IS AN OLDER ADULT AN ADULT WITH A DISABILITY FACING A TYPE OF ABUSE A 1:11:29

NEGLECT SELF-NEGLECT OR EXPLOITATION AND THAT THESE REPORTS 1:11:34

ARE MADE TO ONE NUMBER IN THAT REGION IN THAT COUNTY DEPENDING ON WHAT MAKES

1:11:43

SENSE AND BY MAKING THAT CALL TO THAT NUMBER THEN THESE REPORTS COULD BE

1:11:51

BETTER ASSESSED FOR RESPONSE TIME FOR WHAT WOULD BE MOST HELPFUL FOR THAT INDIVIDUAL WHEN THE CALL IS MADE AND TO

1:11:59

ENSURE THAT IF AN IMMEDIATE OR A PROMPT RESPONSE IS NEEDED THAT IS DONE TIMELY

1:12:04

NOT REPLACING 911 WE'RE TALKING ABOUT REPORTS THAT PEOPLE WOULD MAKE OTHERWISE TO DIFFERENT NUMBERS THAT THEY CURRENTLY

1:12:10

MAKE BUT MAKING IT TO ONE NUMBER WHERE THESE CALLS COULD BE A TRIAGE AND

1:12:15

ENSURING THAT THE RIGHT RESPONSE SYSTEM WILL RESPOND AND COORDINATE WITH

1:12:22

OTHER RESPONSE SYSTEMS AT THE LOCAL LEVEL THAT'S WHERE WE ARE FOR NOW AND WE

1:12:28

WILL BE WORKING ON THE NEXT STEP WHICH IS AFTER THE INITIAL RESPONSE WHAT

1:12:35

DO THESE AGENCIES DO WITH INFORMATION IN HAND WE HAVE STATE AGENCIES THAT ARE MANDATED AND WITH JURISDICTION OVER SOME

1:12:42

OF THESE CASES OR MANY OF THESE CASES ARE THEY GETTING THESE CROSS REPORTS

1:12:47

SO WE WANT TO MAKE SURE THAT LOCAL AGENCIES THE LOCAL RESPONSE SYSTEM

1:12:54

CAN RECEIVED THE PROMPT CROSS REPORTS FOR A TIMELY INTERVENTION BUT ALSO FOR

1:13:00

MORE ELABORATE AND NEEDED INTERVENTIONS ON COMPLEX CASES THAT THE OTHER SYSTEMS

1:13:06

DESIGNED AND NEEDED AT THE TABLE RECEIVE THESE REPORTS THAT THEY COME TO THE

1:13:12

TABLE TO COLLABORATE TO DESIGN WAYS FORWARD ON BEHALF OF OLDER ADULTS AND

1:13:18

ADULTS WITH DISABILITIES IN HARM'S WAY AND THIS WILL ALSO CONNECT WITH SYSTEMS

1:13:24

LIKE LEGAL AID CIVIL REMEDIES AND WHEN NEED BE MAYBE CONSERVATORSHIP 1:13:32

OR AT LEAST DISCUSSIONS TO PREVENT GOING TO THAT STEP IF OTHER RESOURCES

1:13:39

ARE AVAILABLE AND MECHANISMS SO THAT'S THE STATUS

1:13:44

OF OUR SUBCOMMITTEE AND

1:13:49

NEXT IS I DON'T KNOW IF WE WANT TO TAKE QUESTIONS NOW OR GO TO BERTHA IT'S UP TO YOU BERTHA HOW TO

1:13:56

HOW HOWEVER YOU'D LIKE AKILES OKAY JAMIE OR JANIEYES JANIE THANK 1:14:04

YOU THIS IS JANIE WHITEFORD WITH CICA CALIFORNIA IHSS CONSUMER ALLIANCE I WOULD LIKE TO ADD TO THIS FOR

1:14:11

YOU TO LOOK AT THE RESPONSE THAT YOU GIVE TO THE PERSON THAT'S MAKING THE

1:14:17

REPORT I'VE MADE SEVERAL REPORTS AND I NEVER HEAR BACK AS TO WHERE I DON'T NEED

1:14:24

TO KNOW THE I JUST WANT TO KNOW THAT THEY'RE ACTUALLY LOOKING AT IT THAT MY REPORT HAD SOMETHING HAPPENED AND THAT'S

1:14:33

NOT HAPPENING ALL THE TIME IT CERTAINLY HASN'T HAPPENED TO ME HERE IN SANTA CLARA

1:14:38

COUNTY THANK YOU JANIE AND THAT IS DULY NOTED AND I KNOW THAT THERE'S BEEN INTEREST IN THAT NOT ONLY HERE IN

1:14:46

CALIFORNIA BUT NATIONALLY THROUGH SOME RECENT RESEARCH THAT HAS BEEN DONE AND

1:14:51

THAT SO THANK YOU FOR THAT COMMENT

1:14:59

BERTHA THANK YOU AKILES SO NOW WE'LL TRANSITION OVER TO THE UPDATE SLIDES MY NAME IS BERTHA SANCHEZ HAYDEN I AM THE

1:15:06

SUBCOMMITTEE CHAIR FOR CONSERVATORSHIP AND I'M A DIRECTING ATTORNEY AT BET TZEDEK LEGAL SERVICES PROVIDING DIRECT

1:15:13

SERVICES TO OLDER ADULTS AND ADULTS WITH DISABILITIES AND CAREGIVERS SO 1:15:18

WE'LL TRANSITION TO THE NEXT SLIDE SO IN OUR MISSION STATEMENT OF THE CONSERVATORSHIP SUBCOMMITTEE

1:15:24

OPERATING WITHIN THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL IT'S PART OF THE MASTER PLAN ON AGING

1:15:30

WE AIM TO CENTER EQUITY AND TO FORMULATE STRATEGIES TO EDUCATE THE PUBLIC PROFESSIONALS WHO WORK WITH OLDER

1:15:36

ADULTS AND ADULTS WITH DISABILITIES ABOUT PROBATE CONSERVATORSHIP AND OTHER DECISION-MAKING TOOLS SUCH AS SUPPORT

1:15:42

DECISION-MAKING ADVANCED HEALTH CARE DIRECTIVES WE ALSO SEEK TO IDENTIFY CURRENT DATA SOURCES AND TO MAKE

1:15:48

RECOMMENDATIONS ON HOW TO STREAMLINE AND CENTRALIZED DATA COLLECTIONS FOR PROBATE CONSERVATORSHIPS WE'VE HAD SO 1:15:54

MUCH DISCUSSION ABOUT THE IMPORTANCE OF BEING ABLE TO TELL FULL STORIES IMPACTS OF PROJECTS OR IMPACTS OF SYSTEMS ON

1:16:01

INDIVIDUALS AND WITHIN THE CONSERVATORSHIP WORLD THERE SEEMS TO CURRENTLY BE A LACK OF THAT INFORMATION

1:16:07

SO DATA HAS REALLY BEEN AT THE FOREFRONT OF WHAT WE SEEK TO DO WE ALSO SEEK TO IDENTIFY GAPS IN THE CONSERVATORSHIP

1:16:14

SYSTEM AND MAKE RECOMMENDATIONS TO IMPROVE OR AUGMENT SERVICES FOR CONSERVATEES AND IDENTIFY GAPS SUCH AND

1:16:19

BEST PRACTICES AND MAKE RECOMMENDATIONS TO STREAMLINE REFERRALS BETWEEN ADULT PROTECTIVE SERVICES AND THE PUBLIC

1:16:25

GUARDIAN PROGRAMS AS WE TRANSITION TO THE NEXT SLIDE SO PART OF THE WAY THAT WE ARE

1:16:32

WORKING ON ACHIEVING OUR GOALS IS BY HOLDING LISTENING SESSIONS WITH AGENCIES

1:16:39

THAT ARE PART OF THE PROBATE CONSERVATORSHIP SYSTEM BUT DON'T NECESSARILY INTERFACE WITH EACH OTHER ON A DAILY BASIS AND SO WE'VE BEEN LUCKY

1:16:46

ENOUGH TO HAVE FATIMA VILLASEÑOR FROM C A S C I

1:16:52

THE PRESIDENT OF THE CALIFORNIA STATE ASSOCIATION OF SUPERIOR COURT INVESTIGATORS COME TO SPEAK TO US ABOUT THE PERSPECTIVES FROM THE PROBATE INVESTIGATORS AND ALSO

1:17:00

CHIEF REBECCA MAY FROM THE PROFESSIONAL FIDUCIARIES BUREAU BOTH OF THESE INDIVIDUALS WERE ABLE TO PROVIDE

1:17:05

PRESENTATIONS TO OUR SUBCOMMITTEE GROUP FOR US TO BETTER UNDERSTAND HOW PROBATE CONSERVATORSHIP

1:17:11

SYSTEM OPERATES WITHIN IN THE CASE OF CHIEF MAY TO BE ABLE TO SAY HOW IT 1:17:16

OPERATES FROM A PROFESSIONAL FIDUCIARIES POINT OF VIEW WHAT ARE THE IN TERMS OF THEIR ELIGIBILITY

1:17:23

REQUIREMENTS THE REPORTING REQUIREMENTS AND ALL THE IMPORTANT WORK THAT THE PROFESSIONAL FIDUCIARIES BUREAU DOES

1:17:29

TO UPHOLD THE INTEGRITY OF THE SYSTEM OF THOSE SERVING AS PROFESSIONAL FIDUCIARIES ALSO

1:17:37

WE WERE ABLE AND THANKFUL TO FATIMA FOR COMING AND GIVING US MORE INSIGHT INTO THE PROBATE INVESTIGATORS AND

1:17:43

ALTHOUGH WITHIN THE 58 COUNTIES GIVING US THE PERSPECTIVE OF HOW THOSE PROBATE INVESTIGATIONS PLAY OUT WHAT'S IN COMMON

1:17:49

WHAT MIGHT BE DIFFERENT IN SEVERAL COUNTIES SO THAT AS WE DO TALK ABOUT SYSTEM IMPROVEMENTS WE'RE NOT

1:17:55

TALKING IN THIS MONOLITHIC WAY BUT ARE REALLY TALKING WITH IN DETAIL 1:18:00

AND BEING ABLE I THINK AS LISA BROUGHT FORWARD TO BE ABLE TO TALK ABOUT DIFFERENT COUNTIES EXPERIENCE WITH

1:18:06

SPECIFICITY NEXT SLIDE AND WE ALSO HAVE BEEN LUCKY ENOUGH

1:18:12

TO HOLD LISTENING SESSIONS OR HAVE PRESENTATIONS FROM OUR OWN SUBCOMMITTEE MEMBERS AND THAT IS LISA

1:18:19

NERENBERG FROM THE CALIFORNIA ELDER JUSTICE COALITION LISA AND THE CALIFORNIA ELDER

1:18:25

JUSTICE COALITION ARE WORKING ON A SPECIAL PROJECT I'VE LISTED THE PAGE THE SITE THERE I'LL TRY TO PUT IT IN

1:18:31

THE CHAT BOX AFTER AND THEY RECEIVED A NEW GRANT FROM THE JUDICIAL COUNCIL OF CALIFORNIA FOR PROTECTING THE RIGHTS OF 1:18:36

ADULTS UNDER CONSERVATORSHIP AND IT'S A 35-MONTH PROJECT TO IDENTIFY COURT PRACTICES FOR ENSURING DUE PROCESS AND

1:18:42

ACCOUNTABILITY AND CONSERVATORSHIPS SO THAT WAS GREAT TO SEE THAT THAT PROJECT IS UNDERWAY AND TO BE HAVE

1:18:49

SUBCOMMITTEE MEMBERS WHO CAN SHARE UPDATES WITH US AND ALSO JIM BERCHTOLD FROM

1:18:54

JUSTICE AND AGING IF YOU HAVEN'T HAD A CHANCE AND YOU'RE INTERESTED ON THIS SUBJECT DID IT GREAT FROM THE NATIONAL

1:19:00

PERSPECTIVE PIECE ON EQUITABLE GUARDIANSHIP REFORM LOOKING AT DIFFERENT

1:19:07

BRIEFS FROM POLICY TO AGISM TO DIFFERENT AND HOW IT IMPACTS DIFFERENT 1:19:13

COMMUNITIES SO HIGHLY SUGGEST THOSE ALL OF THIS IS INFORMATION THAT WE'RE TAKING I THINK TO BUILD THE INFORMATION BRIDGES

FOR OURSELVES IN THE SUBCOMMITTEE GROUP TO BETTER UNDERSTAND AND BE ABLE TO MAKE INFORM OUR RECOMMENDATIONS

1:19:26

1:19:19

GOING FORWARD TRANSITIONING TO THE NEXT SLIDE SO NOW WE WILL OPEN IT UP FOR

1:19:34

COMMITTEE QUESTIONS AND DISCUSSIONS AND WE ALSO WANTED TO USE THIS OPPORTUNITY ALTHOUGH WE KNOW THAT INDIVIDUALLY WE 1:19:41

ARE ALL TALKING ABOUT THESE ISSUES AND FORMULATING OUR RECOMMENDATIONS IN THE IN OUR SUBCOMMITTEE GROUPS WE WOULD LIKE 1:19:48

TO TAKE THIS TIME WHICH IS A UNIQUE OPPORTUNITY WHERE WE'RE ALL TOGETHER TO FOCUS IN ON THE HOT TOPICS AND WE

1:19:55

MIGHT ALL BE THINKING ABOUT AS WE GO INTO THESE SMALLER SESSIONS 1:20:02

MARTY THANK YOU MARTY OMOTO DAD FAMILY 1:20:08

MEMBER CD CAN CALIFORNIA DISABILITY AGING COMMUNITY ACTION NETWORK HEY THANK YOU BERTHA YOU CLOSED IT OUT REALLY 1:20:15

PERFECTLY AND THANKS FOR ALL YOUR WORK ON THE SUBCOMMITTEE AND BY THE WAY I JUST LOVE BET TZEDEK THEY HAVE BEEN A 1:20:22

TREMENDOUS FORCE IN ALL THE 40 YEARS THAT I'VE BEEN WORKING AS A 1:20:28

STATEWIDE ADVOCATE I JUST WANT TO FIRST OF ALL I APPRECIATE THE REPORTING ON THE COMMUNITY THE

1:20:35

LISTENING SESSIONS MY QUESTION IS FOR ALL THE SUBCOMMITTEES ACTUALLY 1:20:41

ARE WE I THINK THERE'S A NEED BUT I DON'T KNOW IF YOU GOT YOU ALL HAVE TRIED IT AND SO I DON'T WANT TO ASSUME THAT 1:20:49

