



# Seniors and Persons with Disabilities Transition into Medi-Cal Managed Care

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# Seniors and Persons with Disabilities (SPDs) General Update

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- Reports from the health plans show that the transition has been smooth.
- Plan monitoring has shown adequate access to providers.
- Health Care Options (HCO) and the Ombudsman Unit continue to provide support and education to beneficiaries.
- Enhanced monthly monitoring to six health plans, which includes outbound calls to members, has shown overall plan satisfaction.
- 10 of 12 outreach and enrollment phases have begun
- 6 of 12 outreach and enrollment phases have been completed



# Overall Enrollment Results

Enrollment Month	May*	October**	Percentage Growth
2-Plan SPD (Medi-Cal Only)	128,859	262,049	103%
2-Plan SPD (Dual)	50,613	68,850	36%
GMC SPD (Medi-Cal Only)	22,393	45,845	105%
GMC SPD (Dual)	10,706	13,718	28%
COHS SPD	154,534	265,334	72%

\* May is all voluntary enrolled SPDs prior to mandatory transition start.

\*\* October includes all transitional, voluntary and mandatory SPDs



# Transitional Enrollment Results

Enrollment Month	June	July	August	September	October
Total Enrolled	23,743	22,754	24,345	20,396	19,178
Chose a Plan	8,763 (37%)	9,052 (40%)	9,419 (39%)	8,129 (40%)	7,520 (39%)
Continuity of Care (Linkage)	3,479 (15%)	3,454 (15%)	7,795 (32%)	6,602 (32%)	6,321 (33%)
Overall Choice and COC	12,242 (52%)	12,506 (55%)	17,214 (71%)	14,731 (72%)	13,841 (72%)



# Medical Exemption Request (MER)

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Enrollment Month	June	July	August	September
Total SPD MERs	834	632	1159	2193
SPD MERs Approved	253	39	102	259
SPD MERs Denied	279	185	256	494
SPD MERs Deferred	302	408	801	1440



# SPD Monitoring

- DHCS has developed an SPD Dashboard Monitoring Report to monitor and report on a core set of indicators over the first year of enrollment.

Managed Care Implementation for Seniors and  
Persons with Disabilities  
**MONITORING DASHBOARD**



# SPD Monitoring cont.

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- Reports on the SPD Dashboard cover the following topics:
  - Enrollment
  - Extended Continuity of Care
  - Medical Exemption Requests
  - Emergency Disenrollment Requests
  - Risk Stratification and Assessment Processes
  - Member Concerns
- The SPD Dashboard Monitoring Report is available on the DHCS website:  
<http://www.dhcs.ca.gov/individuals/Pages/MMCDSPDChrtsRptsData>



# Next Steps...

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- Continued Monitoring
- Dashboard Updates
- SB208 Data workgroup
- Enhanced Performance measures for health plans
- Prepare for California Children's Services SPD Transition for Non-Pilot Counties
- Ongoing Outreach and Education



# Conclusion

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**[DHCS.CA.GOV/SPDINFO](https://dhcs.ca.gov/spdinfo)**