YOU HAVEN'T BUT LISTENING SESSIONS THAT ACTUALLY TALK TO PEOPLE IN VARIOUS COMMUNITIES AND THEN HOW DO THEY VIEW

1:20:56

THE WORK THAT WE ARE DOING IN THESE SUBCOMMITTEES BECAUSE SOMETIMES I THINK INADVERTENTLY IF WE DON'T DO THAT WE'RE

1:21:03

WE'RE TALKING AMONGST ONLY A CERTAIN PART OF PEOPLE WHO ARE IN THIS IN THIS

1:21:08

INTEREST AREA FORGETTING THE PEOPLE WHO ARE EITHER IN NEED OF 1:21:14

ADULT PROTECTIVE SERVICES MEANING THE FAMILIES ARE IMPACTED OR THE PEOPLE IN NEED OF LEGAL SERVICES ESPECIALLY

1:21:20

LEGAL SERVICES BY THE WAY VIVIANNE OH MY GOD BUT ALSO CONSERVERSHIP IS A BIG ISSUE

1:21:26

THAT IMPACTS FAMILIES AND INDIVIDUALS AND TO HEAR THE CONCERNS OR PROBLEMS THEY'RE FACING BECAUSE WHAT HAPPENS I

1.21.33

JUST KEEP WORRYING THAT THERE WAS THERE WAS A PRESENTATION A YEAR AGO OR MORE

1:21:39

THAT IT WAS DONE FOR THE FOR THE BEST PURPOSES I DON'T KNOW IF IT WAS DONE

1:21:45

BY THE SUBCOMMITTEES AND I WAS PERSONALLY I DON'T SAY OFFENDED BUT I DIDN'T LIKE THEIR APPROACH BECAUSE IT

1:21:51

WAS USING THESE DIFFERENT CASE STUDIES THAT ACTUALLY WERE FICTITIOUS BUT IT WAS ALL FROM THE POINT OF VIEW OF GOVERNMENT 1:21:59

AGENCIES AND SO IT ASSUMED THAT A FAMILY MEMBER IN A NURSING HOME WAS SORT OF SUSPECT OF CAUSING ABUSE IT

1:22:07

NEVER SPOKE TO THE VIEWPOINT AS A FAMILY MEMBER OR AN INDIVIDUAL WHO WAS

1:22:13

SUBJECTED TO ABUSE OR WHATEVER AND MAYBE THERE'S A DIFFERENT VIEWPOINT I MENTIONED THAT TO SUSAN AND LUCKILY I

1:22:19

THINK THEY'RE TRYING TO RETOOL WHEN WE DO CASE STUDIES LIKE THAT THAT IT'S NOT JUST FROM THE VIEWPOINT OF 1:22:25

THE REPORTING AGENCY IS FROM THE VIEWPOINT OF THE PEOPLE BEING REPORTED ON BUT THAT SAID I JUST REALLY

1:22:33

ENCOURAGE THAT WE REALLY DO LISTING SESSIONS WITH PEOPLE IN INDIVIDUAL COMMUNITIES AND BY THE WAY THE OTHER

1:22:38

THING I WAS GOING TO SAY WELL NOT WAS BECAUSE I GUESS I'M SAYING IT NOW WE REALLY NEED TO PUSH THE ISSUE OF EQUITY

1:22:45

I KNOW THAT WAS SAID AT THE FRONT OF OUR MEETING I JUST DON'T KNOW IF WE I JUST

1:22:51

THINK WE ALL ME INCLUDED HAVE TO DO MORE TO PUSH THAT ISSUE OF EQUITY WHICH MEANS REACHING OUT AND ENGAGING WITH

1:22:59

COMMUNITIES LIKE TO THIS MEETING AND TO THE SUBCOMMITTEE WORK WHEN WE NEED

1:23:07

FOR OUR MEETINGS LANGUAGE INTERPRETERS BEYOND ASL MEANING WE NEED SPANISH LANGUAGE

1:23:13

INTERPRETERS WE NEED PEOPLE WHO SPEAKS CHINESE VIETNAMESE THEN I THINK WE ARE REACHING

1:23:20

COMMUNITIES THAT ARE NOT BEING LISTENED TO AT ALL BECAUSE LIKE 1:23:25

THIS MEETING AND THE DISABILITY COMMUNITY LIVING COMMITTEE WE DON'T WE DON'T HAVE LANGUAGE INTERPRETERS BEYOND

1:23:31

ASL I JUST CAME FROM A MEETING YESTERDAY I'M ON THE MASTER PLAN FOR AGING I'VE BEEN A LONGTIME ADVOCATE ON PEOPLE

1:23:38

WITH DEVELOPMENTAL DISABILITIES AND ALSO PEOPLE WITH DISABILITIES THERE WAS HUNDREDS OF PEOPLE THERE AND MANY OF

1:23:46

THEM SPOKE ONLY ONE LANGUAGE SPANISH SO THERE WERE LANGUAGE INTERPRETERS IN

1:23:51

PERSON AND IN THE VIRTUAL SIDE OF THE MEETING ALONG AS CHINESE AND OTHER LANGUAGES SO I JUST THINK I CANNOT

1:23:58

BELIEVE THAT ON THE ISSUE OF ELDER AND DISABILITY JUSTICE OR 1:24:04

DACLAC THAT PEOPLE WITH DISABILITIES OR DEVELOPMENTAL DISABILITIES THAT THERE IS NO PEOPLE WHO DON'T SPEAK

1:24:11

ANOTHER LANGUAGE OTHER THAN ENGLISH OR USING ASL THAT WE NEED TO ENGAGE WITH SO

1:24:19

UNTIL I SEE LANGUAGE INTERPRETERS FOR ACTUAL LIKE SPANISH 1:24:25

OR OTHER LANGUAGES I THINK WE SHOULD NOT PAT OURSELVES ON THE BACK NOT THAT WE ARE BUT YOU KNOW WHAT LAST THING I'M

GOING TO SAY WE ARE THE GOOD GUYS AND I THINK OFTEN WE DON'T THINK WE'RE CAPABLE

1:24:37

1.24.32

OF NOT DOING THINGS THAT ARE INEQUITABLE OR NOT PROMOTING IT WAYS TO REDUCE

1:24:43

DISPARITIES BUT GUESS WHAT GOOD GUYS GOOD PEOPLE OFTEN DON'T DO GOOD THINGS ALL THE TIME

1:24:50

AND WE DON'T LIKE TO HEAR IT RIGHT WE GET OFFENDED THINKING HEY WE'RE GOOD BUT ANYWAYS I RAISED THAT ISSUE I

1:24:57

DON'T REALLY I KNOW THAT IT MAY CAUSE SOME DISCOMFORT FRANKLY THAT'S MY ROLE AS AN ADVOCATE TO CAUSE DISCOMFORT

1:25:04

THANK YOU THANK YOU MARTY FOR SHARING AND THEN FOR SETTING THAT BENCHMARK THAT WE CAN ALL SET FOR OURSELVES WITH

THESE MEETINGS AND THAT WE COULD I THINK AS JACKIE SHARED ONE OF THE THINGS THAT SHE SAID IS WHAT IS OUR GOAL AND

1:25:17

HOW WILL WE KNOW THAT WE GET GOT THERE RIGHT AND I THINK WHAT YOU JUST SHARED IS SOMETHING THAT WE CAN ALL MEASURE 1:25:22

IN TERMS OF MAKING SURE THAT YOU KNOW ALTHOUGH THE WORK OF THIS GROUP MIGHT TAKE PLACE IN DIFFERENT AREAS THAT THESE

1:25:29

LARGER COMMUNITY GROUPS THAT WE DO MORE WORK TO BE ABLE TO BRING DIFFERENT COMMUNITY MEMBERS IN SO

1:25:36

WE CAN SHARE OUT THE IMPORTANT INFORMATION AND SO THAT PEOPLE THAT ARE ALSO LOCAL ADVOCATES CAN BE OUR PARTNERS 1:25:42

IN WHAT WE'RE TRYING TO DO AND THANK YOU FOR THE FEEDBACK IN TERMS OF 1:25:47

LISTEN YOU KNOW OF MEETING WITH COMMUNITY MEMBERS I THINK ALL OF US WHO ARE OUR SUBCOMMITTEE IS PRETTY

1:25:53

DIVERSE SO I THINK WITHIN LISTING SESSIONS WE TEND TO ELEVATE OUR DIRECT FRONTLINE WORK WITHIN THESE BUT WE

1:25:59

SHOULD CERTAINLY THINK OF HOW WHAT OTHER WAYS WE CAN INCORPORATE AND CENTRALIZE THOSE

1:26:10

VIEWPOINTS NOW IS THE PORTION WHERE I THINK WE ARE WANTING TO DISCUSS THE

1:26:17

DAY OF ACTION AND AGAIN I SAID ALTHOUGH THE REAL THE NITTY-GRITTY OF THE RECOMMENDATIONS WILL HAPPEN IN THE

1:26:23

SUBCOMMITTEE GROUP IF YOU'RE NOT PART OF A CERTAIN SUBCOMMITTEE LIKE IF YOU'RE NOT PART OF APS OR IF YOU'RE NOT PART OF

1.26.28

LEGAL SERVICES OR CONSERVATORSHIP AND YOU'D LIKE TO SHARE YOUR VIEWPOINTS OR EVEN WITH IF YOU'D LIKE TO SHARE OUT

1:26:34

WHAT YOU MIGHT BE BRINGING INTO YOUR SUBCOMMITTEES NOW IS A GREAT TIME TO DO

1:26:41

SO I'LL SHARE PERSONALLY I YOU KNOW I WORK IN LEGAL SERVICES I'VE DEDICATED MY WHOLE LIFE TO MY WHOLE

1:26:47

CAREER TO LEGAL SERVICES SO I REALLY APPRECIATE THE WORK THAT THE LEGAL SERVICES IS DOING I AND AS WE

1:26:54

CENTER THOSE RECOMMENDATIONS I WOULD JUST SAY HOW I THINK THAT THERE'S BEEN A SHIFT THAT FOR THE FIRST TIME IN MY 1:27:00

CAREER WHERE I SEE LESS PEOPLE ENTERING LEGAL SERVICES OR PROFESSIONALS LEAVING LEGAL SERVICES

1:27:07

SOONER AND I THINK THAT IS SUCH A LOSS AND THE IMPORTANCE OF CREATING A 1:27:12

STRUCTURE THAT FOSTERS AND KEEPS EXPERTS WITHIN MY OWN TEAM THAT I WORK

1:27:18

THAT I GET TO WORK WITH MOST PEOPLE HAVE BEEN PART OF THIS TEAM FOR OVER 10 YEARS THEY'VE BEEN PART OF BRINGING IN NEW

1:27:24

INNOVATIVE PROGRAMS SUCH AS WORLD ELDER ABUSE DAY PROGRAMMING SUCH AS ELDER

1:27:30

ABUSE RESTRAINING ORDER CLINICS SUCH AS BEING PART OF THE MEDICAL LEGAL PARTNERSHIPS OR FORENSIC

1:27:35

CENTER SO I JUST WANT TO TAKE A MOMENT TO APPLAUD THE WORK OF THE LEGAL SERVICES SUBCOMMITTEE FOR RECOGNIZING

1:27:41

THAT ISSUE AND FOR HELPING TO MAINTAIN AND BRING ATTENTION TO OUR 1:27:50

PROFESSION I JUST WANTED TO ADD I REALLY APPRECIATE MARTY COMMENTS AND

1:27:56

ADD THAT ON THE BACK END WE HAVE ALSO BEEN TRYING TO INTEGRATE MORE COMMUNITY

1:28:02

VOICES INTO OUR SUBCOMMITTEE SO WHILE THE APPLICATIONS FOR JUST GENERAL

1:28:08

COUNCIL MEMBERSHIP I BELIEVE IS CLOSED AND WILL OPEN AT SOME TIME BUT I'M NOT

1:28:14

100% SURE OUR SUBCOMMITTEES ARE ALWAYS OPEN FOR PEOPLE TO ATTEND AND JOIN AND ASSIST SO IF YOU DO KNOW SOMEONE WHO'S A

1:28:22

COMMUNITY MEMBER SOME THEY HAVE YOU KNOW VIEWPOINTS THAT ARE VERY IMPORTANT TO BE HEARD ABOUT ANY OF OUR

1:28:28

SUBCOMMITTEES PLEASE REACH OUT BECAUSE WE WOULD LOVE THEM TO JOIN I THINK IT WOULD BE VERY IMPACTFUL TO HAVE

1:28:35

PEOPLE WHO RECEIVE THE SERVICES THAT WE'RE TALKING ABOUT TO JOIN OUR SUBCOMMITTEES AND LEARN ABOUT YOU KNOW

1:28:40

THE OTHER SIDE OF THEM AND WE CAN LEARN FROM THEM FROM THE CONSUMER SIDE AS WELL AND I THINK THAT WOULD BE REALLY

1:28:46

HELPFUL I REALLY APPRECIATE BERTHA'S COMMENTS ABOUT LEGAL AID WHEN WE WERE

1:28:52

DEVELOPING THESE ORIGINAL YOU KNOW PRIORITIES FOR THE LEGAL SERVICES SUBCOMMITTEE WE ALL AGREE THAT THE WORK

1:28:58

THAT LEGAL AID ATTORNEYS AROUND THE STATE THE WORK THAT THEY'RE DOING IS GREAT BUT THEY'RE REALLY HINDERED BY

1:29:04

FUNDING AND THE ISSUE OF PEOPLE LEAVING THE PROFESSION OR NOT EVEN JOINING THE

1:29:10

PROFESSION BECAUSE OF FINANCIAL CONSTRAINTS AND OTHER ISSUES SO 1:29:17

YOU KNOW WE HAVE TO DEVELOP ALL THREE SUBCOMMITTEES HAVE TO DEVELOP ONE RECOMMENDATION THAT WILL GO TO THE MPA

1:29:24

DAY OF ACTION AND IT THAT WILL BE VERY DIFFICULT TO DO BUT ANY COMMENTS THAT

1:29:29

PEOPLE HAVE ON YOU KNOW THINGS THAT THEY THINK ARE REALLY IMPORTANT AND WAYS TO

1:29:34

DEVELOP THESE GOALS WILL BE REALLY HELPFUL AND ALSO JUST TO SET THE STAGE FOR US THINKING BEFORE I PASS IT OVER TO

1.29.41

LISA WHO I SEE HAS HER HAND UP LAST YEAR'S MPA DAY OF ACTION OR NOT LAST 1:29:47

YEAR'S BUT WAS IT LAST YEAR I CAN'T REMEMBER THE ORIGINAL ONE TWO YEARS AGO THANK YOU WAS A REALLY GREAT DAY

1:29:55

AND THE ONE THING THAT I TOOK AWAY FROM IT AND I THINK IS REALLY IMPORTANT FOR US TO THINK ABOUT IS THAT AS PEOPLE 1:30:01

WERE PRESENTING YOU KNOW THEIR PRIORITIES OR THE THINGS THAT THEY THOUGHT WERE MOST IMPORTANT THERE WAS SO

1:30:06

MUCH OVERLAP AND I DID NOT SEE THAT AS DUPLICATIVE I ACTUALLY SAW THAT AS CLEAR

1:30:12

THAT WE WERE ALL ON THE SAME PAGE ABOUT WHAT IS ACTUALLY THE MOST IMPORTANT THING AND HOW WE REALLY HAVE

1:30:18

OPPORTUNITIES TO COLLABORATE BECAUSE WE'RE ALL THINKING ABOUT THE SAME WAYS THAT PEOPLE ARE INTERACTING WITH PROGRAMS 1:30:24

AND SERVICES HOW THE SAME PROBLEMS THAT PEOPLE ARE HAVING ACROSS PROGRAMS SERVICES AND AGENCIES SO I THINK YOU

1:30:32

KNOW AS WE GO INTO THIS DAY OF ACTION AS PEOPLE ARE THINKING ABOUT THEIR PARTICIPATION IT'S A REALLY GREAT

1:30:39

OPPORTUNITY TO FIND THE COMMONALITIES AMONGST OUR DIFFERENT ISSUES AND

1:30:44

BEING ABLE TO USE THAT TO YOU KNOW COLLABORATE TOGETHER AND USE OUR VOICES

1:30:50

AND POWER TOGETHER TO FURTHER WHAT WE'RE ACTUALLY TRYING TO DO AND I'LL PASS IT OVER TO

1:30:58

LISA YEAH FIRST OF ALL MARTY YEAH I THINK THANK YOU FOR THAT AND I'M 1:31:05

HOPING I THINK WE'VE AT SOME POINT TALKED ABOUT HAVING SOME MORE LISTENING SESSIONS IN THE COMMUNITY AND I HOPE

1:31:11

THAT I HOPE THAT HAPPENS I'VE PARTICIPATED IN SEVERAL OF THE 1:31:17

SUBCOMMITTEES AND I THINK THAT THE GROUPS ARE REALLY DOING A GREAT JOB IN

1:31:22

EQUITY ISSUES AND IN CONSIDERING THEM AND I HOPE THAT COMES THROUGH IN OUR PRESENTATIONS FOR THE

1:31:30

EVENT IN THE FALL YOU KNOW JUST AS AN EXAMPLE VIVIANNE HAS TALKED ABOUT THE

1:31:37

ISSUE OF LACK OF EQUITY ACROSS THE STATE IN TERMS OF LEGAL SERVICES BUT I 1:31:43

THINK IT'S ALSO IMPORTANT TO BRING UP SOME OF THE THINGS THAT HAVE COME UP IN THOSE MEETINGS OF YOU KNOW WHEN WE'VE

1:31:48

TALKED ABOUT THE NEED FOR ESTATE PLANNING FOR EXAMPLE OR ADVANCED DIRECTIVES SOMETIMES WE

1:31:54

YOU KNOW A LOT OF PEOPLE HAVE THE IMPRESSION THAT THAT THOSE KINDS OF SERVICES ARE FOR PEOPLE WITH ASSETS AND IN OUR GROUP IN THE LEGAL SERVICES GROUP

1:32:01

WE'VE TALKED ABOUT HOW NO THAT'S NOT IT'S NOT JUST FOR PEOPLE WITH ASSETS IT'S FOR YOU KNOW TO MAKE SURE THAT

1:32:09

WE ARE YOU KNOW THAT WE HAVE A TRANSFER OF INTERGENERATIONAL TRANSFER OF WEALTH

1:32:15

THAT THOSE KIND YOU KNOW THAT THAT ESTATE PLANS ARE REALLY IMPORTANT FOR EVERYBODY AND I THINK WITH THE

1:32:21

DISCUSSIONS ABOUT ADULT PROTECTIVE SERVICES WE'VE TALKED ABOUT YOU KNOW THERE ARE COMMUNITIES THAT HAVE YOU

1:32:27

KNOW BEEN NEGATIVELY IMPACTED BY THE SYSTEM BY THE LEGAL SYSTEMS AND ADULT

1:32:34

PROTECTIVE SERVICES AND I THINK THAT YOU KNOW THE KINDS OF APPROACHES THAT AKILES AND HIS GROUP HAVE BEEN TALKING

1:32:40

ABOUT THAT REALLY YOU KNOW THE ONE ONE-STOP SHOP OR THE YOU KNOW NO 1:32:47

WRONG DOOR WHERE WE CAN BRING IN EARLY ON WHEN REPORTS ARE MADE OF 1:32:53

ALTERNATIVES TO SOME OF THOSE YOU KNOW MORE RESTRICTIVE ALTERNATIVES AND TO YOU KNOW

1:33:01

BE DIVERTING PRO CLIENTS TO SERVICES THAT ARE MORE ACCEPTABLE TO THEM FROM A

1:33:08

CULTURAL PERSPECTIVE AND ALL THOSE PERSPECTIVES I JUST HOPE THAT WHEN WE DO

1:33:13

OUR REPORTS IN THE FALL THAT WE BRING UP THOSE EQUITY ISSUES FRONT AND CENTER

1:33:19

AS WE TALK ABOUT THE WORK OF THE COMMITTEES

1.33.25

THANK YOU LISA AND THANK YOU FOR BEAUTIFULLY PUTTING TOGETHER THAT THREAD OF THE WORK THAT WE'RE DOING BY USING

1.33.31

ESTATE PLANNING AS AN EXAMPLE ESTATE PLANNING AS YOU SAID HAS TRADITIONALLY BEEN SEEN AS A WEALTH MANAGEMENT

1:33:37

TOOL BUT IT REALLY IS A SOCIAL JUSTICE TOOL IT'S AN ELDER ABUSE PREVENTION TOOL AND ALL THREE OF OUR

1:33:44

SUBCOMMITTEES HAVE AN IMPORTANT PART TO PLAY IN VALUE IN LOOKING AT 1:33:51

THAT IF SOMEBODY WHO WAS AT THE PREVIOUS DAY OF ACTION I WOULD ALSO LIKE

1:33:56

TO SHARE OUT FOR COUNCIL MEMBERS WHO PERHAPS WERE NOT AT THE PREVIOUS DAY OF ACTION THE EXPERIENCE OR SOMETHING 1:34:04

THAT YOU REALLY VALUED THAT YOU HOPE WILL ALSO BE INCLUDED IN THE RECOMMENDATIONS PLEASE ALSO FEEL FREE

1:34:10

TO SHARE THAT

1:34:21

OUT AND THANK YOU MARTY FOR THE COMMENTS IN THE CHAT

1:34:27

BOX SO I KNOW VIVIANNE AND AKILES WERE YOU AT THE I KNOW VIVIANNE YOU SAID YOU WERE AT THE PREVIOUS DAY OF ACTION

1:34:32

IN TERMS OF THE COMMON AT THAT TIME DO YOU RECALL WHAT SOME OF THE COMMON ISSUES

1:34:39

THAT WERE COMING UP WERE THAT WERE INTERCONNECTED

1:34:49

ACROSS I THINK ONE OF THE ONES I REMEMBER WAS HCBS AND JUST THE YOU KNOW

1:34:55

EMPHASIS ON MAKING SURE THAT PEOPLE WERE ABLE TO STAY IN THEIR HOMES AND RECEIVE

1:35:02

SERVICES I BELIEVE THERE WAS A REALLY THERE WAS A PANEL TOWARDS THE END THAT

1:35:08

WAS VERY INTERESTING FROM FAMILY MEMBERS OF CAREGIVERS AND I FOUND THAT REALLY

1:35:14

COMPELLING JUST HEARING LIKE MARTY MENTIONED YOU KNOW HEARING FROM PEOPLE WHO ARE CONSUMERS TALK ABOUT THEIR

1.35.21

EXPERIENCE OF BEING CAREGIVERS RECEIVING RESPITE CARE JUST THE BENEFITS THAT

1:35:26

THEY HAD RECEIVED FROM THE CAREGIVING ORGANIZATIONS THAT ARE AVAILABLE THROUGHOUT THE STATE OF

1:35:32

CALIFORNIA THAT'S WHAT I CAN THINK OF RIGHT NOW I'M NOT SURE IF ANYBODY ELSE CAN

1:35:41

REMEMBER LISA AKILES WERE YOU YEAH I WAS THERE I MEAN IT'S 1:35:47

BEEN SOME TIME BUT THERE WAS A LOT OF TALK ABOUT HOMELESSNESS AND PREVENTING HOMELESSNESS FOR EXAMPLE AGING IN PLACE 1:35:55

ONE OF THE RECOMMENDATIONS FOR THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL WAS TO FULLY FUND

1:36:02

APS AND LEGAL SERVICES AND PUBLIC GUARDIANSHIP SO IT FEELS LIKE WE'RE NOT 1:36:07

IN THAT DIRECTION RIGHT NOW WITH THE CURRENT YOU KNOW STATE BUDGET YOU KNOW PROPOSED CUTS BUT THE OVERALL SPIRIT

1:36:15

HAS BEEN AGING IN PLACE HAVING ENHANCING THE RESOURCES FROM LIKE CAL AIM BY

1:36:23

DIVERSE PROGRAMS TO LIKE REALLY BECOME MORE INTERCONNECTED THAT'S WHAT I

1:36:29

GOT OUT OF IT LAST

1:36:39

TIME IF I NOW WANT TO SEE SOMETHING REALLY NICE ACTUALLY I THOUGHT I WAS 1:36:45

IMPRESSED WITH THE ENERGY THAT WAS IN THE ROOM I DON'T KNOW IF THE REST YOU

1:36:51

FELT BUT THERE WAS A SENSE OF ENERGY AND OPTIMISM I AGREE WITH YOU AKILES WE SEEM TO

1:36:57

BE GOING THE WRONG DIRECTION ON THE FUNDING PART SINCE BUT SO 1:37:02

WE GOT TO WORK ON THAT ISSUE BUT THERE WAS A SENSE OF OPTIMISM AND ENERGY AND VIVIANNE I THINK YOU'RE RIGHT THERE WERE 1:37:08

PEOPLE THERE ALSO FROM OUR OWN COUNCIL WHO WERE THERE IN THE SMALLER ROOMS WHO WERE ABLE TO SPEAK ON PERSONAL

1:37:14

EXPERIENCES AND I THOUGHT THAT WAS REALLY REALLY GOOD TOO SO IT JUST THE ENERGY THOUGH YOU KNOW I THINK SOMETIMES 1:37:21

WE HAVE TO SHARE YOU KNOW BE WITH EACH OTHER AND SHARE THAT WE'RE IN THIS TOGETHER AND SEE EACH OTHER LIKE THAT

1:37:27

AND I WAS REALLY IMPRESSED WITH THAT WHICH I THINK HOPEFULLY WE'LL HAVE THAT

1:37:32

SAME LEVEL OF ENERGY AND OPTIMISM YEAH I THINK TO AFTER THIS 1:37:39

CONVERSATION TODAY I THINK WHAT'S VERY AT CENTER OF MY MIND IS MAKING SURE THAT ONCE WE FORMULATE OUR RECOMMENDATIONS

1:37:44

THAT WE DO TAKE THAT OPPORTUNITY IF WE DO HAVE ACCESS TO BE ABLE TO SPEAK DIRECTLY TO COMMUNITY MEMBERS

1:37:51

AND HAVE LIKE INFORMAL CONVERSATION TO SEE WHAT THEIR FEEDBACK IS BEFORE

1:37:56

WE ELEVATE THAT SO WE CAN MAKE SURE TO BE INCLUSIVE OF THAT WELL ALSO OH JUST TO ADD BERTHA I

1:38:05

THINK ALSO AS WE THINK ABOUT THESE THINGS AND OUR RECOMMENDATIONS I THINK IT'S ALSO IMPORTANT TO REMAIN

1:38:12

FLEXIBLE KNOWING THAT THERE'S ALWAYS GOING TO BE SOMETHING NEW THAT WILL CHANGE WHAT YOU KNOW THE WAYS THAT WE'RE

1:38:18

ADDRESSING ISSUES FOR EXAMPLE IN BETWEEN THE LAST COUNCIL MEETING AND THIS COUNCIL ME MEETING WE'VE HAD OEA

1:38:25

REAUTHORIZATION COME OUT WE'VE HAD APS THE FIRST EVER APS FEDERAL ROLES COME OUT

1:38:30

THERE'S A LOT OF CHANGE IN OUR AREA RIGHT NOW SO WE ALSO JUST NEED TO REMAIN

1:38:36

NIMBLE AND UNDERSTAND THAT YOU KNOW THERE CAN BE NEW WAYS TO THINK ABOUT THINGS WE MIGHT HAVE TO

1:38:43

REPRIORITIZE DEPENDING ON NEW SOURCES OF FUNDING NEW LAWS THAT ARE COMING OUT SO

1:38:49

I EVEN THOUGH WE'RE IN A NOT GREAT BUDGET SITUATION RIGHT NOW I'M ACTUALLY REALLY JUST OPTIMISTIC BECAUSE THERE'S 1:38:55

SO MUCH INTEREST IN THE AREAS THAT WE ARE ADVOCATING FOR AND I THINK THERE'S

1:39:02

A GOOD OPPORTUNITY FOR US TO GET SOME THINGS THAT WE WANT I KNOW WE'RE NOT

1:39:07

ALWAYS GOING TO GET EVERYTHING THAT WE WANT BUT I THINK THERE'S SOME GOOD OPPORTUNITIES AND I KNOW WE'RE I

1:39:13

THINK WE'RE RUNNING UP ON TIME BERTHA ARE WE RUNNING UP ON TIME I THINK SO WELL I THINK WE HAVE A FEW MORE MINUTES TO GO

1:39:19

BEFORE WE TURN IT OVER TO CARROLL I JUST WANTED TO BEFORE I FORGOT 1:39:25

JUST HIGHLIGHT IN TERMS OF OPPORTUNITIES TO KEEP TALKING ABOUT THESE TYPES OF ISSUES THERE IS GOING TO BE AN ELDER

1:39:32

ABUSE CONFERENCE IN SAN FRANCISCO JUNE 18TH SPONSORED BY LEGAL ASSISTANCE

1:39:37

FOR SENIORS AND I'LL BE PRESENTING AND I KNOW SOME OTHER PEOPLE HERE WILL BE PRESENTING SO I JUST WANTED TO HIGHLIGHT THAT I KNOW RANJANA IS GOING CAN

1:39:44

PUT THE EVENT BRIGHT IN THE CHAT BUT I JUST WANT TO HIGHLIGHT THAT BECAUSE IT WAS REALLY INVIGORATING AND WONDERFUL TO 1:39:51

SEE BERTHA AND AKILES IN PERSON AT A S A AND I THINK THESE OPPORTUNITIES TO ENGAGE IN PERSON ARE REALLY IMPORTANT

1:39:58

AS WELL AND I'M HOPING THAT THE DAY OF ACTION CAN BE AS INVIGORATING AND REALLY YOU KNOW WE CAN DO A LOT OF WORK

1:40:04

IN PERSON WE LOVE ZOOM BECAUSE IT ALLOWS EVERYONE TO PARTICIPATE BUT THESE INPERSON OPPORTUNITIES ARE JUST AS

1.40.10

VALUABLE AS WELL THANK YOU EVERYBODY AND YEAH IT IS

1:40:16

IT IS A FOR THOSE OF US WHO HAVE BEEN IN THIS FIELD FOR A LONG TIME IT DOES STILL FEEL TO CONTINUE TO BE A VERY SPECIAL

1:40:21

AND LIKE TIME IS OF THE ESSENCE YOU KNOW IN TERMS OF THE WORK THAT WE'RE DOING AND STAYING CONNECTED TO ADDRESS

1:40:27

THESE ISSUES AND ALSO FOR ALL OF YOU WHO ARE HOLDING WORLD ELDER ABUSE AWARENESS DAY PLEASE DO SHARE THOSE

1:40:34

OUT THROUGH THE ENGAGE GROUP THAT CAN BE SENT SO THAT WE CAN FURTHER ELEVATE THEM AND MAKE SURE THAT PEOPLE

1:40:41

KNOW ABOUT THOSE IMPORTANT COMMUNITY EVENTS WITH THAT THANK YOU SO MUCH ALL FOR THE DISCUSSION IT'S SO

1:40:49

INCREDIBLY VALUABLE TO HEAR YOUR INSIGHTS FROM YOUR DIFFERENT AREAS BUT ALSO TO KEEP AT CENTER HOW WE SHOULD

1:40:55

MEASURE OUR OWN SUCCESS AND I AT LEAST FEEL BETTER EQUIPPED AND MORE CENTERED AS WE GO INTO OUR SUBCOMMITTEE

1:41:01

MEETINGS TO BE ABLE TO FORMULATE OUR RECOMMENDATIONS CARROLL I'LL TURN IT OVER TO

1:41:07

YOU THANK YOU SO MUCH THIS HAS BEEN A GREAT CONVERSATION WE'RE GOING TO MOVE INTO OUR BREAK SO WE WILL COME BACK

1:41:16

AT I HAVE 11:55 IS THAT A THUMBS UP RANJANA 1155

1:41:22

RIGHT SO PLEASE TAKE A BREAK AND WE WILL COME BACK

1.41.29

THANKS STEPHANIE CAN YOU PUT THE BREAK SLIDE UP PERFECT THANK YOU 1:41:46

THANK YOU STEPHANIE WELCOME BACK EVERYONE I HOPE THAT EVERYONE HAD A REFRESHING BREAK AND ARE READY TO DIVE

1:41:52

INTO OUR NEXT AGENDA ITEM CAN WE HAVE THE ASL OH GREAT

1:41:58

TULIP YOU'RE READY TO GO GREAT THANK YOU GO AHEAD SORRY TO 1:42:03

INTERRUPT NO WORRIES I'D LIKE TO WELCOME FAY GORDON FROM THE ADMINISTRATION FOR COMMUNITY LIVING REGIONAL

1:42:10

ADMINISTRATOR FOR REGION 9 WE'RE THRILLED TO HAVE YOU HERE TO PROVIDE US WITH AN OVERVIEW OF THE NEW REGULATIONS

1:42:15

REGARDING THE OAA SO AT THIS TIME I'LL GO AHEAD AND TURN IT OVER TO FAY GREAT THANK YOU SO MUCH I REALLY

1:42:22

APPRECIATE BEING HERE RANJANA AND THANK YOU FOR ORGANIZING THIS TO THE MEMBERS OF THE COMMITTEE MY GOAL TODAY AND

1:42:30

WHAT I WAS ASKED TO DO IS TO SPEAK ABOUT THE NEW OLDER AMERICANS ACT REGULATIONS AND I AM GOING TO DO THAT I WILL GO INTO

1:42:36

THAT IN MORE DETAIL BUT AS HAS BEEN MENTIONED PREVIOUSLY THERE HAS BEEN A FLURRY OF FEDERAL ACTIVITY ON THE

1:42:44

REGULATORY FRONT SO I WANT TO GO INTO SOME OF THAT IN DETAIL AS WELL SO I APOLOGIZE IF MY SLIDES DON'T EXACTLY

1:42:51

MATCH UP WITH OH FAY CAN YOU SPEAK UP IT LOOKS LIKE THE

1.42.57

VOLUME IS PRETTY LOW SORRY TO INTERRUPT TOTALLY ABSOLUTELY THANK YOU FOR MENTIONING IS THIS ANY BETTER ARE

1:43:03

YOU HEAR IT'S A LITTLE BIT BETTER IF YOU COULD EVEN GO HIGHER TURN IT UP TO 11 UP

1:43:09

TO AN 11 LET'S SEE HERE I APOLOGIZE EVERYONE OH THAT IS SO FRUSTRATING WHEN THIS HAPPENS

1:43:20

NOW THERE'S NO SOUND NO SOUND NO SOUND AT ALL OH THERE WE ARE 1:43:27

WE HAVE SOUND OKAY ARE YOU I THINK YOU'RE GOOD THANK YOU I'LL GO I'M GONNA SIT REALLY CLOSE TO MY

1:43:33

COMPUTER OKAY PLEASE STOP ME AND PLEASE LET ME KNOW IF THE INTERPRET IF IT'S THE INTERPRETER HAS TROUBLE HEARING

1:43:39

AND I WILL DEFINITELY STOP THANK YOU ALL RIGHT SO I WANT TO DISCUSS A FEW 1:43:45

OTHER FEDERAL ACTIVITIES THAT HAVE HAPPENED AS WELL AS THE REGULATIONS SO I APOLOGIZE IF MY SLIDES DON'T MATCH UP

1.43.51

EXACTLY WITH MY PRESENTATION BUT YOU ALL ARE VERY AMAZING WITH HOW ADVANCED YOU

1:43:56

ARE IN THE PREPARATION AND UNFORTUNATELY WITH THE FEDERAL GOVERNMENT RELEASED A LOT OF THINGS VERY RECENTLY SO I WILL

1:44:02

JUMP INTO ALL OF THAT ON THE NEXT SLIDE AS I MENTIONED MY GOAL TODAY THE AGENDA IS TO REALLY TALK ABOUT THE OLDER AMERICANS

1:44:08

ACT REGULATIONS BUT I ALSO WANT TO INTRODUCE ACL'S REGIONS AND SHARE A 1:44:14

LITTLE BIT MORE ABOUT THE ROLE AT THE REGIONAL LEVEL AND HOW IT CAN BE HELPFUL TO YOU THEN HIGHLIGHT A FEW RESOURCES

1:44:21

AND HEAR FROM YOU ABOUT THE REGULATIONS SO ON THE NEXT SLIDE I'M GOING TO TELL YOU A LITTLE BIT ABOUT THE

1:44:28

ACL REGIONS AND YOU CAN GO TO THE NEXT SLIDE SO I ASSUME YOU ALL VERY FAMILIAR

1:44:33

WITH THE ADMINISTRATION FOR COMMUNITY LIVING GIVEN THAT YOU WORK ON PROGRAMS FOR OLDER ADULTS AND PEOPLE WITH

1:44:38

DISABILITIES AND THIS IS THESE ARE EXACTLY THE PROGRAMS THAT WE FUND STATES TO PROVIDE BUT I WANT TO STEP BACK A

1:44:45

LITTLE BIT AND TALK ABOUT THE DEPARTMENT OF HEALTH AND HUMAN SERVICES THIS IS THE CABINET LEVEL FEDERAL AGENCY THAT ACL'S

1:44:53

AN OPERATING DIVISION UNDER AND HHS DIVIDES THE MAP OF THE US INTO 10 1:44:58

DIFFERENT REGIONS AND SOME PEOPLE DON'T KNOW ABOUT THIS AND THEY DON'T KNOW THAT THERE'S ACTUALLY A REAL PERSON THAT IS

1:45:06

IN EACH OF THESE REGIONS WHO IS AVAILABLE AS A FRONT DOOR PERSON WHO CAN

1:45:11

PROVIDE THEM WITH INFORMATION ABOUT WHAT'S HAPPENING IN THEIR OPERATING DIVISION SO FOR US HERE IN REGION 9

1:45:17

THAT'S ME I AM THE REGIONAL ADMINISTRATOR FOR REGION 9 REGION 9 1:45:23

INCLUDES CALIFORNIA ALL OF YOU AS WELL AS ARIZONA HAWAII NEVADA AND THREE

1:45:29

1:45:42

TERRITORIES IN THE PACIFIC SO I HAVE MY PHONE NUMBER AND MY EMAIL ADDRESS HERE BECAUSE OUR PURPOSE IS TO REALLY BE 1:45:36

AVAILABLE TO YOU TO HELP ANSWER QUESTIONS THAT YOU MAY BE HAVING ABOUT ACL PROGRAMS AND INITIATIVES AND MORE

IMPORTANTLY TO DIRECT YOU TO THE PERSON WHO WOULD BE MOST HELPFUL IN ANSWERING THOSE QUESTIONS WE KNOW THESE FEDERAL

1:45:49

BUREAUCRACIES CAN BE REALLY LARGE AND OVERWHELMING AND AS WE'RE IMPLEMENTING MANY PROGRAMS THAT CAN BE CHALLENGING

1:45:54

FIGURING OUT WHO TO CONTACT AND WE ARE HERE AND AVAILABLE TO HELP YOU WITH THAT

1:46:00

SO I BRING THAT UP FOR ACL AS WE'RE IMPLEMENTING A VARIETY OF DIFFERENT PROGRAMS HERE AT ACL BUT I ALSO WANT TO

1:46:07

STEP BACK A LITTLE BIT AND HIGHLIGHT THESE HHS REGIONS AT LARGE BECAUSE EVERY

1:46:13

OPERATING DIVISION WITHIN THE DEPARTMENT OF HEALTH AND HUMAN SERVICES HAS A REGIONAL CONTACT AND THEY EITHER HAVE

1:46:20

ONE PERSON LIKE ACL BUT MANY OF THEM HAVE MULTIPLE STAFF MEMBERS THAT YOU CAN CONTACT AND WORK WITH SO I KNOW WE HAVE

1:46:27

REPRESENTATIVES HERE WORKING ON PROGRAMS WITH PEOPLE WITH PHYSICAL DISABILITIES AND INTELLECTUAL AND

1:46:32

DEVELOPMENTAL DISABILITIES AS WELL AS BEHAVIORAL HEALTH AND OTHER PROGRAMS FOR CHILDREN AND FAMILIES SO IF YOU ARE 1:46:40

WORKING ON AN INITIATIVE THAT IS LED BY FOR EXAMPLE THE ADMINISTRATION FOR CHILDREN AND FAMILIES OR A SUBSTANCE

ABUSE AND MENTAL HEALTH INITIATIVE THAT'S DIRECTED BY SAMHSA THE SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES AND

1.46.53

1.46.47

ADMINISTRATION OR IF YOU'RE WORKING ON DIFFERENT HEALTH AND CIVIL RIGHTS ISSUES AND YOU NEED A CONTACT WITHIN THE OFFICE

1.46.59

OF CIVIL RIGHTS ALL OF THOSE OPERATING DIVISIONS HAVE SOMEONE HERE LOCALLY

1:47:05

THAT IS WORKING AT THE REGIONAL LEVEL WHO CAN ASSIST YOU AND PROVIDE CONTACT INFORMATION FOR YOU SO JUST WANTED TO

1:47:12

HIGHLIGHT THAT BECAUSE I KNOW SOMETIMES AS WE DISCUSS ALL OF THIS IT CAN FEEL VERY OVERWHELMING AND VERY DISTANT AND I

1:47:19

WANT TO BRING IT DOWN TO A MORE LOCAL LEVEL SO ON THE NEXT SLIDE I NOW WANT TO

1:47:25

JUMP INTO SOME OF THESE NEW REGULATIONS AND I WILL GET INTO THE OA IN MORE

1:47:30

DETAIL BUT I WANT TO HIGHLIGHT TWO THINGS THAT WERE BROUGHT UP EARLIER IN PREVIOUS DISCUSSIONS AND THAT IS THE

1:47:37

CHALLENGING BUDGETARY CLIMATE AND THE VERY ACTIVE REGULATORY ENVIRONMENT

1:47:44

THAT WE'RE IN SO WE'RE IN THIS VERY INTERESTING PHASE RIGHT NOW AT THIS THIS STAGE AT THE FEDERAL LEVEL AND I WILL

1:47:50

JUST SAY INTERESTING BECAUSE I'M A CAREER EMPLOYEE AND THAT'S ALL I CAN SAY ABOUT THAT BUT WE ARE IN AN INTERESTING

1:47:56

TIME WHERE WE HAVE A VERY CHALLENGING BUDGETARY CLIMATE AS FAR AS 1:48:03

APPROPRIATIONS AND FUNDING SO AS MANY OF YOU WHO HAVE FOLLOWED THE NEWS YOU'VE SEEN A VARIETY OF BUDGET NEGOTIATIONS

1:48:10

AND CHALLENGES AND CAPS LEAD TO REAL CHALLENGING BUDGETARY REALITIES AT

1:48:17

THE OPERATING DIVISION LEVEL AND THEN AT THE STATE LEVEL SO WE ARE WORKING WITHIN THOSE CONSTRAINTS

1:48:23

AT THE SAME TIME THE DEPARTMENT OF HEALTH AND HUMAN SERVICES WHICH IS A CABINET LEVEL AGENCY AND UNDER THE

1.48.31

EXECUTIVE BRANCH HAS THE AUTHORITY TO BE RELEASING REGULATIONS THAT IMPACT THESE

1:48:37

PROGRAMS AND IN THAT AREA THE REGULATORY AREA WE HAVE BEEN VERY VERY BUSY ACL IS

1:48:44

NOT TYPICALLY AN OPERATING DIVISION THAT DOES A LOT OF REGULATORY WORK THAT IS AN

1:48:49

EXCEPTION THIS YEAR YOU'VE DONE QUITE A BIT OF REGULATORY WORK AND WE ARE ALSO VERY INVOLVED IN OTHER

1:48:56

HHS REGULATORY INITIATIVES AND THAT'S WHAT I WANT TO MENTION RIGHT NOW SO I AM

1:49:03

GOING TO BE DOING A LOT OF LINKS IN THE CHAT AS I BRING THESE PIECES UP BECAUSE I THINK THEY ARE RELEVANT TO OUR

1:49:09

DISCUSSION SO THE FIRST PIECE THAT WAS MENTIONED BEFORE WAS THE RECENT RELEASE

1:49:15

OF THE FIRST EVER REGULATIONS FOR THE ADULT PROTECTIVE SERVICES PROGRAM THIS

1:49:20

IS A VERY BIG DEAL THIS IS SOMETHING THAT MANY OF YOU WORKED ON COMMENTS ON

1:49:25

AND HAVE HAD A LOT OF INPUT IN THE PROCESS THERE'S A LONG RUNWAY TO THESE APS REGULATIONS OF SEVERAL YEARS THERE

1:49:33

WAS A WEBINAR EARLIER THIS WEEK TO INTRODUCE THE REGULATIONS BUT SIGNIFICANTLY WHAT I WOULD ALSO

1:49:39

ENCOURAGE YOU TO ATTEND IS A Q&A SESSION THAT WILL HAPPEN NEXT WEEK ON THE

1:49:45

REGULATIONS AND IT'S RARE THAT YOU GET THE OPPORTUNITY TO DO A QUESTION AND ANSWER SESSION WITH THIS LEVEL OF

1:49:51

TECHNICAL ASSISTANCE SO I'M GOING TO PUT THAT REGISTRATION INFO IN THE CHAT

1:49:57

AGAIN ENCOURAGING YOU TO ATTEND TO THAT BECAUSE THAT WILL HELP YOU UNDERSTAND THE IMPLEMENTATION OF THESE REGULATIONS

1:50:03

THE OTHER BIG REG IS OAA WHICH I'LL WILL GET INTO IN A MOMENT AND THOSE ARE THE TWO BIG ACL PIECES BUT AS WE KNOW ACL

1:50:10

DEALS WITH A LOT OF OTHER AGENCIES SO FOR THOSE OF YOU WHO WORK ON PROGRAMS

1:50:16

FOR CIVIL RIGHTS FOR PEOPLE WITH DISABILITIES AND LANGUAGE ACCESS WE HAD A MAJOR REGULATION THAT CAME OUT OF THE 1:50:22

OFFICE OF CIVIL RIGHTS JUST OH GOD MY TIME IS BLURRING TOGETHER I THINK IT WAS TWO WEEKS AGO AND THIS IS THE SECTION

1:50:30

1557 REGULATIONS THIS WILL IMPACT A LOT OF HEALTHCARE PROGRAMS AND COMMUNITY

1:50:35

PROGRAMS I'M GOING TO PUT ACL'S INFORMATION ABOUT THAT IN THE CHAT BECAUSE I THINK IT HELPS EXPLAIN SOME OF

1:50:42

THE OVERLAP WITH ACL PROGRAMS WE ALSO HAD A MAJOR REGULATORY ANNOUNCEMENT A

1:50:48

FEW WEEKS AGO FROM THE DEPARTMENT OF LABOR AND THE DEPARTMENT OF HEALTH AND HUMAN SERVICES ON SECTION 504

1:50:56

REGULATIONS THIS IS ALSO A CRITICAL REGULATION THAT WAS DECADES IN NEED OF

1:51:01

UPDATING AND FINALLY WAS UPDATED AND THAT JUST CAME OUT A FEW WEEKS AGO

1:51:09

AND I'M GOING TO PUT THAT ANNOUNCEMENT IN HERE WHERE YOU CAN FIND MORE DETAIL AND I'M ALSO GOING TO CATCH MY BREATH

1:51:14

I'VE BEEN SPEAKING VERY QUICKLY SO I'M GOING TO TAKE A SIP OF WATER AS I PUT THIS CHAT IN HERE

1:51:23

AND THEN THE FINAL ADDITIONAL REG WHICH IS ACTUALLY PROBABLY 1:51:30

THE BIGGEST OF THEM ALL CAME OUT OF CMS AND CMS IS THE AGENCY THE CENTER FOR

1:51:36

MEDICARE AND MEDICAID SERVICES THAT DOES A LOT OF REGULATORY WORK SO THEY'RE NOT SUPER NEW TO THE REGULATORY SPACE THIS

1:51:43

IS WHAT THEY DO BUT THIS REGULATION WHICH IS KNOWN AS THE MEDICAID ACCESS

1:51:48

RULE IS A REAL GROUNDBREAKING REGULATORY INITIATIVE IN

THAT IT FOCUSES PRIMARILY ON MEDICAID MANAGED CARE AND HOME AND COMMUNITY

1:52:00

BASED SERVICES SO I KNOW THERE WAS PREVIOUS DISCUSSION ABOUT THE CAL AIM PROGRAM THIS WILL HAVE IMPACT ON THAT

1:52:07

AS WELL AS OTHER MEDICAL PROGRAMS AND ACL WAS VERY INVOLVED IN PROVIDING

1:52:13

INSIGHT AND FEEDBACK ON THE DEVELOPMENT OF THIS REGULATION BECAUSE OF THE WORK THAT WE ALL DO IN PROGRAMS FOR OLDER

1:52:20

ADULTS AND PEOPLE WITH DISABILITIES SO THAT'S IT FOR THE REGULATIONS OUTSIDE OF OAA WHICH I WILL GET INTO BUT I'M

1:52:27

GOING TO DO ONE MORE LINK IF YOU'LL INDULGE ME BECAUSE THIS YEAR IS THE 25TH

1:52:33

ANNIVERSARY OF THE OLMSTEAD RULE AS MANY OF US KNOW OLMSTEAD IS THE SUPREME COURT

1:52:39

DECISION FROM 25 YEARS AGO THAT INTERPRETS THE CONSTITUTIONAL

RIGHT TO ACCESS IN THE TO LIVE IN THE LEAST RESTRICTIVE ENVIRONMENT AND TO

1:52:49

PROTECT THE RIGHT TO COMMUNITY LIVING AND THAT IS WHAT FUNDS AND GIVES US THE LEGAL RIGHT TO SO MUCH OF THE WORK

1:52:56

THAT WE DO TO REALLY PROTECT THE RIGHTS OF EVERYONE WHO WANTS TO LIVE IN THE ENVIRONMENT OF THEIR CHOICE SO ACL IS

1:53:03

GOING BIG ON THE CELEBRATION OF THIS I MEAN OLMSTEAD IS SO CRITICAL TO THE WORK THAT WE DO SO I'M GOING TO PUT THE

1:53:10

SAVE THE DATE IN THE CHAT FOR THE 25TH ANNIVERSARY CELEBRATION FOR 1:53:16

OLMSTEAD AND NOW I'M GOING TO GET INTO A LITTLE BIT MORE I WANT TO SAY BORING BUT

1:53:21

A LITTLE BIT MORE DETAILED WORK SO I WILL GO GET MOVE AWAY FROM THE CHAT AND MOVE BACK TO MY

1:53:27

SLIDES SO IN FEBRUARY ACL RELEASED THE FIRST EVER UPDATES TO THE OLDER AMERICAN

1:53:35

ACT REGULATION IN OVER 30 YEARS SO THE LAST TIME THE OLDER AMERICANS ACT

1:53:42

WAS UPDATED WAS IN 1988 I ENCOURAGE YOU ALL TO IMAGINE WHAT LIFE WAS LIKE IN 1988 IF YOU CAN

1:53:49

REMEMBER THAT VERY VERY DIFFERENT AND SO WE KNOW THAT SINCE THEN A LOT HAS

1:53:54

CHANGED THE POPULATION OF THE COUNTRY OF OLDER ADULTS HAS DOUBLED HERE IN CALIFORNIA THE DEMOGRAPHIC SHIFT OF THE

1:54:01

POPULATIONS THAT HER AGING HAVE CHANGED AND WE KNOW THE NEEDS OF OLDER ADULTS ARE MUCH MORE DYNAMIC AND

1:54:07

COMPLEX TODAY THAN THEY WERE OVER 30 YEARS AGO WHAT HAS NOT CHANGED IS THE

1:54:14

FACT THAT OLDER ADULTS WANT TO CONTINUE TO LIVE IN THEIR COMMUNITY AND LIVE INDEPENDENTLY AND WE NOW HAVE THIS

1:54:21

CONSTITUTIONAL INTERPRETATION THROUGH OLMSTEAD THAT THIS IS OUR RIGHT TO CONTINUE TO LIVE INDEPENDENTLY SO WE

1:54:27

NEEDED THE REGULATIONS FROM THE 80S TO ACTUALLY MATCH THE LIVED REALITY OF OLDER ADULTS TODAY SO IF WE GO TO THE

1:54:34

NEXT SLIDE ACL DID A LOT OF WORK TO TRY TO UPDATE THESE REGS AND AGAIN OUR GOALS

1:54:41

WITH UPDATING THIS WAS TO MAKE SURE THEY ALIGN WITH CURRENT STATUTE THE ACTUAL

1:54:46

FEDERAL LAW OF THE OLDER AMERICANS ACT HAS BEEN UPDATED MULTIPLE TIMES SINCE THE REGULATORY UPDATE SO WE NEEDED TO

1:54:53

MAKE SURE THE REGULATIONS WERE CORRECTLY INTERPRETING FEDERAL LAW THAT THEY WERE REFLECTING THE NEEDS OF TODAY'S OLDER

1.54.59

ADULTS AND THAT THEY WERE MAKING SURE THAT THEY MATCHED WITH THE WAY THAT

1:55:04

PROGRAMS AND SERVICES ARE BEING DELIVERED IN TODAY'S CLIMATE WE KNOW THERE'S BEEN A LOT OF CHANGES WITH THE

1:55:10

WAYS THAT PROGRAMS CONTRACT WITH BUSINESS ORGANIZATIONS AND WORK WITH

1:55:16

DIFFERENT YOU KNOW SOCIAL SERVICES AND HEALTH ENTITIES AND WE NEEDED THE REGULATIONS TO MATCH THAT CURRENT

1:55:21

REALITY LET'S GO TO THE NEXT SLIDE I DO WANT TO NOTE AS EXCITED AS WE 1:55:27

ARE ABOUT THESE REGULATIONS AND I GET A LITTLE WORKED UP WITH EXCITEMENT SO I'M SORRY IF I'M SPEAKING VERY QUICKLY I'M 1:55:33

GOING TO TRY TO SLOW DOWN BUT THERE IS A LOT OF MOMENTUM AND EXCITEMENT HOWEVER

1:55:38

THESE REGULATIONS ARE INTERPRETING LONG ESTABLISHED OAA RULES SO WE ARE

1:55:44

INTERPRETING WHAT HAS BEEN IN THE LAW FOR SEVERAL YEARS THESE ARE NOT NEW

1:55:50

INITIATIVES FROM ACL WE'RE NOT COMING UP WITH NEW PROGRAMS WE ARE TRYING TO

1:55:56

MATCH THE REGULATIONS TO WHAT HAS LONG BEEN ESTABLISHED IN THE OAA STATUTE SO I

1:56:01

KNOW THERE WAS SOME CONCERN ABOUT YOU KNOW CHANGES COMING OUT OF NOWHERE AND THESE REALLY ARE TRYING TO MATCH WHAT'S 1:56:07

BEEN IN EXISTING POLICIES AND SUB REGULATORY GUIDANCE AND 1.56.12

STATUTE OKAY SO LET'S GO TO THE NEXT SLIDE AND LET'S TALK A LITTLE BIT ABOUT THE TIMELINE I'M GOING TO BE A PRETTY

1:56:19

HIGH LEVEL HERE AND I'M GOING TO PAUSE I KNOW WE'RE SWITCHING INTERPRETERS ARE WE OKAY ALL RIGHT GREAT

1:56:25

WONDERFUL THANK YOU SO THE REGULATIONS WERE RELEASED IN 1:56:31

FEBRUARY WE HAVE A COMPLIANCE DATE OF OCTOBER 1ST 2025 WE REALLY WANT TO GIVE

1:56:36

STATES A LONG TIME TO INTERPRET THE REGULATIONS GO THROUGH THE WORK THAT THEY NEED TO DO TO INTERPRET THEM AND

1:56:43

IMPLEMENT THEM AND I'M GOING TO GO INTO SOME DETAIL ON THAT HOWEVER AS WE ALL KNOW ESPECIALLY IN A STATE LIKE

1:56:50

CALIFORNIA THAT IS MASSIVE AND ESSENTIALLY ITS OWN COUNTRY AND ITS 1:56:55

FINANCES AND SIZE OF GOVERNMENT AND EVERYTHING LIKE THAT THIS IS A HUGE PROCESS AND REALISTICALLY IT'S VERY

1:57:02

POSSIBLE A STATE WILL NOT BE ABLE TO FULLY COMPLY WITH THE IMPLEMENTATION DEADLINE OF OCTOBER 1ST 2025 AND SO WE 1:57:09

HAVE THE OPPORTUNITY FOR STATES TO SUBMIT A PLAN FOR IMPLEMENTATION CALLED A CORRECTIVE ACTION PLAN IF THEY'RE NOT

1:57:16

ABLE TO MEET THAT OCTOBER 1ST DEADLINE SO LET'S LOOK INTO THIS IN MORE DETAIL ON THE NEXT SLIDE

1:57:23

WE HAVE A NUMBER OF FINAL RULES WE KNEW THIS WAS GOING TO BE A BIG DEAL WE KNEW THAT PEOPLE ARE GOING TO BE

1:57:30

OVERWHELMED THE REG ITSELF IS PRETTY LONG SO WE HAVE THE RULE UP THERE AND

1:57:36

ACTUALLY IF YOU GO TO THE NEXT SLIDE WE ARE TRYING TO DO AS MUCH TECHNICAL ASSISTANCE FROM ACL AS POSSIBLE WE

1:57:43

KNOW THAT THERE'S A LOT OF WAYS TO INTERPRET THINGS WE WANT TO MAKE SURE YOU'RE HEARING FROM US SO WE'VE GOT RECORDINGS OF PREVIOUS WEBINARS ON

1:57:50

OVERSIGHT AND FISCAL RESPONSIBILITY COMING UP IN LET'S SEE SHE HAS THE 16TH TWO WEEKS OR ONE WEEK

1:57:57

WE HAVE A WEBINAR ON TITLE 3 IN SIX COORDINATION SO THIS IS THE COORDINATION

1:58:03

REQUIREMENTS FOR TITLE THREEE NUTRITION AND TRANSPORTATION PROGRAMS WITH THAT ARE

1:58:11

TYPICALLY RUN THROUGH THE AAA'S THEIR COORDINATION REQUIREMENTS WITH THE TITLE SIX PROGRAMS WHICH ARE THE

1:58:17

PROGRAMS THAT FUND SERVICES FOR OLDER ADULTS AND TRIBES SO PLEASE GO TO OUR

1:58:22

WEBSITE AND PARTICIPATE IN THIS BECAUSE WHILE THIS HAS BEEN A LONGSTANDING REQUIREMENT IN THE OAA THAT THERE IS

1.58.28

TITLE 3 AND SIX COORDINATION THIS REGULATION IS REALLY AN OPPORTUNITY TO MAKE SURE THAT THAT COORDINATION IS

1:58:34

HAPPENING SO LET'S GO TO THE NEXT SLIDE WE'RE GOING TO DO FUTURE 1:58:40

WEBINARS WE KNOW THAT CONTRACTING AND COMMERCIAL RELATIONSHIPS WITH DIFFERENT

1:58:46

HEALTH PLANS AND OTHER HEALTH PROVIDERS IS A BIG AREA OF INTEREST SO WE'RE WORKING ON GUIDANCE ON THAT THERE'S A

1:58:52

LOT IN THE REGULATION ABOUT DISASTER PLANNING BECAUSE AS WE KNOW THE CLIMATE HAS CHANGED SIGNIFICANTLY IN THE LAST 30

1:58:59

YEARS AND DISASTER RESPONSE IS A GROWING PART OF LOCAL AREA AGENCY ON AGING

1:59:05

AND STATE UNIT JOBS AND SO THERE'S A LOT ABOUT THAT AS WELL AS LEGAL ASSISTANCE IN NUTRITION AND FUNDING

1:59:12

FORMULAS SO STAY TUNED FOR MORE ON THAT SO ON THE NEXT 1:50:10

SLIDE I'M GONNA KIND OF BREEZE THROUGH THESE NEXT THREE SLIDES PRETTY 1:59:25

QUICKLY IN THE INTEREST OF TIME BUT WHAT THEY HIGHLIGHT IS THE PROCESS THAT STATES WILL GO THROUGH TO IMPLEMENT THE

1:59:32

REGULATIONS SO WHAT WE WANT STATES TO DO IS LOOK AT THEIR CURRENT POLICIES AND PROCEDURES LOOK AT THEIR CURRENT

1:59:38

REQUIREMENTS AND TRY AND DISCERN YOU KNOW DO WE HAVE THIS IN PLACE BECAUSE THIS IS A STATE INITIATIVE IS THIS IN

1:59:44

PLACE BECAUSE IT'S AN INTERPRETATION OF A PREVIOUS OAA REGULATION DOES THIS ACTUALLY FOLLOW CURRENT REGULATIONS AND 1:59:52

CURRENT STATUTE AND SO ACKNOWLEDGING THAT THIS IS A SIGNIFICANT LIFT IN A LOT OF WORK IT IS AN OPPORTUNITY TO ASSESS

1:59:59

WHETHER CURRENT STATE AND LOCAL POLICIES ACTUALLY MATCH THE CURRENT REGULATORY

2:00:04

CLIMATE UNDER THESE OAA REGULATIONS SO SOME OF THE QUESTIONS THAT WE HAVE IN HERE AND THEN ON THE NEXT TWO SLIDES IF

2:00:11

YOU CAN JUST ADVANCE THE NEXT SLIDE AND THEN THE SLIDE AFTER THAT 2:00:17

REALLY HELP PROGRAMS DETERMINE WHERE THEY MAY NEED TO

2:00:23

UPDATE THEIR POLICIES AND PROCEDURES THERE MAY BE A NEED TO UPDATE ADMINISTRATIVE RULES AND DIFFERENT

2:00:29

MANUALS AND TRAINING MATERIALS THERE MIGHT BE LEGISLATION THAT'S REQUIRED TO COME INTO COMPLIANCE CONTRACTS MAY NEED 2:00:35

TO CHANGE IN ORDER TO COMPLY AND THAT'S WHY WE INTENTIONALLY HAVE THIS LONG IMPLEMENTATION PLAN WITH THE OPPORTUNITY

2:00:42

FOR AN EXTENSION BEYOND IT RECOGNIZING THE WAY THAT STATE 2:00:48

AND LOCAL REGULATIONS MAY NEED TO CHANGE IN ORDER TO COMPLY WITH THE RULE SO LET'S GO TO THE NEXT

2:00:56

SLIDE I'M GOING TO SKIP OVER THAT ONE THAT'S ALSO ABOUT DETERMINING HOW TO MAKE THESE UPDATES AND I'M GOING TO

2:01:02

OPEN IT UP AND I THINK I HAVE IS IT FIVE MORE MINUTES THAT I'VE HAVE I'D LOVE TO

2:01:08

HEAR QUESTIONS AS I MENTIONED WE AT ACL ARE WORKING ON TECHNICAL ASSISTANCE AND GUIDANCE ON THE REG AND SO IT'S REALLY

HELPFUL TO HEAR FROM YOU ABOUT AREAS OF CONCERN OR CONFUSION SO WE CAN DEVELOP THIS TECHNICAL ASSISTANCE SO I WILL

2:01:22

PAUSE NOW AND I'M OPEN TO

2:01:28

QUESTIONS AND FEEL FREE TO ASK TO ASK ME ANYTHING I MEAN YOU CAN ASK YOU KNOW IT DOESN'T HAVE TO BE ABOUT THE OAA REGS I'M 2:01:35

SO HAPPY TO BE HERE AND HAPPY TO SHARE ANY INSIGHT ON ANYTHING ELSE ACL RELATED

2:01:40

IF HELPFUL I SEE ALICIA HAS A QUESTION HI FAY I'M ALICIA MORALES SANTA 2:01:46

CRUZ COUNTY AGING DIRECTOR AND PUBLIC GUARDIAN THANK YOU SO MUCH FOR COMING HERE TODAY IN YOUR

2:01:53

PRESENTATION AND YOU MENTIONED YOU KNOW THERE'S A LOT HAPPENING AT THE FEDERAL LEVEL WHICH IS REALLY GIVING A NOD TO

2:01:59

OLDER ADULTS AND PEOPLE WITH DISABILITIES AND I'M JUST WONDERING IF 2:02:05

YOU HAVE ANY INSIGHT IN TERMS OF ANY DISCUSSIONS ABOUT FUNDING 2:02:12

APS TRAINING PROGRAM ADMINISTRATION ANY OF

2:02:18

THAT ESPECIALLY IN LIGHT OF WHAT WE'RE SEEING LOCAL AT THE AT THE COUNTY LEVEL SO JUST WONDER IF YOU HAVE ANY

2:02:25

INFORMATION ON THAT YEAH I'LL ANSWER IN SORT OF TWO DIFFERENT PIECES SO ON AS

2:02:30

FAR AS ACTUAL FUNDING THAT WILL BE YOU KNOW DISTRIBUTED THROUGH THE FUNDING FORMULA TO THE STATES THAT THEN MAKE ITS

2:02:37

WAY LOCALLY THAT IS ALL PART OF THE FEDERAL APPROPRIATIONS PROCESS AND THE BUDGET PROCESS AND I'LL DO THAT IN

2:02:44

LIKE 30 SECONDS BASICALLY IN THE SENSE THAT ABOUT A YEAR AND A HALF AGO 2:02:50

CONGRESS AGREED TO CERTAIN BUDGETARY CAPS IN ORDER TO RELEASE FUNDING FOR

2:02:55

FISCAL YEAR 2022 THOSE CAPS REQUIRED ALL NON-DEFENSE

2:03:01

DISCRETIONARY FUNDING TO BE LEVEL FUNDED FOR THE NEXT TWO FISCAL YEARS SO THAT'S WHERE OUR CURRENT FISCAL CONSTRAINTS ARE

2:03:09

COMING FROM IS FROM THIS CONGRESSIONAL AGREEMENT FROM A YEAR AND A HALF AGO WE WERE VERY FORTUNATE WITHIN HHS AND ACL

2:03:17

THAT IN THE APPROPRIATIONS AGREEMENT THAT HAPPENED LATE IN MARCH FOR THE REST

2:03:23

OF FISCAL YEAR 24 SO THROUGH SEPTEMBER 30TH 24 MOST PROGRAMS RECEIVED 2:03:28

RELATIVELY LEVEL FUNDING BUT I DO WANT TO ACKNOWLEDGE THAT LEVEL FUNDING WHEN YOU'RE IN A HIGH INFLATIONARY PERIOD IN 2:03:35

AN AREA OF GROWTH ISN'T EXACTLY LEVEL FUNDING BECAUSE THE NEED HAS GROWN SO

2:03:41

THAT IS A REAL CHALLENGE SO I DON'T KNOW SPECIFICALLY HOW THAT THEN IMPACTS YOU KNOW THE SPECIFIC LINE ITEM OF THE

2:03:48

APS FUNDING BUT THAT IS THE ENVIRONMENT THAT WE'RE WORKING IN AS FAR AS WHAT YOU'RE SEEING LOCALLY AND HOW THESE

2:03:55

REGULATIONS MAY IMPACT THAT I'D REALLY ENCOURAGE YOU TO ATTEND THAT MAY 21ST

2:04:01

APS REG WEBINAR BECAUSE THAT'S WHERE THEY'RE GOING TO BE DOING DIRECT Q&A ON THE REGS AND I THINK THEY CAN PROVIDE

2:04:07

CLEAR INFORMATION ON THAT AND YOUR INSIGHT WOULD BE REALLY HELPFUL AS THEY DEVELOP TECHNICAL

2:04:13

ASSISTANCE

2:04:18

YEAH ALL RIGHT WE'VE GOT JUST A FEW MORE MINUTES FOR

2:04:24

QUESTIONS AND I WILL PUT MY EMAIL ADDRESS IN THE CHAT AS WELL SO IF YOU HAVE SOMETHING YOU WANT TO ASK LATER ON

2:04:31

FEEL FREE TO PUT THAT IN THE

2.04.36

CHAT AND I SEE THAT MARTY PROVIDED SOME BACKGROUND ON THE OLMSTEAD AGREEMENT I'M SORRY ON THE OLMSTEAD

2.04.44

PACE WHICH HAS LED TO OLMSTEAD AGREEMENTS IN DIFFERENT STATES SO THANK YOU FOR THAT BACKGROUND MARTY IN THE CHAT

2:04:53

ALL RIGHT OKAY THAT'S IT FOR ME THANK YOU

2:04:58

FOR HAVING ME I APPRECIATE THE CONVERSATION AND I'M REALLY LOOKING FORWARD TO THE OCTOBER 8TH EVENT I CAN'T 2:05:04

WAIT TO BE THERE AND LEARN MORE FROM ALL OF YOU SO THANK YOU FOR HAVING THANK YOU FAY I JUST WANT TO EXTEND OUR GRATITUDE 2:05:12

FOR YOUR INSIGHTFUL PRESENTATION ON THE OAA FINAL RULE I KNOW IT PROVIDED ME WITH A DEEPER UNDERSTANDING OF HOW THE 2:05:18

RULE IMPACTS OLDER ADULTS ADULTS WITH DISABILITIES AND THE PROGRAMS THAT WE WORK ON SO IT WAS REALLY INSIGHTFUL THANK YOU SO 2:05:26

MUCH AS WE MOVE FORWARD TO THE CLARITY TEAM IF YOU COULD PUT THE SLIDES BACK UP

2:05:38

PLEASE THANK YOU I'D LIKE TO WELCOME EVERYONE TO SARAH HOOPER DENISE WATT AND DAVID FARRELL THE CLARITY TEAM SARAH 2:05:47

IS FROM UC LAW AND SHE'LL BE PROVIDING INFORMATION ON RESOURCE TOOLS TO BEGIN THE

2:05:55

IMPORTANT PROCESS FOR FINANCIAL PLANNING FOR THE FUTURE SO SARAH I'LL GO AHEAD AND HAND IT OFF TO

2:06:00

YOU WONDERFUL THANK YOU AND DO I HAVE SCREEN SHARING

CAPABILITY YOU DO NOT DO YOU WE HAVE YOUR SLIDES WOULD YOU LIKE TO DRIVE 2:06:14

YOUR OWN SLIDE DECK I GUESS OH WHICHEVER YOU PREFER IS FINE WITH US IF YOU HAVE SOMEONE TO DRIVE FOR US THAT'S GREAT

2:06:22

WE DO WE HAVE YOUR SLIDES OH FANTASTIC THANK YOU SO ORGANIZED THANK 2:06:28

YOU SO MUCH WELL THANK YOU EVERYONE FOR HAVING US WE'RE REALLY DELIGHTED TO BE HERE AND SHARE OUR WORK AND

2:06:35

THOUGHTS WITH YOU AND IT'S REALLY WONDERFUL TO SEE SO MANY FAMILIAR FACES IN THIS GROUP IT'S A FORMIDABLE GROUP

2:06:42

AND IF ANYONE CAN ADDRESS THESE COMPLEX ISSUES FACING OUR STATE IT'S THIS GROUP SO AS SHE SAID

2:06:51

I'M SARAH HOOPER I'M A PROFESSOR OF PRACTICE AT UC LAW SAN FRANCISCO FORMERLY KNOWN AS UC HASTINGS WHERE I

2:06:58

ALSO DIRECT OUR CONSORTIUM ON LAW SCIENCE AND HEALTH POLICY MY COLLEAGUE DENISE WATT IS AN ATTORNEY AND LAW FELLOW

2:07:05

WITH US AND DAVID FARRELL IS THE PRINCIPAL AT PEOPLE DESIGNS WHICH IS A PUBLIC HEALTH COMMUNICATIONS FIRM

2:07:13

I THINK REBECCA SUDORE WAS ALSO PLANNING TO BE HERE IN THE AUDIENCE YOU MET OUR COLLEAGUE REBECCA AT ONE OF

2:07:20

YOUR PREVIOUS MEETINGS IN WHICH SHE SHARED ANOTHER PROJECT OF OURS CALLED PREPARE SO THIS TEAM COLLECTIVELY

2:07:28

NEXT SLIDE PLEASE HAS BEEN THINKING TOGETHER FOR OVER A DECADE NOW ABOUT HOW WE CAN

2:07:34

CREATE EASY TO USE TOOLS THAT SUPPORT DECISION-MAKING AND ACCESS TO RESOURCES FOR PEOPLE WITH LOWER

2:07:42

LITERACY AND INCOME WHO ARE LESS LIKELY TO ACCESS LEGAL SERVICES AND WHO MAY

2:07:48

BE PARTICULARLY HIGH RISK FOR CONSERVATORSHIP THE INSPIRATION FOR THIS WORK REALLY COMES FROM OUR DIRECT

2:07:54

SERVICES WORK ALTHOUGH WE COULD BE ACCUSED OF BEING ACADEMICS OUR WORK

2:08:00

IS REALLY APPLIED AND IS REALLY DRAWN FROM OUR WORK WORKING WITH PATIENTS AND CLIENTS IN THE COMMUNITY IN

2:08:07

HOSPITALS IN OUR MEDIC LEGAL PARTNERSHIP AND ALONGSIDE AGENCIES LIKE LEGAL AID APS AND THE PUBLIC

2:08:13

GUARDIANS OFFICE NEXT SLIDE PLEASE AND JUST BRIEFLY I APOLOGIZE FOR 2:08:19

HOW BUSY THIS SLIDE IS BUT REALLY THE MAIN POINT HERE IS THAT OVER THE YEARS WE'VE SEEN ACROSS THESE SYSTEMS

2:08:27

THAT WE MISS OPPORTUNITIES TO ENGAGE REALLY HIGH-RISK ELDERS UPSTREAM AND THE ELDERS WHO MOST NEED TO ENGAGE IN GOOD

2.08.35

CONSERVATORSHIP PREVENTION PLANNING ARE THE LEAST LIKELY TO ACCESS IT AND SO

2:08:40

THAT HAS REALLY INFORMED A LOT OF THE WORK THAT WE'RE TALKING ABOUT TODAY

2:08:45

AND SO I'LL TURN IT TO DAVID THANKS AS SARAH NOTED I'M DAVID 2:08:51

FARRELL I'M REALLY HAPPY TO BE HERE CAN WE GET THE NEXT SLIDE SO TO ADDRESS THE ISSUES AND

2:08:58

THE NEEDS THAT SARAH JUST COVERED WE DESIGNED A WEBSITE CALLED CLARITY 2:09:05

CLARITY IS LIVE NOW SO PEOPLE CAN GO AND USE IT YOU DON'T NEED AN ACCOUNT

2:09:10

BUT YOU CAN CREATE ONE AND GET A FEW EXTRA FEATURES IT'S PLAN FOR CLARITY DOT ORG SO NEXT SLIDE

2:09:16

PLEASE I JUST WANTED TO POINT OUT A COUPLE OF THE SORT OF KEY OBJECTIVES THAT

2:09:22

THAT DROVE WHAT CLARITY IS AND WHAT IT DOES RIGHT NOW YOU CAN SEE THOSE ON SCREEN BUT I'LL JUST POINT OUT A THREE 2:09:28

OF THE MAIN ONES WE REALLY TRIED TO FOLLOW A STAKEHOLDER DRIVEN PROCESS

2:09:34

WHERE WE ACTUALLY GOT INPUT FROM PEOPLE WHO ARE GOING TO BE THE END USERS OF CLARITY OR ARE GOING TO SERVE THE END

2:09:40

USERS OF CLARITY WE TRY TO BE AS EVIDENCE INFORMED AS POSSIBLE IT IS 2:09:45

RESEARCH INFORMED IT IS THEORY INFORMED AND WE ARE CONDUCTING MULTIPLE STUDIES TO TRY AND IMPROVE IT AND

2:09:54

ONE OF THE KEY GOALS AND OR ONE OF THE KEY PRINCIPLES OF CLARITY IS THAT IT IS GOING TO BE FREE OR IT IS FREE

2:10:02

TO INDIVIDUAL USERS AND THE OTHER ONES ARE UP THERE YOU'LL HEAR MORE ABOUT THOSE IN A MINUTE

2:10:07

SO LET'S GO ON TO THE NEXT SLIDE WE DID TRY TO FOLLOW A VERY STRUCTURED PROCESS IN THE DEVELOPMENT OF

2:10:14

CLARITY WE TOOK THE TIME TO DEVELOP A REAL INITIAL FRAMEWORK AMONG THE 2:10:19

CLARITY TEAM WHICH OUR EXPERT EXPERTS IN THE VARIOUS FIELDS THAT WE WERE TRYING TO ADDRESS WE HAD EXPERT

2:10:26

REVIEW WE ENGAGED INDIVIDUALS INCLUDING HEALTH FINANCIAL LEGAL ADVOCACY AND COMMUNICATION

2:10:33

PROFESSIONALS TO REVIEW OUR INITIAL DRAFTS AND THEN WE MOVED ON TO DO A DELPHI PANEL WE CONDUCTED A DELPHI PANEL

2:10:42

WHICH I'LL EXPLAIN IN A MOMENT WITH 15 CONSTITUENTS OVER ABOUT A YEAR AND

2:10:49

NOW WE'RE INTO THE FINAL PHASE THE INITIAL DEVELOPMENT PROCESS WHICH IS OUR USER STUDY WHERE WE ARE TRYING TO SEE

2:10:56

HOW WE DID AND WHERE WE CAN IMPROVE WE CAN MOVE ON TO THE NEXT SLIDE 2:11:04

PLEASE CAN WE GO TO THE NEXT SLIDE PLEASE THANKS SO THE THIRD STEP IN 2:11:09

THAT PROCESS WAS THE DELPHI PANEL OVER ABOUT A YEAR WE DID MULTIPLE ROUNDS

2:11:14

OF REVIEW WITH 15 INDIVIDUALS FROM OUR FOUR PRIMARY STAKEHOLDER GROUPS AGAIN

2:11:20

HEALTH FINANCIAL LEGAL PEOPLE WITH MEMORY DIFFICULTIES AND CAREGIVERS ARE PEOPLE

2:11:26

WITH MEMORY DIFFICULTIES WE LEARNED A LOT IN THE PROCESS AND A COUPLE OF THE KEY FINDINGS THAT WE FOUND

2:11:33

WERE FIRST OF ALL THAT THROUGH THIS ITERATIVE PROCESS OF GETTING TO THE DELPHI PANEL CLARITY IS ON TRACK

2:11:40

ACCORDING TO THIS THIS SMALL GROUP IN TERMS OF INFORMATION AND POTENTIAL TO IMPROVE KNOWLEDGE AND TO FACILITATE

2:11:47

THE PLANNING PROCESS WE FOUND THAT CLARITY CAN BE A HELPFUL PIECE IN A 2:11:54

LARGER PLANNING PROCESS PARTICULARLY WITHIN HEALTH SYSTEMS AND LEGAL 2:12:00

PLANNING AND ONE INTERESTING THING WE FOUND IS THAT ALTHOUGH MOST OF OUR

2:12:06

PANEL MEMBERS INDICATED THAT CLARITY AS DESIGNED WOULD BE USABLE INDEPENDENTLY

2:12:11

PEOPLE PARTICULARLY ELDER INDIVIDUALS AND PEOPLE WITH MEMORY DIFFICULTIES ARE MORE LIKELY TO USE IT

2:12:17

WITH SOMEBODY ELSE AND THAT LED US TO MAKE QUITE A FEW CHANGES TO FACILITATE

2:12:22

SORT OF SHARED USE OF CLARITY AND ONE OF THE NICE THINGS ABOUT THE WAY THIS DELPHI STUDY WAS

2:12:29

DESIGNED WAS WE GOT A LOT OF QUALITATIVE DATA SO WE GOT A LOT OF SORT OF DIRECT RICH FEEDBACK FROM THE INDIVIDUALS

2:12:35

AND IF YOU GO TO THE NEXT SLIDE I'LL JUST QUICKLY GO THROUGH SOME OF THE THINGS SO WE DID HEAR FROM CAREGIVERS

2:12:42

ONE OF THE THINGS WE HEARD FROM SOME OF THE CAREGIVERS WAS THAT IT COULD BE MORE BROADLY APPROPRIATE IT'S NOT JUST FOR

2:12:47

PEOPLE WITH MEMORY DIFFICULTIES AND THEIR CAREGIVERS BUT ANY SENIOR POPULATION OR OTHER INDIVIDUALS NEXT

2:12:54

SLIDE PLEASE WE HEARD FROM SOME OF THE MEDICAL PROFESSIONALS THAT IT COULD

2:13:00

ACTUALLY IMPROVE THEIR ABILITY TO DISCUSS FINANCIAL AND LEGAL ISSUES WITH THEIR PATIENTS WHO COME TO THEM FOR

2:13:07

MORE THAN MEDICAL CARE OBVIOUSLY AND THEN NEXT SLIDE WE DID HEAR FROM SOME LEGAL

2:13:13

PROFESSIONALS WHO INDICATED THAT THE WAY CLARITY WAS DESIGNED IT COULD BE INTEGRATED INTO THE LARGER PROCESS OF

2:13:21

PLANNING AND CONDUCTING AND DEVELOPING LEGAL

2.13.26

MATERIALS AND THAT'S IT FOR ME I'M GOING TO PASS IT OFF TO DENISE NOW HI EVERYONE

2:13:32

SO I'M JUST GOING TO TAKE THE NEXT FEW SLIDES WILL WALK YOU THROUGH A LITTLE BIT OF THE TOOL ITSELF SO AS

2:13:38

DAVID MENTIONED PLAN FOR CLARITY DOT ORG IS LIVE IT IS A 50-STATE TOOL SO WE

2:13:43

ENCOURAGE YOU TO VISIT IT AND EXPLORE THIS IS THE HOMEPAGE THAT YOU WILL BE GREETED WITH AND NEXT SLIDE

2:13:52

PLEASE WHEN YOU DO GO TO CLARITY IT WILL ASK YOU TO CHOOSE A STATE SO YOU CAN CHOOSE CALIFORNIA AND EXPLORE

2:14:00

WHAT IS THERE THESE ARE THE KIND OF MAIN CONTENT AREAS THAT FOLKS CAN 2:14:05

EXPLORE AS YOU KNOW FOLKS MAY HAVE INTEREST IN DIFFERENT AREAS THEY CAN

2:14:11

CHOOSE TO EXPLORE ONE TOPIC OR THEY CAN PROGRESS LINEARLY 2:14:17

THROUGH THE SITE NEXT SLIDE PLEASE THIS IS JUST A QUICK EXAMPLE OF THE 2:14:24

TYPE OF INFORMATION THAT FOLKS WILL SEE IN AS THEY VISIT THE SUBTOPICS NEXT SLIDE

2:14:31

PLEASE AND ONE KEY PART OF CLARITY THAT REALLY SETS IT APART FROM 2:14:38

OTHER WEBSITES PROVIDING INFORMATION ABOUT FINANCIAL AND LEGAL PLANNING IS THE SUITE OF VIDEOS SO ONE OF THE

2:14:46

GOALS OF CLARITY WAS REALLY TO HAVE VIDEOS TO BOTH SHOW AND DEMONSTRATE TO

2:14:51

FOLKS HOW THEY CAN APPROACH THE PROCESS OF LEGAL AND FINANCIAL PLANNING

2:14:58

AND REALLY FEEL EMPOWERED TO HAVE THESE DIFFICULT CONVERSATIONS SO THERE ARE SEVERAL VIDEOS THROUGHOUT THE SITE 2:15:05

NEXT SLIDE PLEASE AND ANOTHER REALLY KEY PART OF

2:15:11

CLARITY IS WE WANT FOLKS TO NOT ONLY ABSORB AND TAKE IN ALL OF THE INFORMATION ABOUT WHY THEY SHOULD DO

2:15:18

THEIR FINANCIAL AND LEGAL PLANNING AND THE RISKS OF NOT DOING SO IS THAT 2:15:23

THEY FEEL EMPOWERED TO TAKE ON NEXT STEPS SO REALLY TAKE ACTION SO ONE 2:15:29

PARTICULAR TOOL THAT WE WANT TO HIGHLIGHT FOR FOLKS IS WORKSHEETS NEXT SLIDE

2:15:36

PLEASE SO THESE ARE JUST A COUPLE OF EXAMPLES OF THE WORKSHEETS THAT WE CURRENTLY HAVE ON CLARITY AND

2:15:42

THAT WE HOPE TO ADD MORE IN THE FUTURE AS WELL SO THESE WORKSHEETS AS JUST

2:15:48

TO BACK UP WE ARE NOT PROVIDING ACTUAL LEGAL FORMS ON CLARITY SO THESE 2:15:54

WORKSHEETS ARE REALLY DESIGNED FOR THE PROFESSIONALS FOR BOTH THE USERS

2:15:59

OF CLARITY TO KIND OF WORK WITH PROFESSIONALS AS THEY GO THROUGH THEIR FINANCIAL AND LEGAL PLANNING SO FOR

2:16:05

EXAMPLE MY GOALS AND VALUES WOULD HELP A USER THEY CAN DOWNLOAD THE 2:16:10

WORKSHEET FROM THE WEBSITE AND AS THEY'RE THINKING ABOUT STARTING THE FINANCIAL IN LEGAL PLANNING PROCESS

2:16:16

MAYBE TALKING TO A LAWYER THEY CAN USE THESE TOOLS TO HELP THEM NAVIGATE THAT

2:16:22

PROCESS NEXT SLIDE PLEASE THE OTHER PIECE OF CLARITY

2:16:28

THAT WE REALLY WERE INTENTIONAL ABOUT WHEN WE APPROACHED THE DESIGN IS

2:16:33

CONNECTING PEOPLE TO TRUSTED RESOURCES SO SPECIFICALLY TRUSTED STATE AND

2:16:39

LOCAL AGENCIES SO WE WANTED TO MAKE SURE THAT FOLKS WEREN'T OVERWHELMED WITH

2:16:45

A LIST OF INFORMATION SO WE KNOW THE INFORMATION'S OUT THERE FOLKS CAN GOOGLE AND RECEIVE A WHOLE LIST OF POTENTIAL

2:16:51

PLACES TO GO SO WE REALLY WANTED TO APPROACH THE RESOURCE SECTION OF CLARITY

2:16:57

WITH INTENTION JUST TO MAKE IT EASIER FOR USERS AND ALSO IT MAKE SURE THAT THE

2:17:03

INFORMATION INCLUDED IS TRUSTED AND WE ALSO DO NOT INCLUDE

2:17:08

REFERRALS TO PAID SERVICES NEXT SLIDE PLEASE I'LL TURN IT

2:17:13

BACK OVER TO DAVID THANKS SO AS I MENTIONED EARLIER ONE OF THE KEY 2:17:19

OBJECTIVES OF CLARITY WAS TO MAKE IT EASY TO ACCESS AND USE AND 2:17:25

SO TO THAT END THESE ARE SOME OF THE THINGS THAT WE TRIED TO INCORPORATE I'LL JUST POINT OUT A COUPLE OF QUICK

2:17:31

ONES THE CONTENT IS WRITTEN IN A VERY PLAIN LANGUAGE WAY WHICH AS WE KNOW ISN'T THAT COMMON IN LEGAL AND FINANCIAL

2:17:39

INFORMATION WE USE A LOT OF VIDEOS AND VISUAL AIDS TO TRY AND DEMONSTRATE AND EXPLAIN CONCEPTS AS WELL AS JUST

2:17:46

DEMONSTRATE THE PROCESS OF GOING THROUGH THE PLANNING AND WORKING WITH

2:17:51

A LAWYER TALKING TO YOUR HEALTHCARE PROVIDER ETC AND AS DENISE POINTED 2:17:56

OUT WE TRIED TO INCORPORATE AND ARE ADDING MORE WORKSHEETS EASILY AND 2:18:03

GOOD-LOOKING PRINTED PAGES AND OTHER FEATURES LIKE THAT TO PROMOTE SHARED

2:18:09

USAGE AND SORT OF OFFLINE USAGE TO FACILITATE INTEGRATION INTO THE LARGER

2:18:15

PLANNING STEPS AND PROCESSES NEXT SLIDE PLEASE

2:18:21

AND LAST THING I'LL SAY IS THAT THE LAST STEP IN THAT PROCESS THAT I POINTED OUT EARLIER ON WAS THE USER

2:18:28

STUDY AND SO WE ARE IN THE MIDDLE OF OUR USER STUDY RIGHT NOW THROUGH THE USER STUDY WE ARE GOING TO HAVE ABOUT 30

2:18:35

USERS ENROLL IN THE STUDY AND PROVIDE US INFORMATION ABOUT HOW USABLE HOW

2:18:41

USEFUL CLARITY IS PRELIMINARY DATA WHICH WE'RE A LITTLE MORE THAN 2:18:47

HALFWAY THERE RIGHT NOW IS INDICATING THAT IT IS HIGHLY USABLE ON A USABILITY

2:18:53

SCALE THAT WE ARE HAVING PEOPLE FILL OUT AND THEN SECONDARILY WE'VE JUST LEARNED A LOT MORE ABOUT THE POTENTIAL

2:18:59

USERS AND WHAT THEIR NEEDS ARE AND YOU CAN READ SOME OF THAT RIGHT THERE IN THE LAST PART IN TERMS OF

2:19:06

SELF-EFFICACY IS RELATIVELY HIGH AFTER USING CLARITY ETC OKAY I'M GOING TO PASS IT BACK TO

2:19:13

SARAH NOW GREAT SO I JUST WANT TO SORT

2:19:20

OF HIGHLIGHT THE LAST BULLET REALLY QUICKLY BECAUSE I THINK IT TEES UP WHAT I'M ABOUT TO SAY NEXT WHICH IS THAT AND

2:19:25

WE FIND THIS ON THE MEDICAL ADVANCED CARE PLANNING SIDE AS WELL THAT A LOT OF PEOPLE MAY HAVE THOUGHT ABOUT

2:19:30

PLANNING THEY MAY HAVE EVEN TALKED ABOUT PLANNING WITH PEOPLE THEY LOVE BUT A LOT OF PEOPLE DO NOT MOVE ALONG TO

2:19:38

ACTUALLY COMPLETE LEGAL PLANNING DOCUMENTS OR TO THEN TAKE OTHER STEPS LIKE SHARING THEM WITH PEOPLE THAT

2:19:44

THEY HAVE NAMED NEXT SLIDE PLEASE SO THIS IS WHERE WE THINK

2:19:51

THAT ALL OF YOU AND ALL OF US HAVE A REALLY IMPORTANT ROLE WHICH IS TO TAKE

2:19:57

TOOLS LIKE CLARITY AND INTEGRATE THEM INTO YOUR WORKFLOWS AND BE REALLY INTENTIONAL ABOUT STARTING TO ASK PEOPLE

2:20:05

SYSTEMATICALLY IF THEY HAVE ENGAGED IN FORMAL LEGAL PLANNING AND WHEN I'M TALKING TO HOSPITALS OR HEALTH SYSTEMS I

2:20:12

SAY THE QUESTION THAT YOU CAN ASK REALLY SIMPLY IS HAVE YOU NAMED ANYONE THAT COULD PAY A BILL FOR YOU IF YOU GOT

2:20:17

REALLY SICK AND SO IT COULD BE REALLY SIMPLE SCREENING QUESTIONS THAT COULD

2:20:23

LEAD TO AN OPPORTUNITY TO HAVE A CONVERSATION ABOUT WHAT ADDITIONAL PLANNING PEOPLE CAN OR SHOULD DO FOR 2:20:30

THE FUTURE AND SO YOU KNOW WE ARE GOING TO PUT THIS UP IT'S AVAILABLE NOW AS A WEB PAGE THAT IS AVAILABLE TO

2:20:39

THE PUBLIC TO USE FOR FREE BUT WE THINK IT WILL BE MOST USEFUL IF WE START TO BRIDGE THOSE GAPS BETWEEN HEALTH SYSTEMS

2:20:46

SOCIAL SERVICES AND THE LEGAL COMMUNITY TO TRY TO PUSH PEOPLE ALONG GENTLY

2:20:51

SUPPORTIVELY BUT TO REALLY ENCOURAGE PEOPLE TO THINK AHEAD AND TO ACTUALLY TAKE STEPS TO PLAN REALLY SO

2:21:00

THAT WE CAN ENSURE THAT THEY HAVE A VOICE IN THEIR OWN FUTURE CARE AND AS WE ALL KNOW HEALTHCARE DECISIONS

2:21:07

PERSONAL CARE DECISIONS ARE FINANCIAL DECISIONS AND BUT WE DON'T TEND TO

2:21:12

INCORPORATE AT LEAST ON THE HEALTH SYSTEM SIDE THE FINANCIAL AND LEGAL PIECE AS MUCH AS WE SHOULD SO WE NEED

2:21:17

ALL OF THESE PIECES WORKING IN TANDEM TO REALLY SET PEOPLE UP TO AVOID THE

2:21:24

NEED FOR CONSERVATORSHIP TO THE EXTENT THAT WE CAN SUPPORT THAT NEXT SLIDE

2:21:32

PLEASE NEXT SLIDE PLEASE THANK YOU SO WE ARE WORKING ON DISSEMINATION AND

2:21:39

PARTNERSHIPS RIGHT NOW AS DAVID SAID WE'RE FINALIZING THE USER EXPERIENCE STUDY AND HOPEFULLY WE'LL HAVE A

2:21:46

PAPER OUT ON THAT SOON WE ARE ADDING ACTUALLY A WHOLE SUITE OF VIDEOS SO YOU'LL SEE THERE ARE A BUNCH ON THERE

2.21.52

ALREADY AND WE'RE ADDING ABOUT EIGHT MORE IN THE COMING MONTHS AND WE'RE

2:21:57

CONTINUALLY UPDATING THE LEGAL CONTENT AS EVERYONE KNOWS THE LAWS CHANGE MEDICAL RULES CHANGE SO WE

2.22.04

ARE UPDATING THAT INFORMATION AS WELL WE'RE REALLY INTERESTED ALSO IN THINKING

2:22:10

STRATEGICALLY AND IN PARTNERSHIP WITH ALL OF YOU AND COMMUNITY AND THINKING ABOUT HOW WE CAN EXPAND THE CONTENT AND 2:22:16

FORMATS SO IS THERE ADDITIONAL CONTENT THAT WOULD BE PARTICULARLY 2:22:21

HELPFUL TO CERTAIN POPULATIONS AS WE SAID THIS WAS ORIGINALLY FOCUSED 2:22:27

ON OLDER ADULTS WITH DEMENTIA AND THAT WAS THE GRANT FUNDING THAT WE HAD FROM THE N I A AS AN INITIAL POPULATION OUR 2:22:35

USERS HAVE TOLD US THAT THEY THINK IT'S MORE HELPFUL BEYOND DEMENTIA AS WELL WHICH IS REALLY ENCOURAGING BUT YOU

KNOW WE ARE INTERESTED IN FURTHER TWEAKING AND EXPANDING ON THE CONTENT AND IN THE FUTURE WE WOULD LIKE TO 2:22:50

LOOK AT EFFICACY AND OUTCOME STUDY NEXT SLIDE LAST SLIDE 2:22:56

PLEASE SO THANK YOU HERE IS OUR CONTACT INFORMATION AND WE'RE REALLY 2:23:01

INTERESTED IN YOUR QUESTIONS AND FEEDBACK AT THIS POINT SO THANK 2:23:11

YOU AND I SEE WE JUST HAVE ABOUT FOUR MINUTES BUT HOPEFULLY WE CAN GET 2:23:16

THROUGH LOTS OF QUESTIONS IN THAT TIME 2:23:27

IF THERE'S NOT A QUESTION I'M GOING TO THROW OUT ONE THING THAT I WAS SUPPOSED TO MENTION THAT I FAILED TO AND THAT IS THAT WE ARE ABOUT TO RELEASE A SPANISH

2:23:33

LANGUAGE VERSION OF CLARITY SO BY APRIL WE WILL HAVE COMPLETE 2:23:38

PARODY BETWEEN SPANISH AND ENGLISH GREAT HI BERTHA HI I JUST WANTED 2:23:45

TO ONCE AGAIN APPLAUD THE WORK OF PREPARE AND CLARITY I KNOW YOUR TEAM CAME AND PRESENTED TO MY DIRECT SERVICES 2:23:51

TEAM WHICH WAS REALLY HELPFUL FOR US TO BE ABLE TO SHARE THIS TOOL CAREGIVING

2:23:56

IS A NATIONAL ISSUE SO OFTENTIMES WE HAVE CAREGIVERS THAT ARE CALLING US THAT WE MIGHT NOT NECESSARILY BE 2:24:03

ABLE TO HELP THEM BECAUSE THEY'RE NOT WITHIN OUR JURISDICTION BUT THESE TYPE OF NATIONAL TOOLS ARE SO HELPFUL TO BUILD COHESIVE PLANS BETWEEN FAMILIES

2:24:10

AND I KNOW ONE OF MY OWN TEAM MEMBERS SAID THAT THEY USED ONE OF YOUR TOOLS AND SHE WAS JUST REALLY TAKEN A BACK

2:24:15

ABOUT HOW AMAZING IT IS THAT YOU'RE OFFERING THIS FOR FREE AND HOW QUALITY AND HOW EVEN CONVERSATIONS

2:24:22

THAT SHE THAT WORKS IN THIS FIELD WASN'T ANTICIPATING OR DIDN'T EVEN THINK TO HAVE WITH HER OWN FAMILY AS THEY WERE

2:24:28

TALKING ABOUT FUTURE PLANNING AND HOW YOUR PROMPTS REALLY HELPED TO ELEVATE AND ENSURE THE FAMILY WAS ALL

2:24:36

TOGETHER AND THEIR PLANNING SO THANK YOU THANK YOU THAT'S REALLY WONDERFUL

2:24:41

FEEDBACK I REALLY APPRECIATE THAT AND YEAH THE YOU KNOW WE THERE'S A LOT OF SORT OF INFORMATION ABOUT THE NEED FOR 2:24:47

PLANNING AND CERTAINLY IF YOU VISIT A LAWYER WE'LL WALK YOU THROUGH THAT PROCESS BUT THERE'S NOT A

2:24:54

LOT THAT BRIDGES THAT GAP AND THERE'S NOT A LOT THAT IS SUPPORTIVE ONCE THE PLANNING HAS BEEN DONE AND SO WE

2:25:00

REALLY WANTED A TOOL THAT HELPED SUPPORT PEOPLE IN THE PROCESS OF PLANNING AND FEELING PREPARED AND

2:25:06

CONFIDENT AND THEN ALSO TO SUPPORT CAREGIVERS IN FEELING MORE CONFIDENT ABOUT THEIR ROLE SO IF IT'S BEEN

2:25:14

SUCCESSFUL IN AT LEAST ONE CASE WE HAVE SUCCEEDED

2:25:20

OTHER

2:25:33

QUESTIONS NO OTHER QUESTIONS SARAH IS IT OKAY IF YOUR TEAM 2:25:39

CAN PUT THEIR YOUR EMAILS IN THE CHAT SO IF ANYONE HAS ANY QUESTIONS LATER OR DIRECT IT TO THE ENGAGE INBOX

2:25:45

AND WE CAN FORWARD IT TO DENISE SARAH AND DAVID ABSOLUTELY PLEASE REACH OUT WE'D

2:25:51

LOVE TO HEAR OF YOUR THOUGHTS ABOUT HOW WE CAN PARTNER AND GET THIS 2:25:56

IMPORTANT INFORMATION OUT TO OUR SENIORS THANK YOU THANK YOU TO 2:26:02

THE CLARITY TEAM SARAH DENISE AND DAVID THIS TOOL IS AMAZING A PERSON-2:26:08

CENTERED APPROACH YOU KNOW A GREAT TOOL FOR ADULTS AND ADULTS WITH DISABILITIES

2:26:14

AND CAREGIVERS I FEEL THAT YOUR DEDICATION DEVELOPING THIS TOOL AND 2:26:19

ELEVATING IT AND SIMPLIFYING IT IS TRULY COMMENDABLE TO OUR COMMUNITY SO

2:26:24

THANK YOU SO MUCH NEXT MOVING TOWARDS THE END OF OUR 2:26:30

AGENDA THANK YOU I'LL GO AHEAD AND PASS IT OFF TO CARROLL FOR PUBLIC 2:26:35

COMMENTS OKAY GOOD AFTERNOON THANK YOU FOR STAYING WITH US THIS IS OUR PUBLIC COMMENT PERIOD

2:26:42

OF THE AGENDA ATTENDEES IF YOU HAVE A COMMENT THAT YOU WOULD LIKE TO 2:26:48

MAKE TO THE COMMITTEE NOW IS YOUR OPPORTUNITY YOU CAN PRESS STAR NINE IF YOU ARE PARTICIPATING

2:26:57

VIA PHONE OR YOU CAN USE YOUR RAISED HAND ICON ON YOUR ZOOM TOOLBAR AND

2:27:06

WE'LL UNMUTE YOUR LINE

2:27:20

NO HANDS AS OF YET GIVE IT A COUPLE MORE MINUTES HAD A LOT OF DISCUSSION TODAY A

2:27:27

LOT OF GREAT INFORMATION WE THANK OUR COMMITTEE MEMBERS AND WE THANK

2:27:35

OUR GUESTS FOR ALL THE INFORMATION THEY PROVIDED US TODAY

I THINK THAT WE DO HAVE A HAND UP EMILY DIXON I THINK YOU CAN UNMUTE 2:28:01

YOUR LINE PLEASE GIVE IT A TRY

2:28:08

I THINK EMILY IF YOU WANT TO UNMUTE YOUR

2:28:13

LINE YOU WILL HAVE THAT CAPABILITY OH TOOK HER HAND DOWN

2:28:27

OKAY I AM GOING TO TURN IT OVER TO

2:28:34

OH WE DO EMILY YOU DO HAVE YOUR HAND UP AGAIN I'M GOING TO UNMUTE YOUR 2.28.41

LINE GO AHEAD CAN

2:28:47

YOU CAN YOU UNMUTE YOUR LINE EMILY I SEE YOUR HAND IS UP

2:28:59

WE LOVE TECHNOLOGY BUT SOMETIMES IT DOESN'T WORK WITH US YOU ARE MORE 2:29:04

THAN WELCOME TO EMAIL YOUR COMMENT TO US AT ENGAGE E N G A G E AT AGING DOT C A DOT G O V WE CHECK

2:29:14

THAT MAILBOX ALL THE TIME AND CAN RESPOND OR GET YOUR COMMENT TO THE 2:29:20

PERTINENT PARTY SO

2:29:25

EMILY IF YOU'RE UNABLE TO GET

2:29:32

AUDIO I THINK SHE'S MUTED AS WELL CARROLL SHE HAS THE CAPABILITY TO UNMUTE

2:29:40

HERSELF HELLO HI EMILY GREAT NICE TO HEAR FROM YOU GO AHEAD PLEASE I REALLY

2:29:46

ENJOYED ALL OF THE WEBSITES THAT WE CAN EXPLORE REGARDING THE MANY TOPICS

2:29:52

YOU TALKED ABOUT THIS MORNING AND I'M WONDERING HOW I COULD GET A LIST OF

2:29:57

THOSE AFTER THE SEMINAR THE WEBINAR IS

2:30:02

OVER AFTER THE WEBINAR IS OVER WE WILL BE POSTING ALL OF OUR INFORMATION 2:30:09

TO THE CAL HHS WEBSITE I'M NOT SURE IF YOU HAVE ACCESS TO THE CHAT AT THIS

2:30:15

MOMENT BUT WE CAN PUT IN THAT LINK BUT IT IS THE CAL HHS WEBSITE FOR THE 2:30:20

E D J C C WEB PAGE AND ALL THE INFORMATION WILL BE POSTED THERE INCLUDING THIS VIDEO RECORDING AND A

2:30:28

TRANSCRIPT AS WELL GREAT THAT'S WHAT I NEEDED TO KNOW I DO HAVE ACCESS TO IT

2:30:33

AND I'LL BE SURE TO TAKE A LOOK THANK YOU SO MUCH THANKS EMILY 2:30:51

WE HAVE NO OTHER HANDS SO WHO WILL BE CLOSING US OUT WILL IT BE 2:31:00

SARAH YES IT WILL BE SARAH OKAY

2:31:05

SARAH OKAY WELL THANK YOU SO MUCH EVERYBODY THIS WAS A FABULOUS MEETING

2:31:11

I REALLY APPRECIATE OUR CHAIR BERTHA HAYDEN AS WELL AS OUR SUBCOMMITTEE

2:31:16

CHAIRS AND ALL OF THE PRESENTERS I THINK THAT THIS WAS A WONDERFUL DISCUSSION AND LEAVES US WITH A LOT OF EXCELLENT 2:31:23

WORK IN ADVANCE OF THE NEXT MEETING AND ALSO IN PREPARATION FOR THE 2:31:29

DAY OF ACTION SO THANK YOU ALL KEEP UP THE REALLY IMPORTANT WORK AND 2:31:35

WE AT THE DEPARTMENT OF AGING ARE REALLY GRATEFUL FOR THIS AND A SPECIAL SHOUT OUT TO RANJANA FOR ORGANIZING ALL OF THIS 2:31:42

WORK AND FOR ADVANCING THE WORK IN PARTNERSHIP WITH ALL OF YOU SO WE 2:31:47

APPRECIATE YOU ALL SO HAVE A WONDERFUL DAY THANK YOU